



NATIONAL ASSOCIATION FOR STATE COMMUNITY SERVICES PROGRAMS

Region VIII: Colorado, Montana, North Dakota, South Dakota, Utah, Wyoming

September 6, 2017

CSBG Annual Report



ABOUT NASCSP | WHAT WE DO

NASCSP members are state administrators of the U.S. Department of Health and Human Services Community Services Block Grant (CSBG) and the U.S. Department of Energy's Weatherization Assistance Program (DOE/WAP). NASCSP provides research, analysis, training and technical assistance to State CSBG and WAP offices, Community Action Agencies, and State Associations in order to increase their capacity to prevent and reduce poverty and build economic and energy security.



U.S. DEPARTMENT OF
ENERGY

AGENDA

- ROMA Next Generation
- Review each of the Modules in the CSBG Annual Report:
 - Module 4: Individual/Family Level
 - Module 3: Community Level
 - Module 2: Expenditures, Capacity and Resources
 - Module 1: State Administration
- Tools and Resources
 - Updated Numbering Scheme



Setting the stage

PERFORMANCE MANAGEMENT FRAMEWORK

Performance Management Framework

- Local Organizational Standards
- State and Federal Accountability Measures
- Results Oriented Management and Accountability system
 - ROMA Next Generation
- **CSBG Annual Report, which includes an updated and refined set of CSBG outcome measures (NPIs).**

Key Additions to ROMA

National Theory of Change (TOC)

Local TOCs

CSBG Annual Report

Increased focus on community level work

Increased focus on analysis and use of data

Emphasis on the integration of all phases of the ROMA cycle



The National Community Action Network Theory of Change

Community Action Goals

Goal 1: Individuals and families with low incomes are stable and achieve economic security.

Goal 2: Communities where people with low incomes live are healthy and offer economic opportunity.

Goal 3: People with low incomes are engaged and active in building opportunities in communities.



Services and Strategies

Employment



Education & Cognitive Development



Income, Infrastructure & Asset Building



Housing



Health/Social Behavioral Development



Civic Engagement & Community Involvement



Core Principles

- Recognize the complexity of the issues of poverty
- Build local solutions specific to local needs
- Support family stability as a foundation for economic security
- Advocate for systemic change
- Pursue positive individual, family, and community level change
- Maximize involvement of people with low incomes
- Engage local community partners and citizens in solutions
- Leverage state, federal, and community resources

Performance Management

How well does the network operate?

- Local Organizational Standards
- State and Federal Accountability Measures
- Results Oriented Management and Accountability System

What difference does the network make?

- Individual and Family National Performance Indicators
- Community National Performance Indicators

A national network of over 1,000 high performing Community Action Agencies, State Associations, State offices, and Federal partners supported by the Community Services Block Grant (CSBG) to mobilize communities to fight poverty.

CSBG ANNUAL REPORT

Improving Performance Management

- Under the IS reporting system we found some things missing:

Which have been added to the new Annual Report

Reporting of services and strategies

Data on state and federal accountability measures

Data on Organizational Standards

Additional Community Level outcomes (new NPIs)

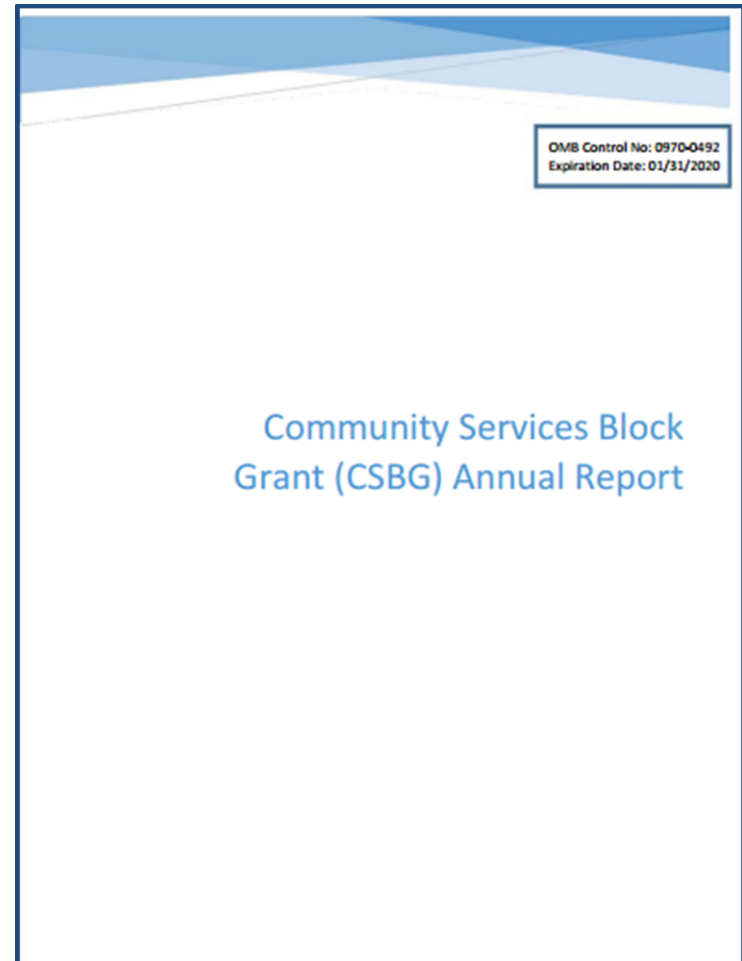
Ability to show progress on community work over time

Additional infrastructure for multi level data analysis

OMB clearance for 3 years (as of January 2017)

Where are we now?

- CSBG Annual Report received a **3-year clearance** from the Office of Management and Budget (OMB) on January 12, 2017.
- This starts the **phase-in** of the CSBG Annual Report and the **phase-out** of the CSBG IS Survey.



CSBG Annual Report

Module 1

- State Administration

Module 2

- CSBG Eligible Entity Expenditures, Capacity, and Resources


Module 3

- Community Level

Module 4

- Individual and Family Level

Reporting Timeline: October 1 – September 30

| Federal Fiscal Year (FFY) | State Reporting Period October 1 – September 30 | Data Submission for States: | Data Submission for local CSBG Eligible Entities: |
|--|--|---|---|
| FFY 2016: October 1, 2015- September 30, 2016 |  State Reporting Period: October 1, 2015- September 30, 2016 | Due March 31, 2017: CSBG IS Survey is submitted to NASCSP. Module 1 is completed based on the 2016 Federal Fiscal Year and submitted through the On-Line Data Collection system (OLDC). | CSBG IS Survey |
| FFY 2017: October 1, 2016- September 30, 2017 | State Reporting Period: October 1, 2016- September 30, 2017 (In Progress) | Due March 31, 2018: CSBG IS Survey is submitted to NASCSP. Module 1 is completed based on the 2017 Federal Fiscal Year and submitted through OLDC. | CSBG IS Survey |
| FFY 2018: October 1, 2017- September 30, 2018 | State Reporting Period: October 1, 2017- September 30, 2018 | Due March 31, 2019: CSBG Annual Report (Modules 1-4) is submitted through OLDC. | CSBG Annual Report (replaces CSBG IS Survey) |

