



2023 Needs Assessment Study of Low-Income North Dakota Individuals and Families

Final Report

Prepared for the Community Action Partnership of North Dakota (CAPND)

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Executive Summary

This project is to conduct a comprehensive assessment of the needs of low-income individuals and families throughout North Dakota. The North Dakota Community Action Agencies (CAAs), as nonprofit organizations, were originally established under the Economic Opportunity Act of 1964 to fight America's war on poverty. The National Community Action Organizational Performance Standards requires that the CAAs conduct needs assessments regularly, typically on a three-year cycle. Simultaneously, CAAs follow an ongoing evaluation process that puts a tremendous weight on the needs of the community. The collection of these assessments stands as an initial and pivotal step within this process. The results obtained from these assessments hold the purpose of guiding program development and decision-making at the local CAAs. The most recent statewide needs assessment for low-income people in North Dakota was performed in 2020. Now, it is a crucial juncture for CAAs to carry out a new round of needs assessment in 2023. The goal is to gain a deeper and more current understanding of the actual needs faced by people experiencing poverty. This knowledge will empower CAAs to adapt and enhance their existing services and programs, as necessary, to better serve and support the people of our state who are in need.

The needs assessment study was a collaborative effort between the Community Action Agencies (CAAs) and North Dakota State University (NDSU). It was carried out through the utilization of surveys and focus groups, followed by statistical analysis. Specifically, the assessment involved a variety of survey methods, including both online and paper surveys, chosen based on their appropriateness for different respondent groups, targeting low-income individuals and families across the state of North Dakota. Within the study, the survey data were organized and analyzed in a statistical way to find out the priority needs of these people. The survey responses from low-income respondents were separated from the ones from non-low-income participants, which allows the research team to compare them and then identify the similarity, difference, and uniqueness of them in order to ensure the validity and accuracy of the survey study while avoiding bias. Additionally, two distinct comparison approaches were used in the study: category-focused and specific need-focused comparisons. These approaches allow the research team not only to identify the most critical needs under the seven need categories, including *Employment, Income and Asset-Building, Education, Housing, Health and Social/Behavior Development, Civic Engagement, and Other Supports*, through the category-focused comparison, but also to find out the top specific needs regardless of their categorization through the specific need-focused comparison.

Key Takeaways

- “**Rental Assistance**” remains the **1st priority need** among people experiencing poverty throughout the state under the category of “**Housing**”.
- Inconsistencies between the responses from low-income or non-low-income respondents were found, which reflect distinct needs within these two groups. For example, the **1st priority need** for the non-low-income respondents is “**Mental Health Service**”, while “**Rental Assistance**” stands as the top need for the low-income people, as well as the broader community, including both low-income and non-low-income people.

- Individuals and families with higher incomes tend to prioritize Civic Engagement and Community Involvement, including aspects like “**Recreational Activities**” and “**Safe Neighborhoods, Sidewalks, Parks**”. Conversely, those with lower incomes are more inclined to place greater emphasis on fundamental necessities such as “Rental Assistance”, “Food”, and “Dental Insurance/Affordable Dental”. This divergence in priorities reflects varying needs and concerns across income levels.
- The results presented in the table below include data from low-income, non-low-income, and community respondents, gathered through both category-focused and specific need-focused comparison methods. The utilization of these results should align with the specific priorities of the CAAs, e.g.,
 - Use the results for low-income people, if the CAAs’ primary focus enters on people experiencing poverty,
 - Use the results for non-low-income people, if the CAAs focus on the people whose household incomes exceed the 200% poverty line,
 - Use the results for the community, if the CAAs prioritize the well-being of the entire community (including low-income and non-low-income people),
 - Use the results obtained from the category-focused comparison method, if the CAAs focus more on the seven categories of needs than the specific needs,
 - Use the results obtained from the specific need-focused method, if the CAAs focus more on the specific needs regardless of their categories.

More detailed results for each CAA region can be found in Section 3.4 of the report. The needs assessment results can also be shared with other organizations to maximize the study’s impact and benefits.

- Increased living costs and inflation have emerged as significant contributing factors to the causes of poverty across the state, and they could also be the key drivers behind the 1st priority need for “Rental Assistance”. The frequently mentioned causes of poverty, derived from analysis of the qualitative data collected across the state, are listed below in order of frequency (with the most frequently mentioned causes listed first).
 1. Increasing living costs/Inflation
 2. Disability, Mental Illness, Severe Anxiety/Depression, etc.
 3. Childcare Issue for Working Parents
 4. Family Instability
 5. Less/No Skills for Jobs (with better pay and benefits)
 6. Lack of Affordable Transportation (to and from work)
 7. Generational Poverty
 8. Lack of Education
 9. Bad Record/Background

The causes of poverty are dynamic and would change on a regular basis. To comprehensively analyze poverty characteristics and pinpoint specific causes, it is essential to incorporate secondary statistical data from various sources, including statewide workforce studies, housing needs assessments, the US census, and similar organizations.

Three most frequently mentioned overall need categories identified (through the category-focused comparison method)		
For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
1. Housing 2. Health and Social/Behavior Development 3. Income and Asset-Building	1. Housing 2. Health and Social/Behavior Development 3. Employment	1. Housing 2. Health and Social/Behavior Development 3. Employment
Top three specific needs identified (through the specific need-focused comparison method)		
For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
1. Rental Assistance - Housing 2. Food - Other Needs 3. Dental Insurance/Affordable Dental - Health and Social/Behavior Development	1. Mental Health Service - Health and Social/Behavior Development 2. Recreational Activities - Civic Engagement and Community Involvement 3. Safe Neighborhoods, Sidewalks, Parks - Civic Engagement and Community Involvement	1. Rental Assistance - Housing 2. Food - Other Needs 3. Dental Insurance/Affordable Dental - Health and Social/Behavior Development

1. Background

Low-income individuals and families need a variety of support to meet their needs, including housing, employment, health care, transportation, food, child and family development, education, etc. The North Dakota Community Action Agencies (CAAs), as nonprofit organizations, were originally established under the Economic Opportunity Act of 1964 to fight America's war on poverty. The National Community Action Organizational Performance Standards requires that the CAAs conduct needs assessments regularly, typically on a three-year cycle. Simultaneously, CAAs follow an ongoing evaluation process that puts a tremendous weight on the needs of the community. The collection of these assessments serves as the foundational step that informs subsequent planning, directing programming efforts at local CAAs. In 2020, a comprehensive low-income needs assessment ^[1] was conducted by North Dakota State University (NDSU) on behalf of the CAAs. Now, it is a crucial juncture for CAAs to carry out a new round of needs assessment to gain a deeper and more current understanding of the actual needs faced by people experiencing poverty. Therefore, in 2023, CAAs have enlisted the support of NDSU to reevaluate the current needs of low-income individuals and families across the state of North Dakota. The roles of the NDSU team are to provide 1) guidance on the implementation of a standardized process for administering the needs assessment, ensuring consistency across all CAAs throughout the state, and 2) technical support to the needs assessment study, including survey questionnaire preparation, statistical data analysis, and report preparation.

The goal of this project is to conduct a comprehensive study focused on assessing the needs of low-income individuals and families throughout North Dakota, adhering to the guidelines outlined in the "Community Assessment Organizational Standards" ^[2] and the "A Community Action Guide to Comprehensive Community Needs Assessments" ^[3] as established by the National Association for State Community Services Programs (NASCSPP). The assessment result is expected to be used by the Community Action Partnership of North Dakota (CAPND) and its collaborative community partners in shaping strategic planning endeavors aimed at delivering high-quality services to families and communities with low incomes.

2. Methodology

The comprehensive needs assessment was accomplished through a combination of surveys and focus groups to collect both quantitative and qualitative data (#IRB0004740). The surveys were designed to consist of both multiple-choice and open-ended questions with the intention of capturing both quantitative data for statistical analysis and qualitative data to gain richer insights. In parallel, the focus groups were used to better understand the depth and breadth of the issue, focusing on the collection of qualitative data. These two types of assessment instruments used in this project are discussed in detail below.

¹ <https://www.dpcaa.org/programsandinitiatives/nd-statewide-needs-assessments/statewide-needs-assessment.html> (accessed on Sep. 20, 2023)

² <https://nascsp.org/wp-content/uploads/2018/10/CNA-Checklist-Final-May-2017.pdf> (accessed on Sep. 20, 2023)

³ <https://nascsp.org/wp-content/uploads/2018/02/needs-assessment-final-8.22-print-to-pdf.pdf> (accessed on Sep. 20, 2023)

2.1 Survey Instrument

The survey questionnaire, developed by the NDSU team, consists of three sections, including:

- Section 1 – Basic Demographic Information.
Section 1 was designed to collect the basic demographic information of respondents, such as gender, age, household, race/ethnicity, income, level of education, employment status, role in the community, etc.
- Section 2 – Specific Needs.
More specific need assessment questions are asked in Section 2 under seven need categories, including *Employment, Income and Asset-Building, Education, Housing, Health and Social/Behavior Development, Civic Engagement and Community Involvement, and Other Supports*, along with a question (Question 2.8) to allow respondents to indicate three most important needs for them, their families, and/or their communities among these seven need categories. Under each category, respondents are also offered an opportunity to provide comments and suggest additional needs not covered in the survey, thereby facilitating the collection of both quantitative and qualitative survey data. Furthermore, Section 2.10 includes questions related to the impact of the COVID-19 pandemic and the Indoor Environmental Quality (IEQ) of respondents' living spaces.
- Section 3 – Additional Feedback.
Section 3 offers respondents a platform to provide feedback or comments regarding the survey. Upon completing the survey, respondents are directed to an anonymous form where they can express their willingness to participate in follow-up focus group meetings aimed at further discussing community needs.

There are eight CAA regions across the state, including 53 counties, which are served by seven community action agencies, as shown in Figure 1. To show the uniqueness of each region by looking at the programs/services currently offered to local low-incomes, eight survey forms were created with all the questions kept the same except Question 2.9 in Section 2 that was designed specifically for each region. This particular question is intended to address the question,

“What are the MOST important programs/services you would like to see continued in your community?”

This customization ensures that each survey is tailored to the specific target group. As an illustrative example, the survey questionnaire for Region 1 is provided in Appendix A of this report, and all eight survey questionnaires are accessible online (Refer to Appendix C).

To ensure the validity of the survey, the minimum number of survey respondents for each region was determined, as shown in Table 1. These numbers were determined based on the 2021 census data (Column A~D in Table 1) and by using the following statistic formula:

$$Ns = \frac{Np \times p \times (1-p)}{(Np-1) \times (B/C)^2 + p \times (1-p)} \quad (\text{Equation 1})$$

where N_s = the completed sample size needed for the desired level of precision (Column E in Table 1)

N_p = the size of the population (Column D in Table 1)

p = the proportion of the population expected to choose (we used 50/50 Split – the most conservative value possible.)

B = margin of error (we used $\pm 5\%/10\%$ as the target, which determines the accuracy of the survey result.)

C = Z score associated with the confidence level (typically 1.96 with a commonly used confidence level of 95%)

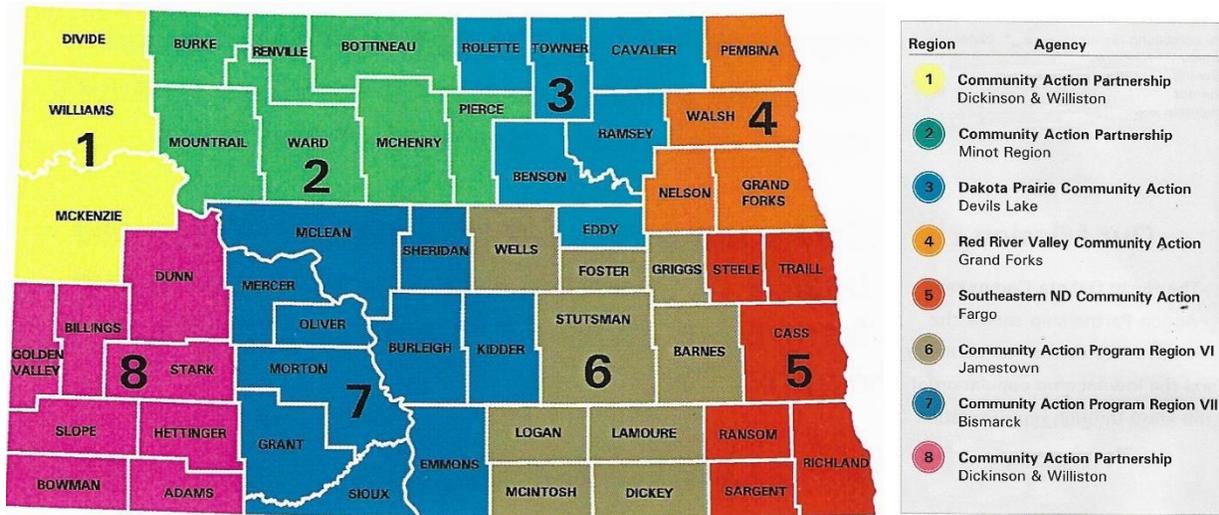


Figure 1: North Dakota CAAs

Table 1: Minimum survey number for each region (based on Households)

	Total Population (A)	Low-incomes below 200% Poverty (B)	Average Number of Residents per Household (C)	Low-income Households below 200% Poverty (D) = B/C	Min. number of survey respondents (E)	
					$\pm 5\%$ Margin of Error	$\pm 10\%$ Margin of Error
Region 1 (Williston)	15,695	4,553	2.54	1,790	316	91
Region 2 (Minot)	96,890	22,716	2.43	9,355	369	95
Region 3 (Devils Lake)	37,491	14,688	2.67	5,492	359	94
Region 4 (Grand Forks)	88,910	28,295	2.24	12,644	373	95
Region 5 (Fargo)	212,913	51,715	2.29	22,553	378	96
Region 6 (Jamestown)	53,046	14,142	2.22	6,360	362	95
Region 7 (Bismarck)	160,008	34,146	2.42	14,113	374	95
Region 8 (Dickinson)	46,793	11,250	2.44	4,616	355	94
				Sum of 8 Regions	2,886	756

These minimum numbers were selected to guarantee that the confidence level about the analysis results for any conclusion being made is at 95% within the given confidence intervals of $\pm 5\%$ or $\pm 10\%$, which is the common statistical practice. This means that, for example, if 60% of the respondents identify “Housing” as one of their critical needs, one can state with 95% confidence that between 55% and 65% (for $\pm 5\%$ margin of error) or between 50% and 70% (for $\pm 10\%$ margin of error) of the entire low-income households has the need for “Housing”, assuming there is no error resulting from nonresponse, measurement, or coverage.

The survey process started on 04/12/2023, and the number of survey responses up to 08/31/2023 is summarized in Table 2 (more detailed results by county can be found in Appendix B), which were collected through paper and online surveys distributed across the state by the CAAs. The links of the online surveys (on Qualtrics) and the corresponding QR codes can be found in Appendix C.

Table 2: Number of total responses collected between 04/12/2023 and 08/31/2023

Region	Total Responses	Number of Completed Surveys	Number of Effective Non-Low-Income Responses	Number of Effective Low-Income Responses	Total Sample Size Required in Each Region (Table 1)		Current Margin of Error
	*[A]	*[B]	*[C]	*[D]	*[E]		*[F]
					$\pm 5\%$ Margin of Error	$\pm 10\%$ Margin of Error	
Region 1	613	498	186	312	316	91	$\pm 5.0\%$
Region 2	293	247	124	123	369	95	$\pm 8.8\%$
Region 3	314	293	80	213	359	94	$\pm 6.6\%$
Region 4	329	292	87	205	373	95	$\pm 6.8\%$
Region 5	722	593	207	386	378	96	$\pm 4.9\%$
Region 6	248	199	99	100	362	95	$\pm 9.7\%$
Region 7	385	328	135	193	374	95	$\pm 7.0\%$
Region 8	323	266	97	169	355	94	$\pm 7.4\%$
Total	3227	2716	1015	1701	2886	756	$\pm 2.3\%$

*[A]: The total number of responses collected from paper and online surveys	Family or Household Size:	200%
*[B]: The number of effective survey responses, defined as those where more than 50% of survey questions have been completed.	1	\$25,760
*[C]: The number of effective survey responses completed by non-low-income individuals, such as agency board members, agency volunteers, representatives of a government entity, a private organization, a faith-based organization, or a community-based organization, as well as members of the general public, whose household incomes are higher than the 200% poverty level.	2	\$34,840
*[D]: The number of effective survey responses completed by low-income individuals, determined by analyzing the answers to questions 1.6, 1.7, and 1.10, based on the 200% poverty level.	3	\$43,920
*[E]: The required number of survey responses from low-income individuals in each region.	4	\$53,000
*[F]: Current margin of error based on the number of survey responses from low-income people in each region	5	\$62,080
	6	\$71,160
	7	\$80,240
	8	\$89,320
	For each additional household member add:	\$9,080

As shown in Table 2, Region 1 and 5 reaches the $\pm 5\%$ margin of error, and all other regions reach the $\pm 10\%$ margin of error. The corresponding margins of error to the current number of low-income responses were determined and are shown in Table 2 (Column F). For the entire state of North Dakota, $\pm 2.3\%$ margin of error is achieved, which ensures the accuracy and validity of the statewide survey result.

The goal of this assessment was to collect as many responses as possible for an overview of the needs across North Dakota to ensure the agencies are able to respond to the highest needs faced by those experiencing poverty. We were especially interested in collecting responses from the low-income population, although we also targeted members across the community at large. At the initial starting point of the needs assessment, the CAAs focused on collecting responses from each of their respective communities. Each agency disseminated the survey via a multitude of platforms:

- Distributed it throughout CAA programs including Weatherization, Head Start, and Self-Sufficiency
- In-person distribution to clients and partner agencies
- Social media and websites
- Listservs and large group emails
- Partner agencies, including statewide partners
- Distribution of QR code in invoices sent to vendors and staff paystubs
- Asked staff to share the assessment with their family, friends, and networks.

Preliminary results in the first weeks of data collection were promising, and it appeared that we would easily be able to collect an adequate number of responses in all regions of the state by mid-summer. However, starting from July, there was a sudden decline in the number of responses collected every two weeks, as illustrated in Figure 2 below.

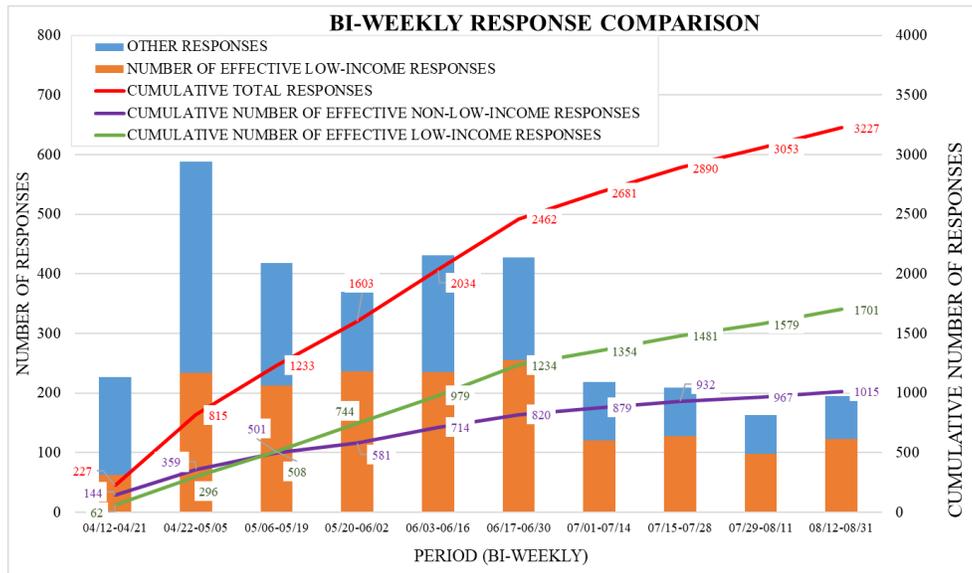


Figure 2: Number of responses collected every two weeks

While we recognized the importance of data collection across the state, some agencies simply could not devote the same resources due to the heavy need for immediate responses in their

community. Each agency responded according to their capabilities and available resources at the time. Despite extending the deadline for data collection, we still fell short of our goal to achieve a precision of around $\pm 5\%$ using the 95% level of confidence in several regions. Fortunately, we were still able to collect enough responses to have figures that meet the threshold for a $\pm 10\%$ precision in all the regions. Although we did not meet our target goal in some regions, we were still able to collect over 3,000 surveys, and about 1,700 of those were from low-income respondents. These figures represent a massive undertaking across our state, which ensures that the estimate at the level of the entire state of North Dakota is within $\pm 3\%$ points of the true population value, as shown in Table 2.

2.2 Focus Groups

More qualitative data were obtained through focus group meetings. Focus groups are small-group discussions guided by a leader that focuses on specific topics to allow collecting qualitative data. The Focus Group questions used in this study are shown below,

- 1) *How do you define poverty?*
- 2) *What are the conditions and causes of poverty in our community?*
- 3) *What keeps families in poverty?*
- 4) *What would our community look like without poverty (or with 25%/50% reduced poverty)?*
- 5) *What can Community Action do to support the community to achieve the outcomes to eliminate poverty in your county?*
- 6) *Identify programs, strategies, and initiatives that have been successful in reducing poverty.*

The focus group face-to-face meetings were organized by the CAA agencies in all eight regions during the survey period. The above focus group questions were asked during the meetings, and responses were collected, which are compiled and analyzed, as shown in the following section.

3. Assessment Results and Discussions

In this section, the key findings, including the demographic information, the priority needs of the low-incomes and the community (including low-incomes and non-low-incomes) in each CAA region, the statewide needs and priorities, the specific needs, the causes and conditions of poverty, etc., are discussed here after deep analyses on both the quantitative and qualitative data collected.

In the figures presented in this section, the distinctions between "Low-Income Responses," "Non-Low-Income Responses," and "Total Responses" are clarified as follows:

- “Low-Income Responses” represent the survey responses from low-income people, identified based on their answers to Question 1.6, 1.7, and 1.10 in the survey questionnaire using the 200% poverty line (see Table 2).
- “Non-Low-Income Responses” represent the survey responses from individuals who do not fall within the low-income category, including client of agency, agency board member, agency volunteer, representative of an educational institution, representative of a government entity, representative of a private organization, representative of a faith-

based organization, representative of a community-based organization, general public, etc.

- “Total Responses” represent all survey responses received, including those from both low-income and non-low-income individuals.

3.1 Results Drawn from Section 1 – Basic Demographic Information

The scope of the survey covers all the 53 counties within the state. As shown in Figure 3, about 64% of the survey respondents are female, where about 70% of them are low-income respondents, while male respondents only account for 23.5%, and 28% of them are low-income respondents. Future needs assessments should aim to gather more responses from male participants to achieve a balanced representation.

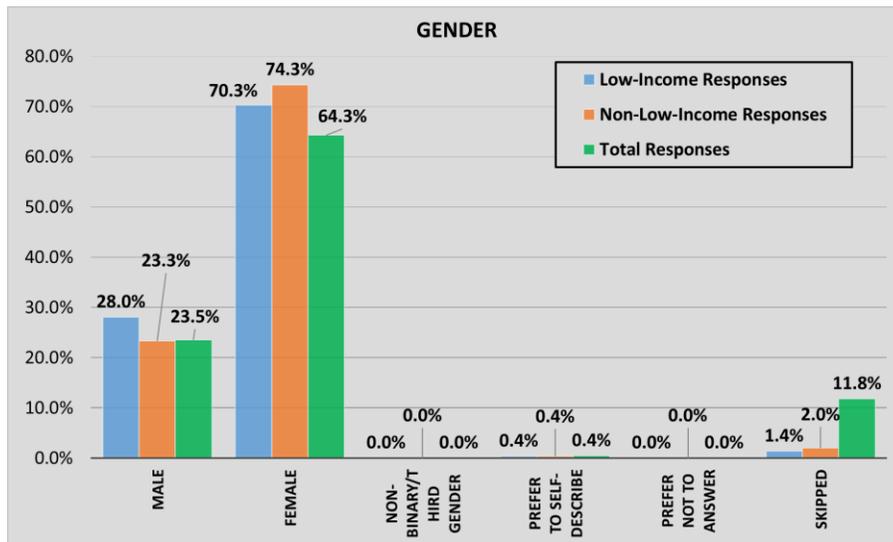


Figure 3: Gender distribution of survey respondents

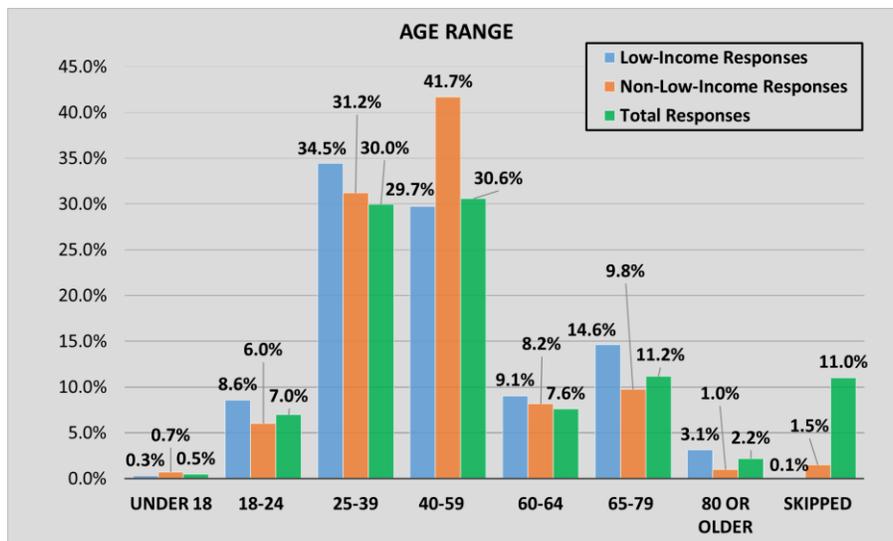


Figure 4: Age distribution of survey respondents

By looking at the age distribution of these respondents from Figure 4, only 0.3% of low-income respondents are under 18 years of age; 43.1% are at 18-39 years of age; 38.8% are at 40-64 years of age; and 17.7% are at 65 years and older. For non-low-income respondents, 0.7% are under 18 years of age; 37.2% are at 18-39 years of age; about 50% are at 40-64 years of age; and about 11% are at 65 years and older.

Figure 5 shows the responses to the survey question, “Do you or a member of your household have child(ren) under age 18 years old?”. As shown in the figure, about 40% of the respondents (low-income and non-low-income) have child(ren) under age 18 years old in their households, and about 50% do not.

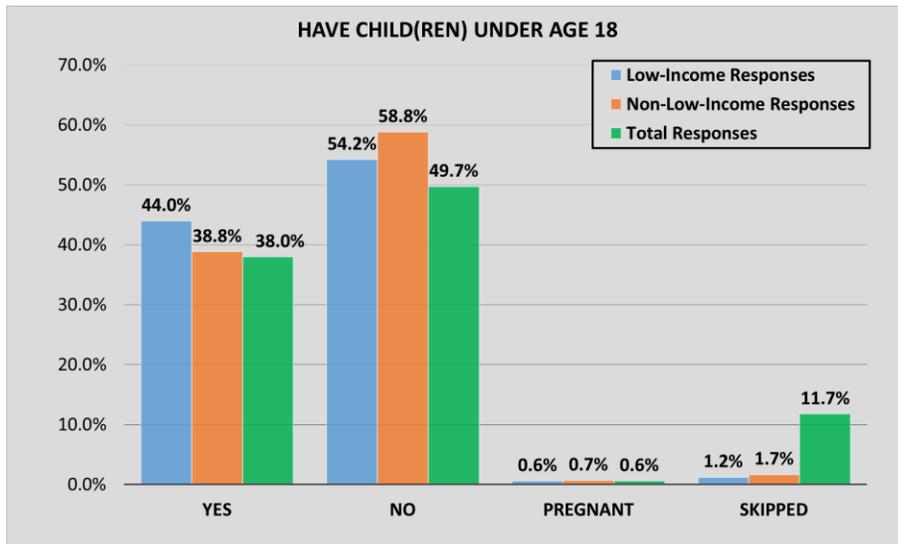


Figure 5: Have child(ren) under 18 in household?

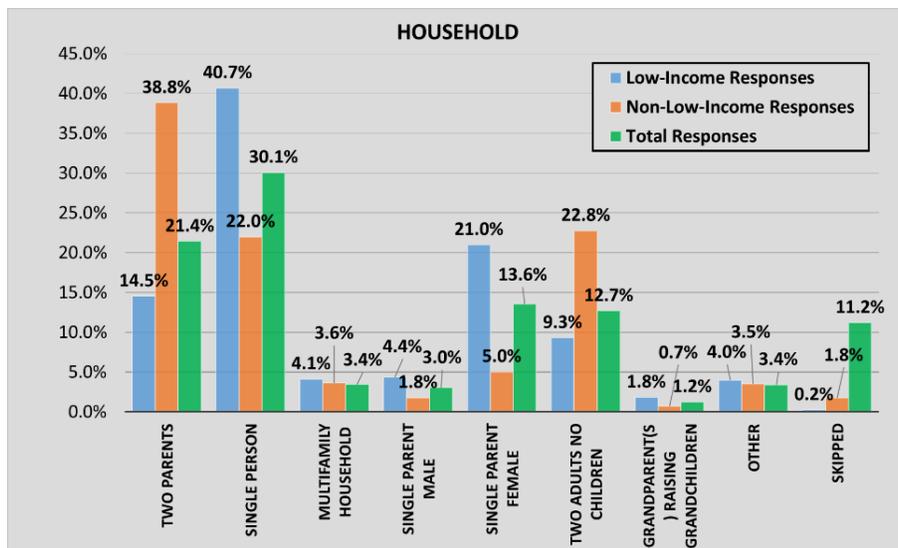


Figure 6: Description of household

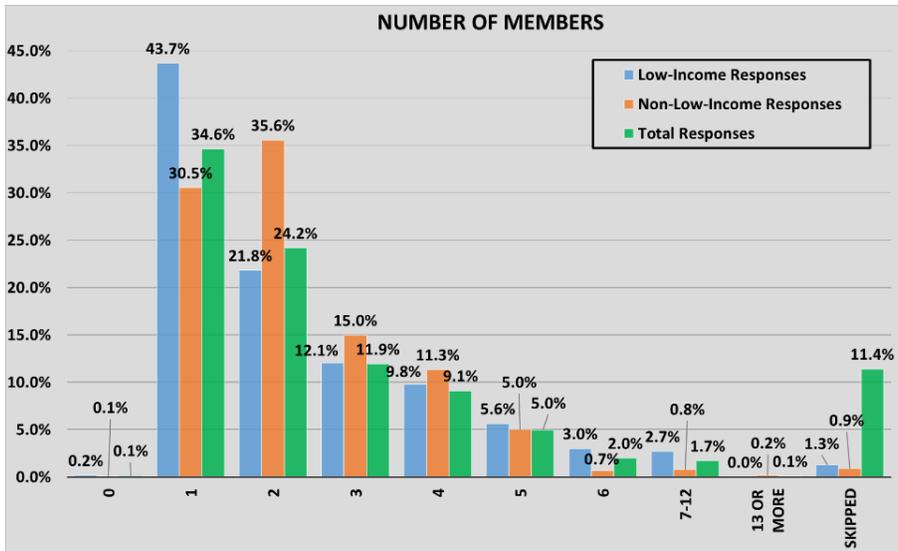


Figure 7: Number of people living in the household

Among the low-income respondents, 40.7% indicate “Single Person” in their households, but only 22% of non-low-income respondents indicate this, as shown in Figure 6. Most of the non-low-income respondents described their households with “Two Parents” (38.8%) or “Two Adults No Children” (22.8%). This implies that the different family structures between low-income and non-low-income people could be part of the conditions and causes of poverty in our community. Especially, it is noticed that the proportion of low-income respondents who indicated “Single Parent Female” (21%) is significantly higher than the non-low-income people (5%). The results shown in Figure 7 lead to a similar conclusion, where the question of “*How many people living in your household, including child(ren) under 18 years old?*” was asked. The results shown in Figures 6 and 7 were used as the parameters by the research team to separate the low-income responses from the non-low-incomes’.

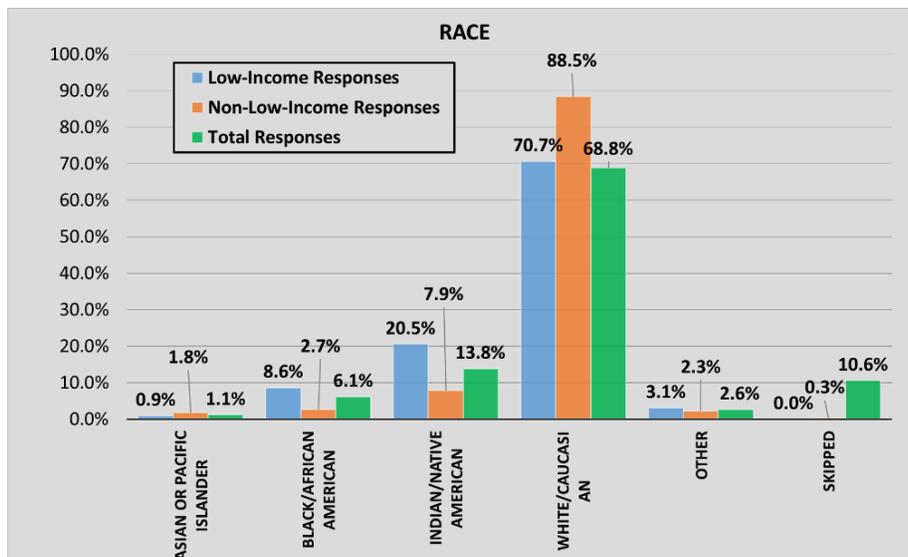


Figure 8: Race

Among the non-low-income survey respondents, there is little racial diversity, and about 88.5% of them are “White/Caucasian”. For the low-income respondents, about 71% is “White/Caucasian”; 20.5% is “Indian/Native American”; 8.6% is “Black/African American”; and about 1% is “Asian or Pacific Islander” (Figure 8). Additionally, most of the survey respondents are Non-Hispanic/Non-Latin(a) (o) (x) (Figure 9), and about 85% of the respondents speak English in their homes (95% for low-income respondents), as shown in Figure 10.

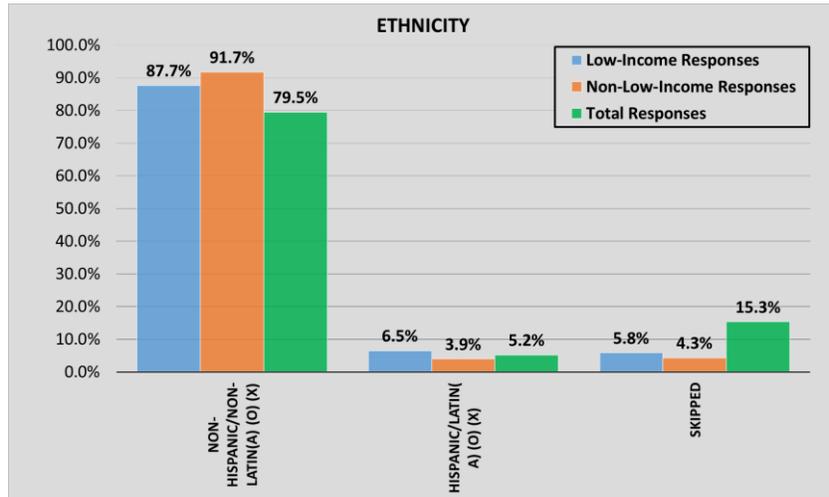


Figure 9: Ethnicity

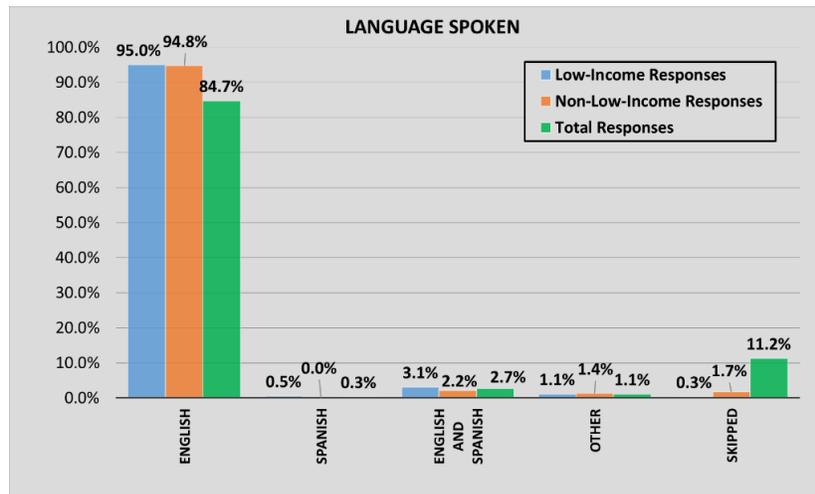


Figure 10: Language Spoken at home

Figure 11 shows the total household incomes last year (2022) of the respondents, and this result is also used as one of the parameters by the research team to separate the low-income responses from the non-low-incomes’. As shown, most of the low-income respondents (62.6%) are less than \$20,000, where about half of them (31.1%) have household incomes less than \$10,000. In contrast, about 50% of non-low-income respondents indicated in the survey that their total household incomes are more than \$70,000.

The significant difference in terms of the total household income between low-incomes and non-low-incomes could be explained by the survey results shown in the following figures. Figure 12

shows the respondents' highest levels of education completed, and Figure 13 illustrates their employment status.

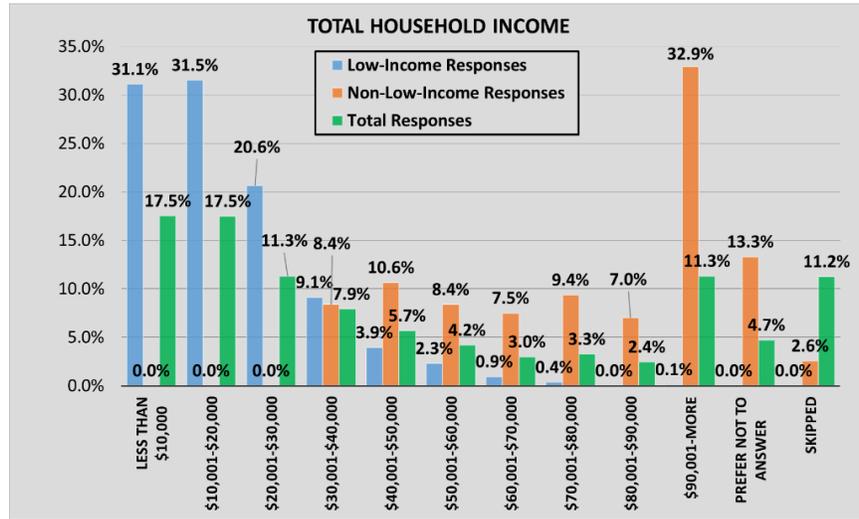


Figure 11: Total household income

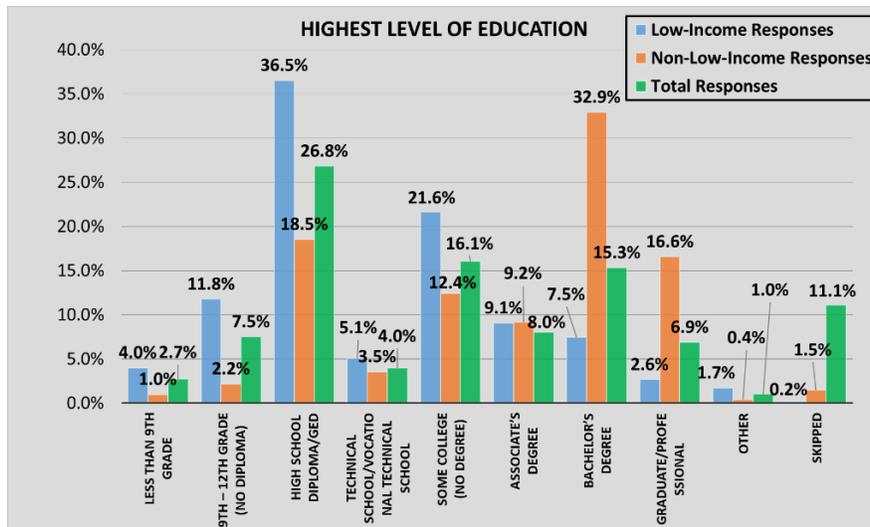


Figure 12: Highest level of education completed

As shown in Figure 12, about 52% of low-income respondents have no education beyond high school, and about 16% of them have less than high school education. The education situation is significantly different for non-low-income respondents. For example, about 33% of them hold bachelor's degrees, and the percentage of the non-low-income respondents who have education beyond high school is much higher (about 75%) than that of low-income respondents (about 46%).

The employment status is another indicator that reflects the distinct household incomes between the non-low-income and low-income respondents. As shown in Figure 13, 71% of the non-low-income respondents have full-time jobs, but only 26.2% of the low-income respondents indicated that this is the case for them. 15.2% of the low-income respondents indicated that they have part-time jobs; 18% indicated they are not working but looking for jobs; 9.3% indicated they are not

working/looking for jobs; and 15.5% are retired. By looking at the three figures (Figure 11, 12, and 13), the potential relationship can be established among Education, Employment, and Income, where a higher level of education contributes to a better employment opportunity/status, which thus contributes to a higher household income.

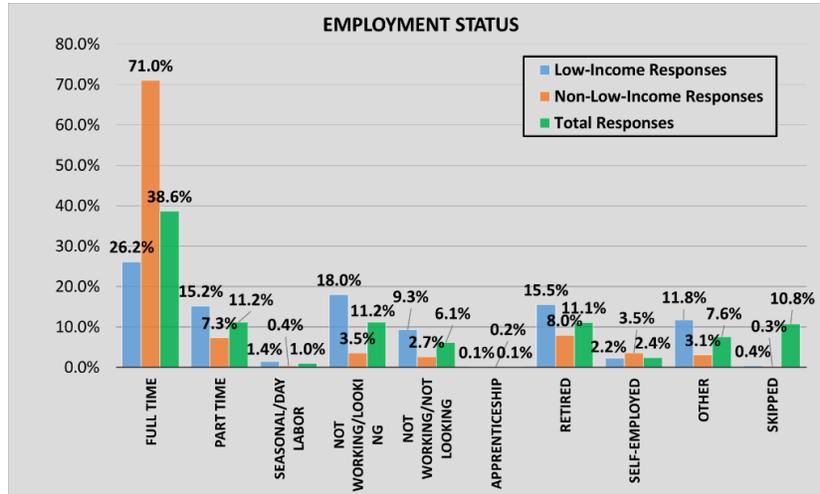


Figure 13: Current employment status

The different statuses of housing, as shown in Figure 14, are also potentially dependent on the distinct household incomes between the low-income and non-low-income respondents. As shown, about 63% of the non-low-income respondents indicated their housing statuses with “Own”, but this number drops to about 21% for low-income respondents. More than half (60.3%) of low-incomes indicated they “Rent”, 8.8% of them are homeless, and about 5.1% are living and staying with their friends or family.

Figure 15 shows the roles of the respondents in the community. It indicates that the roles of most of the low-income respondents in the community are either the clients of the CAAs or the general public who are not the clients of the CAAs. The non-low-income respondents are mainly from the general public (45.1%) and the representatives of a community-based organization (15.2%).

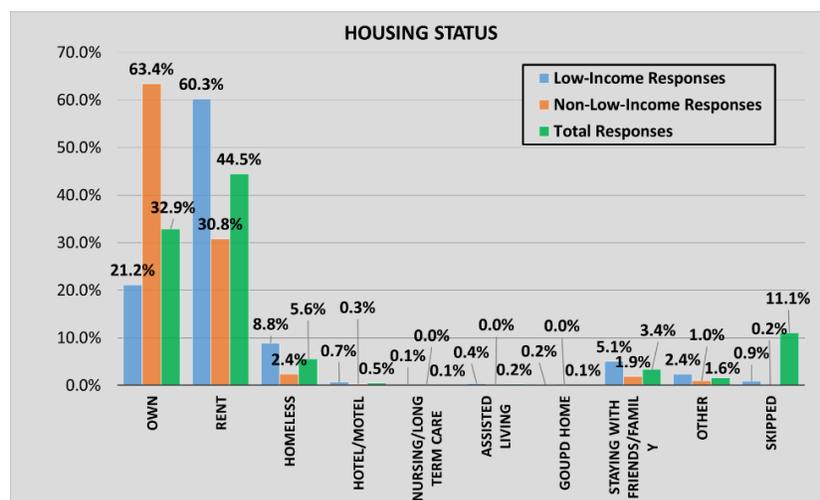


Figure 14: Housing status

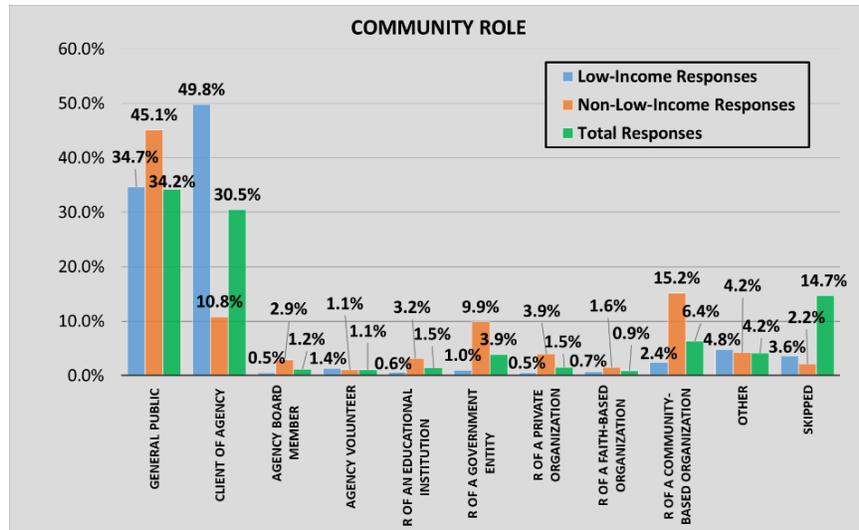


Figure 15: Role in the community

3.2 Results Drawn from Section 2 – Specific Needs

3.2.1 Results Drawn from Quantitative Data

The specific needs identified from the seven categories, including *Employment, Income and Asset-Building, Education, Housing, Health and Social/Behavior Development, Civic Engagement and Community Involvement, and Other Supports*, are shown below from Figures 16~22, respectively. In these figures, (a) represents the proportions of respondents who have or do not have needs under a category, and (b) represents the specific needs of those respondents who indicated having needs under the category.

3.2.1.1 Employment

As shown in Figure 16 (a), 38% of the low-income respondents indicated that “Employment” is a need for them, their families, and/or their communities, meaning that a majority of them (62%) believe “Employment” is not a priority need. A similar conclusion can be drawn from the survey result of non-low-income respondents, as shown in this figure.

For those low-income respondents who indicated “Employment” is a need for them, the three most frequently mentioned needs under this category, as shown in Figure 16 (b), are:

1. “Higher Paying jobs or jobs with benefits” (57.0%),
2. “Finding a Job” (55.6%),
3. “Job Training” (43.1%).

The identified top needs for the non-low-income respondents are similar to those for the low-income respondents, i.e., “Higher Paying jobs or jobs with benefits” (60.8%), “Finding a Job” (45.4%), and “Job Training” (40%).



Figure 16: Employment (based on 1,701 identified low-incomes and 1,015 non-low-incomes)

3.2.1.2 Income and Asset-Building

More than half (54.9%) of the low-income respondents identified a need for “Income and Asset-Building”, but interestingly, only about 33% of the non-low-income respondents indicated this is a need for them (Figure 17 (a)). This demonstrates the inconsistency between the responses from low-income and non-low-income respondents, as well as the necessity to separate them to avoid potential bias.

As shown in Figure 17 (b), for those low-income respondents who identified a need under this category, the three most frequently mentioned needs for them are:

1. “Financial Issues” (51.4%),
2. “Budget/Credit/Debit Counseling” (43.2%),
3. “Other” (24%) or “Free Income Tax Preparation” (23.0%).

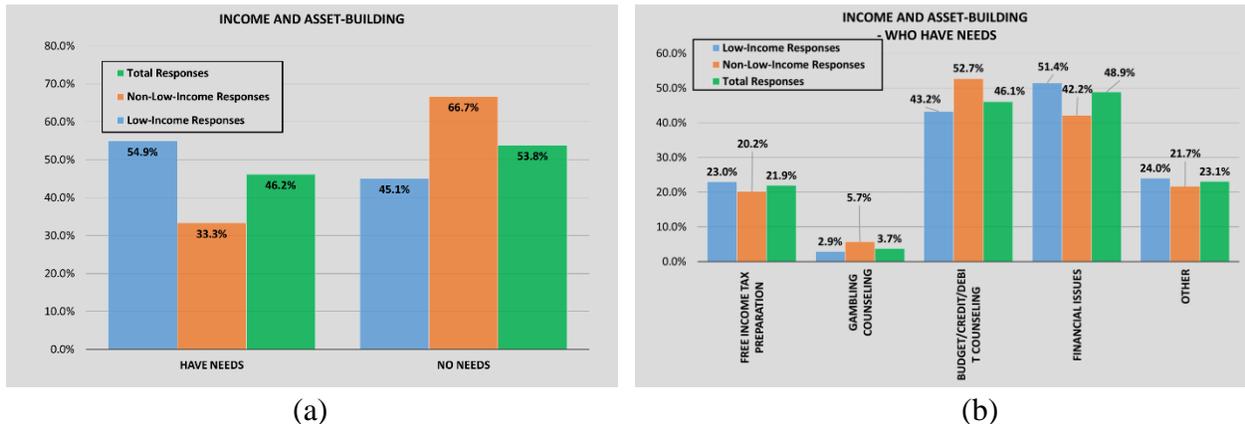


Figure 17: Income and Asset-Building (based on 1,701 identified low-incomes and 1,015 non-low-incomes)

The identified top needs for the non-low-income respondents are similar to those for the low-incomes, i.e., “Budget/Credit/Debit Counseling” (52.7%), “Financial Issues” (42.2%), and “Other” (21.7%) or “Free Income Tax Preparation” (20.2%). The only difference between the low-income and non-low-income respondents is that non-low-incomes see “Budget/Credit/Debit Counseling” as their top need, whereas most of the low-incomes concern more about their “Financial Issues”,

including “Divorce problems”, “Child support problems”, “Problems with utility or telephone company”, and/or “Education on how to build assets”, as listed in the survey questionnaire.

3.2.1.3 Education

Most of the survey respondents, including low-incomes (64.9%) and non-low-incomes (75.6%), did not see “Education” as a need for them (Figure 18 (a)), but inconsistencies exist between the responses from low-income or non-low-income respondents when they identified their specific needs under this category (Figure 18 (b)). For example, the three most frequently mentioned needs identified by low-income respondents are:

1. “Paying for education” (44.4%),
2. “Technical and Vocational Training” (34.7%),
3. “Childcare” (28.8%) or Life Skills (28.4%).

Nevertheless, the non-low-income respondents indicated that the followings are their top needs.

1. “Paying for education” (50.4%)
2. “Childcare” (42.3%)
3. “Life Skills” (36.9%).

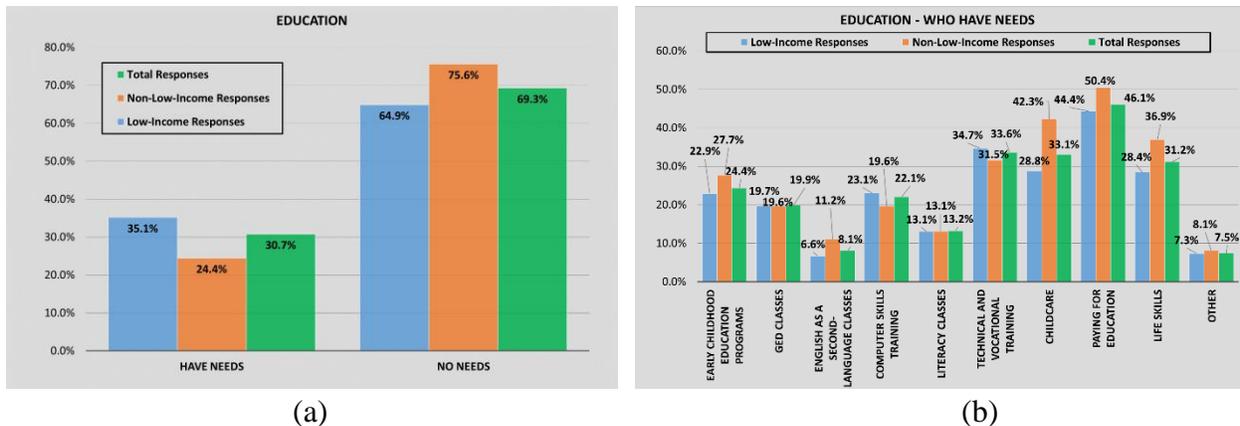


Figure 18: Education (based on 1,701 identified low-incomes and 1,015 non-low-incomes)

3.2.1.4 Housing

Apparently, about two-thirds (65.3%) of the low-income respondents identified a need for “Housing”, but interestingly, only about one-third (39.4%) of the non-low-income respondents indicated this is a need for them (Figure 19 (a)).

As shown in Figure 19 (b), “Rental Assistance” (60.1%), “Utility Assistance” (47.8%), and “Decent Affordable Houses to Rent” (43.6%), are the three most frequently mentioned needs for the low-income respondents who indicated “Housing” as a need for them under this category. For the non-low-income respondents, the needs that were most frequently mentioned are

1. “Rental Assistance” (47.6%)
2. “Decent Affordable Houses to Buy” (46.0%)
3. “Decent Affordable Houses to Rent” (39.5%)

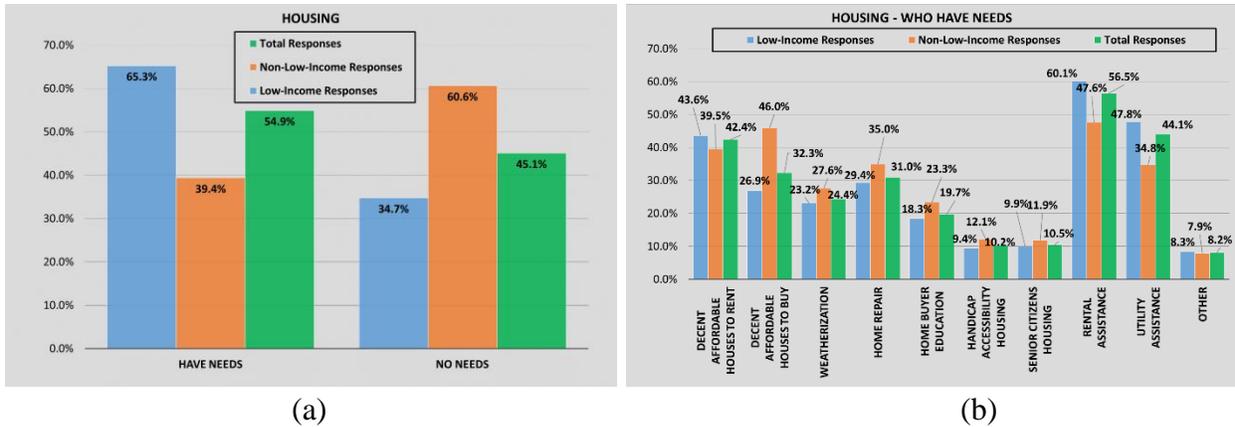


Figure 19: Housing (based on 1,701 identified low-incomes and 1,015 non-low-incomes)

The inconsistent responses between the low-incomes who need more supports of finding/renting an affordable place to live and the non-low-incomes who need supports of buying/owning an affordable living place can be explained by the housing status result shown in Figure 14, i.e., a majority of the non-low-income respondents “Own” the places where they live, but more than half of the low-incomes indicated they “Rent”.

3.2.1.5 Health and Social/Behavior Development

“Health and Social/Behavior Development” is another category, where inconsistent responses exist between the low-income and non-low-income respondents, as shown in Figure 20 (a). About 60% of the low-income respondents indicated that they have needs under this category, but only about 40% of non-low-income indicated this is the case for them. It is noted that “Health Insurance/Affordable Health Care” is listed as one of the top needs for non-low-income respondents, but is not the top need for the low-income respondents (Figure 20 (b)).

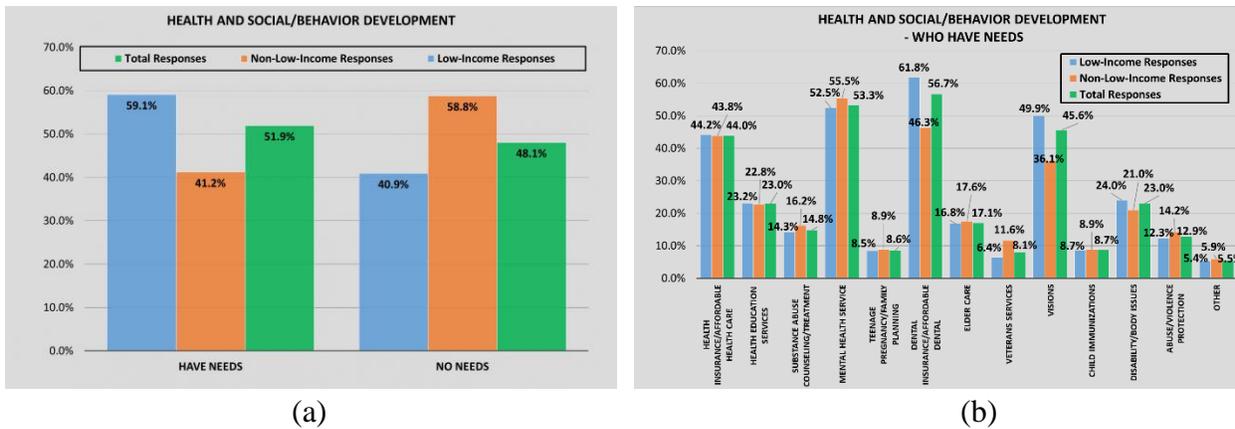


Figure 20: Health and Social/Behavior Development (based on 1,701 identified low-incomes and 1,015 non-low-incomes)

The most frequently mentioned needs for the low-income respondents are

1. “Dental Insurance/Affordable Dental” (61.8%)
2. “Mental Health Service” (52.5%)
3. “Visions” (49.9%)

The most frequently mentioned needs for the non-low-income respondents are

1. “Mental Health Service” (55.5%)
2. “Dental Insurance/Affordable Dental” (46.3%)
3. “Health Insurance/Affordable Health Care” (43.8%)

3.2.1.6 Civic Engagement and Community Involvement

The low-income and non-low-income respondents have similar responses, as shown in Figure 21 (a), when they were asked “if they have any community needs?” in the survey, i.e., about 54% of low-income and about 52% of non-low-income respondents said “Yes”.

The specific needs identified by both low-income and non-low-income respondents under this category are shown below (Figure 21 (b)).

The most frequently mentioned needs for the low-income respondents are

1. “Recreational Activities” (41.7%)
2. “Safe Neighborhoods, Sidewalks, Parks” (39.4%)
3. “Youth Activities” (38.4%)

It follows “Volunteer Opportunities” (34%), “Homeless Shelter” (31.7%), “Legal Assistance” (29.7%), and “Additional health care facilities” (28.2%), which are also very close to each other.

The most frequently mentioned needs for the non-low-income respondents are

1. “Recreational Activities” (48.2%)
2. “Safe neighborhoods, sidewalks, parks” (44.0%)
3. “Youth Activities” (43.4%)

It follows “Homeless Shelter” (35%), “Volunteer Opportunities” (32.2%), and “Additional health care facilities” (30.8%), which are also very close to each other.

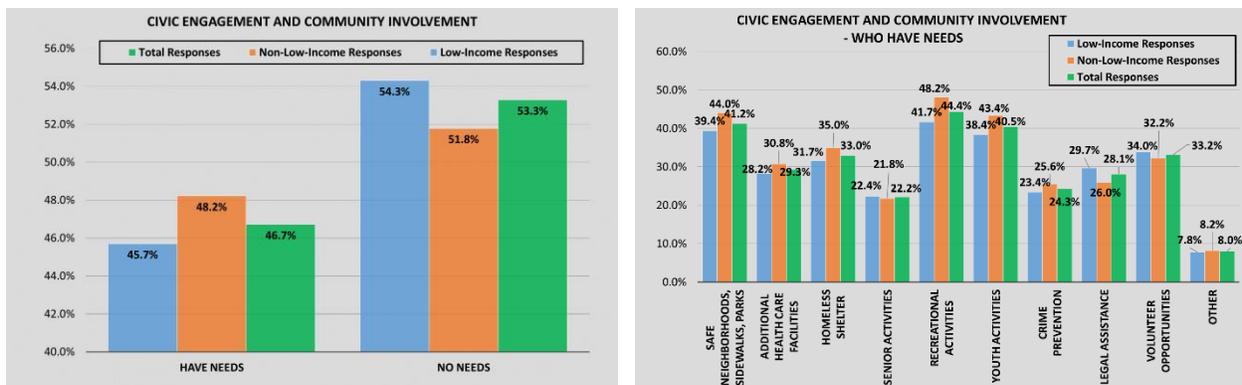


Figure 21: Civic Engagement and Community Involvement (based on 1,701 identified low-incomes and 1,015 non-low-incomes)

3.2.1.7 Other Supports

The other supports specified by the low-income and non-low-income respondents are summarized below, and, as shown in Figure 22 (b), “Food” is the top need for both the low-income and non-low-income respondents.

The most frequently mentioned needs for the low-income respondents are

1. “Food” (59.4%)
2. “Vehicle Repair Assistance” (46.4%)
3. “Access to services (WIC, SNAP, SSI, etc.)” (39.9%)

It follows “Availability/Access to food (grocery store)” (39.4%), “Clothing” (37.5%), and “Public Transportation” (32.4%), which are also very close to each other.

The most frequently mentioned needs for the non-low-income respondents are

1. “Food” (43.4%)
2. “Public Transportation” (43.2%)
3. “Vehicle Repair Assistance” (39.7%)

It follows “Availability/Access to food (grocery store)” (36%) and “Community Gardens” (33.9%), which are also very close to each other.

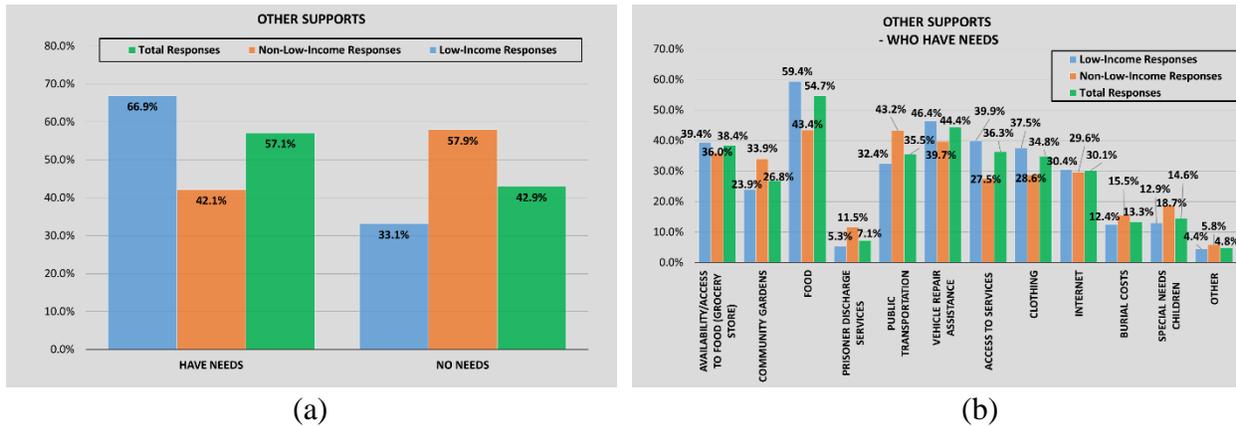


Figure 22: Other Supports (based on 1,701 identified low-incomes and 1,015 non-low-incomes)

Table 3 summarizes the discussions above by listing the specific needs under each category in order of priority. It includes the needs for low-incomes (based on the “Low-Income” responses to the survey), for non-low-incomes (based on the “Non-Low-Income” responses to the survey), and for the community, including both low-incomes and non-low-incomes (based on the “Low-Income” and “Non-Low-Income” responses). This table demonstrates the distinct needs identified for low-incomes, non-low-incomes, and the community in our state.

Table 3: Specific needs by category

Category	Specific Needs		
	For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
Employment	<ol style="list-style-type: none"> Higher Paying Jobs or Jobs with Benefits Finding a Job Job Training Background Check Other 	<ol style="list-style-type: none"> Higher Paying Jobs or Jobs with Benefits Finding a Job Job Training Background Check Other 	<ol style="list-style-type: none"> Higher Paying Jobs or Jobs with Benefits Finding a Job Job Training Background Check Other
Income and Asset-Building	<ol style="list-style-type: none"> Financial Issues Budget/Credit/Debit Counseling Other Free Income Tax Preparation Gambling Counseling 	<ol style="list-style-type: none"> Budget/Credit/Debit Counseling Financial Issues Other Free Income Tax Preparation Gambling Counseling 	<ol style="list-style-type: none"> Financial Issues Budget/Credit/Debit Counseling Other Free Income Tax Preparation Gambling Counseling
Education	<ol style="list-style-type: none"> Paying for Education Technical and Vocational Training Childcare Life Skills Computer Skills Training Early Childhood Education Programs GED Classes Literacy Classes Other English as a Second-Language Classes 	<ol style="list-style-type: none"> Paying for Education Childcare Life Skills Technical and Vocational Training Early Childhood Education Programs Computer Skills Training GED Classes Literacy Classes English as a Second-Language Classes Other 	<ol style="list-style-type: none"> Paying for Education Technical and Vocational Training Childcare Life Skills Early Childhood Education Programs Computer Skills Training GED Classes Literacy Classes English as a Second-Language Classes Other
Housing	<ol style="list-style-type: none"> Rental Assistance Utility Assistance Decent Affordable Houses to Rent Home Repair Decent Affordable Houses to Buy Weatherization Home Buyer Education Senior Citizens Housing Handicap Accessibility Housing Other 	<ol style="list-style-type: none"> Rental Assistance Decent Affordable Houses to Buy Decent Affordable Houses to Rent Home Repair Utility Assistance Weatherization Home Buyer Education Handicap Accessibility Housing Senior Citizens Housing Other 	<ol style="list-style-type: none"> Rental Assistance Utility Assistance Decent Affordable Houses to Rent Decent Affordable Houses to Buy Home Repair Weatherization Home Buyer Education Senior Citizens Housing Handicap Accessibility Housing Other
Health and Social/Behavior Development	<ol style="list-style-type: none"> Dental Insurance/Affordable Dental Mental Health Service Visions Health Insurance/Affordable Health Care Disability/Body Issues Health Education Services Elder Care Substance Abuse Counseling/Treatment 	<ol style="list-style-type: none"> Mental Health Service Dental Insurance/Affordable Dental Health Insurance/Affordable Health Care Visions Health Education Services Disability/Body Issues Elder Care Substance Abuse Counseling/Treatment 	<ol style="list-style-type: none"> Dental Insurance/Affordable Dental Mental Health Service Visions Health Insurance/Affordable Health Care Disability/Body Issues Health Education Services Elder Care Substance Abuse Counseling/Treatment

	<ul style="list-style-type: none"> 9. Abuse/Violence Protection 10. Child Immunizations 11. Teenage Pregnancy/Family Planning 12. Veterans Services 13. Other 	<ul style="list-style-type: none"> 9. Abuse/Violence Protection 10. Veterans Services 11. Child Immunizations 12. Teenage Pregnancy/Family Planning 13. Other 	<ul style="list-style-type: none"> 9. Abuse/Violence Protection 10. Child Immunizations 11. Teenage Pregnancy/Family Planning 12. Veterans Services 13. Other
Civic Engagement and Community Involvement	<ul style="list-style-type: none"> 1. Recreational Activities 2. Safe Neighborhoods, Sidewalks, Parks 3. Youth Activities 4. Volunteer Opportunities 5. Homeless Shelter 6. Legal Assistance 7. Additional Health Care Facilities 8. Crime Prevention 9. Senior Activities 10. Other 	<ul style="list-style-type: none"> 1. Recreational Activities 2. Safe Neighborhoods, Sidewalks, Parks 3. Youth Activities 4. Homeless Shelter 5. Volunteer Opportunities 6. Additional Health Care Facilities 7. Legal Assistance 8. Crime Prevention 9. Senior Activities 10. Other 	<ul style="list-style-type: none"> 1. Recreational Activities 2. Safe Neighborhoods, Sidewalks, Parks 3. Youth Activities 4. Volunteer Opportunities 5. Homeless Shelter 6. Additional Health Care Facilities 7. Legal Assistance 8. Crime Prevention 9. Senior Activities 10. Other
Other Supports	<ul style="list-style-type: none"> 1. Food 2. Vehicle Repair Assistance 3. Access to Services 4. Availability/Access to Food (Grocery Store) 5. Clothing 6. Public Transportation 7. Internet 8. Community Gardens 9. Special Needs Children 10. Burial Costs 11. Prisoner Discharge Services 12. Other 	<ul style="list-style-type: none"> 1. Food 2. Public Transportation 3. Vehicle Repair Assistance 4. Availability/Access to Food (Grocery Store) 5. Community Gardens 6. Internet 7. Clothing 8. Access to Services 9. Special Needs Children 10. Burial Costs 11. Prisoner Discharge Services 12. Other 	<ul style="list-style-type: none"> 1. Food 2. Vehicle Repair Assistance 3. Availability/Access to Food (Grocery Store) 4. Access to Services 5. Public Transportation 6. Clothing 7. Internet 8. Community Gardens 9. Special Needs Children 10. Burial Costs 11. Prisoner Discharge Services 12. Other

3.2.1.8 Priority Categories of Needs

In the survey form, there is one question (Question 2.8) that was designed specifically to identify the priority needs from the seven needs assessment categories, including *Employment, Income and Asset-Building, Education, Housing, Health and Social/Behavior Development, Civic Engagement, and Other Supports*. In this question, the survey respondents were asked to “mark **THREE** most important needs to you, your family, and/or your community” from the seven categories.

Figures 23 and 24 show the statewide priority categories of needs identified from all of the eight regions of CAAs, where Figure 23 shows the survey results from “Low-Income” and “Non-Low-Income” respondents, and Figure 24 shows the overall survey results, including both “Low-Income” and “Non-Low-Income” responses, called “Total Responses”.

