

# Appendices





### SECTION 1

### Making Board Meetings Matter

# Appendix A Sample Meeting Minutes

#### SAMPLE MEETING MINUTES

The following examples of board meeting minutes are based on those of an actual Community Action Agency. The specific location, state, all names, and some details have been changed. CAPLAW annotations highlight points made in *Why Board Meetings Matter and How to Get the Most Out of Them.* 

Overall, these minutes evidence a board that is involved in the development, planning, implementation, and evaluation of the CAA's program, and that engages in regular discussion of financial issues. Anyone reviewing these meeting minutes will recognize that this particular CAA takes its mission and governance seriously.

These minutes reflect the traditional view that the minutes should only record topics of discussion with related motions and actions, rather than recording the "thread of debate." Minutes that include a brief summary of points raised in the discussion would provide further support to the board's engagement in these issues.

#### **CAPLAW COMMENTS**

### BLUE COMMUNITY ACTION BOARD OF DIRECTORS MEETING MINUTES ~ APRIL 15, 2009

C Date

The meeting was called to order by the Chair, Ms. Nilsson, at approximately 7:43 p.m. The meeting was held at Blue Community Action's Central City Center, 555 Commongood Street, Big City, Red/BlueState in the Conference/Training Room. The roll was called and it was determined that a quorum was present.

Location, presiding officer, and roll call/quorum determination.

#### **INTRODUCTION OF NEW BOARD MEMBERS**

The Chairman, Ms. Nilsson, introduced new Private Sector Board Members: Mr. Mark Rodman, representing Ivy League University and Mr. Lou Espinosa, representing the Big City Bar Association.

Records new appointments and notes classification within the tripartite structure.

#### **ADOPTION OF THE AGENDA**

Motion by Ms. Livingston that the proposed agenda for the April 15, 2009 Board of Directors meeting be adopted with the deferment to the June board of agenda item #4.a.(11) – Migrant Head Start Selection and Enrollment Criteria-Year 2009-2010 (Blue Sheet). Second by Mr. McDuff. Motion carried.

C Notation of change from proposed agenda included in board packet.

#### **APPROVAL OF MINUTES OF MARCH 19, 2009**

The Secretary, Mr. Clayton, made a motion that the minutes of the March 19, 2009 Board of Directors meeting be approved as submitted. Second by Mr. Simpson. Motion carried.

Prior meeting minutes approved without amendment.

#### **ANNOUNCEMENTS**

 $\star$  A Poverty Forum session will be held on Wednesday, April 29<sup>th</sup> at the Clyde Center from 5:30 – 7:30 p.m.  $\star$  A meeting of the Turning Leaf Place, Inc. and Mustard Seed Energy Fund, Inc. Boards will be held following the regular Board of Directors meeting.

#### **COMMITTEE REPORTS**

#### • Planning and Evaluation Committee

In the absence of the Committee Chairman, Mr. Hartford, the Program Development Manager, Mr. Sam Jones reviewed the committee reports. Mr. Jones reviewed the following reports that required Board action: \*\*\*2009-2010 Annual Plan. Motion by Mr. McDuff that the Board adopt the 2009-2010 Annual Plan. Second by Ms. Livingston. (Brief discussion ensued.) Motion carried. \*\*\*2009 Head Start Community Assessment. Motion by Ms. Livingston that the Board approve the 2009 Head Start Community Assessment. Second by Mr. McDuff. Motion carried. \*\*\*2009 Migrant Head Start Community Assessment Update. Motion by Mr. McDuff that the Board approve the 2009 Migrant Head Start Community Assessment Update. Second by Ms. Livingston. (Brief discussion ensued.) Motion carried. \*\*\*Head Start/Early Head Start 2009-2010 Grant Application. Motion by Dr. Litwin that the Board approve the Head Start/Early Head Start Grant Application for Program Year 2009-2010. Second by Ms. Livingston. Motion carried. ••• Head Start/Early Head Start 2009-2010 Training and Technical Assistance Plan. Motion by Ms. Livingston that the Board approve the 2009-2010 Head Start/Early Head Start Training and Technical Assistant Plan. Second by Dr. Varney. Motion carried. •••Head Start/Early Head Start 2009-2010 Self-Assessment. Motion by Ms. Livingston that the Board approve the 2009-2010 Head Start/Early Head Start Self-Assessment. Second by Mr. McDuff. Motion carried.

Mr. Jones reviewed the Community Services Block Grant (CSBG) and Weatherization Site Visit Monitoring Report; the J.J. Browne Child Development Center Licensing and Regulations Plan of Correction Letter; the East BigCity Child Development Center Licensing and Regulations Plan of Correction Letter; the West End BigCity Child Development Center Licensing and Regulations Report and Response; the 2009-2010 Results Oriented Management and Accountability (ROMA) Outcomes Report; the 2009-2010 Annual Monitoring Report for the Marsha County God's Pantry Food Bank; and, the Monitoring Report and Response for the Child and Adult Care Food Program.

#### • Audit Committee

Committee Member, Ms. Nilsson, reviewed the Audit Committee Report and the recommendation that the Board ratify the committee's decision to award Big Accounting Firm CAPs and Consultants the June 30, 2009 – One Year Fixed Price contract in the amount of \$42,500.00 with options for two (2) additional one-year periods. All documentation will be retained on file in the Fiscal Office supporting issuance of an official purchase order. Motion by Ms. Livingston that the Board approve the recommendation. Second by Mr. Rodman. (Lengthy discussion ensued.) Motion carried.

© BCA minutes detail the committee reports.

C In compliance with the Community Services Block Grant Act (42 USC 9910), BCA's board is engaged in planning, implementation, and development of programs; the minutes reflect the BCA board's attention to these matters.

The notation of "brief discussion" of BCA's" 2009-2010 Annual Plan" and the "2009 Migrant Head Start Community Assessment Update" suggest board members raised issues or had questions. A one or two sentence summary of the discussion would provide further evidence of the board's active engagement in planning and evaluation.

The board and board minutes evidence attention to BCA's procurement policy and compliance requirements under OMB Circular A-110. However, BCA minutes might be strengthened with a summary of the key issues raised in the "lengthy"

#### **FINANCIAL REPORTS**

The Treasurer, Mr. Cruz, reviewed the Consolidated Balance Sheet and the Financial Statement for the period ending March 31, 2009 and made a motion on behalf of the Finance Committee that both reports be accepted for filing with one (1) vote. Second by Mr. Clayton. Motion carried. Mr. Cruz reviewed the following reports for the period ending March 31, 2009: Accounts Receivable; Line-of-Credit; Health Plan Financial Statement; and, the Unemployment Insurance Report for the quarter ending March 31, 2009

**BUDGET AMENDMENTS** 

The Treasurer, Mr. Cruz, reviewed the Family Self-Sufficiency Coordinator Program 2009 Budget Amendment #1 and made a motion on behalf of the Finance Committee that the amendment be approved. Second by Mr. McDuff. Motion carried. Mr. Cruz reviewed the Management and Support Services 2009-10 Budget Amendment #2 and made a motion on behalf of the Finance Committee that the amendment be approved. Second by Ms. Livingston. Motion carried. Mr. Cruz reviewed the Sojourner CARE 2009-2010 Budget Amendment #1 and made a motion on behalf of the Finance Committee that the amendment be approved. Second by Ms. Fraser. Motion carried.

#### **NEW BUDGETS**

The Treasurer, Mr. Cruz, reviewed the ①Information Technology (ITS) 2009-2010

Budget and made a motion on behalf of the Finance Committee that the budget be approved. Second by Ms. Livingston. Motion carried. Mr. Cruz reviewed the ②Communications 2009-2010 Budget and made a motion on behalf of the Finance Committee that the budget be approved. Second by Ms. Livingston. Motion carried. Mr. Cruz reviewed the ③Human Resources 2009-2010 Budget and made a motion on behalf of the Finance Committee that the budget be approved. Second by Ms. Livingston. Motion carried. Mr. Cruz reviewed the ④YouthTech Program Planning 2009-2010 Budget and made a motion on behalf of the Finance Committee that the budget be approved. Second by Ms. Livingston. (Brief discussion ensued.) Motion carried. Mr. Cruz reviewed the ④Magpie County Pre-Kindergarten (Pre-K) 2009-2010 Budget and made a motion on behalf of the Finance Committee that the budget be approved. Second by Ms. Vernon. (Brief discussion ensued.) Motion carried.

**EQUAL OPPORTUNITY QUARTERLY REPORT – (PERIOD ENDING 03/31/09)** 

Ms. Crouch, Manager, Administrative Services, reviewed the Equal Opportunity Quarterly Report for the period ending March 31, 2009.

#### **OPERATIONS REPORTS – MARCH 2009**

Ms. Watson, Executive Director, reviewed the Operations Reports for March 2009.

\*\*\*Customer Survey Quarterly Update (Cumulative from April 2007-March 2009):

discussion " and reference to board packet Item 6 Audit Committee -- Designation Of Auditor, which can be found following these minutes.

A CAA board must engage in regular review of the CAA's financial statements and CAA-wide and/or program budgets. BCA's board fulfills this responsibility but the minutes would be strengthened by recording whether or not the board engaged in discussion of the information reviewed.

BCA is moving toward paperless board packets; the minutes evidence a well-

Ms. Watson reviewed. ••••Board Communications: Ms. Watson reviewed the report submitted by the Ad hoc Committee. The Committee recommended that the Board approve the following resolution:

- All official communications with the Board of Directors shall be available in both paper and electronic versions.
- Members and Representatives of the Board of Directors shall have the option to receive official communications in either paper or electronic version.
- Members of the Board of Directors who do not select an option for the format and delivery of official communications shall receive a paper version via the United States Postal Service or another comparable delivery service.
- The effective date of full implementation of the above decisions shall be June 16, 2009.

Motion by Mr. McDuff that the Board approve the resolution. Second by Dr. Litwin. (Lengthy discussion ensued.) Motion carried. (Board members will be sent a revised "Board Member Information Sheet" requesting email addresses and asking how they wish to receive the board packet. A deadline for the return of the responses will be set, if no response is received, from a board member, it will be presumed the board member wishes to receive paper copies of the board packet.)

Re: Board Meeting Days and Times ~ An ad hoc committee was appointed to discuss meeting days, times and other questions in the survey. Members will be Tiana Litwin, Leslie Chou, Caesar Cruz, Cindy Quense and Anita Nilsson.

#### **NEXT MEETING**

The next meeting of the BCA Board of Directors will be May 14, 2009 at 7:30PM

#### **ADJOURNMENT**

Motion by Ms. Livingston that the meeting be adjourned. Motion second and carried. The meeting was adjourned at approximately 9:28 p.m.

	MEMBERS PRESENT	
Cindy Quense	Leslie Chou*	Marsha Harris*
Devon McDuff	Ann Varney	Mark Rodman
Anita Nilsson*	Caesar Cruz*	Susan Gallagher
Hank Simpson*	Mary Bissel	Warren Yatzke
Delaney Clayton*	Mary Little	Albert Mason
Rita Newman	Melody Livingston	Tiana Litwin*
Lillian Vernon*	Lou Espinosa	Alex Donovan
Gloria LeGrande	Sandra Fraser	Harold Wiley

**EXCUSED ABSENCE** 

Mag Davis Larry Hartford\* Maureen Whipple

considered process and timeline and allow board members to opt out.

BCA minutes record follow up actions that emerged from lengthy discussion.

Since a change in meeting schedule may negatively or positively affect board attendance and engagement, BCA will carefully study the matter.

BCA is paying close attention to board attendance, including distinguishing between board members who notify BCA in advance and those who simply do not show up.

Loretta Chapman\* Celia Williams Kathy Johnson

**ABSENCES** 

Noel Burke Max Weingard Pete Janko

Aki Taan Ginny McNeal

Mickey Shay

Respectfully submitted,

Delany Clayton, Secretary Date Signed

cc: Members, Board of Directors

Cabinet for Health and Family Services

\*DENOTES EXECUTIVE COMMITTEE MEMBERS AS REQUIRED AT THE AUGUST 26, 2002 BOARD MEETING

Executive Committee member attendance more closely.

#### ISSUE: AUDIT COMMITTEE REPORT -- DESIGNATION OF AUDITOR

**DISCUSSION:** A Request for Proposal for Audit Services (RFP) for the Period Ending June 30, 2009, with the option for two additional one-year periods, was prepared by Fiscal Operations and approved by the Audit Committee. The proposals were evaluated based on the following criteria.

A. Prior Experience
B. Organization, Size, Structure
C. Staff Qualifications
D. Price
Total Points Possible
45 Points
25 Points
10 Points
100 Points

Audit RFPs were mailed to a list of auditors on February 26, 2009 who perform audits of other Community Action Agencies in the Red/Blue State and other firms that requested an RFP. Twenty-six (26) Audit RFPs were mailed to audit firms. The Audit RFP was advertised in the Big City News on Wednesday March 3<sup>rd</sup>, 2009. The deadline for all Audit RFPs to be submitted to Blue Community Action, Inc. was Tuesday, March 23, 2009, by 5:00 p.m.

The Audit Committee met on Wednesday, March 24, 2009 at 11:00 a.m. to open the sealed bids, assess points and select an audit firm. Those present were Kathy Johnson and Anita Nilsson. Absent were Max Weingard and Leslie Chou. Blue Community Action staff that attended were Howard Castle, Chief Financial Officer, and Sam Melvin, Staff Accountant.

Six (6) firms submitted a response to the Audit RFP. The following is a schedule of the firms, price and points awarded.

	Blue	Turning Leaf	Mustard Seed	5500s 990s	Total Price	Total Points
Moss & Stone	\$24,570	\$ 9,660	\$4,581	Included	\$38,811	73
Big Accounting Firm	\$27,500	\$ 5,000	\$4,500	\$ 5,500	\$42,500	95
Capra & Company	\$38,000	\$ 5,750	\$3,000	\$11,300	\$58,050	75
Hound & Co	\$47,660	\$12,018	\$6,815	Included	\$66,493	80
Steinway & Associates*	\$25,340	\$ 5,240	\$2,190	\$ 4,740	\$37,510	95
Golf, Base, & Bow **	\$31,500	\$ 4,800	\$3,500	\$ 5,300	\$45,100	59

<sup>\*</sup> Steinway & Associates included \$2,000 per year increase for years 2 & 3

Big Accounting Firm and Steinway & Associates both received 95 initial points. The audit committee looked more in depth at each firms qualifications and determined that Big Accounting Firm has experience auditing over 45 Community Action Agencies and Baldwin and Associates only had audit experience with 1 Community Action Agency.

<sup>\*\*</sup> Golf, Base, & Bow included \$1,600 increase for year 2 and another \$1,100 for year 3

Big Accounting Firm has been our auditor for the past 3 years and the agency has been very pleased with the working relationship and the results. The process led the Audit Committee to select Big Accounting Firm as our auditor for the fiscal year ending June 30, 2009 with the option of 2 additional years.

**RECOMMENDATION:** The Audit Committee recommends that the board ratify the committee's decision to award Big Accounting Firm the June 30, 2010 - One Year Fixed Price contract in the amount of \$42.500, with options for two additional one-year periods. All documentation will be retained on file in the Fiscal Office supporting issuance of an official purchase order

Drafted by:	Approved by:
Howard Castle	Leslie Chou
Chief Financial Officer	Chair, Audit Committee
A manage of layer	Appropriat Drug
Approved by:	Approved By:
Gloria Watson	Board of Directors on

**Executive Director** 

### Blue Community Action BOARD OF DIRECTORS MEETING MINUTES ~ NOVEMBER 16, 2010

The meeting was called to order by the Chair, Ms. Nilsson, at approximately 6:30 p.m. The meeting was held at Blue Community Action's Central City Center, 555 Commongood Street, Big City, Red/BlueState in the Conference/Training Room. The roll was called and it was determined that a quorum was present.

#### **ANNOUNCEMENTS**

Meetings of the Turning Leaf Place and Mustard Seed Boards will be held following the "regular" Board of Directors meeting.

#### **ADOPTION OF THE AGENDA**

Motion by Mr. Clayton that the agenda for the November 16, 2010 Board of Directors meeting be adopted as presented. Second by Ms. Livingston. Motion carried.

#### **APPROVAL OF MINUTES OF OCTOBER 19, 2010**

The Secretary, Mr. Clayton, reviewed the minutes of the October 19, 2010 Board of Directors meeting and made a motion that the minutes be approved as submitted. Second by Ms. Livingston. Motion carried.

#### **NEW COMMITTEE APPOINTMENTS FOR 2010-2011**

The Chair, Ms. Nilsson, reviewed the proposed New Committee Appointments for 2010-2011 and made a motion that they be approved as submitted. Second by Mr. Hartford. (Brief discussion ensued regarding the make-up of the Consumer Sector.) Motion carried.

Board Members were advised to pay particular attention to the committee appointments to make sure they are aware of their assignment(s).

#### **COMMITTEE REPORTS**

#### • Planning and Evaluation Committee

Mr. Hartford, Committee Chair, reviewed the following reports: •••Big City Urban County Government Tenant Based Rental Assistance (TBRA) Sub-Recipient Review (Letter dated: 9/20/10; Review Conducted: 3/23/10); \*\*\*Sweet Child Development Center Licensing and Regulations Report and Response (Letter dated: 10/19/10; Survey Conducted: 9/21/10) and Letter – Accepting Corrective Action Plan (Dated: 11/9/10 for Review Conducted: 9/21/10); \*\*\*America Park Child Development Center Licensing and Regulations Report (Letter dated: 10/20/10; Survey Conducted: 10/5/10); ◆◆◆Letter – "No Regulatory Violations Found" – Woodlawn Child Development Center (Letter dated: 10/27/10; Investigation Conducted: 10/25/10); \*\*\*Letter – "No Regulatory Violations Found" – North End Community and Technical College (NETC) Child Development Center (Letter dated: 10/28/10; Investigation Conducted: 10/6/10); \*\*\*Letter – "No Regulatory Violations Found" – North End Community and Technical College (NETC) Child Development Center (Letter dated: 10/28/10; Investigation Conducted: 10/22/10); \*\*\*Woodlawn Child Development Center Licensing and Regulations Report (Letter dated: 10/25/10; Licensure Inspection Conducted: 10/21/10); ◆◆◆Letter – "No Regulatory Violations

C Date

Location, presiding officer, and roll call/quorum determination.

Evidence that BCA board is attentive to the tripartite composition of the community action board.

In compliance with the Community Services Block Grant Act, 42 USC 9910, BCAs board is engaged in planning, implementation, and development of programs; the minutes reflect the BCA board's attention to these matters.

Found" – Smithfield Child Development Center (Letter dated: 11/1/10; Investigation Conducted: 10/21/10); \*\*\*Letter – "Corrective Action Plan Accepted" – Weatherization Program Monitoring Review (Letter dated: 10/26/10; Review Conducted: Feb. 24-25, 2010); \*\*\*Kiwanis Child Development Center Licensing and Regulations Report (Letter dated: 10/25/10; Inspection Conducted: 10/7/10); \*\*\*Terrapin Park Child Development Center Licensing and Regulations Report (Letter dated: 11/2/10; Inspection Conducted: 10/28/10).

#### • Program Development Committee

The Committee did not meet during the month of November. Mr. Jones, Manager, Program Development, reviewed the Committee's report for October. \*\*\*Artists Stand Against Poverty (A.S.A.P.) Silent Art Auction held on November 13<sup>th</sup> went very well; an estimated \$3,000 was made.

#### • Audit Committee

Mr. Castle, Chief Financial Officer, reviewed the "draft" Audit for the Fiscal Year Ending June 30, 2010. Motion by Mr. Hartford that the Board of Directors accept the Community Action Council's "Draft" Audit for the Fiscal Year Ending June 30, 2010. Second by Ms. Livingston. (Brief discussion ensued regarding fundraising.) Motion carried. (Note: A breakdown of fundraising activities is to be included in the January 2011 board packet.)

**FINANCIAL REPORTS** 

The Assistant Treasurer, Ms. Chou, reviewed the Unaudited Balance Sheet for the period ending October 31, 2010 and made a motion on behalf of the Finance Committee that it be accepted for filing. Second by Mr. Hartford. Motion carried. Ms. Chou reviewed the Financial Statement for the period ending October 31, 2010 and made a motion on behalf of the Finance Committee that it be accepted for filing. Second by Ms. Livingston. (Brief discussion ensued.) Motion carried. Ms. Chou reviewed the following reports for the period ending October 31, 2010: Accounts Receivable; Line-of-Credit; Health Plan Financial Statement, the Unemployment Insurance Report for the quarter ending September 30, 2010 and the Big Sky Community Foundation Reports for the period ending September 30, 2010.