Region VIII State Reporting Periods

- Colorado: January, 2018
- Montana: January, 2018
- North Dakota: January, 2018
- South Dakota: October, 2017
- Utah: October, 2017
- Wyoming: October, 2017

Module 4

INDIVIDUAL AND FAMILY LEVEL

| Module 4 - Individual and Family Level | CSBG IS Survey |
|---|--|
| Section A: Individual and Family National Performance Indicators (NPI) | National Performance Indicator 1.1 – Employment National Performance Indicator 1.2 – Employment Supports National Performance Indicator 1.3 – Employment Asset Enhancement and Utilization National Performance Indicator 6.1 – Independent Living National Performance Indicator 6.3 – Child and Family Development |
| Section B: Individual and Family Services | National Performance Indicator 1.2 – Employment Supports National Performance Indicator 6.2 – Emergency Assistance National Performance Indicator 6.4 – Family Supports National Performance Indicator 6.5 – Services Counts |
| Section C: All Characteristics Report | Section G. Program Participant Characteristics |

INDIVIDUAL AND FAMILY LEVEL | NATIONAL PERFORMANCE INDICATORS

- Agencies only report on **those NPIs that are relevant to achieving the goals and outcomes set by the CAA** based on local needs and conditions.
- The Annual Report does not mandate the use of any of the proposed outcome indicators – but rather does provide a set of standardized menu of indicators based on those that have proven effective at the family level for many years.

INDIVIDUAL AND FAMILY NATIONAL PERFORMANCE INDICATORS

Employment Indicators

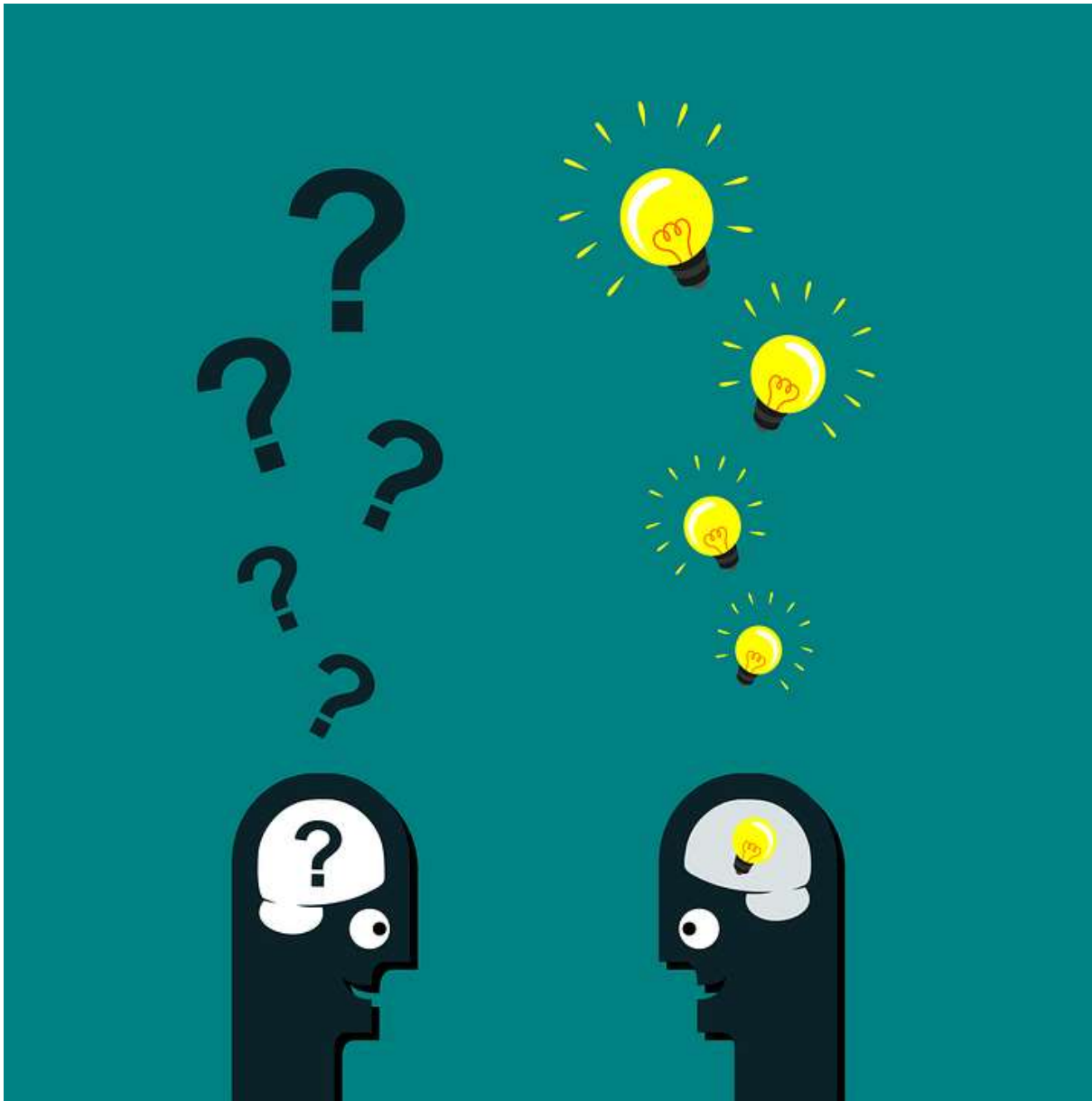
| Employment | I.) Number of Participants Served in program(s) (#) | II.) Target (#) | III.) Actual Results (#) | IV.) Percentage Achieving Outcome [III/I = IV] (%) auto calculated) | V.) Performance Target Accuracy (III/II = V) (%) auto calculated) |
|--|---|-----------------|--------------------------|---|--|
| 1. The number of unemployed youth who obtained employment to gain skills or income. | | | | | |
| 2. The number of unemployed adults who obtained employment <u>(up to a living wage)</u> . | | | | | |
| 3. The number of unemployed adults who obtained and maintained employment for at least 90 days <u>(up to a living wage)</u> . | | | | | |
| 4. The number of unemployed adults who obtained and maintained employment for at least 180 days <u>(up to a living wage)</u> . | | | | | |
| 5. The number of unemployed adults who obtained employment <u>(with a living wage or higher)</u> . | | | | | |
| 6. The number of unemployed adults who obtained and maintained employment for at least 90 days <u>(with a living wage or higher)</u> . | | | | | |
| 7. The number of unemployed adults who obtained and maintained employment for at least 180 days <u>(with a living wage or higher)</u> . | | | | | |