The comparison between “Low-Income” and “Non-Low-Income” responses in Figure 23 allows us to identify the similar/different needs or perspectives between these two groups of respondents. For example, 65.8% of low-income respondents (1,119 of 1,701 low-income respondents) indicated a need for “Housing”, and a similar percentage of non-low-income respondents (66.2% with 672 of 1,015 non-low-income respondents) indicated that “Housing” is a need for them, their families, and/or their communities. For “Health and Social/Behavior Development”, 40.7% of

low-income respondents indicated they have a need for that, but a higher percentage of non-low-income respondents (53.9%) identified it is a need for them or their communities.

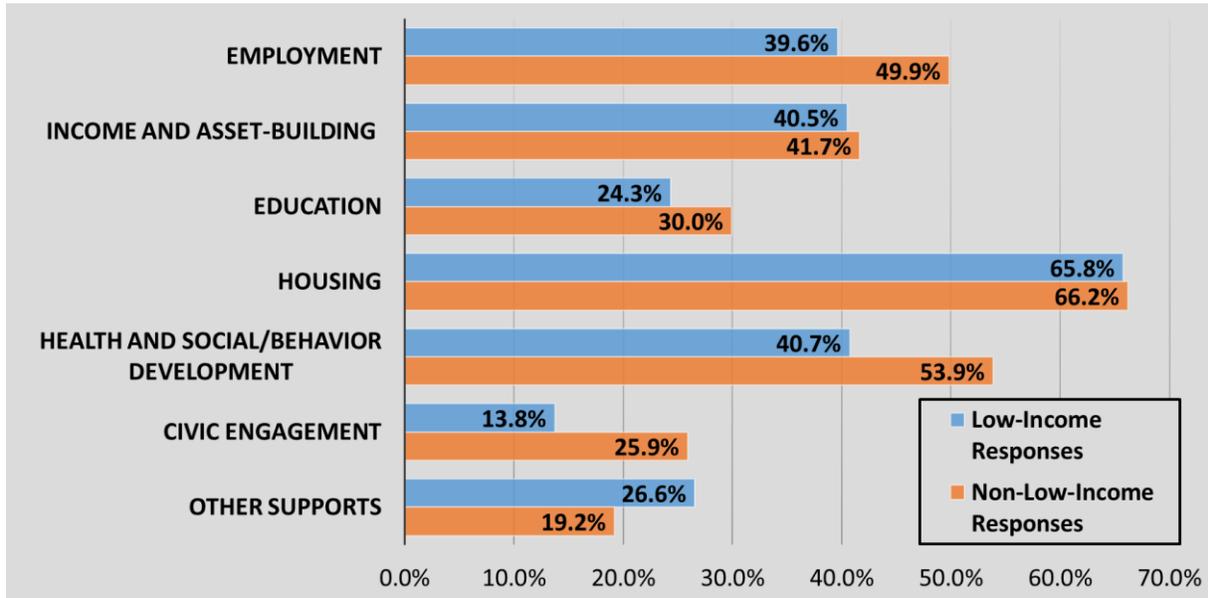


Figure 23: Statewide Needs identified from low-income and non-low-income respondents (based on 1,701 identified low-incomes and 1,015 non-low-incomes)

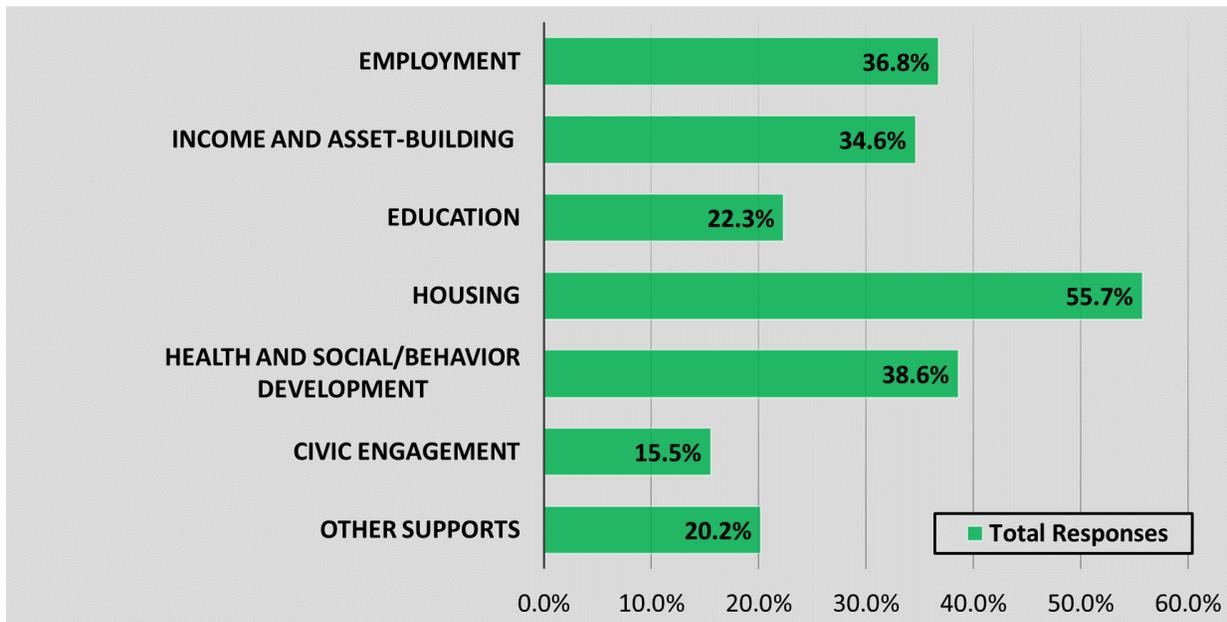


Figure 24: Statewide Needs identified from all respondents (based on 3,227 respondents including 1,701 low-incomes, 1,015 non-low-incomes, and 511 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)

Table 4 shows the need categories that were mentioned by the low-income, non-low-income, and community (low-income + non-low-income) respondents in the survey. As shown, both low-incomes and non-low-incomes care most about “Housing”. It follows “Health and Social/Behavior

Development”, “Income and Asset-Building”, and “Employment”. The needs for the community are similar to those for the non-low-incomes or low-incomes.

Table 4: Overall need categories

Overall Need Categories		
For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
1. Housing (65.8%)	1. Housing (66.2%)	1. Housing (55.7%)
2. Health and Social/Behavior Development (40.7%)	2. Health and Social/Behavior Development (53.9%)	2. Health and Social/Behavior Development (38.6%)
3. Income and Asset-building (40.5%)	3. Employment (49.9%)	3. Employment (36.8%)
4. Employment (39.6%)	4. Income and Asset-building (41.7%)	4. Income and Asset-building (34.6%)
5. Other Supports (26.6%)	5. Education (30.0%)	5. Education (22.3%)
6. Education (24.3%)	6. Civic Engagement (25.9%)	6. Other Supports (20.2%)
7. Civic Engagement (13.8%)	7. Other Supports (19.2%)	7. Civic Engagement (15.5%)

3.2.1.9 COVID and Indoor Environmental Quality (IEQ)

Figures 25~29 provide insights into how the respondents were impacted by the COVID-19 pandemic and their concerns about Indoor Environmental Quality (IEQ) in their homes. In these figures, (a) displays the survey results of “Low-Income” and “Non-Low-Income” respondents, while (b) illustrates the overall survey results, including the responses from both “Low-Income” and “Non-Low-Income” participants, referred to as “Total Responses”. IEQ refers to the conditions inside a building, including Indoor Air Quality (IAQ), lighting, acoustics, and thermal comfort ^[4]. Poor IAQ can cause serious health problems, such as Legionnaires’ disease, lung cancer, carbon monoxide (CO) poisoning, allergy, asthma, colds, and Sick Building Syndrome (SBS) symptoms ^[5]. It can also impair individuals’ cognitive function due to its possible damage to human nervous systems ^[6] and thus negatively influences the study/work performance or efficiency of building occupants ^[7].

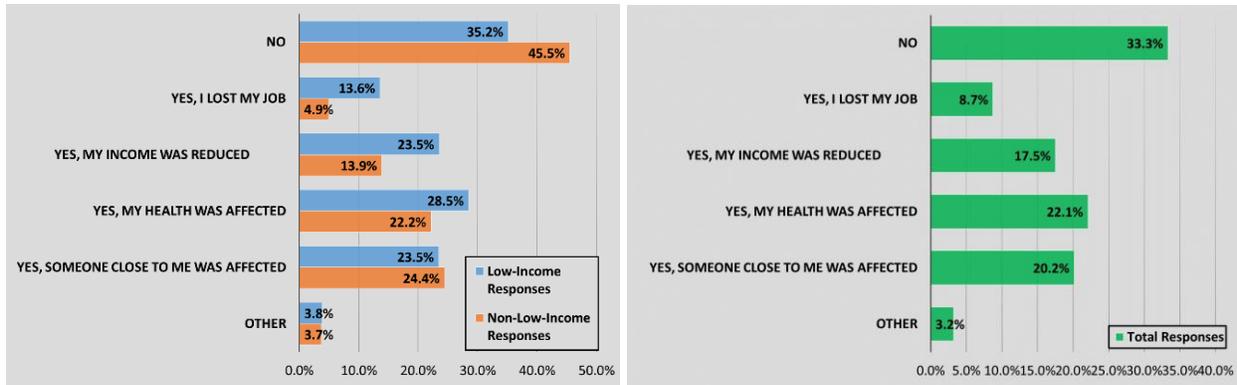
As shown in Figure 25 (a), about 65% of low-income respondents reported being impacted by the pandemic in various ways, including their health conditions (28.5%), incomes (23.5%), family members/friends (23.5%), jobs (13.6%), and other areas (3.8%). In contrast, the percentage of non-low-income respondents who reported pandemic-related impacts decreased to 54.5%. Overall, approximately 67% of all respondents indicated that they were affected by the pandemic (Figure 25 (b)).

⁴ Korsavi, S.S., Montazami, A. and Mumovic, D., 2020. The impact of indoor environment quality (IEQ) on school children's overall comfort in the UK; a regression approach. *Building and Environment*, 185, p.107309.

⁵ L.T. Wong, K.W. Mui, P.S. Hui, A multivariate-logistic model for acceptance of indoor environmental quality (IEQ) in offices, *Build. Environ.* 43 (2008) 1–6.

⁶ Temprano, J.P., Eichholtz, P., Willeboordse, M. and Kok, N., 2020. Indoor environmental quality and learning outcomes: protocol on large-scale sensor deployment in schools. *BMJ open*, 10(3), p.e031233.

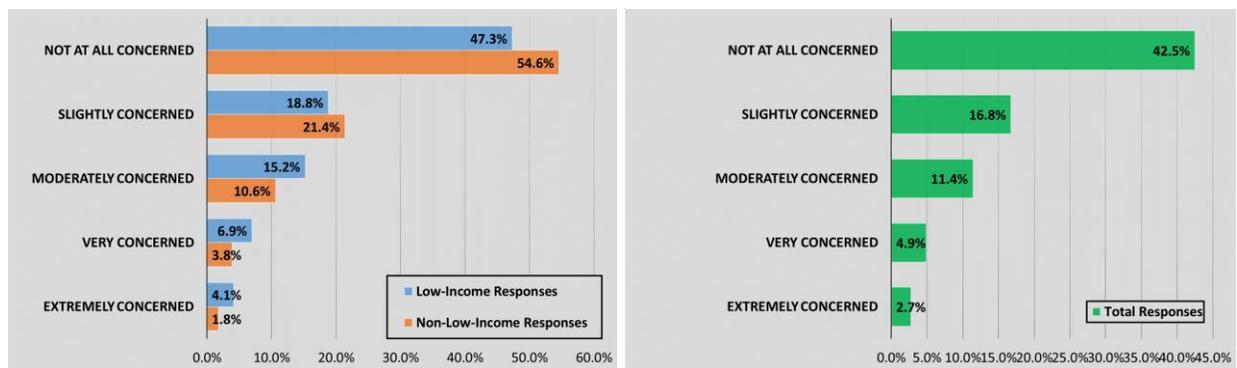
⁷ MacNaughton, P., Satish, U., Laurent, J.G.C., Flanigan, S., Vallarino, J., Coull, B., Spengler, J.D. and Allen, J.G., 2017. The impact of working in a green certified building on cognitive function and health. *Building and environment*, 114, pp.178-186.



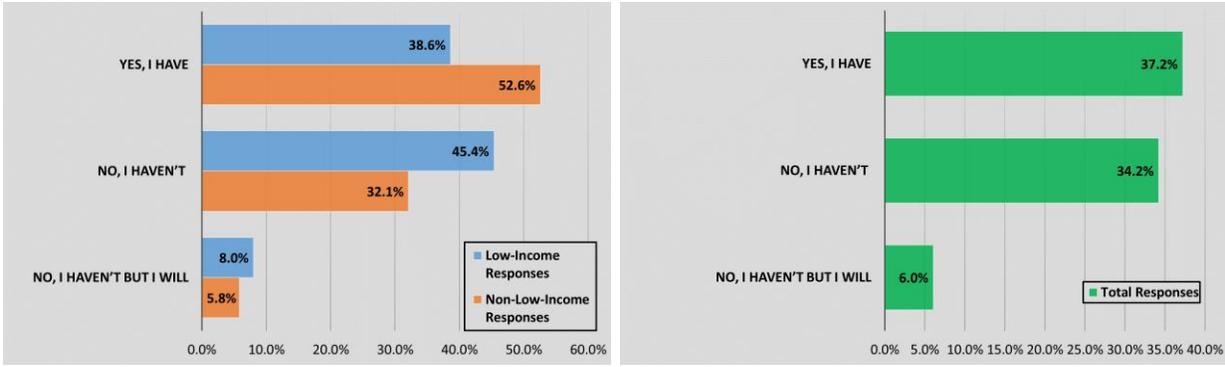
(a) (b)
Figure 25: Whether affected by COVID-19

When the respondents were first asked if they are concerned about the IEQ of their homes, about half of them (47% for low-incomes and 55% for non-low-incomes) indicated “Not at all concerned” (Figure 26). Then, when they were asked if they have ever tried to improve the IEQ of their homes, a higher percentage of non-low-income respondents (52.6%) responded affirmatively, compared to 38.6% for low-incomes, as shown in Figure 27 (a). This suggests a greater inclination among non-low-income individuals to prioritize their IEQ compared to the low-income people. These findings align with the results shown in Figure 26 (a).

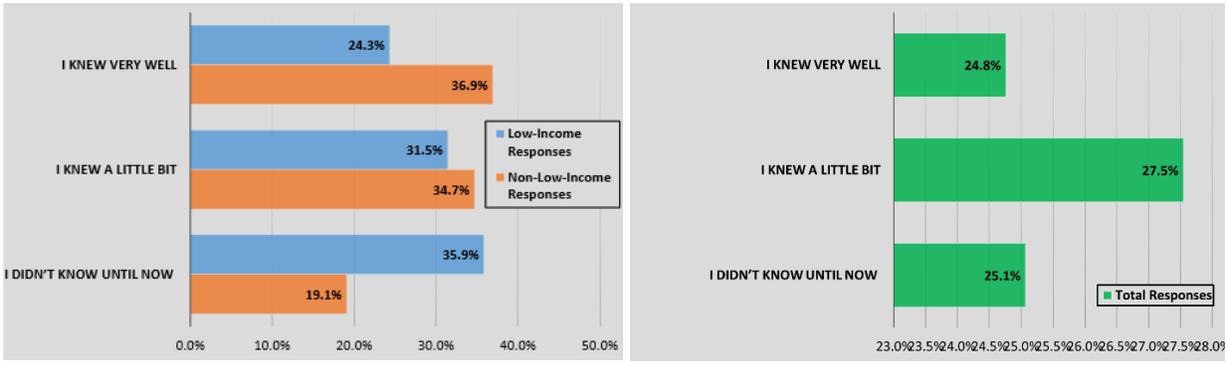
When the question “*Did you know poor Indoor Environmental Quality (IEQ) could negatively affect the health and cognitive functioning (thinking skills) of you and your child(ren)?*” was asked, about 44% of the low-income respondents reported that they were not aware of this fact until now. In contrast, only about 19% of non-low-income respondents indicated the same lack of awareness (Figure 28 (a)). Overall, it's noteworthy that only about 25% of all respondents indicated a strong awareness of this issue, as shown in Figure 28 (b). Subsequently, when the same question, “Are you concerned about the IEQ of your home?” was asked again, the percentage of the respondents who indicated “Not at all concerned” decreased from 42.5% (Figure 26 (b)) to 27.1% (Figure 29 (b)). These results underscore the need and necessity for educating the public about IEQ in our state, especially among low-income individuals.



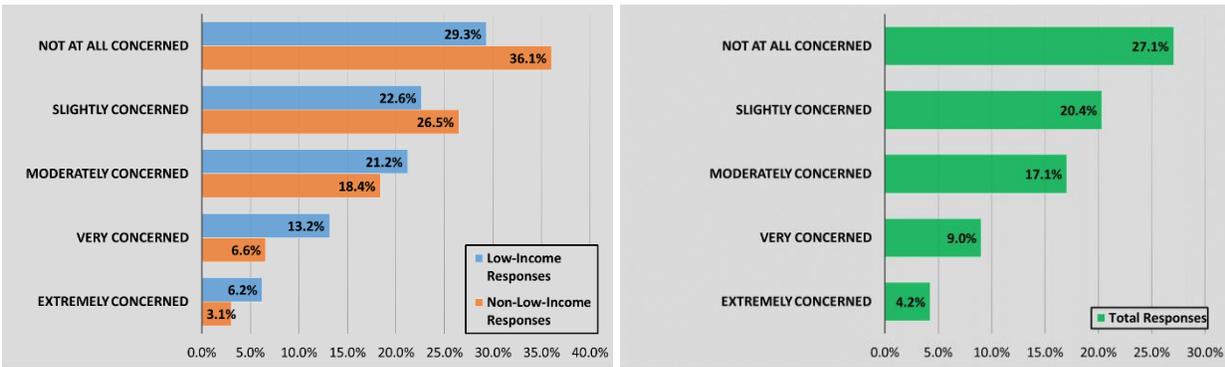
(a) (b)
Figure 26: Whether concerned about IEQ before



(a) (b)
Figure 27: Whether tried to improve IEQ



(a) (b)
Figure 28: Whether know the effect of poor IEQ



(a) (b)
Figure 29: Whether concerned about IEQ now

3.2.2 Results Drawn from Qualitative Data

Qualitative data were also collected and used in the analysis to complement the numerical data, which offers a rich picture and provides insights into the depth and breadth of an issue. The qualitative data collected through the focus group meetings conducted in all CAA regions are detailed in Appendix D, while the qualitative data collected through surveys (from Section 2 and Section 3 of the survey questionnaire – See Appendix A) can be found in Appendix E (organized

by category/section) and Appendix G (categorized by region). Tables 5 and 6 below summarize the qualitative data gathered from focus group meetings and surveys, respectively.

Appendix E also presents comments or needs categorized by level (Family, Community, or Agency). In general, the needs identified from the low-income respondents tend to align with Family-Level needs, while the needs identified from the non-low-income respondents are more likely Community-Level needs. Agency-Level needs can be identified based on survey responses to Question 2.9 - “*What are the MOST important programs/services you would like to see continued in your community?*”.

Table 5: Summarized qualitative data collected from focus group meetings

<p>Question 1: How do you define poverty?</p> <p>Poverty, as defined by respondents from eight different regions, is characterized by the inability to meet basic needs, including food, shelter, and healthcare. It involves financial strain, insecurity, and challenges in paying bills, exacerbated by factors such as high housing costs and limited job opportunities, especially for seniors and those lacking computer skills for online job applications. Healthcare costs and the burden of medical bills contribute to the experience of poverty, often accompanied by mental health issues and substance use challenges. Poverty extends beyond the individual, impacting communities and the broader economy. It is not solely determined by income levels and varies according to individual circumstances, including unexpected expenses. Addressing poverty requires a comprehensive approach that considers these multifaceted dimensions.</p>
<p>Question 2: What are the conditions and causes of poverty in our community?</p> <p>Poverty in the surveyed communities is primarily caused by a combination of economic challenges, including low wages and high living costs, health-related issues such as mental illness and substance use disorders, limited access to education and skills training, and a lack of community support. Housing problems, inadequate transportation options, stigma, and a lack of government leadership also play significant roles. These factors create a complex web of challenges that perpetuate poverty, making it crucial to implement comprehensive strategies that address these interconnected issues to improve economic stability and well-being in these communities.</p>
<p>Question 3: What keeps families in poverty?</p> <p>Families remain in poverty due to a multitude of factors, as identified in the focus group responses. Key reasons include a lack of affordable childcare, health issues with high medical costs, limited access to mental health services, and a shortage of support for single-parent families. Generational poverty and inadequate reproductive education contribute to the cycle of poverty. Inadequate knowledge and motivation to change, combined with financial challenges like inflation and unaffordable housing, are additional factors. Substance abuse, pride, and a lack of ambition can also keep families in poverty, along with the complexities of government assistance programs. The societal stigma around poverty and a lack of community resources further compound the issue. Ultimately, families often find themselves trapped in poverty due to a combination of systemic and personal factors, making it challenging to break free from this cycle.</p>
<p>Question 4: What would our community look like without poverty (or with 25%/50% reduced poverty)?</p> <p>In a community with reduced poverty, schools would see improved student focus, fewer behavioral issues, and no hunger among children. Lower taxes would result from reduced funding needs for social services, allowing for increased investment in recreation, the arts, and small businesses. The absence of poverty would eliminate the need for social workers and lead to less violence. The community would thrive with higher wages and education levels, changing generational thinking. Resources would be shared more freely, fostering compassion and empathy, and homelessness and hunger would diminish. Non-profit agencies might see reduced demand. Skepticism remains about fully eliminating poverty, but the vision includes a cleaner, more compassionate, and empathetic society where everyone is equal, akin to some Scandinavian countries.</p>
<p>Question 5: What can Community Action do to support the community to achieve the outcomes to eliminate poverty in your county?</p> <p>Many responses indicated that the CAA agencies need more exposure, such as having a billboard, flyers, posters, or putting handouts or brochures in other agencies. Collaboration with other agencies/organizations/city councils was also mentioned. Community Action can play a significant role in poverty reduction by focusing on education and resource guidance, particularly for newcomers to the community. It can help fill gaps left by changes in</p>

social services and enhance case management and follow-up support. Outreach efforts should increase to raise awareness of available services, utilizing online and social media platforms. In addition to educational support, there's a need for housing inspections to ensure quality, independent living skills classes, job search assistance, and advocacy to civic leaders. Transportation, cooking classes, and mental health support are also areas of importance. Community Action should engage with the community, share success stories, host inclusive events, and promote healthy living. It can offer resources for financial counseling, debt management, and assistance programs while advocating for better-paying jobs and budgeting help. Finally, education programs to foster empathy and understanding of poverty's challenges should be promoted.

Question 6: Identify programs, strategies, and initiatives that have been successful in reducing poverty.

The focus group identified several successful programs and strategies for poverty reduction. These include Head Start/Early Head Start for early childhood development, access to reproductive health care and family planning, NDAD's prescription cost support, assistance for the working poor, affordable public transportation, vocational rehabilitation and training, free thrift stores, community gardens, elderly lawn maintenance, direct cash assistance with accountability, SNAP, ND Rent Help, Section 8 housing, tax credits like EITC and Child Tax Credit, SSI, education programs, community engagement and support groups, transportation and childcare assistance, mental health and addiction counseling, transitional sober housing, employment programs, and education support. These initiatives, when combined, can help alleviate poverty and enhance community well-being.

Table 6: Summarized qualitative data collected from surveys

Summarized Qualitative Data by Need Category		No. of Effective Comments Received
Employment		
Low-incomes	<p>Most respondents have expressed family-level needs, and the frequently mentioned issues or needs are 1) higher paying jobs, 2) reliable transportation, 3) housing support, 4) clothing, 5) affordable childcare and 6) more disability-friendly job opportunities (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“Transportation issues.”</i> • <i>“Clothes for new job”</i> • <i>“Need help housing and job”</i> • <i>“Job is good but full-time jobs with more benefits”</i> • <i>“Finding a job that works with my disability and also doesn’t make me lose all my benefits so that it is actually financially beneficial.”</i> • <i>“I am full time employed. My husband cannot find a job that pays well enough in the area to make drive and daycare worth traveling.”</i> 	73
Non-Low-incomes	<p>Various comments were received regarding both family-level and community-level needs. The most frequently mentioned needs include finding jobs, job training, daycare, and transportation. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“Daycare.”</i> • <i>“Finding jobs in the community for the people I support.”</i> • <i>“Employers have been asking for more people with technical skill sets, most of which can be attained at community colleges. At the same time, employers have been reluctant to increase wages and/or benefits.”</i> • <i>“More assistance with transportation for community members living in poverty. This transportation would also allow children to get to childcare. This would eliminate the barriers.”</i> 	24
Income and Asset-Building		
Low-incomes	<p>The needs mentioned by low-income respondents differ slightly from those by non-low-income individuals. Low-income respondents highlighted needs, such as paying rents/rental deposits, bills (utility, medical, etc.), student loans, house maintenance, repairing, and/or improvement, financial literacy/planning, etc. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“Need help for assistance for rent risk of losing housing.”</i> 	221

	<ul style="list-style-type: none"> • <i>“Just very behind on bills, and have already exhausted community funding for ND Rent Help and Aid Inc”</i> • <i>“Medical bills, insurance costs, cost of living”</i> • <i>“I am currently paying payday loans every month. And live check to check.”</i> • <i>“Need help fixing home/remodel project.”</i> • <i>“Windows. It is terrible mobile homes don't qualify for window replacement. I would be willing to take a loan out to pay for half the cost.”</i> • <i>“I currently don't have an income, but when I do I will need some assistance to become more financially stable/responsible.”</i> 	
Non-Low-incomes	<p>Non-low-income respondents mentioned a range of needs in this category, including financial support for housing and bills, support with healthcare, and financial education, etc. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“Assistance with medical debt from severe chronic illness.”</i> • <i>“Assistance understanding available support program and applying (LIHEAP, Broadband, Etc.)”</i> • <i>“Financial needs are mostly due to low wages and higher cost of living (especially housing costs), not inability to manage money.”</i> • <i>“Financial education and resources are critical - especially to women and mothers. They need to know SO much about finances.”</i> 	60
Education		
Low-incomes	<p>Among the low-incomes' responses, “technical trainings” and “daycare” are the ones that were most frequently mentioned. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“We need more technical options. We don't have to go all the way to Bismarck or Grand Forks.”</i> • <i>“I want to get my Real Estate License, it is about \$600.”</i> • <i>“Assistance obtaining computer to assist w/ job training and applying.”</i> • <i>“Computer training, job market, work in health issues, nail trims, hair cuts, transportation issues.”</i> • <i>“I make too much to get childcare assistance but not enough to pay for daycare. My wife has mental health disorders and has a hard time working. We are trying for assistance but keep getting told we are on the line of making too much.”</i> 	43
Non-Low-incomes	<p>The needs mentioned by non-low-income respondents under this category are listed below. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“Would like to see college correspondence classes offered and not strictly online line classes.”</i> • <i>“Special Ed classes for our children.”</i> • <i>“Finding childcare for children with additional needs.”</i> • <i>“This community lacks early education programs that include transportation.”</i> • <i>“My main concern is that the transition from high school to adult community programs is inadequate. I feel the transition process could be greatly improved. We have run into this issue several times. I feel the school system could do a better job of educating parents of services available after graduation. (In regard to students with ID/DD).”</i> 	19
Housing		
Low-incomes	<p>For the low-income respondents, the frequently mentioned needs/concerns include “help paying for rent/bills”, “affordable housing”, “house repairing”, etc. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“I need help with my utilities bills.”</i> • <i>“Housing for a lot better but home prices are too high for the type of house you could buy. Not worth it!”</i> • <i>“I need new window in the kitchen, living room, bedroom and during noon.”</i> 	89

	<ul style="list-style-type: none"> • <i>“I have lived in my Habitat home since 10-15-2010 and need home repairs and windows need to be replaced due to moisture and vinyl when it gets cold causes water to damage and mold around all windows.”</i> • <i>“I would love to have more programs out there for your house repair.”</i> 	
Non-Low-incomes	<p>Needs related to paying rents and bills, affordable housing, house repairing, etc., were frequently mentioned. Many of these were related to community-level needs. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“Our renters could use help with their rent and utility payments. Often times they ask to borrow money from us - since they do not receive enough in the SNAP program.”</i> • <i>“Community members struggle with paying for rent and electricity, most fall behind and wait to ask for help until it's too late. Barriers include lack of transportation to get to offices, no communication device due to lack of finances, and lack of knowledge about resources.”</i> • <i>“There is simply not enough housing that is affordable in areas of high opportunity. In the rural areas, the housing market is so weak to the point very few developers would consider building there.”</i> • <i>“We are currently inquiring about buying potentially our first home and neither of us have done this before and have a lot of questions but we also we need to fix of our house and order to put it on the market and I think the house that we are inquiring about needs a lot of work.”</i> 	25
Health and Social/Behavior Development		
Low-incomes	<p>For low-income respondents, the most frequently mentioned needs are affordable dental service/access to dental service, paying for medical bills, health insurance and mental health care, etc. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“We have Delta Dental, but struggling to find in-network dentists and do not have the money to pay up front.”</i> • <i>“No dentist in Williston takes Medicaid and that's not right.”</i> • <i>“medicaid doesn't cover testing for autism and i can't afford out of pocket expense for it.”</i> • <i>“medicaid doesn't cover treatment of sparato for my depression, anxiety. I have treatment resistant depression. feels hopeless.”</i> • <i>“Health insurance or Medicaid for my husband.”</i> 	47
Non-Low-incomes	<p>Under this category, mental health service, accessible healthcare programs, dental, and other special needs were frequently mentioned. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“Mental health services not associated with extremes (NDSH) or substance abuse.”</i> • <i>“There should also be more mental and behavioral health as well as medication management services that accept Medicaid.”</i> • <i>“Programs that are accessible to everyone and will help eliminate barriers on a case-by-case basis.”</i> • <i>“Physician availability in rural area.”</i> • <i>“A couple of our renters really could use dental and vision services. They never had money to see a dentist or even been taught proper care for their teeth.”</i> 	26
Civic Engagement and Community Involvement		
Low-incomes	<p>Similarly, the needs/concerns mentioned by the low-income respondents are various from a concern about road/sidewalk conditions to a need for homeless shelter/affordable youth sports activities, or from a need for a better public transportation system to a safer community or more volunteer opportunity, etc. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“Serious concerns regarding drug activity and firearms are neglected depending on the description, which includes race, of the culprits.”</i> • <i>“Clean sidewalks-garbage everywhere.”</i> 	51

	<ul style="list-style-type: none"> • <i>“I do not feel safe with the presence of police in my city, I don’t call the police anymore, and I’m not sure who else to call on when help is needed in the community.”</i> • <i>“There are no buses that service my area. The closest bus is 36 to 55 minutes away. The lack of public transit causes me major economic hardship.”</i> • <i>“Another topic important to elaborate on, volunteer opportunities grants for more arts or other stimulating things for these very small towns with nothing but church and nowhere to express themselves.”</i> 	
Non-Low-incomes	<p>The needs under this category are various, as listed below. (See Appendix E for details) For example:</p> <ul style="list-style-type: none"> • <i>“Need to put drug users, drug dealers, and criminals in an actual prison. Try convicting them (Williams county police and court system is laughable).”</i> • <i>“Youth activities are severely limited and only offered during business/work day hours. It is not possible for working parents to engage their children in activities/sports in their community when the only ones offered are during the parents’ work day.”</i> • <i>“It is essential for Community Action to work to create community environments that support the overall health of a community.”</i> • <i>“Safe walkways that are ADA accessible.”</i> 	42
Other Supports		
Low-incomes	<p>A variety of transportation needs were most frequently mentioned by the low-income respondents. (See Appendix E for details) For example:</p> <ul style="list-style-type: none"> • <i>“Senior transportation to/from doctors’ visits.”</i> • <i>“Cost to drive to Bismarck for food pantries and look for a job.”</i> • <i>“have support group - buying groceries and transportation.”</i> 	41
Non-Low-incomes	<p>The needs under this category are various, such as (See Appendix E for details)</p> <ul style="list-style-type: none"> • <i>“More mental health awareness and mental health care.”</i> • <i>“Some of our renters do not have enough money for food - transportation is another big issue. Where the soup kitchen is - is too far for them to walk.”</i> • <i>“Lack of community transportation and affordable vehicle repair services.”</i> 	22
Local Program		
Low-incomes	See Appendix E or G for details	-
Non-Low-incomes	See Appendix E or G for details	-
Additional Feedback		
Low-incomes	<p>Similarly, in addition to expressing their gratitude toward the CAAs, a variety of concerns and needs were mentioned repeatedly under this question, such as the needs for housing, rent assistance, healthcare supports, youth activities, transportations and homeless shelters, etc. (See Appendix E for details) For example:</p> <ul style="list-style-type: none"> • <i>“Thank you guys for everything. without you guys I would have been homeless.”</i> • <i>“Community Action is a vital resource to our community and should continue forever”</i> • <i>“Partnership with other organizations to reach out the Hispanic Community and make sure to follow up with them. Don’t make assumptions! Thank you!”</i> • <i>“I am working with a Housing Authority, many of our tenants are still struggling to make rent and pay utilities after the COVID pandemic. Temporary assistance would be beneficial to get these individuals back in good financial rental status.”</i> • <i>“I wish there would be more funding for the needs of our community. I know there is places to help but most of them are out of funding within a few weeks of getting the funding in January each year.”</i> • <i>“The community of the FM area needs really usable public transit. The Matbus system is ineffective, gets stuck in all the same traffic as normal transit, and often runs late! A tram or trolley system united but seperate from the road system would be lovely.”</i> 	229

Non-Low-incomes	<p>Many respondents reiterated their problems and concerns in this section, and the responses were quite diverse. However, the most frequently mentioned needs align with those previously mentioned, including daycare, mental health care, more community/volunteer activities, rent assistance, transportation, etc. Additionally, many thanks are given to the CAAs for their assistance for low-incomes in North Dakota, along with some suggestions for further improvement. (See Appendix E for details)</p> <p><i>For example:</i></p> <ul style="list-style-type: none"> • <i>“Thank you for taking the time to make this survey to improve North Dakota's communities.”</i> • <i>“Sometimes 200% income guidelines is not high enough. There is a gap of true middle class folks who are struggling to make ends meet because they do not qualify for a thing. Not even utility assistance. With the rising cost of everything around us...we are tired and yet we somehow press on.”</i> • <i>“There is an alarming lack of services for children with significant mental health needs. There is a need, for significant changes in how mental health needs of our state are being addressed - for children and adults.”</i> • <i>“North Dakota needs more mental health services, especially in rural areas. There is also dire need for youth mental health services that focus on finding and treating the root cause of their mental health issues and working intensely with the whole family. Not just band-aiding it with medication.”</i> • <i>“I think the most important thing is classes to teach people how to budget, cook, the adulting things most people should know before leaving home. I also think that the area is in need of counselors for Drug and alcohol and emotional counseling.”</i> • <i>“I feel like our community is isolated and too far from services to be able to utilize any. Residents who can't afford food and rent certainly can't afford to drive to Dickinson or Bismarck to access services, if they were aware the services exist. No one knows what programs are available and doesn't seem like people being paid to provide the services want to bother driving all the way out here to communicate.”</i> 	148
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3.3 Data Analysis and Discussion

3.3.1 Statewide Priority Categories of Needs

The three most frequently mentioned need categories derived from Table 4 for low-incomes, non-low-incomes, and the community (low-incomes + non-low-incomes) across the state are shown in Table 7. The top specific needs under each of these identified categories are discussed below, and Table 8 summarizes these top specific needs.

Table 7: Three most frequently mentioned need categories

Three Most Frequently Mentioned Need Categories		
For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
1. Housing	1. Housing	1. Housing
2. Health and Social/Behavior Development	2. Health and Social/Behavior Development	2. Health and Social/Behavior Development
3. Income and Asset-building	3. Employment	3. Employment

1st Priority Category of Need:

- For Low-Incomes, Non-Low-Incomes, or the Community: “Housing” is the most frequently mentioned need category by the survey respondents across the state, and under this category, “Rental Assistance”, which may include “Rent deposits”, “Rent payments”, “Renter/tenant rights and responsibilities education”, and/or “More monthly rental

assistance programs”, is the top priority need for low-income individuals or families in the state (as shown in Table 3).

2nd Priority Category of Need:

- For Low-Incomes, Non-Low-Incomes, or the Community: The second priority need category is “Health and Social/Behavior Development”. Under this category, “Dental Insurance/Affordable Dental” stands out from the rest, as the top priority need for the low-income individuals/families or the community, which may include “Payment assistance programs for adult dental services” and/or “Paying for regular dental checkups”. For non-low-income respondents, “Mental Health Service” gains more attention within the “Health and Social/Behavior Development” category (as shown in Table 3). This need may include issues like “Stress, depression, or anxiety” and “Post-Traumatic Stress Discover (PTSD)”.

3rd Priority Category of Need:

- For Low-Incomes: The third priority need category is “Income and Asset-Building”, where “Financial Issues” is a big concern (as shown in Table 3), which may include “Divorce problems”, “Child support problems”, “Problems with utility or telephone company”, and/or “Education on how to build assets”.
- For Non-Low-Incomes or the Community: The third priority need category for the non-low-income individuals/families or the community is “Employment”, and under this category, “Higher paying jobs or jobs with benefits” is listed as the top priority need, which may include, but is not limited to “More jobs with better pay and benefits”.

Table 8: Top specific needs under the priority categories identified

Top Specific Needs			
	1 st Priority Category of Need	2 nd Priority Category of Need	3 rd Priority Category of Need
For Low-Incomes	<u>Housing: Rental Assistance</u> , such as rent deposits, rent payments, renter/tenant rights and responsibilities education, more monthly rental assistance programs, etc.	<u>Health and Social/Behavior Development: Dental Insurance/Affordable Dental</u> , such as payment assistance programs for adult dental services, paying for regular dental checkups, etc.	<u>Income and Asset-Building: Financial Issues</u> , such as divorce problems, child support problems, problems with utility or telephone company, education on how to build assets, etc.
For Non-Low-Incomes	<u>Housing: Rental Assistance</u> , such as rent deposits, rent payments, renter/tenant rights and responsibilities education, more monthly rental assistance programs, etc.	<u>Health and Social/Behavior Development: Mental Health Service</u> , such as stress, depression, or anxiety, Post-Traumatic Stress Discover (PTSD), etc.	<u>Employment: Higher paying jobs or jobs with benefits</u> , such as more jobs with better pay and benefits, etc.
For the Community (Low-Incomes + Non-Low-Incomes)	<u>Housing: Rental Assistance</u> , such as rent deposits, rent payments, renter/tenant rights and responsibilities education, more monthly rental assistance programs, etc.	<u>Health and Social/Behavior Development: Dental Insurance/Affordable Dental</u> , such as payment assistance programs for adult dental services, paying for regular dental checkups, etc.	<u>Employment: Higher Paying jobs or jobs with benefits</u> , such as more jobs with better pay and benefits, etc.

Table 8 allows the research team to perform a category-focused comparison among the seven needs assessment categories, including *Employment, Income and Asset-Building, Education, Housing, Health and Social/Behavior Development, Civic Engagement, and Other Supports*. This type of comparison provides a broader perspective on the overall need categories, enabling the CAAs to

gain insights into which category among the seven holds the highest significance for low-income individuals or the community as a whole. The top specific need(s) identified under each of the priority categories, e.g., “Rental Assistance” under “Housing”, provides more detailed information to assist the CAAs in effectively allocating resources within these categories.

However, the category-focused comparison has limitations in identifying the top specific needs. For example, “Food” under the category of “Other Needs” was mentioned a number of times by low-income respondents, but it was not highlighted in the category-focused comparison since “Other Needs” was not identified as the priority need category. To provide the CAAs with a comprehensive view of the survey's scope, a specific need-focused comparison was conducted among the needs, without regard to their categories. Table 9 presents the results, where the numbers shown in the parentheses represent the counts of specific needs mentioned by low-income or non-low-income respondents. As shown, “Rental Assistance” is still listed as the top need for low-income people or the community, closely followed by “food” and “Dental Insurance/Affordable Dental”. For non-low-income respondents, “Mental Health Service” is the most frequently mentioned need, followed by “Recreational Activities” and “Safe Neighborhoods, Sidewalks, Parks”.

Table 9: Specific needs identified through specific need-focused comparison

Specific Needs Identified Through Specific Need-Focused Comparison		
For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
1. Housing - Rental Assistance (630)	1. Health and Social/Behavior Development - Mental Health Service (243)	1. Housing - Rental Assistance (832)
2. Other Needs - Food (623)	2. Civic Engagement and Community Involvement - Recreational Activities (241)	2. Other Needs - Food (812)
3. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (577)	3. Civic Engagement and Community Involvement - Safe Neighborhoods, Sidewalks, Parks (220)	3. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (780)
4. Housing - Utility Assistance (501)	4. Civic Engagement and Community Involvement - Youth Activities (217)	4. Health and Social/Behavior Development - Mental Health Service (733)
5. Health and Social/Behavior Development - Mental Health Service (490)	5. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (203)	5. Other Needs - Vehicle Repair Assistance (659)
6. Other Needs - Vehicle Repair Assistance (487)	6. Housing - Rental Assistance (200)	6. Housing - Utility Assistance (649)
7. Health and Social/Behavior Development - Visions (466)	7. Housing - Decent Affordable Houses to Buy (193)	7. Health and Social/Behavior Development - Visions (627)
8. Housing - Decent Affordable Houses to Rent (457)	8. Health and Social/Behavior Development - Health Insurance/Affordable Health Care (192)	8. Housing - Decent Affordable Houses to Rent (624)
9. Income and Asset-Building - Financial Issues (445)	9. Other Needs - Food (188)	9. Health and Social/Behavior Development - Health Insurance/Affordable Health Care (605)
10. Other Needs - Access to Services (419)	10. Other Needs - Public Transportation (187)	10. Income and Asset-Building - Financial Issues (604)
11. Other Needs - Availability/Access to food (grocery store) (413)	11. Income and Asset-Building - Budget/Credit/Debit Counseling (185)	11. Other Needs - Availability/Access to food (grocery store) (570)
12. Health and Social/Behavior Development - Health Insurance/Affordable Health Care (412)		12. Income and Asset-Building - Budget/Credit/Debit Counseling (569)
13. Other Needs - Clothing (393)		13. Other Needs - Access to Services (539)
14. Income and Asset-Building - Budget/Credit/Debit Counseling (374)		

15. Employment - Higher Paying Jobs or Jobs with Benefits (344)	12. Civic Engagement and Community Involvement - Homeless Shelter (175)	14. Civic Engagement and Community Involvement - Recreational Activities (534)
16. Other Needs - Public Transportation (340)	13. Other Needs - Vehicle Repair Assistance (172)	15. Other Needs - Public Transportation (527)
17. Employment - Finding a Job (335)	14. Housing - Decent Affordable Houses to Rent (166)	16. Other Needs - Clothing (517)
18. Other Needs - Internet (319)	15. Civic Engagement and Community Involvement - Volunteer Opportunities (161)	17. Employment - Higher Paying Jobs or Jobs with Benefits (515)
19. Housing - Home Repair (308)	16. Health and Social/Behavior Development - Visions (158)	18. Civic Engagement and Community Involvement - Safe Neighborhoods, Sidewalks, Parks (496)
20. Civic Engagement and Community Involvement - Recreational Activities (292)	17. Employment - Higher Paying Jobs or Jobs with Benefits (158)	19. Civic Engagement and Community Involvement - Youth Activities (487)
21. Housing - Decent Affordable Houses to Buy (282)	18. Other Needs - Availability/Access to food (grocery store) (156)	20. Housing - Decent Affordable Houses to Buy (475)
22. Civic Engagement and Community Involvement - Safe Neighborhoods, Sidewalks, Parks (276)	19. Civic Engagement and Community Involvement - Additional Health Care Facilities (154)	21. Employment - Finding a Job (464)
23. Civic Engagement and Community Involvement - Youth Activities (269)	20. Income and Asset-Building - Financial Issues (148)	22. Housing - Home Repair (456)
24. Employment - Job Training (260)	21. Housing - Home Repair (147)	23. Other Needs - Internet (447)
25. Other Needs - Community Gardens (251)	22. Other Needs - Community Gardens (147)	24. Civic Engagement and Community Involvement - Volunteer Opportunities (399)
26. Education - Paying for Education (248)	23. Housing - Utility Assistance (146)	25. Other Needs - Community Gardens (398)
27. Housing - Weatherization (243)	24. Education - Paying for Education (131)	26. Civic Engagement and Community Involvement - Homeless Shelter (397)
28. Civic Engagement and Community Involvement - Volunteer Opportunities (238)	25. Civic Engagement and Community Involvement - Legal Assistance (130)	27. Education - Paying for Education (380)
29. Health and Social/Behavior Development - Disability/Body Issues (224)	26. Other Needs - Internet (128)	28. Employment - Job Training (379)
30. Civic Engagement and Community Involvement - Homeless Shelter (222)	27. Civic Engagement and Community Involvement - Crime Prevention (128)	29. Housing - Weatherization (359)
31. Health and Social/Behavior Development - Health Education Services (216)	28. Other Needs - Clothing (124)	30. Civic Engagement and Community Involvement - Additional Health Care Facilities (352)
32. Income and Asset-Building - Other (208)	29. Other Needs - Access to Services (119)	31. Civic Engagement and Community Involvement - Legal Assistance (338)
33. Civic Engagement and Community Involvement - Legal Assistance (208)	30. Employment - Finding a Job (118)	32. Health and Social/Behavior Development - Disability/Body Issues (317)
34. Income and Asset-Building - Free Income Tax Preparation (199)	31. Housing - Weatherization (116)	33. Health and Social/Behavior Development - Health Education Services (316)
35. Civic Engagement and Community Involvement - Additional Health Care Facilities (198)	32. Education - Childcare (110)	34. Civic Engagement and Community Involvement - Crime Prevention (292)
36. Education - Technical and Vocational Training (194)	33. Civic Engagement and Community Involvement - Senior Activities (109)	35. Housing - Home Buyer Education (290)
37. Housing - Home Buyer Education (192)	34. Employment - Job Training (104)	36. Income and Asset-Building - Other (285)
38. Civic Engagement and Community Involvement - Crime Prevention (164)	35. Health and Social/Behavior Development - Health Education Services (100)	37. Education - Technical and Vocational Training (277)
39. Education - Childcare (161)	36. Housing - Home Buyer Education (98)	38. Education - Childcare (273)
40. Education - Life Skills (159)	37. Education - Life Skills (96)	39. Income and Asset-Building - Free Income Tax Preparation (271)
	38. Health and Social/Behavior Development - Disability/Body Issues (92)	
	39. Education - Technical and Vocational Training (82)	
	40. Other Needs - Special Needs Children (81)	

41. Health and Social/Behavior Development - Elder Care (157)	41. Health and Social/Behavior Development - Elder Care (77)	40. Civic Engagement and Community Involvement - Senior Activities (267)
42. Civic Engagement and Community Involvement - Senior Activities (157)	42. Income and Asset-Building - Other (76)	41. Education - Life Skills (257)
43. Other Needs - Special Needs Children (135)	43. Education - Early Childhood Education Programs (72)	42. Health and Social/Behavior Development - Elder Care (235)
44. Health and Social/Behavior Development - Substance Abuse Counseling/Treatment (133)	44. Income and Asset-Building - Free Income Tax Preparation (71)	43. Other Needs - Special Needs Children (216)
45. Other Needs - Burial Costs (130)	45. Health and Social/Behavior Development - Substance Abuse Counseling/Treatment (71)	44. Health and Social/Behavior Development - Substance Abuse Counseling/Treatment (204)
46. Education - Computer Skills Training (129)	46. Other Needs - Burial Costs (67)	45. Education - Early Childhood Education Programs (201)
47. Education - Early Childhood Education Programs (128)	47. Health and Social/Behavior Development - Abuse/Violence protection (62)	46. Other Needs - Burial Costs (198)
48. Health and Social/Behavior Development - Abuse/Violence protection (115)	48. Education - Computer Skills Training (51)	47. Education - Computer Skills Training (182)
49. Employment - Background Check (114)	49. Education - GED Classes (51)	48. Health and Social/Behavior Development - Abuse/Violence protection (177)
50. Education - GED Classes (110)	50. Housing - Handicap Accessibility Housing (51)	49. Education - GED Classes (164)
51. Housing - Senior Citizens Housing (104)	51. Health and Social/Behavior Development - Veterans Services (51)	50. Employment - Background Check (163)
52. Housing - Handicap Accessibility Housing (99)	52. Housing - Senior Citizens Housing (50)	51. Housing - Senior Citizens Housing (154)
53. Housing - Other (87)	53. Other Needs - Prisoner Discharge Services (50)	52. Housing - Handicap Accessibility Housing (150)
54. Health and Social/Behavior Development - Child Immunizations (81)	54. Employment - Background Check (44)	53. Health and Social/Behavior Development - Child Immunizations (120)
55. Health and Social/Behavior Development - Teenage Pregnancy/Family Planning (79)	55. Civic Engagement and Community Involvement - Other (41)	54. Housing - Other (120)
56. Employment - Other (73)	56. Health and Social/Behavior Development - Child Immunizations (39)	55. Health and Social/Behavior Development - Teenage Pregnancy/Family Planning (118)
57. Education - Literacy Classes (73)	57. Health and Social/Behavior Development - Teenage Pregnancy/Family Planning (39)	56. Health and Social/Behavior Development - Veterans Services (111)
58. Health and Social/Behavior Development - Veterans Services (60)	58. Education - Literacy Classes (34)	57. Education - Literacy Classes (109)
59. Other Needs - Prisoner Discharge Services (56)	59. Housing - Other (33)	58. Other Needs - Prisoner Discharge Services (106)
60. Civic Engagement and Community Involvement - Other (55)	60. Education - English as a Second-Language Classes (29)	59. Employment - Other (103)
61. Health and Social/Behavior Development - Other (50)	61. Employment - Other (26)	60. Civic Engagement and Community Involvement - Other (96)
62. Other Needs - Other (46)	62. Health and Social/Behavior Development - Other (26)	61. Health and Social/Behavior Development - Other (76)
63. Education - Other (41)	63. Other Needs - Other (25)	62. Other Needs - Other (71)
64. Education - English as a Second-Language Classes (37)	64. Education - Other (21)	63. Education - English as a Second-Language Classes (67)
65. Income and Asset-Building - Gambling Counseling (25)	65. Income and Asset-Building - Gambling Counseling (20)	64. Education - Other (62)
		65. Income and Asset-Building - Gambling Counseling (46)

3.3.2 Comparison Between Quantitative and Qualitative Data

The similarities and/or differences between the quantitative data (Table 3) and the qualitative insights (Tables 5 and 6) are condensed in Table 10. The findings indicate that the results extracted from both quantitative and qualitative data are similar and consistent for most of the categories, particularly for the categories recognized as priority areas of need.

Table 10: Similarities and differences between quantitative and qualitative data

		Priority Needs (Quantitative Data)	Most Frequently Mentioned Issues or Needs (Qualitative Data)		Comments/ Notes
			From Survey	From Focus Group Meetings	
Employment	Low-Incomes	<ul style="list-style-type: none"> Higher Paying Jobs or Jobs with Benefits Finding a Job Job Training 	Customized jobs for people with disabilities, flexible work, affordable childcare	Jobs with higher wages, have training and learning for people, provide resources on how to find job	The results are similar and consistent.
	Non-Low-Incomes	<ul style="list-style-type: none"> Higher Paying Jobs or Jobs with Benefits Finding a Job Job Training 	Higher paying jobs, reliable transportation, housing support, clothing, affordable childcare, and disability-friendly job opportunities		The results are similar and consistent.
Income and Asset-Building	Low-Incomes	<ul style="list-style-type: none"> Financial Issues Budget/Credit/Debit Counseling Free Income Tax Preparation 	Financial support for housing and bills, access to jobs and healthcare, and assistance with childcare, transportation, and legal matters	Financial counseling services, debt management counseling	The results are similar and consistent.
	Non-Low-Incomes	<ul style="list-style-type: none"> Budget/Credit/Debit Counseling Financial Issues Free Income Tax Preparation 	Financial aid for rent and housing, bills, medical costs, childcare as well as access to affordable healthcare and job opportunities		The results are similar and consistent.
Education	Low-Incomes	<ul style="list-style-type: none"> Paying for education Technical and Vocational Training Childcare 	Affordable childcare, accessible education, improved transition and vocational training, loan management, special education, financial literacy, college, and career planning	Independent living skills classes for community, childcare assistance, self-sufficiency funds to help people get GED, certifications, etc., schools to have non-profits teaching classes	The results are similar and consistent.
	Non-Low-Incomes	<ul style="list-style-type: none"> Paying for education Childcare Life skills 	Accessibility and affordability of education, affordable daycare, including skills development, financial assistance for school fees, transportation to schools, life skills/parenting courses		The results are similar and consistent.
Housing	Low-Incomes	<ul style="list-style-type: none"> Rental Assistance Utility Assistance Decent Affordable Houses to Rent 	Affordable, safe, and accessible housing options, along with assistance for rent and utility payments to ensure housing stability and prevent homelessness	ND rent help, housing first policies, direct cash assistance for utilities/rent, house inspection to ensure quality in housing, applying and building quality affordable housing, housing assistance programs	The results are similar and consistent.
	Non-Low-Incomes	<ul style="list-style-type: none"> Rental Assistance Decent Affordable Houses to Buy Decent Affordable Houses to Rent 	Affordable housing, along with assistance for rent, utilities, home repairs, and general living expenses		The results are similar and consistent.
Health and Social/Behavior Development	Low-Incomes	<ul style="list-style-type: none"> Dental Insurance/Affordable Dental Mental Health Service 	More Medicaid acceptance, mental health support, dental care, and specialized medical assistance for special conditions, affordable health	Mental health care, more mental health and addiction counseling resources/programs,	The results are similar and consistent.

		<ul style="list-style-type: none"> • Visions 	insurance, more resources of health care programs	reproductive health care, birth control	
	Non-Low-Incomes	<ul style="list-style-type: none"> • Mental Health Service • Dental Insurance/Affordable Dental • Health Insurance/Affordable Health Care 	Access to affordable and available healthcare, including dental care, medical treatment, mental health services, and support for specific health conditions		The results are similar and consistent.
Civic Engagement and Community Involvement	Low-Incomes	<ul style="list-style-type: none"> • Recreational Activities • Safe neighborhoods, sidewalks, parks • Youth Activities 	Better schools, drug enforcement, rural mental health, affordable daycare, life skills/parenting courses, shelter capacity, safe walkways/bike lanes	Engagement with community, community wide events, more exposure of the agencies, flyers or brochures in other offices	The results are similar and consistent.
	Non-Low-Incomes	<ul style="list-style-type: none"> • Recreational Activities • Safe neighborhoods, sidewalks, parks • Youth Activities 	Community activities, housing, clean and safe sidewalk, non-income restricted programs, volunteer opportunities, homeless youth shelter, affordable daycare		The results are similar and consistent.
Other Supports	Low-Incomes	<ul style="list-style-type: none"> • Food • Vehicle Repair Assistance • Access to Services 	Transportation, mental health, community amenities, and essential resources for both families and the wider community	Transportations to/from work or CAA office, food pantry, reliable transportation	The results are slightly different.
	Non-Low-Incomes	<ul style="list-style-type: none"> • Food • Public Transportation • Vehicle Repair Assistance 	Financial, healthcare, and social support needs (such as transportation, help fixing cars, etc.)		The results are similar and consistent.

3.3.3 Causes and Conditions of Poverty

The findings from the previous needs assessment conducted in 2020 indicated that the three most frequently mentioned needs are “*Rental Assistance*”, “*Dental Insurance/Affordable Dental*”, and “*Food*”. Remarkably, the priority needs for low-income people today (in 2023) have remained unchanged. As shown in Table 9, “*Rental Assistance*” within the “*Housing*” category continues to be the foremost priority need for low-income individuals and families in the state, with “*Food*” and “*Dental Insurance/Affordable Dental*” following closely behind.

As shown in Table 5, “*Poverty*” was defined by focus group participants as “Not having enough income to meet basic needs” and “Making less than the average cost of living”. Participants emphasized that rising living expenses and inflation were significant contributing factors. The potential causes and conditions of poverty identified within the state, based on an analysis of the qualitative data collected, are provided below in order of frequency (with the most frequently mentioned causes listed first) and elaborated upon in Table 11. It's important to note that additional secondary statistical data from other organizations is required in order to conduct a comprehensive analysis of poverty characteristics and refine the understanding of poverty causes.

1. Increasing living costs/Inflation
2. Disability, Mental Illness, Severe Anxiety/Depression, etc.
3. Childcare Issue for Working Parents
4. Family Instability

5. Less/No Skills for Jobs (with better pay and benefits)
6. Lack of Affordable Transportation (to and from work)
7. Generational Poverty
8. Lack of Education
9. Bad Record/Background

Table 11: Causes and conditions of poverty

<p>Increasing living costs/Inflation</p> <ul style="list-style-type: none"> • <i>“Not being able to keep up with rent, utilities, and food prices due to inflation.”</i> • <i>“On a fixed income that does not adjust to match level of inflation.”</i> • <i>“The cost of living is very high, especially for a single parent. Inflation is ridiculously high at the moment.”</i> • <i>“Inflation has caused us not able to buy food consistently for my family.”</i> • <i>“The cost of living is too high in Bismarck. Housing, groceries, gas, clothing is much higher than other parts of the country. Taxes are too high, namely property taxes. Wages have not kept up with inflation for most people.”</i> • <i>“Cost of living has increased more than average.”</i>
<p>Disability, Mental Illness, Severe Anxiety/Depression, etc.</p> <ul style="list-style-type: none"> • <i>“Housing help currently homeless and disabled.”</i> • <i>“Need employment to accommodate my disability.”</i> • <i>“Disability assistance in finding a job.”</i> • <i>“Disability due to mental illness and chronic health issues.”</i> • <i>“Inability to work due to physical/mental health issues.”</i> • <i>“Your mentality keeps you stuck! Staying in a space that you feel safe in (working smaller jobs without training) can hurt you. You may not try to even push yourself to get a degree or certificate that can earn you more money”</i> • <i>“My wife has mental health disorders and has a hard time working. We are trying for assistance but keep getting told we are on the line of making too much”</i>
<p>Childcare Issue for Working Parents</p> <ul style="list-style-type: none"> • <i>“Women are left alone with a number of kids and can’t get daycare.”</i> • <i>“Daycare assistance so parents can go to work.”</i> • <i>“I am full time employed. My husband cannot find a job that pays well enough in the area to make drive and daycare worth traveling.”</i> • <i>“Single mom my daughter is in daycare so I can find a job, applied for CCAP assistance haven’t heard back. Renting applied for housing waiting to hear back. Hard to make money or find a job.”</i> • <i>“I make too much to get childcare assistance but not enough to pay for daycare.”</i> • <i>“Affordable safe daycare. With so many daycares closing- people can’t work due to the daycare shortage.”</i>
<p>Family Instability</p> <ul style="list-style-type: none"> • <i>“Domestic Violence households, the abuser is the income producer and the other won’t leave situations due to having to start over, no supports or funding, criminal history could impact housing, ongoing legal stressors keep this family in poverty.”</i> • <i>“Homeless due to domestic violence.”</i> • <i>“Breakdown of families – divorce – separations.”</i>

<ul style="list-style-type: none"> • <i>“Left sons father, took everything.”</i> • <i>“Just need help, left child’s father and everything is in his name, left with me nothing and expects me to pay all childcare expenses.”</i>
<p>Less/No Skills for Jobs (with better pay and benefits)</p> <ul style="list-style-type: none"> • <i>“Apply for jobs are all online applications and seniors do not have computers or computer skills to apply.”</i> • <i>“Lack of education or skills for certain types of employment.”</i> • <i>“Employers have been asking for more people with technical skill sets, most of which can be attained at community colleges.”</i> • <i>“Disabled adult son needs training or coaching to be able to have a job. No services available in the area. No potential job opportunities available in the area .”</i> • <i>“If my disability is declined i will need help finding and maintaining a job, as well as possible training at that time.”</i>
<p>Lack of Affordable Transportation (to and from work)</p> <ul style="list-style-type: none"> • <i>“Lack of transportation to get to/from work, medical appointments, daycare, etc.”</i> • <i>“Weekend and overnight transportation to and from work.”</i> • <i>“Barriers include lack of transportation to get to offices, no communication device due to lack of finances, and lack of knowledge about resources.”</i> • <i>“Transportation is my main issue. My car just keeps breaking down so I struggle with a steady income having limited ability of work duties to begin with because of injury.”</i>
<p>Generational Poverty</p> <ul style="list-style-type: none"> • <i>“Generational poverty with locals who grew up without industry and affecting their children.”</i> • <i>“Lack of knowledge of a lot of things in general it’s generational and not understand the concept of planning and saving and never been taught how to handle money lack of skills and knowledge.”</i> • <i>“There are families dealing with multi-generational trauma when it comes to poverty issues.”</i> • <i>“Families have no desire to be out of poverty due to generational poverty.”</i> • <i>“Generational poverty leads to a lack of understanding about why a full time/benefited position matters and how it works. Not knowing what they don’t know.”</i>
<p>Lack of Education</p> <ul style="list-style-type: none"> • <i>“Lack of general education.”</i> • <i>“Lack of education or skills for certain types of employment”</i> • <i>“Financial education and resources are critical - especially to women and mothers. They need to know SO much about finances.”</i> • <i>“We have very limited opportunities in our state for everyone to qualify or even be educated on what is available.”</i> • <i>“Assistance with secondary education. I have a bachelor's degree and barely can pay the bills. I need to get back to school to get a better paying job”</i>
<p>Bad Record/Background</p> <ul style="list-style-type: none"> • <i>“I have seen a desperate need for homeless shelters, specifically overnight shelters. Many people also ask for help with being connected to apartments that will accept people with a felony or eviction.”</i>

- “Lack of good education as in higher education, peer drivers are needed as in peers to push you to do better, some have no motivation to succeed, no ambition, drug and alcohol use.”
- “can’t pass a drug test/criminal background check”

3.4 Needs and Priorities by Region

Appendix F shows the detailed results in terms of the needs and priorities by region. The regional needs related to the currently available programs/services are summarized in Table 12, which were identified through the survey responses to Question 2.9 - “What are the MOST important programs/services you would like to see continued in your community?” This table serves as a valuable resource for the CAAs to pinpoint the programs and services of utmost importance to the local low-income population within each CAA region.

Table 13 describes the regional need categories in order of priority (similar to Table 4, but by region), which allows each CAA region to identify, in general, which category among the seven is the most important one for the local low-income people or the community.

Table 14 lists the regional top specific need under each of the top three priority categories identified through the category-focused comparison (similar to Table 8, but by region), which provides more detailed information to each CAA region about the effective allocation of resources under these categories.

Table 15 lists the regional specific needs identified through the specific need-focused comparison (similar to Table 9, but with a regional focus and only showing the top three specific needs for each region), where the numbers in the parentheses are the counts of the specific needs mentioned by low-income or the non-low-income respondents in each region. Again, the specific need-focused comparison allows the CAAs to identify the top specific needs, regardless of their categories.

Appendix G includes the qualitative data collected through surveys by region, which offer the CAAs an extensive and comprehensive understanding of the multifaceted needs of local individuals and families experiencing poverty.

