

## NATIONAL ASSOCIATION FOR STATE COMMUNITY SERVICES PROGRAMS

Region 8: Lessons Learned from the First Year of the CSBG Annual Report Submission

# NASCSP Team

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Learning from the FY18 data and understanding what you should look for in the data





Additional data considerations



Module 3 discussion



Next steps and Resources

# Changing The Way We Think About Collecting Data

It is important to change the mindset

from

"we collect data for reporting purposes"

to

"we collect data to help manage and support the agency's programs and services and determine if we make a difference in our client's lives and in their communities."

# FY18 Data Submission Debrief

What NASCSP learned...

What did you learn?

## A.2 CSBG Expenditures:

| CSBG Expenditures Domains   | CS | BG Funds |
|---|----|----------|
| A.2a. Employment  | \$ | -        |
| A.2b. Education and Cognitive Development                           | \$ | -        |
| A.2c. Income, Infrastructure, and Asset Building                    | \$ | -        |
| A.2d. Housing   | \$ | 176,974  |
| A.2e. Health and Social/Behavioral Development (includes nutrition) | \$ | 822      |
| A.2f. Civic Engagement and Community Involvement                    | \$ | -        |
| A.2g. Services Supporting Multiple Domains                          | \$ | 220,574  |
| A.2h. Linkages (e.g. partnerships that support multiple domains)    | \$ | -        |
| A.2i. Agency Capacity Building (detailed below in Table A.4)        | \$ | 2,348    |
| A.2j. Other (e.g. emergency management/disaster relief)             | \$ | -        |
| A.2k. Total CSBG Expenditures (auto calculated)                     | \$ | 400,718  |

| A.3 Of the CSBG funds reported above, report the total amount used | Ċ |  |
|--|---|--|
| for Administration*.   | Ş |  |

<sup>\*</sup>for more information on what qualifies as Administration, refer to IM37

## A.4 Details on Agency Capacity Building Activities Funded by CSBG:

| A.4.1. Please identify which activities were funded by CSBG under Agency Capacity |  |  |  |  |  |
|---|--|--|--|--|--|
| Section B. Please check all that apply.   |  |  |  |  |  |
| ERROR: You must select at least 1 checkbox since you reported funds in A.2i       |  |  |  |  |  |
| Community Needs Assessment  | Data Management Other  |  |  |  |  |
| Strategic Planning  | Training and Technical Assistance  |  |  |  |  |
| A.4.1.oth. Please specify Other   | Activities funded by CSBG under Agency Capacity:   |  |  |  |  |
|   | Note: previous year's flag, that the majority of funding is in one domain, no admin, and funds in agency capacity, but no detail |  |  |  |  |

| B.2 Hours of Agency Capacity Building (e.g. training, planning, assessment): | Hours    |
|--|----------|
| B.2a. Hours of Board Members in capacity building activities                 | 100.00   |
| B.2b. Hours of Agency Staff in capacity building activities                  | 1,942.00 |

| B.3. Volunteer Hours of Agency Capacity Building (e.g. program                                    |        |
|---|--------|
| support, service delivery, fundraising):  | Hours  |
| B.3a. Total number of volunteer hours donated to the agency                                       | 319.00 |
| B.3a.1. Of the above, the total number of volunteer hours donated by individuals with low-incomes | 319.00 |

| B.2 Hours of Agency Capacity Building (e.g. training, planning, assessment): | Hours    |
|--|----------|
| a. Hours of Board Members in Trainings                                       | 26.00    |
| b. Hours of Agency Staff in Trainings  | 1,230.00 |

| B.3. Volunteer Hours of Agency Capacity Building (e.g. program |          |
|--|----------|
| support, service delivery, fundraising):                       | Hours    |
| B.3a. Number of Voluntee hours donated to the agency           | 1,690.00 |
| B.3a.1. Total number of volunteer hours donated by low-income  |          |
| individuals to community action                                | 1,044.00 |

**Note**: previous year's data, the two volunteer hour data points are exactly the same, would also want to check for missing data.

| B.5. Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and | Unduplicated<br>Number of |
|--|---------------------------|
| opportunities in order to achieve family and community outcomes:   | Organizations             |
| B.5a. Non-Profit   | 13                        |
| B.5b. Faith Based  | 6                         |
| B.5c. Local Government   | 4                         |
| B.5d. State Government   | 0                         |
| B.5e. Federal Government   | 0                         |
| B.5f. For-Profit Business or Corporation   | 4                         |
| B.5g. Consortiums/Collaborations   | 0                         |
| B.5h. School Districts   | 1                         |
| B.5i. Institutions of Post-Secondary Education/Training  | 2                         |
| B.5j. Financial/Banking Institutions   | 0                         |
| B.5k. Health Service Organizations   | 2                         |
| B.51. Statewide Associations or Collaborations   | 0                         |
|  |                           |

Note: previous year's data, the state office and state association should at least be "one".

At a minimum, the state CSBG office and state Community Action Association should

port

# Outcomes = Intentional Change



## **Outcomes and Indicators**

- An outcome represents a specific result a program is intended to achieve
- An **indicator** is a specific, observable and measurable that can be used to show changes or progress a program (service, strategy) is making toward achieving a specific **outcome**.
  - There should be at least one indicator for each outcome but there may be several different indicators that all work together to demonstrate the outcome.
  - An indicator helps you follow change over time. It is a way to detect progress or lack of progress toward an outcome.

## Characteristics of Indicators

## An indicator should be:

- Useful for program management
- Appropriate to the outcome (don't measure height with a thermometer)
- Direct it measures the outcome as stated
- Relevant and important to the outcome (and larger mission, if applicable)
- Reflects determination about extent of program influence over the outcome (if there is no program influence, it shouldn't be an outcome, and so you shouldn't be measuring it)
- Sensitive to change
- Based on reliable and valid data
- Operational data collectors understand what data is needed and how to collect it.