Ms. Chou reviewed the <u>Banking and Financial Transactions Authority</u> to designate Central Bank as BCA's primary financial services provider. On behalf of the Finance Committee, Ms. Chou made a motion that the Board of Directors:

© BCA board is paying attention to financial health and will zero in on fundraising revenue at the next meeting.

EBCA Board monitors cash inflows and outflows by reviewing four key reports.

BCA's Finance Committee performed the due diligence

- 1. designate Central Bank as BCA's primary financial services provider;
- authorize Howard Castle, Chief Financial Officer, to arrange for the transfer of the accounts listed in Item 1 - under DISCUSSION from Bank of America to Central Bank;
- 3. authorize the signers identified in Item 2 under DISCUSSION to sign checks, authorize transfers between accounts and authorize ACH and wire transfers on behalf of BCA; and
- 4. affirms <u>authorize</u> the Executive Director <u>and Chief Financial Officer, acting jointly</u>, to execute loan documents and other credit instruments upon approval by the Board of Directors of budgets that expressly identify the related activity and the relevant financial costs. (Wording added to this item is underlined and <u>italicized</u>.)

Motion second by Mr. Hartford. (Brief discussion ensued.) Motion carried with the amendment to #4.

Ms. Chou reviewed the <u>Ratification of the Approval by the Chair of the Board of Directors of the Head Start/Early Head Start Request to Carry Over the FY 2009-10 Quality Improvement Fund Balance into FY 2010-11 and made a motion on behalf of the Finance Committee that the Board of Directors approve the recommendation. Second by Mr. Hartford. Motion carried.</u>

#### **BUDGET AMENDMENT**

The Assistant Treasurer, Ms. Chou, reviewed the <u>Gridline Gas Energy Assistance</u> <u>Program 2010-2011 Budget Amendment #1</u> and made a motion on behalf of the Finance Committee that the amendment be approved. Second by Mr. Hartford. Motion carried.

#### **NEW BUDGETS**

The Assistant Treasurer, Ms. Chou, reviewed the **1** Foster Grandparents (FGP) 2011 Budget and made a motion on behalf of the Finance Committee that the budget be approved. Second by Mr. Hartford. Motion carried. Ms. Chou reviewed the **@**Retired and Senior Volunteer Program (RSVP) 2011 Budget and made a motion on behalf of the Finance Committee that the budget be approved. Second by Mr. Hartford. (Brief discussion ensued.) Motion carried. Ms. Chou reviewed the **@Family Self-Sufficiency Program 2011 Budget** and made a motion on behalf of the Finance Committee that the budget be approved contingent upon final contract agreement. Second by Mr. Hartford. Motion carried. Ms. Chou reviewed the **HOME-GAP Rehabilitation 2010-2011 Budget** and made a motion on behalf of the Finance Committee that the budget be approved. Second by Mr. Hartford. Motion carried. Ms. Chou reviewed the Sig City Clinic Foundation Health Assessment 2010-2011 Budget and made a motion on behalf of the Finance Committee that the budget be approved. Second by Ms. Livingston. Motion carried. Ms. Chou reviewed the **6** Senior Medicare Patrol **2010-2011 Budget** and made a motion on behalf of the Finance Committee that the budget be approved. Second by Ms. Livingston. Motion carried. Ms. Chou reviewed the State Housing Corporation-Tenant Based Rental Assistance 2011-2012 Budget and made a motion on behalf of the Finance Committee that the Board of Directors approve the budget contingent upon receipt of the award document.

necessary for a major financial decision. The committee members brought their recommendation to the full board for discussion and a vote. BCA board minutes carefully record the details of the board decision and evidence attention to internal controls.

Second by Mr. Hartford. Motion carried. \*\*\*\*The Chair, Ms. Nilsson, stated this would be Ms. Chou' last board meeting and asked board members to "give her a big hand" for a job well done!

#### **2011 AGENCY HOLIDAY AND BOARD MEETING SCHEDULE**

The Executive Director, Ms. Watson, reviewed the 2011 Agency Holiday and Board Meeting Schedule. Motion by Mr. Hartford that the Board of Directors approve the proposed schedule of holidays and board meeting dates. Second by Ms. Livingston. (Brief discussion ensued.) Motion carried.

### PROGRAM UPDATE: PEACE TREE COUNTY CENTER (HIGHLIGHTS OF RECENT ACCOMPLISHMENTS.)

Ms. Sissy James, Interim Manager, Peach Tree County Center, presented an informative PowerPoint presentation featuring highlights of the center's recent accomplishments.

#### **OPERATIONS REPORTS**

The Executive Director, Ms. Watson, reviewed the Operations Reports for October 2010. She also reviewed her November 1, 2010 memo on the Status of the 2010 Employee Compensation Plan.

**EVALUATION OF THE NEW BOARD MEETING STARTING TIME – EFFECTIVE JANUARY 2010** 

Effective as of the January 2010 Board of Directors' meeting, the starting time of the meeting was changed from 7:30 p.m. to 6:30 p.m. This change was to be evaluated at the November 2010 board meeting. A review of board attendance for 2010 was compared with attendance during 2009 and as a result, it was decided to continue the starting time of 6:30 p.m.

#### **NEXT MEETING**

The next meeting of the BCA Board of Directors will be January 13, 2011 at 6:30PM. The BCA Board will not meet in December 2010.

#### **ADJOURNMENT**

Motion by Mr. Hartford that the meeting be adjourned. Second by Ms. Harris. Motion carried. The meeting was adjourned at approximately 8:12 p.m.

BCA board members are paying attention to the overall cost and structure of BCA employee compensation and fringe benefit plan. The November 1, 2010 memo is a key exhibit in BCA's minute book.

EBCA minutes record the final outcome of the "Board Meeting Days and Times" review launched with the formation of an ad hoc committee in April 2009.

	MEMBERS PRESENT		
Larry Hartford*	Mag Davis	Leslie Chou*	
Delaney Clayton*	Devon McDuff	Anita Nilsson*	
Cindy Quense	Tiana Litwin*	Loretta Chapman*	
Larry Jones	Mary Little	Mark Rodman	
Marsha Harris*	Mary Bissell	Lou Espinosa	
Melody Livington	Lillian Vernon*	Noel Burke	

Rita Newman	Maureen Whipple	Aki Taan	
	<b>EXCUSED ABSENCES</b>		
Gloria LeGrande	Caesar Cruz	Albert Mason	
Hank Simpson*	Ann Varney	Harold Wiley	
Celia Williams	Ginny McNeal		
	<u>ABSENCES</u>		
Warren Yatzke	Susan Gallagher	Kathy Johnson	
Pete Janko	Mickey Shay	Alex Donovan	
Max Weingard	Sandra Fraser		
 Delaney Clayton, Secreta		 Date Signed	
cc: Members, Board Cabinet for Heal	th and Family Services		
*DENOTES EXECUTIVE COMM MEETING, BOARD MINUTES 1	MITTEE MEMBERS AS REQUIRED AT THE A L1 22 2010	UGUST 25, 2002 BOARD	



### SECTION 2

# Improving a CAA's Financial Capacity

# Appendix A Sample CFO Job Description

### Sample CFO Job Description

Blue Community Action Position Opening (City, State) (Posted: April 15, 201X)

Position: Chief Financial Officer (CFO).

**SALARY AND BENEFITS**: The salary for this position ranges from between \$70,000 and \$90,000 per annum, depending on education and experience. BCA offers all full-time employees health and dental insurance (under the existing plan, the employee pays 20% of the annual premium, plus deductibles), participation in a 403(b) plan (with a BCA match), group term life-insurance (150% of annual salary), long-term disability insurance, 3-weeks annual paid vacation, 10 personal days, and continuing education opportunities.

RESPONSIBILITIES AND DUTIES: The CFO will manage BCA's finance and accounting operations and a staff of five. The CFO (and the staff that the CFO supervises) will be responsible for the following: (i) entry of all financial data; (ii) the accounts receivable, payable, payroll, grant management, and purchasing functions; (iii) preparation of interim (monthly) and annual financial statements; (iv) preparation of capital and operating budgets; (v) maintenance of BCA's relationship with its lenders; (vi) maintenance of BCA's relationship with its external auditors; (vii) tax compliance, including federal and state income tax, state and local property tax, and sales and use tax; (viii) risk management, including evaluation and procurement of all insurance; (ix) continuous improvement to BCA's system of internal controls; and (x) strategic planning. The CFO will attend regular meetings of the board and its audit and finance committees, responding to their requests for information. The CFO will also work with program heads, assisting them with program budgeting, submission of grant proposals, and compliance with grant and contract terms.

**REPORTS**: The CFO will work with and report primarily to BCA's executive director. The CFO will regularly work with BCA's board, including its finance and audit committees. In certain matters, the CFO will have a direct report to the board chairperson, or a designee.

**QUALIFICATIONS**: Qualified candidates must have a BS degree in finance or accounting (or equivalent) and a minimum of seven years experience in fiscal management and financial reporting, preferably with a nonprofit providing social services. Preference will be given to candidates who have experience working with federal grant, contracting, and procurement requirements, including OMB Circulars A-110, A-121, and A-133. Candidates should also be familiar the federal tax rules governing Section 501(c)(3) organizations, wage and hour reporting, workers'

compensation insurance, state unemployment insurance, and employee benefits. Candidates should also have information technology skills, including knowledge of Excel, PowerPoint, and extensive knowledge of and comfort working with computerized accounting systems. As noted under responsibilities and duties, the CFO is expected to interact with all levels of the BCA, including the board of directors, which means the successful candidate will need demonstrated oral and written communication skills.

**REFERENCES:** Finalists for the position will be requested to provide a list of references and to sign a statement granting BCA permission to contact the references. Finalists will also be required to undergo a criminal background check.

**ABOUT BCA:** BCA is a community action agency that provides social services to members of the City community. It currently operates Head Start, child care services, family shelter, job training, energy assistance, low-income housing, senior recreation, and formula distribution programs. Last year, it received \$22 million in federal and state grants and an addition \$7 million in other revenue.

BCA currently employs 100 full-time equivalent employees. It also relies on about 200 volunteers. Its operations are located in one building that houses the bulk of its staff and programs. However, BCA also rents three store-front locations for its child care and job training programs.

BCA uses a customized accounting system. The system was developed to provide social services agencies that are highly reliant on government funding with the accounting infra-structure to facilitate grant compliance. It has outsourced its payroll processing to a national vendor of such services, thereby freeing up staff for more strategic work.

BCA currently employs three bookkeepers, a grant-management specialist, and a CPA, all of whom report to the CFO.

**APPLICATION DEADLINE**: Resumes will be accepted prior to May 15, 20X1, with a decision expected to be made before July 15, 20X1. Interested persons should submit their resumes to Larry Garcia, Blue Community Action, 1234 West Elm Street, City, State 555-555-5555. Alternatively, resumes may be submitted by email: Subject Line: 20X1 CFO Opening; Address: lgarcia@bca.orX

**EQUAL OPPORTUNITY EMPLOYER:** BCA is an equal opportunity employer. Qualified applicants are considered for employment without regard to age, race, color, religion, sex, national origin, sexual orientation, disability, or veteran status. If you need assistance or an accommodation during the application process because of a disability, it is available upon request. BCA is pleased to provide such assistance, and no applicant will be penalized as a result of such a request.

# Appendix B FAQ: CFO/Fiscal Director Positions

### **FAQ: CFO/Fiscal Director Positions**

### 1. Is the CFO/Fiscal Director an "officer" for 990 reporting purposes?

In most cases, the CFO will meet the 990 definition for an "officer." The 2010 instructions for IRS Form 990 define an "officer" for reporting purposes as the "top financial official." That is the official who has ultimate responsibility for managing the organization's finances.

#### 2. Do CFOs with CPA licenses confront any special challenges?

CPAs must comply with the standards and requirements for professional conduct established under state law. In general, these requirements prohibit the CPA from associating himself with false or misleading financial reports or knowingly participating in inaccurate or deceptive reporting to the IRS or any other regulatory body. Consequently, in addition to the usual ethical considerations of any responsible employee, the CFO who is a CPA must consider the degree to which his conduct complies with applicable professional and ethical standards.

### 3. How much involvement should the top financial official have in the selection of the outside audit firm?

The CFO generally organizes the process through which auditor selection will occur, working closely with the person in charge of procurement for the CAA. The selection, however, is the board's responsibility because the audit is for its benefit rather than management's. The board should look to its audit committee to make a recommendation to the board.

The CFO or other fiscal staff frequently assist the procurement officer develop a list of firms interested in responding to a RFP for audit services by obtaining information about CPA firms that have performed A-133 audits for similar organizations. The CFO often prepares a draft RFP which provides background information about the CAA and describes the constraints on or deadlines for the audit. The board, or its audit committee, should review the RFP and the list of potential candidates before the RFP is distributed, taking the review as an opportunity to amend the RFP or add other candidates to the list.

The board, or its audit committee, should review all responses to the RFP. It should also interview each finalist. Although the presence of staff during interviews will prove helpful, at some point during the interview, the board should excuse the staff so that the board can discuss its role and expectations regarding the audit.

#### 4. What should we do if our current CFO unexpectedly departs?

Selection of a CFO is critical to a CAA's success. Rushing to fill an unexpected vacancy frequently creates more problems than it solves. Sometimes someone who had worked for the CFO can serve as an interim CFO. Before tapping this person, the CAA should decide whether this person will be considered during the search for a permanent replacement. The CAA should then communicate that information to the person so that there are no misunderstandings. In some instances, the interim CFO will require assistance. In these instances, the CAA should consider contacting a temp agency that can supply the appropriate finance and accounting personnel. Even when the interim CFO is eager to demonstrate a commitment to cost savings, the CAA should be cautious: Understaffing the department for more than a limited period can result in other staff members burning out.

The CAA has several options if there is no staff member capable of serving as the interim CFO. The CAA may be able to look to other staff members to assume the more technical aspects of the CFO's position on a short-term basis, but this should not delay the search for a permanent CFO. Although current staff may be able to handle these aspects, the critical strategic aspects of the CFO's job are likely to suffer.

The CAA should not hesistate in seeking the assistance of and recommendations from the CAA's auditor and other CPAs who have worked with the CAA--although there may be limitations on the assistance that the auditor can provide and still be able to perform the audit. Board members may also be able to use their professional networks to identify potential interims. Recently retired CFOs from other nonprofits may provide the best pool of individuals who are both prepared to step in and available for short term assignments. The CAA should also contact state nonprofit associations and organizations specializing in developing nonprofit capacity. These organizations may have people available to assist on an interim basis and they may be able to help with the search. For-profit temporary employment services may also be able to provide interim CFOs, but be cautious: Due to lack of familiarity with CAAs, some of these agencies may underestimate the skills necessary to properly handle the restrictions and reporting requirements that come with government grants and contracts.

### 5. Should we consider CFO candidates with limited or no experience in nonprofit organizations?

In many regions, CAAs are among the largest and most complex providers of social services. While nonprofit hospitals and universities, as well as governmental entities, have well established professional development pipelines that continuously replenish the supply of candidates, this is not always the case for social service agencies. CAAs may therefore be unable to find a replacement who has a deep knowledge of the requirements that come with the types of government contracts and grants that CAA's typically seek. Nevertheless, so-called "cross-overs" from other industries frequently bring strong leadership skills and innovative approaches to systems and workflow. The CAA's task will be to identify the candidates who are quick learners and who have demonstrated experience addressing new challenges.

Before hiring a cross-over, the CAA should make sure that the candidate understands what will be a new environment. There may be fewer resources available than the candidate is accustomed to. Moreover, the CAAs internal workings and dynamics may be confusing and cumbersome. While many find great satisfaction in being part of a team dedicated to improving their community and "giving back," others find the focus on mission rather than financial outcomes makes measuring progress difficult. Additionally, the CFO who is new to the nonprofit sector may need to build additional skills in communicating financial information to fellow managers and in some cases board members who lack formal financial training and confidence in their own understanding of finances.

CAAs that select a CFO without nonprofit financial leadership experience should be prepared to work with their new leader to develop explicit expectations for mastery of both the technical aspects of the job and the cultural and communication challenges that come with working with people who may not be as focused on a financial bottom line.

#### 6. What types of tax/IRS issues should our CFO be prepared to handle?

The CFO should play a leadership role in ensuring that the CAA maintains its tax exempt status and avoids unnecessary tax liabilities and penalties. Although many CAAs rely on outside professionals to prepare key tax reports (e.g.,Form 990, Form 990-T, Form W-3, Form 5500), the CFO remains responsible for ensuring compliance with the underlying regulations and maintaining the records required for completion and substantiation of reports to the IRS.

The CFO should focus on a number of tax compliance issues. At the federal level, these include excess benefits transactions, automatic excess benefits, executive compensation, deferred compensation, unrelated business income, lobbying and political activity, fiscal sponsorships, employee-independent contractor classification, trust fund taxes, and the tax implications from joint ventures and partnerships. At the state and local level, these include sales and use taxes, property taxes, and trust fund taxes.

# Appendix C RFP From Auditors: A Suggested Checklist

### RFP From Auditors: A Suggested Checklist

#### **Describing the CAA**

With respect to the CAA, the RFP should:

- 1. Briefly describe the CAA's mission, programs, primary sources of revenue, relative size (e.g., revenues, expenses, gross and net assets), and principle grants and contracts.
- 2. Briefly describe the the CAA's accounting and finance staff and their backgrounds and experience.
- 3. Indicate whether the CAA has an audit committee and briefly describe who the auditor's primary contact will be.
- 4. Describe the CAA's relationship with its current or prior auditor (optional).
- 5. Describe the CAA's accounting system and accounting software.
- 6. Identify the CAA's location(s) and any possible need for fieldwork.
- 7. Either include or offer to make available the CAA's financial statements and IRS Form 990.

#### **Enumerating the Requested Services**

With respect to the requested services, the RFP should:

- 1. Specify the timeframe for the services.
- 2. Indicate whether the audit is limited to a standard financial statement audit, or will be used to satisfy Single Audit Act (SAA) and OMB A-133 requirements. The latter requires additional reports, usually addressing internal controls and compliance with grant requirements and related laws.
- 3. Identify any required non-attest services and then specify whether those are to be addressed in the proposal or are subject to a separate RFP. Those might include preparation of the Form 990 or preparation of state charitable solicitation filings.
- 4. Identify any limitations on the engagement or the auditor's work.
- 5. If the audit is a SAA or similar audit, identify the type of grants, the grantors, and any special requirements.
- 6. Describe requirements for progress reports and notifications in the event fraud is uncovered.
- 7. Specify required deliverables, including the physical number of reports to be provided by the auditor; and what sort of management letter is expected.

- 8. Describe expectations regarding exit interviews with the audit committee and/or management and meetings with the audit committee.
- 9. Specify the number of years covered by the RFP (e.g., just one audit or annual audits for the next five years).
- 10. Specify the selection criteria (optional).
- 11. Specify the deadline by which the proposal must be received and, if relevant, the means of delivery (e.g., by post, delivery service, or email).
- 12. Identify required representations regarding the applicant's experience, qualification, independence, and licensing.

#### **Requesting Information**

The RFP should ask the auditor to:

- 1. Briefly describe the auditor's approach to the audit process.
- 2. Provide the qualifications and experience of the persons who will staff the audit.
- 3. Describe the auditor's relevant experience, including names of similar clients and references.
- 4. Include a proposed budget, which identifies hourly rates and the experience mix of audit team members that will staff the audit.
- 5. Identify the person to be contacted if the applicant has questions; and
- 6. Include a copy of the auditor's standard form engagement letter.

CAAs should exercise some discretion when referring to this list of suggested items to be included in the RFP, particularly if the audit or the universe of potential auditors is small. The CAA may have to reduce the amount of requested information in order to attract any proposals. Nevertheless, before any CAA signs an engagement letter, it should have all the suggested information. As should be evident, the CAA should not make price its sole determinant in selecting an auditor.