Table 12: Regional needs for the current programs/services

Region	Regional Needs for the Current Programs/Services		
	For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
Region 1	1. Housing Stabilization Assistance (74.0%) 2. Weatherization Program (48.4%) 3. Helping Hands Program (40.1%) 4. Commodity Senior Foods Program (37.8%) 5. Representative Payee Case Management (29.5%)	1. Housing Stabilization Assistance (69.9%) 2. Weatherization Program (44.1%) 3. Commodity Senior Foods Program (41.4%) 4. Helping Hands Program (39.2%) 5. Representative Payee Case Management (32.8%)	1. Housing Stabilization Assistance (58.9%) 2. Weatherization Program (38.0%) 3. Helping Hands Program (32.3%) 4. Commodity Senior Foods Program (31.8%) 5. Representative Payee Case Management (25.0%)

	6. Senior Companions Program (26.9%) 7. Volunteer Income Tax Assistance (VITA) (24.7%) 8. Other Programs (4.5%)	6. Senior Companions Program (30.1%) 7. Volunteer Income Tax Assistance (VITA) (26.3%) 8. Other Programs (7.5%)	6. Senior Companions Program (22.8%) 7. Volunteer Income Tax Assistance (VITA) (20.6%) 8. Other Programs (4.6%)
Region 2	1. Emergency Programs (64.2%) 2. Self Sufficiency (61.8%) 3. Housing Programs (59.3%) 4. Energy Conservation (42.3%) 5. Other Programs (11.4%)	1. Self Sufficiency (59.7%) 2. Housing Programs (56.5%) 3. Emergency Programs (46.8%) 4. Energy Conservation (37.1%) 5. Other Programs (11.3%)	1. Self Sufficiency (51.2%) 2. Housing Programs (48.8%) 3. Emergency Programs (46.8%) 4. Energy Conservation (33.4%) 5. Other Programs (9.6%)
Region 3	1. Emergency Assistance (77.5%) 2. Housing (64.3%) 3. School Supplies (45.1%) 4. Holiday Projects (39.9%) 5. Home Weatherization Service (38.5%) 6. Self-Sufficiency Services (33.8%) 7. Nutrition Services (31.0%) 8. Information and Referral (25.4%) 9. Volunteer Income Tax Assistance (19.2%) 10. Other Programs (4.2%)	1. Housing (72.5%) 2. Emergency Assistance (67.5%) 3. Home Weatherization Service (61.3%) 4. School Supplies (45.0%) 5. Self-Sufficiency Services (40.0%) 6. Holiday Projects (35.0%) 7. Information and Referral (32.5%) 8. Nutrition Services (31.3%) 9. Volunteer Income Tax Assistance (25.0%) 10. Other Programs (3.8%)	1. Emergency Assistance (69.7%) 2. Housing (62.1%) 3. School Supplies (42.0%) 4. Home Weatherization Service (41.7%) 5. Holiday Projects (36.0%) 6. Self-Sufficiency Services (33.1%) 7. Nutrition Services (29.0%) 8. Information and Referral (25.5%) 9. Volunteer Income Tax Assistance (19.4%) 10. Other Programs (3.8%)
Region 4	1. Nutrition (62.9%) 2. Emergency Services (50.7%) 3. Housing (45.9%) 4. Seniors (36.6%) 5. Weatherization (33.2%) 6. Case Management (28.3%) 7. Home Cents (22.4%) 8. Legal Aid (21.5%) 9. Information & Referral (19.5%) 10. Supportive Services for Veteran Families (SSVF) (17.6%) 11. Education (15.1%) 12. Federal Home Loan Bank (FHLB) (8.8%) 13. Other Programs (7.8%)	1. Housing (58.6%) 2. Nutrition (46.0%) 3. Emergency Services (44.8%) 4. Weatherization (33.3%) 5. Case Management (29.9%) 6. Seniors (21.8%) 7. Information & Referral (21.8%) 8. Home Cents (18.4%) 9. Supportive Services for Veteran Families (SSVF) (17.2%) 10. Legal Aid (13.8%) 11. Education (13.8%) 12. Federal Home Loan Bank (FHLB) (6.9%) 13. Other Programs (5.7%)	1. Nutrition (51.4%) 2. Housing (44.1%) 3. Emergency Services (43.8%) 4. Weatherization (29.5%) 5. Seniors (28.6%) 6. Case Management (25.5%) 7. Home Cents (19.1%) 8. Information & Referral (18.2%) 9. Legal Aid (17.0%) 10. Supportive Services for Veteran Families (SSVF) (15.5%) 11. Education (13.1%) 12. Federal Home Loan Bank (FHLB) (7.3%) 13. Other Programs (6.7%)
Region 5	1. Self-Sufficiency (66.3%) 2. Development of Affordable Housing (46.6%) 3. Early Childhood Education Programs (39.6%) 4. Child and Adult Care Food Program (39.6%) 5. Home Improvement (35.2%) 6. Other Programs (10.1%)	1. Self-Sufficiency (69.6%) 2. Early Childhood Education Programs (58.9%) 3. Development of Affordable Housing (53.6%) 4. Child and Adult Care Food Program (49.3%) 5. Home Improvement (48.3%) 6. Other Programs (10.6%)	1. Self-Sufficiency (56.2%) 2. Development of Affordable Housing (41.0%) 3. Early Childhood Education Programs (38.4%) 4. Child and Adult Care Food Program (35.6%) 5. Home Improvement (33.2%) 6. Other Programs (8.6%)
Region 6	1. Food Pantry (74.0%) 2. Head Start (54.0%) 3. Backpacks for Kids (50.0%) 4. Emergency Services (49.0%) 5. Early Head Start (48.0%) 6. Energy Share (44.0%) 7. Weatherization Programs & Services (43.0%) 8. Financial Counseling (32.0%) 9. Other Programs (10.0%)	1. Food Pantry (70.7%) 2. Head Start (68.7%) 3. Emergency Services (65.7%) 4. Early Head Start (61.6%) 5. Weatherization Programs & Services (51.5%) 6. Backpacks for Kids (50.5%) 7. Financial Counseling (49.5%) 8. Energy Share (48.5%) 9. Other Programs (11.1%)	1. Food Pantry (58.5%) 2. Head Start (49.2%) 3. Emergency Services (46.4%) 4. Early Head Start (44.0%) 5. Backpacks for Kids (40.7%) 6. Weatherization Programs & Services (37.9%) 7. Energy Share (37.1%) 8. Financial Counseling (32.7%) 9. Other Programs (8.9%)

Region 7	<ol style="list-style-type: none"> 1. Emergency Assistance Programs (77.2%) 2. Energy Efficiency Programs (44.6%) 3. Housing Programs (41.5%) 4. Rehabilitation/Accessibility Programs (23.8%) 5. Other Programs (8.8%) 	<ol style="list-style-type: none"> 1. Emergency Assistance Programs (65.9%) 2. Housing Programs (55.6%) 3. Energy Efficiency Programs (54.1%) 4. Rehabilitation/Accessibility Programs (37.8%) 5. Other Programs (14.1%) 	<ol style="list-style-type: none"> 1. Emergency Assistance Programs (62.1%) 2. Energy Efficiency Programs (41.3%) 3. Housing Programs (40.5%) 4. Rehabilitation/Accessibility Programs (25.2%) 5. Other Programs (9.4%)
Region 8	<ol style="list-style-type: none"> 1. Housing Stabilization Assistance (82.8%) 2. Community Action Partnership Early Head Start (44.4%) 3. Weatherization Program (36.1%) 4. Commodity Senior Foods Program (34.3%) 5. Helping Hands Program (30.2%) 6. Volunteer Income Tax Assistance (VITA) (24.3%) 7. Prairie Rose Recovery Center (23.1%) 8. Representative Payee Case Management (22.5%) 9. Victim Impact Panel (VIP) (13.6%) 10. Other Programs (10.7%) 	<ol style="list-style-type: none"> 1. Housing Stabilization Assistance (66.0%) 2. Weatherization Program (52.6%) 3. Community Action Partnership Early Head Start (48.5%) 4. Commodity Senior Foods Program (46.4%) 5. Prairie Rose Recovery Center (46.4%) 6. Volunteer Income Tax Assistance (VITA) (43.3%) 7. Representative Payee Case Management (43.3%) 8. Helping Hands Program (42.3%) 9. Victim Impact Panel (VIP) (19.6%) 10. Other Programs (7.2%) 	<ol style="list-style-type: none"> 1. Housing Stabilization Assistance (63.2%) 2. Community Action Partnership Early Head Start (38.1%) 3. Weatherization Program (34.7%) 4. Commodity Senior Foods Program (32.2%) 5. Helping Hands Program (28.5%) 6. Prairie Rose Recovery Center (26.0%) 7. Volunteer Income Tax Assistance (VITA) (25.7%) 8. Representative Payee Case Management (24.8%) 9. Victim Impact Panel (VIP) (13.0%) 10. Other Programs (7.7%)

Table 13: Overall need categories by region

Region	Overall Need Categories		
	For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
Region 1	<ol style="list-style-type: none"> 1. Housing (58.7%) 2. Employment (38.8%) 3. Income and Asset-building (38.5%) 4. Health and Social/Behavior Development (36.5%) 5. Other Supports (22.8%) 6. Education (22.4%) 7. Civic Engagement and Community Involvement (16.0%) 	<ol style="list-style-type: none"> 1. Housing (73.1%) 2. Employment (54.8%) 3. Health and Social/Behavior Development (51.1%) 4. Income and Asset-building (46.8%) 5. Education (31.7%) 6. Other Supports (22.6%) 7. Civic Engagement and Community Involvement (19.9%) 	<ol style="list-style-type: none"> 1. Housing (52.0%) 2. Employment (36.4%) 3. Health and Social/Behavior Development (34.1%) 4. Income and Asset-building (33.8%) 5. Education (21.0%) 6. Other Supports (18.4%) 7. Civic Engagement and Community Involvement (14.2%)
Region 2	<ol style="list-style-type: none"> 1. Housing (64.2%) 2. Income and Asset-building (43.9%) 3. Health and Social/Behavior Development (43.9%) 4. Employment (39.0%) 5. Other Supports (23.6%) 6. Education (22.8%) 7. Civic Engagement and Community Involvement (8.9%) 	<ol style="list-style-type: none"> 1. Housing (64.5%) 2. Health and Social/Behavior Development (50.0%) 3. Income and Asset-building (49.2%) 4. Employment (43.5%) 5. Education (29.8%) 6. Civic Engagement and Community Involvement (22.6%) 7. Other Supports (16.9%) 	<ol style="list-style-type: none"> 1. Housing (54.3%) 2. Health and Social/Behavior Development (39.6%) 3. Income and Asset-building (39.2%) 4. Employment (34.8%) 5. Education (22.2%) 6. Other Supports (17.1%) 7. Civic Engagement and Community Involvement (13.3%)
Region 3	<ol style="list-style-type: none"> 1. Housing (74.2%) 2. Employment (53.1%) 3. Health and Social/Behavior Development (36.2%) 4. Other Supports (32.4%) 	<ol style="list-style-type: none"> 1. Housing (78.8%) 2. Employment (70.0%) 3. Income and Asset-building (43.8%) 	<ol style="list-style-type: none"> 1. Housing (70.4%) 2. Employment (53.8%) 3. Health and Social/Behavior Development (34.7%)

	<ol style="list-style-type: none"> 5. Income and Asset-building (30.5%) 6. Education (29.6%) 7. Civic Engagement and Community Involvement (7.5%) 	<ol style="list-style-type: none"> 4. Health and Social/Behavior Development (40.0%) 5. Other Supports (27.5%) 6. Education (25.0%) 7. Civic Engagement and Community Involvement (17.5%) 	<ol style="list-style-type: none"> 4. Income and Asset-building (31.8%) 5. Other Supports (29.0%) 6. Education (26.4%) 7. Civic Engagement and Community Involvement (9.6%)
Region 4	<ol style="list-style-type: none"> 1. Housing (59.0%) 2. Health and Social/Behavior Development (41.5%) 3. Other Supports (41.0%) 4. Income and Asset-building (36.6%) 5. Employment (32.2%) 6. Civic Engagement and Community Involvement (24.4%) 7. Education (20.5%) 	<ol style="list-style-type: none"> 1. Housing (67.8%) 2. Employment (44.8%) 3. Health and Social/Behavior Development (41.4%) 4. Income and Asset-building (34.5%) 5. Civic Engagement and Community Involvement (27.6%) 6. Other Supports (20.7%) 7. Education (24.1%) 	<ol style="list-style-type: none"> 1. Housing (55.0%) 2. Health and Social/Behavior Development (36.8%) 3. Employment (32.5%) 4. Income and Asset-building (32.2%) 5. Other Supports (31.0%) 6. Civic Engagement and Community Involvement (22.5%) 7. Education (19.8%)
Region 5	<ol style="list-style-type: none"> 1. Housing (66.6%) 2. Income and Asset-building (45.3%) 3. Health and Social/Behavior Development (37.3%) 4. Employment (36.5%) 5. Education (25.4%) 6. Other Supports (22.5%) 7. Civic Engagement and Community Involvement (13.2%) 	<ol style="list-style-type: none"> 1. Housing (66.7%) 2. Health and Social/Behavior Development (57.5%) 3. Employment (47.8%) 4. Income and Asset-building (39.1%) 5. Education (30.0%) 6. Civic Engagement and Community Involvement (29.0%) 7. Other Supports (15.0%) 	<ol style="list-style-type: none"> 1. Housing (55.4%) 2. Health and Social/Behavior Development (37.1%) 3. Income and Asset-building (35.9%) 4. Employment (33.8%) 5. Education (22.3%) 6. Other Supports (16.8%) 7. Civic Engagement and Community Involvement (15.7%)
Region 6	<ol style="list-style-type: none"> 1. Housing (51.0%) 2. Income and Asset-building (45.0%) 3. Employment (39.0%) 4. Health and Social/Behavior Development (36.0%) 5. Education (32.0%) 6. Other Supports (23.0%) 7. Civic Engagement and Community Involvement (7.0%) 	<ol style="list-style-type: none"> 1. Health and Social/Behavior Development (69.7%) 2. Housing (66.7%) 3. Employment (47.5%) 4. Income and Asset-building (35.4%) 5. Education (34.3%) 6. Civic Engagement and Community Involvement (32.3%) 7. Other Supports (18.2%) 	<ol style="list-style-type: none"> 1. Housing (47.6%) 2. Health and Social/Behavior Development (42.3%) 3. Employment (34.7%) 4. Income and Asset-building (32.3%) 5. Education (26.6%) 6. Other Supports (16.9%) 7. Civic Engagement and Community Involvement (16.1%)
Region 7	<ol style="list-style-type: none"> 1. Housing (71.0%) 2. Employment (45.1%) 3. Income and Asset-building (43.0%) 4. Health and Social/Behavior Development (42.5%) 5. Other Supports (31.1%) 6. Education (17.6%) 7. Civic Engagement and Community Involvement (14.0%) 	<ol style="list-style-type: none"> 1. Housing (62.2%) 2. Employment (54.8%) 3. Health and Social/Behavior Development (48.9%) 4. Income and Asset-building (43.7%) 5. Education (30.4%) 6. Civic Engagement and Community Involvement (25.2%) 7. Other Supports (14.8%) 	<ol style="list-style-type: none"> 1. Housing (57.7%) 2. Employment (42.1%) 3. Health and Social/Behavior Development (38.4%) 4. Income and Asset-building (36.9%) 5. Other Supports (20.8%) 6. Education (19.5%) 7. Civic Engagement and Community Involvement (15.8%)
Region 8	<ol style="list-style-type: none"> 1. Housing (78.7%) 2. Health and Social/Behavior Development (59.8%) 3. Income and Asset-building (42.6%) 4. Employment (34.9%) 5. Education (27.8%) 6. Other Supports (17.2%) 7. Civic Engagement and Community Involvement (13.0%) 	<ol style="list-style-type: none"> 1. Health and Social/Behavior Development (70.1%) 2. Housing (47.4%) 3. Income and Asset-building (36.1%) 4. Employment (36.1%) 5. Civic Engagement and Community Involvement (35.1%) 6. Education (30.9%) 7. Other Supports (23.7%) 	<ol style="list-style-type: none"> 1. Housing (55.4%) 2. Health and Social/Behavior Development (52.6%) 3. Income and Asset-building (33.4%) 4. Employment (29.1%) 5. Education (23.8%) 6. Civic Engagement and Community Involvement (17.6%) 7. Other Supports (16.4%)

Table 14: Top specific needs under the priority categories identified

Region	Top Specific Needs under the Priority Categories Identified		
	For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
Region 1	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (61.3%) 2. Employment - Higher Paying Jobs or Jobs with Benefits (52.4%) 3. Income and Asset - Budget/Credit/Debit Counseling (42.5%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (66%) 2. Employment - Higher Paying Jobs or Jobs with Benefits (61.1%) 3. Health and Social/Behavior Development - Mental Health service (57.1%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (63.1%) 2. Employment - H Higher Paying Jobs or Jobs with Benefits (56.4%) 3. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (59%)
Region 2	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (50.7%) 2. Income and Asset-building - Financial Issues (71.7%) 3. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (74.2%) 	<ol style="list-style-type: none"> 1. Housing -Decent Affordable Houses to Buy (48%) 2. Health and Social/Behavior Development - Mental Health Service (51%) 3. Income and Asset-building - Budget/Credit/Debit Counseling (63.8%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (47.2%) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (63.2%) 3. Income and Asset-building - Budget/Credit/Debit Counseling (58.4%)
Region 3	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (58.7%) 2. Employment - Finding a job (64.7%) 3. Health and Social/Behavior Development - Mental Health Service or Dental Insurance/Affordable Dental (47.3%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (51.2%) 2. Employment - Finding a Job (66.7%) 3. Income and Asset-building - Financial Issues (65.6%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (57%) 2. Employment - Finding a job (64.7%) 3. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (49.6%)
Region 4	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (53.7%) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (71.9%) 3. Other Supports - Food (64.1%) 	<ol style="list-style-type: none"> 1. Housing - Decent Affordable Houses to Buy (63.3%) 2. Employment - Higher Paying Jobs or Jobs with Benefits (88.9%) 3. Health and Social/Behavior Development - Mental Health Service (60%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (50.3%) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (66.9%) 3. Employment - Higher Paying Jobs or Jobs with Benefits (71.8%)
Region 5	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (61%) 2. Income and Asset-building - Financial Issues (50.5%) 3. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (60.6%) 	<ol style="list-style-type: none"> 1. Housing - Decent Affordable Houses to Buy (51.2%) 2. Health and Social/Behavior Development - Mental Health Service (61.4%) 3. Employment - Higher Paying Jobs or Jobs with Benefits (59.1%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (56%) 2. Health and Social/Behavior Development - Mental Health Service (55.8%) 3. Income and Asset-building - Financial Issues (46.7%)
Region 6	<ol style="list-style-type: none"> 1. Housing - Home Repair or Utility Assistance (37.8%) 2. Income and Asset-building - Financial Issues (50%) 3. Employment - Finding a job (52.6%) 	<ol style="list-style-type: none"> 1. Health and Social/Behavior Development - Mental Health Service (61.7%) 2. Housing - Home Repair (43.2%) 3. Employment - Higher Paying Jobs or Jobs with Benefits (60%) 	<ol style="list-style-type: none"> 1. Housing - Home Repair (39.8%) 2. Health and Social/Behavior Development - Mental Health Service (57.3%) 3. Employment - Finding a job or Higher Paying Jobs or Jobs with Benefits (44.7%)
Region 7	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (67.1%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance or Utility Assistance (46.2%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (62.7%)

	<ol style="list-style-type: none"> 2. Employment - Higher Paying Jobs or Jobs with Benefits (63.4%) 3. Income and Asset-building - Financial Issues (56.4%) 	<ol style="list-style-type: none"> 2. Employment - Finding a job or Higher Paying Jobs or Jobs with Benefits (58.1%) 3. Health and Social/Behavior Development - Health Insurance/Affordable Health Care (52.8%) 	<ol style="list-style-type: none"> 2. Employment - Higher Paying Jobs or Jobs with Benefits (61.7%) 3. Health and Social/Behavior Development - Health Insurance/Affordable Health Care (53.9%)
Region 8	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (72.3%) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (67%) 3. Income and Asset-building - Financial Issues (67.9%) 	<ol style="list-style-type: none"> 1. Health and Social/Behavior Development - Mental Health Service (56.5%) 2. Housing - Decent Affordable Houses to Buy (57.6%) 3. Income and Asset-building - Budget/Credit/Debit Counseling (58.3%) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (62.3%) 2. Health and Social/Behavior Development - Mental Health Service or Dental Insurance/Affordable Dental (61.1%) 3. Income and Asset-building - Financial Issues (63.7%)

Table 15: Specific needs identified through specific need-focused comparison by region

Region	Specific Needs Identified Through Specific Need-Focused Comparison		
	For Low-Incomes	For Non-Low-Incomes	For the Community (including Low-Incomes and Non-Low-Incomes)
Region 1	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (119) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (112) 3. Other Needs - Food (110) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (70) 2. Health and Social/Behavior Development - Mental Health Service (52) 3. Housing - Decent Affordable Houses to Rent (52) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (190) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (160) 3. Other Needs - Food (151)
Region 2	<ol style="list-style-type: none"> 1. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (49) 2. Health and Social/Behavior Development - Mental Health Service (47) 3. Other Needs - Food (46) 	<ol style="list-style-type: none"> 1. Other Needs - Public Transportation (35) 2. Other Needs - Food (31) 3. Income and Asset-Building - Budget/Credit/Debit Counseling (30) 	<ol style="list-style-type: none"> 1. Other Needs - Food (77) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (74) 3. Health and Social/Behavior Development - Mental Health Service (73)
Region 3	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (84) 2. Housing - Utility Assistance (62) 3. Other Needs - Food (60) 	<ol style="list-style-type: none"> 1. Civic Engagement and Community Involvement - Recreational Activities (25) 2. Housing - Rental Assistance (22) 3. Civic Engagement and Community Involvement - Youth Activities (22) 	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (106) 2. Housing - Utility Assistance (77) 3. Other Needs - Food (77)
Region 4	<ol style="list-style-type: none"> 1. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (87) 2. Other Needs - Food (82) 3. Health and Social/Behavior Development - Visions (80) 	<ol style="list-style-type: none"> 1. Civic Engagement and Community Involvement - Recreational Activities (20) 2. Housing - Decent Affordable Houses to Buy (19) 3. Health and Social/Behavior Development - Mental Health Service (18) 	<ol style="list-style-type: none"> 1. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (101) 2. Health and Social/Behavior Development - Visions (93) 3. Other Needs - Food (93)
Region 5	<ol style="list-style-type: none"> 1. Housing - Rental Assistance (128) 2. Other Needs - Food (127) 3. Health and Social/Behavior Development - Dental 	<ol style="list-style-type: none"> 1. Health and Social/Behavior Development - Mental Health Service (54) 2. Civic Engagement and Community Involvement - Safe 	<ol style="list-style-type: none"> 1. Other Needs - Food (166) 2. Housing - Rental Assistance (164) 3. Health and Social/Behavior Development - Mental Health Service (158)

	Insurance/Affordable Dental (117)	Neighborhoods, Sidewalks, Parks (53) 3. Housing - Decent Affordable Houses to BUY (42)	
Region 6	1. Other Needs - Food (27) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (25) 3. Income and Asset-Building - Financial Issues (22)	1. Civic Engagement and Community Involvement - Youth Activities (33) 2. Civic Engagement and Community Involvement - Recreational Activities (31) 3. Health and Social/Behavior Development - Mental Health Service (29)	1. Health and Social/Behavior Development - Mental Health Service (51) 2. Civic Engagement and Community Involvement - Youth Activities (48) 3. Civic Engagement and Community Involvement - Recreational Activities (45)
Region 7	1. Other Needs - Food (105) 2. Housing - Rental Assistance (98) 3. Housing - Utility Assistance (82)	1. Civic Engagement and Community Involvement - Youth Activities (29) 2. Health and Social/Behavior Development - Health Insurance/Affordable Health Care (28) 3. Civic Engagement and Community Involvement - Safe neighborhoods, sidewalks, parks (28)	1. Other Needs - Food (127) 2. Housing - Rental Assistance (116) 3. Housing - Utility Assistance (100)
Region 8	1. Housing - Rental Assistance (81) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (77) 3. Income and Asset-Building - Financial Issues (74)	1. Health and Social/Behavior Development - Mental Health Service (26) 2. Civic Engagement and Community Involvement - Recreational Activities (24) 3. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (22)	1. Health and Social/Behavior Development - Mental Health Service (99) 2. Health and Social/Behavior Development - Dental Insurance/Affordable Dental (99) 3. Housing - Rental Assistance (91)

4. Conclusions

Community Action Agencies (CAAs) have a mandated obligation to conduct community needs assessments every three years. These assessments serve the purpose of uncovering the root causes and conditions of poverty within their respective communities. Furthermore, they aim to identify the existing resources available for addressing the unmet needs of the most vulnerable residents in these communities. Through these community needs assessments, CAAs gather vital information that informs their strategic planning and enables them to provide the most effective services to assist their communities.

In this study, the survey responses from low-income respondents were separated from the responses from non-low-income participants, which allows the research team to compare them and then identify the similarity, difference, and uniqueness of them in order to ensure the validity and accuracy of the survey study and minimize potential bias. Additionally, two comparison methods were used, i.e., category-focused and specific need-focused comparisons, which allows the research team not only to identify the top specific needs under the seven need categories, including *Employment, Income and Asset-Building, Education, Housing, Health and Social/Behavior Development, Civic Engagement, and Other Supports*, through the category-focused comparison,

but also to find out the top specific needs, regardless of their categories, through the specific need-focused comparison.

The key findings and conclusions from the 2023 needs assessment study are summarized below, along with considerations, recommendations, and suggestions.

- The findings from the previous needs assessment conducted in 2020 indicated that the three most frequently mentioned needs are “*Rental Assistance*”, “*Dental Insurance/Affordable Dental*”, and “*Food*”. Significantly, the priority needs for low-income people today (in 2023) have remained unchanged, even though the causes of such needs may have shifted based on the analysis of qualitative results. For example, “**Rental Assistance**” remains the **1st priority need** among people experiencing poverty throughout the state under the category of “**Housing**”.
- Inconsistencies between the responses from low-income or non-low-income respondents were found, which reflect distinct needs within these two groups. For example, the **1st priority need** for the non-low-income respondents is “**Mental Health Service**”, while “*Rental Assistance*” stands as the top need for the low-income people, as well as the broader community, including both low-income and non-low-income people.
- Individuals and families with higher incomes tend to prioritize Civic Engagement and Community Involvement, including aspects like “**Recreational Activities**” and “**Safe Neighborhoods, Sidewalks, Parks**”. Conversely, those with lower incomes are more inclined to place greater emphasis on fundamental necessities such as “*Rental Assistance*”, “*Food*”, and “*Dental Insurance/Affordable Dental*”. This divergence in priorities reflects varying needs and concerns across income levels.
- Which results should be used by the CAAs (i.e., the results for low-incomes, non-low-incomes, or the community, or the results obtained from the category-focused and specific need-focused comparison methods) depends on the specific focus and priorities of the CAAs, e.g.,
 - Use the results for low-income people, if the CAAs’ primary focus enters on people experiencing poverty,
 - Use the results for non-low-income people, if the CAAs focus on the people whose household incomes exceed the 200% poverty line,
 - Use the results for the community, if the CAAs prioritize the well-being of the entire community as a whole (including low-income and non-low-income people),
 - Use the results obtained from the category-focused comparison method, if the CAAs focus more on the seven categories of needs than the specific needs,
 - Use the results obtained from the specific need-focused method, if the CAAs focus more on the specific needs regardless of their categories.

The findings of the needs assessment can also be shared with other organizations to maximize the study's impact and benefits.

- Increased living costs and inflation have emerged as significant contributing factors to the causes of poverty across the state, and they could also be the key drivers behind the 1st

priority need for “Rental Assistance”. The potential causes and conditions of poverty identified within the state, based on an analysis of the qualitative data collected, are listed below in order of frequency (with the most frequently mentioned causes listed first). It's important to note that additional secondary statistical data from other organizations is required in order to conduct a comprehensive analysis of poverty characteristics and refine the understanding of poverty causes.

1. Increasing living costs/Inflation
2. Disability, Mental Illness, Severe Anxiety/Depression, etc.
3. Childcare Issue for Working Parents
4. Family Instability
5. Less/No Skills for Jobs (with better pay and benefits)
6. Lack of Affordable Transportation (to and from work)
7. Generational Poverty
8. Lack of Education
9. Bad Record/Background

Appendix A.1: Survey Questionnaire Example

North Dakota Community Needs Assessment Questionnaire (For Region 1 - Williston)

To answer the survey question, please check the small box in front of each need (see an example below). The bulleted list under each need provides more information/explanation for the need.

- Finding a job
- Finding a full-time job
 - Applying for jobs
 - Writing a resume
 - Interviewing for a job
 - Getting appropriate clothing for a job
- Higher paying jobs or jobs with benefits
- More jobs with better pay and benefits

You may also scan the QR code below and work on the survey online.



Section 1 – Basic Demographic Information: (Check the respond that best represents you)

- 1.1 Do you live in State of North Dakota? Yes No
- 1.2 What County is your household living in? _____
- 1.3 What is your gender?
 Male Female Non-binary/third gender
 Prefer to self-describe _____ Prefer not to say
- 1.4 What is your age range?
 Under 18 18-24 25-39 40-59 60-64 65-79 80 or older
- 1.5 Do you or a member of your household have child(ren) under age 18 years old?
 Yes No Currently pregnant
- 1.6 What best describes your household?
 Two parents Single person Multifamily household
 Single parent Male Single parent Female Two adults no children
 Grandparent(s) raising grandchildren Other _____ (Please specify)
- 1.7 How many people live in your household, including child(ren) under 18 years old? _____
- 1.8 What is your race? (select all that apply)
 Asian or Pacific Islander Black/African American
 Indian/Native American White/Caucasian
 Other _____ (Please specify)
- 1.9 What is your ethnicity?
 Non-Hispanic/Non-Latin(a) (o) (x) Hispanic/Latin(a) (o) (x)
- 1.10 What is your TOTAL household income last year, including any type of financial aid for disabilities, social security, child support, food stamps, etc.?
 Less than \$10,000 \$10,001-\$20,000 \$20,001-\$30,000
 \$30,001-\$40,000 \$40,001-\$50,000 \$50,001-\$60,000
 \$60,001-\$70,000 \$70,001-\$80,000 \$80,001-\$90,000
 \$90,001-More Prefer not to answer
- 1.11 What language is spoken in your home?
 English Spanish English and Spanish
 Other _____ (Please specify)
- 1.12 What is your highest level of education completed?
 Less than 9th grade 9th – 12th grade (no diploma)
 High School Diploma/GED Technical School/Vocational Technical School
 Some college (no degree) Associate's degree
 Bachelor's degree Graduate/Professional
 Other _____ (Please specify)
- 1.13 What is your current employment status?
 Full time Part time Seasonal/day labor
 Not working/looking Not working/not looking Apprenticeship
 Retired Self-employed Other _____ (Please specify)

1.14 What is your current housing status?

- Own Rent Homeless Hotel/motel
 Nursing/long term care Assisted living Group home
 Staying with friends/family Other _____ (Please specify)

1.15 What is your role in the community? (Please select the best choice which fits your role when completing this survey)

- Client of agency
(Have received service from agency. Example – Tax preparation, rent/utility assistance, food program, Head Start, etc.)
- Agency Board Member Agency Volunteer
- Representative of an educational institution General Public
(Public or private school, college, technical school etc.) (Have NOT received services from agency)
- Representative of a government entity Representative of a private organization
(City, county, state, or federal) (Business, local civic group)
- Representative of a faith-based organization Representative of a community-based organization
(Church or other religious organization) (Nonprofit entities providing direct service)
- Other _____ (Please specify)

Section 2 – Specific Needs: (Please check all the boxes that indicate the needs for you, your family, and/or your community.)

2.1 EMPLOYMENT

DO NOT have any employment needs right now (If so please skip this section and go to Section 2.2)

.OR.

DO have employment needs right now (If so, please check all that apply below)

<p><input type="checkbox"/> Job Training</p> <ul style="list-style-type: none">• Career path services introduction• Technical skills to find work• Soft skills to keep a job (e.g., good communication skills, etc.)• Training for the types of jobs available in the area• Knowledge of available employment resources• Readiness skills to be able to work <p><input type="checkbox"/> Finding a job</p> <ul style="list-style-type: none">• Finding a full-time job• Applying for jobs• Writing a resume• Interviewing for a job• Getting appropriate clothing for a job <p><input type="checkbox"/> Higher paying jobs or jobs with benefits</p> <ul style="list-style-type: none">• More jobs with better pay and benefits <p><input type="checkbox"/> Background Check</p> <ul style="list-style-type: none">• Criminal background• Offender status <p><input type="checkbox"/> Other needs or comments under this category (Please specify):</p> <hr/> <hr/>

2.2 INCOME AND ASSET-BUILDING

DO NOT have any financial needs right now (If so please skip this section and go to Section 2.3)

.OR.

DO have financial needs right now (If so, please check all that apply below)

<input type="checkbox"/> Free Income Tax Preparation <ul style="list-style-type: none">• Filling out tax forms
<input type="checkbox"/> Gambling Counseling
<input type="checkbox"/> Budget/Credit/Debt Counseling <ul style="list-style-type: none">• Information on how to access free credit counseling• Opening a checking or savings account• Financial literacy/planning• Understanding credit scores• Anonymous and confidential savings counseling• Anonymous and confidential budget counseling• Foreclosure/bankruptcy/repossession problems
<input type="checkbox"/> Financial Issues <ul style="list-style-type: none">• Divorce problems• Child support problems• Problems with utility or telephone company• Education on how to build assets.
<input type="checkbox"/> Other needs or comments under this category (Please specify): <hr/> <hr/>

2.3 EDUCATION

DO NOT have any education needs right now (If so please skip this section and go to Section 2.4)

.OR.

DO have education needs right now (If so, please check all that apply below)

<input type="checkbox"/> Early Childhood Education Programs <ul style="list-style-type: none">• Preschool activities for child(ren) to develop school readiness skills
<input type="checkbox"/> GED Classes <ul style="list-style-type: none">• Getting a high school diploma or GED (General Education Development)/HSED (High School Equivalency Diploma)• High school transition coordination
<input type="checkbox"/> English as a Second-Language Classes
<input type="checkbox"/> Computer Skills Training <ul style="list-style-type: none">• Learning how to use a computer
<input type="checkbox"/> Literacy Classes <ul style="list-style-type: none">• Improving communication or language skills
<input type="checkbox"/> Technical and Vocational Training <ul style="list-style-type: none">• Getting a two-year college degree• Choosing a technical school program• Counseling to prepare students for technical school or college• Certificate/degree programs offered locally
<input type="checkbox"/> Childcare <ul style="list-style-type: none">• Parenting Education• Affordable high-quality childcare options

<input type="checkbox"/> Paying for education <ul style="list-style-type: none"> • Paying for post-secondary education programs (e.g. Associate's, Bachelor's Degrees) • Completing college aid forms (including FAFSA forms (Free Application for Federal Student Aid)) <input type="checkbox"/> Life Skills <ul style="list-style-type: none"> • Help choosing a career • Character education (i.e. anti-bulling, etc.) <input type="checkbox"/> Other needs or comments under this category (Please specify): <hr/> <hr/>

2.4 HOUSING

DO NOT have any housing needs right now (If so please skip this section and go to Section 2.5)

.OR.

DO have housing needs right now (If so, please check all that apply below)

<input type="checkbox"/> Decent Affordable Houses to RENT <ul style="list-style-type: none"> • Addressing housing discrimination <input type="checkbox"/> Decent Affordable Houses to BUY <ul style="list-style-type: none"> • Mortgage Assistance • Counseling resources for homeowners • A down payment/closing costs to buy a home • Qualifying for a loan to buy a home <input type="checkbox"/> Weatherization (home energy improvement) <ul style="list-style-type: none"> • Energy efficiency improvements and education (insulation, reducing heat waste, etc.) <input type="checkbox"/> Home Repair <ul style="list-style-type: none"> • Programs to provide free home repair • Long-term care/home care services • Basic home repair/property maintenance skills <input type="checkbox"/> Home Buyer Education <ul style="list-style-type: none"> • Home ownership education <input type="checkbox"/> Handicap Accessibility Housing <ul style="list-style-type: none"> • Changes to my home for a person with disabilities <input type="checkbox"/> Senior Citizens Housing <ul style="list-style-type: none"> • Income based rental housing for seniors <input type="checkbox"/> Rental Assistance <ul style="list-style-type: none"> • Rent deposits • Rent payments • Renter/tenant rights and responsibilities education • More monthly rental assistance programs <input type="checkbox"/> Utility Assistance <ul style="list-style-type: none"> • Utility deposit programs <input type="checkbox"/> Other needs or comments under this category (Please specify): <hr/> <hr/>
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2.5 HEALTH AND SOCIAL/BEHAVIOR DEVELOPMENT

DO NOT have any health needs right now (If so please skip this section and go to Section 2.6)

.OR.

DO have health needs right now (If so, please check all that apply below)

<input type="checkbox"/> Health Insurance/Affordable Health Care <ul style="list-style-type: none">• Paying for medicine and prescriptions• Long-term health care• Chronic Illness• AIDS/HIV• STD's (Sexually Transmitted Diseases)
<input type="checkbox"/> Health Education Services <ul style="list-style-type: none">• Nutritional counseling• Healthy eating habits• Early childhood nutrition education• Education on maintaining personal hygiene• Answering health insurance questions• Preventative healthcare
<input type="checkbox"/> Substance Abuse Counseling/Treatment <ul style="list-style-type: none">• Drug or alcohol problem
<input type="checkbox"/> Mental Health Service <ul style="list-style-type: none">• Stress, depression, or anxiety• Post-Traumatic Stress Disorder (PTSD)
<input type="checkbox"/> Teenage Pregnancy/Family Planning <ul style="list-style-type: none">• Birth control• Good medical care before baby is born
<input type="checkbox"/> Dental Insurance/Affordable Dental <ul style="list-style-type: none">• Payment assistance programs for adult dental services• Paying for regular dental checkups
<input type="checkbox"/> Elder Care <ul style="list-style-type: none">• Hypertension (High blood pressure)• Diabetes• Hearing care• Heart Disease
<input type="checkbox"/> Veterans Services
<input type="checkbox"/> Visions <ul style="list-style-type: none">• Vision assistance programs for adults• Paying for glasses
<input type="checkbox"/> Child Immunizations <ul style="list-style-type: none">• Vaccines for children regular check-ups, developmental screens, or physicals
<input type="checkbox"/> Disability/Body Issues <ul style="list-style-type: none">• Assistance for child diagnosed with disability• Assistance for adult diagnosed with disability• Prosthesis• Medical equipment (i.e. wheelchair, crutch, hearing aids, etc.)

Abuse/Violence protection

- Protection in domestic violence situations
- Physical, emotional, or sexual abuse

Other needs or comments under this category (Please specify):

2.6 CIVIC ENGAGEMENT AND COMMUNITY INVOLVEMENT

DO NOT have any community needs right now (If so please skip this section and go to Section 2.7)

.OR.

DO have community needs right now (If so, please check all that apply below)

Safe neighborhoods, sidewalks, parks

Additional health care facilities (Doctor's offices, Clinics, Pharmacies)

Homeless Shelter

- Getting emergency shelter
- Community supports for homeless families

Senior Activities

Recreational Activities

Youth Activities

Crime Prevention

Legal Assistance

- Family/Child Abuse
- Citizenship classes
- Deportation or immigration issues

Volunteer Opportunities

- Knowledge on civic activities
- Joining neighborhood associations, community boards, advisory groups or similar organizations

Other needs or comments under this category (Please specify):

2.7 OTHER SUPPORTS

DO NOT have any other supporting needs right now (If so please skip this section and go to Section 2.8)

.OR.

DO have other supporting needs right now (If so, please check all that apply below)

Availability/Access to fresh food

Community Gardens

Food

Prisoner Discharge Services

Public Transportation

- Public Transportation to work, school, health service, etc.

Vehicle Repair Assistance

Access to services (WIC, SNAP, SSI, etc.)

- WIC (Special Supplemental Nutrition Program for Women, Infants, and Children)
- SNAP (Supplemental Nutrition Assistance Program)
- SSI (Supplemental Security Income)

Clothing

Internet/Access to Affordable Broadband

Burial Costs

Children with special needs

Other needs or comments under this category (Please specify):

2.8 OVERALL NEEDED (Please mark **THREE** most important needs to you, your family, and/or your community)

- Employment
- Income and Asset-building
- Education
- Housing
- Health and Social/Behavior Development
- Civic Engagement and Community Involvement
- Other Supports

2.9 The current programs/services provided by your local CAA are listed below. What is the MOST important program/services you would like to see continued in your community? (Please check all that apply)

Housing stabilization assistance

- Rent Assistance
- Security Deposit
- Supportive Services for Veteran Families – services for Veterans who are homeless or at risk of being homeless
- Utility assistance (including utility deposits) – past due gas/electrical bills.

Weatherization program

- Energy Efficiency Improvements and Education
- Furnace and Water Heater Repair/Replacement
- Cooling Assistance (air conditioning)

Helping Hands Program Helps low-income homeowners with minor home improvements

Representative Payee case management

- Provides financial case management to Social Security beneficiaries with disabilities to ensure that the basic needs of the clients are met – food, clothing, and shelter. Each client is guided by staff to establish a monthly budget, pay the monthly bills

Volunteer Income Tax Assistance (VITA)

- Offers free tax preparation services for low income individuals, individuals with a disability and elderly. This program generally runs from the beginning of February through April 15th.

Commodity Senior Foods Program

- Distributes non-perishable, shelf-stable commodity foods to low income elderly households.

Senior Companions Program

- Volunteers aged 60 and older aid and provide friendship to seniors and other individuals who have difficulty with daily living tasks.

Other programs/services expected from your local CAA .OR. any other comments (Please specify):

2.10 COVID and INDOOR ENVIRONMENTAL QUALITY (IEQ)

a. Have you been affected by the COVID-19 Pandemic? (select all that apply)

No Yes, I lost my job.

Yes, my income was reduced Yes, my health was affected.

Yes, someone close to me was affected.

Other _____ (Please specify)

b. Are you concerned about the Indoor Environmental Quality (IEQ) of your home? - Indoor Environment Quality (IEQ) refers to the conditions inside a building, including Indoor Air Quality (IAQ), lighting, acoustics, and thermal comfort.

Not at all concerned	Slightly concerned	Moderately concerned	Very concerned	Extremely concerned
<input type="checkbox"/>				

c. Have you ever tried to improve the Indoor Environmental Quality (IEQ) of your home, such as temperature controlling, soundproof, window shades, air purifier, opening windows, etc.?

Yes, I have No, I haven't No, I haven't but I will

d. Did you know poor Indoor Environmental Quality (IEQ) could negatively affect the health and cognitive functioning (thinking skills) of you and your child(ren)?

I knew very well I knew a little bit I didn't know until now

e. Now that you are aware of the importance of Indoor Environmental Quality (IEQ), if this question "are you concerned about the IEQ of your home?" is asked again, what is your answer?

Not at all concerned	Slightly concerned	Moderately concerned	Very concerned	Extremely concerned
<input type="checkbox"/>				

Section 3 – Additional Feedback:

3.1 Any additional feedback or comments related to needs in your community?

3.2 Are you willing to be contacted by the Community Action Agencies to further discuss needs in your community?
 Yes No

If yes, please provide your contact information, including your name, phone number, and/or email address in the attached form (Last page of the survey).

Thank you for your participation!

Appendix A.2: Consent Form



Community Action Partnership of North Dakota
3233 University Drive South
Fargo, ND 58104
(701) 232 2452



Civil, Construction and Environmental
Engineering
1410 North 14th Avenue,
Civil and Industrial Engineering 202M
Fargo, ND 58108-6050
(701) 231 8822

Needs Assessment Study of Low-Income North Dakota Individuals and Families

This study is being conducted by: The Community Action Partnership of North Dakota (CAPND) and a research team at North Dakota State University (NDSU) led by Dr. Yao Yu and Dr. Zhili Gao from the Department of Civil, Construction and Environmental Engineering at NDSU (yao.yu@ndsu.edu or 701-231-8822).

Key Information about this study:

This consent form is designed to inform you about the study you are being asked to participate in. Here you will find a brief summary about the study; however you can find more detailed information later on in the form.

If you are a resident of North Dakota and at least 18 years old, we kindly request your participation in the North Dakota Community Needs Assessment by completing our survey questionnaires. Your input will help us better understand the needs of people experiencing poverty in the state. During the survey, you will be prompted to share your contact information, such as your name, phone number, and/or email address, if you consent to be contacted by the CAPND for participating in a focus group to further discuss the needs of your community. Your contact information will be gathered through a separate survey form to ensure the protection of your privacy. Additionally, the collected data will only be accessed by our research team members from CAPND and NDSU. The questionnaires should take approximately 10 minutes or less to complete. We greatly appreciate your time and input.

Why am I being asked to take part in this study?

The North Dakota Community Action Agencies (CAAs) are nonprofit organizations that were established under the Economic Opportunity Act of 1964 to combat poverty in America. According to the new National Community Action Organizational Performance Standards, the CAAs are required to conduct needs assessments every three years. The most recent statewide needs assessment study was conducted in 2020, and it is now time to conduct another round of needs assessment to gain a better understanding of the current and actual needs of individuals and families experiencing poverty. The assessment results will be used by the Community Action Partnership of North Dakota (CAPND) and its community partners for planning to provide high-quality services to families and communities in North Dakota.

What will I be asked to do?

Version date: 03/28/2023

We will ask you to participate in a survey by answering questions to indicate the needs for you, your family, and/or your community in seven different categories, including Employment, Income and Asset-Building, Education, Housing, Health and Social/Behavior Development, Civic Engagement and Community Involvement, and Other Needs/Supports.

Where is the study going to take place, and how long will it take?

The survey can be completed either in person at any of the Community Action Agency's offices across the state using a paper form, or online through a survey questionnaire. The survey is designed to take approximately 10 minutes or less to complete.



What are the risks and discomforts?

No known risks or discomforts are involved. We know it is not possible to identify all potential risks in research; however, reasonable safeguards have been taken to minimize potential risks. If new findings develop during the course of the research which may change your willingness to participate, we will tell you about these findings.



What are the expected benefits of this research?

Societal Benefits: The outcomes of the assessment can be leveraged by the Community Action Partnership of North Dakota (CAPND) and its community partners to strategically plan and provide high-quality services to families and communities throughout North Dakota.

Do I have to take part in this study?

Your participation in this research is your choice. If you decide to participate in the study, you may change your mind and stop participating at any time without penalty or loss of benefits to which you are already entitled.

What are the alternatives to being in this study?

Instead of being in this research, you may choose not to participate.



Who will have access to my information?

During the survey, you will be prompted to share your contact information, such as your name, phone number, and/or email address, if you consent to be contacted by the CAPND for participating in a focus group to further discuss the needs of your community. Your contact information will be gathered through a separate survey form to ensure the protection of your privacy. The collected data will be accessed only by our research team members and will be kept confidential. It will be used solely for the purpose of this study and will not be available to anyone outside the research team at any time. Only summary results that cannot be used to identify any individual will be disseminated through a report of this research, seminars, posters, invited talks, etc.



Will we receive any compensation for participating in the study?

The incentive for participating in the study may vary depending on the Community Action Agency (CAA) in your region. Some CAAs may offer a chance to win a gift card as a means of encouraging participation. To learn more about the specific incentive provided by the CAA in your region, please visit <https://www.capnd.org/aboutus/> for contact information.



What if we have questions?

Before you decide whether you'd like to participate in this study, please ask any questions that come to mind now. Later, if you have questions about the study, you can contact Dr. Yao Yu at 701-231-8822 or yao.yu@ndsu.edu.

What are my rights as a research participant?

You have rights as a research participant. All research with human participants is reviewed by a committee called the *Institutional Review Board (IRB)* which works to protect participant's rights and welfare. If you have questions about your rights, an unresolved question, a concern or complaint about this research you may contact the IRB office at 701.231.8995, toll-free at 855-800-6717 or via email (ndsu.irb@ndsu.edu).

Documentation of Informed Consent:

You are freely making a decision whether to be in this research study.

Checking this box and continuing the survey mean that

1. you have read and understood this consent form
2. you have had your questions answered, and
3. you have decided to be in the study.

Appendix A.3: Contact Information Collecting Form

For 2023 North Dakota Community Needs Assessment Questionnaire
(For Region 1 – Williston)

- If you answered "No" to Question 3.2, you do not need to provide any contact information and may stop here.
- If you answered "Yes" to Question 3.2 and would like to be contacted by the Community Action Agencies to further discuss the needs in your community, please provide your contact information below, including your name, phone number, and/or email address. A staff member from the Community Action Agencies will use this information to contact you about participating in a focus group to further discuss the needs of your community in the near future. Please note that the information you provide will be kept confidential and used solely for the purpose of this study.

Your Name (First, Last – please print): _____

Your Email and/or Phone Number:

Thank you for your participation!

Appendix B: Number of Total Responses Collected up to 08/31/2023

Region	County	Total Responses	Number of Completed Surveys	Number of Effective Non-Low-Income Responses	Number of Effective Low-Income Responses	Total Sample Size Required in Each Region
		[A]*	[B]*	[C]*	[D]*	[E]*
Region 1 - Williston	Divide	8	8	3	5	316
	Williams	467	438	162	276	
	Mckenzie	39	36	18	18	
	Unknown	99	16	3	13	
	Total	613	498	186	312	
Region 2 - Minot	Bottineau	8	7	2	5	369
	Burke	4	4	2	2	
	McHenry	9	8	4	4	
	Mountrail	11	11	3	8	
	Pierce	1	1	0	1	
	Renville	3	3	0	3	
	Ward	223	210	112	98	
	Unknown	34	3	1	2	
	Total	293	247	124	123	
Region 3 - Devils Lake	Benson	52	51	10	41	359
	Cavalier	3	3	0	3	
	Eddy	8	8	5	3	
	Ramsey	155	150	41	109	
	Rolette	61	60	17	43	
	Towner	5	5	1	4	
	Unknown	30	16	6	10	
	Total	314	293	80	213	
Region 4 - Grand Forks	Grand Forks	194	178	47	131	373
	Nelson	30	30	9	21	
	Pembina	27	24	12	12	
	Walsh	43	42	12	30	
	Unknown	35	18	7	11	
	Total	329	292	87	205	
Region 5 - Fargo	Cass	535	494	175	319	378
	Ransom	17	15	5	10	
	Richland	29	27	9	18	
	Sargent	16	16	6	10	
	Steele	9	9	3	6	
	Traill	16	16	6	10	
	Unknown	100	16	3	13	
	Total	722	593	207	386	
	Barnes	23	22	12	10	362

Region 6 - Jamestown	Dickey	1	1	0	1	
	Foster	9	7	6	1	
	Griggs	4	4	1	3	
	LaMoure	5	5	3	2	
	Logan	5	5	1	4	
	McIntosh	8	8	6	2	
	Stutsman	139	129	60	69	
	Wells	10	10	7	3	
	Unknown	44	8	3	5	
	Total	248	199	99	100	
Region 7 - Bismarck	Burleigh	186	173	70	103	374
	Emmons	14	14	4	10	
	Grant	5	5	1	4	
	Kidder	10	9	7	2	
	McLean	14	14	8	6	
	Mercer	19	18	7	11	
	Morton	74	70	31	39	
	Oliver	4	4	1	3	
	Sheridan	5	5	0	5	
	Sioux	8	7	1	6	
	Unknown	46	9	5	4	
Total	385	328	135	193		
Region 8 - Dickinson	Adams	17	14	5	9	355
	Billings	11	10	1	9	
	Bowman	5	4	1	3	
	Dunn	16	15	6	9	
	Golden Valley	2	2	2	0	
	Hettinger	7	7	3	4	
	Slope	3	3	1	2	
	Stark	217	205	78	127	
	Unknown	45	6	0	6	
	Total	323	266	97	169	
Total		3227	2716	1015	1701	2,886

*[A]: Number of total responses collected from paper and online surveys.

*[B]: Number of effective survey responses, defined as those where more than 50% of survey questions have been completed.

*[C]: Number of effective survey responses completed by non-low-income individuals, such as agency board members, agency volunteers, representatives of a government entity, a private organization, a faith-based organization, or a community-based organization, as well as members of the general public, whose household incomes are higher than the 200% poverty level.

*[D]: Number of effective survey responses completed by low-income individuals, determined by analyzing the answers to questions 1.6, 1.7, and 1.10, based on the 200% poverty level.

*[E]: Required number of survey responses from low-income people in each region.

Appendix C: Online Survey Links and QR Codes

Region 1 – Williston

Qualtrics Link: https://ndstate.co1.qualtrics.com/jfe/form/SV_9M51JaZHPKHZPi6

QR Code:



Region 2 - Minot

Qualtrics Link: https://ndstate.co1.qualtrics.com/jfe/form/SV_cIpj4H7LYuPAkG

QR Code:



Region 3 – Devils Lake

Qualtrics Link: https://ndstate.co1.qualtrics.com/jfe/form/SV_0xeWK6ekX206D5A

QR Code:



Region 4 – Grand Forks

Qualtrics Link: https://ndstate.co1.qualtrics.com/jfe/form/SV_9NB0CfpiBFRsRuu

QR Code:



Region 5 – Fargo

Qualtrics Link: https://ndstate.co1.qualtrics.com/jfe/form/SV_3xBRHsuan3c0Giy

QR Code:



Region 6 – Jamestown

Qualtrics Link: https://ndstate.co1.qualtrics.com/jfe/form/SV_3JJ6fOsrn5jeTt4

QR Code:



Region 7 - Bismarck

Qualtrics Link: https://ndstate.co1.qualtrics.com/jfe/form/SV_5h7vVec2fRf3Qz4

QR Code:



Region 8 - Dickinson

Qualtrics Link: https://ndstate.co1.qualtrics.com/jfe/form/SV_6YiEVRHE7VhWNYq

QR Code:



Appendix D: Qualitative Data Collected through Focus Group Meetings

Question 1: How do you define poverty?	
Region 1/8 (06/15/2023)	<ul style="list-style-type: none"> • Can't provide for your family's basic needs. • Can't pay all your bills. <p>Someone low income, not able to pay bills, not being able to provide for you or family basic needs-food, shelter, medicine, levels are set for state and federal poverty levels is more of a bureaucratic way of looking at it. Lost birth certificate, ss card, ID, transportation, do not have a place to take a bath or shower, clean clothing to be able to show up for a job, unable to pass a drug test, background check, no references. With mental health or substance use have other needs that employees need that employers wont' accommodate for a day off or time to self if they are getting overwhelmed, or needing to get kids from daycare, or time off for court, regular physical health being chronic or acute without insurance and puts them in a financial strain. Economic factors- markets oil goes down and unemployment goes up.</p> <ul style="list-style-type: none"> • Unable to meet basic needs
Region 2	<ul style="list-style-type: none"> • Can't afford food. Food pantry is open once a month. • Not having access to showering facilities • No affordable housing • Available Housing is vacant or has unlivable conditions due to health and safety issues. • Not being able to keep up with rent, utilizes, and food prices due to inflation. • Making less than the average cost of living. • Not being able to live comfortable off the money you make or have.
Region 2 (SSVF)	<ul style="list-style-type: none"> • Hard times/bad luck • No income, no savings
Region 3 (06/07/2023)	<ul style="list-style-type: none"> • Can't provide basic needs for family. • Always worried about how you're going to pay for essentials and living in fear. • A person making just enough to get by.
Region 4 (RRVCA) (06/29/2023)	<ul style="list-style-type: none"> • Low-income families, Used Clothes, Lack of work in the area, low-income area of housing, due to poverty and/or health • Not being able to live a normal life in regard to food, living arrangement, healthcare, family. • Not being able to afford rent, can't afford food, no money. • Living in low-income housing • Lack of employment; plus to apply for jobs are all online applications and seniors do not have computers or computer skills to apply, scan and upload documents • Old age, medical issues • In regard to housing: <ul style="list-style-type: none"> ○ Goes by income; not able to decline first available unit so area of housing may be limited. ○ I was on the housing list for a year. ○ Some local low-income housing units are in areas of crime, homeless population, broken windows. ○ Choices are rare with the low-income population. ○ So far, the housing management has been kind. • Utility costs hurt during the winter if cost are tenant charges.
Region 5	<ul style="list-style-type: none"> • 150th percentile of median income.

(SENDCAA) (06/07/2023)	<ul style="list-style-type: none"> • Living paycheck to paycheck. • It's an individualistic definition – it looks different for most people.
Region 6 (06/27/2023)	<ul style="list-style-type: none"> • Not having enough income to meet daily living expenses.
Region 7	<ul style="list-style-type: none"> • Struggle for the basic necessities, struggle making ends meet, low-income people, not making enough money at your job to pay bills.
Provider Focus Group	<ul style="list-style-type: none"> • There are not enough funds to support basic needs (housing, food, clothing, daycare) • There are not enough community resources to treat someone with multiple issues (housing barriers, substance use, mental health, etc.) • Everyone defines poverty differently; someone making \$100K/year might have as much of a struggle as someone making \$10K/year. Ex. That person making \$100K could be paying \$70-80K in medical bills and can barely survive on that remaining amount. • Some folks have to restructure their lifestyle when it comes to spending and budgeting for items. “Do I need this?” or “Do I want this?”. • Not having enough to meet basic needs, regardless of income level. Poverty is not just an individual experience that can be solved individually, it affects the economy and the overall well-being of communities. • Not having enough financial means to provide basic daily essentials, i.e. clothing, food, shelter, etc. • Basic needs not met. • Struggles with housing and childcare needs. • Substance use impacts the complexity of providing basic needs. • Not enough treatment options. • Even with help options it still doesn't bring families out of poverty. • There are different levels of poverty no matter what income level you are at. • Making good money but could have no insurance and high medical bills. • Not meeting basic needs over paying for wants.
<p>Summary: Poverty, as defined by respondents from eight different regions, is characterized by the inability to meet basic needs, including food, shelter, and healthcare. It involves financial strain, insecurity, and challenges in paying bills, exacerbated by factors such as high housing costs and limited job opportunities, especially for seniors and those lacking computer skills for online job applications. Healthcare costs and the burden of medical bills contribute to the experience of poverty, often accompanied by mental health issues and substance use challenges. Poverty extends beyond the individual, impacting communities and the broader economy. It is not solely determined by income levels and varies according to individual circumstances, including unexpected expenses. Addressing poverty requires a comprehensive approach that considers these multifaceted dimensions.</p>	
<p>Question 2: What are the conditions and causes of poverty in our community?</p>	
Region 1/8 (06/15/2023)	<ul style="list-style-type: none"> • Mental Illness/SUD causing inability to keep or get jobs- lost personal documents, no transportation, no clean clothing, place to take a shower, can't pass a drug test/criminal background check, no references, have need for accommodations or extra flexibility that employers can't/won't meet, need time off for court/treatment/meeting with Probation Officer • Domestic violence • Lack of childcare • High cost of living • Generational poverty in this area

	<ul style="list-style-type: none"> • Economic fluctuation • Poor health or health issues • mental illness, unable to get or keep a job due to having mental illness or drug and alcohol addiction that is seen every single day, domestic violence, women are left alone with a number of kids and can't get daycare. High cost of living, rent, groceries, electricity, generational poverty with locals who grew up without industry and affecting their children.
Region 1	<ul style="list-style-type: none"> • high cost of living, lack of adequate resources, housing, insurance, food, health care
Region 2	<ul style="list-style-type: none"> • There's no sense of community/helping each other. There's not as many people helping their neighbors or willing to trade services in line of payment. • Minimum wage to barely livable wage being offered. • Low wages compared to high cost of living. A lot of jobs also do not include affordable benefits. • A lot of travel to get any sort of mental help. This also includes treatment for addiction. • A lot of private landlords that are not willing to fix or maintain the home. They are charging \$1,200/month for rent and money is being spent (by tenants) to fix or maintain the home instead of being able to focus on their responsibilities and expenses. • Divide between wealth and poverty classes. • Bias • Conditions = Not having a house, money for food, or money for clothing. Causes = not having a job or a well-paying job. • Motivation, effort, or lack of support.
Region 2 (SSVF)	<ul style="list-style-type: none"> • No work • Plenty of work but a lot of laziness • Drug and alcohol addiction • Medical issues/bills
Region 3 (06/07/2023)	<ul style="list-style-type: none"> • Lack of general education • Lack of transportation • Choices they make. • Generational poverty • Understanding the basic of life skills • Social Skills • Lack of budgeting and financial education • Not having internet • Addictions
Region 4 (RRVCA) (06/29/2023)	<ul style="list-style-type: none"> • Lack of good education as in higher education, peer drivers are needed as in peers to push you to do better, some have no motivation to succeed, no ambition, drug and alcohol use. • Resident's needing help • Garbage around town on the ground • In low-income areas, the contract for picking up garbage was stopped by management. Now residents are hoarding garbage in garages, and attracting pests and rodents, seems to have neighbor issues with the garbage issue and not picking up dog poop in the yards. • Need help with household duties; seniors not physically able to do minimum maintenance.

	<ul style="list-style-type: none"> • How you were brought up- Grew up in Poverty, stay in poverty
Region 5 (SENDCAA) (06/07/2023)	<ul style="list-style-type: none"> • Lack of knowledge of the resources available. (SENDCAA should put something in the news) • If you don't know how to ask for help, you won't. (These clients found SENDCAA through word of mouth and Google.) • First Link is difficult to navigate – being passed from program to program can get frustrating, and makes people want to stop reaching out for help. • Necessities being more expensive, assistance being lower, hard to cover all of your needs on a small salary.
Region 6 (06/27/2023)	<ul style="list-style-type: none"> • Low paying jobs • Lack of education • Being unable to get a job. • Lack of resources – don't know where to go. • Lack of childcare or affordable childcare. • Income limits – may be more affordable to stay on assistance. • The general public just think that everyone is taking services. • Social Security Disability qualified and lost benefits such as SNAP, Medicaid and rental assistance-didn't have any spending money but was taken care of • High cost of goods – even if making more money can't afford goods. • Chronic health condition causes loss of income • Generational – born into poverty stay in poverty. • Pattern of lifestyle – keep doing what they are doing. • Mental health crisis • Alcohol & drug abuse
Region 7	<ul style="list-style-type: none"> • low paying jobs, gas prices, household violence, no mid-level jobs, lack of affordable education, generational poverty, jobs that don't pay a livable wage, and inability to work due to physical/mental health issues.
Provider Focus Group	<ul style="list-style-type: none"> • Cost of living was one of the big causes; everything from gas, rent increases, cost of food, daycare etc has spiked up the last few years. • There is a lack of affordable housing here in town; there is a big supply vs demand on homes/apartments that are also eligible for the Section 8 Housing Voucher. <ul style="list-style-type: none"> ➤ Renter must meet housing unit standard...single person = 1-bedroom unit • Younger generations are having financial barriers due to cost of home ownership. <ul style="list-style-type: none"> ➤ Some rental units are as expensive as a mortgage payment; stuck in a rental situation, no ability/money to save for a down payment. ➤ Housing rates have increased in the past few years. • There is a lack of support from civic/state leaders and legislators. <ul style="list-style-type: none"> ➤ The problem doesn't exist because they don't see it as compared to other big cities, "Hidden Homeless." • Sometimes those in a DV situation end up staying because of the resources available to them versus seeking shelter and dealing with the unknown. <ul style="list-style-type: none"> ➤ "I'd rather put up with the occasional beating and have housing versus staying in the DV shelter and not have any resources". ➤ Sometimes the abuser is the sole source of income for that family. • Lack of transportation to get to/from work, medical appointments, daycare etc <ul style="list-style-type: none"> ➤ Buses are stopping n go, you need to wave them down since there aren't preset stop routes.

	<ul style="list-style-type: none"> ➤ Not even allowed to put up a bench for a bus stop. Harder to access the bus stop especially during the winter conditions. Big barrier for folks that are handicapped. • There is a lack of awareness from clients on the different programs that are out there. <ul style="list-style-type: none"> ➤ They don't know what they don't know. Some don't have those life skills at all. • There's a stigma of asking for help which leads to a deeper spiral of their situation. <ul style="list-style-type: none"> ➤ Their ego gets in the way; "I'm better than this and can figure it out on my own". • Housing unaffordability, daycare unaffordability, unaffordability of health care for physical and mental health, lack of substance abuse rehabilitation. Lack of support from the city and state, they aren't aware of what agencies do in communities. Minot as a whole is not accessible. We may have public transport, but the schedules, the bus stop locations, the sidewalks, all could be barriers to that transportation being effectively used. It's hard personally for many to ask for help. • Lack of resources or the qualifications to obtain those resources are set higher. • High taxes • Cost of food • Rent is high and housing vouchers are limited. • Drug use is at an all-time high. • The conditions vary from family to family and are widely varied. • Unemployment or lack of employment • Lack of education or skills for certain types of employment • Continued rise of essential living needs (food/housing) • Lack of affordable housing • The use of illegal substances and criminal activity • Lack of resources in the community • Lack of funding for the resources in the community • Cost of living and if it is a live able income level. • Substance use/Mental health issues • Lot rent increase for families who are on fixed income. • No affordable housing options. • Gas/transportation needs are expenses. • Community is not helpful, young adults can't get started. • Issues of supply and demand • Disabilities, mental health and substance use issues. Programs are there but no one can afford them or no one to provide the service and/or funding issues/challenges. • Private landlords don't rent to certain community members which creates hopelessness and further barriers even if there are programs set up to assist with the challenges of housing. • Lack of support from city or state leaders. Laws are set but not enforced. This sets up certain populations to suffer because there is no follow-through to assist low-income individuals. • Domestic Violence households, the abuser is the income producer and the other won't leave situations due to having to start over, no supports or funding, criminal history could impact housing, ongoing legal stressors keep this family in poverty. • No bus stops or benches. Disabled and low-income families use the bus system. • No income, no credit score, no education and can't get started.
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	<ul style="list-style-type: none"> • Pride – won't accept help. • Stubborn • Lack of support • Priorities are not in place which individuals don't put basic needs first • Not understanding economic resource programs • Not having regular phone/texting abilities • Lackadaisical lifestyles - no motivation or enthusiasm • Unemployment • Unaffordable housing • Debt • Lack of resources for those in
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Summary: Poverty in the surveyed communities is primarily caused by a combination of economic challenges, including low wages and high living costs, health-related issues such as mental illness and substance use disorders, limited access to education and skills training, and a lack of community support. Housing problems, inadequate transportation options, stigma, and a lack of government leadership also play significant roles. These factors create a complex web of challenges that perpetuate poverty, making it crucial to implement comprehensive strategies that address these interconnected issues to improve economic stability and well-being in these communities.

Question 3: What keeps families in poverty?

<p>Region 1/8 (06/15/2023)</p>	<ul style="list-style-type: none"> • Lack of childcare to enable families to work. • Inability or unwillingness to change habits. • Health issues, chronic illness, high cost of medicine/healthcare • Lack of support for single parent families • Lack of family or other natural support for families new to the community • Lack of reproductive education in rural areas & access to birth control, teen pregnancies • Mental health or lack of access to affordable mental health services/child mental health services • Generation learning, or lack of being able to break the cycle, lack of childcare, can't affect different results with the same old thing and people don't want to make change without changing, healthcare- kid with an acute illness and a single parent and loose job and have to decide on kids' inhaler or car insurance, or single parents not having support when they need it. This area is known for not having connections as people leave their families to have a better life but unknowing what they are giving up when making a better life for themselves. People with tattoos and gauges and why don't you ever see anyone like that working and Walmart will hire anyone- judgment can cause employers not to hire. Lac of reproductive health and lack of birth control. Teen pregnancies and dropping out of school and staying in the cycle as if you're a teen mom then your next of kin might be as well. Not being able to access therapy, not being able to claw their self out of it, paying a bill if not having insurance or putting gas in the car.
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<p>Region 1</p>	<ul style="list-style-type: none"> • Lack of knowledge of a lot of things in general it's generational and not understand the concept of planning and saving and never been taught how to handle money lack of skills and knowledge. • Lack of motivation some of the systems enable people to stay in poverty and not work their self out of situation. Sometimes there are not work options.
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<p>Region 2</p>	<ul style="list-style-type: none"> • The rising cause of inflation. There's no affordable housing in Bottineau. All the avail housing is high rent and/or unlivable conditions. The oil boom brought a lot
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	<p>of people to town and once the oil boom ended, then everyone left and left their homes to crumble.</p> <ul style="list-style-type: none"> • A lot of the other materials used to fix housing in town are also not graded to withstand cold ND winters and hot ND summers. They source the materials better suited for mild temperatures. • Landlords are taking short cuts and not paying money for a licensed professional to make repairs. They are using the wrong wiring for electrical throughout the home and the too small of furnaces to heat the home. • Concerns were brought up the Chamber of Commerce and she was told if she didn't like it then she could move. Felt dismissed/voices not being heard. There's a sense of nothing will change. • Lack of effort. • Spending what they don't have.
Region 2 (SSVF)	<ul style="list-style-type: none"> • Money issues • Drug and alcohol addiction • No communication
Region 3 (06/07/2023)	<ul style="list-style-type: none"> • Choices • Lack of motivation and family support • Education • Not enough in patient help • Income and guidelines needed for Social Services
Region 4 (RRVCA) (06/29/2023)	<ul style="list-style-type: none"> • Don't want to work; don't know how to get help with living and food, etc. • Lack of resources/money, some have pride that they are not willing to ask for help • Lack of ambition, • Drugs and alcohol; some don't have the will power to stop, see what peers are doing, depends on who you are keeping company with. • Misery loves company. • Some have medical problems. • Don't know where to go for help; the best resource has been word of mouth with other low income in the community to find the resources; like random conversations at clinics, or social services. • GF doesn't advertise services well. • Some are in a cocoon, living alone, no communication with others. • Lack of information, need community services list. • Information is the key to finding services. • Pride; doesn't want to ask for help. • Parenting is key, including education. <ul style="list-style-type: none"> ➢ Want children to be an asset to the community. ➢ No respect to leaders, police, property • Learned morals from older generations. • Parents don't clean up after their kids. • Clerks not allowed to say anything back to customers about their bad behavior and not cleaning up after themselves
Region 5 (SENDCAA) (06/07/2023)	<ul style="list-style-type: none"> • Some people are put into situations that make you part of the statistic. Situations like divorce/single parenting. <ul style="list-style-type: none"> ➢ There is a disparity in single parent relationships (child support payments don't help as much as they should)

	<ul style="list-style-type: none"> • Economy changes – groceries, housing, etc. costs go up. This gives families/individuals less money to put towards things like their education, which could move them up. • Your mentality keeps you stuck! Staying in a space that you feel safe in (working smaller jobs without training) can hurt you. You may not try to even push yourself to get a degree or certificate that can earn you more money. <ul style="list-style-type: none"> ➤ Or having a scarcity mentality – if you make more money, you want to spend it on things before it’s gone. • Trying to make more money because of the increase of rent or groceries, now makes government benefits less accessible. • Bettering yourself costs money. If you don’t have that money, you’re stuck. • North Dakota is conservative with their benefits – hard to get assistance. • Lack of community – no family or friends to watch your kids, so you either pay for childcare, or don’t work so you can watch them yourself. • The help you receive isn’t enough financially to cover all the basic needs. • Making money with kids can be a challenge. If you can’t be at work right away because you’re taking kids to school/childcare, you take a pay cut. Now you’re making less money, and then childcare is harder to afford. • Having a resident non-citizen living with you can be difficult. They have needs that cost money (medical, food, etc.) but they cannot receive any government assistance that could help cover those costs. • Lack of rehabilitation for poverty.
<p>Region 6 (06/27/2023)</p>	<ul style="list-style-type: none"> • Generational • Not having skills or know-how based on family dynamics. • Beliefs – won’t go beyond because believe they can’t. • Chronic health condition losing income but not able to get disability. • Lack of education/certifications • It is easier to stay where you are instead of putting in the work to change. • System keeps you there – cut you off. • Loss of big employer in community has shutdown. • Transportation to get opportunities for better jobs or education. • Not enough affordable childcare.
<p>Region 7</p>	<ul style="list-style-type: none"> • low paying jobs, addictions, lack of education, high rent, no resources, too many bills, social service programs that allow benefits if you work less or stay under a poverty level.
<p>Provider Focus Group</p>	<ul style="list-style-type: none"> • Government programs are designed to keep them in poverty, cliff effect. <ul style="list-style-type: none"> ➤ Programs should have a step-down timeline versus immediate termination. ➤ Easier to not work and get full benefits versus working and losing out on all benefits. • There is no sense of community that can give them wrap-around services and support. • There are families dealing with multi-generational trauma when it comes to poverty issues. <ul style="list-style-type: none"> ➤ Grandparents want to retire but can’t because they are supporting their adult kids and their children. Grandparents watch the kids while parents are at work, but they don’t make enough to move into their own apartment. • There are systemic causes/barriers out of their control i.e., someone fleeing a DV situation may not have immediate access to ID/SSN card, birth certificate but they need them to apply for other benefits, jobs.

- Systems, government, society. Lack of family and community support. If families are around to offer support, there are usually multiple generations stuck in poverty trying to survive. As systems shift a more online, call-center approach, questions of accessibility issues arise. Some clients are audio or visual learners, some cannot do things over the phone or email, some need in person interaction. Inaccessibility of services renders them unusable due to frustration and difficulty managing benefits.
- Lack of resources in the community in the community
- Lack of funding for those resources
- Addiction
- Rising costs of essential needs mitigated by the wages earned by people make it difficult for people to get ahead or get out of poverty conditions.
- People’s attitudes towards poverty = someone in poverty keeps trying to get out of poverty with no light at the end of the tunnel which creates hopelessness and lack of effort to attempt to get out of poverty
- Not knowing how to get help or where to turn for help.
- Poor credit scores
- Medical expenses
- Low education
- Lack of affordable childcare so adults can’t work.
- Government forces program policies and determines your path without notice or warning.
- Society choses your path
- No parental support or community support
- Multi-generational trauma/poverty
- Delay of retirement due to grandparents raising grandchildren
- No family law assistance
- Systematic issues such as ID verifications are hard to obtain when leaving DV situations.
- No internet, outreach or transportation for people who need support.
- When individuals reach out for support in crisis, case workers do not react and assist in two days after family’s stress and worry about services.
- No funding, lack of federal money and it screws up the community aide programs.
- ND Rent Help – no follow through, not timely action which impacts the clients.
- Landlords won’t accept ND Rent deposits or rent to aide with housing homeless clients.
- Families have no desire to be out of poverty due to generational poverty. No desire, ability or know how to live beyond community support and economic assistance programs.
- Unplanned pregnancies – one-parent households – lack of affordable childcare – lack of support – large families with lack of resources to get ahead.
- Breakdown of families – divorce – separations

Summary: Families remain in poverty due to a multitude of factors, as identified in the focus group responses. Key reasons include a lack of affordable childcare, health issues with high medical costs, limited access to mental health services, and a shortage of support for single-parent families. Generational poverty and inadequate reproductive education contribute to the cycle of poverty. Inadequate knowledge and motivation to change, combined with financial challenges like inflation and unaffordable housing, are additional factors. Substance abuse, pride, and a lack of ambition can also keep families in poverty, along with the complexities of

government assistance programs. The societal stigma around poverty and a lack of community resources further compound the issue. Ultimately, families often find themselves trapped in poverty due to a combination of systemic and personal factors, making it challenging to break free from this cycle.

- **Lack of Essential Services:** Insufficient access to childcare, education, mental health services, and affordable healthcare creates barriers to economic stability.
- **Generational Patterns:** Poverty tends to persist across generations due to learned behaviors, beliefs, and a lack of role models for financial independence.
- **Inadequate Support Networks:** The absence of family or community support networks makes it difficult for individuals and families to break free from poverty.
- **Economic Challenges:** Rising costs, low-paying jobs, lack of affordable housing, and the high cost of healthcare contribute to financial instability.
- **Systemic Issues:** Welfare programs, government policies, and societal attitudes can inadvertently trap people in poverty and create a sense of hopelessness.
- **Educational Barriers:** Limited access to education and job training opportunities hinders economic mobility.
- **Health-Related Factors:** Chronic illness, medical expenses, and addiction can lead to financial strain.
- **Lack of Resources:** Communities often lack the resources and funding needed to support those in poverty.

Question 4: What would our community look like without poverty (or with 25%/50% reduced poverty)?

<p>Region 1/8 (06/15/2023)</p>	<ul style="list-style-type: none"> • Schools would have kids better able to focus/ not hungry/fewer behavioral issues. • Lower taxes (not needing funding for behavioral health, etc.) • Increase in recreational opportunities/artistic influence, smaller businesses. • No need for social workers • Less violence, because people aren't as desperate, no resource scarcity. • Higher wage, increased economy • Increase in people with education or advanced ed/skills/dreams. • Schools would look different, no kids going hungry, able to learn, better behaved. Without poverty look at DHHS and their budget is a couple billion dollars and there are less taxes, a money shift to infrastructure or types of things. See more artistic influences like concerts and fun things when not trying to just survive or get by. Maybe there would be more small business. No need for social workers or CAP, less violence, hopefully working and less desperate channel their energies in something different. You would think there would be a lot of job that would have higher pay than just Walmart or grocery stores. More educated or more able to go to college or Generational thinking may be overcome as a grandparent telling a grandchild don't worry about going to school because I didn't, and I turned out fine.
<p>Region 1</p>	<ul style="list-style-type: none"> • wouldn't have thrift store, wise people use and haggle, a community would make a better use of resources and share more freely or share abundance they have and use resources more wisely or have freer will to do it. People would only take resources as they need it and not if they done.
<p>Region 2</p>	<ul style="list-style-type: none"> • The government (local/state/federal) wouldn't be able to do what we do at our level. • Multiple requirements for different agencies create multiple barriers when trying to access help and support.

