



Community Action Partnership of North Dakota
OUTCOME REPORT

The background of the slide is a photograph of a city street scene. In the foreground, there is a green lawn and a paved sidewalk. Behind the sidewalk, there are several large, leafy green trees. In the background, there are several multi-story brick buildings with many windows. The sky is a clear, bright blue. The overall scene is a typical urban environment.

The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

About Community Action

Over the past six decades, Community Action has stood alongside families and communities, working tirelessly to address the unique challenges faced by individuals in need. Our mission to empower North Dakotans and create opportunities for a better tomorrow has remained steadfast. Over the years, Community Action has grown into a beacon of support for those facing poverty, housing instability, food insecurity, and more. Through programs focused on education, workforce development, and emergency assistance we continue to assist hard-working families as they build better futures.

One of Community Action's key contributions in North Dakota is its focus on housing rehabilitation. Through successful programs like the Weatherization Assistance Program, not only do we improve homes by making them energy efficient, but we also maintain the safety and livability of homes, allowing residents to stay within their local communities. These efforts are especially vital in rural areas where housing options are limited and access to services can be more challenging.

In addition to addressing the physical aspects of housing, Community Action emphasizes comprehensive support services to help ensure long-term housing stability for hard-working people including Veterans and families with children. Across the state, staff provide a variety of wrap-around services for those transitioning out of homelessness including case management and employment supports to help individuals rebuild their lives and move towards self-sufficiency. By combining temporary financial assistance with these services, we play a critical role in fostering stability for North Dakotans across the state.

Whether providing emergency relief during harsh winters, offering training and resources for sustainable employment, or connecting people with essential services, Community Action's work is a testament to the strength of North Dakota's communities.



Meet Our Team



ANDREA OLSON

EXECUTIVE
DIRECTOR



FAITH MARTHE

OUTREACH & TECH
DIRECTOR



HOLLY PAPINEAU

PROGRAMS
DIRECTOR



SAFARI BERRY

PROGRAMS
COORDINATOR

The Community Action Partnership of North Dakota is the state association representing North Dakota's seven Community Action Agencies.

Meet the Board

REGION 1/8: ERVIN BREN
REGION 2: WILLY SOLDERHOLM
REGION 3: LORA PAPACHEK
REGION 4: KAYE SEIBEL
REGION 5: BRANDON KJELDEN
REGION 6: KRISTINA BROWNELL
REGION 7: ANDREA WERNER



Community Action Partnership of North Dakota's Board of Directors is comprised of the Executive Directors from each of the seven Community Action Agencies in the state.

Our Agencies

1
8

Region 1/8: Community Action Partnership - Dickinson/Williston Region

Address: 202 E Villard | Dickinson, ND 58601

Phone: Dickinson - 701-227-0131 | Williston - 701-572-8191

2

Region 2: Community Action Partnership - Minot Region

Address: 2020 8th Ave SE | Minot, ND 58701

Phone: 701-839-7221

3

Region 3: Dakota Prairie Community Action Agency

Address: 223 4th St NE | Devils Lake, ND 58301

Phone: 701-662-6500

4

Region 4: Red River Valley Community Action

Address: 4212 Gateway Drive | Grand Forks, ND

Phone: 701-746-5431

5

Region 5: Southeastern North Dakota Community Action

Address: 3233 University Drive S | Fargo, ND 58104

Phone: 701-232-2452

6

Region 6: Community Action Partnership - Jamestown Region

Address: 1411 12th Ave NE | Jamestown, ND 58402

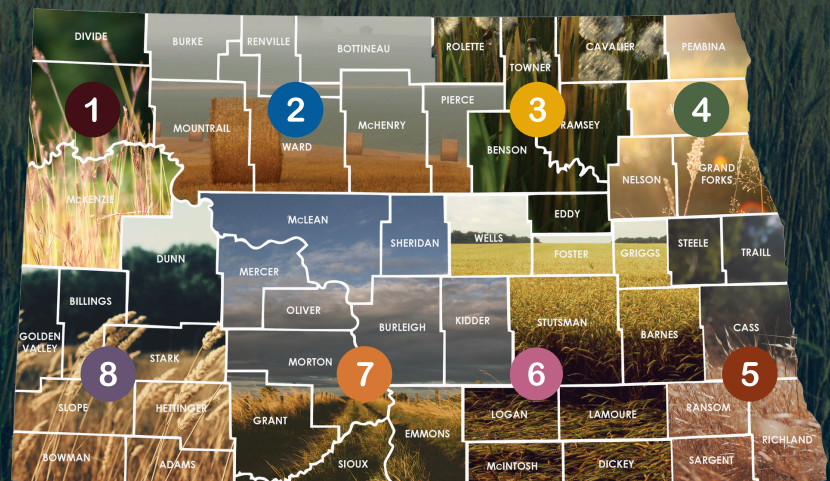
Phone: 701-252-1821

7

Region 7: Community Action Program - Bismarck Region

Address: 2105 Lee Avenue | Bismarck, ND 58504

Phone: 701-258-2240



Community Services Block Grant (CSBG)