# Appendix D Engagement Letters: Common Terms

### **Engagement Letters: Common Terms**

#### The CPA's Perspective

If the CPA firm has had a lawyer draft its standard form engagement letter, the CAA should not be surprised to find a letter that:

- 1. Identifies the name of the CAA and each affiliated entity to be audited, the financial statements to be audited, and the statement "as of" and "for the period ended" dates.
- 2. Incorporates relevant terms from the RFP and the winning proposal. This might best be accomplished by incorporating the RFP by reference and attaching it to the letter.
- 3. If the audit is a SAA audit, indicates that the audited statements will include the Schedule of Expenditures of Federal Awards and refer to the additional reports and opinions that will be required.
- 4. States the auditing standards that will govern the conduct of the audit.
- 5. Identifies the audit's objectives and any limitations.
- 6. Addresses the circumstances that could give rise to a qualified or adverse opinion or a disclaimer of opinion.
- 7. Identifies management's responsibilities. These typically include: (a) establishing and maintaining internal controls; (b) designing and implementing all programs and controls necessary to identify and prevent fraud; (c) selecting and applying accounting principles; (d) preparing the financial statements and the accompanying schedules in conformity with GAAP; (e) making all management decisions and performing all management functions; (f) making all financial records and relevant information available to the auditor; (g) making all necessary adjusting entries necessary to avoid material misstatements in the financial statements; and (h) complying with all applicable laws and grant requirements.
- 8. States that management will be required to make a number of representations, including ones pertaining to disclosure of any fraud, absence of management overrides of internal control, and condition of internal controls.
- 9. Acknowledges that management will bring all known fraud to the auditor's attention.
- 10. States that management will disclose previous audits and corrective actions taken by management in response to those audits.
- 11. Describes how the auditor will communicate information to management and the board.

- 12. Describes audit procedures, including the procedures for examining internal controls.
- 13. Describes the auditor's commitment to protect the CAA's confidential information.
- 14. Describe the possibility that the audit and the CAA's information may be subject to a peer review process.
- 15. States that the auditor may use third-party service providers during the course of the audit, which may involve sharing confidential information with those providers.<sup>1</sup>
- 16. If the audit is conducted pursuant to the SAA, states that management is responsible for submitting the Data Collection Form to the FAC.
- 17. States that the audit documentation (workpapers) are the auditor's property and are confidential information, but will be released as required by law and to the cognizant or oversight agency or its designees if requested.
- 18. States the CAA's minimum retention period for the audit documentation.
- 19. Addresses the auditor's right to withdrawal from the engagement and the circumstances that could give rise such a withdrawal.
- 20. States the fee or an estimate and describe the circumstances that will result in upward adjustment to the fee (e.g., uncooperative client personnel or unexpected circumstances).
- 21. States what out-of-pocket (e.g., travel, copying, courier services) disbursements will be billed to the CAA and at what rate.
- 22. Describes billing procedures (e.g., monthly) and payment terms.
- 23. Requires the CAA to sign the letter agreement.

#### The CAA's Perspective

Many of the provisions in the auditor's engagement letter are perfectly appropriate, setting forth the financial terms of the arrangement and the scope of the work. CAAs, however, should make no mistake about many of the other provisions. They are designed to protect the CPA firm from liability in the event of a failed audit--the financial statements turn out to have been materially mistated or major fraud is subsequently uncovered. This is particularly true with respect to provisions that require the CAA to make certain representations, undertake certain actions, or acknowledge certain responsibilities. CAAs should not hesitate to ask that terms of the letter be modified, particularly if the CAA knows that it will not be able to comply with the requirements. There is nothing wrong with pushing back. CAAs should have their lawyers review the engagement letter.

<sup>&</sup>lt;sup>1</sup> This is required by AICPA, Rules of Professional Conduct ET-191.224-25 and 291.023-.024.

Engagement letters will only grow longer with the passage of time. CAAs should read them carefully and make sure that there representations are accurate and that the duties they agree to undertake are can be fulfilled.

Although CAAs may welcome a short engagement letter, this may be a telltale sign that the auditor lacks sophistication, which may call into question their skill level.

### Appendix E Standard Representations Required As Part of An Audit

### Standard Representations Required As Part of An Audit

Under the AICPA's auditing standards, management will be required to make, among others, representations to the auditor as to whether:

- 1. The financial statements comply with GAAP.
- 2. Management believes the financial statements fairly present the organization's financial position, results of operations, and cash flows.
- 3. Management has made all financial records available to the auditor.
- 4. Management has made available all board and committee meeting minutes to the auditor.
- 5. Those minutes reflect all significant board and committee actions.
- 6. There are no written or oral communications from regulatory or others indicating possible deficiencies in financial reporting practices.
- 7. All material transactions are properly recorded in the accounting records.
- 8. All transactions have been recorded.
- 9. Management acknowledges that the design and control of internal controls are its responsibility.
- 10. Management has no knowledge of any fraud or suspected fraud.
- 11. Management has no knowledge of any allegations of fraud or suspected fraud.
- 12. Management has no plans or intentions that materially affect the carrying value of assets or liabilities.
- 13. Related-party transactions have been properly reflected or disclosed in the organization's financial statements.
- 14. The organization has not entered into any guarantees.
- 15. There are no significant estimates or material concentrations that must be disclosed in accordance with SOP 94-6, *Disclosure of Certain Significant Risks and Uncertainties*.
- 16. There are no violations of laws or regulations.
- 17. Counsel hasn't advised management of any unasserted claims or assessments if assertion of such claims or assessments is probable.
- 18. The organization has title to all owned assets.
- 19. All owned assets are free from liens and encumbrances.
- 20. Any owned assets have been pledged as collateral.
- 21. The organization is in compliance with all other contractual obligations.

# Appendix F Sample Audit Committee

### Sample Audit Committee

The Blue Community Action's (BCA) board of directors has chartered the audit committee to assist the board in fulfilling the board's general oversight responsibilities. In discharging its duties, the audit committee should consider the two primary aspects of the audit function: (i) assuring that BCA's accounting system produces both interim and annual financial statements that accurately reflect BCA's financial position and operating results in all material respects; and (ii) assuring that internal systems are in place to protect BCA's financial resources from fraud, misappropriation, waste, or other improprieties. Although the audit committee is not charged with actually designing BCA's accounting and reporting system, implementing controls, producing financial statements, or conducting audits, the committee is charged with overseeing those who are responsible for such activities.

**SECTION 1. MEMBERSHIP.** The audit committee shall be comprised of at least three board members, each of whom is independent.

- 1.1 **QUALIFICATIONS**. Each member of the audit committee shall have the ability to read and understand financial statements. If at least one member is not an audit committee financial expert, the committee shall retain a professional who qualifies as an audit committee financial expert to advise the committee on an ongoing basis.
- 1.2 **VACANCIES**. When a position on the audit committee becomes vacant, the audit committee shall notify the board, which shall then appoint a replacement member. The audit committee may provide the board with a recommendation for a replacement member at the time it notifies the board of a vacancy.
- 1.3 **CHAIRPERSON.** If the board does not name a chairperson, the committee shall select a chairperson.

**SECTION 2. MEETINGS.** At a minimum, the audit committee shall meet quarterly, but it can meet more often and at such times as needed.

- **QUORUM.** The committee must have a majority of its members present to conduct business. When a quorum is present, the committee may take action and make decisions based on a majority of those present.
- 2.2 **MINUTES**. The committee shall maintain written minutes detailing its proceedings and decisions.
- 2.3 **LIMIT ON THE PRESENCE OF OTHERS.** Subject to applicable open meeting laws, the committee's meetings shall be open only to members of the committee. At the invitation of the committee, BCA's employees and professional advisors may attend meetings to answer questions, provide information, or otherwise assist the committee.

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#### **SECTION 3. DUTIES.** The audit committee shall:

- 3.1 **SELECTING THE AUDITOR.** The board shall select the auditor and enter into an engagement letter after receiving a recommendation from the committee. To facilitate the board's decision, the committee shall conduct the search process, including identifying appropriate candidates, interviewing those candidates, and examining peer reviews. The committee is charged with negotiating the terms of the engagement and discussing with the auditors how the audit will be conducted. In formulating its recommendation to the board, the committee should consider the following, among other relevant, factors: peer reviews, cost, experience with comparable organizations, and general reputation. Although cost is always a consideration when retaining outside professionals to render services, cost should not necessarily be the determinative factor. The committee may seek the assistance and recommendations of management as it proceeds with the selection process and develops a recommendation for the board's consideration.
- 3.2 **COMMUNICATING WITH THE AUDITOR.** The committee shall engage in regular communications with the auditor. These discussion shall occur during the planning, execution, and concluding phases of the audit. The committee shall discuss with the auditor its conclusions, findings, and recommendations. As part of that discussion, the committee should review BCA's audited financial statements with the auditor. It shall also review with the auditor any communications required under SAS Nos. 114 and 115, and discuss with the auditor any recommendations to improve BCA's system of internal controls and financial reporting. The committee shall also: (i) resolve any disputes between the auditors and BCA's management; and (ii) meet with the BCA's chief financial officer and appropriate staff to determine how to implement the auditor's suggestions.
- 3.3 **APPROVING NON-AUDIT SERVICES**. Management must obtain board approval before engaging the auditors to perform non-attest services. The audit committee shall be management's initial contact in this process. The committee shall evaluate the proposal, particularly its potential impact on the auditor's independence, and then make a recommendation to the board.
- 3.4 **Addressing Concerns of Stakeholders Regarding Fraud**. The audit committee shall serve as the recipient of whistleblower reports under BCA's whistleblower policy to the extent those reports pertain to BCA's financial affairs and resources, including fraud and other financial crimes. The committee has the authority to investigate and respond to such reports, but it shall keep the board fully apprised of any reports and the resulting investigation. The committee shall maintain records which track incidents or concerns reported to the committee. At a minimum, those records shall include the name of the person reporting the incident

- or concern, the date the person first contacted the committee, the nature of the incident or concern, the actions taken to address the reported incident or concern, and the manner in which the committee followed up with the person reporting the incident or concern. If a report from a whistleblower involves a matter beyond the scope of the audit committee's duties, the audit committee shall refer that person to the appropriate recipient for the report, as designated in BCA's whistleblower policy.
- 3.5 **MONITORING FEDERAL GRANT REQUIREMENTS**. The audit committee shall assess the need for and review any audits that may be required under the Single Audit Act, federal or state regulations pertaining to grants, or any other requirements. It shall also conduct an annual discussion and interview with the staff regarding BCA's compliance with federal, state, and local grant and procurement requirements. The audit committee shall provide the board with an annual report summarizing such communications.
- **SECTION 4. ANNUAL BUDGET**. The audit committee shall submit an annual budget for its operations to the board for approval.
- **SECTION 5. TRAINING AND ORIENTATION.** The audit committee shall develop materials to be used by new committee members for orientation. In connection with that orientation, the committee may send new committee members to appropriate seminars or courses. The committee may also arrange or provide continuing educational opportunities to existing committee members.
- **SECTION 6. RETENTION OF OUTSIDE LEGAL COUNSEL.** The audit committee shall have the authority to retain independent legal counsel to advise the committee as needed. The committee is authorized to retain such counsel despite the fact that no allowance for such counsel is made for in the committee's audit annual budget, provided that if it will not impede the work of the committee, the committee shall notify the appropriate officers of the need to retain counsel so that the availability of financial resources to pay the independent counsel can be assessed and arranged. In such event, the committee need only provide the appropriate officers with an estimate of the cost of retaining such independent counsel.
- **SECTION 7. REPORTS TO THE BOARD.** In addition to the communications from the audit committee to the board provided for herein, at least once a year, the committee shall provide the board with a written report describing its activities during the preceding year in sufficient detail so as to permit the board to determine whether the committee is properly discharging its duties.
- **SECTION 8. DEFINTION.** For purposes of this charter, an audit committee financial expert is a person who has either through education or experience as a public accountant, auditor, financial officer, accountant, business executive, or director of other organizations, gained: (i) an understanding of generally accepted accounting principles and financial statements; (ii) experience with internal controls and

procedures for financial reporting; (iii) and an understanding of audit committee functions.

# Appendix G Examples of Significant Control Deficiencies and Material Weaknesses Taken From Actual SAS No. 115 Letters

# Examples of Significant Control Deficiencies and Material Weaknesses Taken From Actual SAS No. 115 Letters

### **Example 1: Significant Deficiency**

**OBSERVATION**: The Organization does not have adequate procedures in place to ensure accurate closing and review process to determine that the financial statements are accurately presented. There were ten entries proposed during fieldwork.

**RECOMMENDATION**: The books are the responsibility of the Organization and as such, management should review the closing process to ensure that the general ledger reflects the actual activity and balances at year end. The Organization should pay close attention to closing of books to ensure that financial statements are fairly stated. A list of these entries has been provided to management.

### **Example 2: Material Weaknesses**

Financial Statement Preparation and Accounting Assistance: We assisted in the preparation of the Organization's year end financial statements. The Organization has not hired personnel trained to, and assigned responsibility for, preparation of annual financial statements including related footnote disclosures. Therefore, the Organization does not have qualified resources to perform these functions and relies on its external auditors to assist in the preparation and drafting of annual financial statements and financial disclosures. Under the provisions of American Institute of Certified Public Accountants Statement of Auditing Standards No. 112, the lack of the skills and knowledge necessary to apply generally accepted accounting principles in preparing financial statements are defined as areas of material weakness in internal control.

The Organization should periodically consider its alternatives to either obtain this required expertise, whether on a full time or as needed basis, or continue to outsource these functions. However, outsourcing of these functions requires oversight of these processes by a member of the Organization's management who has the appropriate skill, knowledge and/or experience and will also accept responsibility for the results.

### **Example 3: Significant Deficiency**

**ACCOUNTS PAYABLE.** During our search for unrecorded liabilities, we noted one exception in which an invoice relating to services performed prior to year-end were not recorded as payables in the proper period. Proper cutoffs are critical for the accuracy of the accrual basis of accounting. We suggest that the Controller prepare written instructions to be included as a part of the Company accounting policies and

a procedures' manual that indicates basic concepts of proper cutoffs and the individuals responsible for accruing payables at the accounting period end.

### **Example 4: Signficant Deficiency**

**FAILURE TO PROPERLY APPLY GAAP**. During our audit, we became aware that several of the Council's operating leases contain clauses that require scheduled rent increases. The Council currently records rent expense as the rent becomes payable. SFAS, Accounting for Leases, requires rental expense to be recognized on a straight-line basis, even if the rental payments are not made on this basis. We recommend that the Council record their rent expense on a straight-line basis to be in accordance with accounting principles generally accepted in the United States.

## Appendix H Useful Web Sites

### **Useful Web Sites**

## American Institute of CPAs – Not-for-Profit Conferences and Resource Materials:

- www.aicpaconferencematerials.com/notforprofit
- www.aicpa.org/Publications/AccountingAuditing/KeyTopics/Pages/NotForProfitEntities.aspx

### Bridgespan/Bridgestar:

### The Nonprofit Chief Financial Officer-

o http://www.bridgestar.org/Library/NonprofitCFO.aspx

### Bridgespan Sample Nonprofit CFO Job Description-

o web.bridgespan.com/LearningCenter/ResourceDetail.aspx?id=500

### **CAPLAW Financial Forum, Webinars, and Trainings**

www@caplaw.org

# Government Accountability Office Report to Congress on Treatment of Indirect Costs

• www.gao.gov/products/GAO-10-477

### The Nonprofit Finance Fund:

• http://nonprofitfinancefund.org/knowledge-advocacy

### The Nonprofit Quarterly:

http://www.nonprofitquarterly.org

### **Stanford Social Innovation Review:**

www.ssireview.org/topics/category/nonprofit\_management/

### WIPLI Trainings for Managers of Federal Funds

• www.wipfli.com/Industry\_NonProfitandGovernment.aspx

### Office of Head Start Early Childhood .Knonwledge and Learning Center:

 http://eclkc.ohs.acf.hhs.gov/hslc/tta system/ operations/ Fiscal/Narrative%20Discussions/TestAuditRequir.htm



### SECTION 3

# Creating the Annual Operating Budget

# Appendix A Sample Cost Allocation Plan

# XYZ COMPANY

### **Model Cost Allocation Plan**

Use the following model Cost Allocation Plan (CAP) as guidance for Non-profit organizations. The CAP should be tailored to fit the specific policies of each organization. If your organization's policies are different in any of the categories, please specifically identify the methodology used. Although there are different methodologies available for allocating costs, the methodology used should result in an equitable distribution of costs to programs. Recipients must have a system in place to equitably charge costs. Additionally, as required by Office of Management and Budget Circular A-122, time distribution records must reflect an after-the-fact determination of the actual activity of each employee. Considerations in determining an appropriate base for allocating costs include the relative benefits received, the materiality of the cost, and the amount of time and cost to perform the allocation.

### XYZ COMPANY COST ALLOCATION PLAN

### **Purpose/General Statements**

The purpose of this cost allocation plan is to summarize, in writing, the methods and procedures that this organization will use to allocate costs to various programs, grants, contracts and agreements.

OMB Circular A-122, "Cost Principles for Non-Profit Organizations," establishes the principles for determining costs of grants, contracts and other agreements with the Federal Government. *XYZ Organization's* Cost Allocation Plan is based on the Direct Allocation method described in OMB Circular A-122. The Direct Allocation Method treats all costs as direct costs except general administration and general expenses.

Direct costs are those that can be identified specifically with a particular final cost objective. Indirect costs are those that have been incurred for common or joint objectives and cannot be readily identified with a particular final cost objective.

Only costs that are allowable, in accordance with the cost principles, will be allocated to benefiting programs by *XYZ Organization*.

### **General Approach**

The general approach of XYZ Organization in allocating costs to particular grants and contracts is as follows:

- A. All allowable direct costs are charged directly to programs, grants, activity, etc.
- B. Allowable direct costs that can be identified to more than one program are prorated individually as direct costs using a base most appropriate to the particular cost being prorated.
- C. All other allowable general and administrative costs (costs that benefit all programs and cannot be identified to a specific program) are allocated to programs, grants, etc. using a base that results in an equitable distribution.

### **ALLOCATION OF COSTS**

The following information summarizes the procedures that will be used by XYZ Organization beginning Month/Day/Year:

- A. Compensation for Personal Services Documented with timesheets showing time distribution for all employees and allocated based on time spent on each program or grant. Salaries and wages are charged directly to the program for which work has been done. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's salaries to the total of such salaries (see Example 1). Costs that benefit all programs will be allocated based on the ratio of each program's salaries to total salaries (see example 2).
  - 1. Fringe benefits (FICA, UC, and Worker's Compensation) are allocated in the same manner as salaries and wages. Health insurance, dental insurance, life & disability and other fringe benefits are also allocated in the same manner as salaries and wages.
  - 2. Vacation, holiday, and sick pay are allocated in the same manner as salaries and wages.
- B. Travel Costs Allocated based on purpose of travel. All travel costs (local and out-of-town) are charged directly to the program for which the travel was incurred. Travel costs that benefit more than one program will be allocated to those programs based on the ratio of each program's salaries to the total of such salaries (see Example 1). Travel costs that benefit all programs will be allocated based on the ratio of each program's salaries to total salaries (see Example 2).
- C. Professional Services Costs (such as consultants, accounting and auditing services) Allocated to the program benefiting from the service. All professional service costs are charged directly to the program for which the service was incurred. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's expenses to the total of such expenses (see Example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see Example 4).
- D. Office Expense and Supplies (including office supplies and postage) Allocated based on usage. Expenses used for a specific program will be charged directly to that program. Postage expenses are charged directly to programs to the extent possible. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's expenses to the total of such expenses (see Example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see Example 4).
- E. Equipment *XYZ Organization* depreciates equipment when the initial acquisition cost exceeds \$x,xxx. Items below \$x,xxx are reflected in the supplies category and expensed in the current year. Unless allowed by the awarding agency, equipment purchases are recovered through depreciation. Depreciation costs for allowable

equipment used solely by one program are charged directly to the program using the equipment. If more than one program uses the equipment, then an allocation of the depreciation costs will be based on the ratio of each program's expenses to the total of such expenses (see example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see example 4).

- F. Printing (including supplies, maintenance and repair) Expenses are charged directly to programs that benefit from the service. Expenses that benefit more than one program are allocated based the ratio of the costs to total expenses. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's expenses to the total of such expenses (see example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see example 4).
- G. Insurance Insurance needed for a particular program is charged directly to the program requiring the coverage. Other insurance coverage that benefits all programs is allocated based on the ratio of each program's expenses to total expenses (see example 4).
- H. Telephone/Communications Long distance and local calls are charged to programs if readily identifiable. Other telephone or communications expenses that benefit more than one program will be allocated to those programs based on the ratio of each program's expenses to the total of such expenses (see example 3). Costs that benefit all programs will be allocated based on the ratio of each program's expenses to total expenses (see example 4).
- I. Facilities Expenses Allocated based upon usable square footage. The ratio of total square footage used by all personnel to total square footage is calculated. Facilities costs related to general and administrative activities are allocated to program based on the ratio of program square footage to total square footage (see example 5).
- J. Training/Conferences/Seminars Allocated to the program benefiting from the training, conferences or seminars. Costs that benefit more than one program will be allocated to those programs based on the ratio of each program's salaries to the total of such salaries (see Example 1). Costs that benefit all programs will be allocated based on the ratio of each program's salaries to total salaries (see Example 2).
- K. Other Costs (including dues, licenses, fees, etc.) Other joint costs will be allocated on a basis determined to be appropriate to the particular costs. (*Grantee should describe methodology for applicable costs*).
- L. Unallowable Costs Costs that are unallowable in accordance with OMB Circular A-122, including alcoholic beverages, bad debts, advertising (other than help-wanted ads), contributions, entertainment, fines and penalties. Lobbying and fundraising costs are unallowable, however, are treated as direct costs and allocated their share of general and administrative expenses.