	<ul style="list-style-type: none"> • The timeliness of processing their claims (2-4 months) doesn't fix their immediate crisis needs (24-48 hours). • A better economy would lead to better resources. • Money used for poverty programs can be used to pay for community resources, repairs to infrastructure etc. • It will take decades to see changes even if policy changes are immediate. • Generational trauma takes a long time to overcome. A perfect community would be one where there was lots of compassion and empathy; everyone is equal. • There will always be a power struggle and interpersonal dynamics at play. • Other communities on Europe pay more in taxes but that enables the community to share resources with everyone versus the "it's all about me" mindset. • Support agencies wouldn't need to exit to fill in gaps, perhaps serve in a more peer advocacy role. The government does not have the current capacity to fill the gaps of its programs which is why support agencies such as us exist. Healthier community and economy. An empathetic society. • People won't be homeless. • Households would be able to have three healthy meals a day. • Could impact non-profit agencies. • The unemployment rate would be at an all-time low. • There isn't an answer to this = There are some that want to get out of poverty and will seek out and utilize the resources but there are families out there, whether by choice or design, either don't or can't get out of poverty and unfortunately never will • Everyone would be able to support themselves and their families without needing assistance but that could cause a barrier in people asking for help because they are embarrassed of not having enough financial stability to support themselves. • Nonprofits wouldn't have jobs. • Better economy • Families happier • More resources because less money would be funneled into economic assistance and could be used for other programs. • Less crime • More compassion and empathy • Life should be more like the Scandinavian Countries • Everyone is an equal • Find out the causes and not just crisis management. • Better and cleaner • Great – people not slacking. • Better food resources
<p>Region 3 (06/07/2023)</p>	<ul style="list-style-type: none"> • Fulfilled • More happy • Community would be thriving. • Would have extra money to fund other programs.
<p>Region 4 (RRVCA) (06/29/2023)</p>	<ul style="list-style-type: none"> • Peace, clean, free from violence. • People working, no businesses closed, kids don't want to work now, need more courtesy with others. • I think this place is squeaky clean now.

	<ul style="list-style-type: none"> • Less gun violence or ship them off to the military. • No bed bugs. • I think housing is short staffed and then complaints to housing are not addressed. • Cleaner, GF area could be cleaner, should have a complaint line for non-criminal issues for reporting drugs, alcohol, abuse; like a community service officer addressing issues so not tolerating. • I would like billboard having more information about services for the needy
Region 5 (SENDCAA) (06/07/2023)	<ul style="list-style-type: none"> • People would be happier. • Kids would stay out of jail and drugs. Mom can't be home to be with her kids because she needs to work OT to support her family. Kids are left home after school unsupervised. • Drug abuse is a mindset, it isn't a guarantee, Therapy is so important to keep kids and families healthy. People's minds need to be opened to therapy and see that it can be helpful when in a hard situation.
Region 6 (06/27/2023)	<ul style="list-style-type: none"> • Less dependency on programs to help them. • Less food pantry dependency • Less crime • Less domestic abuse with less stress factors • Happier people – more relaxed – have a sense of security. • Less homeless • Less people working fast food jobs, service jobs, etc
Region 7	Less crime, more middle-class families, I don't believe you can eliminate poverty, less or no government dependency on public programs. This question was difficult for most to answer, as most felt poverty will never be eliminated.
<p>Summary: In a community with reduced poverty, schools would see improved student focus, fewer behavioral issues, and no hunger among children. Lower taxes would result from reduced funding needs for social services, allowing for increased investment in recreation, the arts, and small businesses. The absence of poverty would eliminate the need for social workers and lead to less violence. The community would thrive with higher wages and education levels, changing generational thinking. Resources would be shared more freely, fostering compassion and empathy, and homelessness and hunger would diminish. Non-profit agencies might see reduced demand. Skepticism remains about fully eliminating poverty, but the vision includes a cleaner, more compassionate, and empathetic society where everyone is equal, akin to some Scandinavian countries.</p> <p>The comments collectively suggest that eliminating poverty could lead to:</p> <ul style="list-style-type: none"> ➤ Improved Education: Children would have better learning conditions, fewer behavioral issues, and adequate nutrition. ➤ Economic Benefits: Lower taxes, increased recreational and artistic opportunities, and a stronger local economy. ➤ Reduced Social Service Dependency: Less reliance on social workers and government assistance programs. ➤ Enhanced Well-being: Less violence, improved mental health, and increased access to resources. ➤ Equality and Compassion: A more empathetic and equal society, with reduced stigma and power struggles. ➤ Reduced Crime: Lower crime rates and safer communities. ➤ Self-Sufficiency: Increased self-sufficiency and less dependency on aid. <p>However, it's acknowledged that poverty is complex and challenging to eliminate entirely, and it may take considerable time and effort to address its root causes and generational impacts.</p>	

Question 5: What can Community Action do to support the community to achieve the outcomes to eliminate poverty in your county?	
Region 1/8 (06/15/2023)	<ul style="list-style-type: none"> • Education & funneling people towards resources they may not know exist (ex: NDAD) • Possibly fill void left from changes in county/zone social services that led to lack of case worker accessibility. • Follow up with people we have helped with NDRH or a one-time-payment. Increase case management. • Offer opportunities for families new to the area to socialize/build support. • Outreach- get more people aware of what we currently offer for services. Increase our online/social media presence. • Education and funneling people towards resources that exist. Change in county social services and their new role of not being able to work one on one and maybe a void CAP can contract with department to be able to provide those services. In the perfect world, us at CAP had the time and manpower to follow up with people we see- with rent help and don't think about them for 3 months until time to certify unless they call. Ideally call in a week, did you go to job service, get snap, how's your new apartment, but it's very hard to follow up with them. Having some support for new people who relocate here with the changes and challenges. More outreach, a lot of people don't know who CAP is, where we are, what we do, go to events, may be able to channel them to places can help. Realize we are working with an electronic generation, Facebook, phones, and so on electronically.
Region 1	<ul style="list-style-type: none"> • The best way to be able to enable people to learn to be self-sufficient, with skills and knowledge for people to have training and learning. Identify those needs with food or housing and providing them ways to acquire it.
Region 2	<ul style="list-style-type: none"> • If Community Action could perform inspections on homes to ensure proper quality in housing. Even the subsidized housing/ low-income housing are riddled in mold and various health hazards. • Applying and building quality affordable housing- applying through HUD • Have independent living skills classes for the community (ie babysitting sitting classes, cooking classes, living classes, resources for people with learning disabilities) • Provide resources on how to find jobs, etc. to help better their lives. • Keep doing what they already are. • CAP-Minot has a great relationship with all of the other non-profit organizations in town. • People know that if we can't help them, then we can direct them to someone that could. • We need to do a better job advocating the CAP mission to local/civic leadership. <ul style="list-style-type: none"> ➤ They know that we exist but may not know all of our capabilities. ➤ Try to get into the "big" meetings so that our collective voices can be heard. • Minot has a strong non-profit community where we work together to braid services and funding. A larger role in advocacy is somewhere we could assist and lead more, potentially at the city and county levels. • Be present in the community so that people and families in need are aware that resources are available and the means to be able to get the help and if they want it • Help to create awareness, fundraising to help with funding for families, holiday food drives.

	<ul style="list-style-type: none"> • I am not sure how to answer this one. I personally don't know anything about Community Actions programming, who they serve and what resources are out there. Maybe letting more community agencies be aware of your services. • Find money sources/grants and use that money to push programs. • DVCC utilizes Community Action and has positive experiences. • Positive nonprofit communities in Minot. • Referrals being done if services aren't done at CAP. • Community Action reaches out to other Nonprofits when they have funding to share. • Do more collaboration with the city council and be the facilitator of it. • Have city professionals a part of survey assessments. • Prayer support • CAP offers great programs but that can't control whether people go to work or not. • Continue to do what they are doing now!
<p>Region 3 (06/07/2023)</p>	<ul style="list-style-type: none"> • Transportation • Cooking classes • Mental health
<p>Region 4 (RRVCA) (06/29/2023)</p>	<ul style="list-style-type: none"> • Get a billboard, like on the main street or overpass, to advertise our services. • Mail out brochures, older persons not using social media. • We shouldn't have to learn about services in GF by word of mouth; like in waiting rooms talking to other low-income people. • Have handouts and brochures about CAA services in other agency offices, other businesses. • I think it's too far out to the CAA office. • Need bus service to our office. • Advertising success stories. • Vets in the Park is a good event, continue it. • Mini-community events <ul style="list-style-type: none"> ➤ The parks are too empty. ➤ Think about Garage bands. ➤ Nondrinking events ➤ All ages ➤ Talent contests • Flyers <ul style="list-style-type: none"> ➤ Pass out at businesses, like Hugo's, more information posted around town. • Listen to what people need, have an agency inter-active. • Have more advertising
<p>Region 5 (SENDCAA) (06/07/2023)</p>	<ul style="list-style-type: none"> • Engagement with the community/clients. People need to have an outlet to create a new mindset that lets them know that they are not alone & they can make a new/better life for themselves and their families. • SENDCAA can create an event (Mom's group/single parent groups) where people share success stories. • Going to the wellness is a place for community. • A lot of groups are geared towards/cater to white women. Women of other backgrounds want a space where they feel like they belong. • Focus on healthy living as a single parent. • Connections lead to community. Staying where things are comfortable leads to isolation and loneliness.

	<ul style="list-style-type: none"> • Mindset is so important for keeping yourself out of the silo of self-pity and helplessness. A support group can be a way to change your mindset.
Region 6 (06/27/2023)	<ul style="list-style-type: none"> • Resources available to help them get out of poverty – education, work close, pay for certifications to help them get more self-sufficient. • Food baskets, energy share and CARES funds are a temporary solution. • Can be helpful for short term poverty due to an emergency (cars, medical, etc.) • Mortgage assistance – when making leap to home ownership no longer assistance if they get in a bind. • A bridge to help those that just don't quite qualify for assistance. • If try and don't get the help they need right away – frustrated and don't keep trying. • Overwhelming amounts of paperwork can be a deterrent. • Financial counseling services – help identify money holes, help them figure out ways to trim back – help them prioritize what needs to be paid. • Social security recipients' legal obligations to certain debt • Debt management counseling
Region 7	Offer education to those who have never experienced poverty to be able to understand what they go through and how to help, more help with ND Rent Help, budgeting help, case management, jobs that pay a livable wage.
<p>Summary: Many responses indicated that the CAA agencies need more exposure, such as having a billboard, flyers, posters, or putting handouts or brochures in other agencies. Collaboration with other agencies/organizations/city councils was also mentioned. Community Action can play a significant role in poverty reduction by focusing on education and resource guidance, particularly for newcomers to the community. It can help fill gaps left by changes in social services and enhance case management and follow-up support. Outreach efforts should increase to raise awareness of available services, utilizing online and social media platforms. In addition to educational support, there's a need for housing inspections to ensure quality, independent living skills classes, job search assistance, and advocacy to civic leaders. Transportation, cooking classes, and mental health support are also areas of importance. Community Action should engage with the community, share success stories, host inclusive events, and promote healthy living. It can offer resources for financial counseling, debt management, and assistance programs while advocating for better-paying jobs and budgeting help. Finally, education programs to foster empathy and understanding of poverty's challenges should be promoted.</p>	
<p>Question 6: Identify programs, strategies and initiatives that have been successful in reducing poverty.</p>	
Region 1/8 (06/15/2023)	<ul style="list-style-type: none"> • Head Start/ Early Head Start- have opportunity for longevity of case management relationship. • Reproductive health care/ family planning/ access to birth control. • NDAD- pays up to \$700 per month in prescription costs for qualifying individuals. • Programs available for “working poor” who don't qualify for many of the other poverty-targeting resources, but still struggling to make ends meet. • Public transportation access/affordability • Employers who have a large employee base to provide transportation to a central location. • Vocational rehabilitation and training with people from judicial system/ disabled/ schools. • Free thrift store/donation sites
Region 1	<ul style="list-style-type: none"> • Bakken Oil rush is working and people who work for them and their family helped with all basic household items and get them off the ground and help on their feet,

	<p>got a job, grounded into the community, giving back to the community. Organizations who provide basic needs is the ones who make them successful. The language classes they gave more people connections with out people. Getting established in the community. Coming along side and providing 1 on 1 assistance to help people fill out paperwork wither it's with the agency or other paperwork for other agencies in the community.</p>
<p>Region 2</p>	<ul style="list-style-type: none"> • More food pantry/ food drives • Community Garden for the area • Bottineau pound- many dropped off and neglected animals in town • Lawn maintenance for the elderly • They didn't know how to answer this question. • Programs that just give cash to people in need doesn't necessarily solve the problem. <ul style="list-style-type: none"> ➤ Accountability of their actions as well as a level of case management to make sure that they are taking steps to be self-sufficient versus taking a free ride on government programs. ➤ Not enough case managers to deal with all the clients needing help. • The relationships that we have in a small community is great because there are no turf wars to deal with. <ul style="list-style-type: none"> ➤ Lots of sharing of resources due to lack of funding, but still being able to make a big impact in the community. • If money is given to us at the local level, we can screen clients and determine eligibility in a matter of minutes/hours and provide immediate help versus waiting weeks/months for assistance from the government. • Direct cash assistance, clients know what they need to keep themselves afloat. We could coach to help prioritize. Job service programs for felons. Housing first policies, second chance renting policies and programs. • SNAP • ND Rent Help • Community Action • Section 8 housing • Earned income tax credit and child tax credit • SSI • Not aware at this time due to every situation is different and having a variety of programs available helps the greater need • Unrestricted money for nonprofits • Wanting to know the success rates from programs such as Companions for Children, Boys and Girls Ranch • Schools needing to provide classes to help educate kids about what to do next in life/when becoming an adult • Schools having non-profits teach classes, in the school system, to ensure that there is education on programming, empathy awareness and education is there if circumstances change for youth • Open Door Programs for mitigation with landlords • Job Service and bonding services • ESG funds • SSVF funds • Housing First Needs = Hierarchy of Needs

	<ul style="list-style-type: none"> • More time spent on getting to know families, being creative and breaking down barriers, building rapport, using Motivational Interviewing techniques to help families make their best choices • Finding programs • Blessings • HUD
Region 3 (06/07/2023)	<ul style="list-style-type: none"> • NDRH • Salvation Army • DPCAA emergency assistance • Weatherization program
Region 4 (RRVCA) (06/29/2023)	<ul style="list-style-type: none"> • That will take more than one program. • CAA can't do it alone, better to partnership. • Share with other agencies. • Information sheet, handout like at Hugo's • Brochures with all services in the community; food, drug/alcohol, heating /cooling, churches • We should advertise for churches, because they need people in the seats. • TV ads is not always a good choice, because not all have cable. • Community wide events • Communicate to those not financially constrained to donate to many programs. • Craft fairs for small (home owned) businesses • Clients have time/talents so they could make money if they had an outlet and get their services out to the public (like in the park)
Region 5 (SENDCAA) (06/07/2023)	<ul style="list-style-type: none"> • Habitat for Humanity, Salvation Army, Fargo Moms (everyone really loved this one), & Rent Assistance. • Getting the word out there, making sure everyone knows what you have available. • Hotels/waiting area for people waiting to get into housing. Homeless shelters don't have room.
Region 6 (06/27/2023)	<ul style="list-style-type: none"> • 0-5 Head Start program – some families start and find that they end up not being eligible later because they have been able to work and improve their situation. • Case management services – help them get a computer that led to income. • Support to help them work through a plan to get where they want to be – look at resources and point out options. Challenging because can lead a horse to water but can't make them drink. • WX cutting back on energy bills. • Food pantry support when in crisis – frees up food money to get stable and past the crisis. • Staff being respectful and encourage them to use programs – so they don't feel bad. • The IDA program was helpful for families to purchase homes or start businesses. • Self Sufficiency funds to help families get GED, certifications, etc to take step toward jobs. • Transportation assistance – Funds for bus tickets, fuel, car repairs that help them be able to attend work regularly. • Childcare assistance. • More mental health and addiction counseling resources/programs are needed. • Transitional sober housing.

Region 7	Offer programs that help people with addictions, employment programs, assistance with paying for education to get better paying jobs, housing assistance programs, free school lunches, daycare assistance so parents can go to work.
<p>Summary: The focus group identified several successful programs and strategies for poverty reduction. These include Head Start/Early Head Start for early childhood development, access to reproductive health care and family planning, NDAD's prescription cost support, assistance for the working poor, affordable public transportation, vocational rehabilitation and training, free thrift stores, community gardens, elderly lawn maintenance, direct cash assistance with accountability, SNAP, ND Rent Help, Section 8 housing, tax credits like EITC and Child Tax Credit, SSI, education programs, community engagement and support groups, transportation and childcare assistance, mental health and addiction counseling, transitional sober housing, employment programs, and education support. These initiatives, when combined, can help alleviate poverty and enhance community well-being.</p>	
<p>Question 7: What can Community Action improve on? (Extra question only given in Region 5)</p>	
<p>Region 5 (SENDCAA) (06/07/2023)</p>	<ul style="list-style-type: none"> • Constant teacher turnover is hard on the kids. They don't adjust well. • Snow removal at Early Head Start is lacking. • Our newsletters that get sent out are great resources.

Appendix E: Qualitative Data Collected through Surveys

- indicates responses from Low-Income respondents.
 - indicates responses from Non-Low-Income respondents.
 - indicates responses from respondents whose roles cannot be identified.
- (Names and any other identifying information were substituted with “XXXX”.)

From Section 2.1 Employment
Transportation issues (Community Level Need)
One parent does not need employment help. One parent needs higher paying jobs. (Family Level Need)
need clothing for winter, boots, gloves (Family Level Need)
It’s hard for me to find a job here. Office people get intimidated by my resume and they think I’m going to take their job. At least, that’s what they said. (Family Level Need)
Im currently, A homeless mother of 3 children, seeking emergency services for help with getting into a place to stay. One of my children is severely autistic and one of them isn't born yet. I'm employed part time but haven't been able to work due to living situation. (Family Level Need)
I started but never finished (Family Level Need)
Help with food, gas and phone over the Summer months. Unable to apply for unemployment due to contract not paid over Summer months. (Family Level Need)
Finding a second job (Family Level Need)
Disability due to mental illness and chronic health issues. (Family Level Need)
Daycare, EBT(SNAP), Section 8, HUD (Family Level Need)
Currently pending on employment (Family Level Need)
Clothes for new job (Family Level Need)
car assistance, food assistance, paycheck gaps (Family Level Need)
Annual dues for the National organizations I have my professional credentials through: AIBD-ASID-ICC-AWC-ACI-ASPE (Family Level Need)
old work is need to do (Family Level Need)
Jobs with benefits, and the city bus is in need in traveling to every area in Minot. For the elder someone to help in moving the snow from in front of the garage. (Family Level Need)
Job is good but full time jobs with more benefits (Family Level Need)
Finding good paying jobs for the 55+ group. Low wages aren’t paying the bills. (Family Level Need)
Transportation (reliable) (Community Level Need)
Transportation (Community Level Need)
I have no degrees to get a better paying job. (Family Level Need)
house keeping (Family Level Need)
Drivers license assistance (Family Level Need)
There are not a lot of jobs in this area (Family Level Need)
School degree homologation- I have degrees from overseas but not in the States (Family Level Need)
Job placement and trial to training to full employment;
Protection against required 60-hour weeks--Option for 30-hour weeks (Family Level Need)
Finding part time job to fit my disability (Family Level Need)
Don't they already do background checks? People here need more purpose, I want to be useful. There's gotta be something for people e like me. Case management I discovered the hard way is not covered by insurance (Family Level Need)

Continuing education, Bills medical any license help legal law suit (Family Level Need)
age is a big factor (Family Level Need)
Work at home, training, handicap, comitations, (Family Level Need)
Volunteer (Community Level Need)
Trying to get on disability. (Family Level Need)
Transportation issues (Community Level Need)
The agreement w/ U.S. Gov gave us rights! But now we have to bounder income, The Dakota were promised land rights - deal was changed in congress. Thirty eight Dakota were hung in Munleuta 1862 or 1863 (Community Level Need)
Need part time job to supplement income. (Family Level Need)
My daughter is special needs so need a provider first as she can't do normal care daycares. (Family Level Need)
Lisence certification/training to prep for a job. (Family Level Need)
Just recently got drivers license reinstated after DUI in 2016/MN and 2018/ND. Have to do 6 years of ignition interlock program for N. Costs to reinstate have been an issue but I borrowed money (2000) and this will help with finding and getting back and forth to work. Also dealing with 2 torn rotator cuffs and metal health issues. hoping to be able to work by winter. (Family Level Need)
If my disability is declined i will need help finding and maintaining a job, as well as possible training at that time. (Family Level Need)
I am in need to everyone of these categories us some.. I have to steal food from the grocery store daily just to survive. The homeless shelters here are always so full and honestly kinda scare me.. I need a way to get to and from work is the big problem it's summer so not like I'm freezing outside like I was this winter if I had a back seat to sleep on it wouldn't be so bad. Just so embarrassing having to go to the truck stop to shower.. Ya that has happened.... thank you for caring about me! Or even having me fill this out! You have no idea how relieved I am right now. (Family Level Need)
i am disabled and cant work (Family Level Need)
Help getting my vehicle fixed (Family Level Need)
Fixing my health (Family Level Need)
Finding a job 20 hrs a week cause ssi disability (Family Level Need)
Disability assistance in finding a job (Family Level Need)
Applying for social security (Family Level Need)
Applying for social security (Family Level Need)
Application fee \$45-50 Holding fee \$200 during application process. Food, water, ice (Family Level Need)
Tuition for furthering education (Family Level Need)
Transit tickets food and clothing (Family Level Need)
Someplace within a reasonable distance where I don't do physical work (Family Level Need)
Ged (Family Level Need)
Finding a part time summer job (Family Level Need)
Finding a job that works with my disability and also doesn't make me lose all my benefits so that it is actually financially beneficial. (Family Level Need)
Remote work; travel is not working out (Family Level Need)
Need employment to accommodate my disability (Family Level Need)
Need an online, fully remote work from home flexible hour job that I can do while on maternity "leave" from self employment so that there is less of a gap in my income. (Family Level Need)
looking for part time job (Family Level Need)

I would like to find a work from home job since I'm a stay at home mom right now (Family Level Need)
I am unable to do many jobs due to health issues and obesity. (Family Level Need)
I am full time employed. My husband cannot find a job that pays well enough in the area to make drive and daycare worth traveling. (Family Level Need)
finding a job that accepts felons (Family Level Need)
As self employed, and just moving here a year ago, having to acquire more clientele, customers, contacts, etc to provide ongoing income need (Family Level Need)
Working around a single mom's schedule (Family Level Need)
seizure disorder and blindness, need support to work (Family Level Need)
Need help housing and job (Family Level Need)
Help with rent/utility (Family Level Need)
need coach and mentor to help me through going back to school (Family Level Need)
Applied for disability due to serious medical conditions cannot work due to heart failure (Family Level Need)
Lower requirement job search assistance - current ones are high barrier/have high requirements that people (especially those experiencing housing instability/homelessness can't meet) (Family Level Need)
"need an identification card (Family Level Need)
Williston is in need of more customized employment opportunities for individuals with ID/DD, from an employer's position. For example, current business owners need more of an understanding of the benefits of providing customized employment for individuals with varying abilities. These individuals have limited options when seeking employment in the community. (Community Level Need)
Just had a kid 1 more month recovering from c section then I can go back to work. (Family Level Need)
I will be looking for part-time employment in 6-8 months. (After all my surgeries and healing from them) (Family Level Need)
Finding jobs in the community for the people I support. (Community Level Need)
Need a job that pays in a timely matter (Family Level Need)
Daycare (Family Level Need)
Daycare (Family Level Need)
want to my on start on a job on Monday (Family Level Need)
Technically I have a job, but with what is currently happening with my health - idk if I'll be able to go back. (Family Level Need)
Fuel to get to work (Family Level Need)
Employment tailored to health of back injury (Community Level Need)
Looking for part-time opportunities (Family Level Need)
Loan repayment needs for education (Family Level Need)
Employers have been asking for more people with technical skill sets, most of which can be attained at community colleges. At the same time, employers have been reluctant to increase wages and/or benefits. (Community Level Need)
DEI Training (including cultural competency) for leaders to better support the diversity of our community and employees they are trying to attract. (Community Level Need)
Additional benefits, especially things like health care, temporary disability, mental health assistance, childcare assistance, or similar are a key aspect of employment access in the community. (Community Level Need)

Individual has no permanent address but needs an ID in order to apply for housing it becomes a catch 22! (Family Level Need)
I feel some of our renters really need an advocate for services. (Family Level Need)
Diversity of technology jobs (Family Level Need)
Benefits education - unemployed/underemployed don't understand what benefits are and how they work. Generational poverty leads to a lack of understanding about why a full time/benefited position matters and how it works. Not knowing what they don't know. (Community Level Need)
Disabled adult son needs training or coaching to be able to have a job. No services available in the area. No potential job opportunities available in the area. (Family Level Need)
Housing (Community Level Need)
More assistance with transportation for community members living in poverty. This transportation would also allow children to get to childcare. This would eliminate the barriers. (Community Level Need)
Need help with bookkeeping for my husband, financial planning, housing & ,funding available. (Family Level Need)
winter gear boots, underarmer, gloves, wintercoat, facemask (Family Level Need)
Childcare help with affordable prices and more options (Family Level Need)
New glasses so I can get my DOT medical certificate (Family Level Need)
I need a sit down job or one that doesn't involve alot of standing, but no experence to do so. (Family Level Need)

From Section 2.2 Income and Asset-Building
Yes, I'm 8.5 month pregnant, a single mother with 2 kids to care for and homeless with no money to get into a new place. One child is highly autistic and my 3rd child is due in 3 weeks. Financial assistance or financial hardship isn't something I can afford. (Family Level Need)
We need free school buses for our children with single parents (Community Level Need)
Social security/ low income (Community Level Need)
repairs on the vehiclu I have are setting to be always cost for me, insurance (home and auto) property rates. (Family Level Need)
Rental assistance, food assistance, cheaper housing. (Community Level Need)
Rental assistance (Community Level Need)
Rental assistance (Community Level Need)
Rent I have 3days and I'm evicted (Family Level Need)
Rent help needed (Family Level Need)
Rent (Family Level Need)
Relocate to Fargo ND. (Family Level Need)
Receiving Medicaid, SNAP, LHEAP, was receiving rent aid until program stopped 7/1/23 (Family Level Need)
Place to live ,help with rent, (Family Level Need)
Not being able to find a job for my skills (Family Level Need)
Need some type of continued rent and utility assistance (Family Level Need)
Need help fixing home/remodel project (Family Level Need)
need a federal lawyer (Family Level Need)
My husband passed away last July he was my provider for the last 16 years I had a stroke the day after my 42th bday (Family Level Need)

Medical Insurance. Food. Utilities (cable/internet services) (Family Level Need)
May be going through a divorce or marriage of 35 years (Family Level Need)
Making rent so I don't lose my apartment (Family Level Need)
I was very sick the past 2 years. Health insurance is super expensive specially for the type of services we get. Horrible! (Family Level Need)
Hoping to find a better rental or help with buying a home. (Family Level Need)
Help with old medical bills. Also need glasses, dental, and a car mechanic. (Family Level Need)
Help with electric bill (Family Level Need)
Had to take out loan on my home by husband's funeral and bills where he passed (Family Level Need)
get transportation, gaps in start and paycheck bills for gas, etc. (Family Level Need)
Free or low cost legal assistance for writing a will, medical directive etc (Family Level Need)
Food. gas and phone bill (Family Level Need)
Financial help with doctor bills and eye shots, that medicare doesn't cover (Family Level Need)
excessive medical bills (Community Level Need)
evicted from low income, cable and internet shut off (Family Level Need)
dental help, rent help, utility help , need a phone, need transportation (Family Level Need)
Costs for the software, Hardware, tech support to be capable of maintaining my professional credentials (Family Level Need)
Problem my with utilities and electricity need help with them (Family Level Need)
Utility bills high fuel high food expensive (Family Level Need)
Not eligible for unemployment am having trouble paying bills with no income. (Family Level Need)
Need a vehicle and money is being stolen from me (Family Level Need)
More help with food. (Family Level Need)
Keep traveling for my child's mental health (Family Level Need)
Help with medical/insurance costs for child with a physical disability (Family Level Need)
Being able to pay rent from my child support obligations going up, and debt I'm collections (Family Level Need)
This month rent 1050.00 (Family Level Need)
Rep payee (Family Level Need)
Rental, utility (Community Level Need)
Rental assistance (Community Level Need)
Problem with rent, car payment and wifi payment (Family Level Need)
personal mental health problems: able working with SLHC an CHI for personal issues (Family Level Need)
Need help with deposit on a new place for me and my children (Family Level Need)
Just need a medical gas card for my sons doctor appointment (Family Level Need)
just help paying rent (Family Level Need)
I need to find a 3 bedroom apartment or family unit (Family Level Need)
How do you get a better paying job when you have no degrees? (Family Level Need)
Homeless (Community Level Need)
home gas (Family Level Need)
Help with water bill (Family Level Need)

Help with home repairs (Family Level Need)
Help moving to new apartment as my landlord will not be renewing my lease (Family Level Need)
gas, transportation (Community Level Need)
First month rent (Family Level Need)
deposit \$585.00 (Family Level Need)
Clothes (Family Level Need)
Car insurance and internet (Community Level Need)
burial needs (Community Level Need)
Work injury claim was denied I got incarcerated so I was denied and no help (Family Level Need)
There need to be more pro bono lawyers for simple matters. (Community Level Need)
Support completing forms for items relating to financial support (Family Level Need)
Rental assist (Community Level Need)
Rent is getting higher and higher and Section 8 allowance didn't update since 2019. My family of six is living in a 2 bedroom. Utilities are up too. Barely getting by. Want to go back to college, but it is financially impossible (Family Level Need)
Rent assistance (Community Level Need)
Rent (Community Level Need)
Pay taxes, tax fees (Family Level Need)
Need rent help after the program has closed now (Family Level Need)
Need new roof (Family Level Need)
need help with food (Family Level Need)
need a job (Family Level Need)
My lease is due July 31st 2023 (Family Level Need)
Most of us around here need help with all of the above and who can we ask. Please someone help and thank you for the surgery. Also the only community here is very religious institutions and that doesn't solve life issues. You can't pray away an illness. (Community Level Need)
Money for food and gas (Family Level Need)
Low income and unable to afford childcare. I have a wage garnishment that is taking a 1/4 of my income which makes me unable to pay my bills. (Family Level Need)
I want to be more independent (Family Level Need)
I am currently paying payday loans every month. And live check to check (Family Level Need)
How to earn enough money to have a decent life. It's tough going with only Soc Sec & what little I make from work. If it weren't for the RRVCA my old house would be a ruin by now, though it still needs work (non-essential). (Family Level Need)
Hot water tank, stove (Family Level Need)
Assistance with cancellation of out-of-State SNAP benefits and transition into home State. (Family Level Need)
Electric bill (Family Level Need)
Would like heating assist- Metroplains pay a renting land electricity in three- four elec (Family Level Need)
Worried about making my needs (Family Level Need)
widowed- my husband left me with nothing & bills! (Family Level Need)
utility- have to have air conditioner on all summer and im on oxygen 24/7 got to have a fan on winter. help with rent. phone bill (Family Level Need)
utility bill (Community Level Need)

Utility assistance (Community Level Need)
utilities, rent, a/c, phone (Family Level Need)
Student loan forgiveness (Community Level Need)
Struggling financially (Family Level Need)
SSI Disability (Family Level Need)
Rental Assistance (Community Level Need)
Rental assistance, vehicle repair (Community Level Need)
Rent/utility assistance, money management (Family Level Need)
Rent, moving costs (Family Level Need)
Rent help (Community Level Need)
Rent assistance (Community Level Need)
Pro bono lawyer (Family Level Need)
poof divorce problems - financial -legal onging (Family Level Need)
pay rent (Family Level Need)
Needs help with rent (Family Level Need)
Need truck (Family Level Need)
Need money for electric bill and things i can't get from my food stamps card (Family Level Need)
Medical bills, insurance costs, cost of living (Family Level Need)
Medical bill financial assistance (Family Level Need)
Life skills counseling (Family Level Need)
Left sons father, took everything. (Family Level Need)
kids dad is fighting it due to temporary injury (Family Level Need)
Just the stress/worry as I receive Disability, Medicare& Medicaid, always under threat. scared. (Family Level Need)
In need of home repairs (Family Level Need)
I would love to know why we can't get hardly any dental work done without paying a lot for it (Family Level Need)
I want help to receive my workers compensation so that I can be alive. (Family Level Need)
I need help with just daily living expenses or a car even if you could just borrow me it until I could pay you off then I could work. I also need help with getting my oldest daughter out of an abusive situation she is currently living with her biological father and step mother. There has been dozens of reports to social services in Pennington co she has even kicked her out then called the cops n said she ran away. She keeps telling me she need sto coke home. She has already tried to commit suicide once. Zo I have been doing everything I can do to make that happen. I love them so much I just want them to be safe! Legal services said they can't help because it's in another state.. Therh has to be something we can do! Bet if I had \$10,000 she'd be Herr rn b (Family Level Need)
I need help obtaining a rental unit please. I have ND Rent (Family Level Need)
I have ND rent help commitment letter since the 12th. Community Actions DID NOT contact me. I called ND Rent help them have ND rent call Community Options for copy. Supervisor there did but an hour B4 I went alone & she said there was no letter yet. Discrimination 100%. I will get a lawyer (Family Level Need)
I get nothing (Family Level Need)
I currently dont have an income, but when i do i will need some assistance to become more financially stable/responsible. (Family Level Need)
Housing, mental health and financial services. (Community Level Need)
Housing assistance (Community Level Need)

Homeless need hotel help for my son, myself and esa service dog (Family Level Need)
Homeless due to domestic violence (Family Level Need)
Help with housing deposit of 500 (Family Level Need)
Having a livable wage when working for the state! (Family Level Need)
Have no place to stay. I have a dog who is in process of being certified for emotional support. I'm currently working with community connect and road through recovery. My care coordinator gave me your info. I need hotel until Tuesday (Family Level Need)
Food for the house is ALWAYS NEEDED. I am not eligible for food stamps and the food places don't give out good/ food my kids would eat. (Family Level Need)
food & rent (Family Level Need)
financial assistance/ earns carreparte/ everyday needs (Family Level Need)
Electric and referral to the Fix it Forward Ministry program. Our van has broken down (Family Level Need)
Don't make enough to support myself (Family Level Need)
don't file taxes due to me not working at all 12 months. (Family Level Need)
dental costs out of pocket (Family Level Need)
Current income does not meet the needs of the whole household. (Family Level Need)
Child Custody Battle that just started (Family Level Need)
biggest issues are the MN ignition interlock program. I did qualify for discounted fees - usually 100 a month, right now about 60 a month - 100 month SR22 ins- for 1 year then it will drop. but without license I cant get around for a job, food, medical, im all alone, no friends/family - just me (Family Level Need)
Roof (Community Level Need)
Rent (Community Level Need)
Problems with loan sharks from buget auto (Family Level Need)
Paying for groceries. I have to emotional support animals and it is expensive for food/meds for them. After 9 years with one and 4 with the other, giving them away is not an option. They give me comfort. (Family Level Need)
Need help with back rent since I got denied by an agency I was getting help with (Family Level Need)
Medicaid and foodstamps (Family Level Need)
I do not have income for 14 weeks out of the year (summer as school is out) and I am an hourly employee. (Family Level Need)
Homeless need help (Community Level Need)
Generational debt (Family Level Need)
Don't know the programs I have access to or what I qualify for. (Family Level Need)
Dental procedures cost (Family Level Need)
Clothing transportation and food (Family Level Need)
Utility needs. Furnace, water heater (Family Level Need)
Student loans (Community Level Need)
Student loan debt (Community Level Need)
paying rent home repairs roof repair (Family Level Need)
Owe IRS \$1029. (Family Level Need)
needing help to get an ID so I can apply for housing (Family Level Need)
Need to get on a housing program need to get into 55 plus living (Family Level Need)
need income to support paying land payment and food (Family Level Need)

my husband passed away in march (Family Level Need)
More job opportunities (Family Level Need)
Lack of empathy or action in systems to support “middle” and lower caste in our system, be it regulating pay, providing for equal opportunity protections, legitimate benefits, ease of state-assistance navigation or representation, or any sort of unbiased medical care. (Family Level Need)
Just very behind on bills, and have already exhausted community funding for ND Rent Help and Aid Inc (Family Level Need)
I have no income whatsoever (Family Level Need)
I am on SSDI (Family Level Need)
have a payee at community action (Family Level Need)
Help with prescription medications, groceries, bills (Family Level Need)
help with childcare (Family Level Need)
Help with a deposit I was just approved for housing and I’m trying to move me and my kids back to Mandan (Family Level Need)
heater a phone bills (Family Level Need)
Hard to feed 6 kids (Family Level Need)
Getting deed transferred bankruptcy fresh start car payment too high (Family Level Need)
electric cart to get around, (Family Level Need)
Credit building get score up (Family Level Need)
Counciling would be nice demestic violate (Family Level Need)
Could use more food stamps (Family Level Need)
cost to move to bismarck and find a job that can pay for my rent and other bills (Family Level Need)
Can't pay for a couple medications (Family Level Need)
Cancer patient, evicted, part time work (Family Level Need)
Broke (Family Level Need)
Behind on bills, struggling to get caught up (Family Level Need)
affordable livable housing (Family Level Need)
Wage garnishments advice. Taking most my money (Family Level Need)
The cost of living is very high, especially for a single parent. Inflation is ridiculously high at the moment. (Family Level Need)
Taxes and insurance going up on escrow may have to move. cost of food and other items not getting SNAP like we used to. (Family Level Need)
Single parent family getting back on my feet with my children
Single mom my daughter is in daycare so I can find a job, applied for CCAP assistance haven’t heard back. Renting applied for housing waiting to hear back. Hard to make money or find a job. (Family Level Need)
rent help (Community Level Need)
Money (Family Level Need)
I can only work part time due to health are applying for S.S. but takes a long time (Family Level Need)
HOW to receive the max from social security. How to be sure I am not missing any benefits. (Family Level Need)
help with rent (Community Level Need)
Food (Community Level Need)

\$400 was stolen from me I saved for a long time it was for my rent (Family Level Need)
Education on lots of things that can help me. (Family Level Need)
Do need help with first month rent for apartment (Family Level Need)
Need help with first month rent (Family Level Need)
Rent (Family Level Need)
Rent (Family Level Need)
need a repair on rack entrance (Family Level Need)
Lost my home due to eviction and being facing homelessness since Jan and being getting arrested since then (Family Level Need)
gas and food (Family Level Need)
Everyday living, housing affordability (Family Level Need)
Having trouble paying child support (Family Level Need)
School supplies and clothes (Family Level Need)
Securing and maintaining housing (Family Level Need)
Windows. It is terrible mobile homes don't qualify for window replacement. I would be willing ot take a loan out ot pay for half the cost. (Family Level Need)
Problems with landlord, lot rent, community options, helped me with my rent, landlord says they never got checks from ND Rent Help. They say I owe \$1300. I have paperwork! (Family Level Need)
Homeless after being fired from two jobs and not paid I need legal advice and help (Family Level Need)
Need help for assistance for rent risk of losing housing (Family Level Need)
Vehicle repairs to up keep on home. Help to pay childcare my son lives with his aunt with a fixed income. I have no way to repair or help or do anything and it leaves me stuck. (Family Level Need)
social security insurance (Family Level Need)
Medical debt (Family Level Need)
Housing help currently homeless and disabled (Family Level Need)
rental assistance (Family Level Need)
I'm out of work so no money coming in. (Family Level Need)
Weekend and overnight transportation to and from work (Family Level Need)
Struggling to pay rent, awaiting rent assistance (Family Level Need)
Replacing furnace and making my home more efficient. My furnace is 40 years old and I do not have savings as it takes all I make to keep the house up and to pay my bills. I don't qualify for liheap due to income guidelines (Family Level Need)
Rental and utility assistance (Family Level Need)
Rent assistance (Family Level Need)
only need help with food (Family Level Need)
need help getting increase on vhiakle and wakebtlec (Family Level Need)
location is a big issue. The areas that need development aren't so it won't be ideal for any business if it made sense to open up even if it did because of how long it takes to be known to the market and make their money back (Family Level Need)
Lack of employment opportunity in Williams County for people with my advanced degree. I am too qualified for many jobs (Family Level Need)
just needs to find a job (Family Level Need)
Information about the above topics should be available in easy to understand alternative formats to fit the individualized needs/learning styles of people with ID/DD. (Community Level Need)
How to pay my owed taxes? (Family Level Need)
Housing needs for family of 3 (Family Level Need)

Housing (Community Level Need)
Ensuring the people I support have the financial means to obtain adequate housing, food & the basic necessities in life. (Family Level Need)
Currently in Bankruptcy Chapter 13 and Labor Board with issue with previous employer. (Family Level Need)
Audiotape Medical expenses and insurance (Family Level Need)
Apartment complex owes me money from move and it has caused me an overdraft. My last wort paycheck was 12.85. (Family Level Need)
Money (Family Level Need)
Food (Family Level Need)
Childcare! (Community Level Need)
Buying a house (Community Level Need)
Assistance with medical debt from severe chronic illness. (Family Level Need)
Medical bills etc while not working (Family Level Need)
housing assistance (Family Level Need)
first time home buyer (Family Level Need)
We actually have quite a few questions and concerns if he will iamb a full-time employee, and the other half is on Social Security and disability and we struggle with the fact that because of my salary we supposedly make too much however, we cannot get by on essentially my income. (Family Level Need)
Student loans (Community Level Need)
Assistance understanding available support programs and applying (LIHEAP, Broadband, Etc.) (Family Level Need)
Vulnerable populations need more assistance with legal support for things like divorce of family court, disability representation, eviction or small claims issues, and pursuing child support issues. (Family Level Need)
On a fixed income that does not adjust to match level of inflation (Family Level Need)
Medical care costs (Family Level Need)
May have in future due to cost of prescription drugs. (Community Level Need)
Improving financial literacy will go a long ways towards helping households become self-sufficient. Ideally those trainings would be paired with an Individual Development Account programs to help folks save money for wealth generating activities (e.g., buying a house, attaining education, or opening a business.) (Community Level Need)
Have had extensive medical bills for my child. Trying to get these paid off. (Family Level Need)
Financial needs are mostly due to low wages and higher cost of living (especially housing costs), not inability to manage money. (Community Level Need)
disability abd social security (Family Level Need)
Alot of people have a hard time finding a job that wages pay the bills (Family Level Need)
student loan debt (Family Level Need)
Do not qualify for Medicaid but can not afford health insurance. Medical bills stacking up (Family Level Need)
Cost of living has increased more than average. (Family Level Need)
Adult child needs housing (Family Level Need)
Still struggling even with 2 FT incomes coming in. The cost of EVERYTHING IS OUT OF CONTROL. \$300 PLUS UTILITY BILLS. \$600 grocery bills Unreal!! (Family Level Need)
Pay has not kept up with cost if living and money is barely enough to cover cost (Community Level Need)
Most Pride Inc clients have a payee with our agency who pays bills, etc. (Family Level Need)
I feel our renters really need an advocate to help them thru some of their needs. (Family Level Need)

Healthcare (Community Level Need)
Food Pantry and Basic needs (Family Level Need)
Financial education and resources are critical - especially to women and mothers. They need to know SO much about finances. (Community Level Need)
Elderly Parent- low income but too high for Medicaid, lack of community services to help keep her in her home. (Family Level Need)
Continuing education costs. (Family Level Need)
Affordable health and dental insurance and care (Community Level Need)
Transportation (Community Level Need)
People in this community need assistance filling out paperwork for jobs and assistance programs as well as gather the appropriate documentation needed for the applications. (Community Level Need)
student loan assistance (Family Level Need)
Homeless need to find reasonable accommodations for the school year. (Family Level Need)
Secure a loan for a house (Family Level Need)
Self employed and I'm having shoulder surgery on September 7 2023 I will be out for 6 weeks. My income will stop as my income is from in home daycare. As self employed is there any assistance available to help me with rent and food during this time? (Family Level Need)
Retirement financial planning (Family Level Need)
I am broke (Family Level Need)
Rent assistance. Being overcharged for rent in not so great living conditions. (Community Level Need)

From Section 2.3 Education
Would like to further my education from LPN to BSN. (Family Level Need)
We need more technical options. We don't have to go all the way to Bismarck or Grand Forks. (Family Level Need)
Upgrade my driver license. (Family Level Need)
School buses (Community Level Need)
more sports training programs (Family Level Need)
I want to get my Real Estate License, it is about \$600. (Family Level Need)
I am attending TrainND for my cdl in May 2023. (Family Level Need)
Finishing my degree (Family Level Need)
Depression medicine/healthcare needs (Community Level Need)
clothing for winter, boots, gloves. (Family Level Need)
no compition internet access no phone line (Family Level Need)
Need computer or laptop (Family Level Need)
I make too much to get childcare assistance but not enough to pay for daycare. My wife has mental health disorders and has a hard time working. We are trying for assistance but keep getting told we are on the line of making too much (Family Level Need)
I am willing to enroll in college need help with fees to finish degree at minot state and laptop for criminal justice (Family Level Need)
Free lunches for kids who need. (Community Level Need)
Programs and scholar ships for single parents and children to get them into faith based schools. (Family Level Need)
Honest, Non-Stigmatizing Addiction-Suffrage Awareness Non-Graded Requirement for Students of Early Adolescence to Early College level Completion (Community Level Need)

Divers education (Family Level Need)
Children here may benefit from literacy as well. Reading level is no longer on par with any of us when we went to school. It's a New world with iPad and all that stuff. The instant gratification works against everyone. Our people are becoming more stupid useless and sick. I'm ashamed. Education in schools is lacking and radicalized folk work in positions of power. (Family Level Need)
My son (13 years old) would have been expelled if I had not pulled him out of school for the last 3 weeks. And he would have been beaten up real bad had he not been carrying a knife. 20 students were gathering up to jump him while recording. Not safe to send him back even if that would have wanted me too. So now I don't know what we're going to do next year; in the same school district, with the same kids, there it is, our educational problem. BULLIES (Family Level Need)
making my mobile home payment and the lot rent, plus utilities (Family Level Need)
I'm retired – disabled (Family Level Need)
I would like to learn and maybe go to school at some point. I'm currently focusing on therapy and getting to a point where I feel it would be possible to. (Family Level Need)
I need help getting to school with the kids. Also help paying for class. One thing is I don't know how I'm going to be able to pay to go to school and some days. My daughter isn't allowed to be in any spots or after school programs because her step mom is too busy throwing and calling her cruel names. PLEASE HELP! IF YOU HELP WITH 1 THING PLEASE HELP ME GET MY BABIES BACK!! (Family Level Need)
Disabled need physical therapy for my suicide attempt, I am getting contractures & keloids that need cryotherapy & P.T. My PCP is on vacation till July 19 (Family Level Need)
Depression (Family Level Need)
Computer training, job market, work in health issues, nail trims, hair cuts, transportation issues (Family Level Need)
Children have autism spectrum disorder, finding caregivers and education is hard. (Family Level Need)
Assistance obtaining computer to assist w/ job training and applying. (Family Level Need)
hardcovers find something at my age (Family Level Need)
On SSDI (Family Level Need)
My child needs extra help with schooling but no disabilities were found to be placed on an IEP. The school does not have the help for her. (Family Level Need)
I could help in these areas (Family Level Need)
help with college (Family Level Need)
family at PTSD (Family Level Need)
Assistance paying for Nursing School (Family Level Need)
I really want to go back to school, find a way to help others. I was ran over last year left for dead, and recovering from all the trauma. (Family Level Need)
Went to school, had to drop out to go back to work, pay bills, etc (Family Level Need)
Have Pell grant I can pull from need help getting through steps to get enrolled and all that comes with this lifestyle change (Family Level Need)
There's several on here I'd like to do but only able to do so much so how to use a computer is a start. (Family Level Need)
I have a 19 yo son with a seizure disorder and has not obtained his GED. (Family Level Need)
Would like to see college correspondence classes offered and not strictly online classes. (Family Level Need)
My main concern is that the transition from high school to adult community programs is inadequate. I feel the transition process could be greatly improved. We have run into this issue several times. I feel

the school system could do a better job of educating parents of services available after graduation. (In regard to students with ID/DD). (Family Level Need)
Information about the above topics should be available in easy to understand alternative formats to fit the individualized needs/learning styles of people with ID/DD. (Family Level Need)
I tried to get Voc Rehab to send me for training but they refused. my old degree is useless. (Family Level Need)
medical transcript (Family Level Need)
Managing loans & becoming a homeowner instead of renter (Family Level Need)
I really want to go to grad school. I have severe c-ptsd and adhd. Sometimes it's hard to do things and I've spent the last couple years just trying to feel like I can stand up for myself. (Family Level Need)
I am currently in a doctoral program and looking for grounds and scholarships because I am already paying school loans until the day that I die and afterwards it would be nice for there to be additional funds and opportunities for people who are working full-time in their field and wanting to Upgrade by getting additional degrees . Especially when it is basically necessary for being able to live life because in my current profession, I cannot make the money I need at this level until I get that terminal degree. (Family Level Need)
The major topic across the state is availability and affordability of childcare. It would be interesting to see whether the ND Legislature will continue to invest into childcare or if this is a one biennium push. Ongoing investment is necessary to stabilize the childcare sector. (Community Level Need)
Special Ed classes for our children (Family Level Need)
Financial and investment literacy focused on lower to middle income families (Family Level Need)
Sons college (Family Level Need)
finding childcare for children with additional needs (Family Level Need)
Working on my education (Family Level Need)
Retirement planning (Family Level Need)
Building community, understanding available programs for small business (Community Level Need)
Again, financial education but with supports of HOW to pursue the high paying jobs. Career and life planning guidance and supports. (Community Level Need)
This community lacks early education programs that include transportation. (Community Level Need)
better school bus options and/or private transportation services for school/activity pickup/dropoff (uber for kids essentially) (Community Level Need)

From Section 2.4 Housing
will be home less in June 20 (Family Level Need)
Ssuf (Family Level Need)
Someone to get my mail since I cannot walk to mailbox. Someone to bring groceries occasionally or bring to medical appointment. Challenging to get into and out of bathtub. Limited mobility. (Family Level Need)
My son and I are getting an apartment together to save money (Family Level Need)
I'm currently a homeless mother suffering to get assistance with any sort of emergency rental programs or any type of subsidized housing assistance for pregnant woman with children. I did previously use the rental assistance program for ND and The program abruptly ended without any notice which lead to my eviction with my 2 children one of them is very autistic and my 3rd child is due in few weeks. (Family Level Need)
I need help with my utilities bills. (Family Level Need)
Housing for a lot better but home prices are too high for the type of house you could buy. Not worth it! (Family Level Need)

Rental help but used all the rental help through SS already (Family Level Need)
If my money is found I would be set. (Family Level Need)
Garage Parking for my vehicle. (Family Level Need)
cars old + unreliable drive fan (Family Level Need)
And electric deposit programs (Family Level Need)
rental help (Community Level Need)
Need help with handicap ramp (Family Level Need)
I need new window in the kitchen, living room, bedroom and during noon. (Family Level Need)
I live in a trailer house on a wood foundation that is starting to crumble and decay. (Family Level Need)
Homeless (Family Level Need)
help with deposit a rent (Family Level Need)
help finding a apartment (Family Level Need)
Heep w/ tugnst rent (Family Level Need)
application assistance (Family Level Need)
Why will people stay with little incentive from. The community? People need education, programs that help them. Maybe I could help with something but how could I and protect myself? How can I afford repair? i wish people like me could help, or get grants (Community Level Need)
Roof leaking, shingles are 25 years old (Family Level Need)
Need new window (Family Level Need)
I will apply for Rental Assistance (Family Level Need)
I have lived in my Habitat home since 10-15-2010 and need home repairs and windows need to be replaced due to moisture and vinyl when it gets cold causes water to damage and mold around all windows. (Family Level Need)
I have been signed up for house repairs for approx 3 years and I's waiting to hear back. House needs shingles storm windws, water heater and furnace issue (Family Level Need)
How to refresh a really old kitchen-- counter, cupboards, etc., in bad shape, though non-essential, I know. (Family Level Need)
Housing bar less than perfect credit (Family Level Need)
A home or any type of roof to live under (Family Level Need)
3-Month Unemployment Forgiveness and monetary support for Entering a Lease (Family Level Need)
weatherization for rentals for HUD in housing Sec 8 renters (Family Level Need)
Section 8 (Family Level Need)
Reasonable interest rates. (Family Level Need)
paying off back rent (Family Level Need)
Need to get to a point of having a stable home. (Family Level Need)
Need to find a renter who will take someone with a background that has a misdemeanor possession charge, paraphernalia charge, and a theft charge (all misdemeanors). (Family Level Need)
Need income based housing social secrett is taking my checks for over payment (Family Level Need)
nD rent helps ran out of funding and I'm struggling after surgery (Family Level Need)
My son receives SSI once a month and we use that for rent and have very little to budget (Family Level Need)
looking for possible senior apts. Have housing-lived in same 2 bedroom apt for 20 years. building getting rough*. trying to find suitable senior rental. possibility to limited resources. *bad tenants, dirty, crime, roaches, landlords don't fix things (Family Level Need)

Landlord harassment. Legal help (Family Level Need)
I would love to have more programs out there for your house repair (Family Level Need)
I want someone to come and check my roof if it's need to repair or Not. (Family Level Need)
I think im on list for weatherization this fall - did receive furnace/AC unit and fridge. Which has all helped reduce electric bills, very thankful. but this manufactured home is 20 years old. Needs insulation and at least 4 - small window replaced. (Family Level Need)
I think I have touched base with this in the other other boxes. But I have a 3 and 14 year old both girls but they need their own rooms. If you have any suggestions please let me know asap! (Family Level Need)
I need help obtaining a rental. I've never rented my own apt so I don't really know how to do that (Family Level Need)
I help with rent, lights all year round (on oxygen 24/7) I have air conditioner on all summer because the humidity (Family Level Need)
I have quite a few electrical issues (outlets - bathroom fans) (Family Level Need)
Hotel room help for us while we are waiting for our voucher and find a place to live (Family Level Need)
Homeless with a dog who is not certified yet. Will be in next MO. For emotional support dog. Working with community connect and road through recovery..accepted into program need hotel until Tuesday and will be self sufficient after that (Family Level Need)
Help finding housing (Family Level Need)
have utility & rental assistance (Family Level Need)
Groceries and gasoline and automotive repairs (Family Level Need)
Getting help already through sendca and I have a section 8 voucher (Family Level Need)
General home improvement to increase property value, such as remodeling an old kitchen and bathroom and finishing the rest of the basement (old house, almost a century old) (Family Level Need)
Furniture assistance (Family Level Need)
A place that's safe or well guarded or has a lot of locks to protect me from my abuser (Family Level Need)
Was denied help for making too much money in the future while having nothing and no help now (Family Level Need)
Air conditioner doesn't work seeing if I can get help getting an air conditioner (Family Level Need)
With one income, it's hard to pay everything, every month. Still behind in mdu & rent (Family Level Need)
We have very limited opportunities in our state for everyone to qualify or even be educated on what is available. It is an already biased system that has recently be gutted and automated. (Family Level Need)
want to move to bismarck or mandan but can't afford to move. I struggle with finding a job (Family Level Need)
use some help to fix the floor and the roof (Family Level Need)
The rental we are in is very old- 50s wiring, leaky windows and doors. No AC and poor ventilation and air flow. Which makes utility costs much higher. The house owners (not the landlords) refuse to pay to upgrade the house. We WOULD love to buy a house or rent to own but are too low income to qualify (Family Level Need)
places that except felons (Family Level Need)
On SSDI (Family Level Need)
Need help with property taxes (Family Level Need)
Need help- with paying housing debt and back ground (Family Level Need)

Internet is expensive if you move. I moved down a block and the bill raised by 30 dollars for a lesser plan (Family Level Need)
I live in a condo which was built in the 70s and has the original windows. They are very lucky and some of them don't even open because they're warped and the wood is rotted in some spots. I applied for help from you guys and was told that I'm not eligible because I live in a condo. I think it's pretty sad that people like me, which a condo this old is the cheapest option for me, can't get help just because it's a condo. I am very much below the income requirements yet because it's not a separate house by itself I'm not eligible? It's very frustrating because I have no other way to fix my problem. (Family Level Need)
Help signing up for housing (Family Level Need)
heaters costs pendcny and phone bills (Family Level Need)
24/7 low barrier shelter (Family Level Need)
Storage needs (Family Level Need)
Larger home for me and my family (Family Level Need)
Housing for low income (Family Level Need)
Homeless (Family Level Need)
Help with heating and the affordable cconnectivity program only (Family Level Need)
Need help with paying utility (Family Level Need)
"Remodeling, bathrooms, ceiling, floors, water pipes, electric up to code (Family Level Need)
legal assistance to fight against to employers one that fired me without cause after I refused to do illegal things they wanted me to do as a maintenance man in a building owned by XXXX and then I want to go to small claims to sue construction companies I did independent contracting work and they fired me without cause or warning and didn't pay me for over 100 hours of work which combined has left me homelss without car with insurance no money no phone and begging for help im overwhelmed newly sober and trying to pick my life back up and move on but want to do it the right way and need a network and people who can help me I have data in text messages and gps locations from time at both companies just need help going through it all and building my cases to get money for all they have caused in bills and eviction being on my record as well as all cost for having to move and so on I am starting new independent contracting company I can use advise and mentors on and going back to school if I can find help with all this (Family Level Need)
At high risk of losing housing (Family Level Need)
When I need repairs or assistance in home or with my vehicle or insurance. I have no place to go (Family Level Need)
Privacy (Community Level Need)
furniture and extras (Family Level Need)
As stated above I need help with home repairs. (Family Level Need)
Need programs that's not income restricted (Community Level Need)
Information about the above topics should be available in easy to understand alternative formats to fit the individualized needs/learning styles of people with ID/DD. *Please note that- "'handicapped' is an outdated and unacceptable term to use when referring to individuals or accessible environments" - can just say "Accessible Housing" instead. (Family Level Need)
Need market rate housing as well (Family Level Need)
Working with XXX from SSVF for apartment in Minnewankan (Family Level Need)
need help on house (Family Level Need)
We are currently inquiring about buying potentially our first home and neither of us have done this before and have a lot of questions but we also we need to fix of our house and order to put it on the market and I think the house that we are inquiring about needs a lot of work. (Family Level Need)

I want to sue my previous landlord. He kept my deposit because of black mold he knew was there the entire two years I lived there. I did all my own maintenance. (Family Level Need)
We have several people living in Town that need a lot of help (Community Level Need)
There is simply not enough housing that is affordable in areas of high opportunity. In the rural areas, the housing market is so weak to the point very few developers would consider building there. (Community Level Need)
Tenant education classes that are not specifically tied to programming requirement; Housing that does not limit based on background check and credit history; Safe and affordable housing (Family Level Need)
on housing (Family Level Need)
Emergency rent assistance during the pandemic along with eviction moratoriums were a huge support for housing stability. We need to expand the ability to provide individuals and families with temporary support for housing during a crisis. Additionally, more affordable housing in general is need both to rent and own. Families know what they need, flexible funding to address barriers to stability is necessary. (Community Level Need)
Control of Taxes and Specials in Cass Co. (Community Level Need)
Houses that are not in ill repair and high cost to buy or lots to purchase within the city limits that have city water and sewer where lots are large enough (over 40' wide) to build. Or townhouses, condos or like. (Family Level Need)
The true middle class is always screwed. We make too much to qualify for any type of services but we don't make enough to fully get ahead. (Community Level Need)
Takes months to get someone to work on home projects (Family Level Need)
Our renters could use help with their rent and utility payments. Often times they ask to borrow money from us - since they do not receive enough in the SNAP program. (Family Level Need)
I am okay as long as the rent prices don't go up. (Family Level Need)
application for NDEH in program (Family Level Need)
Community members struggle with paying for rent and electricity, most fall behind and wait to ask for help until it's too late. Barriers include lack of transportation to get to offices, no communication device due to lack of finances, and lack of knowledge about resources. (Community Level Need)
Housing is most pressing issue. (Community Level Need)
Homeless (Family Level Need)
water and electricity bill (Family Level Need)

From Section 2.5 Health and Social/Behavior Development
We have Delta Dental, but struggling to find in-network dentists and do not have the money to pay up front. (Family Level Need)
Recovering from a broken neck (oct2022- surgery) (Family Level Need)
Pay for caring for my disabled mother. (Family Level Need)
Not knowing what to do. I have been holding a deep secret for a few months. I don't know who to trust or who the right person/law enforcement I need to go to. I may be in trouble or this person (persons) will be. (Family Level Need)
No dentist in Williston takes medicaid and that's not right (Family Level Need)
needs food is Confused, can't pay bills, NDRH ran out (Family Level Need)
medicaid doesn't cover testing for autism and i can't afford out of pocket expense for it. (Family Level Need)
I was injured at work. My doctor left Williston - I don't have any way to get to Bismarck for an appointment. (Family Level Need)

Hip replaced with complications (Family Level Need)
FINDING AN GETTING TO A DR (Family Level Need)
fieldtrips, group dances maybe? (Family Level Need)
Chronic health issue diagnosis, and treatment that actually helps. Doctors that actually help. (Family Level Need)
Breathing problems need to be diagnosed. (Family Level Need)
Wife and kids lost Medicaid my company insurance is \$300 a paycheck for family and the last health insurance company we went to on healthcare.gov. They charged us monthly and we ended up paying all our bills for 3 years and finally the government noticed it was a scam and made them close and pay clients back last months bill (Family Level Need)
Weight loss without surgery (Family Level Need)
My daughter had been continually abused by XXXX.... (Family Level Need)
There's so much to say please ask i want to help (Family Level Need)
I will be going on medicare in Sept. (Family Level Need)
I have had free dental assistance from XXXX a couple years ago, so am set for a while. I don't like XXXX for dental work. Also now when I need glasses I prefer invisible line bifocals, but have to pay for them myself, as Medicaid will only pay for regular bifocals and only once every 2 years. Non-essential, I know. Last year got eyes checked for 1st time in over 10 years, and Medicaid paid for exam, which is good because Dr. found glaucoma and macular degeneration (I'm lucky I have Medicare and Medicaid but not everyone does), but I had to pay for the lenses myself because I wanted invisible lines. Medicaid won't pay basic amount and let me pay balance, if I don't like what they offer I pay it all myself. (Family Level Need)
Family therapy for past trauma and youth support groups (Family Level Need)
easier access to PRO6 RAMS most seniors to have access or knowledge to run computers and newss are all on computer now (Family Level Need)
30 year old daughter needs assistance (Family Level Need)
VA handles all other medical needs (Family Level Need)
Try to get help with protection for my kids and I before my sons father gets out of prison (Family Level Need)
My family all have MA. I have called over 20 dentists. I cannot even get my 13 year old on a waiting list for a cleaning. Over 1 year I've been trying. Every dentist either doesn't accept MA or has a closed wait list. (Family Level Need)
medicaid doesn't cover treatment of sparato for my depression, anxiety. I have treatment resistant depression. feels hopeless. (Family Level Need)
live alone don't have any above (Family Level Need)
Help with out of pocket dental care (Family Level Need)
have 2 years til social security. but did 10 years in prison (7.5 between 19-30) in 6 different states. PTSD recently been diagnosed bipolar. Have anger issues, antisocial - been thinking about trying to file for disability - only worked around 20 years total. (Family Level Need)
extensive medical issues. Home tasks getting difficult. (Family Level Need)
emotional support/weak body from being sedentary want to change that (Family Level Need)
Dental care for my 13 y/o (Family Level Need)
Work place Violence (Family Level Need)
Need help with signing up for SSI (Family Level Need)
The systems advocating for these basic human rights are biased and automated. (Family Level Need)
states that he needs to apply for disability.. (Family Level Need)
Health insurance or Medicaid for my husband (Family Level Need)

Drugs and sex trafficking (Family Level Need)
currently without insurance (Family Level Need)
don't need education. I need help paying for it (Family Level Need)
On kidney dialysis have to go to Dickinson for treatment 30 mile drive one way. (Family Level Need)
Help with OTC cost for medical supplies (Family Level Need)
Diabetic information I'm type 2 with insulin (Family Level Need)
dental care (Community Level Need)
"More services for DV protection (Family Level Need)
"my life has fallen apart and if anyone can reach out I will pay all of this forward and won't rest until I have given back every bit of help and more in a positive way to help my community I need some mentors and people to help me reach my potential I want to take my background in construction and design and computers and make homes for homeless youth like me ive been homelsss over and over and I want to creat a place to teach people to grow food and care of animals and pay it forward in the process I want to find a way to print 3d houses for the homeless afordably for all areas of the country I can add to the good in the world but I just need some help and people to believe in me (Family Level Need)
dental (Community Level Need)
Physician availability in rural area (Community Level Need)
Information about the above topics should be available in easy to understand alternative formats to fit the individualized needs/learning styles of people with ID/DD. More providers should accept Medicaid so that people are not limited to only one local provider. This is taking away their right to personally choose their own service provider. Limited-no choice in service providers causes many other issues as well. For instance, individuals on medicaid are needing to wait months to receive dental work because there is only one provider who accepts medicaid in Williston and they are booked out because of that reason. Otherwise, they must travel to Bismarck and therefore must pay out of pocket costs for travel. There should also be more mental and behavioral health as well as medication management services that accept medicaid. Williston schools are also lacking in early childhood intervention and behavioral health specialists within its schools. (Community Level Need)
i am disabled, walk with a cane; try not to trip. (Family Level Need)
Better Hospital (Community Level Need)
Assistance since 'high-functioning' autistic person. Need assistance with commorbidities and better understanding condition and related details. (Family Level Need)
Currently healing from injury. Attending is session of phical therapy (Family Level Need)
Support groups for infants/children with type 1 diabetes; respite care for parents of the before-mentioned (Family Level Need)
My other half has continued life-threatening health issues (Family Level Need)
I have Ehlers Danlos syndrome along with the other shit. I really would like to be able to manage that better. (Family Level Need)
Pregnancy (Family Level Need)
One need that is not mentioned in the list is access to healthy food. A lot of health issues can be ameliorated via a healthy diet replete with fruits and vegetables. (Family Level Need)
North Dakota lags significantly behind neighboring Minnesota when it comes to access to healthcare services for individuals with lower income. (Community Level Need)
Mental health services not associated with extremes (NDSH) or substance abuse. (Family Level Need)
General family practice MD are difficult to retain in rural areas. I have had 2 primary care providers move in the last 2 years and I'm in the process of trying to find another one. I have to drive 40 miles to get to the closest ER. (Family Level Need)
counseling for children and access to speedy autisim screenings (Family Level Need)

Assistance for when you are not married and would like your partner covered by insurance and your insurance company doesn't allow it. (Family Level Need)
Women in our community are neglecting their personal health. They don't feel they have the funds for regular health and dental care, and they and their children are not receiving this care. Education around how to, and especially outreach programs for drawing these women to take care of their own health and prioritize it. That it is not selfish, or impossible, but a critical component of caring for their families. (Community Level Need)
We have insurance but pay for all needs. Even having long COVID, dental needs. (Family Level Need)
Respite care for caregiver, elderly parent (Family Level Need)
Reproductive health care (Family Level Need)
Care access is low (Family Level Need)
A couple of our renters really could use dental and vision services. They never had money to see a dentist or even been taught proper care for their teeth. (Family Level Need)
Availability of medical care in this county is deplorable. Half of the time the only thing available is the ambulance service. Community health clinic routinely turns away appts and refers you to the ER 40 miles away claiming "we can't do anything for you anyway". There is no doctor, ever. (Family Level Need)
Programs that are accessible to everyone and will help eliminate barriers on a case by case basis. (Community Level Need)
More robust healthcare for allergies and public awareness of allergens (Community Level Need)

From Section 2.6 Civic Engagement and Community Involvement
The juvenile system needs to hold children accountable for their actions, especially if they commit a crime that would get them sent to prison if they were an adult (Family Level Need)
srovel duieway in winter (sight impeiment) (Family Level Need)
Mexican Folklore! (Family Level Need)
I feel my community needs more resources in the mental health sector. (Community Level Need)
Emergency housing assistance programs for pregnant women (Community Level Need)
Affordable food (Family Level Need)
There needs to be more facilities to hold children with behavioral issues that are not abused and/or neglected. (Community Level Need)
Support group for maseetomy patreits (Family Level Need)
Playground equipment/BBQ area (Family Level Need)
Trasportation (Community Level Need)
Need more inclusive activities for people WITHOUT children. Everything is family oriented, which is fine, but it would be nice to have a place for those without kids that isn't a bar or some place that people lose their sense of self. (Family Level Need)
Food bank (Family Level Need)
Culturally specific services for our indigenous population. (Family Level Need)
Community as a whole wonzing and dang more together to help one another would be great to use. (Family Level Need)
Another topic important to elaborate on, volunteer opportunities grants for more arts or other stimulating things for these very small towns with nothing but church and nowhere to express themselves. There are also many alcoholics but my phone is low I won't go back. (Family Level Need)
Would like to get children into a Summer Camp but with 4 kiddos and being a single mom it's a financial hardship (Family Level Need)

Went to United Way...very hostile environment from staff & other residents...I have PTSD & I left....more peace in my van. I have been physical & mentally abused by my adult son for years. Can't domestic violence help me? I was a nurse for 25 years, broke neck, homeless (Family Level Need)
Transportation, I live 40 to 55 minutes by foot from the nearest bus station. (Family Level Need)
There are no buses that service my area. The closest bus is 36 to 55 minutes away. The lack of public transit causes me major economic hardship. (Family Level Need)
The cass county reduces my food stamp b/c my mortgage was done. I don't know why? (Family Level Need)
Security for apartment and do not feel safe in my garden level apartment (Family Level Need)
Need a safer neighborhood to live in (Family Level Need)
my church is my only opportunity to visit other people (Family Level Need)
more services for seniors air conditioner, transportation, fraud, in home assistance (Family Level Need)
In my city, police killed two people last summer. In one instance, the police were responding to a mental health crisis call. In another, police were responding to a 911 caller who was concerned about the wellbeing of people who were sleeping in a vehicle--and police then shot one of those people. I do not feel safe with the presence of police in my city, I don't call the police anymore, and I'm not sure who else to call on when help is needed in the community. (Community Level Need)
I personally would benefit from several needs, but as an emergency shelter employee we see these needs desperately in all areas of livelihood. (Community Level Need)
I need help finding my children that my husband my ex-husband has hidden from me (Family Level Need)
getting emergency shelter when there is a tornado (Community Level Need)
Food (Community Level Need)
Dental offices that accept NDMA.
More and more crime in the building I am in. Drugs. (Family Level Need)
Clean sidewalks-garbage everywhere (Community Level Need)
accessible parks in the area that is not a school property (Community Level Need)
wallet stolen and gets robbed while sleeping outside at night. (Family Level Need)
Streets (Community Level Need)
places to meet people. (Community Level Need)
Parks, side walks, beaches for the community (Community Level Need)
longer hours for the homeless shelter (Family Level Need)
getting a phone (Family Level Need)
felon (Family Level Need)
Daughter was taken away due to being homeless need an attorney to get her back (Family Level Need)
Attorney's willing to dao pro bono for famliy custody violence assault (Family Level Need)
assistance with application for disability and housing (Family Level Need)
Again, the systems in place are biased and automated, or they simply do not exist. Serious concerns regarding drug activity and firearms are neglected depending on the description, which includes race, of the culprits. (Family Level Need)
Food supply (Family Level Need)
XXXX is trying to evict me, for non payment of July rent. Community options/ND Rent Help have payed them more than enough money, paperwork states that (Family Level Need)
"The city has always felt safe its the people actions or attitudes that have changed towards eachother (Family Level Need)