The Community Services Block Grant (CSBG) is a federal program that provides funding to states and territories to support a wide range of community-based services aimed at reducing poverty. The primary goal of CSBG is to help hard-working individuals and families achieve self-sufficiency.

Who We Served FFY 2023



18,752

Individuals



9,406

families



6,815

low-income children



2,607

Individuals
lacking healthcare



628

Veterans and Active
Duty Military Members

CSBG emphasizes local control and community-driven solutions. Community Action Agencies (CAAs) are instrumental in this as they possess in-depth knowledge of the unique needs of their communities. CAAs unite local governments, businesses, and community residents in addressing poverty through coordinated action. This collaborative approach helps to ensure CAA programs reflect local priorities and leverage existing community resources for maximum impact.

Local boards guide strategy and help to maintain strong community connections. The network of partnerships built through CAAs strengthens the social fabric of communities and enhances their capacity to address emerging challenges. With the CSBG model, CAAs are able to innovate and meet unique local needs more efficiently.

In addition, CAAs adhere to rigorous state and federal performance measures. The Block Grant empowers communities to monitor and measure these outcomes, ensuring taxpayer dollars are used effectively.

Total Allocated

CSBG Funds FFY2023

\$4,041,250.00

Total Funds Available

Including Leveraged Funds FFY2023

\$37,562,024.25

For every **\$1.00 of CSBG funds**, North Dakota's Community Action Agencies leveraged **\$9.29** from other federal, state, local, and private sources including the value of volunteer hours.



Federal: \$8.06

Private: \$1.01

State: \$0.15

**Volunteer
Hours: \$0.06**

Local: \$0.01

*Value of Volunteer Hours calculated using federal minimum wage.

**Values may not equal total due to rounding.

Community Services Block Grant (CSBG)

Community Action Agencies utilize CSBG funds to address specific local needs through services and programs that address one or more of the following core domains: employment; education and cognitive development; income, infrastructure, and asset building; housing; health and social behavioral development; and civic engagement and community involvement.

FFY 2023 DOMAINS



Employment

132 Outcomes

were obtained in the employment domain including obtaining and maintaining a job, increasing income, and obtaining benefits



Housing

8,300 Outcomes

were obtained in the housing domain including obtaining and maintaining housing, avoiding eviction or foreclosure, and reducing energy burden.



Health

5,978 Outcomes

were obtained in the health and social/behavioral development domain including increasing nutrition skills, improving physical or mental health, and living independently.



Income & Assets

894 Outcomes

were obtained in the income and asset building domain including maintaining a budget, opening a savings account, increasing assets & net worth, and improving financial well-being



Education

2,893 Outcomes

were obtained in the education domain including improved literacy skills, school readiness, and obtaining additional education and diplomas



Civic Engagement

41 outcomes

were obtained in the civic engagement and community involvement domain including increasing leadership skills and improving social networks.



Supportive Services for Veteran Families (SSVF)

Supportive Services for Veteran Families (SSVF) is a program funded by the U.S. Department of Veterans Affairs (VA) which aims to prevent low-income Veterans and their families from experiencing homelessness and to rapidly re-house Veteran families' currently experiencing homelessness with the overall goal of helping them achieve permanent housing stability.

SSVF FY2024 Veterans Served by Region

Region	Homeless Prevention	Rapid Rehousing	Total
1	12	24	36
2	29	25	54
3	17	5	22
4	32	21	53
5	64	59	123
6	0	2	2
7	31	20	51
8	14	7	21

Total Statewide

362

Homeless Prevention (HP)

199 | 55%

Rapid Rehousing (RRH)

163 | 45%

The SSVF program offers two main types of services - Rapid Rehousing (RRH) and Homeless Prevention (HP). RRH is an intervention designed to help Veterans and families quickly exit homelessness returning them directly to permanent housing. This intervention helps these individuals and families avoid the negative results of prolonged homelessness. HP is designed to provide assistance to those who are at imminent risk of becoming literally homeless remain housed.