Housing Indicators

| Housing | I.) Number of Participants Served in program(s) (#) | II.) Target (#) | III.) Actual Results (#) | IV.) Percentage Achieving Outcome [III / I = IV] (% auto calculated) | V.) Performance Target Accuracy (III/II = V) (% auto calculated) |
|---|---|-----------------|--------------------------|--|---|
| 1. The number of households experiencing homelessness who obtained <u>safe temporary shelter</u> . | | | | | |
| 2. The number of households who obtained <u>safe and affordable housing</u> . | | | | | |
| 3. The number of households who maintained safe and affordable housing for <u>90 days</u> . | | | | | |
| 4. The number of households who maintained safe and affordable housing for <u>180 days</u> . | | | | | |
| 5. The number of households who <u>avoided eviction</u> . | | | | | |
| 6. The number of households who <u>avoided foreclosure</u> . | | | | | |
| 7. The number of households who <u>experienced improved health and safety</u> due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc). | | | | | |
| 8. The number of households with <u>improved energy efficiency and/or energy burden reduction</u> in their homes. | | | | | |

Other Indicators

| Other Housing Outcome Indicator | I.) Number of Participants Served in program(s) (#) | II.) Target (#) | III.) Actual Results (#) | IV.) Percentage Achieving Outcome [III / I = IV] (% auto calculated) | V.) Performance Target Accuracy (III/II = V) (% auto calculated) |
|---|---|-----------------|--------------------------|--|---|
| 9. The number of individuals or households _____. | | | | | |





Q: How can a CAA report the success if a participant of multiple CAA programs (i.e. Housing Program, Employment Program, Nutrition Program) obtains multiple outcomes during the program year?

A: Outcomes across multiple domains.

Outcomes Across Multiple Domains

- If a CAA's systems can support the reporting, people ***obtaining one or more outcomes*** during the program year can be reported in **Outcomes Across Multiple Domains**.

Module 4, Section A: Individual and Family National Performance Indicators (NPIs) - Data Entry Form

Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

Outcomes Across Multiple Domains

Name of CSBG Eligible Entity Reporting: _____

| Outcomes Across Multiple Domains | I.) Number of Participants Served in program(s) (#) | II.) Target (#) | III.) Actual Results (#) | IV.) Percentage Achieving Outcome [III/ I = IV] (%) auto calculated) | V.) Performance Target Accuracy (III/II = V] (%) auto calculated) |
|--|--|------------------------|---------------------------------|--|--|
| The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains. | | | | | |



Q: Do the individuals who are counted in the Outcomes Across Multiple Domains category also get counted in the specific domains?

A: Yes, these outcomes would still be reported in the indicators under other domains in Section A.



Q: If a CAA realizes family and individual outcomes through collaborative work that is documented individually or by collaboration, can they be counted in module 4? What are the limitations, if any?

A: Individual and Family outcomes achieved as the result of collaborative work can still be reported in Module 4.

Q: Should households that maintain housing over 180 days be counted for all three indicators: obtained housing, maintained 90, and maintained 180?

A: Yes. The household would be counted for the following indicators:

FNPI 4b The number of households who obtained safe and affordable housing.

FNPI 4c The number of households who maintained safe and affordable housing for 90 days.

FNPI 4d The number of households who maintained safe and affordable housing for 180 days.





Q: How do we distinguish between emergency housing assistance and non-emergency housing assistance?

A: The word emergency is no longer being used in the housing NPIs. We suggest using:

FNPI 4a The number of households experiencing homelessness who obtained safe temporary shelter.

FNPI 4b The number of households who obtained safe and affordable housing.

INDIVIDUAL AND FAMILY LEVEL SERVICES

Section B – Module 4 - Services

- New in the Annual Report.
- The things (services) we deliver to individuals and families.
- Critics have cited that currently some of our outputs and outcomes are mixed together.
- Services and outcomes have been separated so that we can better understand and tell the story of what services are being provided by the Network to achieve results for individuals and families.

Module 4, Section B: Individual and Family Services - Data Entry Form

Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

Housing Services

Name of CSBG Eligible Entity Reporting: _____

| Housing Services | Unduplicated Number of Individuals Served |
|--|--|
| Housing Payment Assistance | |
| Financial Capability Skill Training | |
| Financial Coaching/Counseling | |
| Rent Payments (includes Emergency Rent Payments) | |
| Deposit Payments | |
| Mortgage Payments (includes Emergency Mortgage Payments) | |
| Eviction Prevention Services | |
| Eviction Counseling | |
| Landlord/Tenant Mediations | |
| Landlord/Tenant Rights Education | |

Education and Cognitive Development Services

Name of CSBG Eligible Entity Reporting:

| Education and Cognitive Development Services | Unduplicated Number of Individuals Served |
|--|--|
| Child/Young Adult Education Programs | |
| Early Head Start | |
| Head Start | |
| Other Early-Childhood (0-5 yr. old) Education | |
| K-12 Education | |
| K-12 Support Services | |
| Financial Literacy Education | |
| Literacy/English Language Education | |
| College-Readiness Preparation/Support | |
| Other Post Secondary Preparation | |
| Other Post Secondary Support | |
| School Supplies | |
| School Supplies | |
| Extra-curricular Programs | |
| Before and After School Activities | |
| Summer Youth Recreational Activities | |
| Summer Education Programs | |
| Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.) | |
| Mentoring | |
| Leadership Training | |

ALL CHARACTERISTICS REPORT

DEMOGRAPHICS AND CHARACTERISTICS

- Goal is to be able to tell how many individual people are served
 - Unduplicated counts are expected
- All Characteristics Report
 - Added new categories



Section C – Module 4

Module 4, Section C: All Characteristics Report - Data Entry Form

Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:

C. INDIVIDUAL LEVEL CHARACTERISTICS

| 1. Gender | Number of Individuals |
|-------------------------|--------------------------------|
| a. Male | <input type="text"/> |
| b. Female | <input type="text"/> |
| c. Other | <input type="text"/> |
| d. Unknown/not reported | <input type="text"/> |
| TOTAL (auto calculated) | <input type="text" value="0"/> |

| 2. Age | Number of Individuals |
|-------------------------|--------------------------------|
| a. 0-5 | <input type="text"/> |
| b. 6-13 | <input type="text"/> |
| c. 14-17 | <input type="text"/> |
| d. 18-24 | <input type="text"/> |
| e. 25-44 | <input type="text"/> |
| f. 45-54 | <input type="text"/> |
| g. 55-59 | <input type="text"/> |
| h. 60-64 | <input type="text"/> |
| i. 65-74 | <input type="text"/> |
| j. 75+ | <input type="text"/> |
| k. Unknown/not reported | <input type="text"/> |
| TOTAL (auto calculated) | <input type="text" value="0"/> |