"The need for better mediation and counseling for both sides of parenting so children aren't being used taken completely away from one parent or the other. Should be more attention put towards kids getting 50/50 with their parents. (Family Level Need)
We need to try and figure a solution for kids school lunches to be free no matter what the parents/parent in the household makes for income. (Family Level Need)
Youth activities are severely limited and only offered during business/work day hours. It is not possible for working parents to engage their children in activities/sports in their community when the only ones offered are during the parents' work day. (Family Level Need)
Would like to see more housing options for the mental health clients. (Family Level Need)
Public school stability (Family Level Need)
Need to put drug users, drug dealers, and criminals in an actual prison. Try convicting them (Williams county police and court system is laughable). (Community Level Need)
Need programs that are not income restricted. More daycare that aren't income based. (Community Level Need)
Need more rural mental health services. (Family Level Need)
In our region, Non-profits, faith based organizations lack capacity/staff/funding to provide the level of assistance which is needed (Community Level Need)
I do not need these needs personally, but the community itself could use MORE of all these needs. (Community Level Need)
I can more about leaving this god - forgion community if this community is forgivable. (Community Level Need)
The children in a town this size still need things to do. They have torn out our local pool and there is not much for young people to so (Community Level Need)
More restaurant choices (Community Level Need)
Legal advise on lease agreements when working with landlords.
Community beautification and/or assistance to property owners to clean up lots/structures in disrepair and garbage removal (Community Level Need)
More Drug Enforcement (Community Level Need)
Behavioral health services, whether for mental health, addiction, or co-occurring disorders. There simply is not enough services provided in the region. Existing shelters are serving the portion of the population they can, but there are so many more in need that are not receiving shelter due to capacity limits and varying qualifying requirements. I would also say that community awareness and involvement is seriously lacking. Need more efforts to raise awareness and get the community involved in supporting the individuals in need, the service providers, and overall helping the community become healthier. (Community Level Need)
Private housing is being converted into rental housing by realtors/developers - a situation that is jeopardizing the character of our family neighborhoods, clogging the streets with excess cars, and creating unhealthy living conditions. (Community Level Need)
Our community does not have adequate mental health care services, especially inpatient treatment. (Community Level Need)
Homeless shelter for youth/young adults (Community Level Need)
-Substance use/abuse prevention -Negative impact of social media awareness (Community Level Need)
Recreational activities for adults that aren't physically strenuous (Family Level Need)
It seems there is a greater number of unhoused individuals and families to the point where shelter capacity is limited. Long-term assistance through permanent supportive housing and housing vouchers needs to increase in our region. (Community Level Need)
It is essential for Community Action to work to create community environments that support the overall health of a community. (Community Level Need)
Isolation loneliness as a result of pandemic. (Family Level Need)

I do not have any housing needs, but our community is in need of shelter for our homeless community. There has never been a homeless shelter in our county. (Community Level Need)
Help college graduate immigrants get appropriate jobs. (Family Level Need)
Community lacks enough shelter capacity across all demographics including families with accompanied children, and youth and children. (Family Level Need)
Affordable safe daycare. With so many daycares closing- people can't work due to the daycare shortage. (Community Level Need)
Secular groups for people that aren't all related to every north dakotan (Family Level Need)
Safe walkways that are ADA accessible. (Community Level Need)
Protected bike lanes (Community Level Need)
Life Skills courses
Parenting courses (Family Level Need)
services for mental health (Family Level Need)
I am a landlord. We need more assistance for people to be able to be housed long term and not homeless. (Family Level Need)
Lack of recreational facilities for low income families. (Community Level Need)
More indoor family friendly gathering spaces with recreation, food, and drinks (Community Level Need)
Laundry mat (Family Level Need)
Paved roads (Family Level Need)
Bike paths to historic sites (Community Level Need)

From Section 2.7 Other supports
The ladies from the social services office are super rude and not efficient. They make it even harder for people to get benefits. They need to understand it doesn't come from their paycheck. WE ARE PAYING TAXES! (Agency Level Need)
Lawyer to discuss charges that were not realized. At this time of arrest or in the olea agreement. (Family Level Need)
I need help getting a cheaper auto insurance. (Family Level Need)
HAVE WONDERED ABOUT MY OWN BURIAL COST (Family Level Need)
Free or low cost legal assistance (Family Level Need)
Dues and tech support (Family Level Need)
Are there any programs for children with autism and ADHD (Agency Level Need)
We get WIC but very little that now only 1 kid is left but with no health insurance and again make to much to get snap (Family Level Need)
My neighbor down the way needs help with her 6 year old son who went to summer school at Sunnyside and a better apartments and schooling (Family Level Need)
Help with diapers/pullups (Family Level Need)
These are all very hard to access on computer (Community Level Need)
I will apply for SNAP soon. (Family Level Need)
I used to go to thrift shops for clothes but haven't been able to afford that for a long time. At home I have a very old computer (Windows 98) without good internet on a cheap dial-up program. (Family Level Need)
Furniture (Family Level Need)
Electricity bill (Family Level Need)
Senior transportation to/from doctors' visits (Family Level Need)
reduced my food stamp b/c my mortgage was done. (Family Level Need)

Really need a hotel from 06/08/2023 until 06/13/2023 as I have a dog who is not yet certified for emotional support dog. And can't go to any shelters accepted into community connect and road through recovery (Family Level Need)
need oil change, brakes, replace wipers and tires, see why check engine lights on all times (Family Level Need)
Just how are we supposed to save when we are on social security (Family Level Need)
I would have a veggie garden if someone could dig up soil (Community Level Need)
I need help finding things for people that have tbi or brain injuries from domestic violence and other injuries due to the domestic violence it makes it hard for me to do a lot of things and I need assistance with that I have reached out to the Brain injury Network I'm looking for a program that could come and check on me daily at my place when I get my own place and somewhere that's safe for me to go (Community Level Need)
I have a disability. (Family Level Need)
help with getting DL back (Family Level Need)
help learning bus routes (Family Level Need)
have support group - buying groceries and transportation (Family Level Need)
Getting help with stuff that I can't get from my food stamps card, like cat food and litter and gas for car so I can get to all my doctor appointment's extra..... (Family Level Need)
Epilepsy support group (Community Level Need)
Diapers and tampons (Family Level Need)
The workers at the WIC office in Bismarck are incredibly nasty and judgmental. I could qualify for WIC but chose not to just so I dont have to deal with them. I declined to have my children participate in their blood sugar study- which is voluntary- and they illegally denied my WIC checks- claiming I hadn't met requirements when they would not provide me legal proof in writing that I had to allow them to draw my children's blood to receive WIC. (Agency Level Need) or (Community Level Need)
phone cant get a real job becasue no way for employers to contact me. (Family Level Need)
Need couch/recliner for sleeping. Mine was destroyed in brutal attempted murder attack. (Family Level Need)
I am going to sound like a broken record, but the systems in place are biased or automated. (Agency Level Need)
Diapers size 7 pull up's size large baby wipes (Family Level Need)
Crazy with how prices have gone up terribly, one income & we don't qualify for snap (Family Level Need)
Cost to drive to Bismarck for food pantries and look for a job (Family Level Need)
There are few supports for new Americans in this community. We want to learn the American culture and it is difficult (Community Level Need)
Dental (Family Level Need)
"Help to help take care of my cat shots (Family Level Need)
"Need help to apply for SSI (Family Level Need)
access to human service center (Family Level Need)
Transportation on the weekends for seniors that doesn't cost a lot (Community Level Need)
Taking a shower would be great. (Family Level Need)
Need actual law enforcement, quit worrying about the blinkers in the roundabout, and hammer on the dope heads (Community Level Need)
More mental health awareness and mental health care. (Community Level Need)
Laundry (Family Level Need)

Our neighborhood would be improved by a few neighborhood businesses (cafes, groceries, restaurants, etc.). (Community Level Need)
Mostly it hurts to go grocery shopping. And I don't like others picking out my produce (I'm pescetarian). This is an issue, but probably a personal one (Family Level Need)
Resources for homeless brother (Family Level Need)
Mental health services- due to SEHSC has now a waitlist for Mental Health needs. There needs to be accessibilw mental health care. (Community Level Need)
In addition to public transportation, creating environments conducive to active transportation modes such as walking, rolling, or biking is greatly needed in communities of all sizes. The way our towns are built creates a de facto mandate to own a car. That is a huge financial burden on many families, let alone those with lower incomes. Cities will need to fundamentally reform the way they are built and operated. I recognize this is something outside the scope of CAAs but wanted to nonetheless mention. (Community Level Need)
food, gas (Family Level Need)
Burial costs and clothing blankets shoes to liter's (Community Level Need)
very hard for middle-income families to afford fresh produce and quality food for families. Free lunches during pandemic significantly helped. Many middle income families qualify for zero assistance with food if they have school aged children.
Yes, we have a 3k deductible/per person and have to make payments toward providers until we pay it off. True Middle-class problems (Family Level Need)
Some of our renters do not have enough money for food - transportation is another big issue. Where the soup kitchen is - is too far for them to walk. (Community Level Need)
Pride Inc supports clients with their needs (Community Level Need)
Lack of arts and entertainment. Plant some trees!!!!!!! (Community Level Need)
Food (Family Level Need)
Care for elderly person for short term while their caregiver is sick or absent. Resources to keep patient in home, help with creating ADA entries to home (Community Level Need)
Health care people to help with my parents (Family Level Need)
Caregiver support, dementia care (Community Level Need)
Lack of community transportation and affordable vehicle repair services. (Community Level Need)

From Section 2.9 Local Program	
Region 1	None of these programs are available for people who are actually in need of help and it needs to change (Community Level Need) or (Agency Level Need)
	Mental Health (Agency Level Need)
	All of the above (Agency Level Need)
	We have an elder bus service; I'd like to see bus service for all. I see many people with groceries walking, even in coldest winter. (Community Level Need)
	SSVF (Agency Level Need)
	More daycare 1 is not enough (Agency Level Need)
	Guardianship services (Agency Level Need)
	Daycare (Agency Level Need)
	Community wide collaboration n between public, private and church organizations on services offered. (Community Level Need)
	Childcare resources and assistants in training programs for childcare business es (Agency Level Need)

	Big brother big sister program, respite care, mentorship programs, (Agency Level Need) or (Community Level Need)
Region 2	We could use better in all fields like that naloxone machine in Cincinnati and New York and sexual education as well as help for everyone community action itself does not offer a whole lot not rent assistance anymore (Agency Level Need) or (Community Level Need)
	Transportation, dental assistance, funds for school lunches, deposit assistance, rent assistance, daycare funds (Agency Level Need) or (Community Level Need)
	I know we have the services but they cover the extremely low income and the government needs to re adjust the poverty line as everything has gone up 40 to 50% and jobs only adjusted about 5% (Agency Level Need) or (Community Level Need)
	Transportation along with housing, year around homeless shelters needed (extremely) (Community Level Need)
	SSVF (Agency Level Need)
	Mental health providers are needed in the community (Community Level Need)
	I think each program is beneficial to individuals/families in our region. The programs tend to coincide with each other. An example could be someone that comes in with a disconnect notice. After talking with the applicant, a caseworker may find out that they have a high energy bill because they have leaky windows and they've been running space heaters. The furnace may not be running to full capacity or efficiently as well and is unable to budget correctly to pay the bills. In that example, 3 to 4 programs, if not more can be utilized. A client of a CAA may have a lot of layers that need to be peeled back before any sort of fix can be made. Focusing on Maslow's Hierarchy of needs means we need to continue to focus on the physiological needs before working up the pyramid. All of the programs listed help with that step and are detrimental to our community. (Community Level Need)
	I can't just one because they are very important and there are still people out there that need help. I would also like to see more help for people that "make too much to get assistance do to the fact they look at what they make before taxes come out instead of looking at the take-home income because I am one of those people that could use some help. (Community Level Need)
	Education programs-vocational education (Agency Level Need) or (Community Level Need)
	Behavioral/Mental health services more accessible in our county. (Agency Level Need) or (Community Level Need)
Region 3	All of these services are vital to our county. (Agency Level Need)
Region 4	Self-defense classes for children and adults would be greatly appreciated, I've never seen such offered (Agency Level Need) or (Community Level Need)
	Rental assistance (Family Level Need)
	Needs home repair (Family Level Need)
	need walk in shower need coverage (Family Level Need)
	I'm sure there are other services needed but I don't know what they might be. Such as shoveling, yard work, cleaning, etc. (Agency Level Need) or (Community Level Need)
	I believe Supportive Services for Veteran Families should extend to the general lesser-fortunate citizens of our communities... One should not have to serve in the military to receive housing assistance... (Agency Level Need) or (Community Level Need)

	Family homeless shelter. RRVCA was our communities only family homeless shelter until April of this year when it changed to serving age-out foster care youth, which is important too, but now families have limited options. Also, the shelter needs to be low barrier for people, the previous shelter had asked alot from the individuals especially during the intake process. (Agency Level Need) or (Community Level Need)
	Early childhood education programs Child and adult care food program Development of affordable housing Self-sufficiency Home improvement (Agency Level Need)
	Early childhood education programs (Agency Level Need) or (Community Level Need)
	Development of affordable housing (Agency Level Need) or (Community Level Need)
	Assistance with secondary education. I have a bachelor's degree and barely can pay the bills. I need to get back to school to get a better paying job (Family Level Need)
	Childcare, Vehicle Repairs (Agency Level Need)
	Early Childhood Education (Agency Level Need) or (Community Level Need)
Region 5	Yard assistance (Agency Level Need) or (Community Level Need)
	Very thankful for the services provided and the GOOD WORK the agency provides for the community. Amazing job :)
	Vehicle repairs (Agency Level Need) or (Community Level Need)
	There's not enough help in Bismarck. Why it is the capital. I used to be on volunteer community for XXXX when he was governor. I wrote him a letter about all of this. (Agency Level Need) or (Community Level Need)
	Teaching people how to grow and can/freeze their own vegetables and fruits (maybe partner with nonprofits in the area doing the same, and with local businesses so they can potentially buy the surplus food) (Agency Level Need) or (Community Level Need)
	NDRH - Housing (Agency Level Need) or (Community Level Need)
	More help for victims of domestic violence in sex trafficking or any kinds of trafficking that there be more help for them keeping them safe and staying safe after getting out of the situation and continued counseling and guidance from people that doesn't stop (Agency Level Need) or (Community Level Need)
	Medical needs access (Agency Level Need) or (Community Level Need)
	I've been low income most of my adult life, and I know and work with many people on the margins. I have friends who remember the days when Community Action helped low income communities organize and self-advocate. I would love to see Community Action take this role up again--particularly as income gaps, housing insecurity, and police violence are on the rise in my city. (Agency Level Need) or (Community Level Need)
	I have cockroaches in my apartment and in the whole building (Family Level Need)
	Hosing stabiliation assistance (Agency Level Need) or (Community Level Need)
	Helping visually impaired adjust to life without vision. Support Groups? Games? Socialization? (Family Level Need)
	Help with rent (Family Level Need)
	Down payment assistance (Family Level Need)
	Daycare assistance program

	Cooling (Family Level Need)
	Continued case management services that are accessible and consistent, connection to healthcare wrap-around services, connection to cultural or spiritual community. (Agency Level Need) or (Community Level Need)
	I would like to see fairness, kindness, appreciation, I would like to see more on Tenant Vs. Landlord help. I never had a fighting chance in 3 different rental units, you want healthy there not. (Family Level Need)
	Workforce Development Program (Agency Level Need) or (Community Level Need)
	Support for "middle" class families who want to move out of the cycle of consistently living paycheck to paycheck with one road block seeming to throw them for a loop financially. (Agency Level Need) or (Community Level Need)
	programs helping support people in maintaining housing through expenses like car repairs, car impounded, an unexpected job loss causing inability to rent (Agency Level Need) or (Community Level Need)
	Please update programming requirements and eligibility. Otherwise we are just keeping people in the same cycle their family's have been in for generations. (Agency Level Need) or (Community Level Need)
	More programs that increase health literacy, advocate for patients. (Agency Level Need) or (Community Level Need)
	More help focused on recovery from addiction and substance abuse (Agency Level Need) or (Community Level Need)
	lights and cool assistance (Agency Level Need) or (Community Level Need)
	I am so grateful that Community Action is able to help people in our community! And statewide!
	Auto repair assistance. (Agency Level Need) or (Community Level Need)
	Transportation is a high need, especially for those who are of lower income and poverty. This would allow for them to get their children to daycare/Head Start/school, and them to a job- which would in turn help support themselves but the community as well. (Community Level Need)
	HEALTH INSURANCE (Family Level Need)
Region 6	Nd rent help (Family Level Need)
	Help with food clothing hotels (Family Level Need)
	Farmers helping other farmers planting crops that program (Agency Level Need) or (Community Level Need)
	Broadband access (Agency Level Need) or (Community Level Need)
	Homeless shelter is very much needed (Agency Level Need) or (Community Level Need)
	The current housing, rent is weight out of line for families. (Agency Level Need) or (Community Level Need)
Region 7	Utilities (Family Level Need)
	There are support systems already established in my community, but, once again they are historically biased and now automated. (Agency Level Need) or (Community Level Need)
	life skills (planning) (Agency Level Need) or (Community Level Need)
	Keep taxes and city and state fees low. If I can keep more of the income I earn I can take care of my bills. Slap a special assessment on me or increase my taxes and then my income won't meet my expenses. (Community Level Need)

	I wish they would have counseling and help with property taxes (Agency Level Need) or (Community Level Need)
	Fresh food (Agency Level Need) or (Community Level Need)
	drugs in the community (Agency Level Need) or (Community Level Need)
	drug and alcohol treatment disability application employment (Agency Level Need) or (Community Level Need)
	Assistance with filling out various paperwork example housing paperwork, snap paperwork Etc (Agency Level Need) or (Community Level Need)
	WARC. (Community Level Need)
	There is a huge need for services for people that have mental problems and no where to go for assistance in daily life functions. (Agency Level Need) or (Community Level Need)
	Services for Low income LGBT persons, homeless teens due to LGBT status, community support for caregivers, help fixing the home. (Agency Level Need) or (Community Level Need)
	safety programming for kids (Agency Level Need) or (Community Level Need)
	Programs for youth and treatment. School programs on life skills/addiction (Agency Level Need) or (Community Level Need)
	Housing opportunities for me and my adult son who is working on getting out of prison. He has ADULT ADHD AND WOULD BENEFIT FROM LIVING WITH OR VERY NEAR HIS FAMILY. (Family Level Need)
	Food! (Family Level Need)
	FOOD PANTRY ENERGY SHARE RENT HELP (Family Level Need)
	Community Action has been tremendous in helping our renters. XXXX has been phenomenal in helping our renters. There is such a need out there for more of these services. I feel there are so many more that are just falling thru the cracks. More funding for services and for staff is needed. (Agency Level Need) or (Community Level Need)
Region 8	You need to communicate better with the community. Didn't know most of these programs exist let alone in Dunn County. No idea how to access these programs (Agency Level Need)
	We need to bring back Planned Parenthood (Agency Level Need) or (Community Level Need)
	Financial help with Prescriptions and medical costs (Family Level Need)
	Access to information on what is available in the community (Agency Level Need) or (Community Level Need)

From Section 2.10.a - COVID-19	
	Went into debt
	MENTAL HEALTH
	I've never been able to recover financially from it, I feel my children have missed out on very important things with their education, with the schools constantly being closed or having to quarantine for so long so many times aside from the initial shut down.
	I think the covid shot make me really sick that My heart were affected to get a surgery.
	I could not go to school

Had to close my business and file for bankruptcy
A couple friend pass away ,my children grandma's passed away.
The whole thing was and is shameful
My wife lost her job because we lost childcare assistance as our Day care was forced to close to covid and my wife lost her job
Yes, the inflation of everything is ridiculous
mother passed
Inflation
had mild case few symptoms
Yes I had covid
off work for alone time
Food and gas increases and problems with filling some prescriptions due to access
Yes, the cost of everything went up!
Yes- mental health
Noticed decline in physical and mental health during this period of time. Along with age, it hasn't rebounded.
Not really when it first started I lost my one job but ended up finding another job
No COVID but I'm very careful not to be around people
naers were cut
Mother died from COVID
many family members had COVID I have not had it
Lost people that I loved
loss of energy - body aches
kids learning was difficult for them
Inflation has caused us not able to buy food consistently for my family
ill from covid
I have not been affected directly, but the community has, and I live here.
i had covid in nov
had stroke after last booster
Had custody of 2 grandchildren and when schools went to distant learning I lost my job
HAD ADDITIONAL SNAP BENEFITS ADDED THEN REDUCED BECAUSE OF MONTHLY INCOME
During the outbreak in 2020 I became ill after my work injury and I have now a unknown viral infection. I was tested three times with negative results but my mom passed away in December 2020 from Cardiac arrest due to COVID-19 and my 14yr old and his mother my ex tested positive.
A few family & friends got Covid 19. 2 died.
I had Covid and it caused my surgery date to be changed
Had covid. No lasting effects.
Cost of goods and service have raised dramatically but pay has stayed the same
The government imposed lockdowns affected my mental health, reduced my income and thus I had to live off my savings, depleting it. I left a state that had severe lockdowns before I became suicidal. Thankful for ND and working hard to get back on my feet.
Prison during Covid
My Mother was killed by Covid. I have dealt with long Covid since early 2020. It has severely worsened my lung function, putting my in the ER 3 times since the first infection.

long term extra health trouble
I was incarcerated
Had it 3x which lead to a small stroke Nov. 22. After scans were done, we found a small brain aneurysm. In the process of waiting to get to Fargo it grew so it was determined that it was best to place a Stent in so they did in Feb. 23. Now I wait for 3rd surgery in Aug.
Fraud my stimulus checked were taken it's doing investigation still not gotten any check Doctors medical practice caused stroke and relocation denied help they ordered
Was pregnant during covid wasn't able to work due tk restrictions
My son didn't finish high school
Long term health issues with lungs and worsened anxiety
homeless began
I couldn't finish college.
Prices increased
No able to pay med bills
Lost my life..
not sure. was hospitalized for 2 weeks
yes we all were
Yes, I lost my business.
The Covid shot affected a nerve in my leg so now I have pain everyday and limp. No pain or limping before the shot 😊
Lots of friends passed so lonesomeness and loss. Less social interaction less places to go because businesses is closed. Businesses closed early on the day so evenings are quiet unless you're at a bar or sporting event
Increased job demands and exposure to virus
Basically changed the way we had to do everything
My mental health was affected
Affected everything in life.
Lost my husband to Covid
I had to use vacation time
No, COVID is a political tactic.
Isolation, stress of being a high-risk household.
Trouble getting back into social environments; not a social person to begin with. Need to push self to get out and active again
rent increase, food cost
Lifestyle and how things work
Kids were negatively affected - learning loss, loss of socialization, loss of exercise/activity
I was evicted
Grandpa died
College campus shut down and forced me to quickly find a back up plan.
Change in the way School is provided. Altered how childcare is charged and pass through costs to parents and providers struggling to find staff. Seeming to have little to no support at the state level. Loss of sense of community. Isolation after effects. Mental health strains on immediate family members.
Staffing issues for program.
I had COVID and was out of work for a week
Front line worker
Rising cost of goods and services

lost some time from work when I had covid, 10 days each time and had it twice
Income reduced- as my employer is now using robotic assistance. Less hours overall, hard to find employment with comparable pay and decent health benefits.
Cost of goods and services
Childcare problems, family is constantly sick.
affected customers of my job
I temporarily was laid off with no pay due to Covid. People close to me had lost their jobs due to Covid and mental and physical health for me and people close to me were affected.
daughter lost job
brain damage as result of covid
Yes. I dealt with the unnecessary vaccination & mandatory school closures which set back a generation of education.
Loss of family member due to cv/19
Got covid but I was more tired it didn't affect my health

From Section 3.1 Additional Feedback
Williston needs a soup kitchen (Agency Level Need) or (Community Level Need)
Williston is a great community.
We need free school buses in Williston and the juvenile system needs to change. Stop being so soft on the future to come (Agency Level Need) or (Community Level Need)
Transportation is my main issue. My car just keeps breaking down so I struggle with a steady income having limited ability of work duties to begin with because of injury. However - in a local Mom's group there are a steady amount of women in abusive relationships that feel they can't leave because of inability to pay legal fees for attorneys. The legal aid no profit of North Dakota doesn't have offices in western North Dakota and that is something our community desperately needs. (Agency Level Need) or (Community Level Need)
The State of ND and the help I've received here has helped me get stable housing and hold a full time job. I appreciate that.
The staff here XXXX, and XXXX both were very assertive, and very willing to help all the staff here have done excellent and deserve a raise.
The community could use more help and positive things to build the community (Community Level Need)
The Community Action Program in Williston ND was very helpful to me. Couteous, professionsl, and caring. XXXX was wonderful.
the apartments i live in were kept up with lawn professional people and kept nice. this is no longer. it has become sadly like a getto with trash dogs poop everywhere light fixtures out not fixed siding water spikets not reattached we have had more than 30 some managers since moving here, that says it all. an if i were to complain I'd lose my home an I'm 75 an unable to move financially or physically. i loved my home here in the beginning it was a clean safe place to live it was kept up looking neat. seems the elders should not be afraid of losing their home when they are to be kept up by owners per lease. yet if tenants do not pay evicted like they took the window screens to be replaced year ago an none have come back sadly (Family Level Need) or (Community Level Need)
Thanks for conducting this survey as I truly hope that this is used for action. One other big need in my community is a dental provider that accepts Medicaid. The closest provider that accepts Medicaid is in Dickinson. Families with low income and don't have access to a reliable vehicle are not able to get their children back and forth for their needs. (Community Level Need)
Thank you guys for everything. without you guys I would have been homeless
Thank you for the services I have received. I am very grateful.

Stay bless and thank you for your help
Rent Help was a huge help (Family Level Need)
Police, grocery stores, clinics, shopping mall (Community Level Need)
Please address the "one year of housing assistance." There are many of us on a fixed income. Nothing has really changed except when I received housing assistance, I felt as if I could breath a little bit. I was able to pay down my medical bills. Maybe an oil change on my older vehicle as well. (Family Level Need)
People to help with SR's. Year work, gutter cleaning, shoveling snow, clean up. (Family Level Need)
People thar accept NDRH needs to be a little easier
People say her water tastes and smells bad in her apt. She can't taste or smell because of her accident Hallway and lobby smells like animal pee. (Family Level Need)
Payee and stayr should shut down for three poor services. (Community Level Need)
Partnership with other organizations to reach out the Hispanic Community and make sure to follow up with them. Don't make assumptions! Thank you! (Community Level Need)
Our town has more than enough income from all the oilfield money going around, and instead of spending millions on political parties such as police force, task force ECT,... Always getting the benefits of the income, they could be actually doing things to help the less fortunate or helping those in their community that suffer from mental health and addiction issues get the same help as those with the higher-ups in the community would receive. Yes, addiction and mental illness aren't pretty things to see firsthand, or deal with head-on. However, I'm willing to bet that 85% of Americans suffer from addiction, and addiction is a majority of what makes the court system rich, busy, and business is always booming. They don't offer a solution or resources for these people who are just as sick as someone who has a physical disease, But society choses to ignore the parts that aren't pretty or glamours because of how they might look if they were to acknowledge that this is a huge issue especially in our small minded town. (Agency Level Need) or (Community Level Need)
Ok very good
None at all...thank you
Need more youth centered organizations. Not a lot to do in Williams county during the winter months. (Agency Level Need) or (Community Level Need)
Main St evening hrs and weekends notorious excessive speeding. Vehicles loud music including MCycles in addition to screeching. Reffing of motors. Shakes in front part of home. Needs to have police presence especially during summer. Youth use Main St as a social connection. (Community Level Need)
Keep doing the good work that you do in the community.
Just moved into Grenora so will stay alert to any needs as we get to know about them
I'm available for any community help.
I would like to try and get some help with getting tires. So I can continue to work part time. I am also grateful for the representative payee program. I receive if it wet t for cap I would not know how to keep a roof over my head. Thank you, XXXX, Williston ND (Family Level Need)
I would like to see more treatment facilities that take ND Expansion for addicts. Long term goal (Community Level Need)
I really want information about a community garden please. Thank you (Agency Level Need) or (Community Level Need)
I do have medrew card for FCC gov/Apc medico/Apa no shop yes. (Agency Level Need) or (Community Level Need)
I believe that the rent help ect really helped me out. It was a way not to be homeless get a job ect.
I am very appreciative for all the services you offer

I am working with a Housing Authority, many of our tenants are still struggling to make rent and pay utilities after the COVID pandemic. Temporary assistance would be beneficial to get these individuals back in good financial rental status. (Agency Level Need)
I am needing help, but i don't like asking for it. (Family Level Need)
Housing was my top priority and Community Action helped with that. I'm working but haven't gotten a paycheck yet, so short on money. But I do have food and will be ok until I get that first paycheck. (Family Level Need)
Home improvement loans for lower income with big families to help fix up home (Family Level Need)
HELP (Family Level Need)
Had a lot of brain injury training and counseling (Family Level Need)
Get more information to those who need to be STD checked (Agency Level Need)
Day care, preschool and stant (Agency Level Need) or (Community Level Need)
Compassion (Agency Level Need) or (Community Level Need)
Community action is very important so to whom it may concern please support them to help us (Agency Level Need) or (Community Level Need)
Assistance programs need to be extended to long term (1+year) for low income families regardless of ages or disabilities. (Agency Level Need)
Air quality is poor in my home because there is mold in the HVAC system. Yes, it's been reported but yet to be cleaned. The building that I live in has big electrical issues and several outlets have burned, breaker trips very frequently. This has been reported recently. (Family Level Need)
When the renters tell you that it is smoke free, then that it should be. Renters should not have to deal with smokers. Especially when you have medical issues. (Family Level Need)
We are staying at my mom's house while she lives at her boyfriends. We tried housing but denied because make too much (Family Level Need)
There needs to be more supports for the homeless population. (Agency Level Need) or (Community Level Need)
some more people to help get disability, I've been fighting 6 years no one has helped at all especially the lawyers, wow worthless (Agency Level Need)
Need more stuff for and about the kids within the community with interest (Agency Level Need) or (Community Level Need)
Just help the people who are trying to help themselves, and family that need the extra help (Agency Level Need)
I wish there were more thing for kids with disabilities and smaller kids to do all season (Community Level Need)
I wish there would be more funding for the needs of our community. I know there is places to help but most of them are out of funding within a few weeks of getting the funding in January each year. (Community Level Need)
I think my other in terms of actually being able to say on here was adequate for the most part to specify if any..thank you for allowing me to participate for Minot.
I just need help with my rent electricity and heat (Family Level Need)
Everyone here is amazing :)
Community action staff is incredible and amazing
Clean up junk vehicles (Community Level Need)
Bus going more places where we work (Community Level Need)
Auto repairs, vet care, decent paying jobs that offer a living wage, affordable housing. I think there's still a percentage of people that struggle that don't qualify for services because of inflation. The cost of living is so high now, it's hard to make ends meet. (Family Level Need)

Would like to see if the apartments can be sound proofed somehow (Family Level Need)
They should be able to help more than one time and let people know (Agency Level Need)
The need for YMCA (Agency Level Need)
The cost of food for single households (Family Level Need)
Thanks for all you do!
supportive group for a death of a child (Agency Level Need)
SNAO was decreased
I go t the ponyry but their shelves are pretty empty (Family Level Need) and (Agency Level Need)
Our small town has very little for our youth to do. We only have a swing set and an old basketball court that needs repair in our park and no other play equipment for the young to play on. (Community Level Need)
Need first month rent and deposit for the new apartment (Family Level Need)
More apartments with 3 bedrooms (Family Level Need)
Me interesa aprender inglés como segundo idioma, mejorar la calidad del aire interior de mi casa y dar mantenimiento preventivo para sentir seguro mi hogar (casa), poder participar en grupos de las comunidades pero no puedo comunicarme en inglés. (Family Level Need)
keep up the good work!! if anything I believe we can use monies as the area is becoming more populated. (Family Level Need)
Its boring in Devils Lake ND. (Community Level Need)
I wish they could help getting a house for single parent good nor bad credit concerning. (Agency Level Need) or (Community Level Need)
Help with the youth kids... (Family Level Need)
Get drugs an alcohol off our reservation. (Community Level Need)
DPCAA is a great resource for anyone in need of help. Has been there for me and my family many times. Have recommended them in the past to people in need.
community action program is very helpful and they never discriminate me as I am a native American
We have discovered that this building has a lot of mold (Family Level Need)
Very difficult to find decent/safe affordable 55+ housing with walk-in showers (Family Level Need)
There is great need for a program like they have in fargo, cars fixed for free, donated cars that are fixed up and given to those in need who need a car to work. (Agency Level Need)
The red river community action services are a must have! They help so many people and they do such a fantastic job! I can't thank them enough!
Thanks for all your help at getting me off the streets and in an apartment!
Thank you for all you do. I have used the food pantry regularly, weekly, for many years now, though I rarely do now as my economic situation has improved, and still do for the kids Christmas gifts and clothing programs. It made and still makes a huge difference in my life and in my kids lives. You should have seen their faces whenever I would come back from the weekly/every other week trip to the food pantry!
RRVCA is a valuable agency, and it has, for decades, done great things for the area's people. I hope it may continue to do so for a long time. I hope it can continue to get funding from its sources to keep up the present services and expand.
RR community action has been very beneficial
Needs more emergency assistance for eviction and utilities shut off programs have limited funding and more assistance for first months rent and deposit lots of new college students with families in the area struggling to get by after graduation low resources (Agency Level Need)
More recreational activities that do not involve drinking, drugs and sports for adults that are affordable or free, (Community Level Need)

More help for the community would be great. (Agency Level Need) or (Community Level Need)
I have been very fortunate as to know about to use a lot of the programs. SNAP, HOUSING, MEDICAL HELP, etc. And live pretty. (Agency Level Need)
I don't have a vehicle and my lease is due in July 31 this year (Family Level Need)
Garbage removal in the winter is sometimes difficult because of mobility issues. (Family Level Need)
Food roof clothes money survive (Family Level Need)
eye care; face care; hearing aid care (Family Level Need)
Clothing, things for my place (Family Level Need)
Access to healthy foods and having enough money to get the foods I want is still an issue (Family Level Need)
About IEQ, my thermostat doesn't quite respond to its settings... It's sort of just got an on and off switch. I know this is nitpicking, but it would be nice if future projects had at least timer/clock-enhanced thermostats so that those cold mornings when it is difficult to wake up, the heat could turn itself on hours prior to the day's alarm ringing. (Family Level Need)
would like to provide knowledge of the past 200 years- adjunct professor, fish and wildlife, conservation, carrying capacity of lawls of Northern Plains, Bison (grass fed)! (Community Level Need)
Windows (Family Level Need)
We need more housing for the poor (Agency Level Need) or (Community Level Need)
Transportation (Family Level Need)
Traffic noise downtown. Regular neighborhood sections have noise control. Well with so many old & new apartment buildings being built. There are more citizens per square block than the neighborhoods. Slower speeds and better (or same as other neighborhoods) sound/noise control. (Community Level Need)
This is mostly personal; I need decent health insurance but make too much money I've been told. We all know Obamacare was a joke and a money grab. I need good affordable health insurance. (Family Level Need)
The streets are horrible. Many blocks do not have sidewalks for children and with college and high school students driving so fast this is a major concern. Nowhere for a family of 3-4 to rent, almost impossible to buy with inflated housing prices and the ND roots interest rates. I have lived here my entire life and am having to consider to move out of state, something I do not want to do. (Community Level Need)
The poor of ND are getting poorer. The divide between those that have, and those that don't have NEVER been greater in this state. (Community Level Need)
The needs of the community are always changing, and services will always be needed!
The hallways smell of cigarette smoke! I usually go and spray air freshener! Carpet in hallways needs to be cleaned at least once a year! Windows are dirty outside and in between windows is hard to clean. Neighbors slam their door at various times of the day! The wall by shower is peeling! XXXX doesn't always return calls when an emergency is to be had! Heat or water! Sidewalk repair by entrance. Snow removal at times! (Family Level Need)
The community of the FM area needs really usable public transit. The Matbus system is ineffective, gets stuck in all the same traffic as normal transit, and often runs late! A tram or trolley system united but seperate from the road system would be lovely. And not just downtown. The whole city ought to be able to be reached easily without a car. (Community Level Need)
The cockroaches in the building. I need a different dishwasher. Dishwasher rusty inside. Need handicap disability for the tub. I need help for rent and lights. I do not want to move again. (Family Level Need)
Thanks for the survey.

Thanks for the survey, I really need a place to live. If possible please help. (Family Level Need)
Thanks for all you do as I'm still transitioning to an apartment (Family Level Need)
Thank you for your services and help
Thank you for your important work! Many people in my family have benefited from your services. I also benefited from ND Rent Help. Now that it's been discontinued early, I have a lot of stress about how to cover my rent, as I try to recover from the impacts of COVID. (Family Level Need)
thank you
Text message b/c of my hearing impaired.
Sorry unsure what to put on those other questions wasn't really understanding it tbh. So I apologize.
Senior housing - rent affordability for fixed income people, housing close to downtown area (Post office, Grocery Store, Pharmacy, Library) for seniors unable to drive, or walk very far. (Family Level Need)
Safer childcare options, more childcare options for all ages (Agency Level Need) or (Community Level Need)
Please HELP ME!!! ALL I HAVE HIT WAS DEAD ENDS & ZERO EMPATHY. Very unprofessional people, do these people have degrees & licenses. It's time I start reporting people. That's what legal aid said. (Family Level Need) or (Agency Level Need)
Please contact me for further information. I really need help with a deposit for housing. Otherwise I'm going to be homeless. (Family Level Need)
Other affordable transportation besides the MATBUS system (Community Level Need)
ND rent was paying my electric and never told me that they were done paying it, so the next thing I know is I got a 700 dollar bill IN THE MAIL. 500 of which is past due. So communication with us is key so we don't end up worse than before we got the help. I don't know what I'm gonna do. Since I believe this is the program that helped me when I was sick. (Agency Level Need)
My heat ducts have never been cleaned and I have chronic health problems. I am concerned there is mold in the ducts. My windows don't open for fresh air. The floors are very cold in winter and all the carpet needs replacing. (Family Level Need)
More support to encourage families to stick together, parenting skills and support. (Agency Level Need)
more support (Agency Level Need)
More SNAP benefits and education services (Agency Level Need) or (Community Level Need)
More help with housing and more place for people to go. (Community Level Need)
More assistance finding housing (Agency Level Need)
More and better homeless shelter care and housing counseling to be off the street permanently (Agency Level Need) or (Community Level Need)
Make our city safer (Community Level Need)
Just thankful for all of your help 🙏
Just need help, left child's father and everything is in his name, left with me nothing and expects me to pay all childcare expenses (Family Level Need)
Just get update on outside of House - new windows - siding & roof - old air condition doesn't fit windows without disassembling them (Family Level Need)
Just a struggling recovering addict (3 years clean) trying to do things right and make it but hit a rough patch with breast cancer surgery and now finding nodules in my lung can't afford to eat or make into a pantry want to work on mental health (Family Level Need)
I've also realized that I barely see children playing around or riding bikes around my community, which is concerning seeing as the school bus picks them up in the mornings. (Community Level Need)
It's great they have these services to help people.

Inspire change in our legislation to empower, emphasize, and work with community Organizations. It's hard for our nonprofit systems to effectively assist out community when we can't even muster a grant to change our 30+ year old HVAC system, which is causing damage to ceilings, walls, and the shelter itself due to water damage, having to choose the "cheapest priced" options for our shelter due to limited funds, and similar barriers. We thank our community each day, which keeps us running. ND representatives spit in the faces of the people we serve, should they choose not to face the starving children in our streets and assist important programs such as SENDCAA. People of all ages were abandoned, left without medical care, and traumatized physically and mentally throughout COVID-19 and continue to feel adjustment disorder-like effects. We cannot turn our back on the people faced with inflation and trials, paying large corporations with tax breaks and relief programs at the same time, and expect to trust our country OR state to protect us. Housing, unemployment, even mental health crisis are community-based issues, and it's time ND nice values actually reflect that. **(Agency Level Need)** and **(Community Level Need)**

In 2020 I was working full-time and putting in 50hrs a week. I was injured by the negligence of a coworker. I then became ill with an unknown viral infection. I was tested three times and got negative results. I was also tested for pulmonary and Sanford claimed it was Asthma but I went through two inhalers with one that ran 475.00 with zero results of working. Til this day I only know that I have just a unknown viral infection. Ice applied for SSI for Mental and Physical condition. I applied back in 2021 I believe. My son receives SSI and has been in Special education in school and has been tested for social disability. He has the mentality of a 4/5 yr old and he's 14. He suffers from PTSD, anxiety, depression. I also suffer from Bi-polar, PTSD, anxiety, depression, borderline personality, and I live with suicidal thoughts daily. We have been struggling since being terminated for my injury and filing for short term disability in 2020. **(Family Level Need)**

Im very concerned regarding finding affordable housing for myself... I get \$980 a month from my SSI and have some things in my background that I worry about affecting my approval for getting into a place so I really would appreciate some assistance in finding the right apartment for me. If anyone can help me it would mean the world to me!! * Thank you so much!!
Best Regards,

I'm very appreciative for sendcaa for all the help I've received from them

I'm homeless & live in clay county. **(Family Level Need)**

I would like to see native pollinator plants planted in open areas.
I am an extension master gardener of MN **(Community Level Need)**

I wish they had more activities for epeople with disabilities **(Agency Level Need)** or **(Community Level Need)**

I wish I could be eligible for food stamps. It would greatly help my family!!! **(Family Level Need)**

I was homeless for four years and I will be again soon if I don't get a job to pay rent soon. I don't know where to look for assistance and I am looking right now to find any resources to help before that happens. I struggle to get a job and consistently work or keep it. **(Family Level Need)**

I stay in A HUD Base housing complex. With high crime, drugs and dirty environment. Police are called every day. High drug use in the hallways. Mgt has failed to address the problem **(Community Level Need)**

I really need emergency help **(Family Level Need)**

I need rent and electricity help asap **(Family Level Need)**

I live in a new apartment building, so I'm not really concerned with the air quality. My former apartment was infested with mold. It had a musty smell and was toxic. **(Agency Level Need)** or **(Community Level Need)**

I have seen a desperate need for homeless shelters, specifically overnight shelters. Many people also ask for help with being connected to apartments that will accept people with a felony or eviction. **(Agency Level Need)** or **(Community Level Need)**

I had to buy a dehumidifier (Family Level Need)
I appreciate Community Action here in Fargo. I am thankful for services and the genuine feeling of care & concern they emit to all of us who seek their support. Thank you.
I am still very new to ND, not very familiar with the community yet.
Good
Dental Care: Even though we have MA, I have not been able in 2 YEARS to find a dentist for my 13 y/o to get a teeth cleaning. EVERY dentist in Fargo/Moorhead either does not accept MA or if they do, their waiting list is so long they won't even add his name. A CHILD who for 2 years could not get in or on a waiting list for a simple cleaning. I have literally cried, wrote letters to dentist, asked if I could pay cash. The one's that take cash wouldn't do it unless he gets imaging too- over \$500. I cannot afford that. (Family Level Need)
Dental care. Especially for children. Being unable, even with MA, to get my 13 year old a simple teeth cleaning in over 2 years has been so frustrating and hard. It has brought me to tears. (Family Level Need)
Cost the cost of living is starting to be a big concern for me being I am a single mother times are very tough right now (Family Level Need)
Concerned about homelessness in the winter months especially. Food insecurity with rising grocery prices for families & those on fixed incomes, more info on community gardens - nice. (Agency Level Need) or (Community Level Need)
CONCERN ABOUT AIR QUALITY - SECOND HAND SMOKE PREFER SMOKE FREE BUILDING - BOUGHT AIR PURIFIER. NOT SOUNDPROOF - NEIGHBOR HAS LOUD STEREO (BASS) BALCONY DOOR HAS A GAP - COLD AIR SEEPS IN-WINTER COLD WEATHER & THROUGH AC- COVER DOES NOT KEEP COLD AIR IN FROM SEEPING THROUGH. APPLYING TAPE OF DIFFERENT TYPES APPLIED TO AREAS DOES HELP SOME. HEAT SYSTEM INADEQUATE. APT BUILDING MANAGEMENT - INSPECTION DEPT HAS BEEN NOTIFIED ONCE A YEAR AND AT TIMES OF INSPECTION. ISSUE NOT RESOLVED BUT HAVE MOTIFIED MGMT. OFFICE (Family Level Need)
XXXX from Trail County helped me with what was needed... she was so kind and helped me every step through the process... she truly is a ANGEL SENT FROM ABOVE
Any help with getting help with court or funding for a probono lawyer, it's \$350.00. Child custody. (Family Level Need)
Affordable housing (Family Level Need)
A shuttle to fargo and or wahpeton for people without transportation or lisenca (like me) to stay independent so they can at least get to city for work /groceries/appts etc. Get help from coworker or friends in the city - even if its only for once a day each way. (Family Level Need)
you guys do amazing!!!
We need more available programs for the homeless in Jamestown places that can help you get clothes food a roof over your head (Agency Level Need)
This is a very good program that seniors need to be aware of. We used it for the first time recently to help with our A/C. XXXX is very helpful and very easy to work with.
Social services won't let me on food stamps no job so no food and being struggling bad since covid and help would be greatly appreciated thank you and God bless (Family Level Need)
Rental and utility assistance and ebt enabled me to leave an abusive relationship. (Family Level Need)
Housing and early head start and something for all the addictions in our town (Agency Level Need) or (Community Level Need)
Help finding an affordable vehicle. Don't qualify for a car loan. T'is a quandary. (Family Level Need)
Extended help for people that are trying to help themselves, not just the crazy poverty but the middle class as well too please (Agency Level Need) or (Community Level Need)
Community Action is a vital resource to our community and should continue forever

We really need more affordable housing. Rent is getting too expensive but we make just enough to not qualify for any assistance (Family Level Need)
We only receive SSI and it is very hard to live off of this with everything being so expensive. (Family Level Need)
We need to provide the same opportunities for all in our community seeking help. A good start would be by confronting the legislation making assistance more difficult or impossible for all to have access. (Community Level Need)
We have several old houses that are inhabited and need to be condemned for public safety. (Family Level Need)
The extremely poor, crisis homeless due to addiction and mental health are overlooked in our services. (Agency Level Need) or (Community Level Need)
Thanks for all that you do.
Taking my tax dollars to create more social service programs is not the answer. The state should try to attract corporations who will offer better paying jobs so there is more opportunity for people to earn a better income. Mental health and mindset are much more of a factor in poverty and all it's related issues than most realize. Fix the cause of poverty instead of wasting money on social service programs that just keep people in the status quo. (Community Level Need)
Safe and legal remote work from home jobs (Family Level Need)
Programs for help & assistance are a huge help/need. (Agency Level Need)
need access to food ,transportation bisman transit services (Family Level Need)
More food from food pantry would be nice (Family Level Need)
looking for help (Family Level Need)
jobs for disabled people (Family Level Need)
I would like a second chance to get back on my feet and start a new life (Family Level Need)
I wish there was a program to help people with medical problems get an at home job. Some people can't do a lot because of health issues so it would be nice to have help in getting a job at home like answering the phone or keyboarding or something. It's hard to tell what's a scam nowadays. (Agency Level Need)
I think our community needs more programs for our teens (Agency Level Need)
I just left an abusive relationship and living with family until I can get things figured out. I have 3 young children and do not work. So I will need to find affordable daycare and job that will work around my children. (Family Level Need)
Housing and food plus transportation needs would be great if got help (Family Level Need)
homeless with 6 children living in the Welcome House. She has 90 days to find housing. Unable to get on housing because of background and funds owed to previous housing provider. ff
Help for elderly in doing in home cleaning and outdoor maintenance. (Family Level Need)
hard to find daycare for a disabled child so it is hard for me to work. (Family Level Need)
felon housing work community (Family Level Need)
Distance and the cost to get to employment or shopping is not working with current wages and opportunities. (Family Level Need)
Continue the rental assistance for 12 months, as when I applied, as i am getting back on my feet. (Family Level Need)
City infrastructure, water, sewer, streets. Water lines are cement asbestos. Sewer is clay tile (Community Level Need)
Better amount of food offered at food pantries. I went n I got enough for 3 days barely. It's pay bills or eat right now so it's frustrating then you slip farther. Everything is so high for everyone is a national crisis n I just appreciate all your help you provide everyone that you do. God bless (Agency Level Need) or (Community Level Need)

assistance for disabled for housing and utilities (Agency Level Need)
Thank you. We need more of these kinds of surveys.
Sometimes things happen unexpectedly to people and the community suffers because of rules and guidelines I think that there should always be exceptions to situations to overrule some rules and guidelines. (Agency Level Need) or (Community Level Need)
More integration between agencies and programs (Agency Level Need)
I wish there were more access to Planned Parenthood type services. Mental health services as well. (Agency Level Need)
Clean up the empty lots! (Community Level Need)
childcare assistance and helping new moms with some sort of employment (Agency Level Need)
As Stated before I need help with home repair and maintenance. (Agency Level Need)
a program for single parents and also a homeless shelter (Agency Level Need)
I need help please I'm homeless and I'm disabled I get ssi and I am part of AARC please help me (Family Level Need)
There are hardly any sidewalks, not very many pantries to get help with food, not a lot of needed doctors nearby I have to travel 4 1/2 hours to have surgery for everything. There isn't a lot of help for anything in the community here. I came from Texas and there was help for everything near by. I even have issues trying to get into school here. (Family Level Need)
As mentioned on the application for rent help, I am in serious need of help for a home so I will not have to die outside with winter very close at doors. I'm begging for the quickest help I can get to stand back on my feet and see for help (Family Level Need)
We need better and affordable living for single parent homes and I low-income housing for families that are not associated with oil-field. We need better and more affordable access to mental health services. (Family Level Need)
Do you have to go online to apply for medicine or can you get paperwork to fill out (Family Level Need)
We need more sober living homes and PLUR! (Family Level Need)
there are so many more like me who just need a little help to get there and we want to give back. I trusted a few of the wrong people and can pick myself up but I'm begging for help and I will do all I can to help myself through any and all means provided im not above anything I just want to learn and grow and use my expericnese to help people like me not have to be homelsss and hungry (Family Level Need)
I'm trying to get my life back after disaster, and anything in everyway i need. (Family Level Need)
i need help remembering everything (Family Level Need)
lower barrier employment searching assistance - the current ones have too many requirements (Community Level Need)
housing, SNAP, and CCAP. (Agency Level Need)
Would like to see shelters for the homeless and a larger food pantry that can also be used in the event of an emergency/disaster to shelter those affected. (Agency Level Need) or (Community Level Need)
Williston needs some kind of available and affordable public transportation to get people to and from work (Community Level Need)
Williston is not safe! It's not safe in our house or outside. We can't just take a walk down the street to get exercise. There is hardly ever any food at Walmart, let alone healthy or affordable food. I make too much money to get any assistance but not enough to live on my own and be able to eat daily. (Agency Level Need) or (Community Level Need)
We need more daycare. (Agency Level Need) or (Community Level Need)

We have to shut off our main water valve due to the faucet in bathroom will not stop running even when shut off. And cannot use the bathroom sink because it has a bad leak if turned on (after plumbers were here trying to fix pipes). (Family Level Need)
We are in need of a homeless shelter, sober living homes, and residential substance use facilities. (Agency Level Need) or (Community Level Need)
Wages are down. Cost of living is up. (Family Level Need)
Transportation service south from Williams County. Getting people back home to family support is critical at times. No service to bus lines along the interstate. Also, advising state and private job fair and recruiters of the need to have the skills, requirements listed AND potential employees to have the resources in and out of the region. (Community Level Need)
These programs are important and valuable for the community. More should be done for those around us having difficulties. (Community Level Need)
The ladies in our community Access office are exceptional and extremely helpful. Made an unpleasant situation bearable.
The dust and the dirt and the I got exhaust off the oil rigs in town and all the generators being used in those production areas. My work office is right next to an oil well and to the fecal dust that the city produces when they read conditions the sewer product cross the street from my office (Community Level Need)
Thanks
Thank you for your concerns
Thank you for taking the time to make this survey to improve North Dakota's communities.
Thank you for compiling this info for North Dakotans!
staying in my home and being independent without being taxed out of it! (Family Level Need)
Protection and safety for queer people especially trans people. state funded teacher college so that actual teachers are working in education, not a bunch of long term subs or permits to teach better upkeep, care, and repair for roads (Agency Level Need) or (Community Level Need)
Our community is in high need of homeless shelters, sober living houses, treatment centers. (Agency Level Need) or (Community Level Need)
North Dakota needs more mental health services, especially in rural areas. There is also dire need for youth mental health services that focus on finding and treating the root cause of their mental health issues and working intensely with the whole family. Not just band-aiding it with medication. (Community Level Need)
No community events Fourth of July nothing The ones they have alcohol is center of activity (Agency Level Need) or (Community Level Need)
Need to advertise and ask for community volunteers and assistance (Agency Level Need) or (Community Level Need)
Need more retail options. More options for families so much geared towards working men. More recreation indoor especially. (Community Level Need)
Need more help for people that make too much money if they get hurt or ill on the job in mckenzie county. (Agency Level Need) or (Community Level Need)
More things to do. That's just it. The life here isn't bad it just drops below enjoyable whenever you can't go anywhere to enjoy anything (Community Level Need)
Low-cost legal services for adding guardianship. (Agency Level Need) or (Community Level Need)
improved medical care for veterans in the Williston area. (Community Level Need)
I'm a single senior, I work as much over time I cDNA get to eat d as bd pay my bills (Family Level Need)
I would like to see more trees planted. This could work several ways. Put a stipulation on each new building permit. Plant one tree for every one thousand square foot new build. That would not be

<p>asking too much. Three or more trees per house, and more for a big business, maybe bring it down to one tree every 5000 square foot new business that have bigger buildings. More buildings and concrete or pavement and less green space makes troubles in big cities for rain and snow runoff, in part will lessen flood possibilities. Have more Arbor Day, Clean Air Act Day, Clean Water Act opportunities. It could also work in conjunction with the help of fixing up houses and/or replacing trees with ones that are partially grown. (Community Level Need)</p>
<p>I work full time, with decent pay, but because of the oilfield jobs in my area, I still fall into the poverty level for this area. I have used the Rental Assistance program before, and it was a tremendous help to me and my family. That assistance would be another tremendous help right now. I'm currently behind on my rent and in danger of being evicted... (Family Level Need)</p>
<p>I think the most important thing is classes to teach people how to budget, cook, the adulting things most people should know before leaving home. I also think that the area is in need of counselors for Drug and alcohol and emotional counseling. Too many young people dying too soon. (Agency Level Need) or (Community Level Need)</p>
<p>I think a sense of community is needed. I see so much selfishness. (Community Level Need)</p>
<p>Housing costs are horrible in Williams County and property taxes are sky high, preventing people without excessive means from owning quality homes. Rental costs are high due to oil activity and many people are not able to afford rent. (Community Level Need)</p>
<p>Give us our fair share of oil tax revenue (Community Level Need)</p>
<p>Get a real district attorney, and the Williston square thing is a joke too. Get real cops, fill up real prisons..... Maybe let a private company build a real prison in Williston square (Community Level Need)</p>
<p>Addiction is a huge issue and local programs and treatment needs to be assessed and added. Forcing someone in an addiction issue to go to Minot or Bismarck to seek treatment is an issue and most people refuse.</p> <p>Also, the need for more medical professionals is needed desperately as well as more access to reduced price in care. To many do not qualify for assistance due to “making to much money” per the national average however, in our area this average is unrealistic. Many with “good pay” per other states and communities can barely get by and more often then should happen are forced to decide if going to the doctor is really worth the financial hardship they will incur. (Agency Level Need) or (Community Level Need)</p>
<p>Access to affordable food (Family Level Need)</p>
<p>The Minot CAP team does a great job helping out their clients.</p>
<p>Question # 1.7 needs to have a 0 option. It's just me and my spouse with no kids but there was no 0 option on 1.7 to be selected and the question could not be skipped.</p>
<p>Prioritize affordable, stable housing for all. Shelter for those who are homeless. Accessible fresh food and public transport infrastructure. Redesigning cities to be pedestrian-centered and walkable. (Community Level Need)</p>
<p>No taxi in town (Community Level Need)</p>
<p>Need another hospital and emergency services (Community Level Need)</p>
<p>My community and the surrounding area are in need of emergency shelters for individuals and families. Low-cost and free activities and recreation opportunities for families and children. (Agency Level Need) or (Community Level Need)</p>
<p>Minot and Ward County need to be approached for project funding (Agency Level Need) or (Community Level Need)</p>
<p>In the community, a number of youth counseling training classes, psychological counseling classes, focusing on the quality of youth training, for them to solve some of their own problems (Agency Level Need) or (Community Level Need)</p>
<p>Homeless shelters, more client care concern rather than numbers, 3-day weekends off for mental health care providers (Agency Level Need) or (Community Level Need)</p>

Homeless shelter possibilities (Agency Level Need) or (Community Level Need)
For homeowners it's a little spy need to get the air ducts clean would like to see it a little bit more affordable (Agency Level Need) or (Community Level Need)
Community members to be more concerned and involved in the people who live here. (Agency Level Need) or (Community Level Need)
Childcare is a huge need. Also qualified educators. (Agency Level Need) or (Community Level Need)
Childcare is the hardest. If you can even find a space, the prices are ridiculous. And this includes before/after school and summer care options. Also school lunches. It would be nice not to try to figure out how to put food on my table and money in his lunch account. (Agency Level Need) or (Community Level Need)
Urgent care center would be beneficial for community members as well as over utilized ER department (Agency Level Need) or (Community Level Need)
There are a lot of empty homes on New rockford. People cannot afford homes or rent too high priced (Community Level Need)
The drugs that some people are taking stay longer in their system, and they go into a drug induced psychosis which is lasting longer and more severe side effects. (Community Level Need)
more addiction center placement, resources for mental health, assistance with obtaining a job (Agency Level Need) or (Community Level Need)
Factors such as age, gender, income and education level of residents will have an impact on community demand. In addition, ethnic customs, family structure, living conditions and other factors should be considered. (Agency Level Need) or (Community Level Need)
Better road, better drainage system, better drinking water (Community Level Need)
Thank you and good luck!
New business Clothing store (Community Level Need)
Need a shelter that supports people exactly as they are (Agency Level Need) or (Community Level Need)
Kids activity (Agency Level Need) or (Community Level Need)
I would love to see the CAP agency in Grand Forks much more prevalent in the community and clear about their programs. (Agency Level Need)
I need basic lawn care summers and winters (Family Level Need)
Grand Forks is in need of emergency housing for seniors with disabilities, those who cannot pay their rent and get behind. Veterans especially who need the help will need continuous help. (Agency Level Need) or (Community Level Need)
Employment is lacking. Healthcare providers are lacking. My insurance isn't covered at local pharmacy. (Agency Level Need) or (Community Level Need)
Community resources are needed-mental health and emergency services. Proper compensation and housing are needed. (Agency Level Need) or (Community Level Need)
Availability advertising - making families more aware of services in the area. (Agency Level Need) or (Community Level Need)
1. Housing... our neighborhood is dominated by small residential homes. Developers and realtors are rapidly converting single-family houses into rental property which is frequently maintained very badly. The trend also leads to prohibitively high rents and inflated property values which contribute to the difficulty many face trying to find affordable housing. 2. We need better services for new Americans. 3. Our neighborhood desperately needs a new middle school. (Agency Level Need) or (Community Level Need)
We will further strengthen and improve community governance in urban and rural areas to understand the real needs of residents (Agency Level Need) or (Community Level Need)

<p>Tree removal costs for residents is very expensive. With Dutch Elm Disease and the Ash Borers, our city Forester asks that some trees be removed, this is typically thousands of dollars for a homeowner. Some type of state involvement for these charges could help many owners. (Agency Level Need) or (Community Level Need)</p>
<p>Transportation barriers are always a BIG issue to medical care, more than just financial issues. Education on community transportation options and even that someone may have medicaid transportation benefits is needed. (Agency Level Need) or (Community Level Need)</p>
<p>There are many immigrants with college education who could not find decent paying jobs and have to live for another state. (Agency Level Need) or (Community Level Need)</p>
<p>The vast majority of the programming provided by Community Action would not be necessary if individuals received a living wage, had access to childcare, and affordable housing. Taxpayers spend a lot of money employing the people who administer these programs instead of giving the funding directly to families in need. Please consider new ways to administer these programs and/or propose pilot projects that could address this issue. (Agency Level Need)</p>
<p>Thank you for looking after the needs of so many people in our community!</p>
<p>Quit encouraging people to not be self-reliant by constantly giving out handouts paid for by those of us who work hard. (Agency Level Need) or (Community Level Need)</p>
<p>our community needs preventative supports to keep people housing and out of emergency shelters- more permanent supportive housing programs and transitional housing programs (Agency Level Need) or (Community Level Need)</p>
<p>Our community needs more housing. (Community Level Need)</p>
<p>Need more resources for food assistance programs - outreach and advertising of programs too (Agency Level Need)</p>
<p>Need for affordable and accessible health care for queer and trans folks. (Agency Level Need) or (Community Level Need)</p>
<p>More affordable housing, permanent supportive housing, and specifically low-income housing. (Agency Level Need) or (Community Level Need)</p>
<p>Mental health services are so needed in the Fargo area. (Agency Level Need) or (Community Level Need)</p>
<p>If I could get a air ourfier instead of buying one landlord would never buy one (are purifier you plug into societss). Lights and ale come summer time don't no eletrial bill tellthen (Family Level Need)</p>
<p>I was asked to fill out this survey as a representative of the fargo moorhead hoarding coalition. My answers reflect that.</p>
<p>I think the government needs more surveys like this and data from the community to determine where funds should go instead of them guessing. They get it wrong. (Community Level Need)</p>
<p>I pick up food for families, I'm not directly affected</p>
<p>I live in West Fargo and there needs to be more entertainment options. It also seems like public transit doesn't run past Sheyenne and people living west of there have further to walk to get to a ride. Rental rates are exorbitant and affordable housing is definitely an issue. I'm not low income but struggle to pay the rent because of student debt. Also, as a growing city, we are facing the problems that come with that like crime, drugs, gangs, homicide, etc. Safety will be an increasing desire for those living here. (Agency Level Need) or (Community Level Need)</p>
<p>I am concerned about my Furnace it is not running right. It has not run right sense it was put in my house and I did tell them that. I told your guy too when he came to check it out when they put it in. I think it is to small for my house. it is 50000 btu my house 14x76 it runs a lot. (Family Level Need)</p>
<p>I am a resident of Moorhead, MN and I work in Fargo and am involved in outreach to elderly and homebound in Fargo.</p>
<p>Housing and childcare are critical needs in my community. While there is quite a lot of building happening, very little is affordable and there are no new childcare facilities. I feel that our city planners focus on the dollar signs rather than people. (Agency Level Need) or (Community Level Need)</p>

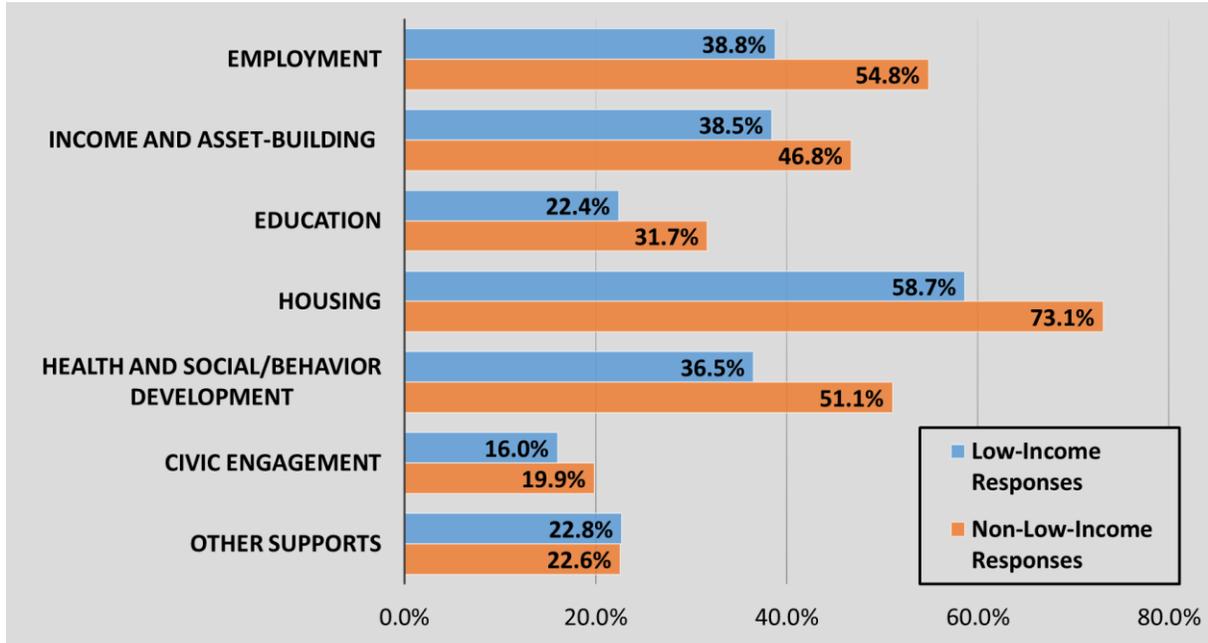
Homelessness, drug addiction, and more people on street corners asking for money seem to be increasing in severity. I'm not sure where it fits here but the excessive speeding and road rage seem to be increasing in our community. While I'm not suggesting that this topic should be a priority for your agency, if you can be a supportive partner to recognize the issue in the community, it could be of great help to law enforcement. (Agency Level Need) or (Community Level Need)
Gas/ fuel for Cars (Family Level Need)
Continuing of fixing roads to make them safe for transportation. More taxpayer funded daycare programs. It's very expensive to raise a child and the costs of childcare are outrageous. I believe the state should go the way of tax funded after school and before school programs. Many states have followed this lead. (Agency Level Need) and (Community Level Need)
As a foster parent, there aren't enough homes for foster kids. There also aren't enough social workers for the system or resources for parents once they get their kids back. Making it a lot easier to have access to the resources available would be a great first step. (Agency Level Need) or (Community Level Need)
Affordable safe, clean housing for all is a big need. (Community Level Need)
Addiction treatments that are easier to access to support recovery, housing, and employment. Mental health support for children for emotional needs - there seems to be a lack of providers with very long wait times to get in. Concerns of workforce, legislative changes, and the aftereffects we are sure to see in our community in the upcoming months. (Agency Level Need) or (Community Level Need)
Who will receive the results of this survey and who is responsible for implementation? (Agency Level Need)
We do have a homeless problem here but because they aren't seen it isn't an issue for city leaders when asked about a shelter. We should have an emergency shelter here but those in power won't address it. (Community Level Need)
Not enough family support for families of children with disabilities (Agency Level Need) or (Community Level Need)
More access to childhood therapy, aba services, etc. would be great in foster county. early head start or head start centers in the county would be a dream. (Agency Level Need) or (Community Level Need)
Members of the community need to be assisted with working and keeping a job. There are many businesses suffering because of lack of employment because of all the free benefits people receive and they have no reason to go to work. Benefits should be a help up, not a hand out and too many are abusing the system. (Agency Level Need) or (Community Level Need)
Indoor playground for kids , will be helpful in winter time , or other indoor community activities (Community Level Need)
I am not aware of Community Action Partnership in my community but do know about Head Start here and in other communities. There are many needs in this community that are unmet that could be helped through programs offered by Community Action Partnership if there was staff in Jamestown. (Agency Level Need)
Food pantry hours make it very difficult for families working full time jobs to meet as they do not offer services on Friday. It would be helpful if Fridays or the weekends there were some services offered. It is very difficult for middle-income families and often times they do not meet the income limitations but are struggling. Our family in particular is barely staying afloat financially and make too much for any assistance via snap, Medicaid, USDA free and reduced lunches etc. but the price of groceries is continuously going up. (Agency Level Need)
Dirty air vents at public busnesse (Community Level Need)
Would like an opportunity to turn my rent payment into owning or putting my money towards investing into a place that is mine. Not helping a foreign investor! (Family Level Need)

We spend most of our time in Hazelton, the town itself could use some help fixing up, and absolutely needs more jobs and community events. It's a quiet town that could use new businesses, to help grow the school and community to thrive. (Community Level Need)
We don't need more government programs we need less, and people need to be responsible for their actions (Agency Level Need) or (Community Level Need)
Throughout the pandemic I have worked with Community Action to help residents get assistance to pay their utility bill. Community Action has been an outstanding partner in outreach, follow-up, being truthful and making sure resident needs were met. Community Action did all they could to assist residents, me and my staff through the pandemic and ever since.
The cost of living is too high in Bismarck. Housing, groceries, gas, clothing is much higher then other parts of the country. Taxes are too high, namely property taxes. Wages have not kept up with inflation for most people. (Family Level Need)
The biggest gap that I currently experience is the people who are working poor. Barely above the poverty line but unable to find services that we qualify for, working as much as I can but unable to find assistance services for myself or my mother, who I am a 24/7 caregiver for. She does not quite qualify for Medicaid based on income and the entire medical profession is constantly misdirected us because she doesn't have medicate Part B. (Agency Level Need) or (Community Level Need)
Sometimes 200% income guidelines is not high enough. There is a gap of true middle class folks who are struggling to make ends meet because they do not qualify for a thing. Not even utility assistance. With the rising cost of everything around us...we are tired and yet we somehow press on. (Agency Level Need) or (Community Level Need)
People to help me navigate through the process of assistance. Never get calls or emails back. (Agency Level Need)
Our community needs a wet shelter for homeless people with addiction issues. (Agency Level Need) or (Community Level Need)
Our community has a lot of needs that are somewhat "hidden". They don't appear to be needs, but desperately are. Especially around education and income mobility of women and children in poverty or near overtly households. (Agency Level Need) or (Community Level Need)
Middle class can't keep up with costs, no money left for any emergency or food (Family Level Need)
If you pay child support, you can easily live below the poverty line, and have zero assistance available to you for food, housing, or medical care. (Agency Level Need) or (Community Level Need)
I think we need homeless shelters that help single dads to be able to stay with their kids in a shelter. We also need better paying jobs so people can support their families without having to work 3 jobs. (Agency Level Need) or (Community Level Need)
I assist the Pride clients. I do not have any other needs but would like to give a shout out to XXXX and XXXX for all their help and for answering any questions that I have had.
Although I live in Burleigh County, I work in Region 8 and there are many needs needed in Region 8. (Agency Level Need)
We need workers. A lot of our businesses are struggling to find help. We need families to move to our community. It's safe, the school is good, the healthcare system is tops and daycare is available. (Agency Level Need) or (Community Level Need)
We NEED affordable access to birth control & sexual health services- especially for low income or underage individuals. (Agency Level Need) or (Community Level Need)
We need addiction and mental health services. We need transportation that meets the needs of all people who have none. (Agency Level Need) or (Community Level Need)
We need access to free or covered birth control and sex ed counseling for young women and men. We need access to abortion rights in our community instead of just in Fargo. Not having reproductive education and rights is an enormous factor of poverty and homelessness. (Agency Level Need) or (Community Level Need)