## Services

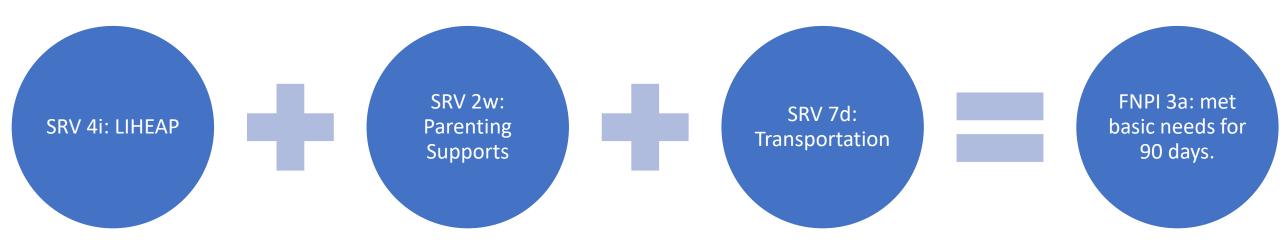
A service is what the agency does to achieve the outcome.

• The agency must consider how their services will be connected to a specific indicator, so it can be clearly connected to identified needs and outcomes.

• The identification of services are included in the planning process and are implemented by the agency.

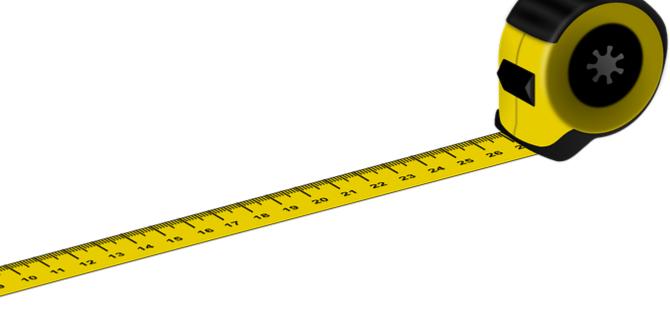
Not all services will lead to an outcome.

# **Services and Outcomes**



# Measurement Tools

- How will you prove an outcome is achieved? (Measurement Tool)
  - Pre- and post-tests
  - Proof from documents (pay check stubs, bank accounts, report cards, etc.)
  - Personal Reports (client statements)
  - Questionnaire
  - Scales and matrices



Note: The list of errors and warnings will refresh every time the user saves the SmartForm

General Comments Section

FNPI 2b The number of children (0 to 5) who

FNPI 2c.1 Early Childhood Education (ages 0-5): The

demonstrated skills for school readiness.

Employent NPIs

Education NPIs

- Note: Check all Errors and Warnings
- Use this Errors and Warnings tab

| Tab              | Data Field                                       | Error/Warning Message Description  |
|------------------|--|--|
|                  |  | ERROR: FNPI 1b is incomplete. You must fill in Column I, II, or III.           |
| Employment NPIs  | FNPI 1b The number of unemployed adults who      |  |
| Employment NPIS  | obtained employment (up to a living wage).       | WARNING: Values entered in columns II and III exceed the benchmarks of 80-120% |
|                  |  | performance target accuracy.   |
|                  | FNPI 1e The number of unemployed adults who      |  |
| Employment NPIs  | obtained employment (with a living wage or       | WARNING: Please verify that all the participants served achieved the outcome.  |
|                  | higher).   |  |
|                  | FNPI 1h The number of employed participants in a |  |
| Employment NPIs  | career-advancement related program who entered   | WARNING: Please verify that all the participants served achieved the outcome.  |
| Limployment NF1s | or transitioned into a position that provided    | WARNING. Flease verify that all the participants served achieved the outcome.  |
|                  | increased income and/or benefits.                |  |
|                  | FNPI 1h.3 The number of employed participants in |  |
| Employment NPIs  | a career advancement related program who         | WARNING: Please verify that all the participants served achieved the outcome.  |
|                  | increased benefits related to employment.        |  |

ERROR: You reported participants served in programs under at least one FNPI based

on a living wage definition (FNPI 1b, FNPI 1c, FNPI 1d, FNPI 1e, FNPI 1f, or FNPI 1g).

You must provide the definition of 'living wage' you used in the General Comments

WARNING: Please verify that all the participants served achieved the outcome.

**Module 4 Errors and Warnings** 

Return to previous tab

XML Export

Module4Instructions Outstanding Errors and Warnings Employment\_NPIs Ed\_NPIs Income\_NPIs Housing\_NPIs Health\_NPIs

section.

CivicEng&Comm\_NPIs

Note: in addition to errors and warnings, double check the 100%'s, notice the missing targets and missing outcomes.

| Employment (FNPI 1)  | I.) Number of<br>Participants<br>Served<br>in program(s) (#) | II.) Target (#) | III.) Actual<br>Results (#) | IV.) Percentage Achieving Outcome [III/ I = IV ] (% auto calculated) | V.) Performance Target Accuracy (III/II = V] (% auto calculated) | NPI Entry Status                              |
|--|--|-----------------|-----------------------------|--|--|---|
| FNPI 1a The number of unemployed <b>youth</b> who obtained employment to gain skills or income.                                      | 9  | 15              | 9                           | 100%   | 60%  |   |
| FNPI 1b The number of unemployed adults who obtained employment (up to a living wage).   | 118  | 60              | 66                          | 56%  | 110%   | Define living wage in the<br>General Comments |
| FNPI 1c The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).           | 103  |                 | 26                          | 25%  | #DIV/0!  | Row Incomplete                                |
| FNPI 1d The number of unemployed adults who obtained and maintained employment for at least 180 days                                 | 48   |                 | 21                          | 44%  | #DIV/0!  | Row Incomplete                                |
| FNPI 1e The number of unemployed adults who obtained employment (with a living wage or higher).                                      | 86   |                 | 40                          | 47%  | #DIV/0!  | Row Incomplete                                |
| FNPI 1f The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).  | 97   | 10              |                             | 0%   | 0%   | Row Incomplete                                |
| FNPI 1g The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher). | 98   | 10              |                             | 0%   | 0%   | Row Incomplete                                |

Note: what is the relationship between participants served and services?