In addition to RRH and HP services, SSVF implemented a rental subsidy arrangement called Shallow Subsidy. Shallow subsidy provides fixed rate rental payments for up to 2-years on behalf of Veteran households who are enrolled in SSVF services. The initiative targets hard-working Veterans who require rental assistance for a longer period than what is traditionally offered through other SSVF services or are rent burdened.



Preventing Homelessness...



John, a Veteran in the Williston, ND area, was unable to afford many everyday essentials and had no bed to sleep on. Facing eviction, he reached out for help.

John was enrolled in the SSVF program and with the assistance of his SSVF case manager located a more affordable apartment in Tioga, ND. With SSVF funds, his case manager was also able to help him purchase much needed groceries and a new bed. With the assistance of his son, daughter-in-law, and grandson, he was able to move the rest of his belongings into his new apartment.

Due to these efforts, John was able to obtain a job at a local liquor store and sleep soundly in his new home. John stated, **“The veteran’s program has helped me tremendously and I feel incredibly grateful for all the support.”**

Supportive Services for Veteran Families (SSVF)

As part of SSVF, case managers assess Veterans to determine if they have any specific needs including health and legal services. If a Veteran identifies the need for health-related assistance, they are connected with the SSVF Health Care Navigator. The Healthcare Navigator helps coordinate health related referrals and services to ensure Veterans receive the medical care they need as well as assist their non-Veteran household members by identifying local community health services that can assist them.

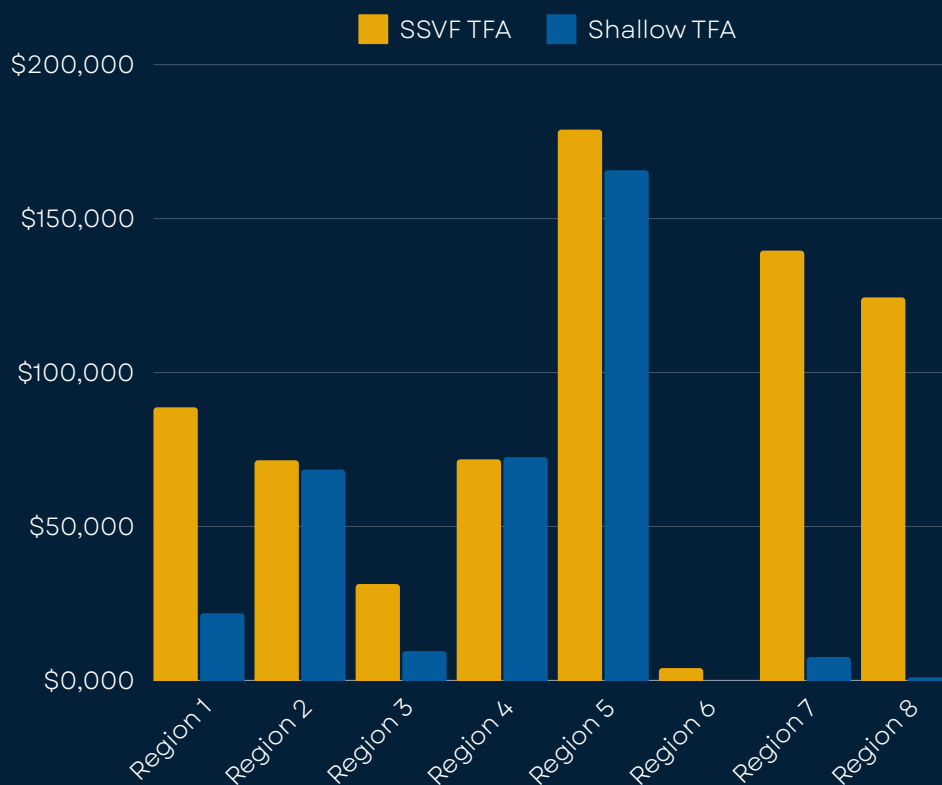
Veterans are also asked about their legal needs at various points during their time in the SSVF program. If any legal needs eligible for SSVF legal services are identified, the Veteran is referred to the SSVF legal provider for assistance. In North Dakota, several Veterans have received legal assistance with issues ranging from landlord disputes to financial issues like bankruptcy and child support as well as work injuries and tax issues. Not all legal referrals end with a successful resolution for the Veteran, but many do see a positive outcome.



The SSVF program also provides targeted Temporary Financial Assistance (TFA). This assistance helps hard-working Veterans and their families overcome practical challenges by addressing immediate financial concerns such as childcare, utility, and moving costs thus fostering a solid foundation for their self-sufficiency.