### **Examples of Allocation Methodology**

### Example 1

### Expense Amount = \$5,000

Costs that benefit two or more specific programs, but not all programs, are allocated to those programs based on the ratio of each program's personnel costs (salaries & applicable benefits) to the total of such personnel costs, as follows:

Grant	<b>Personnel Costs</b>	%	<b>Amount Allocated</b>
A	\$ 20,000	20%	\$1,000
С	\$ 30,000	30%	\$1,500
Е	\$ 50,000	50%	\$2,500
Total	\$100,000	100%	\$5,000

### Example 2

### Expense Amount = \$10,000

Costs that benefit <u>all</u> programs are allocated based on a ratio of each program's personnel costs (salaries & applicable benefits) to total personnel costs as follows:

Grant	<b>Personnel Costs</b>	%	<b>Amount Allocated</b>
A	\$ 20,000	13%	\$1,300
В	\$ 10,000	7%	\$ 700
C	\$ 30,000	20%	\$2,000
D	\$ 40,000	27%	\$2,700
Е	\$ 50,000	33%	\$3,300
Total	\$150,000	100%	\$10,000

### Example 3

### Expense Amount = \$4,000

Costs that benefit two or more specific programs, but not all programs, are allocated to those programs based on the ratio of each program's expenses (direct costs other than salaries & benefits) to the total of such expenses, as follows:

Grant	<b>Program Expenses</b>	%	<b>Amount Allocated</b>
A	\$ 120,000	30%	\$1,200
C	\$ 130,000	33%	\$1,320
Е	\$ 150,000	37%	\$1,480
Total	\$ 400,000	100%	\$4,000

### Example 4

Costs that benefit <u>all</u> programs will be allocated based on a ratio of each program's salaries to total salaries as follows:

Grant	Program	%	<b>Amount Allocated</b>
	Expenses		
A	\$ 120,000	18%	\$1,440
В	\$ 110,000	17%	\$1,360
С	\$ 130,000	20%	\$1,600
D	\$ 140,000	22%	\$1,760
Е	\$ 150,000	23%	\$1,840
Total	\$650,000	100%	\$8,000

### Example 5

### Facilities Expense Amount = \$10,000

Facilities costs are allocated based on square footage. Square footage for each program and general and administrative activity is considered in the analysis. General and administrative facilities costs are <u>further</u> allocated to each program based on the square footage of each grant program to the total square footage of all grant programs. The calculation is as follows:

	Square		Amount	G&A	<b>Total Amount</b>
Grant	Footage	%	Allocated	Allocated	Allocated
A	300	30%	\$ 3,000	\$ 340	\$ 3,340
В	100	10%	\$ 1,000	\$ 110	\$ 1,110
С	200	20%	\$ 2,000	\$ 220	\$ 2,220
D	200	20%	\$ 2,000	\$ 220	\$ 2,220
Е	100	10%	\$ 1,000	\$ 110	\$ 1,110
G&A	100	10%	\$ 1,000	0	0
Total	1,000	100%	\$10,000	\$1,000	\$10,000

# Appendix B Sample Indirect Cost Proposal

### A. INTRODUCTION

Name of Organization (nonprofit) is a nonprofit located in Anytown, USA. The nonprofit administers a variety of programs funded by Federal, State, and Local agencies. These programs include Community Service programs, Head Start programs, State Weatherization, and Food Service programs. This example assumes a June 30 year end. Nonprofits can have different year ends and should use the year end of their nonprofit when preparing indirect cost proposals.

### B. COST ALLOCATION METHODOLOGY

This proposal is for an indirect cost rate based on the nonprofits actual costs for its fiscal year beginning July 1, 200X and ending June 30, 200X. The proposal is based on the nonprofit organization's audit report (Statement of Functional Expense Statement) for the year ended June 30, 200X.

This proposal addresses all elements of cost incurred by "Name of Organization" and identifies shared costs that require allocation.

The nonprofit treats all costs as direct costs except general administration and general expenses. Joint costs are prorated individually as direct costs to each category and to each award using a base most appropriate to the particular cost being prorated. Therefore, the direct allocation method has been used in allocating indirect costs.

### C. DIRECT COSTS

Direct costs are costs that can be identified specifically with a project and therefore are charged to that project. The accounting system records these costs as they are incurred within the series of accounts assigned for that purpose and further distribution is not required.

### D. INDIRECT COSTS

Indirect costs are costs incurred for common or joint objectives and therefore cannot be readily and specifically identified with a particular project or activity. These costs are grouped into common pool(s) and distributed to benefiting activities by a cost allocation process.

### E. COST POOL AND BASE FOR DISTRIBUTION

The nonprofit has created an Administrative Services Pool consisting of salaries, fringe benefits, and non-salary costs. The Administrative Services Pool is charged with all the indirect costs as defined above. The pool is distributed to the various program activities on the basis of direct salaries, including vacation, holiday, and sick pay but excluding other fringe benefits expended on those activities. Volunteers for the Head Start program are included in the direct salaries total.

The total direct salaries and wages on which this proposal is based is \$1,111,343 which includes \$99,230 of volunteer salaries and wages for the Head Start program.

Volunteers involved in any direct activity of the organization should be included in the direct salaries base assuming they meet the requirements outlined in Circular A-122.

Circular A-122 can be found at: www.whitehouse.gov/omb/circulars/index.html

### F. SUPPORTING FINANCIAL STATEMENTS

The Schedule of Total Expenditures (Schedule C) contained in this proposal is assumed to agree to the nonprofits audit report Statement of Functional Expenses.

Audit report, Statement of Functional Expenses: \$2,632,449

- Indirect Cost Proposal: \$2,632,449

**NOTE:** Nonprofit must include a complete copy of the audited financial statements with their proposal submission.

### G. SALARIES

Listed below are the positions, functions, and budgeted annual salaries for the people who comprise the Administrative Services Pool. These positions are charged 100% to Administrative Services.

Position	Function	<u>Salary</u>
Executive Director	General Management	\$48,754
Deputy Director	General Management	\$30,664
Administrative Assistant to Executive Director	General Management	\$21,566
Administrative Secretary / Personnel Officer	Clerical support to the Executive Director and Administrative Assistant Responsible for personnel information	\$17,087
Finance Officer	Accounting and related activities	\$26,484
Bookkeeper	Accounting	\$20,797
Bookkeeper	Accounting	\$17,215
Bookkeeper / Payroll Clerk	Payroll accounting and general disbursements	\$16,560
Custodian	Cleaning	\$2,936
Receptionist	Switchboard / Clerical	\$14,232 
Total Administrative	Services Pool Salaries:	\$216,295 ======

### H. FRINGE BENEFITS

Fringe benefits associated with the positions within the Administrative Services Pool are as follows:

Payrol	I taxes:

FICA (actual paid)	\$16,546	
State Unemployment (actual paid)	<u>\$1,145</u>	\$17,691
Health and Life Insurance (actual paid)		\$22,474
Retirement Plan (actual paid)		\$3,050
TOTAL	=	\$43,215 ======

The nonprofits fringe benefit policies should be included with proposal submission.

### I. NON-SALARY COSTS

Each category on non-salary expenditures has been analyzed based on the facts, and Schedule B shows the allocation between the Direct and Administrative Services Pool. Total non-salary direct costs excluding indirect cost reimbursements are \$984,656 of which direct is \$861,966 and indirect is \$122,690.

### J. COMPUTATION OF BASE AND POOL COSTS

Schedule A (attached) shows the computation of the indirect cost rate for the year ended June 30, 200X. A summary of the rate calculation follows:

Direct Costs (Base - Salaries and Wages):

Community Service	\$140,831
Head Start	\$950,615
Weatherization	\$18,305
Memberships and Fundraising	\$1,592

Total Direct Salaries: \$1,111,343

Indirect Costs (Pool):

Administrative Services Salaries \$216,295
Administrative Services Fringe Benefits \$43,215
Administrative Services Non-salary costs \$122,690

Total Administrative Services: \$382,200

K. RATE

Adjusted indirect costs (above - pool): \$382,200

----- 34.4%

Total direct salaries (above - base): \$1,111,343

### L. FUNDING OF RATE

When the above rate is applied to the direct salaries paid from the State Department of Human Resource funds (Community Services Block Grant) and funds from the U.S. Department of Health and Human Services (Head Start Grant), the eligible reimbursement is \$374,365 (\$140,831 + \$950,615 = \$1,091,446 x 34.4% = \$374,365). However, the allowable budgeted funding for indirect costs was significantly less than the eligible reimbursement. The Department of Energy programs and other local funds will have to absorb their fair share of the difference, within their funding limitations. The nonprofit can apply to outside sources to absorb any difference in indirect costs paid by other programs.

### SCHEDULE A

**Functional Groupings:** 

<b>Direct Costs</b>	(Base - Salaries and Wages):	Total Salaries
---------------------	------------------------------	----------------

Community Services \$140,831

**Head Start** 

Salaries \$851,385

Volunteers \$99,230 \$950,615

Weatherization \$18,305

Memberships and Fundraising \$1,592

Total Direct Salaries: \$1,111,343

=======

Indirect Costs (Pool):

Labor Costs \$259,510 Non-Labor Costs \$122,690

Adjusted Administrative Services Pool: \$382,200

========

### **RATE**

Adjusted indirect costs (above - pool): \$382,200

----- 34.4%

Total direct salaries (above - base): \$1,111,343

### SCHEDULE B

Elements of Cost Methodology of Allocation

Contractual Services Actual usage.

Depreciation / Use Allowance Indirect cost.

Emergency assistance payments Direct cost.

Equipment rental and maintenance Rental and maintenance on equipment

used in central office finance office.

Equipment / Capital Purchasing of office furniture for use

in performing administrative services.

Equipment / Minor Actual usage.

Food costs Direct cost.

Insurance Actual usage.

Occupancy Central office repairs and utilities on basis

of square footage used for administrative

services.

Office supplies Office and janitorial supplies for

administrative and program services.

Other expenses Based on administrative services actual use.

### **SCHEDULE B (continued)**

Elements of Cost Methodology of Allocation

Postage Actual usage.

Professional fees Accounting and audit services, payroll

processing services, charged on work performed for administrative services.

Program supplies Programs are charged to project as costs

are incurred. Costs are direct costs.

Printing Actual usage.

Renovations and improvements Direct cost.

Telephone Basic services allocated on number of

instruments, toll calls charged on basis of logs of such calls for administrative services.

Travel Charged based on actual administrative and

program use of vehicles. Costs include mileage, transportation, per diem, gas, oil,

repairs, and insurance on vehicles.

The methodologies used in this example are not recommended methodologies.

They are used for purposes of example only. Allocation of costs should be accomplished on a cost benefit basis. This cost benefit can be different from one nonprofit to the next.

### Schedule C

				DIRECT PRO	GRAMS and ACTIVITIES		-	
(A) ELEMENTS OF COSTS	(B) FINANCIAL STATEMENT	(C) ADJUSTMENTS	(D) COMMUNITY SERVICE	(E) HEAD START	(F) WEATHERIZATION	(G) MEMBERSHIP & FUND RAISING	(H) (D)+(E)+(F)+(G) FOTAL DIRECT COSTS	(I) INDIRECT COSTS
Salaries and wages	\$1,327,638 a		\$140,831	\$950,615	\$18,305	\$1,592	\$1,111,343 <b>(1)</b>	\$216,295
Fringe benefits	\$245,434	\$0	\$28,138	\$170,107	\$3,657	\$317	\$202,219	\$43,215
Subtotal labor	\$1,573,072	\$0	\$168,969	\$1,120,722 ========	\$21,962 ========	\$1,909	\$1,313,562 <b>(2)</b>	\$259,510
Contractual Services	\$245,420	\$0	\$3,493	\$207,770	\$34,157	\$0	\$245,420	\$0
Depreciation/Use allowance	\$41,582	\$0 \$0	\$3,493 \$0	\$207,770 \$0	\$34,157 \$0	\$0 \$0	\$245,420 \$0	\$41,582
Emergency asst. payments	\$72,859	\$0 \$0	\$52,809	\$0 \$0	\$20,050	\$0 \$0	\$72,859	\$0
Equipment rental and maint.	\$11,448	\$0 \$0	\$592	\$5,197	\$0	\$281	\$6,070	\$5,378
Equipment / Capital	\$58,215	(\$58,215) <b>b</b>	\$0	\$0	\$0	\$0	\$0	\$0
Equipment / Minor	\$546	\$0	\$0	\$0	\$546	\$0	\$546	\$0
Food costs	\$124,616	\$0	\$0	\$124,616	\$0	\$0	\$124,616	\$0
Insurance	\$12,554	\$0	\$92	\$8,209	\$85	\$373	\$8,759	\$3,795
Occupancy	\$129,314	\$0	\$24,637	\$100,956	\$459	\$233	\$126,285	\$3,029
Office supplies	\$32,540	\$0	\$1,794	\$13,317	\$3,649	\$842	\$19,602	\$12,938
Other expenses	\$36	(\$36) <b>c</b>	\$0	\$0	\$0	\$0	\$0	\$0
Postage	\$3,901	\$0	\$476	\$301	\$125	\$2,467	\$3,369	\$532
Professional fees	\$34,211	\$0	\$0	\$0	\$0	\$0	\$0	\$34,211
Program supplies	\$109,663	\$0	\$7,603	\$55,241	\$40,659	\$6,160	\$109,663	\$0
Printing	\$65,697	\$0	\$5,140	\$7,022	\$1,345	\$44,838	\$58,345	\$7,352
Renovations and improv.	\$16,470	(\$16,470) <b>d</b>	\$0	\$0	\$0	\$0	\$0	\$0
Telephone	\$29,013	\$0	\$5,788	\$13,331	\$349	\$600	\$20,068	\$8,945
Travel	\$71,292	\$0	\$7,298	\$56,553	\$2,513	\$0	\$66,364	\$4,928
Subtotal non-labor	\$1,059,377	(\$74,721)	\$109,722	\$592,513 =========	\$103,937 =========	\$55,794 =======	\$861,966	\$122,690
TOTAL	\$2,632,449 =======	(\$74,721)	\$278,691 =======	\$1,713,235 =======	\$125,899 	\$57,703 ======	\$2,175,528 <b>(3)</b>	\$382,200 ======

DIDECT DDOCDAMC and ACTIVITIES

### Calculation of the Rate

(1) If the nonprofit organization uses Direct Salaries & Wages excluding fringe benefits as their Base their rate would calculate as follows:

<u>Indirect costs</u> = \$382,200 Base (Direct S&W) = \$1,111,343 = **34.4**%

(2) If the nonprofit organization uses Direct Salaries & Wages including fringe benefits as their Base their rate would calculate as follows:

<u>Indirect costs</u> = \$382,200 Base (Direct S&W + FB) = \$1,313,562 = **29.1%** 

(3) If the nonprofit organization uses Modified Total Direct Costs (MTDC) as their Base their rate would calculate as follows:

Indirect costs = \$382,200 Base (MTDC) = \$2,175,528 = **17.6%** 

### Explaination of Adjustments

- a) Includes salaries and wages of \$99,230 for volunteers of the Head Start program.
- b) Excludes capital equipment purchases.
- c) Remove unallowable costs \$22 Interest + \$14 Bad Debt = \$36.
- d) Excludes capital renovations and improvements.

### **General Notes**

- This is a sample proposal only. It is not intended to prescribe a
  particular method for allocating costs. An organization should
  choose the Base that they feel will most accurately reflect
  the true allocation of their indirect costs to each program.
- An organization can use any ONE of the three bases shown.
   Regardless of what Base (1,2 or 3) is chosen the total indirect costs (\$382,200) do not change. The only thing that changes is the distribution Base.

	1.	The Indirect Cost Proposal is supported by: (Include a copy of this document with proposal.)
		Audited financial statements. If not available include one of the following documents:
		Federal Form 990
		Internal Financial Statements
		Other
	2.	A reconciliation of item 1. (above) to the Indirect Cost proposal has been made and is included in this proposal.
	3.	Unallowable expenses have been eliminated from the indirect cost pool (e.g., donated or contributed salaries and services, bad debts, fund raising, advertising, Independent research and development (IR&D), depreciation of Federally funded assets and lobbying costs, etc.).
	4.	The direct cost base is complete (i.e., it includes all activities that benefit from the indirect cost pool). For example, fund raising, IR&D, project cost sharing, voluntary (e.g., donated or contributed labor and services are included where applicable).
	5.	A functional analysis of salaries and wages included in the indirect cost pool. If any function is less than 100% show the percent.
	6.	Treatment of Paid Absences and Fringe Benefits statements have not changed since the last indirect cost rate agreement.
	7.	We have not made any significant changes, during the proposal fiscal year, (i) to our accounting system, or (ii) to the definition or to the accounting treatment of any expense category (e.g., a change in building/equipment costing methodology, a change in charging an expenses from direct to indirect or visa versa).
	8.	We have not changed the equipment capitalization threshold during the proposal fiscal year. The capitalization level is \$ If there is a change made during the proposal fiscal year, indicate the effective date of the change and the new capitalization level.
	9.	The required "Lobbying Cost Certificate" is attached.
Please	expl	lain any boxes not checked on a seperate sheet.
Signatu	ire	Date
Title		
i iuc		
- ·		
Organiz	atior	1

### LOBBYING COST CERTIFICATE

hereby certify that the	
	(name of organization)
nas complied with the requiren	nents and standards on lobbying costs in OMB Circular
A-122 for the fiscal year ended	ı
4-122 for the fiscal year ended	(fiscal year covered by indirect cost proposal)
	(liscal year covered by indirect cost proposal)
	Signature
	Name
	Title
	Date
	(Signed by the official having the authority to negotiate
	indirect cost rates for the organization or by a higher
	level official)
	icvoi oniciai,

Note: The above certification is a requirement of OMB Circular A-122. We will not be able to process your indirect cost proposal without this certification.

# Appendix C, Part I Illustrations of the Cost Allocation Approaches

# Appendix C, Part I Annual Operating Budget Illustrations of the Cost Allocation Approaches

### Overview of the Exhibits:

This Appendix illustrates some of the many approaches to cost allocation used by CAAs. They are not intended to take the place of the standard format for submitting a proposal for a federally negotiated indirect cost rate which is included in Appendix C, Part II. Instead, these samples illustrate key concepts about the use of indirect cost pools and strategies for deal with arbitrary limitations on indirect and/or administrative costs that may be imposed by various funding agreements.

In these Exhibits the term "indirect" cost is used to describe costs which provide benefits to multiple cost centers including both program and administrative cost centers. For purposes of clearer illustration, the Exhibits use a separate cost center for administrative costs. The Exhibits illustrate the impact of either combining the administrative and other indirect cost centers or using separate cost centers to collect them.

The Exhibits illustrate the calculation of the "effective indirect cost rate" which represents the relationship between the "indirect" but not"administrative" costs and all other costs (both program and administrative). The Exhibits also include calculation of the "administrative rate" which presents the administrative costs as a percentage of all costs. There are other methods to compute both the effective indirect cost rate and the administrative cost rate. To conserve space, the Exhibits do not include a fund raising cost center which will be used by most CAAs in their actual cost allocation structures.

The Exhibits are designed to illustrate the impact of different approaches to defining and dealing with indirect or common costs, including strategies to deal with funder limitations on indirect costs and distribution of indirect costs among multiple funding sources supporting one program.

### **Exhibits 1, 2, and 3:**

Exhibits 1, 2 and 3 illustrate three distinct organizations – A, B, and C. While each of the three organizations has 3 distinct programs and an administrative cost center, there approach to treatment of indirect costs other than administration is different. Organizations A and B (Exhibits 1 and 2), use a separate cost center to display non-administrative indirect costs by line item and then allocate a share of the total indirect costs to each of the programs and to the administrative cost center. In contrast,

Organization C (Exhibit 3) does not display indirect costs in a separate indirect cost center. Instead, organization C allocates its indirect costs on a line item by line item basis, increasing the costs shown in all three programs and the administrative cost center while avoiding displaying any line item for allocated indirect costs. The approach used by Organization C would be typical of an organization that chose to allocate shared/indirect costs on a transaction by transaction basis rather than collecting them into an indirect cost pool or cost center.