| Employment (FNPI 1)  | I.) Number of<br>Participants<br>Served<br>in program(s) (#) |
|--|--|
| FNPI 1a The number of unemployed youth who obtained<br>employment to gain skills or income.  | 9  |
| FNPI 1b The number of unemployed adults who obtained employment (up to a living wage).   | 118  |
| FNPI 1c The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).           | 103  |
| FNPI 1d The number of unemployed adults who obtained and maintained employment for at least 180 days                                 | 48   |
| FNPI 1e The number of unemployed adults who obtained employment (with a living wage or higher).                                      | 86   |
| FNPI 1f The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).  | 97   |
| FNPI 1g The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher). | 98   |

| Employment Services (SRV 1)                                 | Unduplicated Number of<br>Individuals Served |  |  |  |  |
|---|--|--|--|--|--|
| Skills Training and Opportunities for Experience (SRV 1a-f) |  |  |  |  |  |
| SRV 1a Vocational Training                                  | 0  |  |  |  |  |
| SRV 1b On-the-Job and other Work Experience                 | 0  |  |  |  |  |
| SRV 1c Youth Summer Work Placements                         | 0  |  |  |  |  |
| SRV 1d Apprenticeship/Internship                            | 2  |  |  |  |  |
| SRV 1e Self-Employment Skills Training                      | 1  |  |  |  |  |
| SRV 1f Job Readiness Training                               | 0  |  |  |  |  |
| Career Counseling (SRV 1g-h)                                |  |  |  |  |  |
| SRV 1g Workshops  | 0  |  |  |  |  |
| SRV 1h Coaching   | 0  |  |  |  |  |
| Job Search (SRV 1i-n)                                       |  |  |  |  |  |
| SRV 1i Coaching   | 0  |  |  |  |  |
| SRV 1j Resume Development                                   | 0  |  |  |  |  |
| SRV 1k Interview Skills Training                            | 0  |  |  |  |  |
| SRV 1l Job Referrals  | 0  |  |  |  |  |
| SRV 1m Job Placements                                       | 0  |  |  |  |  |
| SRV 1n Pre-employment physicals, background                 | 3  |  |  |  |  |
| checks, etc.  | 3  |  |  |  |  |
| Post Employment Supports (SRV 10-p)                         |  |  |  |  |  |
| SRV 10 Coaching   | 0  |  |  |  |  |
| SRV 1p Interactions with employers                          | 0  |  |  |  |  |
| Employment Supplies (SRV 1q)                                |  |  |  |  |  |
| SRV 1q Employment Supplies                                  | 10   |  |  |  |  |

Note: some of these indicators are specific to children 0-5, compare the number served and obtaining outcome to the services and demographics.

| Education and Cognitive Development (FNPI 2)   | I.) Number of Participants Served in program(s) (#) | II.) Target (#) | III.) Actual<br>Results (#) |
|--|---|-----------------|-----------------------------|
| FNPI 2a The number of <b>children</b> (0 to 5) who demonstrated improved emergent literacy skills.   | 0   | 50              | 5000                        |
| FNPI 2b The number of <b>children</b> (0 to 5) who demonstrated skills for school readiness.   | 0   | 50              | 4783                        |
| FNPI 2c The number of <b>children</b> and <b>youth</b> who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total). | 0   | 50              | 4394                        |
| FNPI 2c.1 Early Childhood Education (ages 0-5)   | 0   | 50              | 4394                        |
| FNPI 2c.2 1st grade-8th grade  | 0   | 0               | 0                           |
| FNPI 2c.3 9th grade-12th grade   | 0   | 0               | 0                           |

18

| Education and Cognitive Development Services (SRV 2) | Unduplicated Number of<br>Individuals Served |
|--|--|
| Child/Young Adult Education Programs (SRV 2a-j)      |  |
| SRV 2a Early Head Start                              | 0  |
| SRV 2b Head Start                                    | 0  |
| SRV 2c Other Early-Childhood (0-5 yr. old) Education | 0  |
| SRV 2d K-12 Education                                | 0  |
| SRV 2e K-12 Support Services                         | 0  |
| SRV 2f Financial Literacy Education                  | 0  |
| SRV 2g Literacy/English Language Education           | 0  |
| SRV 2h College-Readiness Preparation/Support         | 0  |
| SRV 2i Other Post Secondary Preparation              | 0  |
| SRV 2j Other Post Secondary Support                  | 0  |
|  |  |

| 2. Age                     | Number of Individuals |
|----------------------------|-----------------------|
| a. 0-5                     | 597                   |
| b. 6-13                    | 847                   |
| c. 14-17                   | 625                   |
| d. 18-24                   | 640                   |
| e. 25-44                   | 1603                  |
| f. 45-54                   | 824                   |
| g. 55-59                   | 910                   |
| h. 60-64                   | 446                   |
| i. 65-74                   | 273                   |
| j. 75+                     | 124                   |
| k. Unknown/not reported    | 0                     |
| l. TOTAL (auto calculated) | 6889                  |

**Note**: the FNPIs showed 5,000 children 0-5 in Head Start indicators, but we aren't seeing Head Start services and very few children 0-5 in the demographics.