SSVF FY2024 Temporary Financial Assistance



Building Stability...

Robert was enrolled in the SSVF program but was struggling with no transportation to work. He either relied on his co-workers for a ride or walked the 1.5+ miles to and from work each day. Robert's goal was to save enough money so he could purchase a reliable car. To help achieve that goal, Robert was enrolled into the SSVF Shallow Subsidy program and worked to maintain steady employment. In collaboration with his HUD-VASH caseworker, Robert was also able to access regular medical care.

Due to these efforts, Robert has maintained stable employment for 2+ years which allowed him to save enough money to purchase a reliable vehicle.

Through perseverance, strategic support, and collaboration, Robert not only achieved self-sufficiency, but is now giving back to others which has improved his wellbeing.



Supportive Services for Veteran Families (SSVF)

The U.S. Department of Veterans Administration (VA), in an effort to help support, revitalize, and streamline their investment in and commitment to ending Veteran homelessness, established a nationwide goal to house homeless Veterans. Due to its initial success in 2022, the challenge has continued each year. For 2024, the VA exceeded its 2024 goal to house 41,000 Veterans a month early, housing **47,935 Veterans**. This was an increase of 16.9% and the highest number housed in a single year since 2019. North Dakota has also continued to meet and exceed their goal each year since the challenge's inception. In 2024, North Dakota exceeded our goal of 153 Veterans by housing **180 Veterans** across the state.

SSVF FY2024 Exit Destinations

208 Total Exits

HP
88

RRH
120

PERMANENT HOUSING

HP: 63

RRH: 78

Total: 141

68%

TEMPORARY HOUSING

HP: 7

RRH: 15

Total: 22

11%

CAPND SSVF Exit Goal:
Exit **70%** of RRH Households to
Permanent Housing placements.

HOMELESS SITUATION

HP: 10

RRH: 7

Total: 17

8%

NO EXIT INTERVIEW

HP: 8

RRH: 20

Total: 28

13%

Actual CAPND Exits:
Exited **65%** of RRH Households to
Permanent Housing placements.



Veteran exit destinations from the SSVF program vary widely based on individual needs, financial stability, and personal circumstances. The primary goal is to secure permanent housing placements, which can include independent rentals where Veterans lease housing on their own, often with the help of rental assistance or vouchers such as HUD-VASH. Others may exit into a temporary housing situation such as living with friends and family or transitional housing.

Regardless of the specific exit destination, the ultimate goal of SSVF is to promote long-term housing stability and prevent a return to homelessness. The program ensures that veterans leave with the resources, skills, and support networks necessary to maintain their housing and improve their overall quality of life.

Whole Family Program

CAPND in conjunction with our regional Community Action Agencies partnered with the North Dakota Department of Health and Human Services to assist eligible households with applying for the North Dakota Rent Help (NDRH) Housing Stabilization Program. As a supplementary component to the NDRH Housing Stabilization, CAPND established the Whole Family Program which was designed to empower hard-working households to achieve greater stability and self-sufficiency.

Families enrolled in the Whole Family Program are assigned to a Whole Family Coach who provides tools to set, plan for, and achieve the goals of the family as well as provide resources and referrals to help meet those goals. Coaches work alongside families, as partners, to build their well-being by working with the entire family simultaneously. Participants actively engage with their coach; communicating with each other frequently, reviewing the households monthly budget and goals, and discussing resources and services that can best address specific household needs. Participants of the program may also qualify for limited, temporary financial assistance (TFA) which supports essential needs such as utilities, childcare costs, transportation costs, security deposits, housing costs, and employment-related expenses.

In the fall of 2024, the Whole Family Program received additional funding through the North Dakota Statewide Health Strategies Grant. The goal of this additional funding was to continue cultivating wellness to participants of the program by providing holistic, family-centered coaching and support, empowering families to achieve economic stability and improved health outcomes.

Whole Family Program Success



TFA directly impacted families by addressing urgent needs & long-term stability.



Collaboration ensured funds were distributed where needed most.



Investments in employment & housing stability promote long-term self-sufficiency.



Board member support strengthens the impact of these initiatives for the future.

TFA UTILIZATION


Region 1: Funded hotel stays to provide temporary shelter for individuals experiencing homelessness


Region 2: Covered attorney fees for divorce proceeds, ensuring safety & well-being.


Regions 3, 4, 7, 8: Prevented service disconnection for 7 households and funded 4 security deposits & 6 rental payments.