| 6. Ethnicity/Race | Number of Individuals |
|--|--------------------------------|
| I. Ethnicity | |
| a. Hispanic, Latino or Spanish Origins | <input type="text"/> |
| b. Not Hispanic, Latino or Spanish Origins | <input type="text"/> |
| c. Unknown/not reported | <input type="text"/> |
| TOTAL (auto calculated) | <input type="text" value="0"/> |

| | |
|---|--------------------------------|
| II. Race | |
| a. American Indian or Alaska Native | <input type="text"/> |
| b. Asian | <input type="text"/> |
| c. Black or African American | <input type="text"/> |
| d. Native Hawaiian and Other Pacific Islander | <input type="text"/> |
| e. White | <input type="text"/> |
| f. Other | <input type="text"/> |
| g. Multi-race (two or more of the above) | <input type="text"/> |
| h. Unknown/not reported | <input type="text"/> |
| TOTAL (auto calculated) | <input type="text" value="0"/> |

| 7. Military Status | Number of Individuals |
|--------------------|-----------------------|
| a. Veteran | <input type="text"/> |

| | |
|--------------------------------|---|
| j. 75+ | |
| k. Unknown/not reported | |
| TOTAL (auto calculated) | 0 |

| 3. Education Levels | Number of Individuals | |
|--|-----------------------|------------|
| | [ages 14-24] | [ages 25+] |
| a. Grades 0-8 | | |
| b. Grades 9-12/Non-Graduate | | |
| c. High School Graduate/ Equivalency Diploma | | |
| d. 12 grade + Some Post-Secondary | | |
| e. 2 or 4 years College Graduate | | |
| f. Graduate of other post-secondary school | | |
| g. Unknown/not reported | | |
| TOTAL (auto calculated) | 0 | 0 |

| 4. Disconnected Youth | Number of Individuals |
|--|-----------------------|
| a. Youth ages 14-24 who are neither working or in school | |

| 5. Health | Number of Individuals | | |
|------------------------|-----------------------|----|---------|
| | Yes | No | Unknown |
| a. Disabling Condition | | | |
| | Yes | No | Unknown |
| b. Health Insurance* | | | |

*If an individual reported that they had Health Insurance please identify the source of health insurance below.

Health Insurance Sources

| | |
|--|---|
| i. Medicaid | |
| ii. Medicare | |
| iii. State Children's Health Insurance Program | |
| iv. State Health Insurance for Adults | |
| v. Military Health Care | |
| vi. Direct-Purchase | |
| vii. Employment Based | |
| viii. Unknown/not reported | |
| TOTAL (auto calculated) | 0 |

| 7. Military Status | Number of Individuals |
|--------------------------------|-----------------------|
| a. Veteran | |
| b. Active Military | |
| c. Unknown/not reported | |
| TOTAL (auto calculated) | 0 |

| 8. Work Status (Individuals 18+) | Number of Individuals |
|---|-----------------------|
| a. Employed Full-Time | |
| b. Employed Part-Time | |
| c. Migrant Seasonal Farm Worker | |
| d. Unemployed (Short-Term, 6 months or less) | |
| e. Unemployed (Long-Term, more than 6 months) | |
| f. Unemployed (Not in Labor Force) | |
| g. Retired | |
| h. Unknown/not reported | |
| TOTAL (auto calculated) | 0 |

Module 4, Section C: All Characteristics Report - Data Entry Form

Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:

D. HOUSEHOLD LEVEL CHARACTERISTICS

| 9. Household Type | Number of Households |
|-------------------------------------|----------------------|
| a. Single Person | |
| b. Two Adults NO Children | |
| c. Single Parent Female | |
| d. Single Parent Male | |
| e. Two Parent Household | |
| f. Non-related Adults with Children | |
| g. Multigenerational Household | |
| h. Other | |
| i. Unknown/not reported | |
| TOTAL (auto calculated) | 0 |

| 10. Household Size | Number of Households |
|--------------------------------|----------------------|
| a. Single Person | |
| b. Two | |
| c. Three | |
| d. Four | |
| e. Five | |
| f. Six or more | |
| g. Unknown/not reported | |
| TOTAL (auto calculated) | 0 |

| 13. Sources of Household Income | Number of Households |
|---|----------------------|
| a. Income from Employment Only | |
| b. Income from Employment and Other Income Source | |
| c. Income from Employment, Other Income Source, and Non-Cash Benefits | |
| d. Income from Employment and Non-Cash Benefits | |
| e. Other Income Source Only | |
| f. Other Income Source and Non-Cash Benefits | |
| g. No Income | |
| h. Non-Cash Benefits Only | |
| i. Unknown/not reported | |
| TOTAL (auto calculated) | 0 |

Below, please report the types of Other income and/or non-cash benefits received by the households who reported sources other than employment

| 14. Other Income Source | Number of Households |
|---|----------------------|
| a. TANF | |
| b. Supplemental Security Income (SSI) | |
| c. Social Security Disability Income (SSDI) | |
| d. VA Service-Connected Disability Compensation | |
| e. VA Non-Service Connected Disability Pension | |
| f. Private Disability Insurance | |
| g. Worker's Compensation | |

| 11. Housing | Number of Households |
|----------------------------|----------------------|
| a. Own | |
| b. Rent | |
| c. Other permanent housing | |
| d. Homeless | |
| e. Other | |
| f. Unknown/not reported | |
| TOTAL (auto calculated) | 0 |

| 12. Level of Household Income | Number of Households |
|-------------------------------|----------------------|
| (% of HHS Guideline) | |
| a. Up to 50% | |
| b. 51% to 75% | |
| c. 76% to 100% | |
| d. 101% to 125% | |
| e. 126% to 150% | |
| f. 151% to 175% | |
| g. 176% to 200% | |
| h. 201% to 250% | |
| i. 250% and over | |
| j. Unknown/not reported | |
| TOTAL (auto calculated) | 0 |

| | |
|---|--|
| g. Worker's Compensation | |
| h. Retirement Income from Social Security | |
| i. Pension | |
| j. Child Support | |
| k. Alimony or other Spousal Support | |
| l. Unemployment Insurance | |
| m. EITC | |
| n. Other | |
| o. Unknown/not reported | |

| 15. Non-Cash Benefits | Number of Households |
|---------------------------------|----------------------|
| a. SNAP | |
| b. WIC | |
| c. LIHEAP | |
| d. Housing Choice Voucher | |
| e. Public Housing | |
| f. Permanent Supportive Housing | |
| g. HUD-VASH | |
| h. Childcare Voucher | |
| i. Affordable Care Act Subsidy | |
| j. Other | |
| k. Unknown/not reported | |

E. Number of Individuals Not Included in the Totals Above (due to data collection system integration barriers)

1. Please list the unduplicated number of INDIVIDUALS served in each program*:

| Program Name | Number of Individuals |
|--------------|-----------------------|
| | |
| | |