Submission 19

**Note**: FNPI 5b "improved physical health and well being" matches the number of food boxes in SRV 5jj and the seniors in FNPI 5f exceed those over 65 in the demographics.

| Health and Social/Behavioral Development (FNPI 5)   | I.) Number of<br>Participants<br>Served<br>in program(s) (#) | II.) Target (#) | III.) Actual<br>Results (#) |
|---|--|-----------------|-----------------------------|
| FNPI 5a The number of individuals who demonstrated<br>increased nutrition skills (e.g. cooking, shopping, and growing food).                                | 60   | 10              | 60                          |
| FNPI 5b The number of individuals who demonstrated<br>improved physical health and well-being.  | 469  | 469             | 469                         |
| FNPI 5c The number of individuals who demonstrated<br>improved mental and behavioral health and well-being.   | 1  | 0               | 1                           |
| FNPI 5d The number of individuals who <u>improved skills</u> related to the adult role of parents/ caregivers.  | 0  | 0               | 0                           |
| FNPI 5e The number of parents/caregivers who <u>demonstrated</u> <u>increased sensitivity and responsiveness</u> in their interactions with their children. | 4  | 2               | 4                           |
| FNPI 5f The number of <u>seniors (65+)</u> who maintained an independent living situation.  | 605  | 500             | 450                         |
| FNPI 5g The number of <u>individuals with disabilities</u> who maintained an independent living situation.  | 0  | 0               | 0                           |
| FNPI 5h The number of <u>individuals with chronic illness</u> who maintained an independent living situation.   | 0  | 0               | 0                           |
| FNPI 5i The number of individuals with <u>no recidivating event</u> for six months.   | 0  | 0               | 0                           |
| FNPI 5i.1 Youth (ages 14-17) FNPI 5i.2 Adults (ages 18+)  | 0  | 0               | 0                           |

| 2. Age                     | Number of Individuals |
|----------------------------|-----------------------|
| a. 0-5                     | 503                   |
| b. 6-13                    | 765                   |
| c. 14-17                   | 287                   |
| d. 18-24                   | 217                   |
| e. 25-44                   | 749                   |
| f. 45-54                   | 360                   |
| g. 55-59                   | 239                   |
| h. 60-64                   | 20                    |
| i. 65-74                   | 22                    |
| j. 75+                     | 20                    |
| k. Unknown/not reported    |                       |
| l. TOTAL (auto calculated) | 374                   |

| ,  |     |  |  |
|--|-----|--|--|
| Nutrition and Food/Meals (SRV 5ff-jj)                            |     |  |  |
| SRV 5ff Skills Classes (Gardening, Cooking, Nutrition)           | 81  |  |  |
| SRV 5gg Community Gardening Activities                           | 0   |  |  |
| SRV 5hh Incentives (e.g. gift card for food preparation, rewards | 0   |  |  |
| for participation, etc.)   | 0   |  |  |
| SRV 5ii Prepared Meals   | 0   |  |  |
| SRV 5jj Food Distribution (Food Bags/Boxes, Food Share           | 460 |  |  |
| Program, Bags of Groceries)                                      | 469 |  |  |
| hmission   | 20  |  |  |

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:

11,195 5164

## Note:

- All subtotals should add up to the totals in Item A or Item B.
- Military Status and Work Status should only add up to individuals age 18+

### C. INDIVIDUAL LEVEL CHARACTERISTICS

| 1. Gender                  | Number of Individuals                 |
|----------------------------|---------------------------------------|
| a. Male                    | 4258                                  |
| b. Female                  | 6113                                  |
| c. Other                   | 822                                   |
| d. Unknown/not reported    | 0                                     |
| e. TOTAL (auto calculated) | 11193                                 |
|                            | · · · · · · · · · · · · · · · · · · · |

### Section C.1 Status

ERROR: TOTAL COUNT SHOULD NOT BE LESS THAN THE TOTAL UNDUPLICATED NUMBER OF ALL INDIVIDUALS (ITEM A)

| 2. Age                     | Number of Individuals |
|----------------------------|-----------------------|
| a. 0-5                     | 3496                  |
| b. 6-13                    | 1783                  |
| c. 14-17                   | 734                   |
| d. 18-24                   | 666                   |
| e. 25-44                   | 2105                  |
| f. 45-54                   | 381                   |
| g. 55-59                   | 185                   |
| h. 60-64                   | 148                   |
| i. 65-74                   | 284                   |
| j. 75+                     | 168                   |
| k. Unknown/not reported    | 1245                  |
| l. TOTAL (auto calculated) | 11195                 |

| Section C.2 Status |  |  |  |
|--------------------|--|--|--|
|                    |  |  |  |
|                    |  |  |  |

|   | 3. Education Levels | Number o     | f Individuals |
|---|---------------------|--------------|---------------|
|   |                     | [ages 14-24] | [ages 25+]    |
| Ī | a. Grades 0-8       | 4208         | 1071          |

| 6. Ethnicity/Race Number of Indi             |       |
|--|-------|
| a. Ethnicity                                 |       |
| a.1. Hispanic, Latino or Spanish Origins     | 3930  |
| a.2. Not Hispanic, Latino or Spanish Origins | 4147  |
| a.3. Unknown/not reported                    | 3118  |
| a.4. TOTAL (auto calculated)                 | 11195 |

## Section C.6a Status

### b. Race

| b.1. American Indian or Alaska Native           | 5     |
|---|-------|
| b.2. Asian                                      | 14    |
| b.3. Black or African American                  | 3198  |
| b.4. Native Hawaiian and Other Pacific Islander | 5     |
| b.5. White                                      | 6122  |
| b.6. Other                                      | 643   |
| b.7. Multi-race (two or more of the above)      | 191   |
| b.8. Unknown/not reported                       | 1017  |
| b.9. TOTAL (auto calculated)                    | 11195 |
|   |       |

### Section C.6b Status

| 7. Military Status | Number of Individuals |
|--------------------|-----------------------|

| 7. Military Status         | Number of Individuals |  |
|----------------------------|-----------------------|--|
| a. Veteran                 | 26                    |  |
| b. Active Military         | 1                     |  |
| c. Unknown/not reported    | 11168                 |  |
| d. TOTAL (auto calculated) | 11195                 |  |

# Unduplicated Count



Region 8: Lessons Learned from the First Year of the CSBG Annual Report Submission

## **Unduplicated Count**

An actual count of individuals, families, households, or otherwise identified units whereby each individual, family, household or other unit is only counted one time. For example, if a person enters an agency and receives seven different services, an unduplicated count would record one person, not seven services. In order to obtain unduplicated counts of individuals, an agency will need to have a system to distinguish each individual.

Related Modules: Module 3, Module 4

Also See: Outcomes Across Multiple Domains

Version 1: 1/10/19 CSBG Annual Report Lexicon

53



Check to ensure each FNPI, SRV, and the All Characteristics is an unduplicated count.