Region 5: Funded CNA job training, driver's license reinstatements (2), car repairs (3), and transportation costs (7).

TFA IMPACT

 Housing Stability: Prevented evictions & secured stable housing.

 Employment Support: Job training, transportation assistance, and vehicle repairs.

 Utility Assistance: Ensured households maintained essential services.

 Long-Term Economic Mobility: Helping hard-working families work towards financial independence.

Meet Maude...

In 2023, Maude approached SENDCAA for help attaining her Certified Nursing Assistant (CNA) license. Despite facing homelessness while raising two kids; but with unwavering determination, she earned her CNA license with the help of SENDCAA's Career Coach program. However, Maude's journey didn't stop there. Maude transitioned to SENDCAA's Family Empowerment Program where she was able to secure stable housing and income. For Maude, securing a home symbolized a fresh start and a safe, stable environment for her family – a place to call their own, just in time for the holidays.



In 2024, Maude re-enrolled in cosmetology school and enrolled her children into Head Start so they could have a strong start to their futures. By 2025, she graduated as a licensed cosmetologist and is now working towards becoming a first-time homeowner. Maude is also actively planning to open a part-time childcare center, combining her passion for helping others with her newly acquired skills.

Maude's journey is proof that with resilience and support, dreams can come true.

Safety & Security...

Jamie, a single parent of two, contacted Community Action about the deteriorating roof on her mobile home in West Fargo, ND. During the home assessment it was determined that in addition to the shingles on her home, both the furnace and water heater were in poor condition. The crew also found that the duct system was inefficient and caused many of the rooms to be extremely cold.

In order to ensure that Jamie and her family had a safe and secure home, our crew provided the following assistance:

- Replaced shingles on the roof.
- Replaced the furnace and water heater.
- Replaced a broken window.
- Upgraded insulation in all needed areas.
- Sealed major leaks in the duct system.
- Installed LED lighting.

As a result, Jamie immediately noticed a positive difference for her family including a warmer home and lower utility bills.



Jamie and her family will now be able to continue living in their healthier, safer home for years to come.

Weatherization Assistance Program (WAP)

The Weatherization Assistance Program is a U.S. Department of Energy (DOE) initiative designed to reduce energy costs for low-income households by improving the energy efficiency of their homes, while also ensuring their health and safety. Weatherization may include services such as installing insulation, sealing drafts, and repairing or upgrading heating systems which can drastically reduce energy costs making homes more comfortable and less expensive to maintain.

Our North Dakota Community Action Agencies have been weatherizing homes across the state since 1976. Since 2011, more than 11,000 homes in North Dakota have been equipped with energy conservation measures.

Total Jobs Completed By Region January 1 - December 31, 2024

Region	Furnace Water Heater	Weatherization	Readiness
1 & 8	168	49	0
2	176	81	7
3	163	122	5
4	268	63	8
5	178	145	9
6	126	65	2
7	278	99	5

Total
Statewide
Projects **2017**



Weatherization Assistance Program benefits extend well beyond the individual household helping to spur economic growth within local communities. The program directly supports 8500+ jobs nationally, with 60+ dedicated weatherization staff in North Dakota alone. In addition to direct weatherization jobs, the program utilizes local contractors, suppliers, and vendors. This continued partnership in-directly supports employment in various other sectors of the economy throughout North Dakota and the nation. The Weatherization Assistance Program has created an industry - producing new jobs and technologies while helping hard-working households who need it most.

Staying Warm and Dry...

Joe, an elderly individual, contacted Community Action regarding a leaking roof. With working part-time and dealing with his health issues, maintaining his older home has been a challenge. During our weatherization crew's home assessment, we found that the leaking roof had caused water damage and the home's windows and doors were old and poorly functioning.

Our crew went to work repairing the roof and fixing all of the related water damage. They also replaced the windows and made the doors more accessible for Joe. The crew also installed insulation into all necessary areas and fixed gutter drainage issues.

Thanks to this assistance, Joe can continue living in his now warm, dry home for many years to come.



Weatherization Assistance Program (WAP) - Weatherization Readiness Funds (WRF)

The Weatherization Assistance Program follows the “House as a System” methodology - a building science approach that views a house as an energy system with many interconnected parts. When the interconnected parts of a home work together, the home is comfortable, safe, efficient, and durable. However, when the parts don’t work together properly, a home will experience problems. For example, if a building’s roof is leaking it will degrade the attic insulation’s performance therefore weatherization services to fix the insulation issues of the home would be ineffective until the roof is repaired and the leak stopped.