F. Number of Households Not Included in the Totals Above (due to data collection system integration barriers)

1. Please list the unduplicated number of HOUSEHOLDS served in each program*:

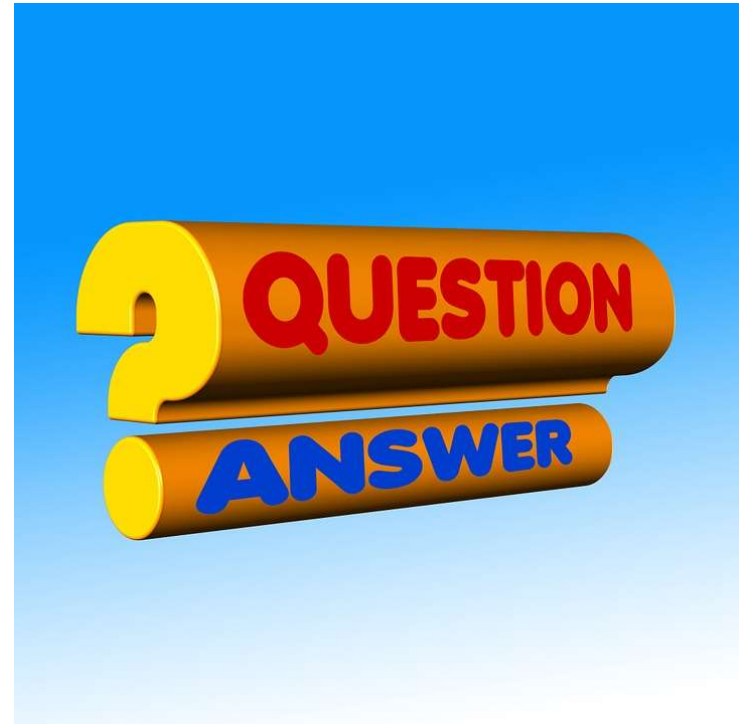
| Program Name | Number of Households |
|--------------|----------------------|
| | |
| | |

*The system will add rows to allow reporting on multiple programs.

Q: What is the definition of youth?

A: Youth are defined as ages 14-24 in the new CSBG Annual Report.

However there is one indicator “FNPI 5i: The number of individuals with no recidivating event for six months.” This asks only for information on youth who are ages 14-17.



Q: What is the definition of a living wage?

A: There is no national definition of a living wage because so much depends on the local cost of living.

Agencies may determine their own definition of a living wage or they may work with their state office to come up with a definition. There are available tools to help in defining a living wage. We will share some of the available tools with you when we release the instruction manual.



Module 3

COMMUNITY LEVEL

CSBG ANNUAL REPORT | Module 3

- Collects **information** on the agency's community level initiatives.
- Showcases the **connection** between initiatives and outcomes.
- Demonstrates how initiatives would be **reported on over time**.
- **Auto-population** where information carries over from year to year.
- Expects that most CAAs have a handful of initiatives that include community strategies and **achieve community level change**.

Module 3: Community Level

What types of community level work are to be reported under Module 3?

- Only report on initiatives with community level outcomes that are planned/achieved.
- Each reporting period the CAA should include initiatives that were started, continued or completed.
- Initiatives that the CAA does alone or in partnership with others should be included.
- **Do not report on community meetings, community efforts, or other activities that are not designed to pursue specific community level outcome(s).**

Module 3: Community Level

The Community Initiative Status Form looks complicated and time consuming, is it going to take me a lot of time to complete this?

- A CAA will include only initiatives that have community level outcomes. For most CAAs it is expected they will have perhaps a handful of initiatives each year.
- Dropdown menus and auto-population will be included in the online system to make it quicker.
- Agencies should have all the information readily available and will only need to complete the form once a year, depending on State reporting requirements.

Module 3: Community Level

Will all local agencies be required to report in Module 3?

- CAAs are required to complete a Community Needs Assessment (CNA) and provide the State with a Community Action Plan that responds to the unique local causes and conditions of poverty.
- A CAA is expected to be able to defend their programmatic decisions based on having conducted a viable CNA, having clear outcomes identified, and a rationale for selecting the strategy(s) being implemented.

COMMUNITY INITIATIVE STATUS FORM

Module 3, Section A: Community Initiative Status Form

Name of CSBG Eligible Entity Reporting: _____

| | Use the dropdown menu to select the response where appropriate. |
|---------------------------------|---|
| 1. Initiative Name | |
| 2. Initiative Year | 1-7+ years |
| 3. Problem Identification | Narrative (Provide a narrative on the scope of the problem) |
| 4. Goal/Agenda | Narrative (Provide a narrative on the goal/agenda) |
| 5. Issue/CSBG Community Domains | Employment; Education and Cognitive Development; Income, Infrastructure, and Asset Building; Housing; Health and Social/Behavioral Development; or Civic Engagement and Community Involvement |
| 6. Ultimate Expected Outcome | Community Level National Performance Indicators (NPIs) (Reference the Community NPIs listed in Section B) |
| 7. Identified Community | Neighborhood, City, School District, County, Service Area, State, Region, or Other |
| 8. Expected Duration | Narrative (Provide the range in years, e.g. 1-3 years) |
| 9. Partnership Type | Independent CAA Initiative, CAA is the core organizer of multi-partner Initiative, or CAA is one of multiple active investors and partners |

Module 3, Section A: Community Initiative Status Form

| | |
|--|---|
| 10. Partners | Narrative (Provide a narrative on the key 1-3 partners) |
| 11. Strategy(ies) | Select from the Community Level Strategies listed in Section C |
| 12. Progress on Outcomes/Indicators | No Outcomes to Report, Interim Outcomes, Final Outcomes |
| 13. Impact of Outcomes | Narrative (Provide additional information on the scope of the impact of these outcomes. e.g. If an initiative created a health clinic, please describe how many individuals and families are expected to be impacted.) |
| 14. Outcomes/Indicators to Report | Community Level National Performance Indicators (NPIs) (Reference the Community NPIs listed in Section B) |
| 15. Final Status | Initiative Active, Initiative Ended Early, Initiative Ended as Planned, Completed Still Delivering Value |
| 16. Lessons Learned | Narrative |

COMMUNITY NATIONAL PERFORMANCE INDICATORS

Community Level NPIs vs. Individual/Family

- Community NPIs are not about adding up all the clients and calling that community change.
- It is a planned effort with strategies and outcomes thought out.
- Example:
 - If you are developing a new initiative the count of a new asset would be the community level NPI.
 - The number of your customers who attend the service and achieve outcomes will be counted in the family level NPIs.

Module, Section B: Community National Performance Indicators (NPIs)

- NPIs are a menu of options.
- Every domain includes an “other” option.
- Two indicator types, counts of change and rates of change.
- Some rates of change NPIs are outcomes that will take multiple years to achieve and the CAA will be leading or working with a number of partners.