# Unduplicated Counts



The totals in the All Characteristics should be compared to the agency's population and the population of who is in poverty in that community.



The number is likely duplicated if the total served in the All Characteristics exceeds the total population in poverty or the total population.

# Goal 1: Individuals and Families with low incomes are stable and achieve economic security. Outcomes Across Multiple Domains

| Name of CSBG Eligible Entity Reporting: |  |
|---|--|
|   |  |

|   | I.) Number of     | II.) Target (#) | III.) Actual | IV.) Percentage   | V.)              |
|---|-------------------|-----------------|--------------|-------------------|------------------|
|   | Participants      |                 | Results (#)  | Achieving         | Performance      |
| Outcomes Across Multiple Domains (FNPI 7)               | Served            |                 |              | Outcome           | Target           |
|   | in program(s) (#) |                 |              | [III/ I = IV ] (% | Accuracy         |
|   |                   |                 |              | auto calculated)  | (III/II = V] (%  |
|   |                   |                 |              |                   | auto calculated) |
| FNPI 7a The number of individuals who achieved one or   |                   |                 |              |                   |                  |
| more outcomes as identified by the National Performance |                   |                 |              | #DIV/0!           | #DIV/0!          |
| Indicators in various domains.                          |                   |                 |              |                   |                  |

|   | I.) Number of     | II.) Target (#) | III.) Actual | IV.) Percentage   | V.)              |
|---|-------------------|-----------------|--------------|-------------------|------------------|
|   | Participants      |                 | Results (#)  | Achieving         | Performance      |
| Other Outcome Indicator (FNPI 7z)                 | Served            |                 |              | Outcome           | Target           |
|   | in program(s) (#) |                 |              | [III/ I = IV ] (% | Accuracy         |
|   |                   |                 |              | auto calculated)  | (III/II = V] (%  |
|   |                   |                 |              |                   | auto calculated) |
| FNPI 7z.1 The number of individuals or households |                   |                 |              | #DIV/0!           | #DIV/0!          |



Q: Do the individuals who are counted in the Outcomes Across Multiple Domains category also get counted in the specific domains?

A: Yes, these outcomes would still be reported in the indicators under other domains in Section A.

# FNPI 7a: How to Report

The customer....

FNPI 1b: Got a job!

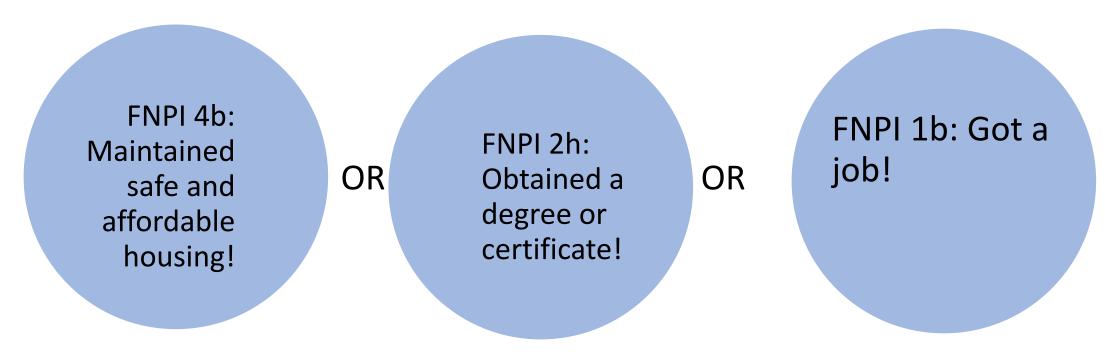
FNPI 4b: Maintained safe and affordable housing! FNPI 7a

FNPI 2h: Obtained a degree or certificate!

The customer is reported in each FNPI **AND** reported once in FNPI 7a.

# FNPI 7a: How to Report

The customer is also reported in FNPI 7a if they only obtained one of any of these indicators:



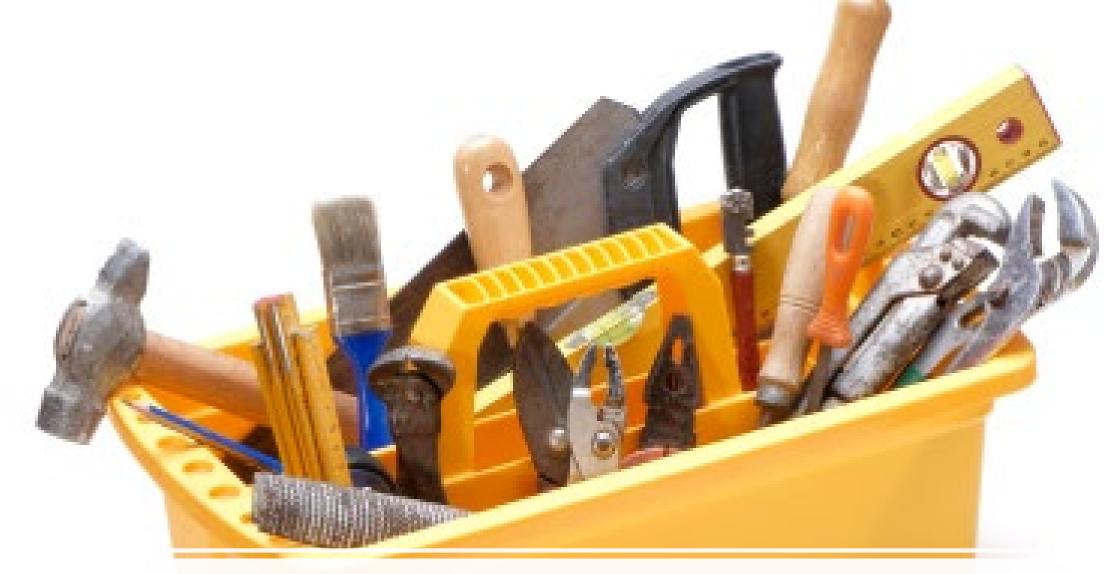
# **Note**: The unduplicated count of individuals should at least be as high as the highest number reported for an NPI.