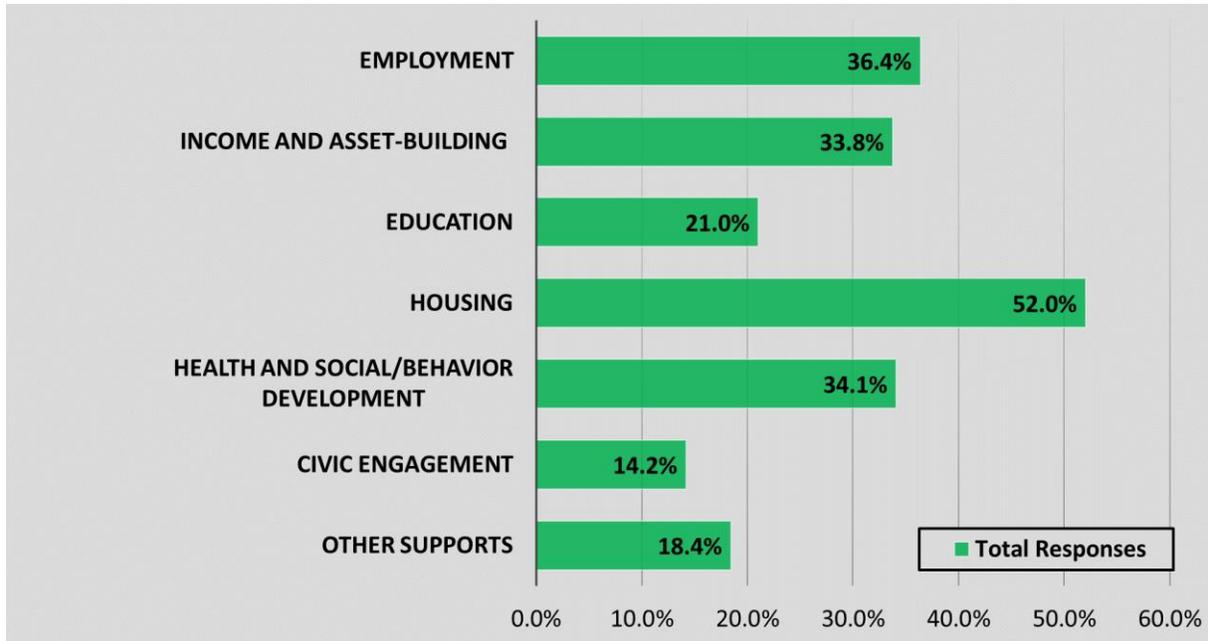
We need a family planning clinic back in our region 8. (Agency Level Need) or (Community Level Need)
We are in desperate need of additional mental health resources in western North Dakota - waiting for MONTHS to be seen is not acceptable. We need providers who assist pediatric patients who have availability now, regardless of income status. I have heard numerous times from families (both high and low income) that they are struggling to get help for their children. (Agency Level Need) or (Community Level Need)
There is an alarming lack of services for children with significant mental health needs. There is a need, for significant changes in how mental health needs of our state are being addressed - for children and adults. (Agency Level Need) or (Community Level Need)
The cost of living is so much higher than a person can bring in working 1 job. We must work multiple jobs to be able to afford to live. (Agency Level Need) or (Community Level Need)
love my friends at community action. it's a been gateway meeting my needs with community involvement and use peer support. Meeting new friends. gives me a reason to get dressed everyday
I would love to see volunteer opportunities for people who would like to do some small handyman/person jobs to help low-income seniors in their home. It is hard to find people who need the help but we all know they are out there. (Agency Level Need) or (Community Level Need)
I feel like our community is isolated and too far from services to be able to utilize any. Residents who can't afford food and rent certainly can't afford to drive to Dickinson or Bismarck to access services, if they were aware the services exist. No one knows what programs are available and doesn't seem like people being paid to provide the services want to bother driving all the way out here to communicate. (Agency Level Need) or (Community Level Need)
Headstart and Early Headstart is a wonderful school and program for our children. I am a legal Guardian Great Grandparent and really appreciate this program for my 3 children. (Agency Level Need) or (Community Level Need)
Hard for people to get to doctor appointments out of town as bus only goes certain days. (Agency Level Need) or (Community Level Need)
CAP is a vital part of the community, and everything needs to be done to insure that its services continue. (Community Level Need)
Partnering with other local agencies to better understand available programs and community resources. (Agency Level Need)
Would love to have more indoor, educational options for children. Especially in the winter/all four seasons. (Community Level Need)
There is no laundry facilities in town or surrounding communities. (Community Level Need)
If spouse is 67 and I am 60 do we qualify for free income tax preparation (Family Level Need)
If wish my daughter could get financial help with the cost of the skills worker that my grandson sees. The skills worker seems to be helping him but she can only afford to let her son see her once a month as the cost is to high and she doesn't qualify for assistance due to her wage. She has a house payment, student loan payments, medical bills etc... Seems very sad when you know what your child needs but can't afford to get them ALL OF THE HELP they need. This part of the system is broken. (Family Level Need)
Need more affordable housing (homeowners & rental properties). (Community Level Need)
Indoor playground for kids, will be so helpful during the winter days especially. (Community Level Need)

Appendix F: Needs and Priorities by Region

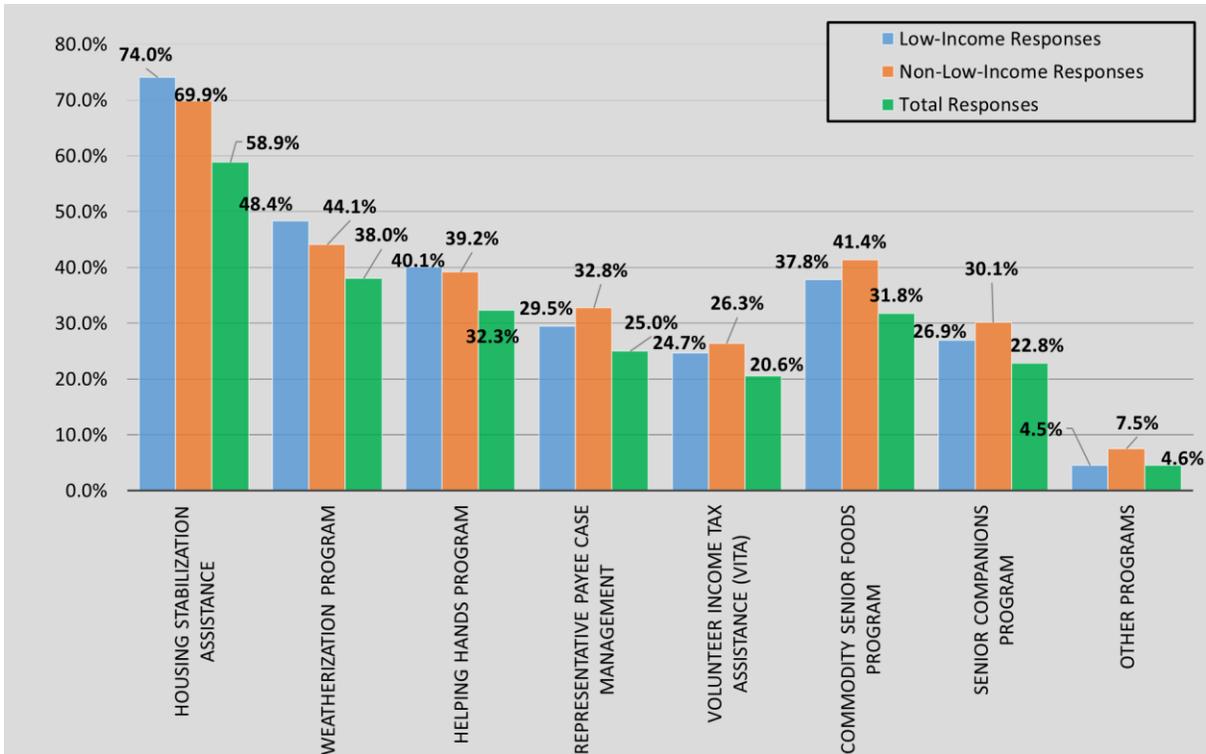
Region 1:



Regional Needs identified from low-income and non-low-income respondents (based on 312 identified low-incomes and 186 non-low-incomes)

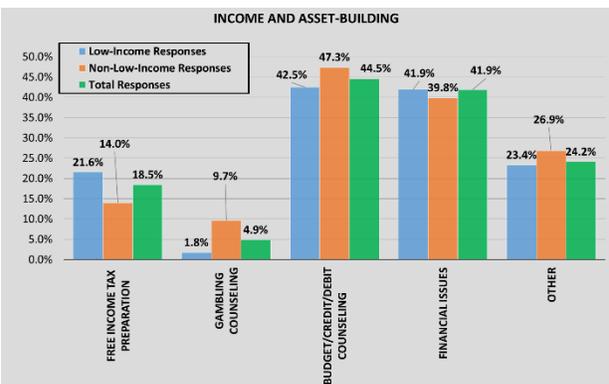
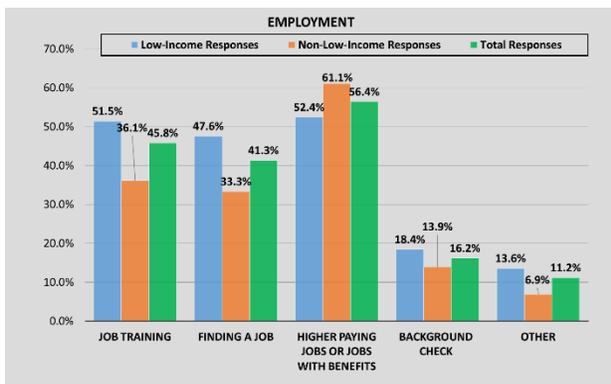


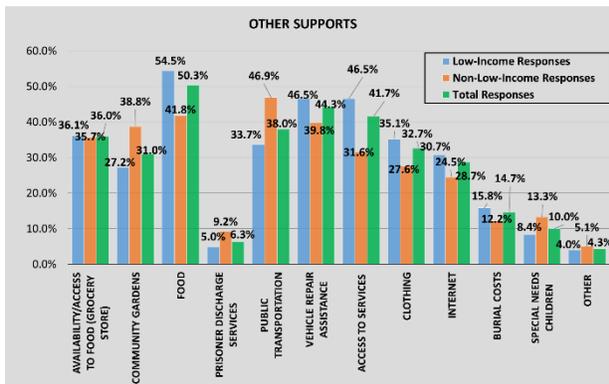
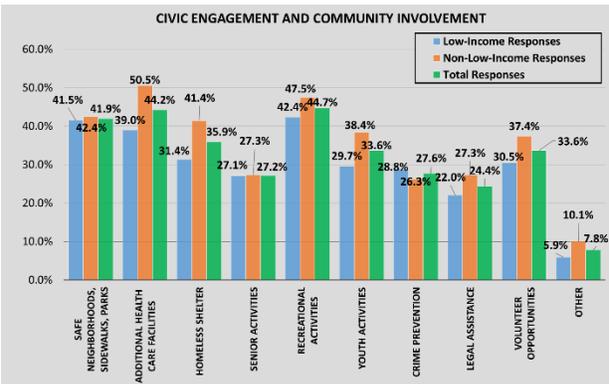
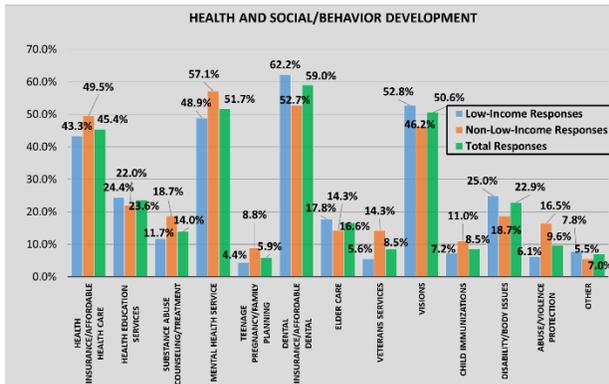
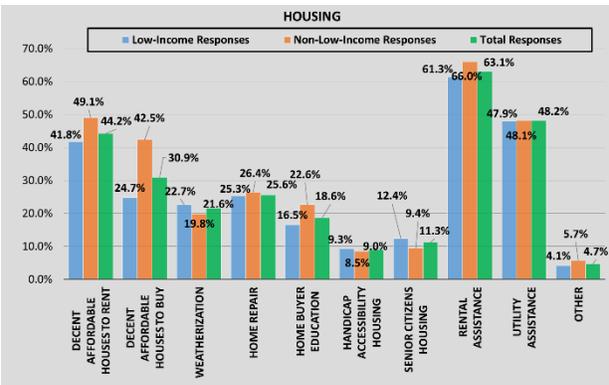
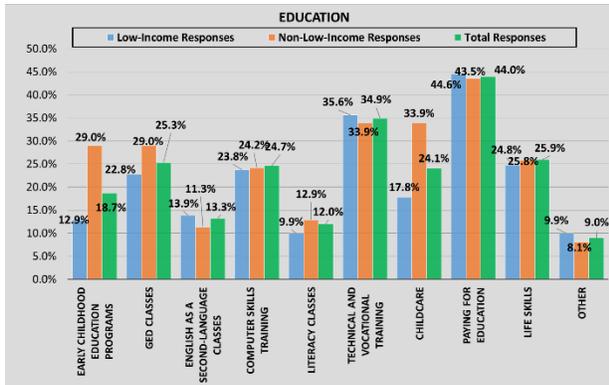
Regional Needs identified from all respondents (based on 613 respondents including 312 low-incomes, 186 non-low-incomes, and 115 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)



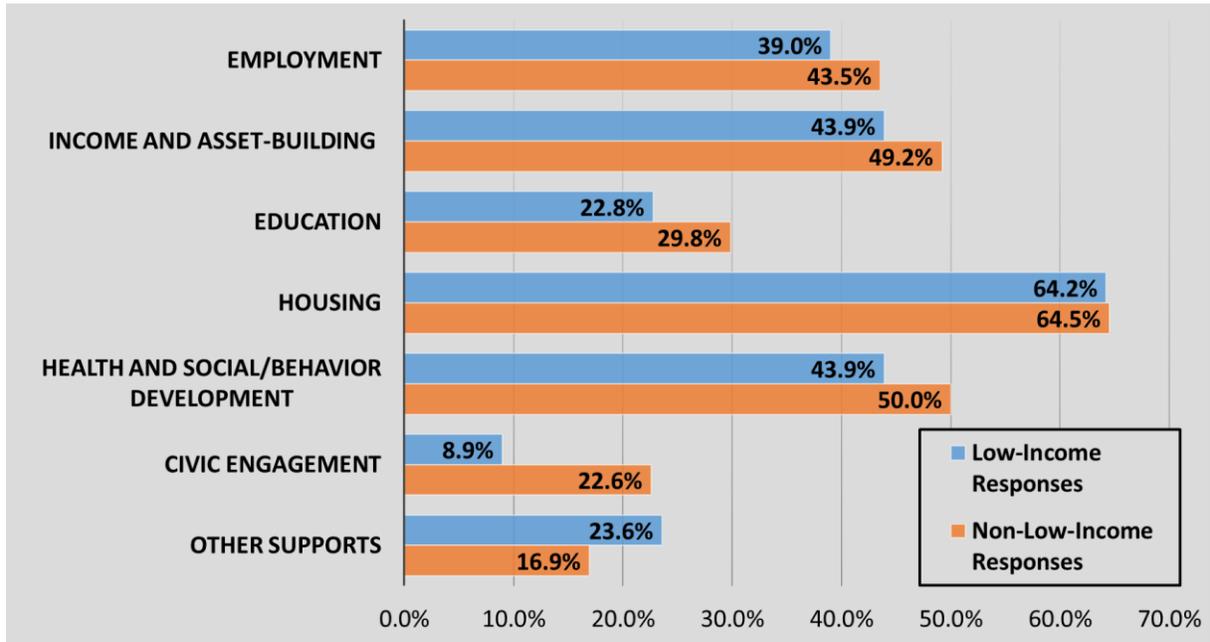
Result for Question 2.9: Regional Needs for the current programs/services (based on 312 low-incomes, 186 non-low-incomes, and 613 total respondents including 115 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)

Specific Needs:

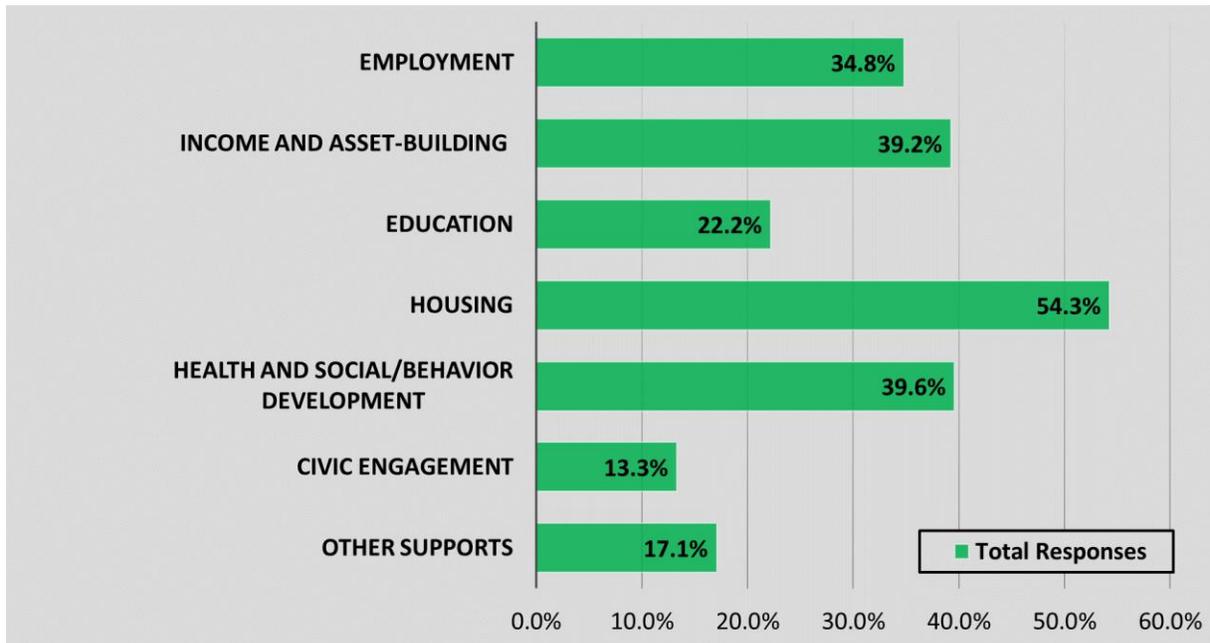




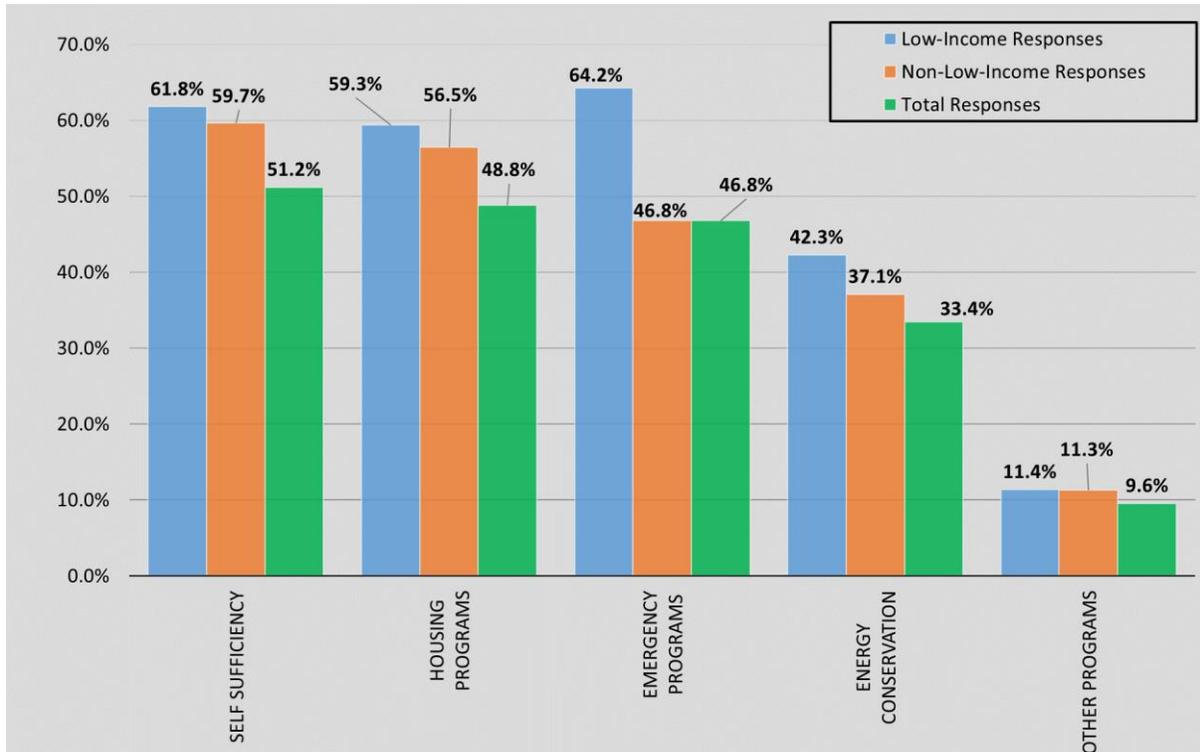
Region 2:



Regional Needs identified from low-income and non-low-income respondents (based on 123 identified low-incomes and 124 non-low-incomes)

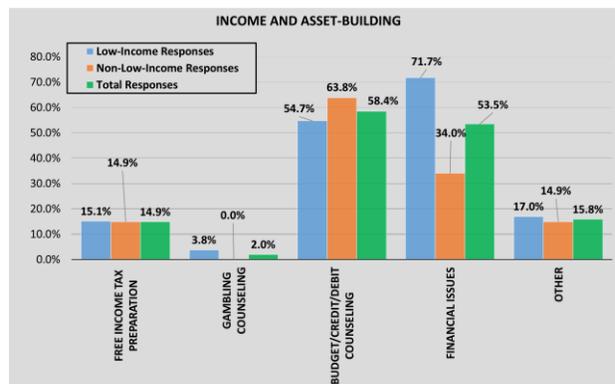
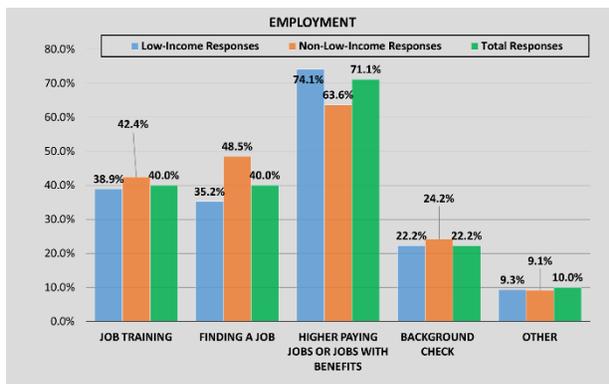


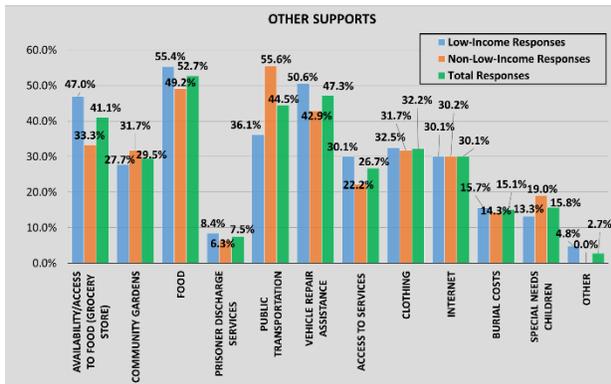
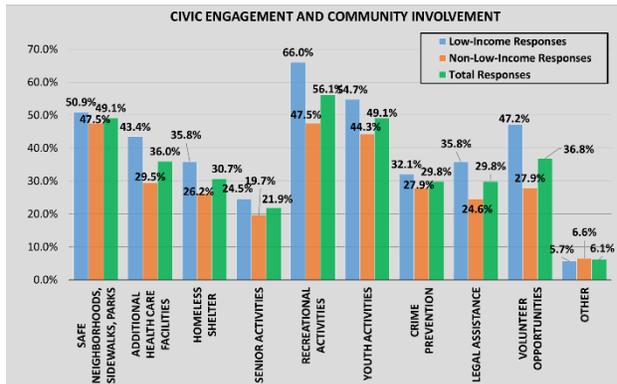
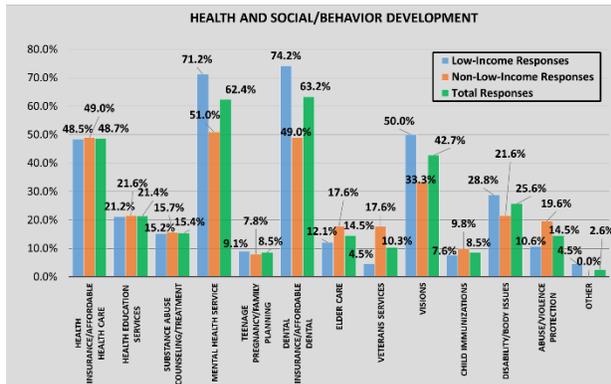
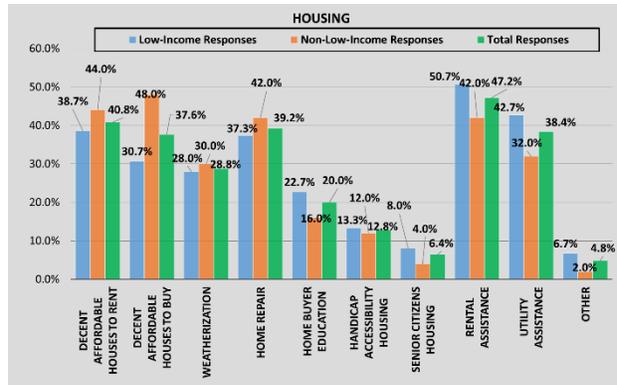
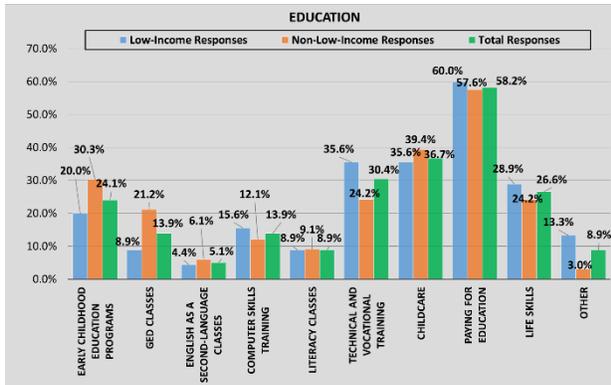
Regional Needs identified from all respondents (based on 293 respondents including 123 low-incomes, 124 non-low-incomes, and 46 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)



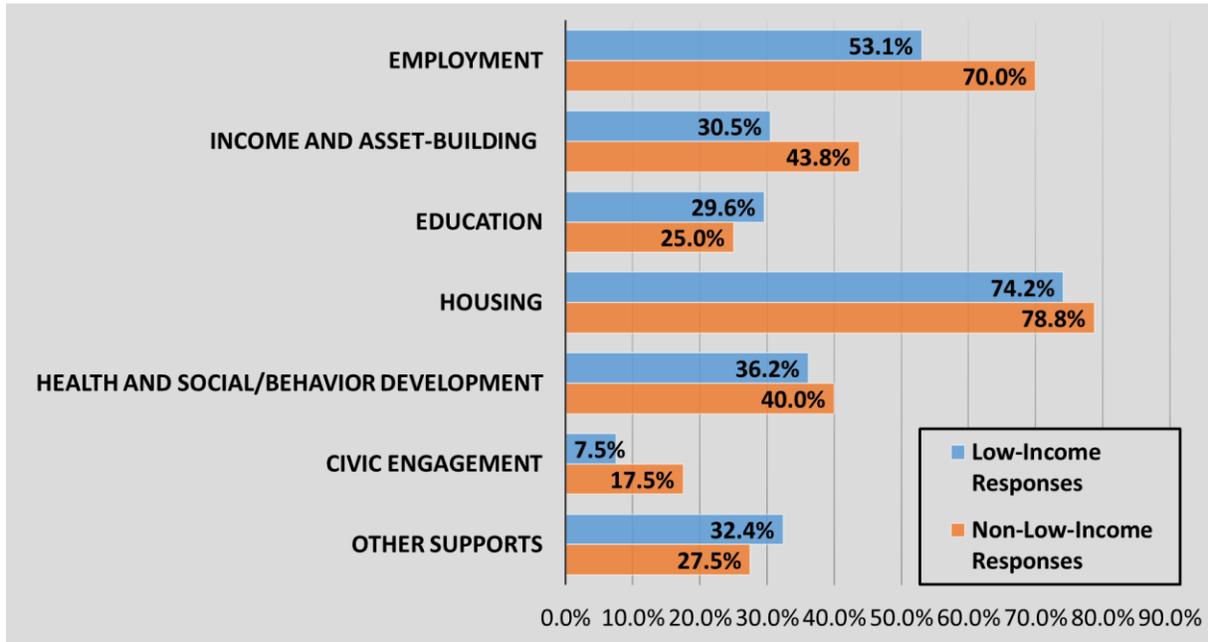
Result for Question 2.9: Regional Needs for the current programs/services (based on 123 low-incomes, 124 non-low-incomes, and 293 total respondents including 46 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)

Specific Needs:

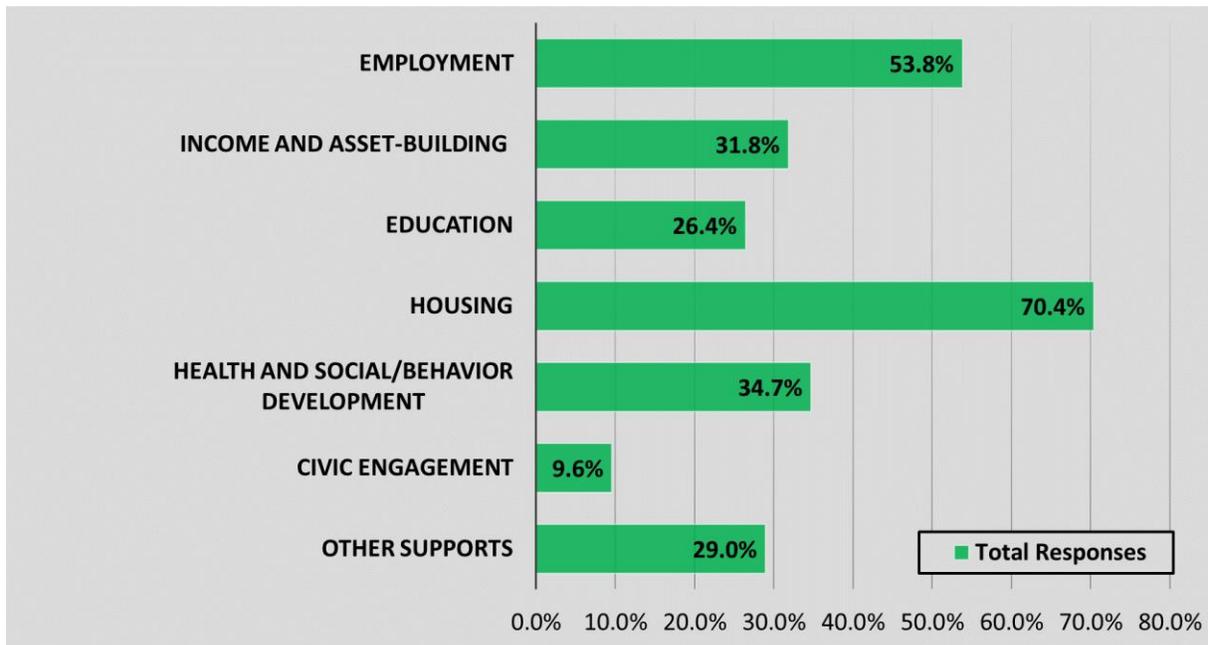




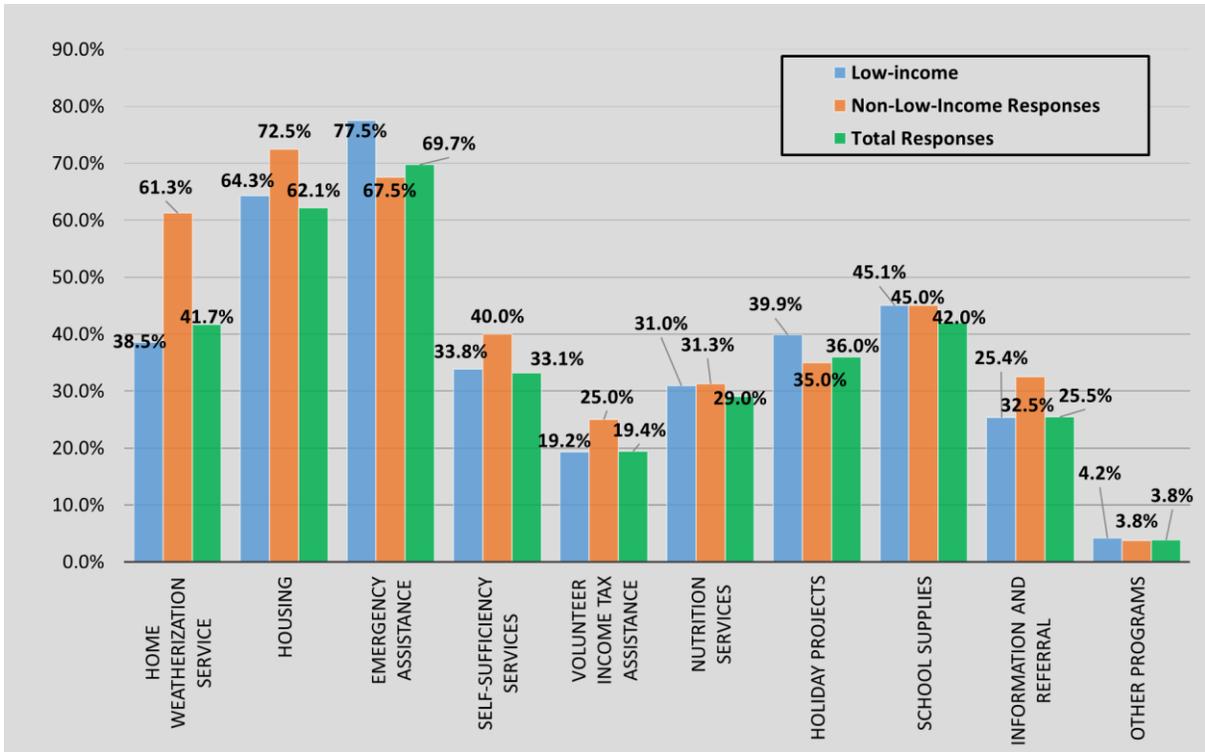
Region 3:



Regional Needs identified from low-income and non-low-income respondents (based on 213 identified low-incomes and 80 non-low-incomes)

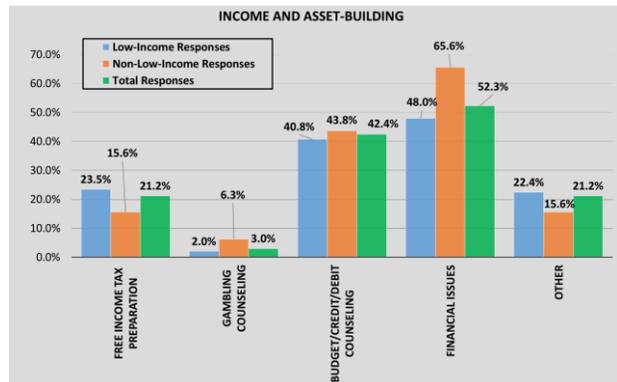
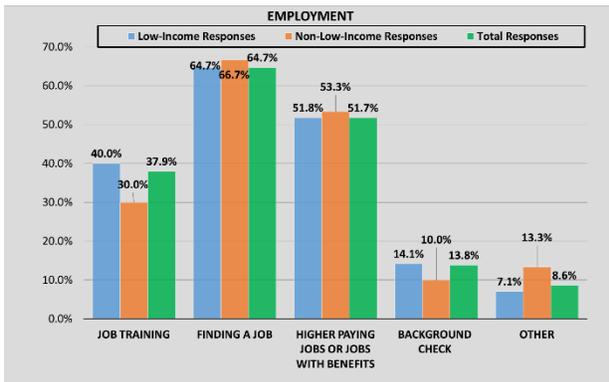


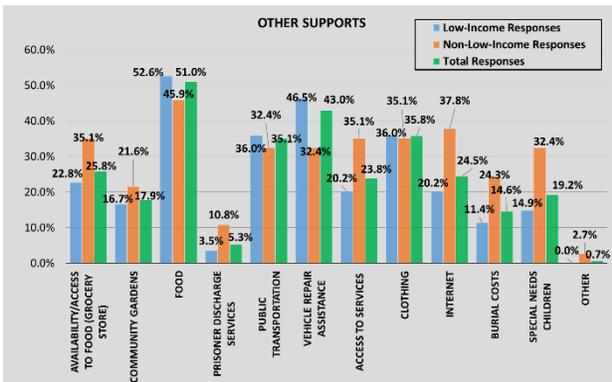
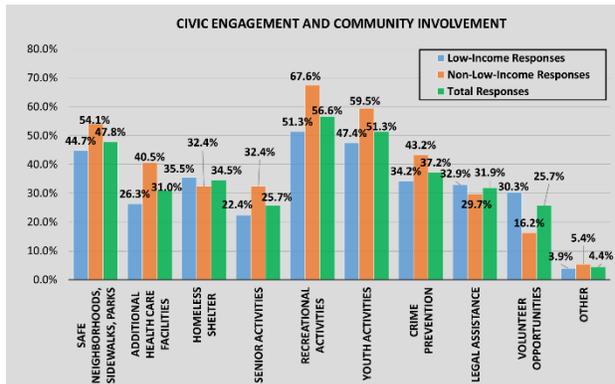
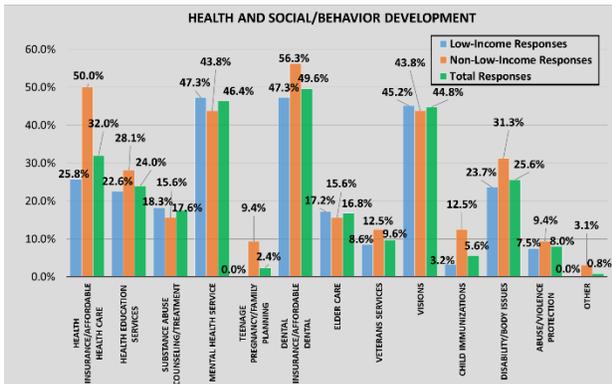
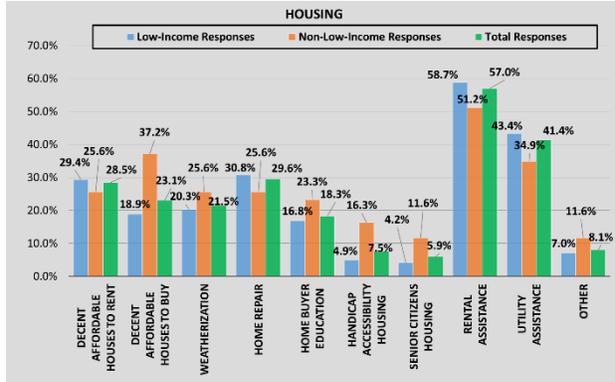
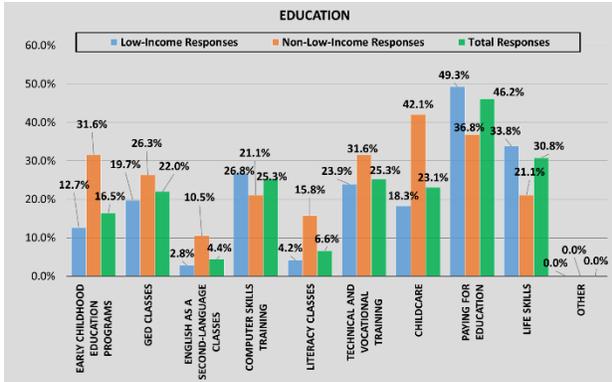
Regional Needs identified from all respondents (based on 314 respondents including 213 low-incomes, 80 non-low-incomes, and 21 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)



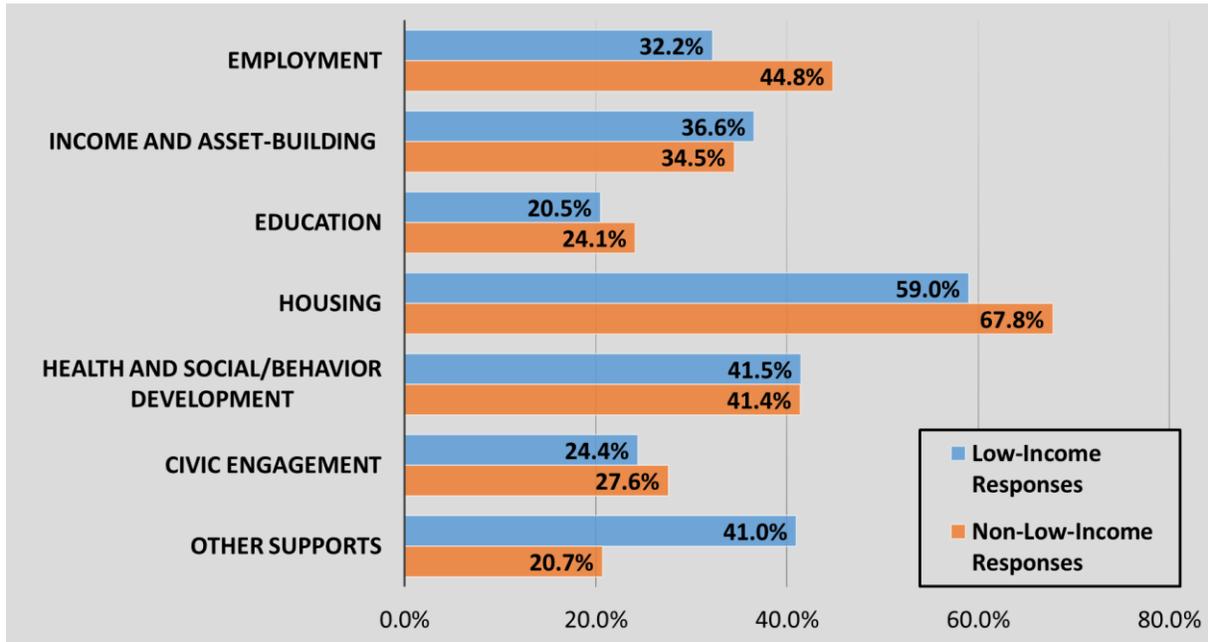
Result for Question 2.9: Regional Needs for the current programs/services (based on 213 low-incomes, 80 non-low-incomes, and 314 total respondents including 21 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)

Specific Needs:

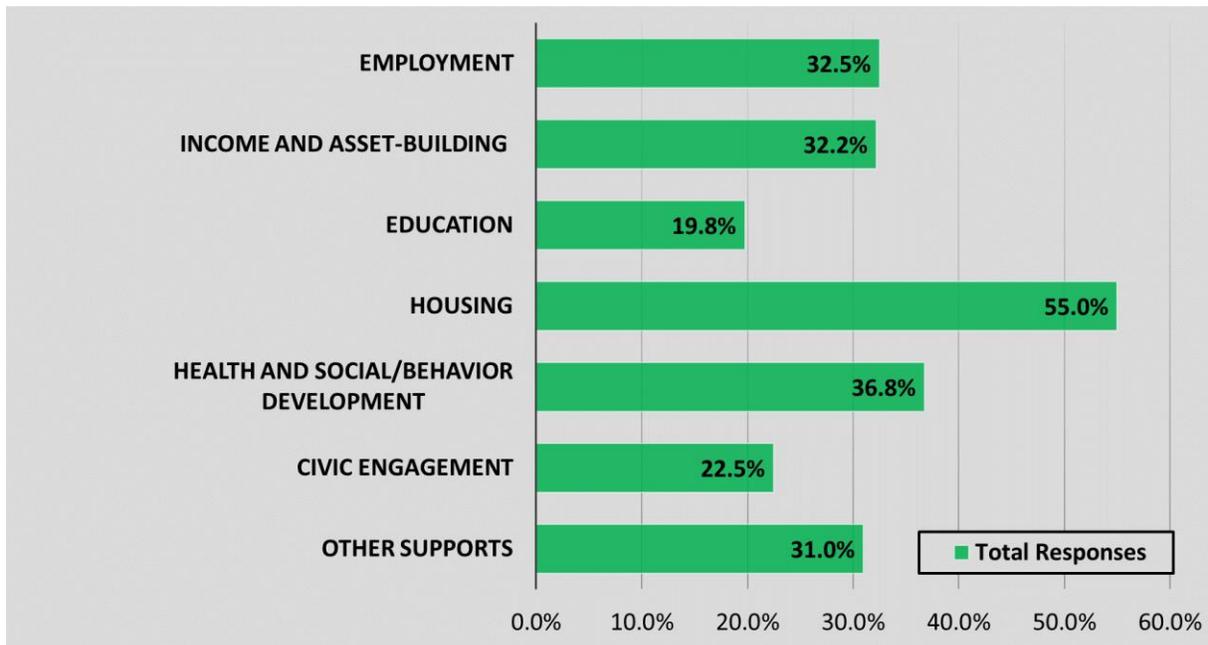




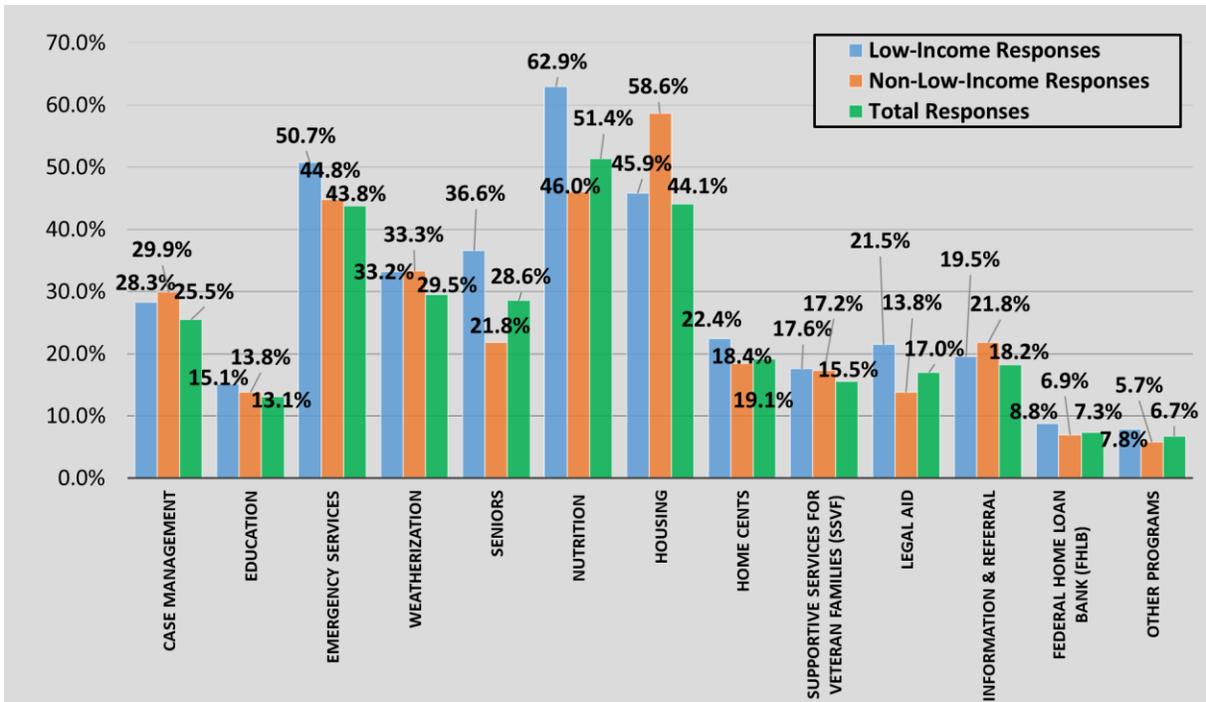
Region 4:



Regional Needs identified from low-income and non-low-income respondents (based on 205 identified low-incomes and 87 non-low-incomes)

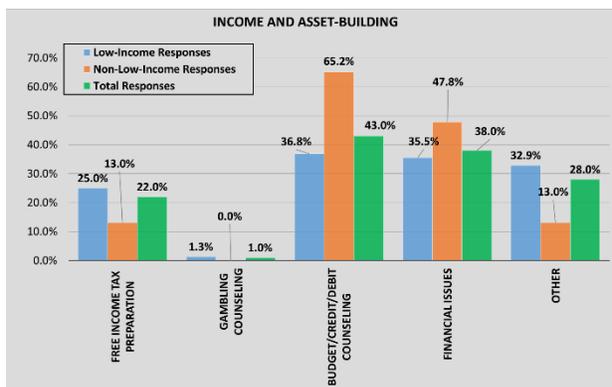
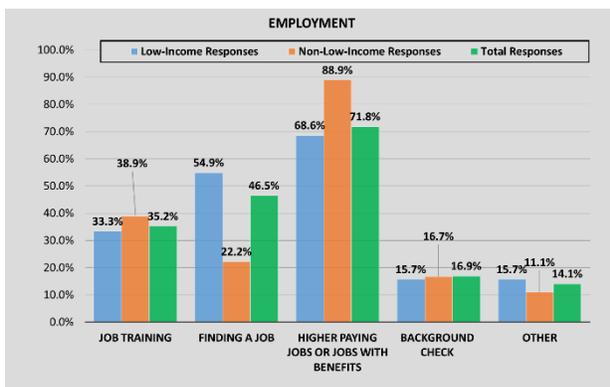


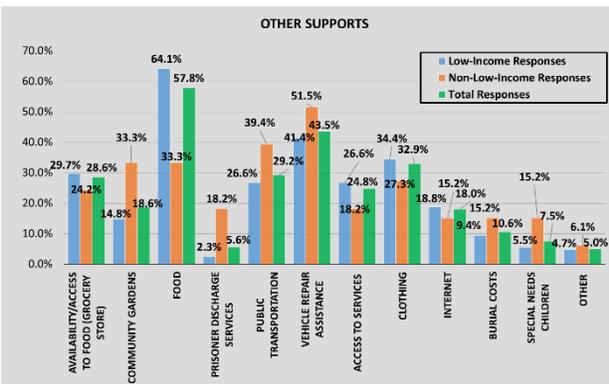
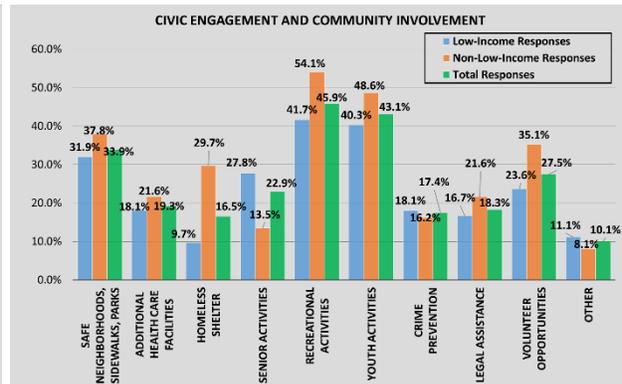
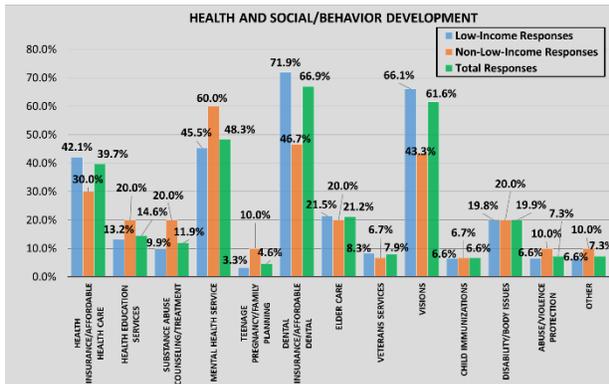
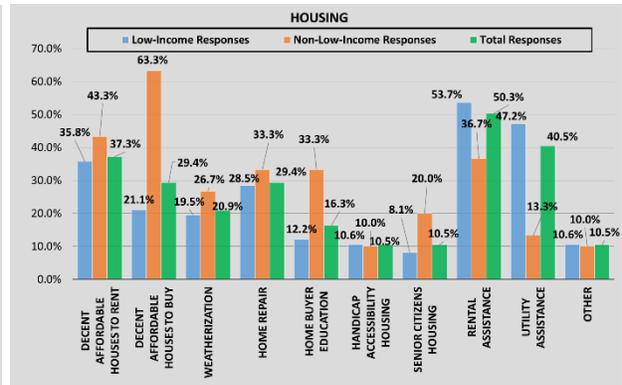
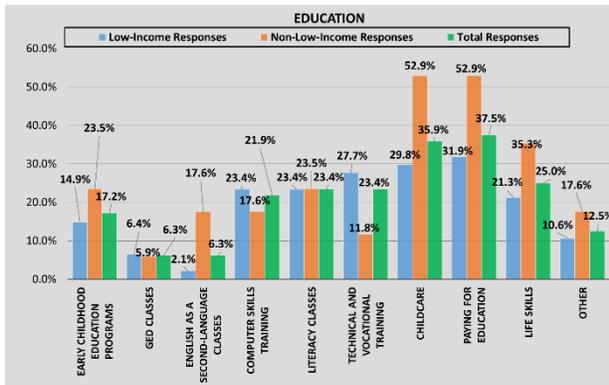
Regional Needs identified from all respondents (based on 329 respondents including 205 low-incomes, 87 non-low-incomes, and 37 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)



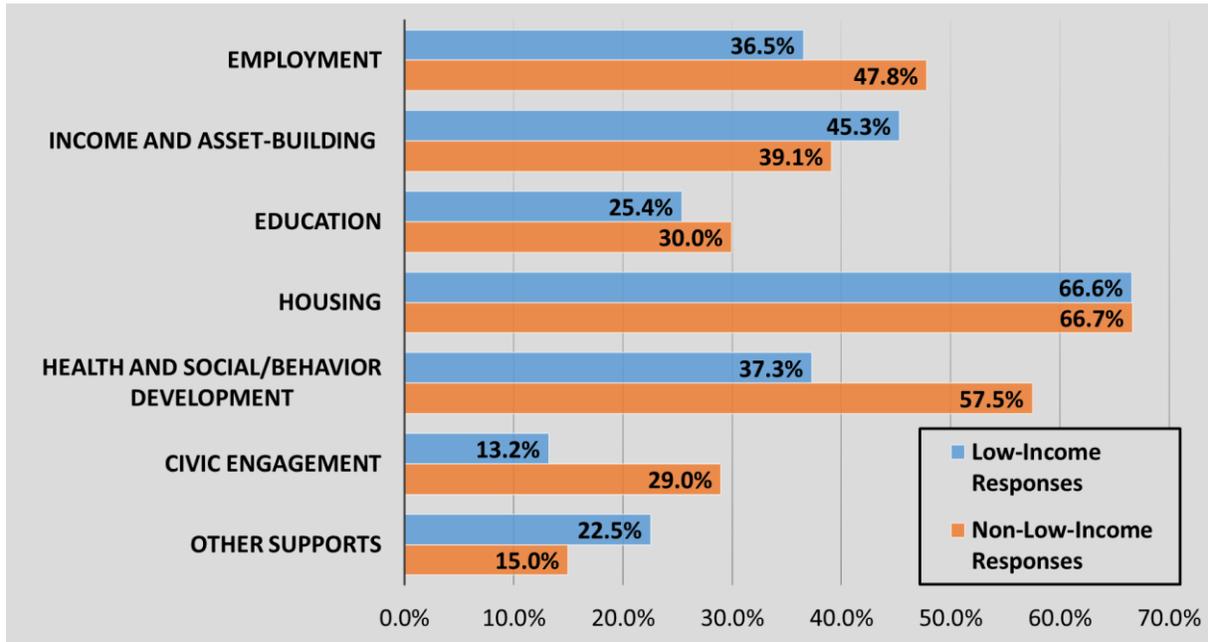
Result for Question 2.9: Regional Needs for the current programs/services (based on 205 low-incomes, 87 non-low-incomes, and 329 total respondents including 37 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)

Specific Needs:

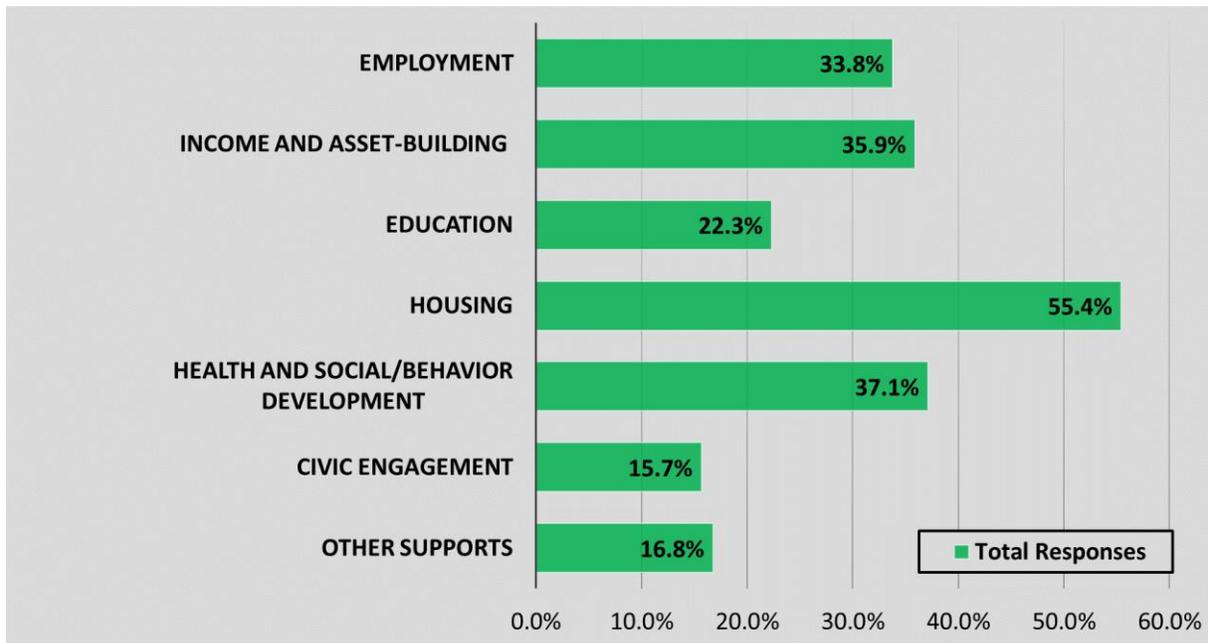




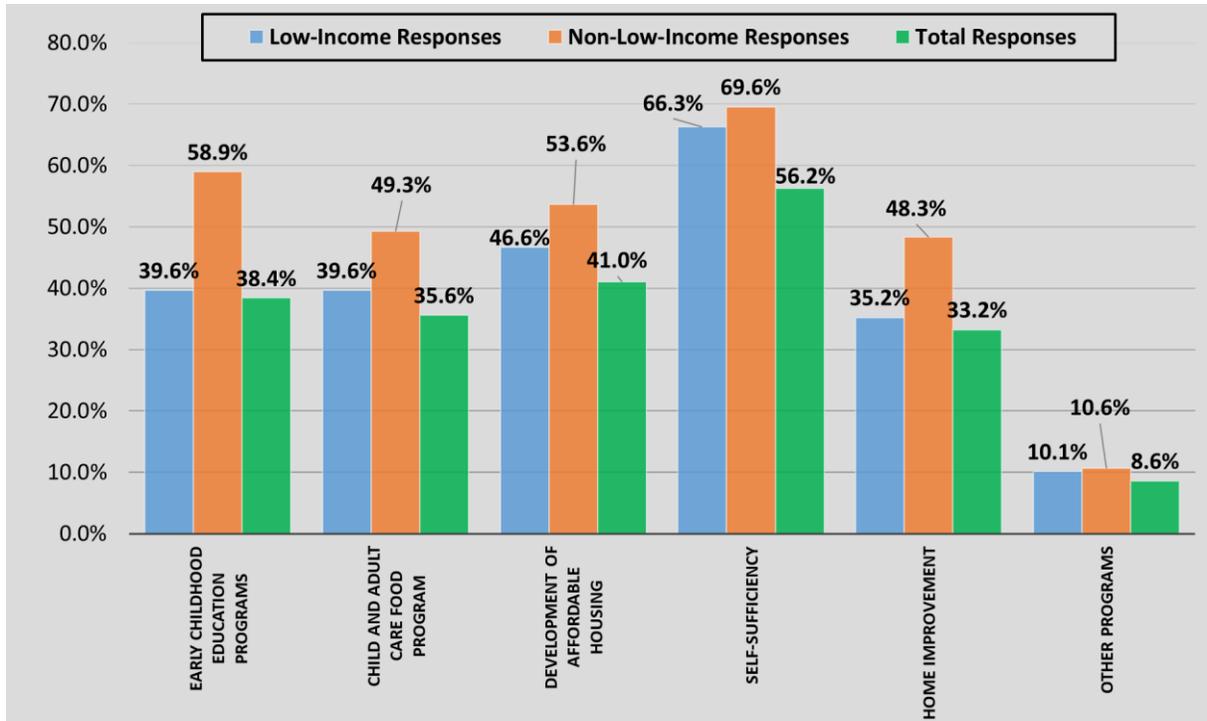
Region 5:



Regional Needs identified from low-income and non-low-income respondents (based on 386 identified low-incomes and 207 non-low-incomes)

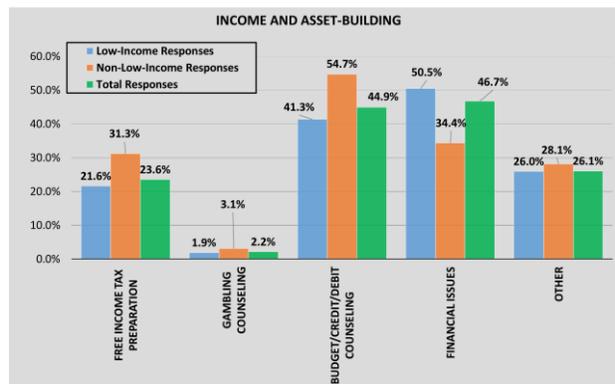
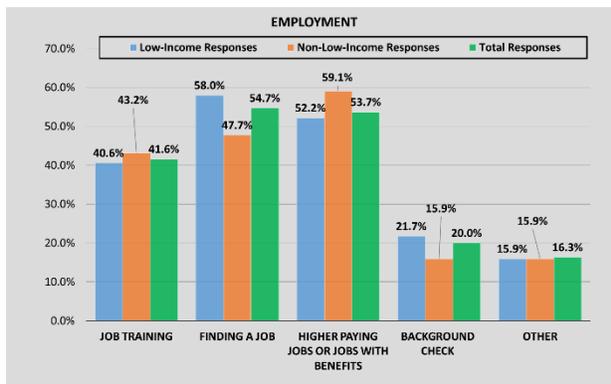


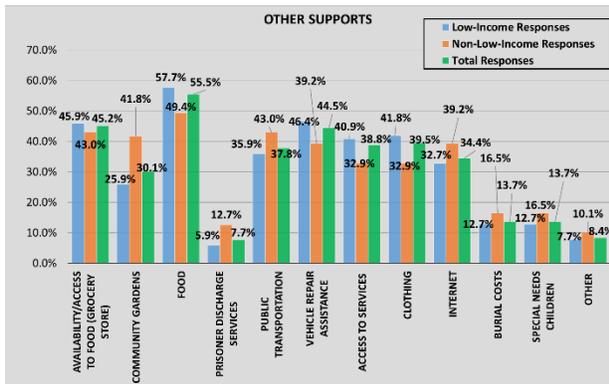
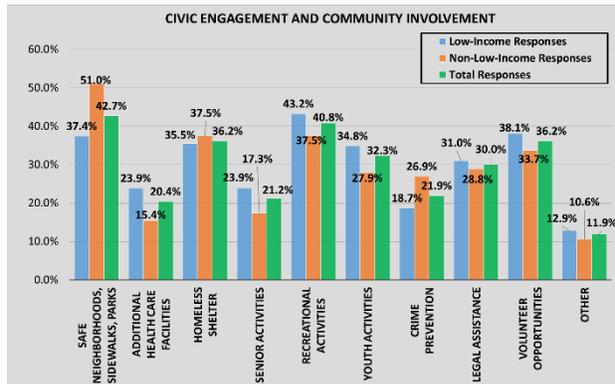
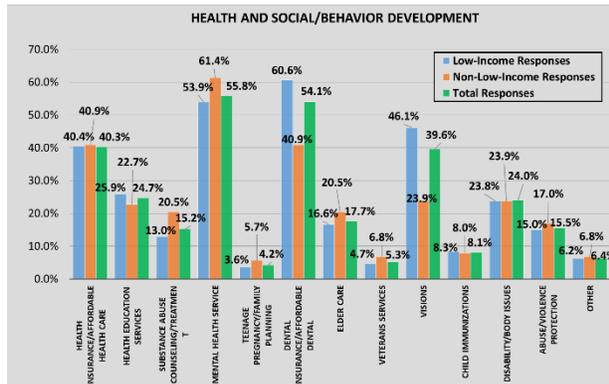
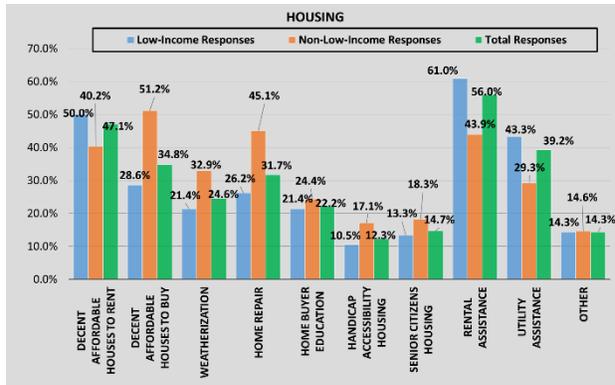
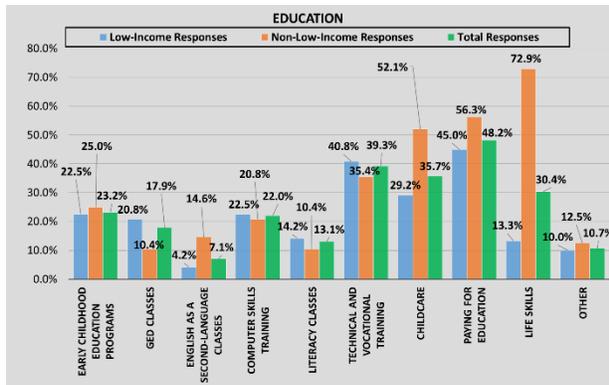
Regional Needs identified from all respondents (based on 722 respondents including 386 low-incomes, 207 non-low-incomes, and 129 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)



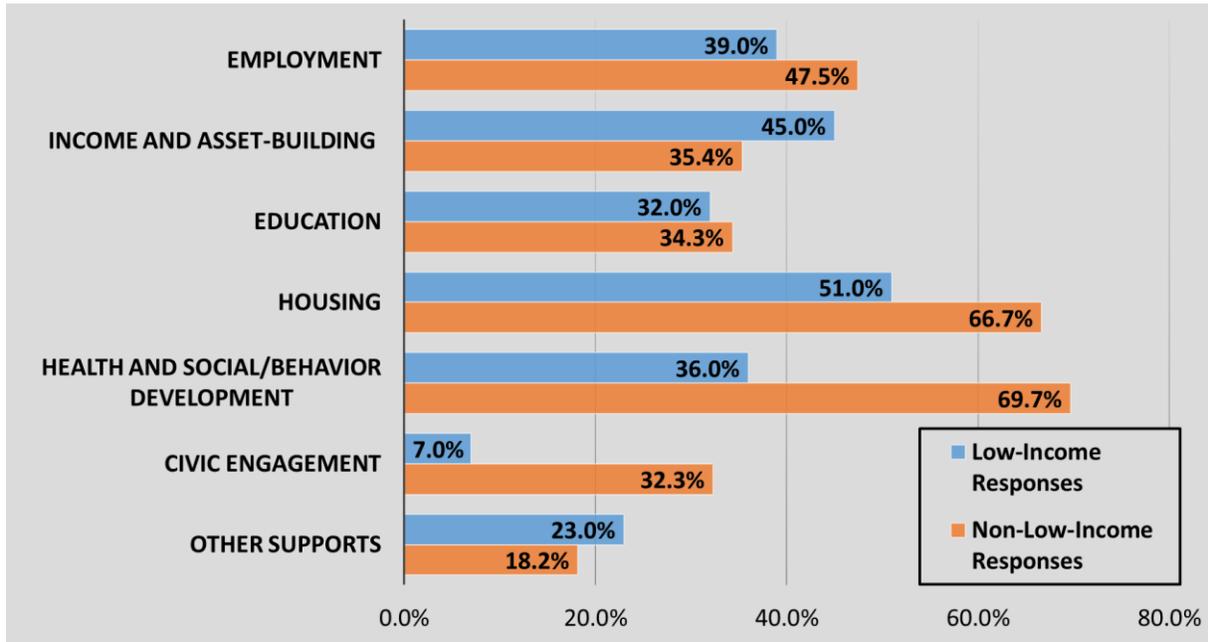
Result for Question 2.9: Regional Needs for the current programs/services (based on 386 low-incomes, 207 non-low-incomes, and 722 total respondents including 129 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)

Specific Needs:

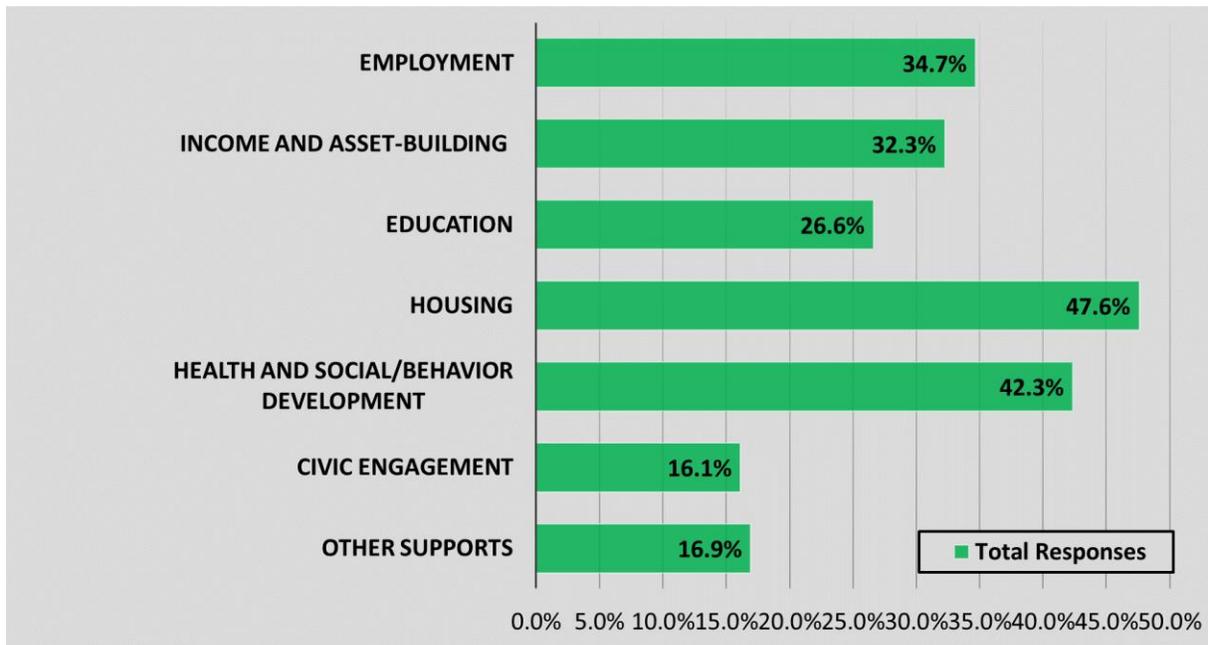




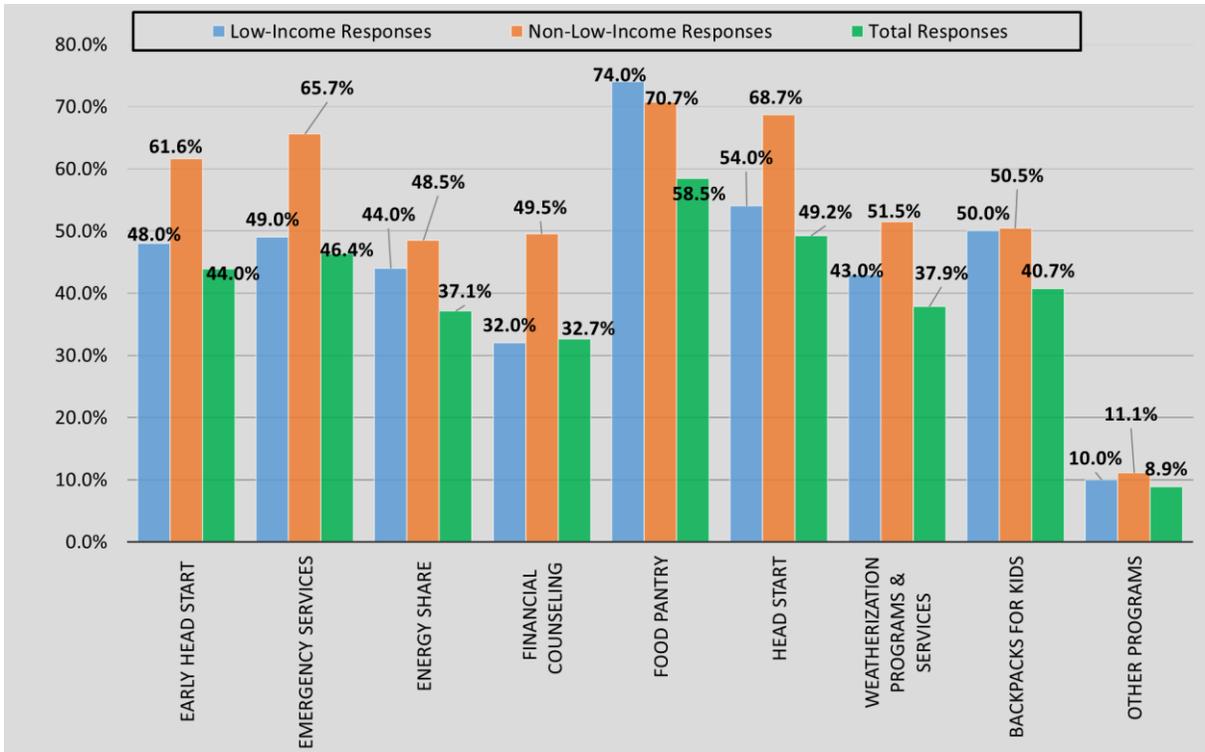
Region 6:



Regional Needs identified from low-income and non-low-income respondents (based on 100 identified low-incomes and 99 non-low-incomes)

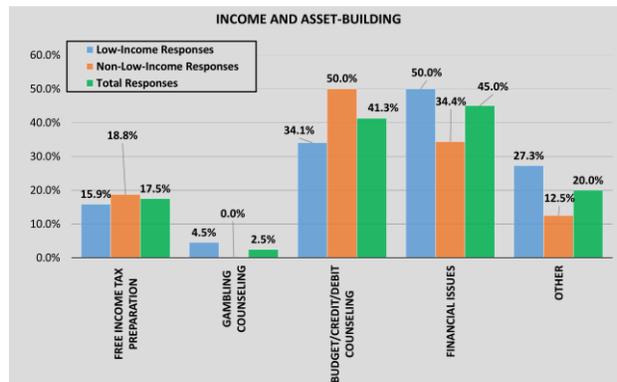
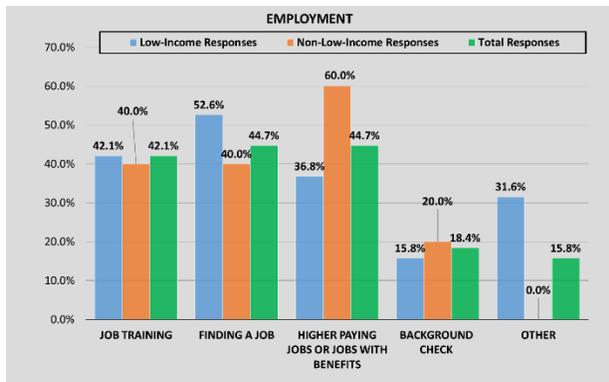


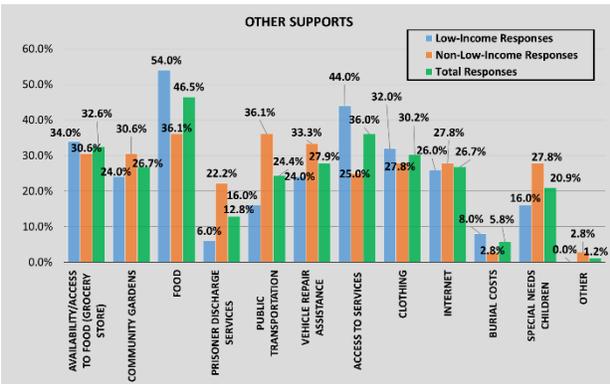
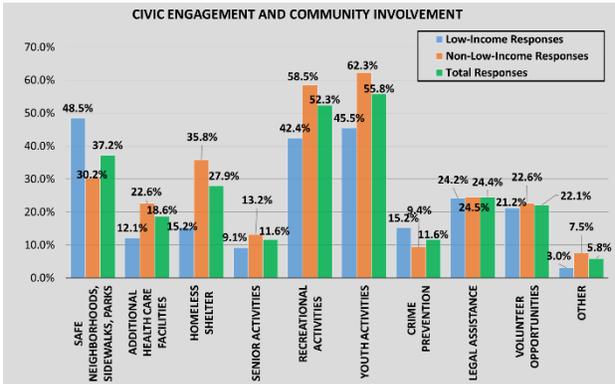
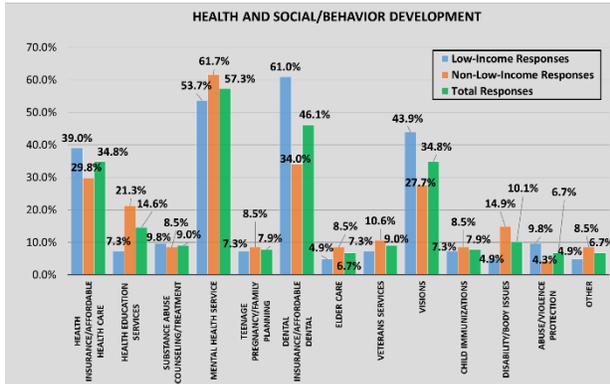
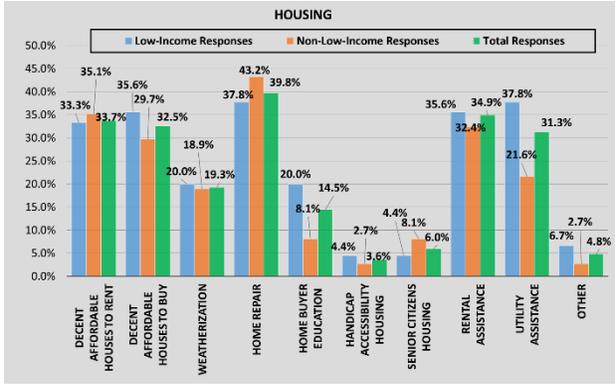
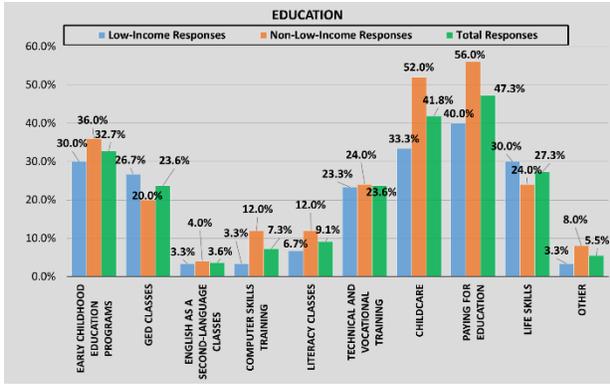
Regional Needs identified from all respondents (based on 248 respondents including 100 low-incomes, 99 non-low-incomes, and 49 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)



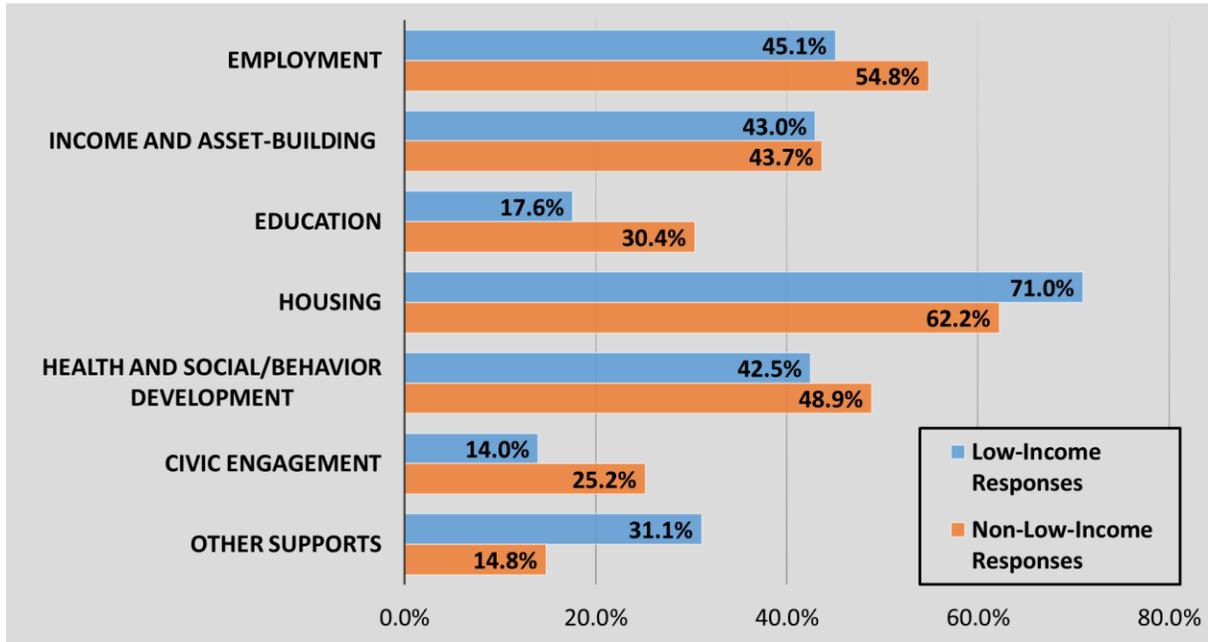
Result for Question 2.9: Regional Needs for the current programs/services (based on 100 low-incomes, 99 non-low-incomes, and 248 total respondents including 49 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)

Specific Needs:

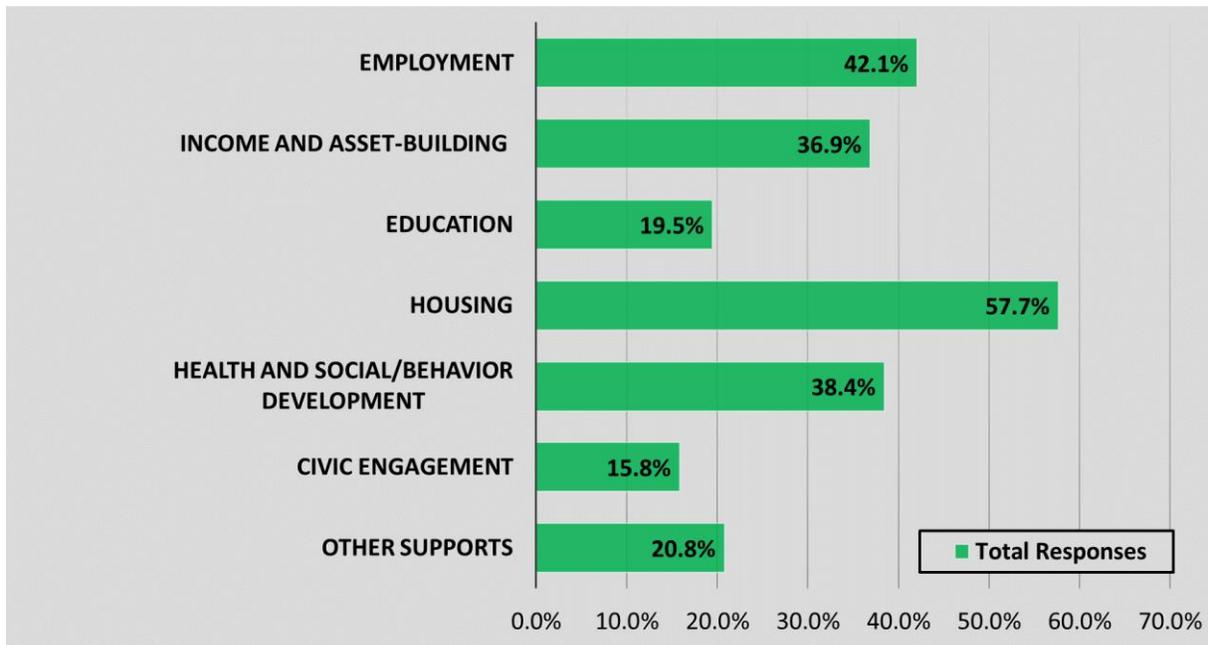




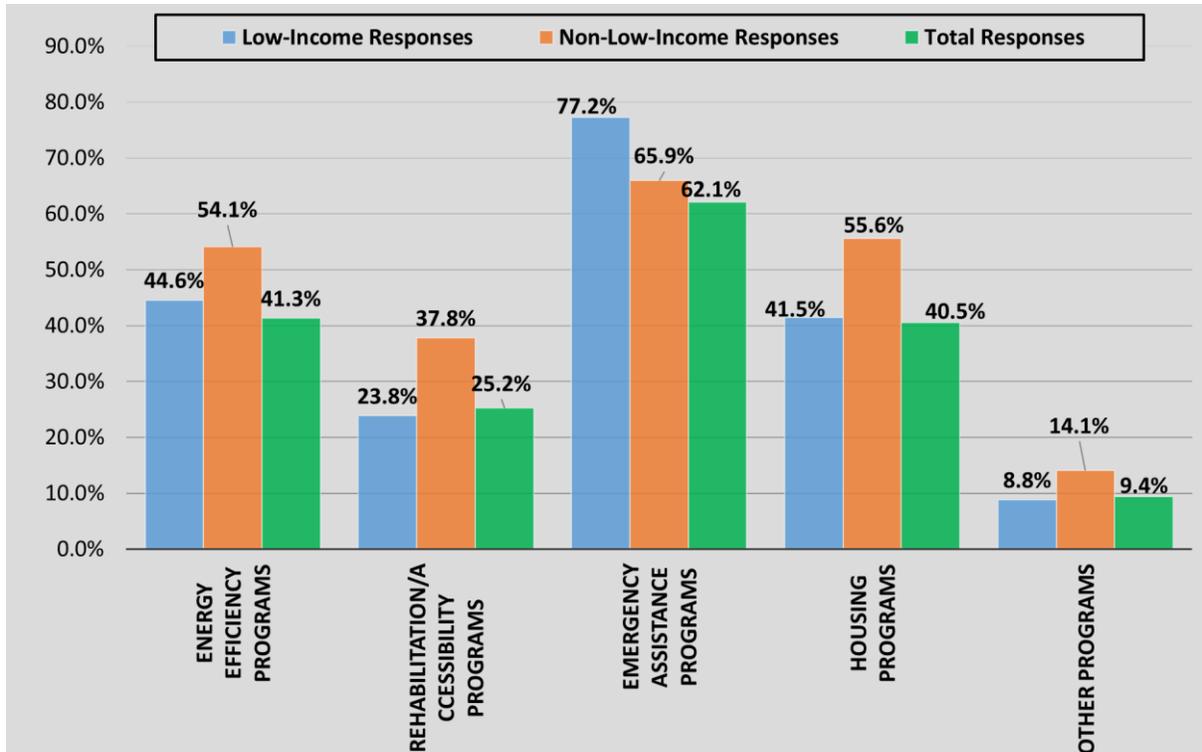
Region 7:



Regional Needs identified from low-income and non-low-income respondents (based on 193 identified low-incomes and 135 non-low-incomes)

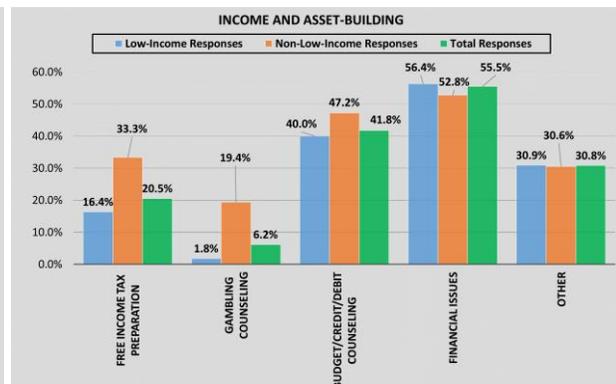
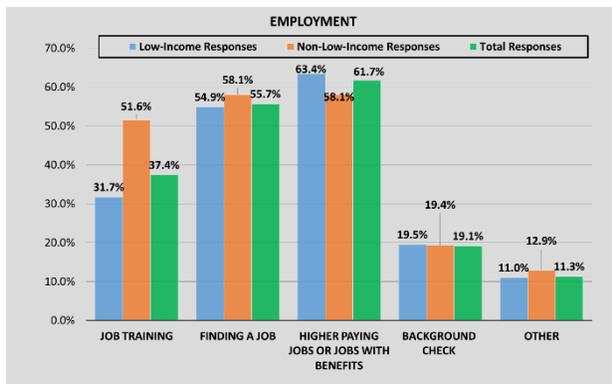


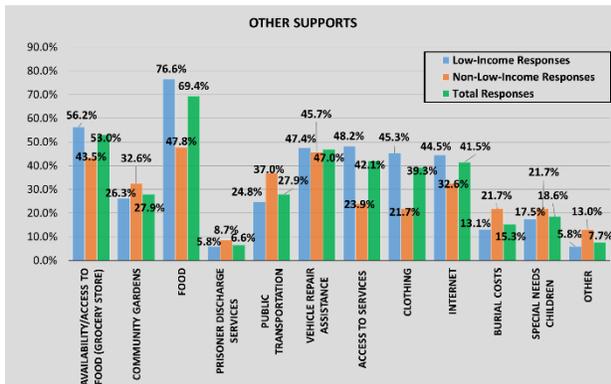
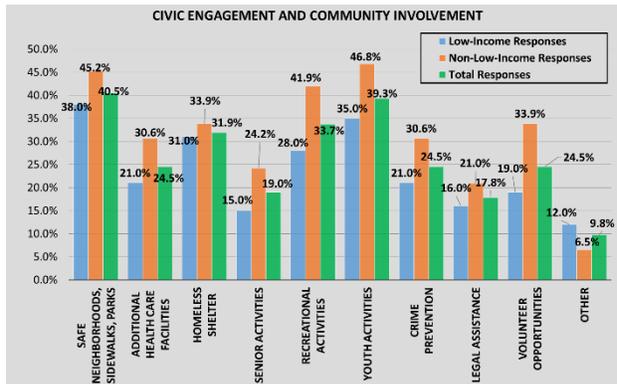
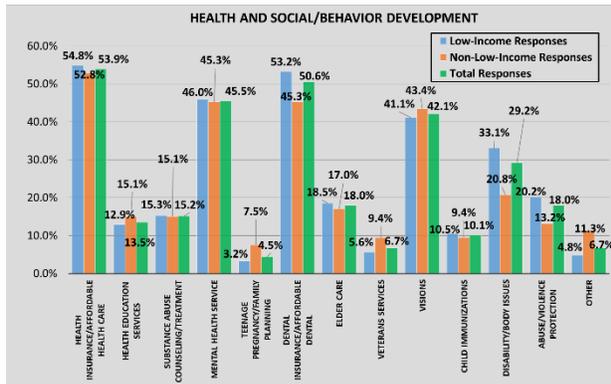
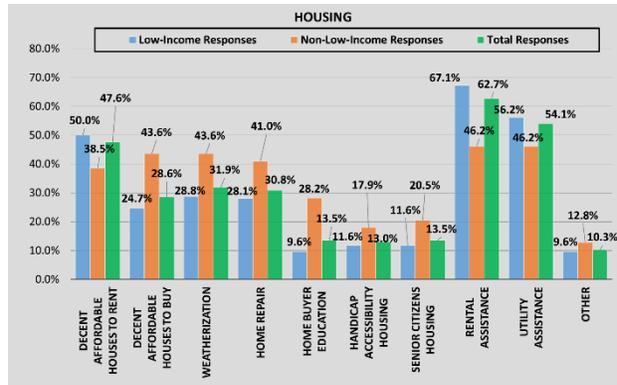
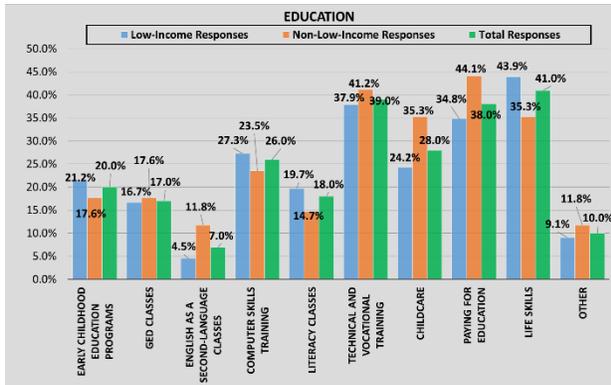
Regional Needs identified from all respondents (based on 385 respondents including 193 low-incomes, 135 non-low-incomes, and 57 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)



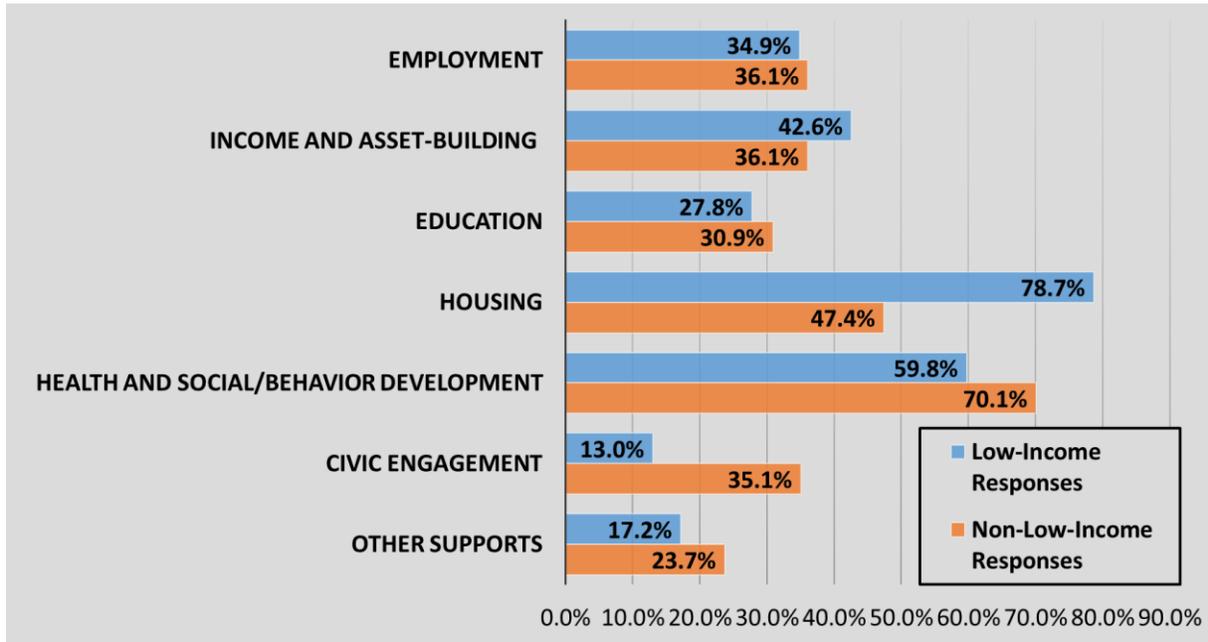
Result for Question 2.9: Regional Needs for the current programs/services (based on 193 low-incomes, 135 non-low-incomes, and 385 total respondents including 57 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)

Specific Needs:

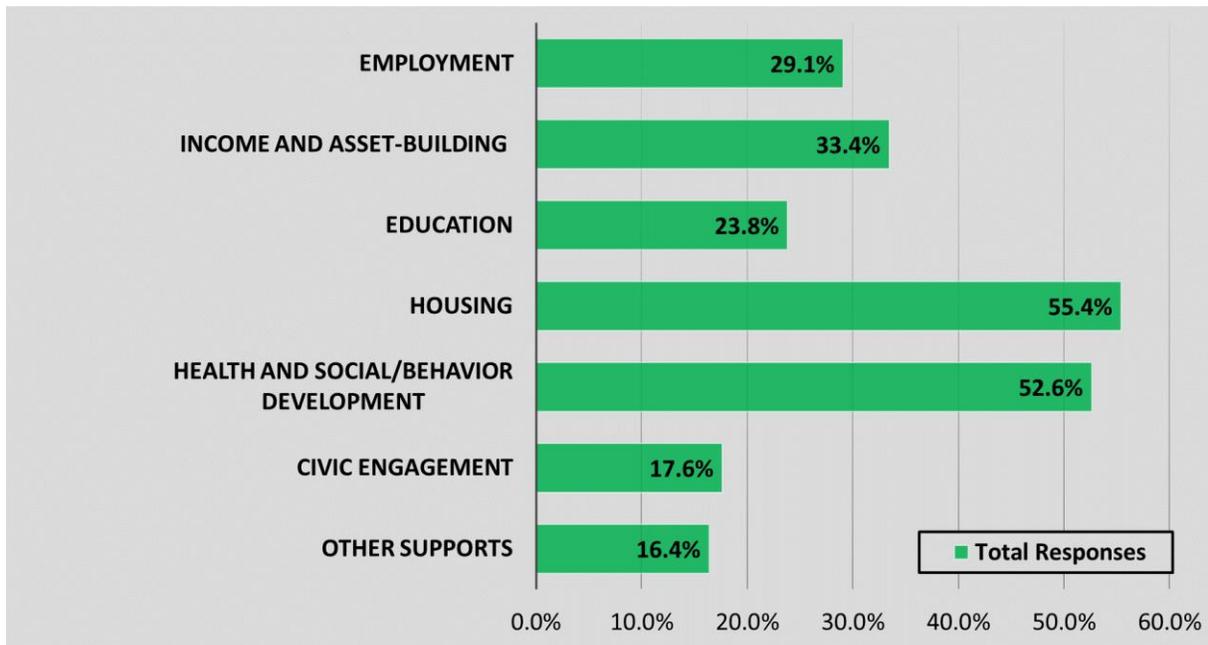




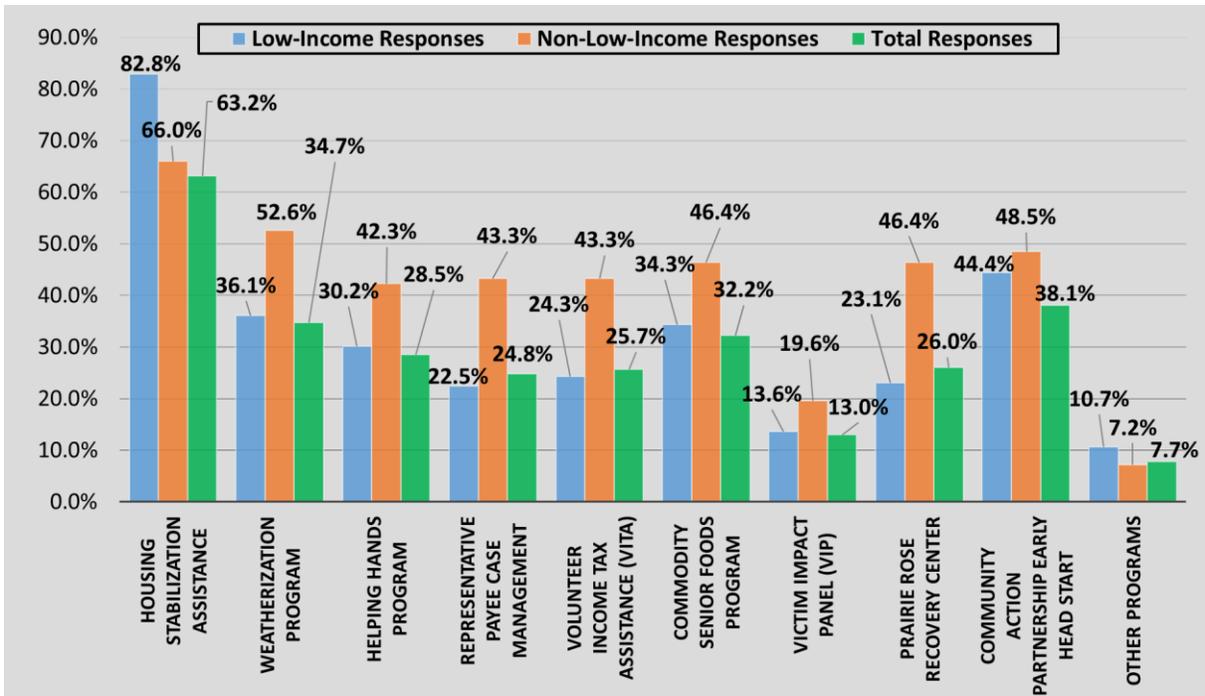
Region 8:



Regional Needs identified from low-income and non-low-income respondents (based on 169 identified low-incomes and 97 non-low-incomes)

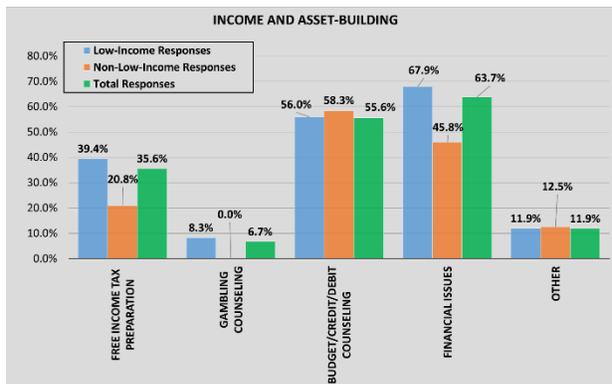
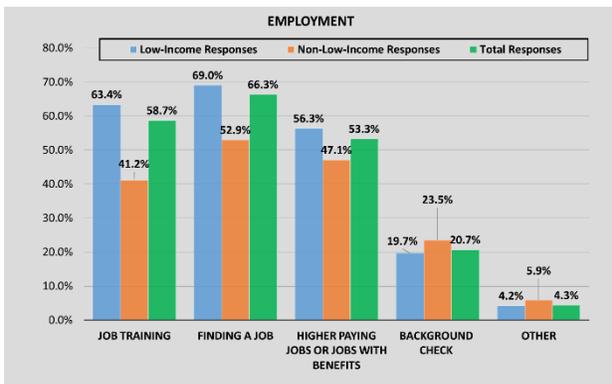


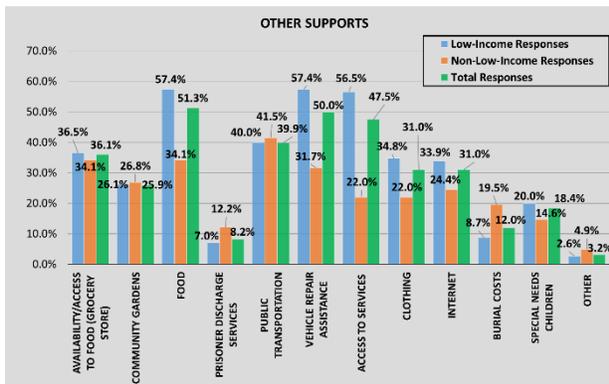
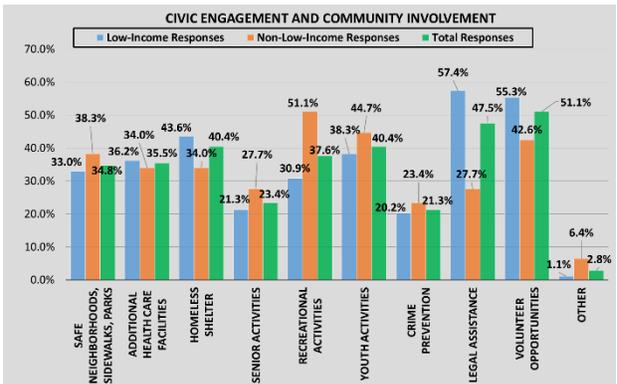
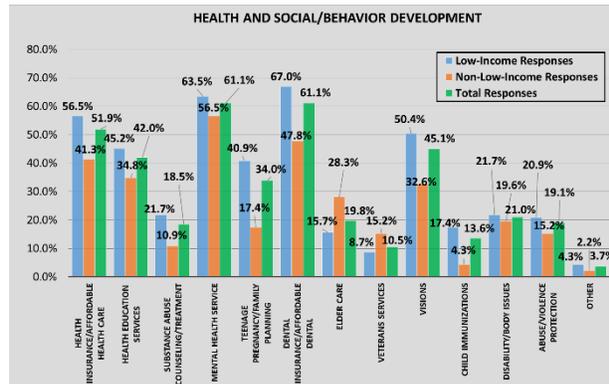
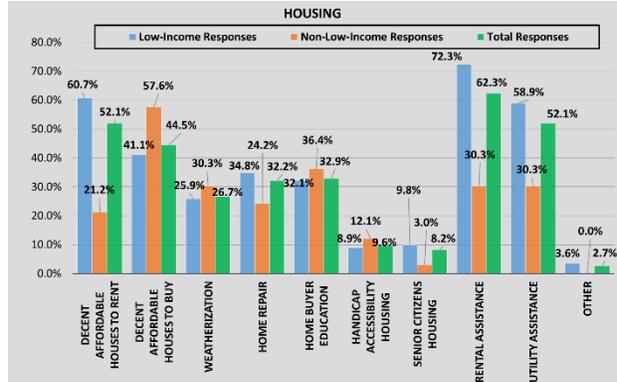
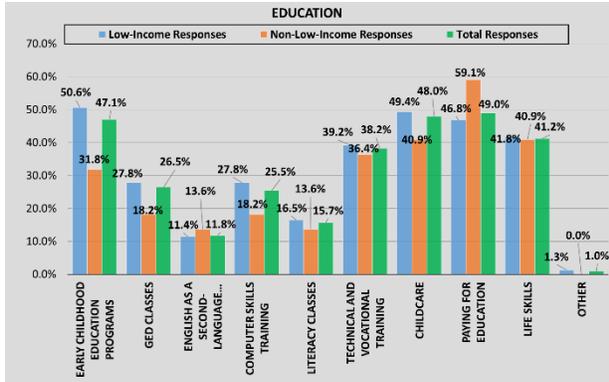
Regional Needs identified from all respondents (based on 323 respondents including 169 low-incomes, 97 non-low-incomes, and 57 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)



Result for Question 2.9: Regional Needs for the current programs/services (based on 169 low-incomes, 97 non-low-incomes, and 323 total respondents including 57 respondents whose roles cannot be identified due to the absence of the basic information entered in Section 1 of the survey)

Specific Needs:





Appendix G: Qualitative Data Collected through Surveys by Region

- indicates responses from Low-Income people.
 - indicates responses from Non-Low-Income people.
 - indicates responses from people whose roles cannot be identified.
- (Names and any other identifying information were substituted with “XXXX”.)

Region 1

From Section 2.1 Employment
Transportation issues
One parent does not need employment help. One parent needs higher paying jobs.
need clothing for winter, boots, gloves
It’s hard for me to find a job here. Office people get intimidated by my resume and they think I’m going to take their job. At least, that’s what they said.
Im currently, A homeless mother of 3 children, seeking emergency services for help with getting into a place to stay. One of my children is severely autistic and one of them isn't born yet. I'm employed part time but haven't been able to work due to living situation.
I started but never finished
Help with food, gas and phone over the Summer months. Unable to apply for unemployment due to contract not paid over Summer months.
Finding a second job
Disability due to mental illness and chronic health issues.
Daycare, EBT(SNAP), Section 8, HUD
Currently pending on employment
Clothes for new job
car asistance, food assistance, pacycheck gaps
Annual dues for the National organizations I have my professional credentials through: AIBD-ASID-ICC-AWC-ACI-ASPE
Help with rent/utility
Williston is in need of more customized employment opportunities for individuals with ID/DD, from an employer's position. For example, current business owners need more of an understanding of the benefits of providing customized employment for individuals with varying abilities. These individuals have limited options when seeking employment in the community.
Just had a kid 1 more month recovering from c section then I can go back to work.
I will be loking for part-time employment in 6-8 months. (After all my surgeries and healing from them)
Finding jobs in the community for the people I support.
winter gear boots, underarmer, gloves, wintercoat, facemask

From Section 2.2 Income and Asset-Building
Yes, I'm 8.5 month pregnant, a single mother with 2 kids to care for and homeless with no money to get into a new place. One child is highly autistic and my 3rd child is due in 3 weeks. Financial assistance or financial hardship isn't something I can afford.
We need free school buses for our children with single parents
Social security/ low income
repairs on the vehiclu I have are setting to be always cost for me, insurance (home and auto) property rates.
Rental assistance, food assistance, cheaper housing.
Rental assistance

Rental assistance
Rent I have 3days and I'm evicted
Rent help needed
Rent
Relocate to Fargo ND.
Receiving Medicaid, SNAP, LHEAP, was receiving rent aid until program stopped 7/1/23
Place to live ,help with rent,
Not being able to find a job for my skills
Need some type of continued rent and utility assistance
Need help fixing home/remodel project
need a federal laoyer
My husband passed away last July he was my provider for the last 16 years I had a stroke the day after my 42th bday
Medical Insurance. Food. Utilities (cable/internet services)
May be going through a divorce or marriage of 35 years
Making rent so I don't lose my apartment
I was very sick the past 2 years. Health insurance is super expensive specially for the type of services we get. Horrible!
Hoping to find a better rental or help with buying a home.
Help with old medical bills. Also need glasses, dental, and a car mechanic.
Help with electric bill
Had to take out loan on my home by husbanbs bunecal and bille where he passed
get transportation, gaps in start and paycheck bills for gas, etc.
Free or low cost legal assistance for writing a will, medical directive etc
Food. gas and phone bill
Finacial help with doctor bills and eye shots, that medicare doesn't cover
eycessive medical bills
evicted from low income, cable and internet shut off
dental help, rent help, utility help , need a phone, need transportation
Costs for the software, Hardware, te h support to be capable of maintaining my professional credentials
Can't see this form
Education on lots of things that can help me.
Do need help with first month rent for apartment
Need help with first month rent
Rent
Rent
need a repaire on rack entrance
Lost my home due to evictim and being facing homelessnes since Jan and being getting arrested since then
Weekend and overnight transportation to and from work
Struggling to pay rent, awaiting rent assistance
Replacing furnace and making my home more efficient. My furnace is 40 years old and I do not have savings as it takes all I make to keep the house up and to pay my bills. I don't qualify for liheap due to income guidelines
Rental and utility assistance
Rent assistance
only need help with food
need help getting increase on vhiakle and wakebtlec

location is a big issue. The areas that need development aren't so it won't be ideal for any business if it made sense to open up even if it did because of how long it takes to be known to the market and make their money back
Lack of employment opportunity in Williams County for people with my advanced degree. I am too qualified for many jobs
just needs to find a job
Information about the above topics should be available in easy to understand alternative formats to fit the individualized needs/learning styles of people with ID/DD.
How to pay my owed taxes ?
Housing needs for family of 3
Housing
Ensuring the people I support have the financial means to obtain adequate housing, food & the basic necessities in life.
Currently in Bankruptcy Chapter 13 and Labor Board with issue with previous employer.
Audiotape Medical expenses and insurance
Apartment complex owes me money from move and it has caused me an overdraft. My last work paycheck was 12.85.
Secure a loan for a house
Self employed and I'm having shoulder surgery on September 7 2023 I will be out for 6 weeks. My income will stop as my income is from in home daycare. As self employed is there any assistance available to help me with rent and food during this time?

From Section 2.3 Education
Would like to further my education from LPN to BSN.
We need more technical options. We don't have to go all the way to Bismarck or Grand Forks.
Upgrade my driver license.
School buses
more sports training programs
I want to get my Real Estate License, it is about \$600.
I am attending TrainND for my cdl in May 2023.
Finishing my degree
Depression medicine/healthcare needs
clothing for winter, boots, gloves.
I really want to go back to school, find a way to help others. I was ran over last year left for dead, and recovering from all the trauma.
Would like to see college correspondence classes offered and not strictly online line classes.
My main concern is that the transition from high school to adult community programs is inadequate. I feel the transition process could be greatly improved. We have run into this issue several times. I feel the school system could do a better job of educating parents of services available after graduation. (In regard to students with ID/DD).
Information about the above topics should be available in easy to understand alternative formats to fit the individualized needs/learning styles of people with ID/DD.
I tried to get Voc Rehab to send me for training but they refused. my old degree is useless.

From Section 2.4 Housing
will be home less in June 20
ssuf
Someone to get my mail since I cannot walk to mailbox. Someone to bring groceries occasionally or bring to medical appointment. Challenging to get into and out of bathtub. Limited mobility.

My son and I are getting an appointment together to save money
I'm currently a homeless mother suffering to get assistance with any sort of emergency rental programs or any type of subsidized housing assistance for pregnant woman with children. I did previously use the rental assistance program for ND and The program abruptly ended without any notice which lead to my eviction with my 2 children one of them is very autistic and my 3rd child is due in few weeks.
I need help with my utilities bills.
Housing for a lot better but home prices are too high for the type of house you could buy. Not worth it!
Homeless
We work alot with WHA & am very pleased with the support they provide.
We bought a house (cash/retirement). We are fixing house 100%
Need programs that's not income restricted
Information about the above topics should be available in easy to understand alternative formats to fit the individualized needs/learning styles of people with ID/DD.
*Please note that- "'handicapped' is an outdated and unacceptable term to use when referring to individuals or accessible environments" - can just say "Accessible Housing" instead.
I've had rental assistance with the current program I've been working with. Will also mark it, but wanted to clarify.
Homeless

From Section 2.5 Health and Social/Behavior Development
We have Delta Dental, but struggling to find in-network dentists and do not have the money to pay up front.
This is the main issue here in ND and the all US, actually.
Recovering from a broken neck (oct2022- surgery)
Pay for caring for my disabled mother.
Not knowing what to do. I have been holding a deep secret for a few months. I don't know who to trust or who the right person/law enforcement I need to go to. I may be in trouble or this person (persons) will be.
No dentist in Williston takes medicaid and that's not right
needs food is Confused, can't pay bills, NDRH ran out
medicaid doesn't cover testing for autism and i can't afford out of pocket expense for it.
I was injured at work. My doctor left Williston - I don't have any way to get to Bismarck for an appointment.
Hip replaced with complications
FINDING AN GETTING TO A DR
fieldtrips, group dances maybe?
Chronic health issue diagnosis, and treatment that actually helps. Doctors that actually help.
Breathing problems need to be diagnosed.
Physican availability in rural area
Information about the above topics should be available in easy-to-understand alternative formats to fit the individualized needs/learning styles of people with ID/DD.
More providers should accept Medicaid so that people are not limited to only one local provider. This

is taking away their right to personally choose their own service provider. Limited-no choice in service providers causes many other issues as well. For instance, individuals on medicaid are needing to wait months to receive dental work because there is only one provider who accepts medicaid in Williston and they are booked out because of that reason. Otherwise, they must travel to Bismarck and therefore must pay out of pocket costs for travel. There should also be more mental and behavioral health as well as medication management services that accept medicaid. Williston schools are also lacking in early childhood intervention and behavioral health specialists within its schools.
i am disabled, walk with a cane; try not to trip.
Better Hospital
Assistance since 'high-functioning' autistic person. Need assistance with commorbidities and better understanding condition and related details.

From Section 2.6 Civic Engagement and Community Involvement
The juvenile system needs to hold children accountable for their actions, especially if they commit a crime that would get them sent to prison if they were an adult
srovel duieway in winter(sight impeiment)
Mexican Folklore!
I feel my community needs more resources in the mental health sector.
Emergency housing assistance programs for pregnant women
Affordable food
Food supply
Youth activities are severely limited and only offered during business/work day hours. It is not possible for working parents to engage their children in activities/sports in their community when the only ones offered are during the parents' work day.
Would like to see more housing options for the mental health clients.
Public school stability
Need to put drug users, drug dealers, and criminals in an actual prison. Try convicting them (Williams county police and court system is laughable).
Need programs that are not income restricted. More daycare that aren't income based.
Need more rural mental health services.
In our region, Non-profits, faith based organizations lack capacity/staff/funding to provide the level of assistance which is needed
I do not need these needs personally, but the community itself could use MORE of all these needs.
I can more about leaving this god - forgion community if this commonity is forgivable.
Paved roads

From Section 2.7 Other supports
The ladies from the social services office are super rude and not efficient. They make it even harder for people to get benefits. They need to understand it doesn't come from their paycheck. WE ARE PAYING TAXES!
payee don't cane
Lawyer to discuss charges that were not realized. At this time of arrest or in the olea agreement.
I need help getting a cheaper auto insurance.
HAVE WONDERED ABOUT MY OWN BURIAL COST
Free or low cost legal assistance
Dues and tech support
Are there any programs for children with autism and adhd
Transportation on the weekends for seniors that doesn't cost alot
Taking a shower would be great.

Need actual law enforcement, quit worrying about the blinkers in the roundabout, and hammer on the dope heads
More mental health awareness and mental health care.

From Section 2.9 Local Program
None of these programs are available for people who are actually in need of help and it needs to change
Mental Health
All of the above
We have an elder bus service, I'd like to see bus service for all. I see many people with groceries walking, even in coldest winter.
ssvf
More daycare 1 is not enough
Guardianship services
Daycare
Community wide collaboration between public, private and church organizations on services offered.
Childcare resources and assistants in training programs for childcare business es
Big brother big sister program, respite care, mentorship programs,

From Section 2.10 Covid
Went into debt
MENTAL HEALTH
I've never been able to recover financially from it, I feel my children have missed out on very important things with their education, with the schools constantly being closed or having to quarantine for so long so many times aside from the initial shut down.
I think the covid shot make me really sick that My heart were affected to get a sugery.
I could not go to school
Had to close my business and file for bankruptcy
A coupe friend pass away ,my children gradmma's pas away.
homeless began
The Covid shot affected a nerve in my leg so now I have pain everyday and limp. No pain or limping before the shot 😊
Lots of friends passed so lonesomeness and loss. Less social interaction less places to go because businesses is closed. Businesses closed early on the day so evenings are quiet unless you're at a bar or sporting event
Increased job demands and exposure to virus
Basically changed the way we had to do everything

From Section 3.1. Additional Feedback
Williston needs a soup kitchen
Williston is a great community.
We need free school buses in Williston and the juvenile system needs to change. Stop being so soft on the future to come
Transportation is my main issue. My car just keeps breaking down so I struggle with a steady income having limited ability of work duties to begin with because of injury. However - in a local Mom's group there are a steady amount of women in abusive relationships that feel they can't leave because of inability to pay legal fees for attorneys. The legal aid no profit of North Dakota doesn't have offices in western North Dakota and that is something our community desperately needs.
The State of ND and the help I've received here has helped me get stable housing and hold a full time job. I appreciate that.

the staff here XXXX, and XXXX both were very assertive, and very willing to help all the staff here have done excelent and deserve a raise.
The community could use more help and positive things to build the community
The Community Action Program in Williston ND was very helpful to me. Couteous, professionsl, and caring. XXXX was wonderful.
the apartments i live in were kept up with lawn professional people an kept nice. this is no longer. it has become sadly like a getto with trash dogs poop everywhere light fixtures out not fixed siding water spikets not reattached we have had more than 30 some managers since moving here, that says it all. an if i were to complain I'd lose my home an I'm 75 an unable to move financially or physically. i loved my home here in the beginning it was a clean safe place to live it was kept up looking neat. seems the elders should not be afraid of losing their home when they are to be kept up by owners per lease. yet if tenants do not pay evicted like they took the window screens to be replaced year ago an none have come back sadly
Thanks for conducting this survey as I truly hope that this is used for action. One other big need in my community is a dental provider that accepts Medicaid. The closest provider that accepts Medicaid is in Dickinson. Families with low income and don't have access to a reliable vehicle are not able to get their children back and forth for their needs.
Thank you guys for everything. without you guys I would have been homeless
Thank you for the services I have received. I am very grateful.
Stay bless an thank you for your help
Rent Help was a huge help
police grocery stores clinics shopping mall
Please address the "one year of housing assistance." There are many of us on a fixed income. Nothing has really changed except when I received housing assistance, I felt as if I could breath a little bit. I was able to pay down my medical bills. Maybe an oil change on my older vehicle as well.
People to help with SR's. Year work, gutter cleaning, shoveling snow, clean up.
People thar accept NDRH needs to be a little easier
people say her water tastes and smells bad in her apt. She can't taste or smell because of her accident Hallway and lobby smells like animal pee.
Payee and stayr should shut down for three poor sersices.
Partnership with other organizations to reach out the Hispanic Community and make sure to follow up with them. Don't make assumptions! Thank you!
Our town has more than enough income from all the oilfield money going around, and instead of spending millions on political parties such as police force, task force ECT,... Always getting the benefits of the income, they could be actually doing things to help the less fortunate or helping those in their community that suffer from mental health and addiction issues get the same help as those with the higher-ups in the community would receive. Yes, addiction and mental illness aren't pretty things to see first hand, or deal with head-on. However, I'm willing to bet that 85% of Americans suffer from addiction, and addiction is a majority of what makes the court system rich, busy, and business is always booming. They don't offer a solution or resources for these people who are just as sick as someone who has a physical disease, But society choses to ignore the parts that aren't pretty or glamours because of how they might look if they were to acknowledge that this is a huge issue especially in our small minded town.
Need more youth centered organizations. Not a lot to do in Williams county during the winter months.

Main Stevening hrs and weekends notorious excessive speeding. Vehicles loud music including MCycles in addition to screeching. Reffing of motors. Shakes front part of home. Needs to have police presence especially during summer. Youth use Main St as a social connection.
Keep doing the good work that you do in the community.
Just moved into Grenora so will stay alert to any needs as we get to know about them
I'm available for any community help.
I would like to try and get some help with getting tires. So I can continue to work part time. I am also grateful for the representative payee program. I receive if it wet t for cap I would not know how to keep a roof over my head. Thank you XXXX Williston ND
I would like to see more treatment facilities that take ND Expansion for addicts..long term goal
I really want information about a community garden please. Thank you
I do have medrew card for FCC gov/Apc midco/Apa no shop yes.
I believe that the rent help ect really helped me out. It was a way not to be homeless get a job ect.
I am very appreciative for all the services you offer
I am working with a Housing Authority, many of our tenants are still struggling to make rent and pay utilities after the COVID pandemic. Temporary assistance would be beneficial to get these individuals back in good financial rental status.
I am needing help, but i don't like asking for it.
Housing was my top priority and Community Action helped with that. I'm working but haven't gotten a paycheck yet, so short on money. But I do have food, and will be ok until I get that first paycheck.
Home improvement loans for lower income with big families to help fix up home
HELP
Had a lot of brain injury training and counseling
Get more information to those who need to be STD checked
Day care, preschool nad stant
Compassion
Community action is very important so to whom it may concern please support them to help us
Assistance programs need to be extended to long term (1+year) for low income families regardless of ages or disabilities.
Air quality is poor in my home because there is mold in the HVAC system. Yes, it's been reported but yet to be cleaned. The building that I live in has big electrical issues and several outlets have burned, breaker trips very frequently. This has been reported recently.
There are hardly any sidewalks, not very many pantries to get help with food, not a lot of needed doctors nearby I have to travel 4 1/2 hours to have surgery for everything. There isn't a lot of help for anything in the community here. I came from Texas and there was help for everything near by. I even have issues trying to get into school here.
As mentioned on the application for rent help, I am in serious need of help for a home so I will not ghave to die outside with winter very close at doors. I'm begging for the quickest help I can get to stand back on my feet and see for help
Would like to see shelters for homeless and a larger food pantry that can also be used in the event of an emergency/disaster to shelter those effected.
Williston needs some kind of available and affordable public transportation to get people to and from work
Williston is not safe! It's not safe in our house or outside. We can't just take a walk down the street to get exercise. There is hardly ever any food at Walmart, let alone healthy or affordable food. I make too much money to get any assistance but not enough to live on my own and be able to eat daily.
We need more daycares.
We have to shut off our main water valve due to faucet in bathroom will not stop running even when shut off. And can not use the bathroom sink because it has a bad leak if turned on (after plumbers were here trying to fix pipes).

We are in need of a homeless shelter, sober living homes, and residential substance use facilities.
Wages are down. Cost of living is up.
Transportation service south from Williams county. Getting people back home to family support is critical at times. No service to bus lines along the interstate. Also, advising state and private job fair and recruiters of the need to have the skills, requirements listed AND potential employees to have the resources in and out of the region.
These programs are important and valuable for the community. More should be done for those around us having difficulties.
The ladies in our community Access office are exceptional and extremely helpful. Made an unpleasant situation bearable.
The dust and the dirt and the I got exhaust off the oil rigs in town and all the generators being used in those production areas. My work office is right next to an oil well and to the fecal dust that the city produces when they read conditions the sewer product cross the street from my office
Thanks
Thank you for your concerns
Thank you for taking the time to make this survey to improve North Dakota's communities.
Thank you for compiling this info for North Dakotans!
staying in my home and being independent without being taxed out of it!
Protection and safety for queer people especially trans people. state funded teacher college so that actual teachers are working in education, not a bunch of long term subs or permits to teach better upkeep, care, and repair for roads
Our community is in high need of homeless shelters, sober living houses, treatment centers.
North Dakota needs more mental health services, especially in rural areas. There is also dire need for youth mental health services that focus on finding and treating the root cause of their mental health issues and working intensely with the whole family..not just band-aiding it with medication.
No community events Fourth of July nothing The ones they have alcohol is center of activity
Need to advertise and ask for community volunteers and assistance
Need more retail options. More options for families so much geared towards working men. More recreation indoor especially.
Need more help for people that make to much money if they get hurt or ill on the job in mckenzie county.
More things to do. That's just it. The life here isn't bad it just drops below enjoyable whenever you can't go anywhere to enjoy anything
Low cost legal services for adding guardianship.
improved medical care for veterans in the Williston area.
I'm a single , senior , I work as much over time I cDNA get to eat d as bd pay my bills
I would like to see more trees planted. This could work several ways. Put a stipulation on each new building permit. Plant one tree for every one thousand square foot new build. That would not be asking too much. Three or more trees per house, and more for a big business, maybe bring it down to one tree every 5000 square foot new business that have bigger buildings. More buildings and concrete or pavement and less green space makes troubles in big cities for rain and snow runoff, in part will lessen flood possibilities. Have more Arbor Day, Clean Air Act Day, Clean Water Act opportunities. It could also work in conjunction with the help of fixing up houses and/or replacing trees with ones that are partially grown.
I work full time, with decent pay, but because of the oilfield jobs in my area, I still fall in to the poverty level for this area. I have used the Rental Assistance program before, and it was a tremendous help to me and my family. That a assistance would be anther tremendous help right now. I'm currently behind on my rent and in danger of being evicted...

I think the most important thing is classes to teach people how to budget, cook, the adulting things most people should know before leaving home. I also think that the area is in need of counselors for Drug and alcohol and emotional counseling. To many young people dying to soon.
I think a sense of community is needed. I see so much selfishness.
Housing costs are horrible in Williams county and property taxes are sky high, preventing people without excessive means from owning quality homes. Rental costs are high due to oil activity and many people are not able to afford rent.
Give us our fair share of oil tax revenue
Get a real district attorney, and the Williston square thing is a joke too. Get real cops, fill up real prisons..... Maybe let a private company build a real prison in Williston square
Addiction is a huge issue and local programs and treatment needs to be assessed and added. Forcing someone in an addiction issue to go to Minot or Bismarck to seek treatment is an issue and most people refuse. Also, the need for more medical professionals is needed desperately as well as more access to reduced price in care. To many do not qualify for assistance due to “making to much money” per the national average however, in our area this average is unrealistic. Many with “good pay” per other states and communities can barely get by and more often then should happen are forced to decide if going to the doctor is really worth the financial hardship they will incur.
Actually, not to my knowledge if any changes, i will notify, this office.
Access to affordable food
Let's go Brandon
If spouse is 67 and I am 60 do we qualify for free income tax preparation
Yes, very genuim and caring, more love in this community than my own biological family, good job guys!

Region 2

From Section 2.1 Employment
old work is need to do
None. I'm working full-time now.
Jobs with benefits, and the city bus is in need in traveling to every area in Minot. For the elder someone to help in moving the snow from in front of the garage.
Job is good but full time jobs with more benefits
Finding good paying jobs for the 55+ group. Low wages aren't paying the bills.
Need a job that pays in a timely matter
Daycare
Daycare
Childcare help with affordable prices and more options

From Section 2.2 Income and Asset-Building
Problem my with utilities and electricity need help with them
otility bills high
fuel high
food expensive
Not eligible for unemployment am having trouble paying bills with no income.
No financial needs right now.
Need a vehicle and money is being stolen from me
More help with food.
Keep traveling for my child's mental health
Help with medical/insurance costs for child with a physical disability
Being able to pay rent from my child support obligations going up, and debt I'm collections
gas and food
Everyday living, housing affordability
Money
food
Childcare!
Buying a house
Assistance with medical debt from severe chronic illness.

From Section 2.3 Education
no compition internet access
no phone line
Need computer or laptop
I've got no need for education right now.
I make too much to get childcare assistance but not enough to pay for daycare. My wife has mental health disorders and has a hard time working. We are trying for assistance but keep getting told we are on the line of making too much
I am willing to enroll in college need help with fees to finish degree at minot state and laptop for criminal justice
Free lunches for kids who need.
medical transcript

From Section 2.4 Housing
Rental help but used all the rental help through SS already
If my money is found I would be set.

Garage Parking for my vehicle.
cars old + unreliable, drive fan
And electric deposit programs
Need market rate housing as well

From Section 2.5 Health and Social/Behavior Development
Wife and kids lost Medicaid my company insurance is \$300 a paycheck for family and the last health insurance company we went to on healthcare.gov. They charged us monthly and we ended up paying all our bills for 3 years and finally the government noticed it was a scam and made them close and pay clients back last months bill
Weight loss without surgery
My daughter had been continually abused by XXXX...

From Section 2.6 Civic Engagement and Community Involvement
There needs to be more facilities to hold children with behavioral issues that are not abused and/or neglected.
I've got no community needs right now.
A mono0py propaganda right here
The children in a town this size still need things to do. They have torn out our local pool and there is not much for young people to so
More restaurant choices
Legal advise on lease agreements when working with landlords.
Community beautification and/or assistance to property owners to clean up lots/structures in disrepair and garbage removal

From Section 2.7 Other supports
We get wic but very little that now only 1 kid is left but with no health insurance and again make to much to get snap
There's nothing I need right now.
My neighbor down the way needs help with her 6 year old son who went to summer school at Sunnyside and a better apartmentsnd schooling
Help with diapers/pullups

From Section 2.9 Local Program
We could use better in all fields like that naoloxne machine inncinatti and new York and secual education as well as help for everyone community action itself does not offer a whole lot not rent assistance anymore
Transportation, dental assistance, funds for school lunches, deposit assistance, rent assistance, daycare funds
I know we have the services but they cover the extremely low income and the government needs to re adjust the poverty line as everything has gone up 40 to 50% and jobs only adjusted about 5%
Transportation along with housing,year around homeless shelters needed (extremely)
SSVF
not yet
Mental health providers are needed in the community
I think each program is beneficial to individuals/families in our region. The programs tend to coincide with each other. An example could be someone that comes in with a disconnect notice. After talking with the applicant a caseworker may find out that they have a high energy bill because they have leaky windows and they've been running space heaters. The furnace may not be running to full capacity or

efficiently as well and is unable to budget correctly to pay the bills. In that example, 3 to 4 programs, if not more can be utilized. A client of a CAA may have a lot of layers that need to be peeled back before any sort of fix can be made. Focusing on Maslow's Hierarchy of needs means we need to continue to focus on the physiological needs before working up the pyramid. All of the programs listed help with that step and are detrimental to our community.
I can't just one because they are very important and there are still people out there that need help. I would also like to see more help for people that "" make too much to get assistance do to the fact they look at what they make before taxes come out instead of looking at the take-home income because I am one of those people that could use some help.
Education programs-vocational education
Behavioral/Mental health services more accessible in our county.

From Section 2.10 Covid
The whole thing was and is shameful
My wife lost her job because we lost childcare assistance as our Day care was forced to close to covid and my wife lost her job
I couldn't finish college.
My mental health was affected
Affected everything in life.

From Section 3.1. Additional Feedback
When the renters tell you that it is smoke free, then that it should be. Renters should not have to deal with smokers. Especially when you have medical issues.
We are staying at my moms house while she lives at her boyfriends. We tried housing but denied because make to much
There needs to be more supports for the homeless population.
some more people to help get disability, I've been fighting 6 years no one has helped at all especially the lawyers, wow worthless
Need more stuff for and about the kids within the community with imtrest
Just help the people who are trying to help themselves, and family that need the extra help
I wish they're were more thing for kids with disabilities and smaller kids to do all season
I wish there would be move funding for the needs of our community. I know there is places to help but most of them are out of funding within a few weeks of getting the funding in January each year.
I think my other in terms of actually being able to say on here was adequate for the most part to specify if any..thank you for allowing me to participate for minot.
I just need help with my rent electricity and heat
EVERYONE here is amazing :)
Community action staff is incredible and amazing
Clean up junk vehicles
Bus going more places where we work
Auto repairs, vet care, decent paying jobs that offer a living wage, affordable housing. I think there's still a percentage of people that struggle that don't qualify for services because of inflation. The cost of living is so high now, it's hard to make ends meet.
they are very helpful and i thankful for there service.
We need better and affordable living for single parent homes and low-income housing for families that are not associated with oil-field. We need better and more affordable access to mental health services.
The Minot CAP team does a great job helping out their clients.

question 1.7 could not move forward until I marked a number. The actual number of people under age 18 in our household is 0 zero. To move forward I had to enter a number. This question may skew your results.
Question # 1.7 needs to have a 0 option. It's just me and my spouse with no kids but there was no 0 option on 1.7 to be selected and the question could not be skipped.
Prioritize affordable, stable housing for all. Shelter for those who are homeless. Accessible fresh food and public transport infrastructure. Redesigning cities to be pedestrian-centered and walkable.
No taxi in town
Need another hospital and emergency services
My community and the surrounding area is in need of emergency shelters for individuals and families. Low-cost and free activities and recreation opportunities for families and children.
Minot and Ward County need to be approached for project funding
In the community, a number of youth counseling training classes, psychological counseling classes, focusing on the quality of youth training, for them to solve some of their own problems
Homeless shelters, more client care concern rather than numbers, 3 day weekends off for mental health care providers
Homeless shelter possibilities
For homeowners it's a little spy need to get the air ducts clean would like to see it a little bit more affordable
Community members be more concerned and involved in the people who live here.
Childcare is a huge need. Also qualified educators.
Childcare is the hardest. If you can even find a space, the prices are ridiculous. And this includes before/after school and summer care options.
Also school lunches. It would be nice not to try to figure out how to put food on my table and money in his lunch account.

Region 3

From Section 2.1 Employment
Transportation (reliable)
Transportation
I have no degrees to get a better paying job.
house keeping
Drivers license assistance
want to my on siaht on a job on monday
Technically I have a job, but with what is currently happening with my health - idk if I'll be able to go back.
Fuel to get to work
Employment tailored to healthy of back injury
Need help with bookkeeping for my husband, financial planning, housing & ,funding available.

From Section 2.2 Income and Asset-Building
This month rent 1050.00
Rep payee
Rental, utility
Rental assistance
Problem with rent, car payment and wifi payment
personal mental health problems: able wirking with SLHC an CHI for personal issives
Need help with deposit on a new place for me and my children
Just need a medical gas card for my sons doctor appointment
just help paying rent
I need to find a 3 bedroom apartment or family unit
How do you get a better paying job when you have no degrees?
homeless
home gae
Help with water bill
Help with home repairs
Help moving to new apartment as my landload will not be renewing my lense
gas, transportation
First month rent
deposit \$585.00
clothes
Car insurance and internet
burial needs
Having trouble paying child support
School supplies and clothes
Rent assistance. Being overcharged for rent in not so great living conditions.
Medical bills etc while not working
housing assistance
first time home buyer
Homeless need to find reasonable accommodations for the school year.

From Section 2.3 Education
None.

From Section 2.4 Housing
rental help
Need help with handicap ramp
I need new window in the kitchen, living room, bedroom and during noon.
I live in a trailer house on a wood foundation that is starting to crumble and decay.
Homeless
help with deposit a rent
help finding a apartment
Keep w/ tughst rent
application assistance
Help with heating and the affordable connectivity program only
Need help with paying utility
Working with XXX from SSVF for apartment in Minnewakan
need help on house
Housing is most pressing issue.
water and electricity bill

From Section 2.5 Health and Social/Behavior Development
Currently healing from injury. Attending is session of physical therapy

From Section 2.6 Civic Engagement and Community Involvement
Support group for mastectomy patients
Playground equipment/BBQ area
More Drug Enforcement
Behavioral health services, whether for mental health, addiction, or co-occurring disorders. There simply is not enough services provided in the region. Existing shelters are serving the portion of the population they can, but there are so many more in need that are not receiving shelter due to capacity limits and varying qualifying requirements. I would also say that community awareness and involvement is seriously lacking. Need more efforts to raise awareness and get the community involved in supporting the individuals in need, the service providers, and overall helping the community become healthier.
Laundry mat

From Section 2.7 Other supports
Laundry

From Section 2.9 Local Program
All of these services are vital to our county

From Section 2.10 Covid
Yes, the inflation of everything is ridiculous
mother passed
Inflation
had mild case few symptoms
Price increased
No able to pay med bills
Lost my husband to Covid
I had to use vacation time

Yes. I dealt with the unnecessary vaccination & mandatory school closures which set back a generation of education.

From Section 3.1. Additional Feedback

Would like to see if the apts can be sound proffed somehow

They should be able to help more than one time and let people know

The need for YMCA

The cost of food for single households

Thanks for all you do!

supportive group for a death of a child

SNAO was decreased

I go t the pontry but their shelaes are pretty empty

Our small town has very little for our youth to do. We only have a swing set and an old basketball court that needs repair in our park and no other play equipment for the young to play on.

Need first month rent and deposit for the new apartment

More apartments with 3 bedrooms

Me interesa aprender inglés como segundo idioma, mejorar la calidad del aire interior de mi casa y dar mantenimiento preventivo para sentir seguro mi hogar (casa), poder participar en grupos de las comunidades pero no puedo comunicarme en inglés.

keep up the good work!! if anything I believe we can use monies as the area is becmoing more popularted.

Its boring in Devils Lake ND.

I wish they could help getting a house for single parent good nor bad credit concerning.

Help with the youth kids...

Get drugs an alcohol off our reservation.

DPCAA is a great resource for anyone in need of help. Has been there for me and my family many times. Have recomanded them in the past to people in need.

community action program is very helpful and they never diseriminate me as I am a native American

Do you have to go online to apply for medicine or can you get paperwork to fill out

Urgent care center would be beneficial for community members as well as over utilized ER department

There are a lot of empty homes on New rockford. People cannot affor homes or rent too high priced

The drugs that some people are taking stay longer in their system, and they go into a drug induced psychosis which is lasting longer and more severe side effects.

more addiction center placement, resources for mental health, assistance with obtaining a job

Factors such as age, gender, income and education level of residents will have an impact on community demand. In addition, ethnic customs, family structure, living conditions and other factors should be considered.

Better road, better drainage system, better drinking water

There is no laundry facilities in town or surrounding communities.