National Performance Indicators (NPIs)

Module 3

| Counts of Change | Counts of Change for Employment Indicators | I.) Identified Community (auto-populated) | II.) Target (#) | III.) Actual Results (#) | IV.) Performance target accuracy (% auto calculated) |
|------------------|---|---|-----------------|--------------------------|--|
| | 1. Number of jobs created to increase opportunities for people with low incomes in the identified community. | | | | |
| | 2. Number of job opportunities maintained in the identified community. | | | | |
| | 3. Number of "living wage" jobs created in the identified community*. | | | | |
| | 4. Number of "living wage" jobs maintained in the identified community*. | | | | |
| | 5. Number of jobs created in the identified community with a benefit package. | | | | |

| Rates of Change | Rates of Change for Employment Indicators | I.) Identified Community (auto-populated) | II.) Baseline existing starting point used for comparisons (#) | III.) Target (#) | IV.) Expected % change from baseline (Target % auto calculated) | V.) Actual Results (#) | VI.) Actual % change from baseline (% auto calculated) | VII.) Performance target accuracy (% auto calculated) |
|-----------------|---|---|--|------------------|---|------------------------|--|---|
| | 1. Percent decrease of the unemployment rate . | | | | | | | |
| | 2. Percent decrease of the youth unemployment rate . | | | | | | | |
| | 3. Percent decrease of the underemployment rate . | | | | | | | |

Example: Counts of Change

❖ Number of jobs created to increase opportunities for people with low incomes in the identified community:

- ❖ The CAA targeted 25 jobs that they would create to increase opportunities for people with low incomes in the City of Davis. The actual number of jobs they created was 20. The performance target accuracy (the percent of the target achieved) is 80%.

❖ Formula:

❖ **Performance Target Accuracy=Actual results/Target results**

| Counts of Change | Counts of Change for Employment Indicators | I.) Identified Community (auto-populated) | II.) Target (#) | III.) Actual Results (#) | IV.) Performance target accuracy (% auto calculated) |
|------------------|---|---|-----------------|--------------------------|--|
| | 1. Number of jobs created to increase opportunities for people with low incomes in the identified community. | City | 25 | 20 | 80% |
| | 2. Number of job opportunities maintained in the identified community. | | | | #DIV/0! |
| | 3. Number of "living wage" jobs created in the identified community*. | | | | #DIV/0! |
| | 4. Number of "living wage" jobs maintained in the identified community*. | | | | #DIV/0! |
| | 5. Number of jobs created in the identified community with a benefit package. | | | | #DIV/0! |

Example: Rates of Change

- ❖ **Percent decrease of the unemployment rate:** The unemployment rate is 5%. The CAA targeted to reduce the unemployment rate to 3%. The expected change from baseline is a decrease of 40%. At the end of the year, the actual unemployment rate was 4%. The actual change from baseline is a decrease of 20%. The performance accuracy (the percent of the target reduction achieved) is 50%.

❖ Formulas:

❖ **Expected Change from Baseline=(target-baseline)/(baseline)**

❖ **Actual Change from Baseline=(actual results-baseline)/(baseline)**

| Rates of Change | Rates of Change for Employment Indicators | I.) Identified Community | II.) Baseline existing starting point used for comparisons (#) | III.) Target (#) | IV.) Expected % change from baseline (Target % auto calculated) | V.) Actual Results (#) | VI.) Actual % change from baseline (% auto calculated) | VII.) Performance target accuracy (% auto calculated) |
|-----------------|---|--------------------------|--|------------------|---|------------------------|--|---|
| | 1. Percent decrease of the <u>unemployment rate</u> . | City | 5.00% | 3.00% | -40% | 4.00% | -20% | 50% |
| | 2. Percent decrease of the <u>youth unemployment rate</u> . | | | | #DIV/0! | | #DIV/0! | #DIV/0! |
| | 3. Percent decrease of the <u>underemployment rate</u> . | | | | #DIV/0! | | #DIV/0! | #DIV/0! |



Q: Where would we document efforts to improve coordinated entry to services?

A: Module 3, Infrastructure and Asset Building

NPI:

CNPI 3z.1 Other Counts of Change



Q: Our state association does poverty simulations, and local staff often assist them. How do local agencies document these efforts?

A: Module 3, Civic Engagement and Community Involvement Indicators

- CNPI 6 G2z.1 Other Indicator, write in NPI.
- Poverty Simulation is a strategy found under Civic Engagement for Goal 2.

COMMUNITY LEVEL STRATEGIES

Section C - Module 3

Module 3, Section C: Community Strategies List

| Housing Strategies |
|--|
| End Chronic Homelessness Campaign |
| New Affordable Single Unit Housing Creation |
| New Affordable Multi- Unit Housing Creation (Single Resident Occupancy (SRO), temporary housing, transitional housing) |
| Tenants' Rights Campaign |
| New Shelters Creation (including day shelters and domestic violence shelters) |
| Housing or Land Trust Creation |
| Building Codes Campaign |
| Housing Policy Changes |
| Housing Legislative Changes |
| Other Housing Strategy: (please specify) |

| Health and Social/Behavioral Development Strategies |
|---|
| Health Specific Campaign |
| Farmers Market or Community Garden Development |
| Grocery Store Development |
| Gun Safety/Control Campaign |
| Healthy Food Campaign |
| Nutrition Education Collaborative |
| Food Bank Development |
| Domestic Violence Court Development |
| Drug Court Development |
| Alternative Energy Source Development |
| Develop or Maintain a Health Clinic |
| Health and Social/Behavioral Development Policy Changes |
| Health and Social/Behavioral Development Legislative Changes |
| Other Health and Social/Behavioral Development Strategy: (please specify) |

Module 2

CSBG ELIGIBLE ENTITY EXPENDITURES, CAPACITY, AND RESOURCES

MODULE 2: CSBG ELIGIBLE ENTITY EXPENDITURES, CAPACITY, AND RESOURCES

- **Similar to Sections E-F in the CSBG IS**
- Completed by eligible entities; reviewed, evaluated, and analyzed by State CSBG Lead Agencies.
- **Section A** meets the Congressional requirement for an explanation of the total amount of CSBG funding expended during the reporting period based on categories referenced in the CSBG Act.
- **Section B** provides detail on agency capacity building funded by CSBG and other funding sources.
- **Section C** provides data on resources allocated to, administered through, and generated by the CSBG Eligible Entity.