Note that the indirect cost rates shown at the top of the three Exhibits are dramatically different. Organization A computes an indirect cost rate of 6.6%, while Organization B computes an indirect rate of 65.8% and Organization C reports an indirect rate of 0%. The contrasts in indirect cost rate result from different methodologies (the transaction by transaction allocation of indirect costs used by Organization C in contrast to the allocation of an indirect pool by Organizations A and B) and by different fact patterns or interpretations of fact patterns regarding costs which are considered indirect (Organizations A and B). In fact, allow A and B may operate with very similar realities, B may have chosen to treat more costs as shared or indirect than A. For Exhibit, B may have installed an electronic utilization program on its copiers so that costs of copying can be directly attributed to specific program and administrative cost centers while A may have chosen not to do cost center tracking of copies and to include copier costs in the indirect pool. Presumably all of these choices have been made to facilitate cost effective operation and none are evidence of either waste/extravagance or exemplary thrift.

Exhibits 1, 2, and 3 ultimately illustrate the need to think carefully about both the most efficient way to track and allocate costs in your system and the impact that your choices will have on the resulting indirect cost rate.

### Exhibit 4:

Exhibit 4 illustrates the consequence of yet another choice. In Exhibit 4, Organization A chooses to combine the information shown in the Admin and Indirect columns in Exhibit 1 into a single column which is labeled "Indirect/Admin". While the computed indirect cost rate remains 6.6%, the visual impact is striking. Most casual readers will conclude erroneously that Organization A has administrative costs equaling \$47,436. In fact, the combined total of the admin and indirect cost centers would be described as "indirect" costs in a proposal for a federal indirect cost rate prepared under the Simplified Allocation method (see Exhibit 9). The confusing use of the terms indirect and administrative is discussed in the *Annual Operating Budget* section of the Toolkit and represents yet another challenge to be addressed in designing your cost allocation model.

### Exhibit 5:

Exhibit 5 illustrates the impact of computing the fully loaded cost of each of Organization A's programs. In this approach, A allocates both the indirect cost pool and the total of the admin cost center to the three programs. The fully loaded cost model approach allows Organization A to determine and present the full cost of delivering each of its three services. It is a particularly useful tool for negotiating fee for service contracts and evaluating pricing decisions.

The fully loaded cost model may also provide valuable insight for the preparation of program specific funding proposals. Unless Organization A has unlimited unrestricted resources to meet its admin and indirect costs, it will need to communicate the full cost of delivering each of service to its funders, including a fair share of the admin and indirect costs which are necessary to ensure the sound management of the program and the availability of basic tools such as heat and light which are required to provide any service.

### Exhibit 6:

Not all organizations would agree with the premise that underlies the analysis presented in Exhibit 5, the fully loaded cost model. Some would argue that not all administrative costs are incurred in order to provide the administrative support required to operate programs. Proponents of this view

believe that some administrative costs are incurred in order to sustain the organization as a viable entity and would be incurred whether any programs were in place. From this point of view, only a portion of the administrative costs can be legitimately allocated to the programs.

### Exhibit 7:

Exhibit 7 illustrates the impact of a funder imposing a cap on the indirect cost rate, refusing to allow its funds to be used for indirect costs that exceed 5% of the direct costs associated with the program the award supports. While the example illustrates a cap on indirect costs, the issues involved would be the same for a cap on admin costs.

OMB A-122 cost allocation principles require that all shared or common costs by allocated fairly among cost objectives or cost centers. Organization A has used program cost centers as its cost objectives. Consequently, each program must be allocated its fair share of allocated costs. In Exhibit 7, A is allocating its indirect costs by applying its indirect cost rate of 6.6% (illustrated earlier in Exhibit 1) to the direct costs of each of its 3 programs. The result of that fair allocation, as shown on Exhibit 1, is that Program A would be allocated \$2112 in indirect costs, and Programs B and C would be allocated \$2667 and 3084 respectively.

However, in Exhibit 7, Organization A is dealing with the reality that the funder of Program A has established a 5 % cap on indirect costs which will limit the amount of indirect costs which may be charged to the funder's award to \$1593 (\$31,869\* .05). Consequently, the amount which may be charged to the funder of Program A will total \$33464, the total of the direct costs (31,869) and the allowable portion of the fair indirect cost allocation (1,593).

Exhibit 7 illustrates that despite this funder cap on indirect costs, Organization A must allocate the fair share of indirect cost to Program A and demonstrate that it has other funds available to pay the \$519 in indirect costs which the funder has refused to pay. OMB A-122 explicitly prohibits Organization A from using the availability of funds as a basis for cost allocation. Consequently, A cannot limit the share of indirect costs allocated to Program A to an unfair share simply because of a funder limitation.

### Exhibit 8:

Exhibit 8 illustrates the use of multiple indirect cost pools, generally in larger, more complex CAAs. Multiple pools are utilized when different types of indirect cost can be most fairly allocated through the use of different methodologies. For example, in Exhibit 8, the costs in Indirect Cost Pool 1 are allocated by the percentage of direct salaries and wages in each cost center. Cost Pool 2 is allocated based upon the distribution of FTE (full time equivalent positions) among the costs centers. Cost Pool 3 is allocated based upon the percentage of square footage utilized by each cost center. The rationale for each of these allocation methods, as well as the definition of costs to be included in each cost pool, must be included in the organization's cost allocation plan.

### Exhibit 9:

Exhibit 9 takes a deeper look at the sub-components of Organization A's Program A which has been illustrated in the earlier exhibits. The total column in Exhibit 9 is identical to the line item costs of Program A presented in Exhibit 1, including the line item for Allocation of Indirect Cost which represents the fair share of indirect costs allocated to Program A by applying the indirect cost rate of 6.6% to the direct costs of each of the three program cost centers and the admin cost center.

Three distinct sources of funds are supporting Program A – a government grant, a private grant, and unrestricted general operating funding. As noted in the footnotes, both the government grant and the private grant have imposed limits on the types and amounts of costs that will be allowed. Consequently, Organization A has determined that it must cover a large portion of the indirect costs allocated to Program A (see Exhibit 1) with unrestricted general operating funds. The \$1763 in allocated indirect costs (1,763) assigned to the general operating funds column comprises nearly 8% of the direct costs (22,149) assigned to the general operating funds column. In contrast, portion of the allocated indirect costs assigned to the private grant (106) comprises less than 7% of the direct costs assigned to the private grant (1605), and the share of allocated indirect costs assigned to the government grant (203) comprises less than 3 % of the direct costs assigned to the government grant.

This distribution is compliant with A-122 because Organization A has chosen to use Programs as cost objectives and has demonstrated in Exhibit 1 that it has fairly allocated the indirect costs to all of its cost objectives (cost centers). So, Organization A is free to distribute the costs assigned to Program A among the various sub-cost centers of Program A in a manner that works with funder limitations.

# Appendix C, Part II Illustrations of the Cost Allocation Approaches

These exhibits were reprinted with permission from Gary McGee, CPA, managing partner at Gary McGee & Co. LLP, Certified Public Accountants 808 S.W. Third Avenue, Suite 700, Portland, Oregon 97204

Exhibit 1

# Organization A - Indirect cost rate of 6.6%

166,085	0	39,573	49,627	42,904	33,981	\$
0	(10,323)	2,460	3,084	2,667	2,112	Allocation of indirect costs
166,085	10,323	37,113	46,543	40,237	31,869	Total direct expenses
1,688	0	151	95	758	684	Depreciation
27,600	0	11,116	9,675	4,590	2,219	Occupancy
7,862	2,263	2,285	1,336	1,222	756	Telephone
3,362	50	201	756	1,355	1,000	Printing & publications
8,826	2,088	895	4,251	987	605	Postage & shipping
18,805	0	1,124	3,581	8,900	5,200	Materials & supplies
12,775	772	2,784	3,502	2,925	2,792	Employee benefits
85,167	5,150	18,557	23,347	19,500	18,613	Salaries & wages \$
						Expenses:
Total	Indirect	Admin	С	В	Α	
				Programs		I
		PENSES	TOTAL EXPENSES			

<sup>1.</sup> The effective indirect cost rate = 6.6% [\$10,323/(\$166,085 - \$10,323)]

<sup>2.</sup> The administrative rate = 23.8% [\$39,573/\$166,085]

<sup>3.</sup> Indirect costs are allocated by applying indirect cost rate (6.6%) to each cost center's total direct expenses [e.g., Program A:  $6.6\% \times \$31,869 = \$2,112$ ]

Exhibit 2

# Organization B - Indirect cost rate of 65.8%

				TOTAL EXPE	PENSES		
			Programs				
		Α	В	С	Admin	Indirect	Total
Expenses:							
Salaries & wages \$		12,500	14,950	19,635	15,400	22,682	85,167
Employee benefits		1,875	2,243	2,945	2,310	3,402	12,775
Materials & supplies		3,300	6,000	895	1,400	7,210	18,805
Postage & shipping		500	1,035	3,675	1,682	1,934	8,826
Printing & publications		950	1,184	642	120	466	3,362
Telephone		1,672	1,724	1,126	2,418	922	7,862
Occupancy		0	0	0	0	27,600	27,600
Depreciation		0	0	0	0	1,688	1,688
Total direct expenses		20,797	27,136	28,918	23,330	65,904	166,085
Allocation of indirect costs		13,184	15,768	20,709	16,243	(65,904)	0
\$	3	33,981	42,904	49,627	39,573	0	166,085

<sup>1.</sup> The effective indirect cost rate = 65.8% [\$65,904/(\$166,085 - \$65,904)]

<sup>2.</sup> The administrative rate = 23.8% [\$39,573/\$166,085]

<sup>3.</sup> Indirect costs are allocated based on each cost center's direct salaries & wages as a percentage of total direct salaries and wages

# Exhibit 3

# Organization C - Indirect cost rate of 0%

I			TOTAL EXPE	PENSES		
	F	Programs				
	А	В	С	Admin	Indirect	Total
Expenses:						
Salaries & wages \$	19,255	21,621	25,388	18,903	!	85,167
Employee benefits	2,881	3,050	3,727	3,117	!	12,775
Materials & supplies	5,200	8,900	3,581	1,124	1 1	18,805
Postage & shipping	923	1,612	4,541	1,750	!	8,826
Printing & publications	1,025	1,380	800	157	;	3,362
Telephone	1,290	1,417	2,244	2,911	-	7,862
Occupancy	3,219	4,590	8,675	11,116	;	27,600
Depreciation	188	334	671	495	;	1,688
Total direct expenses	33,981	42,904	49,627	39,573	;	166,085
Allocation of indirect costs	1	;	I I	! !	! !	1
\$	33,981	42,904	49,627	39,573	1	166,085

<sup>1.</sup> The indirect cost rate = 0%. No indirect allocation mechanism is used; all expenses are charged directly

<sup>2.</sup> The administrative rate = 23.8% [\$39,573/\$166,085]

Organization A - Indirect cost rate of 6.6%; administrative and indirect costs combined

			TOT/	TOTAL EXPENSES	S	
			Direct			
		F	Programs		Indirect	
		А	В	С	Admin	Total
Expenses:						
Salaries & wages	↔	18,613	19,500	23,347	23,707	85,167
Employee benefits		2,792	2,925	3,502	3,556	12,775
Materials & supplies		5,200	8,900	3,581	1,124	18,805
Postage & shipping		605	987	4,251	2,983	8,826
Printing & publications		1,000	1,355	756	251	3,362
Telephone		756	1,222	1,336	4,548	7,862
Occupancy		2,219	4,590	9,675	11,116	27,600
Depreciation		684	758	95	151	1,688
Total direct expenses		31,869	40,237	46,543	47,436	166,085
Allocation of indirect costs		2,112	2,667	3,084	(7,863)	0
	\$	33,981	42,904	49,627	39,573 166,085	166,085

<sup>1.</sup> The effective indirect cost rate = 6.6% [\$10,323/(\$166,085 - \$10,323)]

<sup>2.</sup> The administrative rate = 23.8% [\$39,573/\$166,085]

<sup>3.</sup> Indirect costs are allocated by applying indirect cost rate (6.6%) to each cost center's total direct expenses

# Organization A - "Fully loaded" cost model

166,085	0	0	65,151	56,324	44,610	\$
0	0	(39,573)	15,524	13,420	10,629	Allocation of admin costs
166,085	0	39,573	49,627	42,904	33,981	Total direct & indirect costs
0	(10,323)	2,460	3,084	2,667	2,112	Allocation of indirect costs
166,085	10,323	37,113	46,543	40,237	31,869	Total direct expenses
1,688	0	151	95	758	684	Depreciation
27,600	0	11,116	9,675	4,590	2,219	Occupancy
7,862	2,263	2,285	1,336	1,222	756	Telephone
3,362	50	201	756	1,355	1,000	Printing & publications
8,826	2,088	895	4,251	987	605	Postage & shipping
18,805	0	1,124	3,581	8,900	5,200	Materials & supplies
12,775	772	2,784	3,502	2,925	2,792	Employee benefits
85,167	5,150	18,557	23,347	19,500	18,613	Salaries & wages \$
						Expenses:
Total	Indirect	Admin	С	В	Α	
				Programs		
				Direct		
		PENSES	TOTAL EXPENSES			

<sup>1.</sup> The effective indirect cost rate = 6.6% [\$10,323/(\$166,085 - \$10,323)]

<sup>2.</sup> The administrative rate = 23.8% [\$39,573/\$166,085]

<sup>3.</sup> Indirect costs are allocated by applying rate (6.6%) to each cost center's total direct expenses

<sup>[</sup>e.g., Program A:  $6.6\% \times \$31,869 = \$2,112$ ]

<sup>4.</sup> Administrative costs are allocated based on pro rata distribution of total direct & indirect costs of each program [e.g., Program A:  $$33,981 \times ($39,573/($166,085 - $39,573)) = $10,629$ ]

# Organization A - Adjustment of fully loaded model for GAAP purposes

# TOTAL EXPENSES

1						
I	F	Programs				
	A	В	C	Admin	Indirect	Total
Expenses:						
Salaries & wages \$	18,613	19,500	23,347	18,557	5,150	85,167
Employee benefits	2,792	2,925	3,502	2,784	772	12,775
Materials & supplies	5,200	8,900	3,581	1,124	0	18,805
Postage & shipping	605	987	4,251	895	2,088	8,826
Printing & publications	1,000	1,355	756	201	50	3,362
Telephone	756	1,222	1,336	2,285	2,263	7,862
Occupancy	2,219	4,590	9,675	11,116	0	27,600
Depreciation	684	758	95	151	0	1,688
Total direct expenses	31,869	40,237	46,543	37,113	10,323	166,085
Allocation of certain administrative costs	3.223	4.070	4.707	(12.000)	0	0
	35,092	44,307	51,250	25,113	10,323	166,085
Allocation of indirect costs	2,326	2,936	3,397	1,664	-10,323	0
\$	37,418	47,243	54,647	26,777	0	166,085

<sup>1.</sup> The effective indirect cost rate = 6.6% [\$10,323/(\$166,085 - \$10,323)]

<sup>2. \$12,000</sup> of administrative costs are allocated to programs based on total direct expenses [e.g., \$31, 869 X (\$12,000/(\$31,869+\$46,543))=\$3,223]

<sup>3.</sup> Indirect costs are allocated by applying rate (6.6%) to each cost center's total direct expenses after the allocation of selected administrative costs [e.g., Program A: 6.6% X \$35,092 = \$2,326]

Exhibit 7

Organization A - 5% cap on indirect costs that can be charged to Program A

				TOTAL EXPENSES	ENSES		
		 	Programs				
		A	В	С	Admin	Indirect	Total
Expenses:							
Salaries & wages	↔	18,613	19,500	23,347	18,557	5,150	85,167
Employee benefits		2,792	2,925	3,502	2,784	772	12,775
Materials & supplies		5,200	8,900	3,581	1,124	0	18,805
Postage & shipping		605	987	4,251	895	2,088	8,826
Printing & publications		1,000	1,355	756	201	50	3,362
Telephone		756	1,222	1,336	2,285	2,263	7,862
Occupancy		2,219	4,590	9,675	11,116	0	27,600
Depreciation		684	758	95	151	0	1,688
Total direct expenses		31,869	40,237	46,543	37,113	10,323	166,085
Allocation of 5% approved indirect		1 503	0	)	o	(1 503)	o O
Total expenses of Program A reportable to contractor		33,462					
Allocation of Program A's 1.6% excess		519	0	0	0	(519)	0
Allocation of remaining indirect costs		0	2,667	3,084	2,460	(8,211)	0
	↔	33,981	42,904	49,627	39,573	0	166,085

<sup>1.</sup>  $\$31,869 \times 5\% = \$1,593 = maximum indirect costs chargeable to Program A$ 

<sup>2.</sup> Total indirect cost rate remains 6.6% [\$10,323/(\$166,085 - \$10,323)]

# Organization B - Multiple cost pools

# TOTAL EXPENSES

( ]	i ()							
		Programs			Indir	Indirect cost pools	ols	
	А	В	С	Admin	1	2	ω	Total
Expenses:								
Salaries & wages \$	12,500	14,950	19,635	15,400	22,682	0	0	85,167
Employee benefits	1,875	2,243	2,945	2,310	3,402	0	0	12,775
Materials & supplies	3,300	6,000	895	1,400	7,210	0	0	18,805
Postage & shipping	500	1,035	3,675	1,682	0	1,934	0	8,826
Printing & publications	950	1,184	642	120	466	0	0	3,362
Telephone	1,672	1,724	1,126	2,418	0	922	0	7,862
Occupancy	0	0	0	0	12,589	15,011	0	27,600
Depreciation	0	0	0	0	0	0	1,688	1,688
Total direct expenses	20,797	27,136	28,918	23,330	46,349	17,867	1,688	166,085
Allocation of indirect costs	9,272	11,089	14,565	11,423	(46,349)	0	0	0
Allocation of indirect costs	6,497	3,249	4,872	3,249	0	0 (17,867)	0	0
Allocation of indirect costs	359	467	718	144	0	0	(1,688)	0
\$	36,925	41,941	49,073	38,146	0	0	0	166,085
FTEs	2.0	1.0	1.5	1.0	0.0	0.0	0.0	5.5
square footage utilized	500	650	1000	200	0	0	0	2350

<sup>1.</sup> Indirect cost pool 1: costs allocated to programs based on direct salaries and wages

<sup>2.</sup> Indirect cost pool 2: costs allocated to programs based on FTE

<sup>3.</sup> Indirect cost pool 3: costs allocated to programs based on squared footage

Organization A - Program A by funding source with multiple caps and limitations

33,981	23,912	1,711	8,358	↔	
2,112	1,763	106	243		Allocation of indirect costs
31,869	22,149	1,605	8,115		Total direct expenses
684	684	0	0		Depreciation
2,219	1,819	0	400		Occupancy
756	641	0	115		Telephone
1,000	0	1,000	0		Printing & publications
605	0	605	0		Postage & shipping
5,200	2,600	0	2,600		Materials & supplies
2,792	2,792	0	0		Employee benefits
18,613	13,613	0	5,000	\$	Salaries & wages
					Expenses:
Total	ops.	grant	grant		
	General	Private	Gov't		
	AM A	PROGRAM A		I	

<sup>1.</sup> Government grant caps salaries at \$5,000, benefits and depreciation at 0, and indirect costs at 3%

<sup>2.</sup> Private grants pays only postage and shipping, and printing and publications, but accepts the 6.6% indirect cost rate

# Appendix D Template for Budget Preparation in Multi-Program/Multi-Source CAAs

#### Note:

Visit <a href="http://www.terrymiller.biz/Downs.html">http://www.terrymiller.biz/Downs.html</a> to download an Excel Spreadsheet template for a multi-program, multi-funding source comprehensive annual budget. To find the template, slide down the page until you see Budget Template in the right hand navigation column.

The template includes linked worksheets that allow users to build an annual budget from the ground up, beginning with identification and naming of cost centers, moving on to establishing cost allocation formulae for allocating shared costs, identifying direct costs of each program, and associating all income sources with the cost centers they will support.

The printed versions of the some of the template tabs are included to illustrate some of the key concepts in cost center based budgeting. However, the actual Excel template file will be more useful since it can be easily modified to address your specific needs.

The Budget Template is designed for organizations that do not have a federally negotiated indirect cost rate. With modifications, it could be used as the basis for submitting an indirect cost rate proposal. Please see Appendices B and C for more detailed formats for preparation of indirect cost rate proposals.