Region 4

From Section 2.1 Employment
We are retired
There are not a lot of jobs in this area
School degree homologation- I have degrees from overseas but not in the States
Job placement and trial to training to full employment; Protection against required 60-hour weeks--Option for 30-hour weeks
Finding part time job to fit my disability
Don't they already do background checks? People here need more purpose, I want to be useful. There's gotta be something for people like me. Case management I discovered the hard way is not covered by insurance
Continuing education, Bills medical any license help legal law suit
age is a big factor
Looking for part-time opportunities
Loan repayment needs for education

From Section 2.2 Income and Asset-Building
Work injury claim was denied I got incarcerated so I was denied and no help
There need to be more pro bono lawyers for simple matters.
Support completing forms for items relating to financial support
Rental assist
Rent is getting higher and higher and Section 8 allowance didn't update since 2019. My family of six is living in a 2 bedroom. Utilities are up too. Barely getting by. Want to go back to college, but it is financially impossible
Rent assistance
Rent
Pay taxes, tax fees
Need rent help after the program has closed now
Need new roof
need help with food
need a job
My lease is due July 31st 2023
Most of us around here need help with all of the above and who can we ask. Please someone help and thank you for the surgery. Also the only community here is very religious institutions and that doesn't solve life issues. You can't pray away an illness.
Money for food and gas
Low income and unable to afford childcare. I have a wage garnishment that is taking a 1/4 of my income which makes me unable to pay my bills.
I want to be more independent
I am currently paying payday loans every month. And live check to check
How to earn enough money to have a decent life. It's tough going with only Soc Sec & what little I make from work. If it weren't for RRVA my old house would be a ruin by now, though it still needs work (non-essential).
Hot water tank, stove
Details: Region 4_06272023_P21
Denfol
Assistance with cancellation of out-of-State SNAP benefits and transition into home State.
Electric bill

We actually have quite a few questions and concerns if he will iamb a full-time employee, and the other half is on Social Security and disability and we struggle with the fact that because of my salary we supposedly make too much however, we cannot get by on essentially my income.
Student loans
Assistance understanding available support program and applying (LIHEAP, Broadband, Etc.)
student loan assistance

From Section 2.3 Education
Programs and scholar ships for single parents and children to get them into faith based schools.
Honest, Non-Stigmatizing Addiction-Suffrage Awareness Non-Graded Requirement for Students of Early Adolescence to Early College level Completion
Divers education
Children here may benefit from literacy as well. Reading level is no longer on par with any of us when we went to school. It's a New world with iPad and all that stuff. The instant gratification works against everyone. Our people are becoming more stupid useless and sick. I'm ashamed. Education in schools is lacking and radicalized folk work in positions of power.
Managing loans & becoming a homeowner instead of renter
I really want to go to grad school. I have severe c-ptsd and adhd. Sometimes it's hard to do things and I've spent the last couple years just trying to feel like I can stand up for myself.
I am currently in a doctoral program and looking for grounds and scholarships because I am already paying school loans until the day that I die and afterwords it would be nice for there to be additional funds and opportunities for people who are working full-time in their field and wanting to Upgrade by getting additional degrees . Especially when it is basically necessary for being able to live life because in my current profession, I cannot make the money I need at this level until I get that terminal degree.
better school bus options and/or private transportation services for school/activity pickup/dropoff (uber for kids essentially)

From Section 2.4 Housing
Why will people stay with little incentive from. The community? People need education, programs that help them. Maybe I could help with something but how could I and protect myself? How can I afford repair?i wish people like me could help, or get grants
Roof leaking, shingles are 25 years old
Need new window
I will apply for Rental Assistance
I have lived in my Habitat home since 10-15-2010 and need home repairs and windows need to be replaced due to moisture and vinyl when it gets cold causes water to damage and mold around all windows.
I have been signed up for house repairs for approx 3 years and I's waiting to hear back. House needs shingles storm windws, water heater and furnace issue
How to refresh a really old kitchen-- counter, cupboards, etc., in bad shape, though non-essential, I know.
Housing bar less than perfect credit
backdown
Altho I don't need help there are people that need more help financially getting out of a bad situation
A home or any type of roof to live under
3-Month Unemployment Forgiveness and monetary support for Entering a Lease
We are currently inquiring about buying potentially our first home and neither of us have done this before and have a lot of questions but we also we need to fix of our house and order to put it on the market and I think the house that we are inquiring about needs a lot of work.

I want to sue my previous landlord. He kept my deposit because of black mold he knew was there the entire two years I lived there. I did all my own maintenance.
Currently have rental assistance between May-Sept.

From Section 2.5 Health and Social/Behavior Development
There's so much to say please aski want to help
I will be going on medicare in Sept.
I have had free dental assistance from XXXX a couple years ago, so am set for a while. I don't like XXXX for dental work. Also now when I need glasses I prefer invisible line bifocals, but have to pay for them myself, as Medicaid will only pay for regular bifocals and only once every 2 years. Non-essential, I know. Last year got eyes checked for 1st time in over 10 years, and Medicaid paid for exam, which is good because Dr. found glaucoma and macular degeneration (I'm lucky I have Medicare and Medicaid but not everyone does), but I had to pay for the lenses myself because I wanted invisible lines. Medicaid won't pay basic amount and let me pay balance, if I don't like what they offer I pay it all myself.
Family therapy for past trauma and youth support groups
easier access to PRO6 RAMS most seniors to have access or knowledge to run computers and newss are all on computer now
30 year old daughter needs assistance
Support groups for infants/children with type 1 diabetes; respite care for parents of the before-mentioned
My other half has continued life-threatening health issues
I have Ehlers Danlos syndrome along with the other shit. I really would like to be able to manage that better.
More robust healthcare for allergies and public awareness of allergens

From Section 2.6 Civic Engagement and Community Involvement
Trasportation
Need more inclusive activities for people WITHOUT children. Everything is family oriented, which is fine, but it would be nice to have a place for those without kids that isn't a bar or some place that people lose their sense of self.
Food bank
Details: Region 4_06272023_P24
Culturally specific services for our indigenous population.
Community as a whole wonzing and dang more together to help one another would be great to use.
Another topic important to elaborate on, volunteer opportunities grants for more arts or other stimulating things for these very small towns with nothing but church and nowhere to express themselves. There are also many alcoholics but my phone is low I won't go back.
Private housing is being converted into rental housing by realtors/developers - a situation that is jeopardizing the character of our family neighborhoods, clogging the streets with excess cars, and creating unhealthy living conditions.
Our community does not have adequate mental health care services, especially inpatient treatment.
Homeless shelter for youth/young adults
More indoor family friendly gathering spaces with recreation, food, and drinks

From Section 2.7 Other supports
These are all very hard to access on computer
I will apply for SNAP soon.
I used to go to thrift shops for clothes but haven't been able to afford that for a long time. At home I have a very old computer (Windows 98) without good internet on a cheap dial-up program.

Furniture
Electricity bill
Our neighborhood would be improved by a few neighborhood businesses (cafes, groceries, restaurants, etc.).
Mostly it hurts to go grocery shopping. And I don't like others picking out my produce (I'm pescetarian). This is an issue, but probably a personal one

From Section 2.9 Local Program
Self defense classes for children and adults would be greatly appreciated, I've never seen such offered
Rental assistance
Needs home repair
ned walk in shower need coverage
I'm sure there are other services needed but I don't know what they might be. Such as shoveling, yard work, cleaning, etc.
I believe Supportive Services for Veteran Families should extend to the general lesser-fortunate citizens of our communities... One should not have to serve in the military to receive housing assistance...
Family homeless shelter. RRVCA was our communities only family homeless shelter until April of this year when it changed to serving age-out foster care youth, which is important too, but now families have limited options. Also, the shelter needs to be low barrier for people, the previous shelter had asked alot from the individuals especially during the intake process.
Early childhood education programs
Child and adult care food program
Development of affordable housing
Self-sufficiency
Home improvement
Early childhood education programs
Development of affordable housing
Development of affordable housing
Assistance with secondary education. I have a bachelor's degree and barely can pay the bills. I need to get back to school to get a better paying job
Childcare, Vehicle Repairs
Early Childhood Education

From Section 2.10 Covid
Yes I had covid
off work for alone time
Food and gas increases and problems with filling some prescriptions due to access
No COVID is a political tactic.
Isolation, stress of being a high-risk household.

From Section 3.1. Additional Feedback
We have discovered that this bilding has a lot of mold
Very difficult to find decent/safe affordable 55+ housing with walk-in showers
There is great need for a program like they have in fargo, cars fixed for free, donated cars that are fixed up and given to those in need who need a car to work.
The red river community action services are a must have! They help so many people and they do such a fantastic job! I cant thank them enough!
Thanks for all your help at getting me off the streets and in an apartment!

Thank you for all you do. I have used the food pantry regularly, weekly, for many years now, thought I rarely do now as my economic situation has improved, and still do for the kids Christmas gifts and clothing programs. It made and still makes a huge difference in my life and in my kids lives. You should have seen their faces whenever I would come back from the weekly/every other week trip to the food pantry!
RRVCA is a valuable agency and it has, for decades, done great things for the area's people. I hope it may continue to do so for a long time. I hope it can continue to get funding from its sources to keep up the present services and expand.
RR community action has been very beneficial
None at this time.
Needs more emergency assistance for eviction and utilities shut off programs have limited funding and more assistance for first months rent and deposit lots of new college students with families in the area struggling to get by after graduation low resources
More recreational activities that do not involve drinking, drugs and sports for adults that are affordable or free,
More help for the community would be great.
I have been very fortunate as to know about to use a lot of the programs. SNAP, HOUSING, MEDICAL HELP, etc. And live pretty.
I don't have a vehicle and my lease is due in July 31 this year
Garbage removal in the winter is sometimes difficult because of mobility issues.
Food roof clothes money survive
eye care; face care; hearing aid care
Clothing, things for my place
Access to healthy foods and having enough money to get the foods I want is still an issue
About IEQ, my thermostat doesn't quite respond to its settings... It's sort of just got an on and off switch. I know this is nitpicking but it would be nice if future projects had at least timer/clock-enhanced thermostats so that those cold mornings when it is difficult to wake up, the heat could turn itself on hours prior to the day's alarm ringing.
Thank you and good luck!
New business Clothing store
Need a shelter that supports people exactly as they are
Kids activity
I would love to see the CAP agency in Grand Forks much more prevalent in the community and clear about their programs.
I need basic lawn care summers and winters
Grand Forks is in need of emergency housing for seniors with disabilities, those who cannot pay their rent and get behind. Veterans especially who need the help will need continuous help.
Employment is lacking. Healthcare providers are lacking. My insurance isn't covered at local pharmacy.
Community resources are needed-mental health and emergency services. Proper compensation and housing is needed.
Availability advertising - making families more aware of services in the area.
1. Housing... our neighborhood is dominated by small residential homes. Developers and realtors are rapidly converting single-family houses into rental property which is frequently maintained very badly. The trend also leads to prohibitively high rents and inflated property values which contribute to the difficulty many face trying to find affordable housing. 2. We need better services for new Americans. 3. Our neighborhood desperately needs a new middle school.
Would love to have more indoor, educational options for children. Especially in the winter/all four seasons.

Region 5

From Section 2.1 Employment
Work at home, training, handicap, comitations,
Vouunteer
Trying to get on disability.
Transportation issues
The agreement w/ U.S. Gov gave us rights! But now we have to bounder income, The Dakota were promised land rights - deal was changed in congress. Thirty eight Dakota were hung in Munleuta 1862 or 1863
Need part time job to supplement income.
My daughter is special needs so need a provider first as she can't do normal care daycares.
Lisence certification/training to prep for a job.
Just recently got drivers license reinstated after DUI in 2016/MN and 2018/ND. Have to do 6 years of ignition interlock program for N. Costs to reinstate have been an issue but I borrowed money (2000) and this will help with finding and getting back and forth to work. Also dealing with 2 torn rotator cuffs and metal health issues. hoping to be able to work by winter.
If my disability is declined i will need help finding and maintaining a job, as well as possible training at that time.
I am in need to everyone of these categories us some.. I have to steal food from the grocery store daily just to survive. The homeless shelters here are always so full and honestly kinda scare me.. I need a way to get to and from work is the big problem it's summer so not like I'm freezing outside like I was this winter if I had a back seat to sleep on it wouldn't be so bad. Just so embarrassing having to go to the truck stop to shower.. Ya that has happened.... thank you for caring about me! Or even having me fill this out! You have no idea how relieved I am right now.
i am disabled and cant work
Help getting my vehicle fixed
Fixing my health
Finding a job 20 hrs a week cause ssi disability
Disability assistance in finding a job
Applying for social security
Applying for social security
Application fee \$45-50 Holding fee \$200 during application process. Food, water, ice
need coach and mentor to help me through going back to school
Applied for disability due to serious medical conditions cannot work due to heart failure
Lower requirement job search assistance - current ones are high barrier/have high requirements that people (especially those experiencing housing instability/homelessness can't meet)
"need an identification card
Employers have been asking for more people with technical skill sets, most of which can be attained at community colleges. At the same time, employers have been reluctant to increase wages and/or benefits.
DEI Training (including cultural competency) for leaders to better support diversity of our community and employees they are trying to attract.
Additional benefits, especially things like health care, temporary disability, mental health assistance, childcare assistance, or similar are a key aspect of employment access in the community.
Housing
More assistance with transportation for community members living in poverty. This transportation would also allow children to get to childcare. This would eliminate the barriers.
New glasses so I can get my DOT medical certificate
I need a sit down job or one that doesn't involve alot of standing, but no experience to do so.

From Section 2.2 Income and Asset-Building
Would like heating asst- Metroplains pay a renting lant electricity in trine- fune elec
Worried about making my needs
widowed- my husband left me with nothing & bills!
utility- have to have air conditioner on all summer and im on oxygen 24/7 got to have a fan on winter. hlep with rent. phone bill
utility bill
Utility assistance
utilities, rent, a/c, phone
Student loan forgiveness
Struggling financially
SSI Disability
Rental Assistance
Rental assistance, vehicle repair
Rent/utility assistance, money management
Rent, moving costs
Rent help
Rent assistance
Pro bono lawyer
poof divorce problems - financial -legal onging
pay rent
Needs help with rent
Need truck
Need money for electric bill and things i can't get from my food stamps card
Medical bills, insurance costs, cost of living
Medical bill financial assistance
Life skills counseling
Left sons father, took everything.
kids dad is fighting it due to temporary injury
Just the stress/worry as I receive Disability, Medicare& Medicaid, always under threat scared.
In need of home repairs
I would love to know why we can't get hardly any dental work done without paying a lot for it
I want help to receive my workers compensation so that I can be alive.
I need help with just daily living expenses or a car even if you could just borrow me it until I could pay you off then I could work. I also need help with getting my oldest daughter out of an abusive situation she is currently living with her biological father and step mother. There has been dozens of reports to social services in Pennington co she has even kicked her out then called the cops n said she ran away. She keeps telling me she need sto coke home. She has already tried to commit suicide once. Zo I have been doing everything I can do to make that happen. I love them so much I just want them to be safe! Legal services said they can't help because it's in another state.. Therh has to be something we can do! Bet if I had \$10,000 she'd be Herr rn b
I need help obtaining a rental unit please. I have ND Rent

I have ND rent help commitment letter since the 12th. Community Actions DID NOT contact me. I called ND Rent help they have ND rent call Community Options for copy. Supervisor there did but an hour B4 I went alone & she said there was no letter yet. Discrimination 100%. I will get a lawyer
I currently don't have an income, but when I do I will need some assistance to become more financially stable/responsible.
Housing, mental health and financial services.
Housing assistance
Homeless need hotel help for my son, myself and esa service dog
Homeless due to domestic violence
Help with housing deposit of 500
Having a livable wage when working for the state!
Have no place to stay. I have a dog who is in process of being certified for emotional support. I'm currently working with community connect and road through recovery. My care coordinator gave me your info. I need hotel until Tuesday
Food for the house is ALWAYS NEEDED. I am not eligible for food stamps and the food places don't give out good/ food my kids would eat.
food & rent
financial assistance/ earns carrepatate/ everyday needs
Electric and referral to the Fix it Forward Ministry program. Our van has broken down
Don't make enough to support myself
don't file taxes due to me not working at all 12 months.
dental costs out of pocket
Current income does not meet the needs of the whole household.
Child Custody Battle that just started
biggest issues are the MN ignition interlock program. I did qualify for discounted fees - usually 100 a month, right now about 60 a month - 100 month SR22 ins- for 1 year then it will drop. but without license I can't get around for a job, food, medical, I'm all alone, no friends/family - just me
Securing and maintaining housing
Windows. It is terrible mobile homes don't qualify for window replacement. I would be willing to take a loan out to pay for half the cost.
Problems with landlord, lot rent, community options, helped me with my rent, landlord says they never got checks from ND Rent Help. They say I owe \$1300. I have paperwork!
Homeless after being fired from two jobs and not paid I need legal advice and help
Need help for assistance for rent risk of losing housing
Vehicle repairs to up keep on home. Help to pay childcare my son lives with his aunt with a fixed income. I have no way to repair or help or do anything and it leaves me stuck.
social security insurance
snap
Medical debt
Vulnerable populations need more assistance with legal support for things like divorce of family court, disability representation, eviction or small claims issues, and pursuing child support issues.
On a fixed income that does not adjust to match level of inflation
Medical care costs
May have in future due to cost of prescription drugs.

Improving financial literacy will go a long ways towards helping households become self-sufficient. Ideally those trainings would be paired with an Individual Development Account programs to help folks save money for wealth generating activities (e.g., buying a house, attaining education, or opening a business.)
Have had extensive medical bills for my child. Trying to get these paid off.
Financial needs are mostly due to low wages and higher cost of living (especially housing costs), not inability to manage money.
disability abd social security
Alot of people have a hard time finding a job that wages pay the bills
People in this community need assistance filling out paperwork for jobs and assistance programs as well as gather the appropriate documentation needed for the applications.

From Section 2.3 Education
My son (13 years old)would have been expelled if I had not pulled him put of school for the last 3 weeks. And he would of been beaten up real bad had he not been carrying a knife. 20 students were gathering up to jump him while recording. Not safe to send him back even of that uad wanted me too. So now I don't know what we're going g to do next year; in the same school district,with the same kids,,there it is,, our educational problem. BULLIES
making my mobile home payment and the lot rent, plus utilities
I'm retired - disabled
I would like to learn and maybe go to school at some point. Im currently focusing on therapy and getting to a point where i feel it would be possible to.
I need help getting to n from school with the kids. Also help paying for class. One thing is idk how imma be able to pay to go to school and some days. My daughter isn't allowed Tobe in any spots or after school programs because her step mom is too busy throwing and calling her cruel names. PLEASE HELP! IF YOU HELP WITH 1 THING PLEASE HELP ME GET MY BABIES BACK!!
Disabled need physical therapy for my suicide attempt, I am getting contractures & keloids that need cryotherapy & P.T. My PCP is on vacation till July 19
depression
Computer training, job market, work in health issues, nail trims, hair cuts, transportation issues
Children have autism spectrum disorder, finding caregivers and education is hard.
Assistance obtaining computer to assist w/ job training and applying.
Went to school, had to drp out to go bac to work, pay bills, etc
Have pell grant I can pull from need help getting through steps to get enrolled and all that comes with this lifestyle change
Theres several on here id like to do but only able to do so much so how to use a computer is a start.
The major topic across the state is availability and affordability of childcare. It would be interesting to see whether the ND Legislature will continue to invest into childcare or if this is a one biennium push. Ongoing investment is necessary to stabilize the childcare sector.
Special Ed classes for our children
Financial and investment literacy focused on lower to middle income families
This community lacks early education programs that include transportation.

From Section 2.4 Housing
weatherization for rentals for HUD in housing Sec 8 renters
Sorry I'm unsure what to put on these ones..
Section 8
Reasonable interest rates.

paying off back rent
not apply at this time
Need to get to a point of having a stable home.
Need to find a renter who will take someone with a background that has a misdemeanor possession charge, paraphernalia charge, and a theft charge (all misdemeanors).
Need income based housing social security is taking my checks for over payment
nD rent helps ran out of funding and I'm struggling after surgery
My son receives SSI once a month and we use that for rent and have very little to budget
looking for possible senior apts. Have housing-lived in same 2 bedroom apt for 20 years. building getting rough*. trying to find suitable senior rental. possibility to limited resources. *bad tenants, dirty, crime, roaches, landlords don't fix things
Landlord harassment. Legal help
I would love to have more programs out there for your house repair
I want someone to come and check my roof if it's need to repair or Not.
I think im on list for weatherization this fall - did receive furnace/AC unit and fridge. Which has all helped reduce electric bills, very thankful. but this manufactured home is 20 years old. Needs insulation and at least 4 - small window replaced.
I think I have touched base with this in the other other boxes. But I have a 3 and 14 year old both girls but they need their own rooms. If you have any suggestions please let me know asap!
I need help obtaining a rental. I've never rented my own apt so I don't really know how to do that
I help with rent, lights all year round (on oxygen 24/7) I have air conditioner on all summer because the humidity
I have quite a few electrical issues (outlets - bathroom fans)
Hotel room help for us while we are waiting for our voucher and find a place to live
Homeless with a dog who is not certified yet. Will be in next MO. For emotional support dog. Working with community connect and road through recovery..accepted into program need hotel until Tuesday and will be self sufficient after that
Help finding housing
have utility & rental assistance
Groceries and gasoline and automotive repairs
Getting help already through sendca and I have a section 8 voucher
General home improvement to increase property value, such as remodeling an old kitchen and bathroom and finishing the rest of the basement (old house, almost a century old)
Furniture assistance
A place that's safe or well guarded or has a lot of locks to protect me from my abuser
Remodeling, bathrooms, ceiling, floors, water pipes, electric up to code
legal assistance to fight against to employers one that fired me without cause after I refused to do illegal things they wanted me to do as a maintenance man in a building owned by xxxx and then I want to go to small claims to sue construction companies I did independent contracting work and they fired me without cause or warning and didn't pay me for over 100 hours of work which combined has left me homeless without car with insurance no money no phone and begging for help im overwhelmed newly sober and trying to pick my life back up and move on but want to do it the right way and need a network and people who can help me I have data in text messages and gps locations from time at both companies just need help going through it all and building my cases to get money for all they have caused in bills and eviction being on my record as well as all cost for having to move and so on I am starting new independent contracting company I can use advise and mentors on and going back to school if I can find help with all this
At high risk of losing housing
When I need repairs or assistance in home or with my vehicle or insurance. I have no place to go
privacy

We have several people living in Town that need a lot of help
There is simply not enough housing that is affordable in areas of high opportunity. In the rural areas, the housing market is so weak to the point very few developers would consider building there.
Tenant education classes that are not specifically tied to programming requirement; Housing that does not limit based on background check and credit history; Safe and affordable housing
on housing
Emergency rent assistance during the pandemic along with eviction moratoriums were a huge support for housing stability. We need to expand the ability to provide individuals and families with temporary support for housing during a crisis. Additionally, more affordable housing in general is need both to rent and own. Families know what they need, flexible funding to address barriers to stability is necessary.
Control of Taxes and Specials in Cass Co.
Community members struggle with paying for rent and electricity, most fall behind and wait to ask for help until it's too late. Barriers include lack of transportation to get to offices, no communication device due to lack of finances, and lack of knowledge about resources.

From Section 2.5 Health and Social/Behavior Development
VA handles all other medical needs
Try to get help with protection for my kids and I before my sons father gets out of prison
My family all have MA. I have called over 20 dentists. I cannot even get my 13 year old on a waiting list for a cleaning. Over 1 year I've been trying. Every dentist either doesn't accept MA or has a closed wait list.
medicaid doesn't cover treatment of sparato for my depression, anxiety. I have treatment resistant depression. feels hopeless.
live alone don't have any above
Help with out of pocket dental care
have 2 years til social security. but did 10 years in prison (7.5 between 19-30) in 6 different states. PTSD recently been diagnosed bipolar. Have anger issues, antisocial - been thinking about trying to file for disability - only worked around 20 years total.
extensive medical issues. Home tasks getting difficult.
emotional support/weak body from being sedentary want to change that
Dental care for my 13 y/o
"More services for DV protection
my life has fallen apart and if anyone can reach out I will pay all of this forward and won't rest until I have given back every bit of help and more in a positive way to help my community I need some mentors and people to help me reach my potential I want to take my background in construction and design and computers and make homes for homeless youth like me ive been homelsss over and over and I want to creat a place to teach people to grow food and care of animals and pay it forward in the process I want to find a way to print 3d houses for the homeless afordably for all areas of the country I can add to the good in the world but I just need some help and people to believe in me
Pregnancy
One need that is not mentioned in the list is access to healthy food. A lot of health issues can be ameliorated via a healthy diet replete with fruits and vegetables.
North Dakota lags significantly behind neighboring Minnesota when it comes to access to healthcare services for individuals with lower income.
Needs not high right now
Programs that are accessible to everyone and will help eliminate barriers on a case by case basis.

From Section 2.6 Civic Engagement and Community Involvement
Would like to get children into a Summer Camp but with 4 kiddos and being a single mom it's a financial hardship
Went to United Way...very hostile environment from staff & other residents...I have PTSD & I left....more peace in my van. I have been physical & mentally abused by my adult son for years. Can't domestic violence help me? I was a nurse for 25 years, broke neck, homeless
Transportation, I live 40 to 55 minutes by foot from the nearest bus station.
There are no buses that service my area. The closest bus is 36 to 55 minutes away. The lack of public transit causes me major economic hardship.
The cass county reduces my food stamp b/c my mortgage was done. I don't know why?
Security for apartment and do not feel safe in my garden level apartment
Need a safer neighborhood to live in
my church is my only opportunity to visit other people
more services for seniors air conditioner, transportation, fraud, in home assistance
In my city, police killed two people last summer. In one instance, the police were responding to a mental health crisis call. In another, police were responding to a 911 caller who was concerned about the wellbeing of people who were sleeping in a vehicle--and police then shot one of those people. I do not feel safe with the presence of police in my city, I don't call the police anymore, and I'm not sure who else to call on when help is needed in the community.
I personally would benefit from several needs, but as an emergency shelter employee we see these needs desperately in all areas of livelihood.
I need help finding my children that my husband my ex-husband has hidden from me
Getting help already
getting emergency shelter when there is a tornado
Food
Dental offices that accept NDMA. More and more crime in the building I am in. Drugs.
Clean sidewalks-garbage everywhere
accessible parks in the area that is not a school property
XXXX is trying to evict me, for non payment of July rent. Community options/ND Rent Help have payed them more than enough money, paperwork states that
"The city has always felt safe its the people actions or attitudes that have changed towards eachother
-Substance use/abuse prevention -Negative impact of social media awareness
Recreational activities for adults that aren't physically strenuous
It seems there is a greater number of unhoused individuals and families to the point where shelter capacity is limited. Long-term assistance through permanent supportive housing and housing vouchers needs to increase in our region.
It is essential for Community Action to work to create community environments that support the overall health of a community.
Isolation loneliness as a result of pandemic.
I do not have any housing needs, but our community is in need of shelter for our homeless community. There has never been a homeless shelter in our county.
Help college graduate immigrants get appropriate jobs.
Community lacks enough shelter capacity across all demographics including families with accompanied children, and youth and children.
Affordable safe daycare. With so many daycares closing- people can't work due to the daycare shortage.

Lack of recreational facilities for low income families.

From Section 2.7 Other supports
Senior transgoitation to from doctors visits
reduced my food stamp b/c my mortgage was done.
Really need hotel until 06/08/2023 until 06/13/2023 as I have a dog.who is not yet certified for emotional support dog. And can't go to any shelters accepted into community connect and road through recovery
need oil change, brakes, replace wipers and tires, see why check engine lights on all times
More info?
Mar us crandall
Just how are we suppose to save when we are on social security
I would have a veggi garden if someone could dig up soil
I need help finding things for people that have tbi or brain injuries from domestic violence and other injuries due to the domestic violence it makes it hard for me to do a lot of things and I need assistance with that I have reached out to the Brain injury Network I'm looking for a program that could come and check on me daily at my place when I get my own place and somewhere that's safe for me to go
I have a disability.
help with getting DL back
help learning bus routes
have support group - buying groceries and transportation
Getting help with stuff that I can't get from my food stamps card, like cat food and litter and gas for car so I can get to all my doctor appointment's extra.....
Epilepsy support group
Diapers and tampons
"Help to help take care of my cat shots
" Need help to apply for SSI
Resources for homeless brother
no children
Mental health services- due to SEHSC has now a waitlist for Mental Health needs. There needs to be accessibilw mental health care.
In addition to public transportation, creating environments conducive to active transportation modes such as walking, rolling, or biking is greatly needed in communities of all sizes. The way our towns are built creates a de facto mandate to own a car. That is a huge financial burden on many families, let alone those with lower incomes. Cities will need to fundamentally reform the way they are built and operated. I recognize this is something outside the scope of CAAs, but wanted to nonetheless mention.
food, gas
Burial costs and clothing blankets shoe's toliter's
Lack of community transportation and affordable vehicle repair services.

From Section 2.9 Local Program
Yard assistance
Very thankful for the services provided and the GOOD WORK the agency provides for the community. Amazing job :)
Vehicle repairs
There's not enough help in Bismarck. Why it is the capital. I used to be on volunteer community for XXXX when he was governor. I wrote him a letter about all of this.

Teaching people how to grow and can/freeze their own vegetables and fruits (maybe partner with nonprofits in the area doing the same, and with local businesses so they can potentially buy the surplus food)
NDRH - Housing
More help for victims of domestic violence in sex trafficking or any kinds of trafficking that there be more help for them keeping them safe and staying safe after getting out of the situation and continued counseling and guidance from people that doesn't stop
Medical needs.access
Marcus crandall
I've been low income most of my adult life, and I know and work with many people on the margins. I have friends who remember the days when Community Action helped low income communities organize and self-advocate. I would love to see Community Action take this role up again--particularly as income gaps, housing insecurity, and police violence are on the rise in my city.
I have cockroaches in my apartment and in the whole building
I do not know as I don't utilize any
Hosing stabiliation assistance
Helping visually impaired adjust to life without vision. Support Groups? Games? Socialization?
Help with rent
Down payment assistance
Daycare assistance program
Cooling
Continued case managment services that are accessible and consistent, connection to Healthcare wrap-around services, connection to cultural or spiritual community.
I would like to see fairness, kindness, appreciation, I woudl like to see more on Tenant Vs. Landlord help. I never had a fighting chnace in 3 different rental units, you want healthy there not.
Workforce Development Program
Support for "middle" class families who want to move out of the cycle of consistently living paycheck to paycheck with one road block seeming to throw them for a loop financially.
programs helping support people in maintaining housing through expenses like car repairs, car impounded, an unexpected job loss causing inability to rent
Please update programming requirements and eligibility. Otherwise we are just keeping people in the same cycle their family's have been in for generations.
More programs that increase health literacy, advocate for patients.
More help focused on recovery from addiction and substance abuse
lights and cool asstingce
I am so grateful that Community Action is able to help people in our community! And statewide!
Auto repair assistance.
Transportation is a high need, especially for those who are of lower income and poverty. This would allow for them to get their children to daycare/Head Start/school, and them to a job- which would in turn help support themselves but the community as well.
HEALTH INSURANCE

From Section 2.10 Covid
Yes, the cost of everything went up!
Yes- mental health

Noticed decline in physical and mental health during this period of time. Along with age, it hasn't rebounded.
Not really when it first started I lost my one job but ended up finding another job
No COVID but I'm very careful not to be around people
naers were cut
Mother died from COVID
Marcus Crandall
many family members had COVID I have not had it
Lost people that I loved
loss of energy - body aches
kids learning was difficult for them
Inflation has caused us not able to buy food consistently for my family
ill from covid
I have not been affected directly, but the community has, and I live here.
i had covid in nov
had stroke after last booster
Had custody of 2 grandchildren and when schools went to distant learning I lost my job
HAD ADDITIONAL SNAP BENEFITS ADDED THEN REDUCED BECAUSE OF MONTHLY INCOME
During the out break in 2020 I became Ill after my work injury and I have now a unknown viral infection. I was tested three times with negative results but my mom passed away in December 2020 from Cardiac arrest due to COVID-19 and my 14yr old and his mother my ex tested positive.
A few family & friends got Covid 19. 2 died.
not sure. was hospitalized for 2 weeks
yes we all were
yes, didn't affect us negatively
Trouble getting back into social environments; not a social person to begin with. Need to push self to get out and active again
rent increase, food cost
Lifestyle and how things work
Kids were negatively affected - learning loss, loss of socialization, loss of exercise/activity
I was evicted
Gpa died
College campus shut down and forced me to quickly find a back up plan.
Change in the way School is provided. Altered how childcare is charged and pass through costs to parents and providers struggling to find staff. Seeming to have little to no support at the state level. Loss of sense of community. Isolation after effects. Mental health strains on immediate family members.
Got covid buti was more tired it didn't affect my health

From Section 3.1. Additional Feedback
would like to provide knowledge of the past 200 years- adjunct professor, fish and wildlife, conservation, carrying capacity of lawls of Northern Plains, Bison (grass fed)!
windows
We need more housing for the poor
Transportion
Traffic noise downtown. Regular neighborhood sections have noise control. Well with so many old & new apartment buildings being built. There are more citizens per square block than the neighborhoods. Slower speeds and better (or same as other neighborhoods) sound/noise control.

This is mostly personal, I need decent health insurance but make too much money I've been told. We all know Obamacare was a joke and a money grab. I need good affordable health insurance.
The streets are horrible. Many blocks do not have sidewalk for children and with college and high school students driving so fast this is a major concern. No where for a family of 3-4 to rent, almost impossible to buy with inflated housing prices and the ND roots interest rates. I have lived here my entire life and am having to consider to move out of state, something I do not want to do.
The poor of ND are getting poorer. The divide between those that have, and those that don't have NEVER been greater in this state.
The needs of the community are always changing, and services will always be needed!
The hallways smell of cigarette smoke! I usually go and spray air freshener! Carpet in hallways need to be cleaned at least once a year! Windows are dirty outside and in between windows is hard to clean. Neighbor slams their door at various times of the day! The wall by shower is peeling! XXXX doesn't always return calls when emergency is to be had! Heat or water! Sidewalk repair by entrance. Snow removal at times!
The community of the fm area needs really usable public transit. the matbus system is ineffective, gets stuck in all the same traffic as normal transit, and often runs late! A tram or trolley system united but separate from the road system would be lovely. And not just downtown. The whole city ought to be able to be reached easily without a car.
The cockroaches in the building. I need a different dishwasher. Dishwasher rusty inside. Need handicap disability for the tub. I need help for rent and lights. I do not want to move again.
Thanks for the survey.
Thanks for the survey, I really need a place to live. If possible please help.
Thanks for all you do as I'm still transitioning to an apartment
Thank you for your services and help
Thank you for your important work! Many people in my family have benefited from your services. I also benefited from ND Rent Help. Now that it's been discontinued early, I have a lot of stress about how to cover my rent, as I try to recover from the impacts of COVID.
thank you
Text message b/c of my hearing impaired.
Sorry unsure what to put on those other questions wasn't really understanding it tbh. So I apologize.
Senior housing - rent affordability for fixed income people, housing close to downtown area (Post office, Grocery Store, Pharmacy, Library) for seniors unable to drive, or walk very far.
Safer childcare options, more childcare options for all ages
Please HELP ME!!! ALL I HAVE HIT WAS DEAD ENDS & ZERO EMPATHY. Very unprofessional people, do these people have degrees & licenses. It's time I start reporting people. That's what legal aid said.
Please contact me for further information. I really need help with a deposit for housing. Otherwise I'm going to be homeless.
Other affordable transportation besides the MATBUS system
ND rent was paying my electric and never told me that they were done paying it, so the next thing I know is I got a 700 dollar bill IN THE MAIL. 500 of which is past due. So communication with us is key so we don't end up worse than before we got the help. I don't know what I'm gonna do. Since I believe this is the program that helped me when I was sick.
My heat ducts have never been cleaned and I have chronic health problems. I am concerned there is mold in the ducts. My windows don't open for fresh air. The floors are very cold in winter and all the carpet needs replacing.
More support to encourage families to stick together, parenting skills and support.
more support
More SNAP benefits and education services
More help with housing and more place for people to go.

More assistance finding housing
More and better homeless shelter care and housing counseling to be off the street permanently
Mo thanks
Marcus crandall
Make our city safer
Just thankful for all of your help 🙏
Just need help, left child's father and everything is in his name, left with me nothing and expects me to pay all childcare expenses
Just get update on outside of House - new windows - siding & roof - old air condition doesn't fit windows without disassembling them
Just a struggling recovering addict(3 years clean) trying to do things s right and make it but hit a rough patch with breast cancer surgery and now finding nodules in my lung can't afford to eat or makenitnto a pantry want to work on mental health
I've also realised that I barely see children playing around or riding bikes around my community, which is concerning seeing as the school bus picks them up in the mornings.
It's great they have these services to help people.
Inspire change in our legislation to empower, emphasize, and work with community Organizations. It's hard for our nonprofit systems to effectively assist out community when we can't even muster a grant to change our 30+ year old HVAC system, which is causing damage to ceilings, walls, and the shelter itself due to water damage, having to choose the "cheapest priced" options for our shelter due to limited funds, and similar barriers. We thank our community each day, which keeps us running. ND representatives spit in the faces of the people we serve, should they choose not to face the starving children in our streets and assist important programs such as SENDCAA. People of all ages were abandoned, left without medical care, and traumatized physically and mentally throughout COVID-19 and continue to feel adjustment disorder-like effects. We cannot turn our back on the people faced with inflation and trials, paying large corporations with tax breaks and relief programs at the same time, and expect to trust our country OR state to protect us. Housing, unemployment, even mental health crisis are community-based issues, and it's time ND nice values actually reflect that.
In 2020 I was working full-time and putting in 50hrs a week. I was injured by negligence of a coworker. I then became ill with a unknown viral infection. I was tested three times and negative results. I was also tested for pulmonary and Sanford claimed it was Asthma but I went through two inhalers with one that ran 475.00 with zero results of working. Til this day I only know that I have just a unknown viral infection. Ice applied for SSI for Mental and Physical condition. I applied back in 2021 I believe. My son receives SSI and has been in Special education in school and has been tested for social disability. He has the mentality of a 4/5 yr old and he's 14. He suffers from PTSD, anxiety, depression. I also suffer from Bi-polar, PTSD, anxiety, depression, borderline personality, and I live with suicidal thoughts daily. We have been struggling since being terminated for my injury and filing for short term disability in 2020.
Im very concerned regarding finding affordable housing for myself.. I get \$980 a month from my SSI and have some things in my background that I worry about affecting my approval for getting into a place so I really would appreciate some assistance in finding the right apartment for me. If anyone can help me it would mean the world to me!! * Thank you so much!! Best Regards
I'm very appreciative for sendcaa for all the help I've received from them
I'm homeless & live in clay county.
I would like to see native pollinater plants planted in open areas.
I am an extension master gardner of MN
I wish they had more activities for epeople with disabilities
I wish I could be eligible for food stamps. It would greatly help my family!!!

I was homeless for four years and I will be again soon if I don't get a job to pay rent soon. I don't know where to look for assistance and I am looking right now to find any resources to help before that happens. I struggle to get a job and consistently work or keep it.
I stay in A HUD Base housing complex. With high crime ,drugs and dirty environment. Police are call everyday. High drug use in the hallways. Mgt has failed to address the problem
I really need emergency help
I need rent and electricity help asap
I live in a new apartment building, so I'm not really concerned with the air quality. My former apartment was infested with mold. It had a musty smell and was toxic.
I have seen a desperate need for homeless shelters, specifically overnight shelters. Many people also ask for help with being connected to apartments that will accept people with a felony or eviction.
I had to buy a dhumifier
I appreciate Community Action here in Fargo. I am thankful for services and the genuine feeling of care & concern they emit to all of us who seek their support. Thank you.
I am still very new to ND, not very familiar with the commuity yet.
Good
Dental Care: Even though we have MA, I have not been able in 2 YEARS to find a dentist for my 13 y/o to get a teeth cleaning. EVERY dentist in Fargo/Moorhead either does not accept MA or if they do, their waiting list is so long they won't even add his name. A CHILD who for 2 years could not get in or on a waiting list for a simple cleaning. I have literally cried, wrote letters to dentist, asked if I could pay cash. The one's that take cash wouldn't do it unless he gets imaging too- over \$500. I cannot afford that.
Dental care. Especially for children. Being unable, even with MA, to get my 13 year old a simple teeth cleaning in over 2 years has been so frustrating and hard. It has brought me to tears.
Cost the cost of living is starting to be a big concern for me being I am a single mother times are very tough right now
Concerned about homelessness in the winter months especially. Food insecurity with rising grocery prices for families & those on fixed incomes, more info on community gardens - nice.
CONCERN ABOUT AIR QUALITY - SECOND HAND SMOKE PREFER SMOKE FREE BUILDING - BOUGHT AIR PURIFIER. NOT SOUNDPROOF - NEIGHBOR HAS LOUD STEREO (BASS) BALCONY DOOR HAS A GAP - COLD AIR SEEPS IN-WINTER COLD WEATHER & THROUGH AC- COVER DOES NOT KEEP COLD AIR IN FROM SEEPING THROUGH. APPLYING TAPE OF DIFFERENT TYPES APPLIED TO AREAS DOES HELP SOME. HEAT SYSTEM INADEQUATE. APT BUILDING MANAGEMENT - INSPECTION DEPT HAS BEEN NOTIFIED ONCE A YEAR AND AT TIMES OF INSPECTION. ISSUE NOT RESOLVED BUT HAVE MOTIFIED MGMT. OFFICE
XXXX from Trail county helped me with what was needed... she was so kind and helped me every step through the process... she truly is a ANGEL SENT FROM ABOVE
Any help with getting help with court or funding for a probono lawyer, it's \$350.00. Child custody.
Affordable housing
A shuttle to fargo and or wahpeton for people without transportation or lisencc (like me) to stay independent so they can at least get to city for work /groceries/appts etc. Get help from coworker or friends in the city - even if its only for once a day each way.
We need more sober living homes and PLUR!
there are so many more like me who just need a little help to get there and we want to give back. I trusted a few of the wrong people and can pick myself up but im begging for help and I will do all I can to help myself through any and all means provided im not above anything I just want to learn and grow and use my expericnese to help people like me not have to be homelsss and hungry
I'm trying to get my life back after disaster, and anything in everyway i need.
i need help remembering everything

lower barrier employment searching assistance - the current ones have too many requirements
We will further strengthen and improve community governance in urban and rural areas to understand the real needs of residents
Tree removal costs for residents is very expensive. With Dutch Elm Disease and the Ash Borers, our city Forester asks that some trees be removed, this is typically thousands of dollars for a home owner. Some type of state involvement for these charges could help many owners.
Transportation barriers are always a BIG issue to medical care, more than just financial issues. Education on community transportation options and even that someone may have medicaid transportation benefits is needed.
There are many immigrants with college education who could not find decent paying jobs and have to live for another state.
The vast majority of the programming provided by Community Action would not be necessary if individuals received a living wage, had access to childcare, and affordable housing. Tax payers spend a lot of money employing the people who administer these programs instead of giving the funding directly to families in need. Please consider new ways to administer these programs and/or propose pilot projects that could address this issue.
Thank you for looking after the needs of so many people in our community!
Quit encouraging people to not be self reliant by constantly giving out handouts paid for by those of us who work hard.
our community needs preventative supports to keep people housing and out of emergency shelters- more permanent supportive housing programs and transitional housing programs
Our community needs more housing.
Need more resources for food assistance programs - outreach and advertising of programs too
Need for affordable and accessible health care for queer and trans folks.
More affordable housing, permanent supportive housing, and specifically low-income housing.
Mental health services are so needed in the Fargo area.
If I could get a air ourfier instead of buying one handlord would never buy one (are purfier you plug into societts). Lights abd ale come summer time don't no eletrial bill tellthen
I was asked to fill out this survey as a representative of the fargo moorhead hoarding coalition. My answers reflect that.
I think the government needs more surveys like this and data from the community to determine where funds should go instead of them guessing. They get it wrong.
I pick up food for families, I'm not directly affected
I live in West Fargo and there needs to be more entertainment options. It also seems like public transit doesn't run past Sheyenne and people living west of there have further to walk to get to a ride. Rental rates are exorbitant and affordable housing is definitely an issue. I'm not low income, but struggle to pay the rent because of student debt. Also as a growing city, we are facing the problems that come with that like crime, drugs, gangs, homicide, etc. Safety will be an increasing desire for those living here.
I am concerned about my Furnace it is not running right. It has not run right sense it was put in my house and I did tell them that. I told your guy too when he came to check it out when they put it in. I think it is to small for my house. it is 50000 btu my house 14x76 it runs a lot.
I am a resident of Moorhead, MN and I work in Fargo and am involved in outreach to elderly and homebound in Fargo.
Housing and childcare are critical needs in my community. While there is quite a lot of building happening, very little is affordable and there are no new childcare facilities. I feel that our city planners focus on the dollar signs rather than people.
Homelessness, drug addiction, and more people on street corners asking for money seem to be increasing in severity. I'm not sure where it fits here but the excessive speeding and road rage seem to be increasing in our community. While I'm not suggesting that this topic should be a priority for your

agency, if you can be a supportive partner to recognize the issue in the community, it could be of great help to law enforcement.
Gas/ fuel for Cars
Continuing of fixing roads to make them safe for transportation. More tax payer funded daycare programs. It's very expensive to raise a child and the costs of childcare are outrageous. I believe the state should go the way of tax funded after school and before school programs. Many states have followed this lead.
As a foster parent, there aren't enough homes for foster kids. There also aren't enough social workers for the system or resources for parents once they get their kids back. Making it a lot easier to have access to the resources available would be a great first step.
Affordable safe, clean housing for all is a big need.
Addiction treatments that are easier to access to support recovery, housing, and employment. Mental health support for children for emotional needs - there seems to be a lack of providers with very long wait times to get in. Concerns of workforce, legislative changes, and the after effects we are sure to see in our community in the upcoming months.
Thank you
Partnering with other local agencies to better understand available programs and community resources.

Region 6

From Section 2.1 Employment
Tuition for furthering education
Transit tickets food and clothing
Someplace within a reasonable distance where I don't do physical work
Ged
Finding a part time summer job
Finding a job that works with my disability and also doesn't make me lose all my benefits so that it is actually financially beneficial.

From Section 2.2 Income and Asset-Building
Roof
rent
Problems with loan sharks from buget auto
Paying for groceries. I have to emotional support animals and it is expensive for food/meds for them. After 9 years with one and 4 with the other, giving them away is not an option. They give me comfort.
Need help with back rent since I got denied by an agency I was getting help with
Medicaid and foodstamps
I do not have income for 14 weeks out of the year (summer as school is out) and I am an hourly employee.
Homeless need help
Generational debt
Don't know the programs I have access to or what I qualify for.
Dental procedures cost
Clothing transportation and food
student loan debt
Do not qualify for Medicaid but can not afford health insurance. Medical bills stacking up
Cost of living has increased more than average.
Adult child needs housing

From Section 2.3 Education
hardcovers find something at my age
Sons college
finding childcare for children with additional needs

From Section 2.4 Housing
Was denied help for making too much money in thr future while having nothing and no help now
Air conditioner doesn't work seeing if I can get help getting an air conditioner
Houses that are not in ill repair and high cost to buy or lots to purchase within the city limits that have city water and sewer where lots are large enough (over 40' wide) to build. Or townhouses, condos or like

From Section 2.5 Health and Social/Behavior Development
Work place Violence
Need help with signing up for SSI
Mental health services not associated with extremes (NDSH) or substance abuse.
General family practice MD are difficult to retain in rural areas. I have had 2 primary care providers move in the last 2 years and I'm in the process of trying to find another one. I have to drive 40 miles to get to the closest ER.

counseling for children and access to speedy autism screenings
Assistance for when you are not married and would like your partner covered by insurance and your insurance company doesn't allow it.

From Section 2.6 Civic Engagement and Community Involvement
Things for kids to do free outside (nice, safe skate park), outdoor swimming pool, more outdoor green space downtown.
Services for youth (mental health and behavioral)
Food needs
Disability services

From Section 2.7 Other supports
very hard for middle-income families to afford fresh produce and quality food for families. Free lunches during pandemic significantly helped. Many middle income families qualify for zero assistance with food if they have school aged children.

From Section 2.9 Local Program
Need rent help
Help with food clothing hotels
Farmers helping other farmers planting crops that program
Broadband access
Homeless shelter is very much needed
Current housing, rent is weight out of line for families.

From Section 2.10 Covid
I had covid and it caused my surgery date to be changed
Had covid. No lasting effects.
Cost of goods and service have raised dramatically but pay has stayed the same
Staffing issues for program.
I had COVID and was out of work for a week
Front line worker

From Section 3.1. Additional Feedback
you guys do amazing!!!
We need more available programs for the homeless in Jamestown places that can help you get clothes food a roof over your head
This is a very good program that seniors need to be aware of. We used it for the first time recently to help with our A/C. XXXX is very helpful and very easy to work with.
Social services won't let me on food stamps no job so no food and being struggling bad since covid and help would be greatly appreciated thank you and God bless
Rental and utility assistance and ebt enabled me to leave an abusive relationship.
Housing and early head start and something for all the addictions in our town
Help finding an affordable vehicle. Don't qualify for a car loan. T'is a quandary.
Extended help for people that are trying to help themselves, not just the crazy poverty but the middle class as well too please
Community Action is a vital resource to our community and should continue forever
the people are nice and helpful
Equality - less discrimination
Who receives the results of this survey and who is responsible for implementation?

We do have a homeless problem here but because they aren't seen it isn't an issue to city leaders when asked about a shelter. We should have an emergency shelter here but those in power won't address it.
Not enough family support for families of children with disabilities
More access to childhood therapy, aba services, etc. would be great in foster county. early head start or head start centers in the county would be a dream.
Members of the community need to be assisted with working and keeping a job. There are many businesses suffering because of lack of employment because of all the free benefits people receive and they have no reason to go to work. Benefits should be a help up, not a hand out and too many are abusing the system.
Indoor playground for kids , will be helpful in winter time , or other indoor community activities
I am not aware of Community Action Partnership in my community but do know about Head Start here and in other communities. There are many needs in this community that are unmet that could be helped through programs offered by Community Action Partnership if there was staff in Jamestown.
Food pantry hours make it very diffuclt for families working full time jobs to meet as they do not offer services on friday. It would be helpful if firdays or the weekeneds there were some services offered. It is very difficult for middle income families and often times they do not meet the income limitations but are struggling. Our family in particualr is barely staying afloat financially and make too much for any assisntance via snap, medicaid, USDA free and reduced lunches etc. but the price of groceries is continuoulsy going up.
Dirty air vents at public businesse
If wish my daughter could get financial help with the cost of the skills worker that my grandson sees. The skills worker seems to be helping him but she can only afford to let her son see her once a month as the cost is to high and she doesn't qualify for assistance due to her wage. She has a house payment, student loan payments, medical bills etc... Seems very sad when you know what your child needs but can't afford to get them ALL OF THE HELP they need. This part of the system is broken.
Need more affordable housing (homeowners & rental properties).
Indoor playground for kids, will be so helpful during the winter days especially.

Region 7

From Section 2.1 Employment
Remote work; travel is not working out
Need employment to accommodate my disability
Need an online, fully remote work from home flexible hour job that I can do while on maternity "leave" from self employment so that there is less of a gap in my income.
looking for part time job
I would like to find a work from home job since I'm a stay at home mom right now
I am unable to do many jobs due to health issues and obesity.
I am full time employed. My husband cannot find a job that pays well enough in the area to make drive and daycare worth traveling.
finding a job that accepts felons
As self employed, and just moving here a year ago, having to acquire more clientele, customers, contacts, etc to provide ongoing income need
individual has no permanent address but needs an ID in order to apply for housing it becomes a catch 22!
I feel some of our renters really need an advocate for services.
Diversity of technology jobs
Benefits education - unemployed/underemployed don't understand what benefits are and how they work. Generational poverty leads to lack of understanding about why a full time/benefited position matters and how it works. Not knowing what they don't know.

From Section 2.2 Income and Asset-Building
Utility needs. Furnace, water heater
Student loans
Student loan debt
paying rent home repairs roof repair
Owe IRS \$1029.
needing help to get an ID so I can apply for housing
Need to get on a housing program need to get into 55 plus living
need income to support paying land payment and food
Need
my husband passed away in march
More job opportunities
Lack of empathy or action in systems to support "middle" and lower caste in our system, be it regulating pay, providing for equal opportunity protections, legitimate benefits, ease of state-assistance navigation or representation, or any sort of unbiased medical care.
Just very behind on bills, and have already exhausted community funding for ND Rent Help and Aid Inc
I have no income whatsoever
I am on SSDI
have a payee at community action
Help with prescription medications, groceries, bills
help with childcare
Help with a deposit I was just approved for housing and I'm trying to move me and my kids back to Mandan
heater a phone bills
Hard to feed 6 kids
Getting deed transferred bankruptcy fresh start car payment too high

electric cart to get around,
Credit building get score up
Counciling would be nice demestic violate
Could use more food stamps
cost to move to bismarck and find a job that can pay for my rent and other bills
Can't pay for a couple medications
Cancer patient, evicted, part time work
broke
Behind on bills, struggling to get caught up
affordable livable housing
Housing help currently homeless and disabled
Still struggling even with 2 FT incomes coming in. The cost of EVERYHTING IS OUT OF CONTROL. \$300 PLUS UTILITY BILLS. \$600 grocery bills Unreal!!
Pay has not kept up with cost if living and money is barely enough to cover cost
Most Pride Inc clients have a payee with our agency who pays bills, etc.
I feel our renters really need an advocate to help them thru some of their needs.
Healthcare
Food Pantry and Basic needs
Financial education and resources are critical - especially to women and mothers. They need to know SO much about finances.
Elderly Parent- low income but too high for Medicaid, lack of community services to help keep her in her home.
Continuing education costs.
Affordable health and dental insurance and care
Retirement financial planning
I am broke

From Section 2.3 Education
On SSDI
My child needs extra help with schooling but no disabilities were found to be placed on an IEP. The school does not have the help for her.
I could help in these areas
help with college
family at ptsd
Assistance paying for Nursing School
Working on my education
Retirement planning
Building community, understanding available programs for small business
Again, financial education but with supports of HOW to pursue the high paying jobs. Career and life planning guidance and supports.

From Section 2.4 Housing
With one income, it's hard to pay everything, every month. Still behind in mdu & rent
We have very limited opportunities in our state for everyone to qualify or even be educated on what is available. It is an already biased system that has recently be gutted and automated.
want to move to bismarck or mandan but can't afford to move. I struggle with finding a job
use some help to fix the floor and the poof

The rental we are in is very old- 50s wiring, leaky windows and doors. No AC and poor ventilation and air flow. Which makes utility costs much higher. The house owners (not the landlords) refuse to pay to upgrade the house. We WOULD love to buy a house or rent to own but are too low income to qualify
places that except felons
On SSDI
Need help with property taxes
Need help- with paying housing debt and back ground
Internet is expensive if you move. I moved down a block and the bill raised by 30 dollars for a lesser plan
I live in a condo which was built in the 70s and has the original windows. They are very lucky and some of them don't even open because they're warped and the wood is rotted in some spots. I applied for help from you guys and was told that I'm not eligible because I live in a condo. I think it's pretty sad that people like me, which a condo this old is the Cheapest option for me, can't get help just because it's a condo. I am very much below the income requirements yet because it's not a separate house by itself I'm not eligible? It's very frustrating because I have no other way to fix my problem.
Help signing up for housing
heaters costs pendcny and phone bills
24/7 low barrier shelter
The true muddle class is always screwed. We make too much to qualify for any type of services but we don't make enough to fully get ahead.
Takes months to get someone to work on home projects
Our renters could use help with their rent and utility payments. Often times they ask to borrow money from us - since they do no receive enough in the SNAP program.
I am okay as long as the rent prices don't go up.
application for NDEH in program

From Section 2.5 Health and Social/Behavior Development
The systems advocating for these basic human rights are biased and automated.
states that he needs to apply for disability..
Health insurance or Medicaid for my husband
Drugs and sex trafficking
currently without insurance
don't need education. I need help paying for it
Women in our community are neglecting their personal health. They don't feel they have the funds for regular health and dental care, and they and their children are not receiving this care. Education around how to, and especially outreach programs for drawing these women to take care of their own health and prioritize it. That it is not selfish, or impossible, but a critical component of caring for their families.
We have insurance but pay for all needs. Even having long COVID, dental needs.
Respite care for caregiver, elderly parent
Reproductive health care
Care access is low
A couple of our renters really could use dental and vision services. They never had money to see a dentist or even been taught proper care for their teeth.

From Section 2.6 Civic Engagement and Community Involvement
wallet stolen and gets robbed while sleeping outside at night.

Streets
places to meet people.
Parks, side walks, beaches for the community
longer hours for the homeless shelter
getting a phone
felon
Daughter was taken away due to being homeless need an attorney to get her back
Attorney's willing to do pro bono for family custody violence assault
assistance with application for disability and housing
Again, the systems in place are biased and automated, or they simply do not exist. Serious concerns regarding drug activity and firearms are neglected depending on the description, which includes race, of the culprits.
Secular groups for people that aren't all related to every north dakotan
Safe walkways that are ADA accessible.
Protected bike lanes
Life Skills courses
Parenting courses
Bike paths to historic sites

From Section 2.7 Other supports
The workers at the WIC office in Bismarck are incredibly nasty and judgemental. I could qualify for WIC but chose not to just so I don't have to deal with them. I declined to have my children participate in their blood sugar study- which is voluntary- and they illegally denied my WIC checks- claiming I hadn't met requirements when they would not provide me legal proof in writing that I had to allow them to draw my children's blood to receive WIC.
phone cant get a real job because no way for employers to contact me.
pending to govt para trawct. noldens carrying bafsfom
grocery stores
Need couch/recliner for sleeping. Mine was destroyed in brutal attempted murder attack.
I am going to sound like a broken record,, but the systems in place are biased or automated.
Diapers size 7 pull up's size large baby wipes
Crazy with how prices have gone up terribly, one income & we don't qualify for snap
cost to drive to bismarck for food pantries and look for a job
Yes, we have a 3k deductible/per person and have to make payments toward providers until we pay it off. True Middle class problems
Some of our renters do not have enough money for food - transportation is another big issue. Where the soup kitchen is - is too far for them to walk.
Pride Inc supports clients with their needs
Lack of arts and entertainment. Plant some trees!!!!!!!
Food
Care for elderly person for short term while their caregiver is sick or absent. Resources to keep patient in home, help with creating ADA entries to home

From Section 2.9 Local Program
utilities
There are support systems already established in my community, but, once again they are historically biased and now automated.
life skills (planning)

Keep taxes and city and state fees low. If I can keep more of the income I earn I can take care of my bills. Slap a special assesment on me or increase my taxes and then my income won't meet my expenses.
I wish they would have counseling and help with property taxes
Fresh food
drugs in the community
drug and alcohol treatment
disability application
employment
Assistance with filling out various paperwork example housing paperwork, snap paperwork Etc
WARC.
There is a huge need for services for people that have mental problems and no where to go for assistance in daily life functions.
Services for Low income LGBT persons, homeless teens due to LGBT status, community support for caregivers, help fixing the home.
safety prograing for kids
Programs for youth and treatment. School programs on life skills/addiction
Housing opportunities for me and my adult son who is working on getting out of prison. He has ADULT ADHD AND WOULD BENEFIT FROM LIVING WITH OR VERY NEAR HIS FAMILY.
Food!
FOOD PANTRY ENERGY SHARE RENT HELP
Community Action has been tremendous in helping our renters. XXXX has been phenomenal in helping our renters. There is such a need out there for more of these services. I feel there are so many more that are just falling thru the cracks. More funding for services and for staff is needed.
Childcare cost assistance

From Section 2.10 Covid
The governmnet imposed lockdowns affected my mental health, reduced my income and thus I had to live off my savings, depleting it. I left a state that had severe lockdowns before I become suicidal. Thankful for ND and working hard to get back on my feet.
Prison during Covid
not sure
My Mother was killed by Covid. I have dealt with long Covid since early 2020. It has severely worsened my lung function, putting my in the ER 3 times since the first infection.
long term extra health trouble
I was incarcerated
Had it 3x which lead to a small stroke Nov. 22. After scans were done we found a small brain aneurysm. In process of waiting to get to Fargo it grew so it was determined that it was best to place a Stent in so they did in Feb. 23. Now I wait for 3rd surgery in Aug.
Fraud my stimulus checked were taken it's doing investigation still not gotten any check Doctors medical practice caused stroke and relocation denied help they ordered
Yes, I lost my business.
Rising cost of goods and services
lost some time from work when I had covid, 10 days each time and had it twice
Income reduced- as my employer is now using robotic assistance. Less hours overall, hard to find employment with comparable pay and decent health benefits.
Covid did affect our renters
Cost of goods and services

Childcare problems, family is constantly sick.
 affected customers of my job

From Section 3.1. Additional Feedback
We really need more affordable housing. Rent is getting too expensive but we make just enough to not qualify for any assistance
we only receive SSI and it is very hard to live off of this with everything being so expensive.
We need to provide the same opportunities for all in our community seeking help. A good start would be by confronting the legislation making assistance more difficult or impossible for all to have access.
We have several old houses that are inhabitant and need to be condemned for public safety.
The extremely poor, crisis homeless due to addiction and mental health are overlooked in our services.
Thanks for all that you do.
Taking my tax dollars to create more social service programs is not the answer. The state should try to attract corporations who will offer better paying jobs so there is more opportunity for people to earn a better income. Mental health and mindset are much more of a factor in poverty and all it's related issues than most realize. Fix the cause of the poverty instead of wasting money on social service programs that just keep people in the status quo.
Safe and legal remote work from home jobs
Programs for help & assistance are a huge help/need.
need access to food ,transportation bisman transit services
More food from food pantry would be nice
looking for help
jobs for disabled people
I would like a second chance to get back on my feet and start a new life
I wish there was a program to help people with medical problems get an at home job. Some people can't do a lot because of health issues so it would be nice to have help in getting a job at home like answering the phone or keyboarding or something. It's hard to tell what's a scam nowadays.
I think our community needs more programs for our teens
I just left an abusive relationship and living with family until I can get things figured out. I have 3 young children and do not work. So I will need to find affordable daycare and job that will work around my children.
Housing and food plus transportation needs would be great if got help
homeless with 6 children living in the Welcome House. She has 90 days to find housing. Unable to get on housing because of background and funds owed to previous housing provider.
Help for elderly in doing in home cleaning and outdoor maintenance.
hard to find daycare for a disabled child so it is hard for me to work.
felon housing work community
Distance and the cost to get to employment or shopping is not working with current wages and opportunities.
Continue the rental assistance for 12 months, as when i applied, as i am getting back on my feet.
City infrastructure, water, sewer, streets. Water lines are cement asbestos. Sewer is clay tile
Better amount of food offered at food pantries. I went n I got enough for 3 days barely. It's pay bills or eat right now so it's frustrating then you slip farther. Everything is so high for everyone is a national crisis n I just appreciate all your help you provide everyone that you do. God bless
assistance for disabled for houding and utilities
I need help please I'm homeless and I'm disabled I get ssi and I am part of AARC please help me
Would like an opportunity to turn my rent payment into owning or putting my money towards investing into a place that is mine. Not help a foreign investor!

We spend most of our time in Hazelton, the town itself could use some help fixing up, and absolutely needs more jobs and community events. It's a quiet town that could use new businesses, to help grow the school and community to thrive.
We don't need more government programs we need less and people need to be responsible for their actions
throughout the pandemic I have worked with Community Action to help residents get assistance to pay their utility bill. Community Action has been an outstanding partner in outreach, follow up, being truthful and making sure resident needs were met. Community Action did all they could to assist residents, me and my staff through the pandemic and ever since.
the VA takes care of me
The cost of living is too high in Bismarck. Housing, groceries, gas, clothing is much higher then other parts of the country. Taxes are too high, namely property taxes. Wages have not kept up with inflation for most people.
The biggest gap that I currently experience is the people who are working poor. Barely above the poverty line but unable unable to find services that we qualify for, working as much as I can but unable to find assistance services for myself or my mother, who I am a 24/7 caregiver for. She does not quite qualify for medicaid based on income and the entire medical profession is constantly misdirected us because she doesn't have medicare Part B.
Sometimes 200% income guidelines is not high enough. There is a gap of true middle class folks who are struggling to make ends meet because they do not qualify for a thing. Not even utility assistance. With the rising cost of everything around us...we are tired and yet we somehow press on.
People to help me navigate through the process of assistance. Never get calls or emails back.
Our community needs a wet shelter for homeless people with addiction issues.
Our community has a lot of needs that are somewhat "hidden". They don't appear to be needs, but desperately are. Especially around education and income mobility of women and children in poverty or near overtly households.
Middle class can't keep up with costs, no money left for any emergency or food
If you pay child support, you can easily live below the poverty line, and have zero assistance available to you for food, housing, or medical care.
I think we need homeless shelters that help single dads to be able to stay with his kids in a shelter. We also need better paying jobs so people can support their families without having to work 3 jobs.
I assist the Pride clients. I do not have any other needs, but would like to give a shout out to XXXX and XXXX for all their help and for answering any questions that I have had.
although I live in Burleigh County, I work in Region 8 and there are many needs needed in Region 8.
Thank you for developing such a beautiful and safe city for us to live in. I'm sure you are going to have some harsh critiques but overall, we all love this area and would not be so passionate about these issues if we did not feel they had the potential to be solved with your help. Keep doing what you do!

Region 8

From Section 2.1 Employment
Working around a single moms scedule
seizone disorder and blindress, need supporte to work
Need help housing and job
Disabled adult son needs training or coaching to be able to have a job. No services available in the area. No potential job opportunities available in the area .

From Section 2.2 Income and Asset-Building
Wage garnishments advice. Taking most my money
The cost of living is very high, especially for a single parent. Inflation is ridiculously high at the moment.
Taxes and insurance going up on escrow may have to move. cost of food and other items not getting SNAP like we used to.
Single parent family getting back on my feet with my children
Single mom my daughter is in daycare so I can find a job, applied for CCAP assistance haven't heard back. Renting applied for housing waiting to hear back. Hard to make money or find a job.
rent help
Money
I can only work part time due to health are applying for S.S. but takes a long time
HOW to receive the max from social security. How to be sure I am not missing any benefits.
help with rent
Food
\$400 was stolen from me I saved for a long time it was for my rent
rental assistance
I'm out of work so no money coming in.
Transportation

From Section 2.3 Education
I have a 19 yo son with a seizure disorder and has not obtained his GED.

From Section 2.4 Housing
Storage needs
Larger home for me and my family
Housing for low income
As stated above I need help with home repairs .

From Section 2.5 Health and Social/Behavior Development
On kidney dialysis have to go to Dickinson for treatment 30 mile drive one way.
Help with OTC cost for medical supplies
Diabetic information I'm type 2 with insulin
dental care
dental

Availability of medical care in this county is deplorable. Half of the time the only thing available is the ambulance service. Community health clinic routinely turns away appts and refers you to the ER 40 miles away claiming “we can’t do anything for you anyway”. There is no doctor, ever.

From Section 2.6 Civic Engagement and Community Involvement

We need to try and figure a solution for kids school lunches to be free no matter what the parents/parent in the household makes for income.

The need for better mediation and counseling for both sides of parenting so children aren't being used taken completely away from one parent or the other. Should be more attention put towards kids getting 50/50 with their parents.

services for mental health

I am a landlord. We need more assistance for people to be able to be housed long term and not homeless.

From Section 2.7 Other supports

There are few supports for new Americans in this community. We want to learn the American culture and it is difficult

Dental

access to human service center

Health care people to help with my parents

Caregiver support, dementia care

From Section 2.9 Local Program

You need to communicate better with the community. Didn't know most of these programs exist let alone in Dunn County. No idea how to access these programs

We need to bring back Planned Parenthood

Financial help with Prescriptions and medical costs

Access to information on what is available in the community

From Section 2.10 Covid

Was pregnant during covid wasn't able to work due to restrictions

My son didn't finish high school

Long term health issues with lungs and worsened anxiety

I temporarily was laid off with no pay due to Covid. People close to me had lost their jobs due to Covid and mental and physical health for me and people close to me were affected.

daughter lost job

brain damage as result of covid

Loss of family member due to cv/19

From Section 3.1. Additional Feedback

Thank you. We need more of these kinds of surveys.

Sometimes things happen unexpectedly to people and the community suffers because of rules and guidelines I think that there should always be exceptions to situations to over rule some rules and guidelines.

More integration between agencies and programs

I wish there were more access to Planned Parenthood type services. Mental health services as well.

Clean up the empty lots!

childcare assistance and helping new moms with some sort of employment

As Stated before I need help with home repair and Maintenance.

a program for single parents and also a homeless shelter housing, SNAP, and CCAP.
"Great community Apartment management seems to be a problem. The grass here is over my knees. Queen City Manor is where I stay. And no one has touched it"
We need workers. A lot of our businesses are struggling to find help. We need families to move to our community. It's safe, the school is good, the healthcare system is tops and daycare is available.
We NEED affordable access to birth control & sexual health services- especially for low income or underage individuals.
We need addiction and mental health services. We need transportation that meets the needs of all people who have none.
We need access to free or covered birth control and sex ed counseling for young women and men. We need access to abortion rights in our community instead of just in Fargo. Not having reproductive education and rights is an enormous factor of poverty and homelessness.
We need a family planning clinic back in our region 8.
We are in desperate need of additional mental health resources in western North Dakota - waiting for MONTHS to be seen is not acceptable. We need providers who assist pediatric patients who have availability now, regardless of income status. I have heard numerous times from families (both high and low income) that they are struggling to get help for their children.
There is an alarming lack of services for children with significant mental health needs. There is a need, for significant changes in how mental health needs of our state are being addressed - for children and adults.
The cost of living is so much higher then a person can bring in working 1 job. We must work multiple jobs to be able to afford to live.
love my friends at community action. its a been gateway meeting my needs with community involvement and use peer support. Meeting new friends. gives me a reason to get dressed everyday
I would love to see volunteer opportunities for people who would like to do some small handyman/person jobs to help low income seniors in their home. It is hard to find people who need the help but we all know they are out there.
I feel like our community is isolated and too far from services to be able to utilize any. Residents who can't afford food and rent certainly can't afford to drive to Dickinson or Bismarck to access services, if they were aware the services exist. No one knows what programs are available and doesn't seem like people being paid to provide the services want to bother driving all the way out here to communicate.
Headstart and Early Headstart is a wonderful school and program for our children. I am a legal Guardian Great Grandparent and really appreciate this program for my 3 children.
Hard for people to get to doctor appointments out of town as bus only goes certain days.
CAP is a vital part of the community and everything needs to be done to insure that its services continue.
appreciate the help
Thanks TO NDRH programs and staff.