| Education and Cognitive Development (FNPI 2)   | I.) Number of<br>Participants<br>Served<br>in program(s) (#) | II.) Target (#) | III.) Actual<br>Results (#) | IV.) Percentage Achieving Outcome [III/ I = IV] (% auto calculated) | V.) Performance Target Accuracy (III/II = V] (% auto calculated) | NPI Entry Status |
|--|--|-----------------|-----------------------------|---|--|------------------|
| FNPI 2a The number of <b>children</b> (0 to 5) who demonstrated improved emergent literacy skills.   | 972  | 518             | 972                         | 100%  | 188%   |                  |
| FNPI 2b The number of <b>children</b> (0 to 5) who demonstrated skills for school readiness.   | 1375   | 1025            | 1229                        | 89%   | 120%   |                  |
| FNPI 2c The number of <b>children</b> and <b>youth</b> who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total). | 972  | 518             | 972                         | 100%  | 188%   |                  |
| FNPI 2c.1 Early Childhood Education (ages 0-5)   | 972  | 518             | 972                         | 100%  | 188%   |                  |

|  | I.) Number of     | II.) Target (#) | III.) Actual | IV.) Percentage   | V.)                |                  |
|--|-------------------|-----------------|--------------|-------------------|--------------------|------------------|
|  | Participants      |                 | Results (#)  | Achieving         | Performance        |                  |
| Outcomes Across Multiple Domains (FNPI 7)                        | Served            |                 |              | Outcome           | Target             | NPI Entry Status |
| Outcomes Across Multiple Domains (FNF17)                         | in program(s) (#) |                 |              | [III/ I = IV ] (% | = IV ] (% Accuracy | NET LITTY Status |
|  |                   |                 |              | auto calculated)  | (III/II = V] (%    |                  |
|  |                   |                 |              |                   | auto calculated)   |                  |
| FNPI 7a The number of individuals who achieved one or more       |                   |                 |              |                   |                    |                  |
| outcomes as identified by the National Performance Indicators in | 345               | 90              | 342          | 99%               | 380%               |                  |
| various domains.   |                   |                 |              |                   |                    |                  |

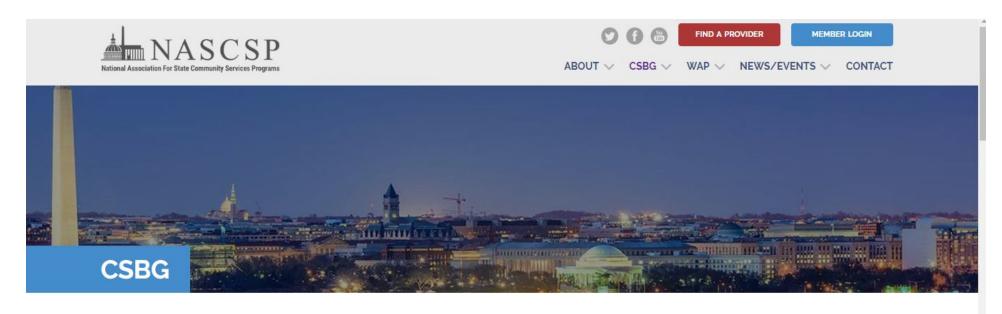
# How am I supposed to review this data?

- Module by Module for completeness and accuracy
- Use NASCSP's checklists
- Go beyond what the your form tells you
  - Compare services to outcomes
  - Outcomes and services to demographics
  - Reported demographics to Census data
    - Total number of people who live in poverty to who was served
    - Total number of people who live in the service area to who was served



# **Tools and Resources**

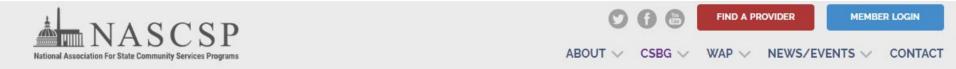
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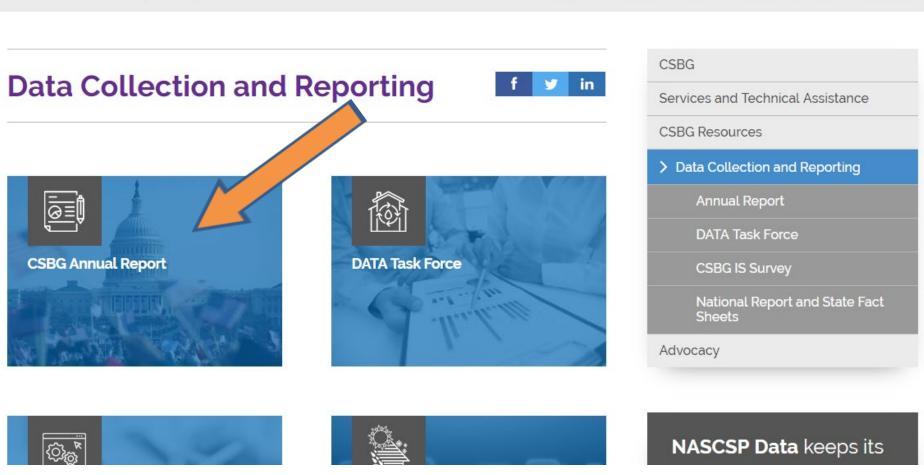


The Community Services Block Grant (CSBG), administered by the states, provides core funding to local agencies to reduce poverty, revitalize low-income communities, and to empower low-income families to

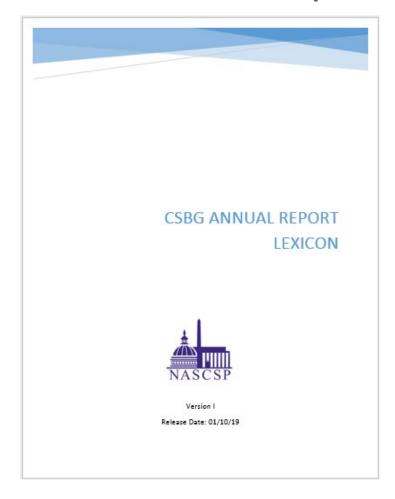


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# CSBG Annual Report Lexicon



## Financial Well-Being

A state of being wherein you: have control over day-to-day and month-to-month finances; have the capacity to absorb a financial shock; are on track to meet your financial goals; and have the financial freedom to make the choices that allow you to enjoy life<sup>20</sup> (Source: Consumer Financial Protection Bureau).