When structural issues, health & safety concerns, and other hazards are present in a home, they prevent the weatherization process from being completed. These homes are then deferred until these issues can be remedied. Due to these deferral, many clients may be unable to receive

necessary weatherization services because of the condition of their home. To help prevent deferrals, the Weatherization Readiness Fund (WRF) was created .

Deferral - The postponement of the weatherization process due to existing structural or safety issues that make it unsafe or ineffective to perform weatherization work.



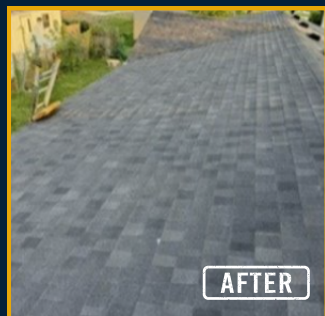
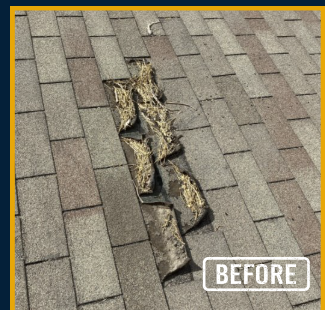
Major Roof Repairs

In North Dakota, major roof repairs are the most common use of Weatherization Readiness Funds.



The WRF is used to help address the issues that cause deferrals and ensures that families who might not have the resources for these upgrades still have access to the necessary assistance. This is especially crucial because many of these homes are often older or less energy-efficient, meaning residents are more vulnerable to extreme weather conditions like intense heat or cold.

Major Roof Repairs of North Dakota Homes



A Warm, Safe Home...

As an aging individual, Tom has experienced significant medical challenges in recent years. Following back surgery, he has limited sensation in his lower legs and relies on a walker for mobility. Despite these challenges, Tom is determined to remain in his home and community as long as possible.

During the initial assessment of his home by our Weatherization staff, several issues were identified. The windows were deteriorating and no longer closed properly, the attic had insufficient insulation, and there was no insulation in the foundation. Additionally, the water heater was in poor condition and not functioning efficiently. In order to keep Tom in his home, our weatherization crew replaced the damaged windows, installed adequate attic insulation, and added insulation to the foundation. A new water heater was also installed as well as essential smoke and carbon monoxide detectors and a new ventilation system to promote a healthy living environment.

As a result of these energy efficiency improvements, the home's air infiltration rate was reduced by more than 50%, leading to a substantial decrease in energy consumption. Tom reported that the home immediately felt warmer, and he noticed that the heating system was operating less frequently.

With these improvements, Tom will be able to continue living in the comfort and safety of his own home for many years to come.



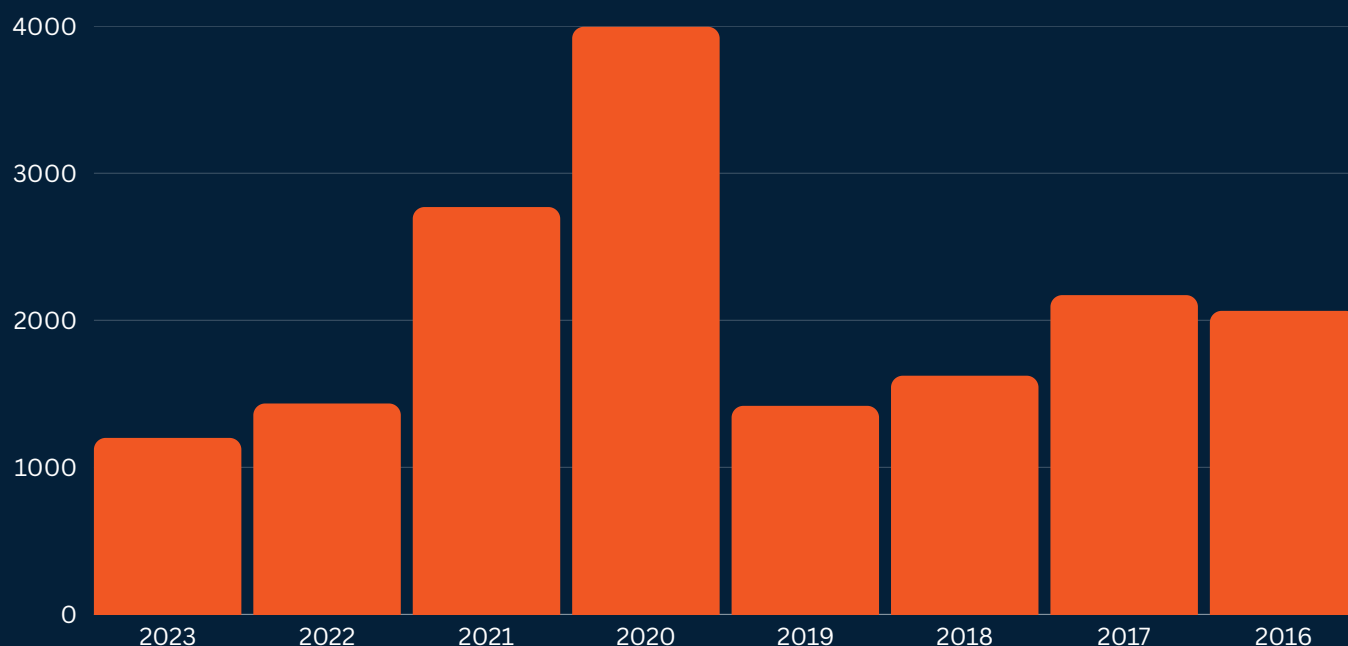
Sportsmen Against Hunger (SAH)