The Budget Template is maintained by Terry Miller, a nonprofit financial management consultant on his website *www.terrymiller.biz* where you will also find extremely useful information about other financial management issues of interest to nonprofit organizations.

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54 Net Income		Total Expenses by Function		Shared Operating Expenses	Capital purchases-furn & equip	Missell specific systems	Park skeres	Staff devp & training	Professional/outside services	Insurance	Repairs & maintenance	Equipment lease & rent	Copying & printing	Phone & internet	Postage & delivery	Office expenses	Occupancy	Shared Operating Expenses	Program-specific Expenses	Fundraising services	Board expenses	Events	Publications & media	Communication counsel	Market analysis	Legal analysis	Policy research	Website devp & maint	Dues, subs & pubs	Travel & meetings	Program-specific Expenses	Personnel Expenses	Benefits	Payroll tax & work comp	Payroll	Personnel Expenses	TYDERED	Total Income	Investment income	Program Service Revenue	Events	Funds released from restriction	Corporate contributions	Individual contributions	Foundation grants	Income				Fiscal Year 2003 (7/1-6/30)	d B	Sample Organization
\$ 14,995 \$		432,947		86,143	12.182	242	135	4,879	12,630	781	1,466	5,441	4,395	6,399	2,965	8,392	26.238		67,534	29,851	329	6,042	844	8.383			17,383	500	87	4,116		2/9,269	15,392	22,211	241,666			447,941		140	5.412	143 700	76,500	25,155	62,034	7	(A)	FY 2002	memo.		ject & Funct	
\$ 182,233 \$		788,334		111,283	10.174	300	150 250	5,000	24,850	3,950	2,000	7,395	6,500	5,304	3,300	12,150	30.160		344,803	33,500	1,880	74,310	20,000	-0,000	46,800	0 0 0	44,000	101,351	112	14,600		332,248	34,292	27,244	270,712			970,567		1,000	17,000	264,000 119 167	161,950	156,450	251,000	Į	(B)	Proposed Budget	FYU3 IOTAL		ion	
<del>\$</del>																																														9	(6)	D P	^			
\$ 79,036 \$		236,464	,	21,089				1,232	2,896	493	493	1,823	1,602	1,307	813	2,995	7.434		128,701				18,500	- 1,000	44 300	0 0		57,351		300		86,674	8,946	7,107	70,621			315,500				190,500	90,000	35,000	-	(2)	(b)					Draft 4.2c
\$ 37,609 \$		135,291		19,007				1,111	2,610	444	444	1,643	1,444	1,178	733	2,699	6.700		43,500		-	11,000		1,000	2 500			25,000		5,000		12,184	7,512	5,968	59,304			172,900			5.000	3,500	36,700	26,700	101,000	Ţ	(E)					
\$ 26,983 \$		149,517		13,709				801	1,883	320	320	1,185	1,041	850	529	1,947	4.833		86,810			56,310					24,000	4,000		2,500		48,998	5,057	4,018	39,923			176,500			12,000	55,000	35,250	24,250	50,000		(F) - 109 D		riograms			
\$ 14,631		25,869	,	4,744				277	652	111	111	410	360	294	183	674	1.672		3,000				1,500							1,500		18,125	1,871	1,486	14,768			40,500				15,000	45 000	25,500		9	(G)	р 2 п				
\$ (27,159) \$		72,159		10,820				632	1,486	253	253	935	822	671	417	1,537	3.814		21,500		-						20,000			1,500		39,839	4,112	3,267	32,460			45,000						45,000		177	(H)	D G G				
(40,669) \$		40,669		3,278				192	450	77	77	283	249	203	126	465	1.155		22,112	'		7,000						15,000	112			15,279	1,577	1,253	12,449											3	9 -	D G				
		659,970		72,648				4,245	9,977	1,698	1,698	6,279	5,519	4,504	2,802	10,317	25.609		305,623		-	74,310	20,000	- 0,000	46 800	0 0	44,000	101,351	112	10,800		281,699	29,075	23,099	229,525			750,400			17,000	264,000	161,950	156,450	151,000		(J)	Total	^			printed
90,430 \$ 145,080 \$		75,087		8,206				480	1,127	192	192	709	623	509	316	1,165	2.893		37,300	33,500										3,800		29,581	3,053	2,426	24,102			220,167		1.000	- 0,	110 167			100,000		(K)	Raising (& GenSupt	Fund	T		03/08/11
\$ (53,278)		53,278		30,430	10.174	300	150	275	13,746	2,060	110	407	357	292	181	668	1.659		1,880		1,880				.							20,968	2,164	1,719	17,085							.				1	(IVIGIC & COLL)	Admin Admin	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			9:43 AM
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Sample Organization

Budget Worksheet - Cost Center and Line Names

Fiscal Year 2003 (74-6/30) Draft 4.2c printed 03/08/11

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FISCAL YEAR 2003 (7/1-6/30)					00	COST CENTERS			
LINE ITEMS	Prog A	Prog B	Prog C	Prog D	Prog E	Prog F	Prof G	Fund Raising (& GenSupt Income)	Fund Raising & GenSupt Income) (Mgt & Gen)
Income									
Foundation grants									
Individual contributions Corporate contributions									
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Government grants & contracts		<b>.</b>	Please DO NOT change n the accounting - importativo use the same words.	T change nan g - important ame words.	Please DO NOT change names without communicating closely with whoever is doing the accounting - important to talk it through from various perspectives and make sure the two use the same words.	ommunicating gh from vario	closely with	whoever is ves and mak	doing ce sure the
Funds released from restriction Events									
Program Service Revenue Investment income									
Total Incomo									

Expense
Personnel Expenses
Payroll
Payroll tax & work comp

Personnel Expenses

Program-specific Expenses
Travel & meetings
Dues, subs & pubs
Website devp & maint
Policy research
Legal analysis
Financial analysis
Gommunication counsel
Publications & media

# Shared Operating Expenses Occupancy

Board expenses
Fundraising services
Project-specific Expenses

Miscellaneous expense
Capital purchases-furn & equip
Shared Operating Expenses Office expenses
Postage & delivery
Phone & internet
Copying & printing
Equipment lease & rent
Repairs & maintenance Professional/outside services
Staff devp & training
Taxes & licenses Bank charges

# Total Expenses by Function

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Miller Budget-Model-3.0-sample.xls

	4300 Corp					4200 Indix									4100 Fou		G/L Acct #		Income Detail	Sample Organization Fiscal Year 2003 (7)
Corporate contributions	Corporate contributions  Big TelCo  XYC corporate support  ABC corporate support  JMK business support  RST corporate support  TUV Corp support	Individual contributions	Local prospects rundraising	Major donor 2 Local public figure Local donors reception Local activist letter Local activist letter	Prog B individual contributions Prog C Individual contributions Major donor 1 Local public figure	Individual contributions  Local major donors  Mid-level individual contributors	Foundation grants	General Support Fdns to be identified	Alice A. Bobb Foundation	Misc Family Fdn Local Comm Fdn	Local Utility Corp Fon Other Local Until Corp Fon Sports Figure Fon	Gay Rights Foundation FamChild Grants - prospective	Happy Valley George H. Jones Foundation	HiTech Corp Foundation  LdrDevp Grants - prospective	Foundation grants		Line Item Definition / Planning			<b>Janization</b> 2003 (7/1-6/30)
76,500	76,500	25,155				25,155	62,034								62,034	4,00	FY 2002	memo:		
161,950	50,000 40,000 26,700 10,000 25,250 10,000	156,450	- 0,500	11,250 11,250 8,500 8,500	26,700 24,250 11,250 11,250	25,000 10,000	251,000	100,000				50,000		75,000 26,000		(A)		FY03 TOTAL		Draft 4.2c
-													1 1			(B)	Prog A	<b>^</b>		
90,000	50,000	35,000				25,000 10,000										(C)	Proof			
36,700	26,700	26,700			26,700 - -		101,000							75,000 26,000		(D)	Prog C			
35,250	10,000 25,250	24,250			24,250 -		50,000					50,000				(E)	Prog D	Programs		
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161,950	50,000 40,000 26,700 10,000 25,250 10,000	156,450		11,250 11,250 8,500 8,500	26,700 24,250 11,250 11,250	25,000 10,000	151,000					50,000		75,000 26,000		(I)	Total	^		printed
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Program Service Revenue							Program Fees	Program Service Revenue	LAGIILS	T COS+0		ָן ו	BigConf Income	Laruvp breaktast sponsor	רכיסטפו דמודעים בופמאומטני	October I drown breakfact	ints	Funds released from restriction	RO I Foundation	DOT Tombala	XYZ Foundation	RRR Foundation	PPP Foundation	ABC Foundation	ABC Foundation	CBA Equipolation Crant	Meyer Foundation Grant	Funds released from restriction	Government grants & contracts				Local Gov Contract	State Family Agency	State Femily Agency	Covernment awards to be identified	Federal Grant 1	Government grants & contracts				Line Item Definition / Planning			tail	2003 (7/1-6/30)	gallization	annimation
140								140	3,412	710							5.412	143,700										143.700	135,000									135,000	1		unu 4/30	FY 2002	memo.					
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TOTAL BUDGETED INCOME		Investment income								4800 Investment income			G/L Acct # Line Item Definition / Planning		Income Detail	Fiscal Year 2003 (7/1-6/30)	Sample Organization
\$ 447,941													FY 2002 thru 4/30	memo:			
\$ 970,567												(A)		FY03 TOTAL			Draft 4.2c
-				i								(B)	Prog A	^			
\$ 315,500   \$ 172,900   \$ 176,500				í				·				(C)	Prog B	^			
\$ 172,900							i	i	i			(D)	Prog C				
				í				·				(E)	Prog D	Programs			
\$ 40,500		,					·		·			(F)	Prog E				
\$ 40,500   \$ 45,000   \$		'			·		·	·	·			(G)	Prog F				
			•	•				•				(H)	Prof G				
\$ 750,400												(0)	Total Program	^			printed
750,400   \$ 220,167   \$		,										(J)	Fund Raising (& GenSupt Income)	Functions			03/08/11
\$		,				,	,	,	,			(K)	Fund Raising Total (& GenSupt Admin Program Income) (Mgt & Gen)	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			11:59 AM
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		0070	6040									6000															5/00						5650									5600		Acct #	G/L		Program	Fiscal Year 2003	Sample Organization
		Legal	2 _									Policy	:														Websi						Dues,									Travel					n-spec	ear 20	Orgar
Legai analysis		Legal analysis	o de la companya de l	Policy research				Schools - prep & circ of xvz drafts	Schools - Contract observation and analysi	Schools - contract observation strategies	FamChild - Contract researcher/coordinator	Policy research		Website devp & maint		CFRC website upgrade	FamChild - website development	LdrDvp Opportunity Pool database	LdrDvp Leader Pool database	LdrDvp Process Management & Data Entry	LdrDvp Matchmaking Website	OnlineComm - software	OnlineComm - video camera	OnlineComm - printer	OnlineComm - Office Computers (3)	OnlineComm - spanish translation	Website devp & maint	Dues, subs & pubs			Specific Magazine	Specific Newspaper	Dues, subs & pubs	Travel & meetings	Foundation Trip (2)	LandUse - Brainstorming	Schools - Stakeholder meetings (3)	Schools - Brainstorm meetings (3)	FamChild - travel	LdrDvp - Steering Committee	OnlineComm - travel & conferences	Travel & meetings		Line Item Definition / Planning	· · · · · · · · · · · · · · · · · · ·		Program-specific Expense Detail	03 (7/1-6/30)	nization
				17,383				•	,		,	17,383		500													500	87					87	4,116								4,116	thru 4/30	FY 2002		memo:			
				44,000			- 100	4 150	3,000	3,000	24,000			101,351		15,000	4,000	5,000	5,000	5,000	10,000	1,189	1,200	200	2762	37,000	45 000	112				25	27	14,600	3,800	1,500	750	750	1,050	5,000	300					FY03 TOTAL			Draft 4.2c
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					·									57,351				·		í		1,189	1,200	200	2762	37,000	15 000			·			L	300		·					300		Prog B						
														25,000				5,000	5,000	5,000	10,000	i												5,000			ı.			5,000			Prog C						
				24,000							24,000			4,000			4,000				ı						_						_	2,500			ı.	- 1,450	1,050		•		Prog D			Programs -			
		' _			ı						•			•				·		·							_			ı				1,500		1,500				•			Prog E						
				20,000			- 1,100	4 150	7,000	3,000 3,000	F -	_						·									_						_	1,500		·	750	- 750			•		Prog F						
														15,000		15,000												112				S 07	24										Prof G						
				44,000			- 100	4 150	3,000	3,000	24,000			101,351	.	15,000	4,000	5,000	5,000	5,000	10,000	1,189	1,200	200	2762	37,000	15 000	112			. 22	25	27	10,800		1,500	750	750	1,050	5,000	300			Total		^			printed
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Sample	Orga	anization		Draft 4.2c								printed	03/08/11	12:00 PM	
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Prograi	m-spe	ecific Expense Detail													
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G/L Acct #		Line Item Definition / Planning	FY 2002 thru 4/30		Prog A	Prog B	Prog C	Prog D	Prog E	Prog F	Prof G	Total Program	Fund Raising (& GenSupt Income)	Admin (Mgt & Gen)	error checking
6020		ncial analysis	-												
		OnlineComm - subsidized computers		8,250 -	-	8,250	-	-	-	-	-	8,250	-	-	-
				-				-	-		-	-	-	-	- -
		Financial analysis		8,250		8,250						8,250			-
6030	Mark	et analysis	-												
		OnlineComm - marketing for signup (xyz co OnlineComm - RRRI, evaluation LdrDvp Leader Pool Publicity	ost)	15,500 28,800 2,500	1	15,500 28,800	- - 2,500	1		Ξ.		15,500 28,800 2,500	-	1	-
		Larbyp Loader Foot Fublicity		- -	-		2,500 - -	-	-	-		-		-	-
		Market analysis	-	46,800		44,300	2,500					46,800			-
6040	Comr	munication counsel	8,383												
				- - -				-	-		-	-	-		-
				-	-	-	-		-	-	-	-	-	-	-
		Communication counsel	8,383	-	-	-	-	-	-	-	<u>-</u>	-	-	-	-
6050		OnlineComm - marketing materials	844	6,000	-	6,000 8,000	-	-	-	-	-	6,000	-	-	-
		OnlineComm - computer trainers OnlineComm - cable modem installation LandUse - draft action plan		8,000 4,500 1,500		4,500 -		-	- - 1,500		-	8,000 4,500 1,500	-	-	-
		Publications & media	844	20,000		18,500			1,500			20,000			-
6060	Even		6,042	7.500			7.500					7.500			
		LdrDvp - Talent Scout Breakfasts (24) October LdrDvp Breakfast BigConf - facilities & catering		7,500 3,500 13,750	Ē		7,500 3,500	13,750		-		7,500 3,500 13,750			-
		BigConf - website development BigConf - Contract Researcher		875 18,000	-		-	875 18,000	-	-	-	875 18,000	-	-	-
		BigConf - meeting consultants BigConf - speakers costs		5,000 10,000	-	-	-	5,000 10,000	-	-	-	5,000 10,000	- -	-	- -
		BigConf - supplies BigConf - postage		2,000 1,200	-	-	-	2,000 1,200	-	-	-	2,000 1,200	-		-
		BigConf - printing BigConf - equipment public events (2 @3500)		5,000 485 7,000	-			5,000 485 -			7,000	5,000 485 7,000	-	-	- -
				-	-	-	-	-	-	-	-	-	-	-	-
		Events	6,042	74,310			11,000	56,310			7,000	74,310			-
7800		d expenses Board meetings	329	1,000	-	-	-	-	-	-	-	-	-	1,000	-
		ExecComm meetings		880		-	-	-	-	-	-	-	-	880	-

Sample Org	ganization		Draft 4.2c								printed	03/08/11	12:00 PM	
Fiscal Year 2	2003 (7/1-6/30)													
Program-sp	pecific Expense Detail													
		тето:	FY03 TOTAL	<			Programs				<	Functions	>	
												Fund		
G/L	Line Item Definition / Planning											Raising		
Acct #	Line item belinition / Flaming	FY 2002									Total	(& GenSupt	Admin	error
		thru 4/30		Prog A	Prog B	Prog C	Prog D	Prog E	Prog F	Prof G	Program	Income)	(Mgt & Gen)	checking
	Board expenses	329	1,880	-	-	-	-	-	-	-	-	-	1,880	-
7900 Fun	ndraising services	29,851												
7000 1 411	Devp Software annual payment	20,001	3,500	_	-	-	-	-	-	-	-	3,500	_	-
	Fundraising contractors		30,000	-	-	-	-	-	-	-	-	30,000	-	-
			-	-	-	-	-	-	-	-	-	· -	-	-
	Fundraising services	29,851	33,500	-	-	-	-	-	-	-	-	33,500	-	-
TOTAL BUDG	ETED PROJECT-SPECIFIC EXPENSES	\$ 67,534	344,803	-	128,701	43,500	86,810	3,000	21,500	22,112	305,623	37,300	1,880	-

					8060											8040					8030								8020					8010	onared Co		G/L Acct #		Shared	-iscal Y	amnla
Copying & printing	misc.	color brinter brinting	pledge envelopes	business cards	Conving & printing	Phone & internet			BOSS CEIL PILOTIE	Boss' cell phone	Tailub (14.95/mo)	Long Distance (\$35/mo)	Local service (147/mo)	DSL (69.95/mo)	Web hosting (yearly)	Phone & internet	Postage & delivery				Postage & delivery  postage. FedEx. delivery	Office expenses				postage supplies	fire extinguisher inspection (June	water	Office expenses	Occupancy		security	taxes - November	Occupancy	Snared Cost Allocation rate from Dist FIE's on PRAIloc Sche		Line Item Definition / Planning		<u>ō</u>	Fiscal Year 2003 (7/1-6/30)	Organization
4,395				- 1,000	4.395	6,399									-	6,399	2,965				2,965	8,392							8,392	26,238				26,238	PRAIIOC SCNe		FY 2002 thru 4/30	memo:			
6,500	700	5,000	400	400		5,304			-,200	1 200	081	420	1,764	840	300		3,300		•	. 00	3.300	12,150				250	200	700	11,000	30,160		2.400	27,700	27 700	700.00%	400		FY03 TOTAL		Didit 4.20	7554 4 30
.												,																							0.00%	0	Prog A	<			
1,602	173	1,232	4 622	99		1,307			- 290	296	44	104	435	207	74		813				813	2,995				62	49	173	2711	7,434		592	0,828		24.65%		Prog B				
1,444	156	1,111	89	89		1,178			- 207	267	200	93	392	187	67		733				733	2,699				56	44	156	2 444	6,700		533	6,154		22.22%	2000	Prog C				
1,041	112	501	64	64		850			- 261	190	29	67	283	135	48		529				529	1,947				40	32	112	1 763	4,833		385	4,438	200	16.02%	40.00%	Prog D	Programs			
360	39	2//	22	22		294			. 0	67	3 7	23	98	47	17		183				183	674				14	11	39	610	1,672		133	1,536	1000	5.55%	1	Prog E				
822	89	532	51	51		671			- 102	150	76	53	223	106	38		417			' :	417	1,537				32	25	89	1.391	3,814		304	3,503	0000	12.65%	0000	Prog F				
249	27	- 261	15	15		203			. 4	46	3 ~	16	68	32	11		126			· [	126	465				10	8	27	421	1,155		92	1,061		3.83%	9	Prof G				
5,519	594	4,245	340	340		4,504			1,019	1 019	153	357	1,498	713	255		2,802	-		-,00-	2.802	10,317				212	170	594	9.340	25,609		2.038	23,520	000	84.9%	24 22	Total Program	<b>&lt;</b>		priined	printed
623	67	- 480	38	38		509				115	7/	40	169	81	29		316				316	1,165				24	19	67	1.055	2,893		230	2,657	0	9.59%	0	Fund Raising (& GenSupt Income)	Functions -		03/00/11	11/80/20
357	38	2/2	22	22		292			. 00	55	30	23	97	46	16		181			' [	181	668		.		14	11	38	605	1,659		132	1,523		5.50%	1 120	Admin (Mgt & Gen)	<b></b> >		9.49 AM	NV OV.O
			•					•				,	•	•				•				,	•		•			'									error checking				