Related Modules: Module 4

Also See: Income and Asset Building Services (SRV 3)

## Head Start

Head Start promotes school readiness of children under 5 from low-income families through education, health, social and other services<sup>21</sup> (*Source: Office of Head Start*). Head Start is funded by the U.S. HHS.

Related Modules: Module 2, Module 3, Module 4

Also See: Early Head Start

Version 1: 1/10/19 CSBG Annual Report Lexicon

23

<sup>19</sup> https://www.senate.gov/reference/glossary\_term/fiscal\_year.htm

<sup>&</sup>lt;sup>20</sup> https://files.consumerfinance.gov/f/201501 cfpb report financial-well-being.pdf

<sup>&</sup>lt;sup>21</sup> https://www.acf.hhs.gov/ohs

## **Annual Report**

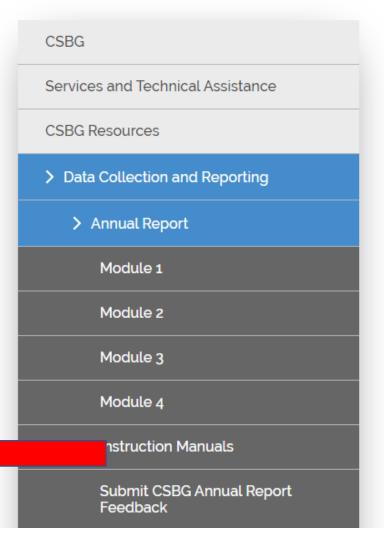


The Office of Community Services (OCS) received OMB approval for a new CSBG Annual Report on January 12, 2017. The new CSBG Annual Report is being implemented through a phased-in approach over two years, with the first full reporting of the Annual Report due **April 30, 2019** (See Dear Colleague Letter). Please consult this list of Frequently Asked Questions (FAQs) about the CSBG Annual Report. You can submit general feedback about the report to NASCSP here.

## (NEW) OMB Clearance of the CSBG Annual Report

- Brief: OMB Clearance of the CSBG Annual Report
  - OMB Clearance FAQ

(NEW) Module 2-4 Review Checklist: State Offices should assess the completeness and reasonableness of the data to ensure accuracy. This is a **checklist** of thing to consider while reviewing the data.



## Modules 2 & 4 Review Checklist

For the new CSBG Annual Report this **is a baseline year**, however, it is our responsibility to ensure what we are reporting is **correct and accurate**. State Offices should assess the **completeness** and **reasonableness** of the data to ensure accuracy. This is a checklist of thing to consider while reviewing the data. We understand that this may not be exhaustive, but it is a place to start. We also understand that we are working on an accelerated timeline for reporting where not all these questions may be able to be answered, as such we've organized this document for two phases of review: *basic* and *more in depth*.

## Completeness of data:

| _ | Did the agency complete the forms (Module 2 & Module 4)?  Are local CSBG expenditures reported (Module 2, Section A)? |
|---|---|
|   | to the local agency canacity form completed (Module 2, Section 5).  |
|   | Are the local CSBG resources reported (Module 2, Section C)?  |
|   | Are any FNPIs reported (Module 4, Section A)?  Are any services reported (Module 4, Section B)?                       |
|   | Are any services reported (Module 4, Section C)?  Is the demographics form completed (Module 4, Section C)?           |
|   | Is the demographics form completed (Module 9,   |

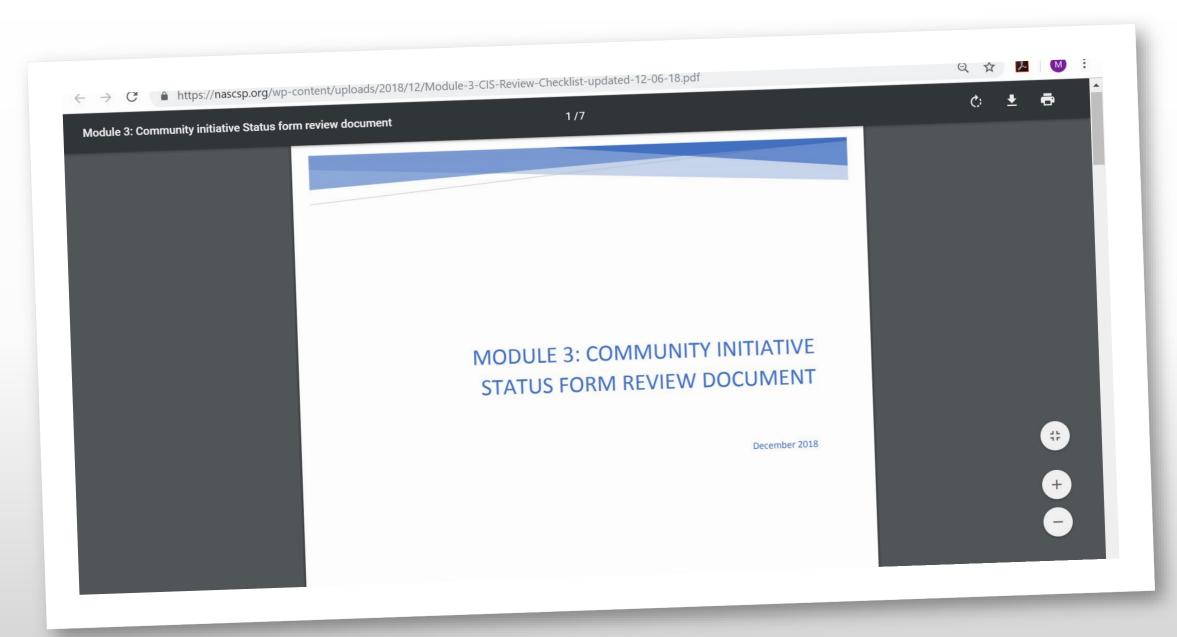
## Reasonableness of the data:

### Module 2:

Section A (Local CSBG Expenditures):

Has a reporting period been selected in A.1?
 Any significant changes from the previous year?
 Are all expenditures reported in Section A only in one domain?
 Is there a significant increase or decrease in previous year total (A.2k.)?
 Does A.3 (administration) exceed 20% of total?
 If there is an amount in A.2i (agency capacity building) is A.4 completed?
 In A.4, if other is selected, is A.4.1.oth completed?
 Any outstanding Error and Warning messages that need follow-up with the state?

| Section B (Loca | ıl Agency Capacity):  |
|-----------------|---|
|                 | Any significant changes from the previous year?  If there is data in B.4g (Home Energy Professionals), is outcome data reported in  FNPI 4g.1-4. or 4h (weatherization outcome indicators)?  Any outstanding Error and Warning messages that need follow-up with the state?   |
| Section C (Loc  | al CSBG Resources):   |
|                 | Has C.2 (CSBG allocation), significantly increased or decreased from the previous year?  Are there significant changes in any one funding source?  If funds were entered for the "Other" (C.3b.12., C.3l., C.4n.) were proper names provided and where CFDA #'s (for C.3b.12 and C.3l.) included?  Any outstanding Error and Warning messages that need follow-up with the state?   |
| Module 4:       |   |
| Section A (FN   | IPIs):  |
| C<br>C          | Do the indicators have targets?  Are column IV or V percentages within 80%-120%?  Are more people reported to have obtained any specific outcome in the FNPIs than total people served in the demographics?  If the indicators that are specific to seniors have data, are seniors reported in the Demographics? What about for youth reported in youth indicators?  How are the services numbers related to the indicators?  Are the numbers reported in services somewhat similar to what might be showing in # served in the Employment NPIs?  If they are way off, it could warrant a question to the agency. |
|                 | <ul><li>☐ If data is in an "Other" Indicator, is an indicator listed?</li><li>☐ Is Column III larger than Column I for a given row?</li></ul>   |
| Emp             | oloyment:  ☐ Are FNPI 1h.1 – 1h.3 subsets of FNPI 1h? ☐ Is there a definition of living wage?   |
| Inc             | ome:  |



## **Education and Cognitive Development Indicator Instructions (Counts of Change)**

Examples, Definitions, and Notes

| CNPI 2a: Number of  | I.) Identified Community (auto-populated)   | II.) Target<br>(#)   | III.) Actual Results<br>(#)  | IV.) Performance target<br>accuracy<br>(% auto calculated) |  |  |
|---|---|--|--|--|--|--|
| accessible and affordable early childhood or pre- school education assets or resources added to the identified community. | This field will be auto-<br>populated with<br>information from<br>Section I.  | Enter the number of accessible and affordable early childhood or preschool education assets/ resources that the initiative targeted for addition in the identified community for the reporting period. | Enter the number of accessible and affordable early childhood or preschool education assets/ resources that the initiative actually added in the identified community during the reporting period. | This field will be auto-<br>calculated.                    |  |  |
| Example   | A CAA implemented a community-wide initiative to increase the number of early childhood centers that offer educational activities (via approved programs or curricula).  • The target was to add 30 new educational programs at child care centers across their identified community (Column II).  • The actual number of new educational programs adopted by child care centers in the identified community was 20 (Column III).   |  |  |  |  |  |
| Definition,<br>Notes  | <ul> <li>An accessible and affordable early childhood or preschool education asset or resource is the creation of a new location for preschool education or the addition of educational activities to an already existing child care center that did not offer educational activities.</li> <li>Report only resources or assets that were added to the community as a direct result of the initiative.</li> <li>Do not report participation in early childhood or preschool education among program participants (these will be reported in Module 4).</li> </ul> |  |  |  |  |  |

# A Reminder on Completing Module 3

Agencies should only complete Module 3 if they are doing community level work.

See OCS's Dear Colleague Letter and the Instruction Manual for more information.

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## Collecting, Storing, Analyzing, and Using Data FAQ's

## **Key Points-**

- Elements of necessary data collection are found throughout the ROMA cycle.
- Data and information can be translated into knowledge to increase capacity and improve an agency's success at reaching its intended results.
- Data analysis can be both proactive and retroactive. It is used in predicting future trends and explaining past trends.

## What is "data"?

→ Data is facts that are observed, measured, collected, and aggregated.

## How can data be used?

- → Data can be examined to become <u>information</u>. This helps inform decision making in any sector of work. For instance, it is important to identify the population we serve, study trends, find patterns, predict future trends, and understand underlying factors of causal relationships.
- Analyzing data helps us go beyond just what is obvious, to fully understand what is not necessarily noticed right away.

## What does it mean to have quality data collection?

- → It is complete. There is no information missing from the data.
- → It is accurate. There are no typos in the reporting of the data and all of the information is correct.
- → It is timely. The data was collected on time, on a regular basis, and/or is recent enough to be pertinent.
- → It is <u>reliable</u>. The data collected is meaningful to the topic, it is collected in the same way every time, and the people involved in collecting data understand what they are responsible for collecting.

## Where should I store my data?

- → Data needs to be stored in a safe and accessible environment. It should be backed up regularly and have adequate security measures in place to protect the information.
- → People need to be trained on accessing the data and internal policies should govern storage procedures.

## What do I do before I analyze my data?

- → Before analyzing data, it needs to be organized.
- → Identify what it is you are looking for. Having a goal in mind before analyzing data will help the process of finding the information that is useful in your decision making. Goal setting narrows down where to look to find the data
- → Organize the data to depict relationships among different components or show pathways of information, materials, money, personnel, etc. Logger and frages the City of the CCRC.

materials, money personnel etc. Learned from the First Year of the CSBG.
They may include geographical representations or other kinds of graphing or using tools such as maps to help visualize cellations mips between data points.



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