Community Action Partnership of North Dakota's Sportsmen Against Hunger program organizes the donation of legally-obtained wild game to food pantries across North Dakota. Hunters can drop off their donated wild game with Sportsmen Against Hunger partnered processors who then process the meat into packages. Volunteers then pick up this meat and deliver it to area food pantries. Local food pantries continue to be in need of healthy sources of protein, particularly fresh/frozen meat. Perishable items are often the least likely to be donated, yet these are the most needed items for families to prepare health, balanced meals.

Typically, the Sportsmen Against Hunger Program sees an average of 2500-3000 lbs. of game including deer, elk, and moose donated each year, however the recent years have seen a drop in the total amount donated. This decrease is caused by a number of factors including unseasonably warm weather and chronic wasting disease. With inflation and the increasing cost of food, hunters are also more likely to utilize their game to supplement their food supply in order to feed their families and help their neighbors.



Pounds of Meat Donated Per Year



Celebrating Christmas...

Erika, a single parent of four, reached out to Community Action facing eviction. Our case manager assisted Erika in applying for the ND Rent Help Housing Stabilization Program and enrolled her into the Community Action Whole Family Program.

With this assistance, we were able to stop the eviction process and assist her as she caught up on past due bills. Erika began looking for more permanent work and was working toward saving up money to continue paying her rent and bills once her assistance ended. In addition, Erika's older daughter moved back home to help with her younger siblings which has allowed Erika more time available to work.

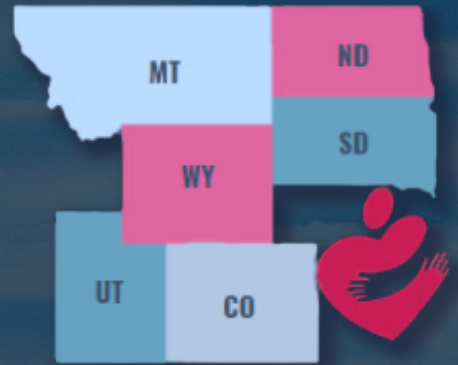
As the Christmas season rolled around, Erika was connected with a local sponsor family to help ensure her and her children had a good Christmas. Our staff also helped her obtain a Christmas tree to make the season a little more special. These supports helped ensure that Erika and her children were able to celebrate Christmas.



Erika has been achieving her goals through hard work and persistence. She continues to improve and has become more and more self-sufficient.

Regional Performance Innovation Consortium (RPIC)

CAPND currently serves as the leader for the Regional Performance Innovation Consortium (RPIC) for Federal Region 8. The Region 8 RPIC is a successful collaboration between the Community Action State Associations and State CSBG Offices who serve all 75 Community Action Agencies and CSBG-eligible entities in Colorado, Montana, North Dakota, South Dakota, Utah, and Wyoming. The RPIC works closely with the National Community Action Partnership (NCAP), National Association for the State Community Services Programs (NASCSPP), CAPLAW, and the Office of Community Services to develop coordinated regional training and technical assistance (T/TA) plans.



These plans are designed to respond to the needs presented to the RPIC by the local agencies across the region. The developed plans for Region 8 includes numerous training topics including: the CSBG Annual Report, Community Needs Assessments, Strategic Planning, Risk Assessment, and Tri-partite Board Governance. These plans also include increasing the number of certified Results-Oriented Management and Accountability (ROMA) Implementers, Trainers, and Master Trainers across the region. ROMA is a performance-based management system used by the Community Action Network nationwide. Using outcomes as its foundation, ROMA's aims are continuous program improvement and accountability.