	9080		9060	9050		9010	9000	8090	8080	8070	G/L Acct #	Shared	Sample Fiscal Y
Miscellaneous expense	Miscellaneous expense	Bank charges	Bank charges estimate	Taxes & licenses CT-12 & Annual Report filing Taxes & licenses	estimate  Staff devp & training	Professional/outside services Staff devp & training	Professional/outside services Payroll processing CFO / finance consultant Legal - tax & corporate Legal - vendor / lease / contract Office Services IT services Financial review/audit FY 02	Insurance D&O Insurance (May) general liability (July) workers comp (January) Insurance	Repairs & maintenance  Repairs & maintenance	8070 Equipment lease & rent 5,441  copier/fax lease (306/mo) - color copier (260/mo) - postage machine (150/qtr)	Line Item Definition / Planning	Shared Operating Expense Detail	Sample Organization Fiscal Year 2003 (7/1-6/30)
(1)	(1)	242	242	135 - 135	4,879	12,630 4,879	12,630	781	5,441 1,466 - 1,466	5,441 	FY 2002 thru 4/30	тето:	
		350	350	150	5,000	24,850	850 12,000 250 250 500 1,000	1,600 350 2,000 - 3,950	7,395 2,000 2,000	3,675 3,120 600		FY03 TOTAL	Draft 4.2c
.     .						.		.     .   .	. !!	0.00%	Prog A	Â	
				.	1,232	2,896	62 123 246 2,465	493	1,823 493 493	24.03% 906 769 148	Prog B		
				.	1,111	2,610	56 111 222 2,222	444	1,643	816 693 133	Prog C		
					801	1,883	40 80 160 1,602	320	1,185 320 320	589 589 500	Prog D	Programs -	
. <u> </u> .					277	652	14 28 55 555	3   3	111	204 173 33	Prog E		
.     .					632	1,486	32 63 126 1,265	253	935 253 253	465 395 76	Prog F		
.   .					192 - - 192	450	10 19 38 383	77	283 77 77	141 120 23	Prof G		
					4,245	9,977	212 425 849 8,491	1,698	1,698 1,698	3,120 2,649 509	Total Program	<b>^</b>	printed
					480 480	1,127	24 48 96 959	192	709 192 192			Functions	03/08/11
		350	350	150 150	275 - 	13,746	850 12,000 250 14 27 55 550	1,600 350 110 - 2,060	110 110	202 172 33	(Mgt	iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii	9:49 AM
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A BU															9090 C		red Cos	G/L Acct #		ared C	Fiscal Year 2003	mple (
DGETE	Ca	L		·	w		7	C	d	C	C	_	ם כ	7	apital		st Allo			)perat	ar 200	<b>)rgan</b>
TOTAL BUDGETED SHARED OPERATING EXP	Capital purchases-furn & equip			(1) phone & installation	Specialized software		Microsoft Office licences (3 @ 38	conference chairs (10)	desk/furniture	chairs (3)	computers (2 @1000/ea)	Lobby art work (4 pymts @ 81)	networkable calendar	Norton Utilites software	Capital purchases-furn & equip		Shared Cost Allocation rate from Dist FTE's on PRAlloc Sche	Line Item Definition / Planning		Shared Operating Expense Detail	)3 (7/1-6/30)	Sample Organization
P 86 144	12,182	Ţ													12,182		n PRAlloc Sch	FY 2002 thru 4/30	memo:			
111 283	10,174	ļ		600	200	3	1,200	1,800	1,000	900	2,000	324	2,000	150			e 100.00%	<u> </u>	FY03 TOTAL			Draft 4.2c
																	0.00%	Prog A				
21.089																	24.65%	Prog B	<			
19.007			_														22.22%	Prog C				
13 709			-														16.02%	Prog D	Programs			
4 744			-														5.55%	Prog E				
10.820			-														12.65%	Prog F				
3 278																	3.83%	Prof G	-			
72.648																	84.9%	Total Program	<			printed
8.206													Ī				9.59%	Fund Raising (& GenSupt Income)	Functions			03/08/11
30.430	10,174			600	200	. 100	1,200	1,800	1,000	900	2,000	324	2,000	150			5.50%	Admin (Mgt & Gen)	>>			9:49 AM
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# SCHEDULE A: PAYROLL PLANNING

		FTE Position
calculation:	column:	Currently Held by (Name)
	A	Salary Current Year
	В	Wage Current Year
	c	Base Annual Wage Hours
	D	Salary Wage Annual Anticipatd Hire Current Wage OT Salary Year Year Hours Hours or Wage
	E	New Hire Salary or Wage
A + (CxB) + E	F	Projected Base Pay before Raise
(D x B) x 1.5 + (D x E) x 1.5	G	70
F+G	Н	Projected FY 03 Payroll @ Current Rate
	I	Projected Substitution Note on FY 03 Payroll @ FY 03 Change (e.g. Wage Current Changes to "raise x% at Payroll Jan1")
	J	
I + J	K	FY03 Payroll Budget

		use		0.25	0.75	0.25		0.25	1.00	1.00		1.00	1.00
New Position - salaried & bonused	New Position - waged	Totals  Totals  Totals  Totals  Totals  Totals  Totals  Totals  Totals	open salaried positic	0.25 temp hourly	Project Assistant	Research Assistant		0.25 Fundraiser	Office Assistant	Business Manager	VP / Principal / Project Director 2	1.00 VP / Principal / Project Director 3	1.00 President / Principal / Project Director 1
sition -	sition -	s here	laried p	ourly	Assista	ch Assis		ser	ssistan	s Mana	ncipal /	ncipal /	nt / Prir
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used		dd lines to									or 2	or 3	Director
new	new	to all ot	ope	ope	000	Jun		Fun	Ger	Biz	Sen	Sen	
new staffer name	new staffer name	าer staff	open name	open name	Occasional Specialist	Junior Specialist		<b>Fundraising Staffer</b>	Genl Office	Biz Mgr	iior Spe	iior Spe	<b>Boss Person</b>
name	name	lists he			Specia	cialist		Staffer			cialist -c	cialist -	ă
		re and			list			•			Senior Specialist -outgoing	Senior Specialist - incoming	
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		onal staff				\$ 13.00		6.00	12.00				
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<b>↔</b> ←	69	\$ 25	છ	↔	<del>(3</del>	\$		↔	\$	\$			\$ 7.
		258,640	•	5,200	23,400	6,760		8,320	24,960	50,000		65,000	75,000
•	<del>69</del>	<b>€9</b>		↔	\$	S		↔	<del>()</del>				
		4,425			1,350	195		720	,160				
↔ (	<del>()</del>	\$ 263,065	↔	\$	\$ 2,	\$		\$	\$ 27	\$ 5(	↔	\$ 65	\$ 75
'		263,065	•	5,200	24,750	5,955		9,040	7,120	0,000	٠	65,000	75,000
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		7,647		130	619	1,244		226	678	1,250		1,625	1,875
					5% 1	+5%	imm	5%	5%	5% 1		5%	5% 1
				mid yr	5% mid yr	mid yr	immed \$15	5% mid yr	5% mid yr	5% mid yr		5% mid yr	5% mid yr
		€9	69	S	G	s		G	S	49	S	G	€9
↔ (	9												
<b>⇔</b> ←	÷	270,712		5,3	25,369	8,10		9,266	27,75	51,25		66,625	76,87

# SCHE

(Workers Comn is booked slightly higher than actual experience in EV 02, because Sr. Specialist Incoming will be at a higher rate. This year was rate, 458%	Totals		open salaried position open name	temp hourly open name	Project Assistant Occasional Specialist	Research Assistant Junior Specialist	Fundraiser Fundraising Staffer	Office Assistant Genl Office	Business Manager Biz Mgr	VP / Principal / Project Director 2 Senior Specialist -outgoing	VP / Principal / Project Director 3 Senior Specialist - incoming	President / Principal / Project Director 1 Boss Person			HEDULE B: PAYROLL TAX & BENEFITS PLANNING		
e in EV 03 ha					•					tgoing	coming						1
US. JS delia	270,712		,	5,330	25,369	8,199	9,266	27,798	51,250		66,625	76,875	ceiling	rate	Budget	FY03 Payroll	
ecialist Inco	16,784			330	1,573	508	574	1,723	3,178		4,131	4,766	79,800	6.20%	Sec	Employer Soc I	
omina will h	3,925			77	368	119	134	403	743		966	1,115		1.45%	Sec Medicare	oyer Soc Employer	
at a higher	4,434		ı	160	750	246	278	750	750		750	750	25,000	3.00%	SUI	Employer	
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ear was rafe	720			80	80	80	80	80	80	80	80	80		estimate	Assess	WBF	
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rden:	7,961				761	246	278	834	,538	•	1,999	,306	10	3%	Retire		
12.67%	34,292				5,841	246	278	834	6,618		8,119	12,357			Benefits	Total	

<sup>\*\*</sup> HealthInsurance figures are 8 months at current rates + 4 months of increase similar to last year.



#### SECTION 4

#### Getting the Most Out of Your Financial Statements

#### **PREFACE**

**Part I – BCA Sample Financial Statements**, provides example financial statements cited in Section 4 of the Toolkit. The sample statements are based on the financial statement layout of an existing CAA, but the numbers have been changed, the statement layouts have been simplified, and some account detail has been aggregated, thereby reducing the number of accounts. We have included an annotated list of some of the accounts most commonly found in CAA financial statements which do not appear in these samples.

Part II—A Closer Look at BCA Financials, focuses on what the numbers on the sample statements in Part I might mean. The questions raised and answers provided are meant to illustrate some of the issues and information that a board can discover through a systematic examination of the financial statements. But those discussions are speculative. Only a discussion with BCA's management can reveal the story behind the numbers. That is why financial oversight requires discussion rather than just distribution of the financial statements.

#### Part I - BCA Sample Financial Statements

#### Exhibit #1: Statement of Financial Position (Balance Sheet)

### BCA Statement of Financial Position September 30, 2019

with comparative totals as of June 30, 2019

	9-30-19	6-30-19
Assets		
Cash	\$160,000	\$200,000
Receivables	501,100	281,100
Prepaid expenses	200,000	100,000
Land, buildings, equipment (net of accum deprec)	1,500,000	1,510,000
Total assets	2,361,100	2,091,100
Liabilities and Net Assets		
Liabilities		
Accounts payable	190,000	170,000
Line of credit payable	250,000	150,000
Unemployment Comp Reserve	80,000	50,000
Total liabilities	520,000	370,000
Net Assets without Donor Restrictions		
Available for operations	-8,900	11,100
Invested in fixed assets	1,500,000	1,510,000
Board designated reserves	100,000	100,000
Subtotal - Unrestricted net assets	1,591,100	1,621,100
Net assets with donor restrictions	250,000	100,000
Total Net Assets	1,841,100	1,721,100
<b>Total Liabilities &amp; Net Assets</b>	\$2,361,100	\$2,091,100

#### **Exhibit #2: Statement of Activities (Income Statement)**

a. Exhibit 2A: Columnar Format

b. Exhibit 2B: Stacked Format

BCA
Statement of Activities (Columnar Format)
7/1/19 through 9/30/19

	-	hout Donor	ith Donor strictions	Total
SUPPORT AND REVENUE				
Foundation and corporate grants	\$	45,000	\$ 250,000	\$ 295,000
Governmental grants & contracts		240,000	-	240,000
Contributions from individuals		15,000	-	15,000
Events (net of expenses)		5,000	-	5,000
Investment income		1,300	 	 1,300
Total support and revenue		306,300	250,000	 556,300
Net assets released from restrictions		100,000	(100,000)	-
Total support and revenue		406,300	150,000	556,300
EXPENSES				
Personnel		329,000	-	329,000
Professional Services		35,000	-	35,000
Occupancy		22,300	-	22,300
Other expenses		50,000	-	50,000
Total expenses		436,300		436,300
INCREASE IN NET ASSETS		(30,000)	150,000	120,000
NET ASSETS, Beginning of Year		1,621,100	 100,000	 1,721,100
NET ASSETS, End of 1st Qtr.	\$	1,591,100	\$ 250,000	\$ 1,841,100

BCA
Statement of Activities (Stacked Format)
7/1/19 through 9/30/19

	7/1/19 - 9/30/19	Annual Budget	% Budget Realized	Projected Year End
Support & Revenues w/o Donor Restrictions				
Foundation and corporate grants	\$ 45,000	\$ 30,000	1.50	50,000
Governmental grants & contracts	240,000	830,000	0.29	830,000
Contributions from individuals	15,000	60,000	0.25	50,000
Events net of expenses	5,000	50,000	0.10	50,000
Investment income	1,300	5,000	0.26	3,000
	306,300	975,000	0.31	983,000
Net assets released from restrictions	100,000	225,000	0.44	225,000
Total Unrestricted Support and Revenue	406,300	1,200,000	0.34	1,208,000
Expenses w/o Donor Restrictions				
Personnel	329,000	920,000	0.36	950,000
Prof Services	35,000	40,000	0.88	40,000
Occupancy	22,300	45,000	0.50	50,000
Other expenses	50,000	170,000	0.29	165,000
Total Expenses w/o Donor Restrictions	436,300	1,175,000	0.37	1,205,000
Increase in Net Assets w/o Restrictions	(30,000)	25,000	-1.20	3,000
Support with Donor Restrictions				
New TR Grants Received	250,000	360,000	0.69	325,000
Released from Temp Restrict	(100,000)	(225,000)	0.44	(225,000)
Increase in Net Assets w/ Restrictions	150,000	135,000	1.11	100,000
Increase in Total Net Assets	120,000	160,000	0.75	103,000
Net Assets, Beginning of Year	1,721,100			
Net Assets, End of 1st Qtr.	1,841,100			

#### **Exhibit #3: Statement of Cash Flows**

#### **BCA**

#### STATEMENT OF CASH FLOWS Quarter ended September 30, 2019

	9-30-19
CASH FLOWS FROM OPERATING ACTIVITIES:	
Increase in net assets	\$ 120,000
Adjustments to reconcile increase in net assets	
to net cash provided by operating activities:	
Depreciation	10,000
(Increase) decrease in:	
Accounts receivable	(220,000)
(Increase) decrease in:	
Prepaid expenses	(100,000)
Increase (decrease) in:	
Accounts payable	20,000
Unemploy reserve	30,000
Net cash provided by operating activities	(140,000)
CASH FLOWS FROM INVESTING ACTIVITIES	
Purchase of equipment	-
Net cash used in investing activities	
CASH FLOWS FROM FINANCING ACTIVITIES	
Increase in Line of Credit	100,000
Net cash from financing activities	100,000
NET INCREASE (DECREASE) IN CASH AND EQUIVALENTS	(40,000)
CASH AND EQUIVALENTS, BEGINNING OF QUARTER	
CASH AND EQUIVALENTS, END OF QUARTER	\$ 160,000

#### **Exhibit #4: Statement of Functional Expenses**

BCA
Statement of Functional Expenses
July 1, 2019 through September 30, 2019

7/1/11 thru

	9/30/11	Management	Fundraising	Program X	Program Y	Program Z
Personnel	329,000	60,000	20,000	79,000	80,000	90,000
Professional Services	35,000	15,000			10,000	10,000
Occupancy	22,300	2,030	2,000	11,500	2,325	4,445
Other expenses	50,000	3,730	7,130	6,140	13,000	20,000
Total Expenses	436,300	80,760	29,130	96,640	105,325	124,445

#### **Exhibit #5: Statement of Functional Revenues and Expenses**

BCA
Statement of Unrestricted Revenues and Expenses by Function
July 1, 2019 through September 30, 2019

	7/1/19 through 9/30/19	Administrative	Fundraising	Program X	Program Y	Program Z
Unrestricted Support and Revenues						
Foundation grants	45,000			5,000		
Government contracts	240,000			35,000	85,000	120,000
Individual gifts	15,000		15,000			
Events net of expenses	5,000		5,000			
Investment Income	1,300		1,300			
Released from Temp Restrictions	100,000		40,000	28,000	40,000	32,000
Total unrestricted support and revenue	406,300	0	61,300	68,000	125,000	152,000
Direct Expenses						
Personnel	329,000	60,000	20,000	79,000	80,000	90,000
Professional Services	35,000	15,000			10,000	10,000
Other Expenses	50,000	3,730	7,030	6,240	13,000	20,000
Subtotal direct expenses	414,000	78,730	27,030	85,240	103,000	
Allocated Expenses						
Occupancy	22,300	2,030	2,000	11,500	2,325	4,445
Direct and allocated expenses	436,300	80,760	29,030			
Allocation of administrative expenses	0	(80,760)	6,594	21,974	23,924	28,267
Expenses after allocation of administrative expenses	436,300	0	35,624	118,714	129,249	152,712
Excess (deficit) of support & revenue over total expenses	(\$30,000)	0	\$25,676	(\$50,714)	(\$4,249)	(\$712)

#### **Exhibit #6: A Few Sample Notes to the Financial Statements**

#### A Few Sample Notes to the Financial Statements

#### **Organization:**

#### **DESCRIPTION OF ORGANIZATION**

Community House, Inc. (the Organization) is a private, nonprofit, social service agency serving Sample area, Adams, and Washington counties. Founded in 1905, its mission is to provide services and resources to develop, support and foster self-reliance, economic independence and dignity in people of all ages. The Organization receives approximately 46% of its annual support from one governmental agency (44% from two governmental agencies in 2018). Additional support is primarily from donations and program fees.

Community House focuses its work primarily in Southwest, North, and Northeast Sample County while providing additional services as needed throughout Adams County and western Washington County. Major service areas include:

- Early Childhood Programs: working to support child development from birth through age six to ensure that young children are prepared to be successful in school. Programs include Head Start, Early Head Start; Preschool Promise, Peninsula Children's Learning Center and an innovative multicultural Parenting Program:
- Youth and Family Programs: helping school-age children succeed through youth development and academic support programs before and after-school care programs at four schools in North, Northeast, and Southwest Sample;
- Anti-poverty Family Support Services: including operation of Southwest Sample's largest food pantry, and provision of housing and supportive services for homeless families at the 19th Avenue Apartments program; and
- Senior programs keeping elders active, health and socially connected through an array of activities at the Community House Senior Center and Senior Transportation Program.

#### **Liquidity:**

#### **AVAILABLE RESOURCES AND LIQUIDITY**

The Organization regularly monitors liquidity required to meet its operating needs and other contractual commitments, while also striving to maximize the investment of its available funds. For purposes of analyzing resources available to meet general expenditures over a 12-month period, the Organization considers all expenditures related to its primary operations to be general expenditures. It excludes financial assets with donor or other restrictions limiting their use.

#### Leases:

#### **LEASE COMMITMENTS**

The Organization leases program and administrative facilities under operating leases with varying expiration dates from June 2020 through June 2023. Total monthly lease payments for use of facilities approximated \$12,800 in 2019 and 2018. The Organization

also leases space in the Multnomah Center under a lease that is renewed annually. The Organization also leases copiers and a printer under operating leases.

Rent expense under all agreements approximated \$193,200 and \$225,100 for the years ended June 30, 2019 and 2018, respectively.

The Organization's future minimum annual lease commitments under noncancelable leases are as follows:

Year ending June 30, 2020	\$ 143,800
2021	129,300
2022	130,900
<u>2023</u>	134,200
Total	\$ 538,200

#### **Pensions and Retirement Plans:**

#### **RETIREMENT PLAN**

The Organization has a 403(b) plan available to all non-leased employees who normally work 20 hours or more per week. The Organization may make matching contributions for all qualified employees who make salary deferrals into the plan. The amount of the match, if any, is determined on an annual basis. In January 2018, the match was discontinued. The Organization's contributions to the plan for 2018 totaled approximately \$21,800.

### **Exhibit #7: Road Map to Financial Statements**

### **Road Map to Financial Statements**

One of the most common sources of confusion for boards reading financial reports is that different organizations use different terms to describe the same type of report. The table below provides a quick list of the multiple names that are frequently given to each of the 5 financial statements that are included in the Appendix to Section 4.

Nonprofit Financial Statement	"Also Known As"	What's in This Statement?
Statement of Financial Position (Exhibit 1)	Balance Sheet	<ul><li>Assets</li><li>Liabilities</li><li>Net Assets</li></ul>
Statement of Activities (Exhibits 2A and 2B)	<ul> <li>Income Statement</li> <li>Profit &amp; Loss         Statement     </li> <li>Statement of         Support, Revenues,         and Expenses     </li> </ul>	<ul><li>Revenues</li><li>Expenses</li><li>Net Income</li></ul>
Statement of Cash Flows (Exhibit 3)	n/a	Cash flows from:
Statement of Functional Expenses (Exhibit 4)	n/a	Matrix of expenses displayed by line item and by functional categories – management, fundraising, and programs
Statement of Functional Revenues and Expenses (Exhibit 5)	Program report	Matrix of both revenues and expenses displayed by line item and functional categories – management, fundraising, and programs

### Part II - A Closer Look at BCA Financials

### **Example 1: How to Assess Liquidity**

Even a brief look at **Exhibit 1 - Statement of Financial Position** would make BCA's weakening cash position obvious and raise questions about its ability to meet its obligations on time. If BCA were following best practices, its management would have alerted the board's finance committee to the changed circumstances and developed a proposal for dealing with the growing cash flow problems if necessary. The board member or other person charged with leading the discussion on finances should have anticipated the obvious question about the increase in the line of credit and the possible use of restricted cash for unrestricted purposes and been prepared to discuss it regardless of whether somebody asked about it.