MODULE 2: CSBG ELIGIBLE ENTITY EXPENDITURES, CAPACITY, AND RESOURCES

| Module 2 – CSBG Eligible Entity Expenditures, Capacity, and Resources | CSBG IS Survey |
|--|---|
| Section A: Local Agency CSBG Expenditures | Section E. CSBG Expenditures by Service Category |
| Section B: Local Agency Capacity Building | <p>National Performance Indicator 2.3 – Community Engagement</p> <p>National Performance Indicator 3.1 - Community Empowerment through Maximum Feasible Participation</p> <p>National Performance Indicator 4.1 - Expanding Opportunities through Community-Wide Partnerships</p> <p>National Performance Indicator 5.1 – Expanding Opportunities through Community-Wide Partnerships</p> |
| Section C: Local Agency Resources Administered by the CSBG Eligible Entity | Section F. Resources Administered and Generated by the CSBG Network |

Module 2, Section A: CSBG Expenditures by CSBG Eligible Entity - Data Entry Form

Name of CSBG Eligible Entity Reporting: _____

| A. CSBG Eligible Entity Reporting Period | "X" |
|--|-----|
| 1. July 1 - June 30 | |
| 2. October 1 - September 30 | |
| 3. January 1 - December 31 | |

| B. CSBG Expenditures Domains | CSBG Funds |
|---|------------|
| 1. Employment | |
| 2. Education and Cognitive Development | |
| 3. Income, Infrastructure, and Asset Building | |
| 4. Housing | |
| 5. Health and Social/Behavioral Development <i>(includes nutrition)</i> | |
| 6. Civic Engagement and Community Involvement | |
| 7. Services Supporting Multiple Domains | |
| 8. Linkages <i>(e.g. partnerships that support multiple domains)</i> | |
| 9. Agency Capacity Building <i>(detailed below in Table C)</i> | |
| 10. Other <i>(e.g. emergency management/disaster relief)</i> | |
| Total CSBG Expenditures (auto calculated) | \$0 |

| | |
|---|--|
| Of the CSBG funds reported above, report the total amount used for Administration. For more information on what qualifies as Administration, refer to IM37. | |
|---|--|

Module 2

C. Details on Agency Capacity Building Activities Funded by CSBG:

1. Please identify which activities were funded by CSBG under Agency Capacity in Table B. Please check all that apply.

- | | | |
|---|--|---------------------------------|
| <input type="checkbox"/> Community Needs Assessment | <input type="checkbox"/> Data Management & Reporting | <input type="checkbox"/> Other* |
| <input type="checkbox"/> Strategic Planning | <input type="checkbox"/> Training & Technical Assistance | |





**Below please specify Other Activities funded by CSBG under Agency Capacity:*

Module 2, Section B: CSBG Eligible Entity Capacity Building - Data Entry Form

Name of CSBG Eligible Entity: _____

| E. Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes: | Unduplicated Number of Organizations |
|---|--------------------------------------|
| 1. Non-Profit | |
| 2. Faith Based | |
| 3. Local Government | |
| 4. State Government | |
| 5. Federal Government | |
| 6. For-Profit Business or Corporation | |
| 7. Consortia/Collaborations | |
| 8. School Districts | |
| 9. Institutions of Post-Secondary Education/Training | |
| 10. Financial/Banking Institutions | |
| 11. Health Service Organizations | |
| 12. Statewide Associations or Collaborations | |

MODULE 1

| Module 1 - State Administration | CSBG IS Survey |
|--|---|
| Section A: CSBG Lead Agency, CSBG Authorized Official, CSBG Point of Contact | Section C. General Information on State CSBG office |
| Section B: Statewide Goals and Accomplishments | Section D. Accomplishments and Coordination of Funds |
| Section C: CSBG Eligible Entity Update | Section B. General Information on Local CSBG Agencies |
| Section D: Organizational Standards for Eligible Entities | n/a  |
| Section E: State Use of Funds | Section A. State Use of CSBG Funds Section B. General Information on Local CSBG Agencies |
| Section F: State Training and Technical Assistance | T/TA Survey Section B. General Information on Local CSBG Agencies |
| Section G: State Linkages and Communication | n/a  |
| Section H: Monitoring, Corrective Action, and Fiscal Controls | n/a  |
| Section I: Results Oriented Management and Accountability (ROMA) | n/a  |



CSBG Annual Report Numbering

Housing (FNPI 4)

FNPI 4a The number of households experiencing homelessness who obtained safe temporary shelter.

FNPI 4b The number of households who obtained safe and affordable housing.

FNPI 4c The number of households who maintained safe and affordable housing for 90

FNPI 4d The number of households who maintained safe and affordable housing for 180

FNPI 4e The number of households who avoided eviction.

FNPI 4f The number of households who avoided foreclosure.

FNPI 4g The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc).

Counts of Change for Employment Indicators (CNPI 1)

Counts of Change

| | |
|---------|--|
| CNPI 1a | Number of jobs <u>created</u> to increase opportunities for people with low incomes in the identified community. |
| CNPI 1b | Number of job opportunities <u>maintained</u> in the identified community. |
| CNPI 1c | Number of "living wage" jobs <u>created</u> in the identified community*. |
| CNPI 1d | Number of "living wage" jobs <u>maintained</u> in the identified community*. |
| CNPI 1e | Number of jobs <u>created</u> in the identified community with a benefit package. |

Other Counts of Change

Other Counts of Change for Employment Indicators (CNPI 1z) - Please specify below.

| | |
|-----------|-------|
| CNPI 1z.1 | Other |
| CNPI 1z.2 | Other |
| CNPI 1z.3 | Other |

Module 4, Section A: Individual and Family National Performance Indicators (NPIs) - Data Entry Form

Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

Employment Indicators

Name of CSBG Eligible Entity Reporting:

| Employment: | I.) Number of Participants Served in program(s) (R) | II.) Target (R) | III.) Actual Results (R) | IV.) Percentage Achieving Outcome (R/I + II) (%) auto calculated) | V.) Performance Target Accuracy (R/I + I) (%) auto calculated) |
|---|---|-----------------|--------------------------|---|--|
| 1. The number of unemployed <u>youth</u> who obtained employment to gain skills or income. | | | | | |
| 2. The number of unemployed <u>adults</u> who obtained employment <u>up to a living wage</u> . | | | | | |
| 3. The number of unemployed <u>adults</u> who obtained and maintained employment for at least 90 days <u>(up to a living wage)</u> . | | | | | |
| 4. The number of unemployed <u>adults</u> who obtained and maintained employment for at least 180 days <u>(up to a living wage)</u> . | | | | | |
| 5. The number of unemployed <u>adults</u> who obtained employment <u>(with a living wage or higher)</u> . | | | | | |
| 6. The number of unemployed <u>adults</u> who obtained and maintained employment for at least 90 days <u>(with a living wage or higher)</u> . | | | | | |
| 7. The number of unemployed <u>adults</u> who obtained and maintained employment for at least 180 days <u>(with a living wage or higher)</u> . | | | | | |
| Employment: | I.) Number of Participants Served in program(s) (R) | II.) Target (R) | III.) Actual Results (R) | IV.) Percentage Achieving Outcome (R/I + II) (%) auto calculated) | V.) Performance Target Accuracy (R/I + I) (%) auto calculated) |
| 8. The number of employed participants in a career-advancement related program who <u>entered or transitioned</u> into a position that provided increased income and/or benefits. | | | | | |
| a. Of the above, the number of employed participants who increased income from employment through <u>wage or salary amount increase</u> . | | | | | |
| b. Of the above, the number of employed participants who increased income from employment through <u>hours worked increase</u> . | | | | | |
| c. Of the above, the number of employed participants who <u>increased benefits</u> related to employment. | | | | | |
| Other Employment Outcome Indicator | I.) Number of Participants Served in program(s) (R) | II.) Target (R) | III.) Actual Results (R) | IV.) Percentage Achieving Outcome (R/I + II) (%) auto calculated) | V.) Performance Target Accuracy (R/I + I) (%) auto calculated) |
| 9. The number of individuals or households | | | | | |