CAPND and the Region 8 RPIC also host monthly Tech Talk sessions designed to help participants learn more about a variety of technology related subjects that can help them improve their digital literacy and related skills. These sessions are recorded and made available on demand. Some topics include:

- Email Basics: Sending, Receiving, and Organizing Email
- Internet Safety and Other Cybersecurity Basics
- Artificial Intelligence for Beginners
- Basics of Social Media Management



Regional Performance Innovation Consortium

The members of the Region 8 RPIC also hold a variety of training conferences through out the region and online which provide an opportunity for Community Action staff, Board members, and other partners to come together to learn, network, and grow. In 2024, the Community Action Partnership of Utah hosted the Region 8 CAP Conference in Sandy, UT. This conference provided essential trainings including topics such as data culture, performance management, case management practices, and more.



In addition to providing training and conference opportunities, the Region 8 RPIC provides information about highlighted initiatives. Highlighted initiatives are strategies implemented by local Community Action Agencies which model examples of high-impact, transformational work in the Network. Some examples of highlighted initiatives in the region include:

Workforce Development Program Fargo, ND

The Workforce Development Program's goal is to provide supportive services to individuals who are underemployed or unemployed; by connecting them to in-demand training and employment. This program is designed to help hard-working people achieve self-sufficiency by obtaining and maintaining livable wages.

Goose Creek Transit Sheridan, WY

The Goose Creek Transit program is operated by The Hub on Smith, a CSBG sub-grantee. The program offers a free, fixed route bus service for those in Sheridan County's city limits. The bus operates seven days a week, and provides transportation to its riders through fixed stops.

Data Sharing and Data Exchanges Castle Rock, CO

The project was initiated by county government and a plethora of partner human service provider agencies to integrate services county-wide, increasing agency capacity, better analyzing the collective impact of human services across the County, and identifying gaps in services and geographical areas.

Integrated Community Action Now Ogden, UT

Integrated Community Action Now (I-CAN), a county-wide initiative, is increasing resource coordination between community partners, providing individualized case management techniques, and tracking family-level changes.

A long commute...

Gracie contacted Community Action for assistance with an imminent eviction notice. She had been facing significant challenges with transportation. A long commute from her small town to work in Grand Forks created a strain on the family budget which impacted her ability to meet basic needs .

Gracie was enrolled in the Whole Family Program where she received essential supports that helped her maintain her current living situation and alleviated immediate financial pressures. Through the program, Gracie was also able to obtain assistance in getting necessities including gas vouchers and groceries. Crucially, the program also covered necessary vehicle repairs, ensuring reliable transportation for work and essential errands. Recognizing that there might be potential on going transportation challenges due to the length of her commute, Gracie proactively applied for housing in Grand Forks and took steps to improve her family's long-term stability.



The program's support played a vital role in stabilizing this family's living situation and empowering them to take proactive steps towards a more sustainable and affordable living arrangement.

Afterword



The Community Action Network in North Dakota is committed to continuing our work to support hard working people across the state through key initiatives including the CAPND HOME ARP Supportive Services Program which begins in 2025. The HOME ARP Program utilizes a multi-pronged approach, combining community outreach, case management, and financial assistance. Through collaborations with other community organizations, the program identifies and assists eligible households with key services such as rental assistance, security and utility deposits, and support for housing stability through tailored case management.

Community Action will also continue it's work with housing rehabilitation efforts. Community Action is partnering with the North Dakota Department of Environmental Quality (NDDEQ) in three regional pilot programs to fill gaps in radon awareness, testing, and mitigation in an effort to reduce radon's impacts. These regions will help distribute radon tests and provide radon testing and mitigation services. In addition to radon mitigation, our network is also working to coordinate a home repair program to assistance homeowners with home repair needs to affect the ongoing habitability and accessibility of their homes.

Through data-driven strategies, including our Statewide Needs Assessments, our Network will continue to provide programs and services tailored to the needs and priorities of our local communities. Though challenges may persist, our collective spirit, fueled by compassion and driven by a shared vision of a thriving North Dakota, will continue to move us forward. Community Action in North Dakota remains dedicated to building bridges of opportunity, empowering hard working families as they move toward self sufficiency, and cultivating resilient communities, ensuring that every North Dakotan has a chance to reach their full potential.



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Client names and identifying details may have been changed to protect privacy.