One useful way to assess liquidity is to compare the cash balance (\$160,000) to the current liabilities (\$520,000), and then ask: "How are we going to make up the shortfall (\$150,000)?"

The board should begin by reviewing the significant increase in receivables. For many CAAs, a large portion of this number represents amounts that the CAA is entitled to be reimbursed under government grants. Both management and the board should examine a schedule aging the reimbursements (e.g., amounts due and expected to be received in 30, 60, 90, and 120 days). Management should indicate whether circumstances exist that might turn routine reimbursements into ones that are denied. Management should also provide the board with aging schedules for any other receivables. In all likelihood, the funds collected as these receivables are paid by various governmental sources the organization has invoiced will be the primary source for repaying the current liabilities.

BCA's Balance Sheet shows a significant increase in the line of credit during the first quarter of the fiscal year. The Treasurer reports that the current balance of \$250,000 is actually above the \$200,000 line of credit limit that the board previously authorized. The board should discuss whether it wishes to continue the increase in the line of credit limit and ask management to present its plan for paying off the line of credit during the "rest" period, the month that the bank requires the line of credit to carry a zero balance.

### Example 2: What about Looking at Land, Building, and Equipment?

The facts are the same as Scenario 5 in Section 4 of the Toolkit, which focuses on **Exhibit 1 - Statement of Financial Position**, but Gallagher now asks about how the land, building, and equipment affect liquidity.

By and large, as a starting point, board members need to remember that the balances reported for fixed assets (land, building, and equipment) reflect historical cost of these items (reduced by accumulated depreciation, which builds up as depreciation expense is recorded each year). This means that the amounts shown on the balance sheet for the fixed assets may bear no relationship to current value. On a practical level, BCA could sell its building or mortgage its land to raise cash to meet its current liabilities, but each of those actions is a major and involved one. Although selling its headquarters is one way to pay employee salaries, organizations don't routinely sell operating assets

to pay recurring operating expenses. This does not mean that a discussion of long-term borrowing or asset sales is off limits, but that discussion is best undertaken as part of longer-term planning efforts. It probably should start as a discussion between the finance committee and management until there are firm proposals.

### **Example 3: Is There Another Way to Measure Liquidity?**

The facts are the same as Scenario 5 in Section 4 of the Toolkit, which focuses on **Exhibit 1** - **Statement of Financial Position**. Gallagher is still skeptical about devoting more meeting time to the financial statements, but she did notice that BCA lost \$366,781 last year and that **Exhibits 2A and 2B** - **Statement of Activities**, reports that BCA has a unrestricted net loss of (\$30,000) during the first quarter of the fiscal year, Gallagher says, "I know I may be a financial neophyte, but we can't keep losing money like this forever.

In the long run, Gallagher is absolutely correct. BCA's problems are actually greater than the \$(30,000) unrestricted loss that the Statement of Activities would suggest. BCA's cash position is deteriorating, as evidenced by the need to increase the limit on the line of credit and increases in both accounts payable and amounts owed to the unemployment compensation reserve. To understand what is happening to BCA's cash position, Gallagher will need to review the Statement of Cash Flows, which focuses on the nitty-gritty of cash in and out rather than accrual-based accounting net income.

For many readers, the Statement of Cash Flows is complex and a seemingly indecipherable document when first examined. The average board member can easily cut through the complexity by understanding that the purpose of the statement is to explain what happened to cash during the quarter. The change in the cash balance during the quarter is reported on the third line from the bottom, captioned "Net Increase (Decrease) in Cash and Equivalents". **Exhibit 3 - Statement of Cash Flows** reports a decrease in cash (\$40,000) over the first quarter of the fiscal year.

The explanation for this drop in cash is provided in three segments reporting on cash flows from operating activities, investing activities, and financing activities. In this case, operating activities resulted in a reduction in cash of (\$140,000). This reduction in cash was offset by borrowing cash through drawing down an additional \$100,000 from the line of credit. In this example, BCA didn't report any investing activities which would typically include the purchase or sale of equipment or other fixed assets.

Board members who are frustrated by accrual accounting, which records income when it is earned and expenses when they are incurred regardless of when cash is received or disbursed, may find the cash flows from operating activities helpful. It begins with accrual basis net income (increase in net assets) and then shows why this number is different from the actual decrease in cash. In this case, part of the explanation is that depreciation does not consume cash. A bigger factor is that while BCA recorded \$535,000 in both unrestricted and restricted grants (both foundation and government) during the quarter, it has also recorded an increase in grants receivable of \$220,000. This reflects that the grant income recorded using the accrual basis of accounting is not the same thing as the

cash actually collected and deposited into BCA's bank account.

The Operating Activities section of the Statement of Cash Flows also explains that BCA increased both its accounts payable and its liability for contributions to its unemployment reserve. Again, accrual accounting required recording expenses as they are incurred, but BCA lacked the cash to pay some of its obligations and consequently saw its liabilities increase. The Statement of Cash Flows contains lots of other information, but this discussion illustrates how the board should use the statement. Management and the finance committee should be reviewing the other entries in greater detail.

Beyond reviewing the Statement of Cash Flows to understand what has happened to BCA's cash position, the finance committee and management should be reviewing an updated Cash Flow Projection, which is a very different financial management tool. The Cash Flow Projection should predict what cash will come in and flow out in each of the next 12 months in order to understand whether BCA will have the cash it needs when it needs to meet its obligations. Given BCA's poor cash position, the board should expect management to provide a plan to improve cash and the finance committee should monitor whether the plan is actually working.

### Example 4: Is There Anything Else the Board Can Use to Make the Process Easier?

The facts are the same as Scenario 5 in Section 4 of the Toolkit, which focuses on **Exhibit 1** - **Statement of Financial Position**. Whipple has grown tired with the BCA board's reluctance to meaningfully discuss BCA's finances. She urges board members to take a hard look at BCA's net assets. While the total net assets grew from \$1,721,100 at the end of June to \$1,841,100 at the end of September, she is concerned that the increase of \$150,000 in net assets with donor restrictions is masking the decline in net assets without donor restrictions, which decreased by \$30,000. That (\$30,000) reflects the reality that BCA's unrestricted income fell \$30,000 short of its expenses.

Whipple points out that \$250,000 of the grants BCA recorded during the first quarter were donor restricted. BCA was able to use only \$100,000 of its donor restricted funds during the first quarter, resulting in the net assets with donor restrictions increasing by \$150,000. While this is good news to the extent it represents funders being willing to provide funding for future activities, the unrestricted net loss has resulted in reducing BCAs unrestricted net assets. In fact, BCA's unrestricted net assets available for operations became negative (\$8,900). What this really means is that the \$100,000 in net assets that the board had designated for a future capital campaign is being consumed by its operating losses.

Another concern that Whipple hopes to hear management address lies in the fact that while BCA's net assets with donor restrictions total \$250,000 at the end of September, its cash balance is only \$160,000. This raises concerns that BCA may be using restricted cash to meet its unrestricted obligations.

### **Example 5: Budget Variances Can Show More than Just Shortfalls**

The facts are the same as Scenario 4 in Section 4 of the Toolkit, which focuses on **Exhibit 2B** - **Statement of Activities (Stacked Format)**. As the discussion of the personnel expenses exceeding the budget is coming to an end, Max Weingard, another board member, pipes up, "What is going on with the Professional Services? We're only a quarter of the way through the year and we've spent 88% of the budget." Weingard is absolutely right to raise this point. Cruz offers the following explanation: BCA's independent audit, which is one of its largest Professional Service expenses, was concluded in September, so the expense was recorded when the bill was received. The budget for Professional Services also included funds for consultation on how to improve staff morale, which was scheduled for the first quarter of the year when BCA had anticipated that staff would be under less stress than later in the fall. Unfortunately, August and September turned out to be two of BCA's busiest months ever, but the contract with the consultant required going ahead with the staff morale sessions.

**LESSON:** Weingard makes an excellent point. Anyone reviewing any financial schedule must understand the assumptions and conventions used in assembling and presenting the data. This is one reason the board should be reviewing financial data at each board meeting. It takes time and familiarity with the reporting system to understand the data produced by the system. That requires regular discussions.

### **Example 6: Projections Really Help**

Exhibit 2B presents the Statement of Activities in the "stacked" format, which places unrestricted activity at the top of the report and restricted activity at the bottom. The numbers and results from activities are just the same as those on Exhibit 2A, which presents the Statement of Activities in the "columnar" format. One advantage of the "stacked" format is that it leaves room for comparison with the budget, and computation of the % of budget realized, and also adds a fourth column for Projected Year End. The Projected Year End information is extremely helpful to board members. It provides management's most recent estimate of how the year will end up. Most CEOs and CFOs inform the board continuously as conditions change both in terms of expenses and also in terms of the availability of income. But it is very difficult for board members to put all those pieces together to understand whether management believes that the combination of all those changes will produce a positive or negative result.

Exhibit 2A presents management's projection that the year will end with a net increase in unrestricted net assets of \$3,000. That's not as good as BCA planned for in the budget, which projected the net increase unrestricted net assets (unrestricted net income) to be \$25,000, but it's certainly a more positive picture than the first quarter results showing a net unrestricted loss of (\$30,000). Of course, management must be prepared to discuss the basis for its projection in detail with the finance committee.



### SECTION 5

### Dealing with Conflicts of Interest

# APPENDIX A Sample Conflict of Interest Policies

### **Appendix A: Sample Conflict of Interest Policies**

The following are links to conflicts of interest [and procurement] policies that nonprofits have posted to the web. CAAs will benefit most by examining these policies to see the ways that organizations approach the different issues posed in designing and implementing any conflicts of interest policy.

#### **CAPLAW Model Conflicts of Interest Policies**

http://www.caplaw.org/modelpolicies.html

Board Source Managing Conflicts of Interest: A Primer for Nonprofit Boards (for purchase)

By: Daniel L. Kurtz, Sarah E. Paul

http://www.boardsource.org/Bookstore.asp?Item=182

**Board Source Downloadable Policy Samplers (for purchase)** 

http://www.boardsource.org/Bookstore.asp?Type=epolicy

Blue Avocado Nonprofit Conflict of Interest: A 3-Dimensional View/Samples

http://www.blueavocado.org/node/545

**Independent Sector Panel on the Nonprofit Sector and** 

http://www.nonprofitpanel.org

**Independent Sector Resource Center for Good Governance and Ethical Practice** 

http://www.independentsector.org/governance ethics resource center

**Internal Revenue Service Sample Conflict of Interest Policy** 

http://www.irs.gov/instructions/i1023/ar03.html

**National Council of Nonprofits Conflict of Interest Policies/Samples** 

http://www.councilofnonprofits.org/conflict-of-interest

# APPENDIX B Sample Annual Disclosure Questionnaire

### **Sample Annual Disclosure Questionnaire**

### ANNUAL CONFLICTS-OF-INTEREST DISCLOSURES FOR COMMUNITY ACTION AGENCIES

**NOTE TO USERS:** This document was designed to be a comprehensive questionnaire—even then several possible areas of inquiry were omitted. If you believe a question is too intrusive or the coverage is too detailed, your organization should modify the questionnaire.

	/51 5		
Name: (	(Please Print y	vour Name)	

**REASON FOR POLICY.** Conflicts of interest raise governance, tax, and regulatory issues for community action agencies. They also raise concerns in the mind of public and members of the media, potentially undermining the Organization's reputation and good standing. For these reasons, the Organization's officers, directors, and key employees should avoid conflicts of interest, disclose ethical, legal, financial, and other such conflicts, and remove themselves from a position of decision-making authority if they would otherwise be called on to act on a conflict involving themselves.

**REASON FOR THE QUESTIONNAIRE.** The Organization's board of directors is committed to the highest ethical standards in how the Organization conducts its business and operations. An annual questionnaire helps the board and management identify and evaluate situations and relationships that could be problematic to the Organization, including ones that could jeopardize its tax-exempt status or ability to obtain grants or other funding.

WE ASK FOR YOUR COOPERATION. The questionnaire should take no more than five to ten minutes for most people to complete. It asks intentionally broad questions, with the hope of identifying all relevant transactions. Please do not view it as intrusive or invasive. The information will be shared with others only on a "need-to-know" basis. If you do have privacy concerns, please speak with your immediate supervisor, the Head of Human Resources, of the Executive Director.

**IDENTIFYING A CONFLICT OR RELATIONSHIP DOES NOT NECESSARILY MEAN THERE IS A PROBLEM.** In some instances, you may need to reveal a conflict or a relationship when responding to a question. This does not necessarily mean that you have done something improper or violated the Organization's conflicts-of-interest policy. As just one example, if your spouse works as a repairperson for a utility that provides electrical services to the Organization you should indicate so, but that sort of relationship should not be a problem.

By identifying all relationships, you permit the board and management to make an informed judgment, further permitting them to address the issues through appropriate action or safeguards. Being forthright now is the best approach.

COMPLETING THE QUESTIONNAIRE. Each director, officer, and key employee (a covered person) is required to complete and sign this questionnaire annually. [CAAs with Head Start programs should include members of the policy council). You should base your answers on facts that either exist now, or that have arisen since you last completed the annual questionnaire. All answers should be to the best of your knowledge. If you need additional space when responding, please attach additional sheets of paper with the question numbers and your responses.

Immediate family members include the following persons: a spouse, parents and grandparents, children and grandchildren, brothers and sisters, in-laws, brothers- and sisters-in-law, daughters- and sons-in-law, and adopted and step family members. RELATIONSHIP WITH OTHER COVERED PERSONS. Are any members of your immediate family members of 1. Organization's board of directors, or officers or employees of the Organization? Yes No If yes, then identify the immediate family member and his or her position with the Organization. 2. **Doing Business with the Organization.** Do you or any members of your *immediate family* do any business with the Organization? Doing business includes, but is not limited to, selling goods and services to, renting property, or lending money to the Organization. \_\_\_Yes \_\_\_No If yes, then identify the immediate family member and the nature of the business. 3. OWNERSHIP OR EMPLOYMENT WITH ORGANIZATION'S DOING BUSINESS WITH THE ORGANIZATION. Do you or an immediate family member have a financial interest in or employment relationship with a business organization that does business with the Organization? Yes No If yes, then identify the other organization and the financial interest or employment relationship and who has it.

to or not in the besi	interests of the Organization or its mission?
YesNo	
If yes, then describe problem.	the nature of those relationships or facts and why they pose a potential conflict
	agree to abide by it.
understand it; and I	
understand it; and I	agree to abide by it.
understand it; and I	agree to abide by it.
understand it; and IYes If no, explain.	agree to abide by it.



### SECTION 6

### Adopting a Whistleblower Policy

# APPENDIX A Sample Whistleblower Policies

### Sample Whistleblower Policies

The following are links to whistleblower policies that nonprofits have posted to the web. CAA's will benefit most by examining these policies to see the ways that organizations approach the different issues posed in designing and implementing any whistleblower policy.

CAPLAW Model Combined Complaint Resolution/Whistleblower Policy for CAAs/Head Start Grantees

http://www.caplaw.org/documents/ComplaintPolicy-2008.doc

American Institute of CPAS (AICPA) Sample Whistleblower Policy and Tracking Tool in AICPA Not-for-Profit Audit Committee Toolkit Downloads Part III: Audit Committee- Internal Control and Internal Audit

 $\frac{http://www.aicpa.org/InterestAreas/BusinessIndustryAndGovernment/Resources/NotForProfitResourceCenter/Pages/AICPANot-for-ProfitAuditCommitteeToolkit.aspx}{}$ 

### Blue Avocado Model Whistleblower Policy for Nonprofits

http://www.blueavocado.org/content/model-whistleblower-policy-nonprofits

Cumberland Community Action Program Anti-Fraud Policy and Procedure <a href="http://www.ccap-inc.org/anti-fraudpolicy09.pdf">http://www.ccap-inc.org/anti-fraudpolicy09.pdf</a>

**Epilepsy Foundation Whistleblower Policy / Policy on Reporting and Investigating Allegations of Suspected Improper Activities** 

http://www.epilepsyfoundation.org/aboutus/whistleblower.cfm

### **Inland Regional Center Whistleblower Policy**

http://inlandrc.org/wp-content/uploads/2011/05/whistleblowerletter.pdf

Kimmel Housing Development Foundation Whistleblower and Protected Disclosure Policy <a href="http://kimmelhousing.org/resources/KHDF">http://kimmelhousing.org/resources/KHDF</a> Whistleblowing Policy.pdf

Missouri Ozarks Community Action Personnel Policy, See Section V. Standards of Conduct http://www.mocaonline.org/PDF/PERSONNEL%20POLICY%20MANUAL%202009.pdf

National Council of Nonprofits Whistleblower Protection Policies/Samples

 $\underline{www.councilofnonprofits.org/resources/resources-topic/boards-governance/whistleblower-protection-policies}$ 

Nonprofit Risk Management Association Whistleblower Protections in the Nonprofit Sector/Sample

www.nonprofitrisk.org/library/articles/employment091005.shtml

#### **SIEDA Community Action Whistleblower Policy**

http://www.sieda.org/Complaints-Fraud.htm

St. Bede's School Pupil Safeguarding and Welfare (Child Protection) Policy

http://www.stbedesschool.org/assets/3--pupil-safeguarding-and-welfare-policy-oct-2010.pdf

**West Central Community Action Agency Whistleblower Policy** 

http://www.westcentralca.org/Whistleblower.html

## APPENDIX B Whistleblower Online Resources

### Whistleblower Online Resources

The following are websites that users of this toolkit may find helpful. CAPLAW offers these websites as resources that might be of interest, but does not warrant the accuracy of the information presented, nor does it endorse the sample policies or any products or services offered by these organizations.

### **Association of Certified Fraud Examiners (ACFE)**

ACFE's biennial surveys of fraud examiners that demonstrate the importance of whistleblower policies in any program designed to curb fraud. <a href="http://www.acfe.com">http://www.acfe.com</a>

#### **Government Accountability Project (GAP)**

GAP is a nonprofit organization that promotes corporate and government accountability. It receives funding from the Carnegie Foundation, the Ford Foundation, and the Rockefeller Family Fund, among other donors. This site addresses issues that go far beyond the ones that are of concern to nonprofits, but much of the material should be of interest to CAAs. <a href="http://www.whistleblower.org">http://www.whistleblower.org</a>

### **Independent Sector Panel on the Nonprofit Sector**

Independent Sector convened a panel of national nonprofit leaders to develop recommendations to improve the governance of nonprofit entities. The Panel's final report, *Principles for Good Governance and Ethical Practice: A Guide for Charities and Foundation* and supplemental materials address the importance of whistleblower polices. <a href="http://www.nonprofitpanel.org">http://www.nonprofitpanel.org</a>

#### **Internal Revenue Service Whistleblower Office**

The IRS allows anyone to file a report alleging violations of federal tax laws. This website explains program details and how to file a claim. <a href="http://www.irs.gov/irs/article/0,id=179207,00.html">http://www.irs.gov/irs/article/0,id=179207,00.html</a>

### **National Conference of State Legislatures (NCSL)**

NCSL maintains a website listing whistleblower laws on a state-by-state basis. The listing includes a citation, coverage, and a brief summary of the provisions. The list was compiled in 2005 and was updated in November 2009. In several cases, the citations are out of date, but the list is a good starting point for identifying whistleblower laws for a particular state. <a href="http://www.ncsl.org/?tabid=13390">http://www.ncsl.org/?tabid=13390</a>

#### **Taxpayers Against Fraud**

Taxpayers Against Fraud is a nonprofit organization that maintains a website providing information about Federal False Claim Act and *qui tam* litigation. <a href="http://www.taf.org">http://www.taf.org</a>

#### **United States Department of Labor**

This site includes compliance materials prepared by the DOL and other agencies and a list of applicable federal laws and regulations pertaining to whistleblowers. <a href="http://www.dol.gov/compliance/laws/comp-whistleblower.htm">http://www.dol.gov/compliance/laws/comp-whistleblower.htm</a>