Comments:

Annotated CSBG Annual Report

Crosswalks

High-Level Crosswalk CSBG Annual Report – CSBG IS Survey

FRN#2 30-Day Comment Period

DRAFT

SBG Annual Report/IS Survey and Organizational Structure

| Annual Report | Current CSBG IS | Organizational Structure |
|--|---------------------------------|---|
| Module 1: State Administration 1.1: Results Oriented Management and Accountability (ROMA) System 1.2: Statewide Goals and Accomplishments | Section D | 1.2 • direct 1.3 cor 1.3 col 3. sa 3. q 3. s |
| Module 2: Agency Expenditures, Capacity, and Sources 2.1: Local Agency CSBG Expenditures | Section E | |
| Module 2: Agency Expenditures, Capacity, and Sources 2.2: Local Agency Capacity Building | NPI Goals Three, Four, and Five | |

NASO

Module 1 - State Administration

CSBG IS Survey

Section A: CSBG Lead Agency, CSBG Authorized Official, CSBG Point of Contact

Section C. General Information on State CSBG office

Section D. Accomplishments and Coordination of Funds

Section B. General Information on Local CSBG Agencies

n/a

Use of CSBG Funds

DRAFT - CSBG IS-CSBG Annual Report Quick Reference Crosswalk

| NPI | CSBG IS Description | Very Similar Language | Similar Language | No Similar Language |
|--|---------------------|-----------------------|---|---------------------|
| Goal 1: Low-income people become more self-sufficient. | | | | |
| 1.1 EMPLOYMENT | | | | |
| 1.1 A Unemployed and obtained a job | | | | |
| 1.1 B Employed and maintained a job for at least 90 days | | | Module 4, Section A, Employment, 1. The number of unemployed youth who obtained employment to gain skills or income. 2. The number of unemployed adults who obtained employment (up to a living wage). | |
| 1.1 C Employed and obtained an increase in employment income and/or benefits | | | Module 4, Section A, Employment, 3. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage). | |
| | | | Module 4, Section A, Employment, 6. The number of employed participants in a career advancement related program who entered or transitioned into a position that provided increased income and/or benefits. | |

DRAFT - CSBG IS/CSBG AR Crosswalk

About NASCSP

The State of Poverty Blog

Member Services

CSBG

CSBG Services and Technical

Assistance

Training Request Form

CSBG TTA Center

CSBG Data Collection and Reporting

CSBG Annual Report

Module 1

Module 2 through 4

DATA Task Force

CSBG IS Survey

CSBG IS 2016 Submission Form

CSBG National Report and State Fact

Sheets

Archive

ROMA

ROMA Next Generation

Theory of Change

Request for Proposal

Archive

National ROMA Peer to Peer Training

Performance Management

Monitoring

Organizational Standards

State Plan Information

CSBG Communications and

Government Affairs

Submit a Success Story

Weatherization



CSBG > CSBG Data Collection and Reporting > CSBG Annual Report

CSBG Annual Report Cleared by Office of Management and Budget (OMB)

The Office of Community Services (OCS) received OMB approval for a new CSBG Annual Report on **January 12, 2017**. Additional information about the implementation of the [CSBG Annual Report](#) is detailed in [IM 152 CSBG Annual Report](#), released by OCS on January 20, 2017. The new CSBG Annual Report will eventually replace the CSBG IS Survey. The new report will be implemented through a phased-in approach over two years.

OCS has also released [Action Transmittal 2017-01 on the Submission of Module 1 of the CSBG Annual Report for Fiscal Year \(FY\) 2016](#). This Action Transmittal notifies States that Module 1 is expected to be available in OLDC on **February 28, 2017** and the deadline for submission of Module 1 in OLDC received a one-time extension from March 31, 2017 to **April 7, 2017**. The due date for submission of the CSBG IS to NASCSP is also extended to **April 7, 2017**.

CSBG Annual Report Implementation: Two Phases

Phase 1

- FY16 & FY17
- Module 1 is completed in OLDC
- Local Agency data is completed in the CSBG IS Survey

Phase 2

- FY 18
- Module 1-4 are completed in OLDC
- No data is reported in the CSBG IS Survey

GeoExplorer and Find a
Provider Tools



NASCSP

111 K Street, NE Suite 300 Washington, DC
20002

Phone: 202.624.5866

Tools:

[FINAL CSBG Annual Report](#) - This PDF is the OMB cleared CSBG Annual Report and is unchanged from the version included in the second Federal Register Notice (FRN#2), 30-day comment period in November 2016.

[CSBG Reporting Timelines for States and local CSBG Eligible Entities](#) - This chart shows the timeline for reporting on the CSBG Annual Report. Click here to see your State's CSBG Reporting Period.

[State Reporting Periods for FY18](#) - Modules 2-4 are based on the State's CSBG Reporting Period and reporting starts in FY18. Check out this chart to see your State's Reporting Period.

New! [CSBG Annual Report 1-Pager](#) - This 1-pager provides key information on the what, why, and when of the CSBG Annual Report. Think this could be adapted with your State's implementation information? Contact lcook@nascsp.org for an editable format.

CSBG Annual Report Posters - Download the Module 3 NPI and Module 4 NPI posters. These displays will give you a quick overview of all of the NPIs in the new CSBG Annual Report!

Module 3 - Community NPI [Counts of Change](#), [Rates of Change 1](#), [Rates of Change 2](#)

Module 4 - [Individual and Family NPIs](#)

Excel Forms with Updated Numbering Scheme - The numbering scheme for each module has been updated in excel format. This numbering scheme will allow the network to more easily communicate each data point in the Annual Report and will assist developers with building systems.

[Module 2: Expenditure, Capacity, Resources Excel Forms](#)

[Module 3: Community Level](#)

[Module 4: Individual and Family Level](#)

Webinars & Presentations:

ROMA Next Generation and CSBG Annual Report Webinar, June 30, 2017

NASCSP, CAP, and OCS provide an overview of ROMA Next Generation and the CSBG Annual Report. ROMA Next Generation, including the National Theory of Change, and an overview of each of the Modules in the CSBG Annual Report will be discussed. This overview will help lay a foundation before jumping into the more specific module-based webinars.

Coming Soon!



Coming Soon!

CSBG Annual Report Crosswalk with LIHEAP,
Head Start, WIOA, and Weatherization.

Instruction Manuals and Lexicon

